

CHARLES D. BAKER Governor

KARYN E. POLITO Lieutenant Governor

The Commonwealth of Massachusetts

Executive Office of Health and Human Services
Department of Public Health
Bureau of Environmental Health
Community Sanitation Program
67 Forest Street, Suite # 100
Marlborough, MA 01752
Phone: 857-507-7205

MARYLOU SUDDERS Secretary

MARGRET R. COOKE Commissioner

> Tel: 617-624-6000 www.mass.gov/dph

December 1, 2022

David H. Tuttle, Superintendent
Worcester County House of Corrections and Jail
5 Paul X. Tivnan Drive
West Boylston, MA 01583 (electronic copy)

Re: Facility Inspection - Worcester County House of Corrections and Jail, West Boylston

Dear Superintendent Tuttle:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Minimum Requirements for the Management of Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; the Department's Community Sanitation Program (CSP) conducted an inspection of the Worcester County House of Corrections and Jail on November 9 and 10, 2022 accompanied by Sergeant Devon Walker; Diane M. Cook, Policy, Accreditation & Program Development Coordinator; Noe Bard, Environmental Health and Safety Officer; Terrance Ward, Fire Safety Officer; and Captain Eric Locke. Violations noted during the inspection are listed below including 224 repeat violations:

Should you have any questions, please don't hesitate to contact me.

Sincerely,

Amy Medeiros

Environmental Health Inspector, CSP, BEH

(electronic copy)

cc: Margret R. Cooke, Commissioner, DPH

Nalina Narain, Director, BEH

Steven Hughes, Director, CSP, BEH

Marylou Sudders, Secretary, Executive Office of Health and Human Services (electronic copy)
Carol A. Mici, Commissioner, DOC (electronic copy)
Terrence Reidy, Secretary, EOPSS (electronic copy)
Timothy Gotovich, Director, Policy Development and Compliance Unit (electronic copy)

Noe Bard, Environmental Health and Safety Officer Terrance Ward, Fire Safety Officer

Terrance Ward, Fire Safety Officer (electronic copy)
Diane M. Cook, WSCO Policy, Accreditation & Program Development Coordinator (electronic copy)

Margaret Lee, Administrative Assistant, West Boylston Board of Health (electronic copy)
Clerk, Massachusetts House of Representatives (electronic copy)

Clerk, Massachusetts Senate (electronic copy)

HEALTH AND SAFETY VIOLATIONS

(* indicates conditions documented on previous inspection reports)

Entrance

Superintendent's Office

No Violations Noted

Waiting Area

No Violations Noted

Fisher Conference Room

No Violations Noted

Operations Office

No Violations Noted

Communication Director's Office

No Violations Noted

Male Staff Locker Room

105 CMR 451.353* Interior Maintenance: Ceiling tiles water damaged

Male Staff Bathroom

105 CMR 451.123* Maintenance: Ceiling vents dusty
105 CMR 451.123 Maintenance: Exhaust fan out-of-order

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, urinal not flushing properly

105 CMR 451.123 Maintenance: Heater damaged

Female Changing Area

105 CMR 451.353 Interior Maintenance: Exposed wiring on wall

Control Room

No Violations Noted

Control Bathroom

105 CMR 451.123*Maintenance: Ceiling vent dusty105 CMR 451.123*Maintenance: Light shield not secured105 CMR 451.123Maintenance: Handwash sink dirty105 CMR 451.123Maintenance: Wet mop stored in bucket

Key Room

No Violations Noted

Herman Building

VISITING ROOM

Inmate Visiting Side

105 CMR 451.353* Interior Maintenance: Countertop damaged in booth # 1, 10, 12, and 14 105 CMR 451.353 Interior Maintenance: Paint damaged near phones in all phone booths

Non-Inmate Visiting Side

105 CMR 451.353 Interior Maintenance: Wall board damaged in booth # 9

105 CMR 451.353 Interior Maintenance: Countertop damaged in booth # 6 and 20

Female Handicapped Bathroom

No Violations Noted

Male Handicapped Bathroom

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, handwash sink out-of-order

Female Bathroom

105 CMR 451.123 Maintenance: Ceiling vent dusty

Male Bathroom

105 CMR 451.123* Maintenance: Ceiling vent dusty

Father's Visiting Room

No Violations Noted

Old Receiving

Old County Lockup

Unable to Inspect - Not Used

Property

No Violations Noted

Property Office

No Violations Noted

Property Storage

No Violations Noted

Parole Office

105 CMR 451.350* Structural Maintenance: Window broken

Breakroom & Bathroom

Unable to Inspect Bathroom – In Use

105 CMR 451.353 Interior Maintenance: Ceiling tiles missing in breakroom

Offices

No Violations Noted

Utility Closet

105 CMR 451.353 Interior Maintenance: Light shield damaged

Offices Corridor

No Violations Noted

Central Control

No Violations Noted

Control Bathroom

105 CMR 451.123* Maintenance: Light shield not secured to light

105 CMR 451.123* Maintenance: Ceiling tile missing

A1 Block

105 CMR 451.320* Cell Size: Inadequate floor space in all cells

Control Booth

105 CMR 451.126* Hot Water: Hot water temperature recorded at 136°F at handwash sink

Control Bathroom 105 CMR 451.123

Maintenance: Floor dirty

Day Room

No Violations Noted

Room # 1

No Violations Noted

Room # 2

No Violations Noted

Room # 3

No Violations Noted

Storage #4

No Violations Noted

Storage # 5

No Violations Noted

Shakedown Room # 6

105 CMR 451.353 Interior Maintenance: Wall paint damaged near door

Slop Sink (Upstairs) 105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, drain cover missing

Cells (Upstairs)

105 CMR 451.117 Toilet Fixtures: Toilet fixture dirty in cell # 8 and 10 105 CMR 451.353 Interior Maintenance: Bed paint damaged in cell # 12

105 CMR 451.353 Interior Maintenance: Excrement on surfaces throughout cell # 4

105 CMR 451.123* Maintenance: Toilet damaged in cell # 16

Showers (Upstairs)

105 CMR 451.123* Maintenance: Door frame paint damaged in shower # 1
105 CMR 451.123 Maintenance: Door frame paint damaged in shower # 2
105 CMR 451.123* Maintenance: Soap scum on walls in shower # 1 and 2
105 CMR 451.123* Maintenance: Door paint damaged in shower # 1 and 2

Slop Sink (Downstairs)

Unable to Inspect – In Use

Cells (Downstairs)

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 18 and 28

Showers (Downstairs)

105 CMR 451.123* Maintenance: Soap scum on walls in shower # 1 and 2
105 CMR 451.123* Maintenance: Door frame paint damaged in shower # 1 and 2
105 CMR 451.123* Maintenance: Ceiling paint damaged in shower # 1 and 2
105 CMR 451.123 Maintenance: Door frame rusted in shower # 1 and 2

Rec Area

A2 Block

105 CMR 451.320* Cell Size: Inadequate floor space in all cells 105 CMR 451.350* Structural Maintenance: Window in trap broken

Control Booth

No Violations Noted

Control Bathroom

105 CMR 451.123 Maintenance: Handwash sink dirty

Day Room

No Violations Noted

Chemical Storage Room

No Violations Noted

Paper Goods Storage

No Violations Noted

Staff Room

No Violations Noted

Slop Sink Room (Upstairs)

105 CMR 451.353* Interior Maintenance: Ceiling vent dusty 105 CMR 451.353 Interior Maintenance: Debris in sink

Cells (Upstairs)

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 36 and 45

Showers (Upstairs)

105 CMR 451.123*Maintenance: Ceiling vent rusted in shower # 1105 CMR 451.123*Maintenance: Soap scum on walls in shower # 1 and 2105 CMR 451.123*Maintenance: Soap scum on floor in shower # 2105 CMR 451.123*Maintenance: Door paint damaged in shower # 1 and 2

105 CMR 451.123 Maintenance: Door frame rusted in shower # 1 and 2

105 CMR 451.123* Maintenance: Door frame paint damaged in shower # 1 and 2

105 CMR 451.123* Maintenance: Ceiling dirty in shower # 1 and 2

105 CMR 451.123* Maintenance: Walls dirty in shower # 2

Slop Sink (Downstairs)

No Violations Noted

Cells (Downstairs)

105 CMR 451.353* Interior Maintenance: Floor paint damaged in cell # 52 105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 55 and 59

105 CMR 451.330 Room Temperature: Room temperature 55°F in cell # 55

Showers (Downstairs) 105 CMR 451.123* 105 CMR 451.123* 105 CMR 451.123 105 CMR 451.123*	Maintenance: Door paint damaged in shower # 1 and 2 Maintenance: Door frame paint damaged in shower # 1 and 2 Maintenance: Door frame rusted in shower # 1 and 2 Maintenance: Ceiling vent rusted in shower # 1 and 2 Maintenance: Soap scum on walls in shower # 1 and 2 Maintenance: Soap scum on floor in shower # 1 and 2 Maintenance: Walls dirty in shower # 1 and 2 Maintenance: Ceiling dirty in shower # 2 Maintenance: Shower curtain damaged in shower # 2
Hallway	
Storage Closets	Unable to Inspect – Locked
MAXI B 105 CMR 451.320*	Cell Size: Inadequate floor space in all cells
Control 105 CMR 451.353* 105 CMR 451.350*	Interior Maintenance: Mold on ceiling tiles in hallway outside Control Structural Maintenance: Window broken
Control Bathroom 105 CMR 451.123 105 CMR 451.126	Maintenance: Floor dirty Hot Water: Hot water temperature recorded at 138°F
Lower Right Tier	
Lower Right Tier Day Room 105 CMR 451.344	Illumination in Habitable Areas: Light not functioning properly, light out
Day Room	Illumination in Habitable Areas: Light not functioning properly, light out Interior Maintenance: Caulking damaged around slop sink
Day Room 105 CMR 451.344 Slop Sink	
Day Room 105 CMR 451.344 Slop Sink 105 CMR 451.353* Showers 105 CMR 451.123* 105 CMR 451.123* 105 CMR 451.123*	Interior Maintenance: Caulking damaged around slop sink Maintenance: Wall epoxy damaged in shower # 1 and 2 Maintenance: Wall paint damaged in shower # 1 and 2 Maintenance: Soap scum on walls in shower # 1 and 2
Day Room 105 CMR 451.344 Slop Sink 105 CMR 451.353* Showers 105 CMR 451.123* 105 CMR 451.123* 105 CMR 451.123* 105 CMR 451.123 Cells 105 CMR 451.353 105 CMR 451.353	Interior Maintenance: Caulking damaged around slop sink Maintenance: Wall epoxy damaged in shower # 1 and 2 Maintenance: Wall paint damaged in shower # 1 and 2 Maintenance: Soap scum on walls in shower # 1 and 2 Maintenance: Wall damaged outside shower # 2 Interior Maintenance: Wall vent blocked in cell # 107 Interior Maintenance: Wall paint damaged in cell # 113
Day Room 105 CMR 451.344 Slop Sink 105 CMR 451.353* Showers 105 CMR 451.123* 105 CMR 451.123* 105 CMR 451.123* 105 CMR 451.123 Cells 105 CMR 451.353 105 CMR 451.353 105 CMR 451.353	Interior Maintenance: Caulking damaged around slop sink Maintenance: Wall epoxy damaged in shower # 1 and 2 Maintenance: Wall paint damaged in shower # 1 and 2 Maintenance: Soap scum on walls in shower # 1 and 2 Maintenance: Wall damaged outside shower # 2 Interior Maintenance: Wall vent blocked in cell # 107 Interior Maintenance: Wall paint damaged in cell # 113

Showers 105 CMR 451.123* 105 CMR 451.123* 105 CMR 451.123*	Maintenance: Wall paint damaged in shower # 1 Maintenance: Mold on walls in shower # 1 Maintenance: Wall epoxy damaged in shower # 1 and 2				
105 CMR 451.123 105 CMR 451.123* 105 CMR 451.123 105 CMR 451.123	Maintenance: Soap scum on walls in shower # 1 and 2 Maintenance: Wall damaged outside shower # 2 Maintenance: Wall paint damaged in shower # 2 Maintenance: Mold on walls in shower # 2				
Slop Sink 105 CMR 451.353*	Interior Maintenance: Caulking damaged around slop sink				
Chemical Closet	No Violations Noted				
Lower Disciplinary Unit	Unable to Inspect – Not Used				
Upper Left Tier					
Day Room 105 CMR 451.344* 105 CMR 451.200	Illumination in Habitable Areas: Lights not functioning properly, 3 lights out Food Storage, Preparation and Service: Food preparation not in compliance with				
105 CMR 451.346	105 CMR 590.000, interior of microwave oven dirty Safe Wiring: Inappropriate use of temporary wiring, industrial fan cord extended through doorway from cell block				
Cells	No Violations Noted				
Slop Sink 105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, hot water handle leaking				
Showers 105 CMR 451.123 105 CMR 451.123 105 CMR 451.123 105 CMR 451.123*	Maintenance: Wall paint damaged in shower # 1 Maintenance: Door paint damaged in shower # 1 Maintenance: Soap scum on curtain in shower # 1 Maintenance: Mold on walls in shower # 1 and 2 Maintenance: Soap scum on walls in shower # 2 Maintenance: Wall epoxy damaged in shower # 1 and 2 Maintenance: Wall paint damaged in shower # 2				
Upper Disciplinary Unit 105 CMR 451.353* 105 CMR 451.353* 105 CMR 451.353 105 CMR 451.117	Interior Maintenance: Floor paint damaged in cell # 1 Interior Maintenance: Wall paint damaged in cell # 1 Interior Maintenance: Rotten apple on floor in cell # 1 Toilet Fixtures: Toilet fixture dirty in cell # 1 and 2				

Interior Maintenance: Sink dirty in cell # 3

Interior Maintenance: Wall paint damaged in cell # 3 and 4

Interior Maintenance: Floor paint damaged in cell # 2, 3, and 4

Plumbing: Plumbing not maintained in good repair, toilet push button leaking in cell # 3

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105 CMR 451.130

105 CMR 451.353

105 CMR 451.353

105 CMR 451.353

Upper Right Tier

Day Room

105 CMR 451.340* Illumination: Insufficient lighting, light out

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with

105 CMR 590.000, interior of microwave oven dirty

Cells

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 308 and 310

Showers

105 CMR 451.123* Maintenance: Floor paint damaged in shower # 1

105 CMR 451.123 Maintenance: Floor dirty in shower # 1

105 CMR 451.123* Maintenance: Wall epoxy damaged in shower # 1 and 2
105 CMR 451.123* Maintenance: Mold on walls in shower # 1 and 2
105 CMR 451.123 Maintenance: Soap scum on walls in shower # 1 and 2
105 CMR 451.123 Maintenance: Soap scum on curtain in shower # 1 and 2

Slop Sink

105 CMR 451.353* Interior Maintenance: Caulking damaged around slop sink

Chapel

No Violations Noted

Office (Right of Altar)

Unable to Inspect – Not Used

Food Service

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

Staff Dining

Staff Dining Room

105 CMR 451.353* Interior Maintenance: Ceiling tiles water stained outside Staff Dining Room in hallway

Staff Serving Line & Prep Area

No Violations Noted

Pots & Pans Closet

FC 3-302.11(A)(1)(b) Preventing Contamination after Receiving; Preventing Food and Ingredient

Contamination: Raw animal food not stored separate from ready-to-eat food^P, eggs

stored over broccoli

Handwash Sink

No Violations Noted

Ovens & Hood

FC 6-501.114(A) Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods:

Non-functional equipment not repaired or removed from premises, one oven out-of-order

Main Kitchen

Handwash Sink

Food Prep Area

No Violations Noted

Kettles & Hood

No Violations Noted

Handwash Sink

No Violations Noted

Milk Cooler

FC 4-501.11(B)* Maintenance and Operation, Equipment: Equipment components not maintained is a state

of good repair, refrigerator gaskets damaged

Produce Cooler

No Violations Noted

Prep Cooler

FC 6-501.11* Maintenance and Operation; Repairing: Facility not in good repair, floor tiles damaged

Freezer

No Violations Noted

Dry Goods

FC 6-501.12(A) Maintenance and Operation; Premises, Structure, Attachments, and Fixtures -

Methods: Facility not cleaned as often as necessary, rodent droppings observed

FC 6-501.11 Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods:

Facility not in good repair, floor drain not secured to floor

Tool Storage Closet

No Violations Noted

Control

No Violations Noted

Control Bathroom

105 CMR 451.123 Maintenance: Light out

Entry 5 Area (Near Dry Goods)

No Violations Noted

Receiving Area

No Violations Noted

Chemical Closet

FC 5-205.15(B) Plumbing System; Operation and Maintenance: Plumbing system not maintained in good

repair, backflow preventor leaking

Dishwasher Area

FC 6-501.11* Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods:

Facility not in good repair, ceiling paint damaged above warewash machine

FC 4-501.15 Maintenance and Operation; Equipment: Warewashing machine not operating in

accordance with manufacturer's instructions, auxiliary rinse cycle not operating in

accordance with manufacture's data plate

3-Compartment Sink # 1 and 2

Culinary Storage Room

No Violations Noted

Exterior Door

No Violations Noted

Can Room

No Violations Noted

Inmate Serving Area

FC 4-901.11(A) Protection of Clean Items; Drying: Cleaned, sanitized equipment and utensils not allowed

to fully air dry, inmate serving trays not dry before use

Inmate Bathroom

No Violations Noted

Gymnasium

Slop Sink Closet (Hallway)

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, drain cover missing

Basketball Court

105 CMR 451.350*Structural Maintenance: Floor damaged105 CMR 451.350*Structural Maintenance: Wall damaged105 CMR 451.350*Structural Maintenance: Ceiling damaged105 CMR 451.353*Interior Maintenance: Ceiling paint damaged

Inmate Toilets & Showers

105 CMR 451.123*

Unable to Inspect Showers – Not Used

Maintenance: Light out above toilets

Maintenance: Ceiling vent dusty

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, handwash sink # 1 leaking

Booth

105 CMR 451.200* Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, refrigerator gaskets damaged

105 CMR 451.353 Interior Maintenance: Floor tile damaged

Staff Bathroom

105 CMR 451.123* Maintenance: Ceiling vent dusty

Bathroom without Showers

Unable to Inspect - Closed

MAXI C

105 CMR 451.320* Cell Size: Inadequate floor space in all cells

Control Booth

No Violations Noted

Booth Bathroom

105 CMR 451.123* Maintenance: Ceiling vent dusty

Upper Tier

Left-Side Day Room

Unable to Inspect – Under Construction

Right-Side Day Room

Unable to Inspect – Under Construction

Cells

Unable to Inspect – Under Construction

Showers

Unable to Inspect – Under Construction

Slop Sink

Unable to Inspect – Under Construction

Old Segregation

Unable to Inspect – Under Construction

Lower Tier

Left-Side Day Room

No Violations Noted

Right-Side Day Room

No Violations Noted

Cells Unable to Inspect Cell # 238 – Not Used 105 CMR 451.141 Screens: Screen damaged in cell # 208

105 CMR 451.353 Interior Maintenance: Wall paint and wall damaged in cell # 227

105 CMR 451.353* Interior Maintenance: Wall paint damaged in cell # 230

105 CMR 451.117 Toilet Fixtures: Toilet fixture dirty in cell # 242

Slop Sink

No Violations Noted

Showers

105 CMR 451.123 Maintenance: Ceiling paint damaged outside showers
105 CMR 451.123 Maintenance: Wall paint damaged in shower # 1 and 2
105 CMR 451.123 Maintenance: Soap scum on shower curtain in shower # 2
105 CMR 451.123 Maintenance: Soap scum on walls in shower # 2

105 CMR 451.123* Maintenance: Wall epoxy damaged in shower # 1, 2, and 3 105 CMR 451.123* Maintenance: Mold on walls in shower # 1, 2, and 3

105 CMR 451.123* Maintenance: Soap scum on walls in shower # 3

105 CMR 451.123* Maintenance: Soap scum on shower curtain in shower # 3

Segregation

Unable to Inspect - Not Used

Chemical Area

No Violations Noted

Programs

Offices

No Violations Noted

Break Area in Hall

Male Staff Bathroom

No Violations Noted

Classrooms

No Violations Noted

Female Staff Bathroom

No Violations Noted

Slop Sink Room

105 CMR 451.344 Illumination in Habitable Areas: Light not functioning properly, light out 105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, drain cover not secured

Library

No Violations Noted

Maintenance Corridor

Staff Bathroom

105 CMR 451.123* Maintenance: Handwash sink dirty

105 CMR 451.123* Maintenance: Floor dirty

Inmate Bathroom

No Violations Noted

Staff Bathroom inside Office

No Violations Noted

Laundry Area

105 CMR 451.353* Interior Maintenance: Slop sink dirty

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, hot water handle leaking at slop sink

Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, gaskets damaged on refrigerator

Tool Crib

No Violations Noted

Electrical Shop

No Violations Noted

Maintenance Break Room

105 CMR 451.350* Structural Maintenance: Screen door not rodent and weathertight

Welding Area

No Violations Noted

EHSO Office (Waste Log)

No Violations Noted

Captain/Lieutenant's Office Area (Old Health Services)

Old Cells/Biohazard Storage

Unable to Inspect – Not Used

Lieutenant's Cubicles

Lieutenant's Bathroom

105 CMR 451.123* Maintenance: Ceiling vent dusty

Additional Offices

No Violations Noted

Bathrooms (2)

105 CMR 451.123 Maintenance: Wall damaged under sink in bathroom # 1

Break Area

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with

105 CMR 590.000, interior of microwave oven dirty

Deignan Building

105 CMR 451.320* Cell Size: Inadequate floor space in all cells

Control Booth

105 CMR 451.353 Interior Maintenance: Floor paint damaged 105 CMR 451.353* Interior Maintenance: Wall paint damaged

Control Booth Bathroom

105 CMR 451.123* Maintenance: Floor dirty

Common Area

105 CMR 451.141* Screens: Screen missing

105 CMR 451.340* Illumination: Insufficient lighting, lights out

Interview Room

Unable to Inspect – Locked

Dry Storage

Unable to Inspect – Locked

Chemical Closet

No Violations Noted

Upper West

Showers

105 CMR 451.123 Maintenance: Light out in shower # 1 105 CMR 451.123 Maintenance: Floor dirty in shower # 1

105 CMR 451.123 Maintenance: Soap scum on curtain in shower # 1 105 CMR 451.123* Maintenance: Soap scum on walls in shower # 1 and 2

105 CMR 451.130* Plumbing: Plumbing not maintained in good repair, shower # 2 leaking

105 CMR 451.123* Maintenance: Door frame rusted in shower # 2

105 CMR 451.123 Maintenance: Door frame paint damaged in shower # 2

Cells

No Violations Noted

Slop Sink Room

105 CMR 451.353* Interior Maintenance: Wall paint damaged around sink

Bathroom

Unable to Inspect – In Use

Lower West

Showers 105 CMR 451.123* Maintenance: Soap scum on walls in shower # 1 and 2 Maintenance: Walls dirty in shower # 2 105 CMR 451.123 105 CMR 451.130 Hot Water: Shower water temperature recorded at 122°F in shower # 2 Bathroom 105 CMR 451.123* Maintenance: Heater rusted 105 CMR 451.123* Maintenance: Basin rusted at handwash sink # 1 105 CMR 451.130* Plumbing: Plumbing not maintained in good repair, hot water stopper broken at handwash sink #4 105 CMR 451.123* Maintenance: Ceiling vent dusty Cells No Violations Noted **Lower East Showers** 105 CMR 451.123* Maintenance: Soap scum on walls in shower # 1 and 2 105 CMR 451.123* Maintenance: Soap scum on floor in shower # 1 and 2 Maintenance: Wall paint damaged in shower # 1 105 CMR 451.123 Bathroom 105 CMR 451.123* Maintenance: Floor paint damaged Cells 105 CMR 451.350* Structural Maintenance: Windowpane cracked in cell # 14

Slop Sink Room

No Violations Noted

Upper East

Slop Sink Room

No Violations Noted

Cells

105 CMR 451.350* Structural Maintenance: Windowpane cracked in cell # 23 and 32

Showers

105 CMR 451.123* Maintenance: Soap scum on walls in shower # 1 and 2 105 CMR 451.123* Maintenance: Ceiling access panel rusted in shower # 2

Bathroom

105 CMR 451.123* Maintenance: Floor paint damaged 105 CMR 451.123* Maintenance: Heater rusted 105 CMR 451.123 Maintenance: Ceiling vent dusty **Mini 5 Building**

105 CMR 451.320 Cell Size: Inadequate floor space in cells, cells double bunked

Booth

105 CMR 451.353 Interior Maintenance: Floor paint damaged

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, refrigerator dirty

Booth Bathroom

105 CMR 451.123* Maintenance: Hole in wall near toilet

Corridor 2 (Right Side)

Showers

105 CMR 451.123* Maintenance: Ceiling damaged outside showers 105 CMR 451.123 Maintenance: Soap scum on floor in shower # 2

Cells

No Violations Noted

Middle Corridor

Chow Area

Unable to Inspect – In Use

Office in Chow Area

Unable to Inspect – In Use

Storage Rooms (2)

No Violations Noted

Chemical Closet

No Violations Noted

Office/Interview Room

Unable to Inspect – Locked

Corridor 1 (Left Side)

Office

No Violations Noted

Hallway

No Violations Noted

Shower

105 CMR 451.130 Hot Water: Shower water temperature recorded at 124°F

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 1

Office with Bathroom

Unable to Inspect – Locked

Cells

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 13

Modular Administration Building

Lobby

Waiting Area

No Violations Noted

Male Bathroom

105 CMR 451.123 Maintenance: Floor damaged

Female Bathroom

105 CMR 451.123* Maintenance: Wall tiles damaged

Mail Room

No Violations Noted

Control 3

105 CMR 451.353* Interior Maintenance: Floor damaged throughout Control 3

Control Bathroom

105 CMR 451.123* Maintenance: Floor tiles missing and damaged
105 CMR 451.123* Maintenance: Exposed plywood floor water damaged

105 CMR 451.123* Maintenance: Wall tile damaged behind toilet

Special Services Corridor

Armorer's Office

Unable to Inspect – Locked

Female Bathroom

No Violations Noted

Slop Sink Room

Unable to Inspect - Locked

Male Bathroom

No Violations Noted

D-Board Office

No Violations Noted

Dispatch

No Violations Noted

Evidence Closet

Unable to Inspect – Locked

Offices

No Violations Noted

Female Locker Room

105 CMR 451.123 Maintenance: Floor dirty in shower # 2

105 CMR 451.123* Maintenance: Wall damaged in handicapped shower
105 CMR 451.123* Maintenance: Floor dirty in handicapped shower
105 CMR 451.123 Maintenance: Walls dirty in handicapped shower

105 CMR 451.123* Maintenance: Ceiling leaking by toilets

Male Locker Room & Bathroom

105 CMR 451.123* Maintenance: Mold on ceiling near ceiling vents in changing area 105 CMR 451.123* Maintenance: Floor and bench dirty in handicapped shower

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, floor drain not secured in shower # 1

Staff Training Room A & B

No Violations Noted

Special Services Office

Unable to Inspect – Locked

2nd Floor

Personnel Offices

No Violations Noted

Break Room

No Violations Noted

Copy Room

Unable to Inspect - Locked

North Male Bathroom (near slop sink)

105 CMR 451.123 Maintenance: Floor tile damaged

Slop Sink Room

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, drain cover not secured on slop sink

North Female Bathroom (near slop sink)

No Violations Noted

South Male Bathroom

No Violations Noted

South Female Bathroom

No Violations Noted

Internal Affairs

No Violations Noted

Trap

Pedestrian Trap

No Violations Noted

Bathroom in Pedestrian Trap

105 CMR 451.123* Maintenance: Ceiling damaged

Visits Waiting Area

105 CMR 451.353 Interior Maintenance: Floor tile damaged

Modular Gym

Inmate Bathroom # 104

105 CMR 451.124* Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink

105 CMR 451.123* Maintenance: Light out

105 CMR 451.123* Maintenance: Floor tile missing

105 CMR 451.123* Maintenance: Ceiling vent cover missing

Staff Bathroom # 105

No Violations Noted

Mop Closet/Electrical # 106

No Violations Noted

Storage Room # 108

No Violations Noted

Gym

105 CMR 451.141* Screens: Several screens damaged

105 CMR 451.350* Structural Maintenance: Back door not rodent and weathertight

105 CMR 451.344 Illumination in Habitable Areas: Light not functioning properly, light out

Control # 102

No Violations Noted

Trailers # 1 and 2

No Violations Noted

Modular Infirmary

Unable to Inspect - Closed

Modular Visiting Area

Unable to Inspect - Closed

VOC Laundry

1st Floor

Inmate Bathroom

105 CMR 451.123 Maintenance: Handwash sink # 2 out-of-order

105 CMR 451.123 Maintenance: Urinal out-of-order 105 CMR 451.123* Maintenance: Shower wall damaged

Laundry

105 CMR 451.353* Interior Maintenance: Ceiling damaged near Laundry Office

Chemical Storage

No Violations Noted

Clothing Storage Room

No Violations Noted

Slop Sink Closet

105 CMR 451.353 Interior Maintenance: Unlabeled chemical bottle

Staff Bathroom

No Violations Noted

Classrooms A-D

105 CMR 451.340* Illumination: Insufficient lighting, light out in Classroom C

IT Office

105 CMR 451.200* Food Storage, Preparation and Service: Food preparation not in compliance with

105 CMR 590.000, interior of microwave oven rusted at entrance to IT Offices Structural Maintenance: Back door near entrance to IT Offices not rodent and

weathertight

IT Break Area

105 CMR 451.350*

Unable to Inspect - Locked

2nd Floor

Room # 203

105 CMR 451.353* Interior Maintenance: Wall vent missing grille/louver

Room # 210

No Violations Noted

Room # 202

105 CMR 451.360 Protective Measures: Dead bird observed

H Building

105 CMR 451.320* Cell Size: Inadequate floor space in all cells

Control Booth

105 CMR 451.353* Interior Maintenance: Floor tiles missing and damaged

105 CMR 451.353* Interior Maintenance: Ceiling grille rusted

105 CMR 451.353 Interior Maintenance: Ceiling grille cover missing

Control Bathroom

No Violations Noted

Common Area

No Violations Noted

Showers

105 CMR 451.123 Maintenance: Floor dirty in shower # 1 105 CMR 451.123 Maintenance: Curtain missing in shower # 1

105 CMR 451.124 Water Supply: Insufficient water supply in quantity and pressure in shower # 1

105 CMR 451.123 Maintenance: Drain flies observed in shower # 4, 5, 7, and 8

Office

No Violations Noted

Cells

105 CMR 451.350* Structural Maintenance: Unable to open or close cell windows

105 CMR 451.353* Interior Maintenance: Wall damaged near anchor point of bed in cell # 119

105 CMR 451.353* Interior Maintenance: Uncovered junction box in cell # 131 105 CMR 451.353* Interior Maintenance: Ceiling paint damaged in cell # 131

Chemical Room

Unable to Inspect – Locked

I Building

Control Booth

105 CMR 451.350* Structural Maintenance: Ceiling tiles damaged

Control Bathroom

105 CMR 451.344 Illumination in Habitable Areas: Light not functioning properly, light out

Common Area

No Violations Noted

Showers

105 CMR 451.123 Maintenance: Column damaged outside shower # 3 and 8

105 CMR 451.123 Maintenance: Drain flies observed in shower # 7

Office

No Violations Noted

Cells

105 CMR 451.350* Structural Maintenance: Unable to open or close cell windows 105 CMR 451.353 Interior Maintenance: Bed paint damaged in cell # 173

105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # 186

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 200, 206, 208, 216, and 217

Chemical Room

No Violations Noted

J Building

Common Area

105 CMR 451.353* Interior Maintenance: One seat cover damaged

Showers

105 CMR 451.130* Plumbing: Plumbing not maintained in good repair, shower # 1 leaking

105 CMR 451.123 Maintenance: Walls dirty in shower # 5

105 CMR 451.123 Maintenance: Column damaged outside shower # 8
105 CMR 451.123* Maintenance: Wall paint damaged in shower # 8
105 CMR 451.123 Maintenance: Floor paint damaged in shower # 8 and 10

Interview Room

No Violations Noted

Cells

105 CMR 451.350* Structural Maintenance: Unable to open or close cell windows Interior Maintenance: Wall paint damaged in cell # 226 and 234

105 CMR 451.350 Structural Maintenance: Windows not weathertight, plastic on window in cell # 247

and 280

105 CMR 451.353 Interior Maintenance: Ceiling paint damaged in cell # 221 Interior Maintenance: Bed paint damaged in cell # 227 and 228

105 CMR 451.353 Interior Maintenance: Floor and wall junction worn in cell # 251, 252, 253, 254, 259,

260, 261, 263, and 264

Chemical Room

Unable to Inspect – Locked

K Building

105 CMR 451.320* Cell Size: Inadequate floor space in all cells

Control Booth

105 CMR 451.353* Interior Maintenance: Ceiling tiles damaged 105 CMR 451.350* Structural Maintenance: Window in door broken

Control Bathroom

No Violations Noted

Common Area

No Violations Noted

Showers

105 CMR 451.123* Maintenance: Soap scum on walls in shower # 3, 4, 5, 6, 8, and 10

105 CMR 451.123* Maintenance: Floors dirty in shower # 7 105 CMR 451.123 Maintenance: Shower # 8 out-of-order

105 CMR 451.123 Maintenance: Soap scum on curtain in shower # 4 and 6

Cells

105 CMR 451.350* Structural Maintenance: Unable to open or close cell windows

105 CMR 451.353* Interior Maintenance: Wall vent blocked in cell # 281

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 297 and 321

105 CMR 451.350 Structural Maintenance: Window not weathertight, plastic on window in cell # 288, 289,

296, 297, 300, 302, 304, 307, 310, and 318

105 CMR 451.353 Interior Maintenance: Ceiling paint damaged outside cell # 326 and 339

105 CMR 451.353 Interior Maintenance: Seat missing at desk in cell # 336

Chemical Room

No Violations Noted

L Building

105 CMR 451.350 Structural Maintenance: Black substance on exterior of building

105 CMR 451.320* Cell Size: Inadequate floor space in all cells

Common Area

No Violations Noted

Showers

Maintenance: Column damaged outside shower # 3 and 8 105 CMR 451.123 Maintenance: Soap scum on walls in shower # 2, 6, and 8 105 CMR 451.123 Maintenance: Soap scum on floor in shower # 5 and 9 Maintenance: Soap scum on floor in shower # 5 and 9

105 CMR 451.123 Maintenance: Floor dirty in shower # 6 and 7 105 CMR 451.123 Maintenance: Wall dirty in shower # 7

Maintenance: Wall paint damaged in shower # 3, 4, 5, 6, 7, and 8

Interview Room

Cells

105 CMR 451.350 Structural Maintenance: Unable to open or close cell windows 105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # 342, 349, and 375

105 CMR 451.103 Mattresses: Mattress damaged in cell # 384

105 CMR 451.353 Interior Maintenance: Ceiling damaged outside cell # 382

105 CMR 451.350 Structural Maintenance: Windows not weathertight, plastic on window in cell # 348, 349,

358, 359, 362, 363, 364, 365, 372, 379, 380, and 385

105 CMR 451.353 Interior Maintenance: Ceiling paint damaged in cell # 380

105 CMR 451.353 Interior Maintenance: Vent not working on sink unit in cell # 394

Chemical Room

No Violations Noted

MIU

Receiving

Holding Cells

Unable to Inspect Cell # 113 and 115 – Not Used

No Violations Noted

Staff Bathroom

No Violations Noted

Receiving Trap

105 CMR 451.350* Structural Maintenance: Exterior door not rodent and weathertight

Interview Room

No Violations Noted

Classification Hearings # 109

No Violations Noted

Medical Intake # 108

No Violations Noted

Medical Exam Room # 107

Unable to Inspect - Locked

Search and Changing Rooms

105 CMR 451.124 Water Supply: Insufficient water supply in quantity and pressure in shower # 104A

Medical Offices

No Violations Noted

Booking Station

No Violations Noted

Records

No Violations Noted

Property

No Violations Noted

Break Room # 130

Psychology & Health Services Offices No Violations Noted *Bathrooms* # 126 and 127 No Violations Noted *Bathrooms* # 151 and 152 No Violations Noted Medical Supply Storage Closet # 150 Unable to Inspect - Locked Conference Room # 149 Unable to Inspect – In Use Classification Offices No Violations Noted Janitor's Closet # 154 Unable to Inspect - Locked Holding STO # 153 No Violations Noted Janitors Closet # 146 Unable to Inspect - Locked **Medical Entrance** No Violations Noted **Right Wing** *Inmate WC # 16* No Violations Noted Dental # 165 Unable to Inspect - Locked Janitor's Closet # 164 Unable to Inspect – Locked Exam 1 # 166 No Violations Noted Exam 2 # 161 No Violations Noted

Exam 3 # 160 No Violations Noted

Waiting Area 1 # 152
No Violations Noted

Nurse's Station
105 CMR 451.124 Water Supply: Insufficient water supply in quantity and pressure at one water fountain

Left Wing

Waiting Area 2 # 158

No Violations Noted

Interview Room # 178

No Violations Noted

Exam 4 # 177

No Violations Noted

Exam 5 # 176

No Violations Noted

Dialysis # 175

Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, gasket damaged on refrigerator

Exam 6 # 174

No Violations Noted

Minor Proc # 173

Unable to Inspect – In Use

Medical Storage # 172

No Violations Noted

Clean Storage # 171

No Violations Noted

Soil Storage # 170 (Medical Waste)

No Violations Noted

Inmate WC # 169

105 CMR 451.117 Toilet Fixtures: Toilet fixture rusted

2nd Floor

Staff WC

No Violations Noted

Storage Closets

No Violations Noted

Showers

105 CMR 451.123* Maintenance: Soap scum on floor in shower # 1 and 3 105 CMR 451.123* Maintenance: Soap scum on walls in shower # 3 105 CMR 451.123 Maintenance: Soap scum on curtain in shower # 3

105 CMR 451.123 Maintenance: Ceiling dirty in shower # 2

Group Rooms

Water Supply: Insufficient water supply in quantity and pressure at handwash sink # 3 in

Med Watch A

105 CMR 451.124 Water Supply: Insufficient water supply in quantity and pressure in shower in Med

Watch A

105 CMR 451.130 Hot Water: Shower water temperature recorded at 70°F in Med Watch A

Single Cells

No Violations Noted

Work Release

Control Booth

No Violations Noted

Strip Search Room

105 CMR 451.353* Interior Maintenance: Ceiling tiles water damaged

Chemical Closet

No Violations Noted

Office

Unable to Inspect – Locked

Day Room

No Violations Noted

Storage Room

No Violations Noted

Laundry

No Violations Noted

Right Corridor

105 CMR 451.350* Structural Maintenance: Windowpanes cracked

Cells

105 CMR 451.350* Structural Maintenance: Window cracked in cell # 7
105 CMR 451.353* Interior Maintenance: Wall damaged near bed in cell # 8

Showers

105 CMR 451.123* Maintenance: Floor tile damaged in shower # 2 and 3 105 CMR 451.123* Maintenance: Wall tile damaged in shower # 1

105 CMR 451.123 Maintenance: Soap scum on partitions in shower # 2, 3, and 4

Maintenance: Walls dirty in shower # 2, 3, 4, and 5 105 CMR 451.123 Maintenance: Ceiling dirty in shower # 2, 3, 4, and 5

Staff Bathroom

105 CMR 451.123 Maintenance: Wall paint damaged

Inmate Bathroom

105 CMR 451.123* Maintenance: Wall damaged in toilet stall # 1, 2, and 3

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, hot water handle missing at

handwash sink # 2

105 CMR 451.124 Water Supply: Insufficient water supply in quantity and pressure at handwash sink # 3

Left Corridor

105 CMR 451.350* Structural Maintenance: Windowpanes cracked

Cells

105 CMR 451.350* Structural Maintenance: Window cracked in cell # 3

Slop Sink Room

No Violations Noted

Showers

105 CMR 451.123 Maintenance: Floor tiles missing in shower # 1 and 4
105 CMR 451.123* Maintenance: Floor tiles missing in shower # 3 and 5
105 CMR 451.123* Maintenance: Ceiling dirty throughout shower room
105 CMR 451.123* Maintenance: Ceiling vent missing grille/louver

105 CMR 451.130* Plumbing: Plumbing not maintained in good repair, shower # 3 leaking

Inmate Bathroom

105 CMR 451.126* Water Supply: No cold water supplied to handwash sink # 2

105 CMR 451.123* Maintenance: Window broken

105 CMR 451.123* Maintenance: Wall damaged behind toilet # 3

Chow Hall and Gym Room

No Violations Noted

Storage Room

No Violations Noted

Tower

Unable to Inspect - Closed

Warehouse Building (outside)

Staff Gym

Weight Area

No Violations Noted

Female Bathroom/Locker Room

105 CMR 451.353 Interior Maintenance: Floor tiles not secured by toilet

Male Bathroom /Locker Room

No Violations Noted

Chemical Room

Unable to Inspect - Locked

Office

Unable to Inspect - Locked

Warehouse

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

Entrance

No Violations Noted

Office

No Violations Noted

Break Area

Inmate Bathroom

105 CMR 451.123* Maintenance: Wall paint damaged 105 CMR 451.123* Maintenance: Floor tile damaged

Staff Bathroom

No Violations Noted

Chemical Room

105 CMR 451.353 Interior Maintenance: Ceiling damaged

Walk-In Freezer

No Violations Noted

Dry Storage Closet

No Violations Noted

Exterior Cooler # 1

FC 6-501.11 Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods:

Facility not in good repair, ceiling braced by wood supports

Exterior Cooler # 2

No Violations Noted

Garage/Transport

Transportation Office

No Violations Noted

Kitchen Area

No Violations Noted

Bathroom

No Violations Noted

Staff Bathroom

105 CMR 451.123* Maintenance: Wall damaged

105 CMR 451.353* Interior Maintenance: Pipe leaking outside Staff Bathroom

Tool Room

No Violations Noted

Wash Room

No Violations Noted

Garage Room

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, sink leaking

Key Control

No Violations Noted

Annex

Unable to Inspect - Closed

Observations and Recommendations

- 1. The inmate population was 589 at the time of inspection.
- 2. At the time of inspection, the Modular Visiting Area, Tower, and Annex were closed and not in use.
- 3. Throughout Maxi B and Maxi C the shower areas have begun to deteriorate. The CSP recommends developing a plan to repair violations noted within the showers with smooth and easily cleanable surfaces as well as developing a higher frequency shower cleaning policy.
- 4. The windows in the cells in of H, I, J, K, and L Building have deteriorated and are no longer able to be opened or closed from the window controls. The windows have also deteriorated in many cells requiring plastic coverings to make them weathertight. The CSP recommends initiating a plan to replace or repair the windows to ensure they are operable and weathertight.
- 5. At the time of inspection, the boiler for the A2 Block was undergoing repairs resulting in low room temperature. The CSP requests to be updated on the progress of the repairs.
- 6. During the inspection of A1 Block, it was stated that cell # 4 was currently offline and would remain offline until it could be properly cleaned and disinfected.
- 7. The kitchen exhaust system was not in compliance with the provisions for inspection, cleaning and labeling required by 527 CMR 1.00, Chapter 50 Commercial Cooking Operations. The CSP recommends you contact the Department of Fire Services for further information.

This facility does not comply with the Department's Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at www.mass.gov/dph/dcs and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment Regulations or download a copy, please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Retail food". Then under DPH Regulations and FDA Code click "Merged Food Code" or "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments".

To review the Labeling regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Food Protection Program regulations". Then under Food Processing click "105 CMR 500.000: Good Manufacturing Practices for Food".

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,

Amy Medeiros

Environmental Health Inspector, CSP, BEH