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The Commonwealth of Massachusetts Executive Office of Health and Human Services Department of Public Health Bureau of Environmental Health Community Sanitation Program 180 Beaman Street, West Boylston, MA 01583 Phone: 508-792-7880 Fax: 508-792-7706 TTY: 508-835-9796

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October 25, 2017

David H. Tuttle, Superintendent Worcester County House of Corrections and Jail 5 Paul X. Tivnan Drive West Boylston, MA 01583

Re: Facility Inspection - Worcester County House of Corrections and Jail, West Boylston

Dear Superintendent Tuttle:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 1999 Food Code; 105 CMR 520.000 Labeling; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; I conducted an inspection of the Worcester County House of Corrections and Jail on October 4, 5, and 6, 2017 accompanied by Patrick Ryan, Environmental Health & Safety Officer; Diane Cook, Program Development Coordinator; Captain Jason Butland, and Kerry Wagner, Community Sanitation Program. Violations noted during the inspection are listed below including 305 repeat violations:

HEALTH AND SAFETY VIOLATIONS

(* indicates conditions documented on previous inspection reports)

Entrance

Waiting Area

No Violations Noted

Fisher Conference Room

No Violations Noted

Hallway

No Violations Noted

Assistant Deputy Superintendent's Office

No Violations Noted

Deputy's Office

Staff Locker Room

No Violations Noted

Staff Bathroom

No Violations Noted

Control Room

105 CMR 451.353* Interior Maintenance: Area around microwave dirty

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with

105 CMR 590.000, interior of microwave oven dirty

Control Bathroom

105 CMR 451.123* Maintenance: Handwash sink dirty 105 CMR 451.123* Maintenance: Faucet fixture corroded 105 CMR 451.123 Maintenance: Light shield missing

Key Room

No Violations Noted

Herman Building

105 CMR 451.320* Cell Size: Inadequate floor space in all cells

105 CMR 451.343* Electric Fixtures in Cell: No electrical outlet in all cells

A2 Block

Control Booth

105 CMR 451.353* Interior Maintenance: Floor dirty

105 CMR 451.353 Interior Maintenance: Ceiling tiles loose

Control Bathroom

105 CMR 451.123 Maintenance: Handwash sink dirty 105 CMR 451.117 Toilet Fixtures: Toilet fixtures dirty

Day Room

No Violations Noted

Chemical Storage Room

No Violations Noted

Paper Goods Storage

No Violations Noted

Staff Room

105 CMR 451.353* Interior Maintenance: Floor tiles damaged

Slop Sink Room (Upstairs)

105 CMR 451.353 Interior Maintenance: Slop sink dirty

Cells (Upstairs)

105 CMR 451.353* Interior Maintenance: Debris on light shield in cell # 33

105 CMR 451.353* Interior Maintenance: Floor paint peeling in cell # 33, 35, 37, and 45

105 CMR 451.353 Interior Maintenance: Floor paint peeling in cell # 41

Showers (Upstairs)

Slop Sink (Downstairs)

No Violations Noted

Cells (Downstairs)

105 CMR 451.353*Interior Maintenance: Debris on light shield in cell # 55 and 62105 CMR 451.353*Interior Maintenance: Floor paint peeling in cell # 52 and 56105 CMR 451.353Interior Maintenance: Floor paint peeling in cell # 50 and 51

Showers (Downstairs)

105 CMR 451.123* Maintenance: Bottom of door frame rusted in shower # 1

Hallway

No Violations Noted

Storage Closet

No Violations Noted

A1 Block

Control Booth

105 CMR 451.353* Interior Maintenance: Ceiling tiles water damaged

105 CMR 451.353* Interior Maintenance; Floor dirty

105 CMR 451.353 Interior Maintenance: Ceiling tiles loose

Control Bathroom

105 CMR 451.123* Maintenance: Floor dirty

105 CMR 451.123* Maintenance: Floor paint damaged

Day Room

No Violations Noted

Room # 6

No Violations Noted

Room # 5

No Violations Noted

Room # 4

No Violations Noted

Room # 3

No Violations Noted

Room # 2

No Violations Noted

Room # 1

No Violations Noted

Slop Sink (Upstairs)

No Violations Noted

Cells (Upstairs)

105 CMR 451.123* Maintenance: Toilet damaged in cell # 16

Showers (Upstairs)

No Violations Noted

Slop Sink (Downstairs)

No Violations Noted

Cells (Downstairs)

105 CMR 451.353* Interior Maintenance: Floor paint peeling in cell # 18, 22, and 29 Interior Maintenance: Floor paint peeling in cell # 21 and 31

Showers (Downstairs)

No Violations Noted

Rec Area

Unable to Inspect - Under Construction

MAXI B

105 CMR 451.320* Cell Size: Inadequate floor space in all cells

Control

105 CMR 451.353 Interior Maintenance: Ceiling tiles water damaged outside control

Control Bathroom

105 CMR 451.123* Maintenance: Floor dirty
105 CMR 451.123* Maintenance: Wall damaged

Lower Right Tier

Day Room

No Violations Noted

Slop Sink

No Violations Noted

Showers

No Violations Noted

Cells

105 CMR 451.353* Interior Maintenance: Wall vent dusty in cell # 104, 110, 120, 122, 130, 136, and 138 Interior Maintenance: Wall vent dusty in cell # 126 and 132

Lower Left Tier

Day Room

No Violations Noted

Cells

105 CMR 451.353* Interior Maintenance: Wall vent dusty in cell # 107, 113, 129, 141, and 147
105 CMR 451.353 Interior Maintenance: Wall vent dusty in cell # 109, 115, and 145
105 CMR 451.353* Interior Maintenance: Wall vent blocked in cell # 149
105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # 125

105 CMR 451.353*

Interior Maintenance: Wall paint damaged by toilet in cell # 131

Showers

Slop Sink

No Violations Noted

Chemical Closet

No Violations Noted

Lower Disciplinary Unit

Unable to Inspect -Not in Use

Upper Left Tier

Day Room

No Violations Noted

Cells

105 CMR 451.353* Interior Maintenance: Wall vent dusty in cell # 303 and 305

Slop Sink

No Violations Noted

Showers

Unable to Inspect -In Use

Upper Disciplinary Unit

105 CMR 451.353* Interior Maintenance: Wall paint damaged in cell # 1 and 2

Upper Right Tier

Day Room

No Violations Noted

Cells

105 CMR 451.353* Interior Maintenance: Wall vent dusty in cell # 330 and 346

105 CMR 451.353 Interior Maintenance: Wall vent dusty in cell # 332

Showers

105 CMR 451.123 Maintenance: Epoxy damaged on wall in shower # 1

Slop Sink

No Violations Noted

Chapel

No Violations Noted

Office (Right of Altar)

Unable to Inspect – Locked

Health Services

Interview Room # 1

No Violations Noted

Interview Room # 2

Infirmary Ward Bunk Room

105 CMR 451.320* Cell Size: Inadequate floor space in all cells

Bathroom & Shower

105 CMR 451.123 Maintenance: Shower curtain dirty

105 CMR 451.123 Maintenance: Wall tiles rust stained in shower 105 CMR 451.123 Maintenance: Ceiling vent paint peeling

Examiner's Room

No Violations Noted

Nurse's Room

No Violations Noted

Pharmacy

No Violations Noted

Mental Health Offices

No Violations Noted

Break Room

No Violations Noted

Supply Room w/o Sink

No Violations Noted

Bathroom

No Violations Noted

Staff Bathroom

No Violations Noted

Supply Closet with Sink

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

Biohazard Storage

No Violations Noted

Central Control

105 CMR 451.200* Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590,000, no functioning thermometer in refrigerator

Control Bathroom

105 CMR 451.123* Maintenance: Wall dirty near sink 105 CMR 451.123* Maintenance: Handwash sink dirty

Property

No Violations Noted

Gymnasium

Slop Sink Closet (Hallway)

Baskethall Court

105 CMR 451.350*	Structural Maintenance: Floor damaged
105 CMR 451.350*	Structural Maintenance: Wall damaged
105 CMR 451.350*	Structural Maintenance: Ceiling damaged
105 CMR 451.353*	Interior Maintenance: Ceiling paint peeling

105 CMR 451.353* Interior Maintenance: Gym equipment padding damaged

Bathroom with Showers (Unable to Inspect Showers – Locked)

No Violations Noted

Booth

105 CMR 451.353* Interior Maintenance: Air conditioning unit not vented to the exterior
105 CMR 451.200* Food Storage, Preparation and Service: Food storage not in compliance with
105 CMR 590.000, disposable silverware not stored with handles up

Staff Bathroom

No Violations Noted

Bathroom without Showers

Unable to Inspect – Not in Use

VISITING ROOM

Inmate Visiting Side

105 CMR 451.353* Interior Maintenance: Wall damaged near phone in booth # 19 and 20 105 CMR 451.353* Interior Maintenance: Counter top damaged in booth # 1, 10, and 14 Interior Maintenance: Counter top damaged in booth # 12

Non-Inmate Visiting Side

105 CMR 451.353* Interior Maintenance: Floor paint damaged throughout area 105 CMR 451.353* Interior Maintenance: Wall damaged near phone in booth # 1 105 CMR 451.353 Interior Maintenance: Wall damaged near phone in booth # 2 105 CMR 451.353 Interior Maintenance: Wall panel damaged in booth # 9

Female Handicapped Bathroom

105 CMR 451.123* Maintenance: Mirror rusted

105 CMR 451,124 Water Supply: Insufficient water supply in quantity and pressure at handwash sink

Male Handicapped Bathroom

105 CMR 451.124* Water Supply: Insufficient hot and cold water supply in quantity and pressure at

handwash sink

Female Bathroom

No Violations Noted

Male Bathroom

105 CMR 451.123* Maintenance: Wall paint damaged near urinal

MAXI C

105 CMR 451,320* Cell Size: Inadequate floor space in all cells

Control Booth

105 CMR 451,200* Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, no functional thermometer in small refrigerator

105 CMR 451,353* Interior Maintenance: Light shield not secured to light fixture

105 CMR 451.353 Interior Maintenance: Light shield missing above door

Booth Bathroom

105 CMR 451.123* Maintenance: Bathroom generally dirty
105 CMR 451.123* Maintenance: Faucet fixture corroded
105 CMR 451.123* Maintenance: Handwash sink dirty

105 CMR 451.123* Maintenance: Toilet dirty

Upper Tier

Left-Side Day Room

No Violations Noted

Right-Side Day Room

No Violations Noted

Cells Unable to Inspect Cell # 448 – Not in Use

105 CMR 451.353* Interior Maintenance: Ceiling paint peeling in cell # 430 105 CMR 451.353 Interior Maintenance: Ceiling paint peeling in cell # 437

105 CMR 451.130 Plumbing: Toilet not kept in repair, toilet continually running in cell # 424

Showers

No Violations Noted

Slop Sink

No Violations Noted

Old Segregation

Unable to Inspect -Not in Use

Lower Tier

Left-Side Day Room

No Violations Noted

Right-Side Day Room

No Violations Noted

Cells

105 CMR 451.103 Mattresses: Mattress damaged in cell # 245, 248, and 252

Slop Sink

No Violations Noted

Showers

105 CMR 451.123 Maintenance: Wall paint peeling in shower # 1

Segregation

Unable to Inspect -Not in Use

Chemical Area

No Violations Noted

Deignan Building

105 CMR 451.320* Cell Size: Inadequate floor space in all cells

Control Booth

No Violations Noted

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Control Booth Bathroom

105 CMR 451.123 Maintenance: Handwash sink dirty

Upper West

Showers

105 CMR 451.123* Maintenance: Floor tiles damaged outside of showers

Cells

105 CMR 451.353* Interior Maintenance: Floor tiles damaged in cell # 49 and 64 105 CMR 451.353* Interior Maintenance: Light shield damaged in cell # 53

Slop Sink Room

105 CMR 451.353* Interior Maintenance; Wall dirty around slop sink

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, slop sink continuously running

Bathroom

105 CMR 451.123* Maintenance: Sink basin damaged at sink # 1 and 2

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, faucet loose at handwash sink # 1

Lower West

Showers

No Violations Noted

Bathroom

105 CMR 451.123* Maintenance: Floor paint peeling

105 CMR 451.123* Maintenance: Sink basin damaged at sink # 1

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, hot water faucet not working at

handwash sink # 1

105 CMR 451.123 Maintenance: Ceiling vent dusty

105 CMR 451.123 Maintenance: Heater rusted

Cells

105 CMR 451.353* Interior Maintenance: Light shield damaged in cell # 40 Interior Maintenance: Wooden door damaged in cell # 41

Common Area

105 CMR 451.353* Interior Maintenance: Floor tiles damaged in lower common area

Interview Room

No Violations Noted

Dry Storage

No Violations Noted

Chemical Closet

No Violations Noted

Lower East

Showers

105 CMR 451.123 Maintenance: Floor tiles damaged outside shower # 2

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower # 1 leaking

Bathroom 105 CMR 451,130	Plumbing: Plumbing not maintained in good repair, handwash sink # 4 leaking
Cells	
105 CMR 451.353*	Interior Maintenance: Floor damaged in cell # 2
105 CMR 451.353*	Interior Maintenance: Light shield damaged in cell # 16
105 CMR 451.353	Interior Maintenance: Light shield missing in cell # 7
Clan Sink Dage	
Slop Sink Room 105 CMR 451.353*	Interior Maintenance: Walls around slop sink dirty
105 CMR 451.353*	Interior Maintenance: Wall paint around slop sink damaged
105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, slop sink faucet leaking
Upper East	
61	
Slop Sink Room 105 CMR 451.353	Tutavian Maintenan and Tight abiald missing
105 CMR 451.353*	Interior Maintenance: Light shield missing Interior Maintenance: Wall paint damaged
105 CMR 451.353*	Interior Maintenance: Ceiling vent dusty
105 CMR 451.130*	Plumbing: Plumbing not maintained in good repair, drain cover missing on slop sink
	2. m
Cells	
105 CMR 451.353*	Interior Maintenance: Wooden door damaged in cell # 32
Showers	
105 CMR 451.123*	Maintenance: Access panel rusted in shower # 2
	F
Bathroom	
105 CMR 451.123	Maintenance: Unfinished wood on ceiling above toilet # 2
Mini 5 Building	
105 CMR 451.320*	Cell Size: Inadequate floor space in all cells
Booth	
	No Violations Noted
Booth Bathroom	
Booth Buth oon	Unable to Inspect – In Use
	·
Corridor 2 (Right Side)	
TV Room	
17 Kiom	No Violations Noted
Showers	
105 CMR 451.123*	Maintenance: Ceiling paint peeling in shower # 1
105 CMR 451.123*	Maintenance: Light shield missing in shower # 1
105 CMR 451.123	Maintenance: Shower stall # 2 dirty
Cells	
105 CMR 451,353*	Interior Maintenance: Wall paint damaged in cell # 10
105 CMR 451.350	Structural Maintenance: Wall damaged above top bunk in cell # 9
105 CMR 451.350	Structural Maintenance: Wall damaged by toilet in cell # 9

Middle Corridor

Chow Area

No Violations Noted

Weight Room

105 CMR 451.353 Interior Maintenance: Wall paint damaged 105 CMR 451.353 Interior Maintenance: Floor paint damaged

105 CMR 451.353 Interior Maintenance: Gym equipment padding damaged

Chemical Closet

105 CMR 451.353 Interior Maintenance: Light shield missing

Office

No Violations Noted

Corridor 1 (Left Side)

Hallway

No Violations Noted

Showers (Unable to Inspect - Shower # 2 under Construction)

105 CMR 451.123 Maintenance: Ceiling paint damaged

Office with Bathroom

105 CMR 451.123 Maintenance: Light shield not secure

Cells

No Violations Noted

Food Service

Staff Dining Room

No Violations Noted

Staff Serving Line

FC 3-501.16(A) Limitation of Growth of Organisms, Temperature and Time Control: Potentially

hazardous food not held at the proper hot holding temperature, rice and beans recorded at

101°F

Spice Closet

FC 3-302.12 Preventing Food and Ingredient Contamination: Unlabeled food containers

Staff Bakery

No Violations Noted

Inmate Food Prep Area

FC 6-501.11* Maintenance and Operation; Repairing: Facility not in good repair, floor tiles cracked

Produce Cooler

No Violations Noted

Milk Cooler

Prep Cooler

FC 6-501.11* Maintenance and Operation; Repairing: Facility not in good repair, floor tiles damaged

FC 6-501.11 Maintenance and Operation; Repairing: Facility not in good repair, 1 light out

Tool Storage

No Violations Noted

Control

No Violations Noted

Control Bathroom

105 CMR 451.123 Maintenance: Handwash sink dirty

Freezer

FC 4-501.11(A) Maintenance and Operation, Equipment: Equipment not maintained in a state of good

repair, 1 fan not working

Dry Goods

No Violations Noted

Area outside of Dry Goods Storage

No Violations Noted

Receiving Area

FC 4-501.11(A)* Maintenance and Operation, Equipment: Equipment not maintained in a state of good

repair, exterior of several food carts damaged

Chemical Closet

No Violations Noted

Dishwasher Area

FC 5-205.15(B) Plumbing System, Operations and Maintenance: Plumbing system not maintained in

good repair, single bay sink near warewash machine leaking

FC 4-204.115 Design and Construction, Functionality: Thermometer not functioning properly on

warewashing machine, rinse gauge temperature not working

3-Bay Sink # 1 and 2

No Violations Noted

Pasta Room

No Violations Noted

Can Room

No Violations Noted

Inmate Serving Area

No Violations Noted

Inmate Bathroom

105 CMR 451.123* Maintenance: Toilet dirty

105 CMR 451.123* Maintenance: Handwash sink dirty

105 CMR 451.123 Maintenance: Paper towel dispenser broken

School

Office (near entrance) 105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, no functioning thermometer in refrigerator

Education Director's Office

No Violations Noted

Deputy's Office

No Violations Noted

Break Area in Hall

105 CMR 451.200* Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, gaskets damaged on right side refrigerator

105 CMR 451.200* Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590,000, disposable utensils not kept covered

105 CMR 451.200* Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, excessive ice buildup in freezer

Substance Abuse Office

105 CMR 451.353* Interior Maintenance: Ceiling tiles water damaged

Male Staff Bathroom

105 CMR 451.123* Maintenance: Partitions rusted near urinal

Classroom # 5

No Violations Noted

Teacher's Office

Unable to Inspect -- In Use

Classroom #4

No Violations Noted

Classroom #3

No Violations Noted

Classroom # 2

No Violations Noted

Social Worker's Office

No Violations Noted

Female Staff Bathroom

No Violations Noted

Slop Sink Room

No Violations Noted

Library

No Violations Noted

Parole Office

Receiving

County Lock Up

105 CMR 451.117* Toilet Fixtures: Toilet fixtures dirty in cell # 3

Holding Area # 1

105 CMR 451.353* Interior Maintenance: Floor damaged around floor drain in holding cell # 1

Intake Cages

No Violations Noted

Holding Area # 2

No Violations Noted

Shakedown

No Violations Noted

Property Room

No Violations Noted

Records

No Violations Noted

Record's Bathroom

105 CMR 451.123 Maintenance: Sink faucet rusted

Utility Closet

105 CMR 451.353* Interior Maintenance: Wet mop stored in bucket

Offices/Medical

105 CMR 451.353* Interior Maintenance: Floor paint damaged in back offices

ID Room

No Violations Noted

Classification

No Violations Noted

Maintenance Corridor

Staff Bathroom

105 CMR 451.110(A) Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink

Inmate Bathroom

No Violations Noted

Staff Bathroom inside Office

No Violations Noted

Laundry Area

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, refrigerator temperature recorded at 50°F

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, refrigerator dirty

Tool Crib

No Violations Noted

Electrical Shop

No Violations Noted

Welding Area

105 CMR 451.350*

Structural Maintenance: Exterior door not rodent and weathertight

Tool Cage

No Violations Noted

EHSO Office

No Violations Noted

Modular Administration Building

Lobby

Waiting Area

105 CMR 451.353*

Interior Maintenance: Floor damaged near front door

Male Bathroom

105 CMR 451.123*

Maintenance: Wall tiles missing

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, hot water faucet not working

Female Bathroom

105 CMR 451.123*

Maintenance: Floor tiles damaged

Mail Room

No Violations Noted

Control 3

105 CMR 451.353*

Interior Maintenance: Floor damaged throughout break area

105 CMR 451.353

Interior Maintenance: Floor dirty

Control Bathroom

105 CMR 451.123*

Maintenance: Floor tiles missing and damaged

Special Services Corridor

Female Bathroom

105 CMR 451.123*

Maintenance: Wall tile damaged near toilet

Male Bathroom

105 CMR 451.123*

Maintenance: Faucet fixture corroded

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, faucet at handwash sink leaking

Slop Sink Room

105 CMR 451.353*

Interior Maintenance: Floor tiles damaged

D-Board Office

105 CMR 451.353*

Interior Maintenance: Floor damaged at doorway

Dispatch

No Violations Noted

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Evidence Closet

Unable to Inspect - Locked

3 Offices

No Violations Noted

Female Locker Room

105 CMR 451.123* Maintenance: Wall cracked in handicapped shower 105 CMR 451.123* Maintenance: Floor dirty in handicap shower

Male Locker Room

105 CMR 451.123* Maintenance: Grab bar rusted in handicap shower 105 CMR 451.123* Maintenance: Shower curtain dirty in shower # 1 105 CMR 451.123* Maintenance: Ceiling tiles water damaged

Staff Training Room A & B (Room B Unable to Inspect – In Use)

No Violations Noted

Investigations Office

No Violations Noted

2nd Floor

Personnel Offices

No Violations Noted

Break Room

No Violations Noted

Copy Room

No Violations Noted

Closet with Microwave

No Violations Noted

Deputy's Office/Legal

No Violations Noted

Director of Maintenance Office

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, no functioning thermometer in refrigerator

North Male Bathroom (near slop sink)

No Violations Noted

Slop Sink Room

105 CMR 451.353* Interior Maintenance: Floor tiles missing

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, drain cover not secure in slop sink

North Female Bathroom (near slop sink)

No Violations Noted

Assistant Superintendent's Office

Unable to Inspect - Locked

South Male Bathroom 105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, hot water faucet not working

South Female Bathroom

No Violations Noted

Internal Affairs

No Violations Noted

Trap

Pedestrian Trap

105 CMR 451.353* Interior Maintenance: Baseboard missing

Bathroom in Pedestrian Trap

No Violations Noted

Visits Waiting Area

105 CMR 451.353* Interior Maintenance: Baseboard damaged near trap and door leading to exterior

Modular Gym

Inmate Bathroom # 104

105 CMR 451.123* Maintenance: Walls dirty near toilet 105 CMR 451.123* Maintenance: Dead flies in light shield

105 CMR 451.126* Water Supply: No hot water supplied to handwash sink

105 CMR 451,124* Water Supply: Insufficient cold water supply in quantity and pressure at handwash sink

Staff Bathroom # 105

105 CMR 451.123* Maintenance: Wall access panel rusted

105 CMR 451.123* Maintenance: Shower floor dirty

Sprinkler Room/Mop Closet

No Violations Noted

Storage Room # 108

No Violations Noted

Gym

105 CMR 451.350* Structural Maintenance: Wall damaged

105 CMR 451.353* Interior Maintenance: Walls dirty throughout gym

105 CMR 451.141* Screens: Several screens damaged

105 CMR 451.353 Interior Maintenance: Ceiling light not secured

Control # 102

No Violations Noted

Modular Infirmary

2nd Floor

Inmate Bathroom # 244

105 CMR 451.123* Maintenance: Wall tiles missing 105 CMR 451.123 Maintenance: Floor tiles damaged

Office # 256

No Violations Noted

Holding Cell

No Violations Noted

Nurse's Station # 233

105 CMR 451,353*

Interior Maintenance: Floor tiles damaged

Room # 234

No Violations Noted

Slop Sink # 245

No Violations Noted

Room # 236

105 CMR 451.110(A)

Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink

Male Bathroom # 243

105 CMR 451.123* 105 CMR 451.123* Maintenance: Floor tiles damaged Maintenance: Ceiling water damaged

105 CMR 451.123*

Maintenance: Floor dirty

105 CMR 451.123

Maintenance: Wood left unfinished under sink and toilet

X-Ray Room # 242

No Violations Noted

Room # 237

No Violations Noted

Slop Sink Room # 238

105 CMR 451.353

Interior Maintenance: Inadequate ventilation, ceiling vent blocked

Lieutenant's Office # 239

No Violations Noted

Room # 241

No Violations Noted

Mental Health Office # 248

105 CMR 451.353* 105 CMR 451.350 Interior Maintenance: Ceiling tile missing Structural Maintenance: Ceiling leaking

Parole Office # 250

105 CMR 451.141*

Screens: Screens damaged

Dentist Room # 253

Unable to Inspect – In Use

Room # 254

105 CMR 451.353*

Interior Maintenance: Floor tiles missing

Diabetic Office

Office # 246

Unable to Inspect - Area No Longer Used

Female Bathroom # 258

105 CMR 451.123* Maintenance: Floor tiles damaged

105 CMR 451.126 Hot Water: Hot water temperature recorded at 106°F

Nurse's Office # 232

No Violations Noted

Break Room (Medical Records) # 214

No Violations Noted

Room # 230

105 CMR 451.353* Interior Maintenance: Ceiling paint damaged

Cell # 226-229

Unable to Inspect - Area No Longer Used

Handicapped Shower

Unable to Inspect – Area No Longer Used

Captain's Office

Unable to Inspect - Locked

Optometrist's Office

Unable to Inspect - In Use

Administrator's Office

No Violations Noted

HIV Office

No Violations Noted

Supply Closet

No Violations Noted

Cell # 206-209

Unable to Inspect -- Area No Longer Used

DOL Unit

Unable to Inspect - Area No Longer Used

Medical Closet

No Violations Noted

1st Floor

Mod Med Line

Unable to Inspect - Area No Longer Used

Classrooms

Unable to Inspect - Area No Longer Used

Hallway between Classrooms

105 CMR 451.353* Interior Maintenance: Door frame damaged and rusted on door leading to exterior

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Roll Call Room (New)

105 CMR 451.353* Interior Maintenance: Floor tiles damaged

105 CMR 451.141* Screens: Screens damaged

Classroom Office

Unable to Inspect – Area No Longer Used

Roll Call Room (Old)

Unable to Inspect - Area No Longer Used

Break Area

Unable to Inspect - Area No Longer Used

Bathroom # 108

Unable to Inspect - Area No Longer Used

Slop Sink # 109

Unable to Inspect - Area No Longer Used

Storage Area

Unable to Inspect - Area No Longer Used

Modular Visiting Area

Visiting Sections

Section A

105 CMR 451.353* Interior Maintenance: Floor tiles damaged Interior Maintenance: Floor tiles missing

Classifications Office

No Violations Noted

Additional Offices

No Violations Noted

Section B

105 CMR 451.353* Interior Maintenance: Floor tiles missing

105 CMR 451.353* Interior Maintenance: Wall damaged around door leading to exterior

Section C

105 CMR 451.353* Interior Maintenance: Floor tiles missing in inmate section

105 CMR 451.353* Interior Maintenance: Countertop surface damaged throughout section

Social Workers Office

105 CMR 451.353* Interior Maintenance: Floor tiles missing outside of office

105 CMR 451.353* Interior Maintenance: Floor dirty

Back Area

Bathroom near Slop Sink 105 CMR 451.123* 105 CMR 451.123* 105 CMR 451.126* 105 CMR 451.123* 105 CMR 451.353*	Maintenance: Floor dirty Maintenance: Ceiling vent dusty Hot Water: Hot water temperature recorded at 85°F Maintenance: Faucet fixture dirty Interior Maintenance: Floor tiles missing outside bathroom
Slop Sink 105 CMR 451.353* 105 CMR 451.353	Interior Maintenance: Floor tiles missing Interior Maintenance: Wet mop stored in bucket
Social Worker Interview Area 105 CMR 451.353* 105 CMR 451.353*	Interior Maintenance: Small holes in floor throughout area Interior Maintenance: Floor tiles damaged
IP Break Room 105 CMR 451.353* 105 CMR 451.200*	Interior Maintenance: Floor tiles damaged Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, refrigerator gaskets damaged
Inmate Interview Room 105 CMR 451.353* 105 CMR 451.353*	Interior Maintenance: Floor tiles damaged Interior Maintenance: Counter tops dirty
Side Door Exit to Yard 105 CMR 451.353*	Interior Maintenance: Floor tiles missing at door
Receiving	
Entrance Hallway 105 CMR 451.353*	Interior Maintenance: Floor tiles damaged
Personal Property # 1 105 CMR 451.353* 105 CMR 451.353* 105 CMR 451.353* 105 CMR 451.353*	Interior Maintenance: Floor tiles missing and damaged Interior Maintenance: Hole in ceiling in far back corner Interior Maintenance: Ceiling water damaged Interior Maintenance: Ceiling vent not secured to ceiling
Chemical Room	No Violations Noted
Personal Property # 2 105 CMR 451.353*	Interior Maintenance: Wall paint peeling
Urinalysis Storage 105 CMR 451.353*	Interior Maintenance: Ceiling panel not secured
Urinalysis Office	Unable to Inspect – Locked
Slop Sink Room	No Violations Noted

Inmate Bathroom # 119

105 CMR 451.123* Maintenance: Wall and wall tiles damaged near toilet

Staff Bathroom # 120

No Violations Noted

Shower # 118

No Violations Noted

Shower # 117

No Violations Noted

Processing Area

105 CMR 451.353* Interior Maintenance: Floor tiles damaged

Waiting Room

105 CMR 451,353* Interior Maintenance: Floor paint damaged

Break Area

105 CMR 451.353* Interior Maintenance: Floor files damaged

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, no functioning thermometer in refrigerator

Back Area

Sally Port

105 CMR 451.353* Interior Maintenance: Floor tiles damaged

105 CMR 451.350* Structural Maintenance: Exterior door not rodent and weathertight

Clothing Room

105 CMR 451.353* Interior Maintenance: Floor tile damaged

Court Storage

105 CMR 451.353*Interior Maintenance: Floor tiles missing105 CMR 451.353*Interior Maintenance: Light rusted105 CMR 451.353*Interior Maintenance: Walls left unfinished105 CMR 451.350Structural Maintenance: Ceiling tiles missing

Cells

105 CMR 451.353* Interior Maintenance: Floor paint peeling in cell # 107 105 CMR 451.353* Interior Maintenance: Window sill damaged in cell # 104

Back Exit

105 CMR 451.350 Structural Maintenance: Walls damaged

VOC Laundry

1st Floor

Inmate Bathroom

105 CMR 451.123* Maintenance: Floor paint peeling

Laundry

Chemical Storage

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

Clothing Storage Room

No Violations Noted

Office

No Violations Noted

Slop Sink Closet

No Violations Noted

Staff Bathroom

105 CMR 451.123* Maintenance: Floor paint peeling

Classrooms A-D

No Violations Noted

IT Break Area

105 CMR 451,200 Food Storage, Preparation and Service: Food preparation not in compliance with

105 CMR 590.000, interior of microwave oven dirty

Hallway

No Violations Noted

2nd Floor

Room # 203

105 CMR 451.353* Interior Maintenance: Ceiling tiles water damaged 105 CMR 451.353* Interior Maintenance: Wall vent missing grille/louver

Room # 210

No Violations Noted

Room # 202

105 CMR 451.360* Protective Measures: Bird droppings observed on floor

105 CMR 451.350 Structural Maintenance: Wall louver removed, not weathertight

H Building

105 CMR 451.320* Cell Size: Inadequate floor space in all cells

105 CMR 451.343* Electric Fixtures in Cell: No electrical outlet in all cells

Control Booth

105 CMR 451.350 Structural Maintenance: Ceiling tiles damaged

Control Bathroom

105 CMR 451,123* Maintenance: Floor tiles missing in bathroom

105 CMR 451.126 Hot Water: Hot water temperature recorded at 100°F

(1 II	
<i>Cells</i> 105 CMR 451.350*	Structural Maintenance: Unable to open or close window in cell # 109, 110, 112, 115,
105 CMR 451.550	120, and 126
105 CMR 451.350	Structural Maintenance: Unable to open or close window in cell # 108
105 CMR 451.350*	Structural Maintenance: Window leaking in cell # 113
105 CMR 451.353*	Interior Maintenance: Wall paint peeling in cell # 102, 114, 117, and 131
105 CMR 451.353	Interior Maintenance: Wall paint peeling in cell # 124
105 CMR 451.353*	Interior Maintenance: Ceiling paint damaged in cell # 131
105 CMR 451,344*	Illumination in Habitable Areas: Lights not functioning properly, light out over sink in cell # 135
105 CMR 451.344*	Illumination in Habitable Areas: Lights not functioning properly, light out in cell # 157
103 CMR 431.547	manimation in Habitable Photos. Digito not functioning property, fight out in cent in 157
Day Room	
·	No Violations Noted
ert - 1 n	
Chemical Room	No Violations Noted
	NO VIOIABORS NOTED
Interview Room	
	No Violations Noted
Showers	
	No Violations Noted
I Duilding	
I Building	
Control Booth	
105 CMR 451.350	Structural Maintenance: Ceiling tiles damaged
Control Bathroom	
105 CMR 451.383(B)*	Fire Safety System: Facility not in compliance with 780 CMR Massachusetts Building
	Code provisions for fire safety, paper towels stored within 18" of the ceiling in the bathroom
105 CMR 451.123*	Maintenance: Floor paint damaged
Cells	
105 CMR 451.350*	Structural Maintenance: Unable to open and close window in cell # 176 and 178
105 CMR 451.350	Structural Maintenance: Unable to open and close window in cell # 194
105 CMR 451.353*	Interior Maintenance: Wall paint peeling in cell # 184
105 CMR 451.353* 105 CMR 451.130	Interior Maintenance: Bed paint damaged in cell # 178 Plumbing: Plumbing not maintained in good repair, toilet not flushing properly in
103 CMR 431.130	cell # 194
Interview Room	
	Unable to Inspect - Locked
ert	
Slop Sink	
105 CMR 451.353*	Interior Maintenance: Floor paint pecling
Day Room	
ny woone	No Violations Noted
Showers	
105 CMR 451.123*	Maintenance: Soap scum on walls in shower # 2 and 8
105 CMR 451.123	Maintenance: Soap scum on walls in shower # 6
105 CMR 451.123*	Maintenance: Floor epoxy damaged in shower # 3

J Building

Cells 105 CMR 451.350* Structural Maintenance: Unable to open or close window in cell # 240 Structural Maintenance: Unable to open or close window in cell # 241 105 CMR 451.350 Interior Maintenance: Wall paint damaged in cell # 257 and 272 105 CMR 451.353* 105 CMR 451.140* Adequate Ventilation; Inadequate ventilation, wall vent blocked in cell # 268 Adequate Ventilation: Inadequate ventilation, wall vent blocked in cell # 260 and 263 105 CMR 451.140 Day Room No Violations Noted Slop Sink Room No Violations Noted Interview Room No Violations Noted Showers 105 CMR 451.123* Maintenance: Column outside shower damaged at shower # 3 and 7 Maintenance: Soap scum on walls in shower # 1, 4, 5, and 6 105 CMR 451.123 K Building Cell Size: Inadequate floor space in all cells 105 CMR 451.320* Electric Fixtures in Cell: No electrical outlet in all cells 105 CMR 451.343* Control Booth 105 CMR 451.350 Structural Maintenance: Ceiling tiles missing Control Bathroom No Violations Noted Day Room No Violations Noted Cells 105 CMR 451.350* Structural Maintenance: Unable to open or close window in cell # 303 Interior Maintenance: Uncovered junction box in cell # 284, 299, 305, 311, and 314 105 CMR 451.353* 105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 294, 295, 333, 338, and 340 Adequate Ventilation: Inadequate ventilation, wall vent blocked in cell # 318 105 CMR 451.140 Structural Maintenance: Leak outside cell # 283 into light fixture 105 CMR 451.350 Showers 105 CMR 451.123 Maintenance: Floor dirty in shower # 3 Maintenance: Column outside shower rusted at shower # 4 and 7 105 CMR 451.123 Chemical Room 105 CMR 451.353* Interior Maintenance: Wall paint damaged around slop sink Interview Room No Violations Noted L Building 105 CMR 451.320* Cell Size: Inadequate floor space in all cells Electric Fixtures in Cell: No electrical outlet in all cells 105 CMR 451.343*

Day Room 105 CMR 451.353	Interior Maintenance: Wall paint damaged by phones
Cells	
105 CMR 451.350*	Structural Maintenance: Unable to open or close window in cell # 357, 360, and 385
=	
105 CMR 451.350	Structural Maintenance: Unable to open or close window in cell # 354
105 CMR 451.353*	Interior Maintenance: Wall paint damaged in cell # 353, 362, 364, 367, 383, 388, and 390
105 CMR 451.353	Interior Maintenance: Ceiling paint damaged in cell # 394
Showers	
105 CMR 451.123*	Maintenance: Soap scum on walls in shower # 4, 5, and 6
105 CMR 451.123	Maintenance: Soap seum on walls in shower # 3
105 CMR 451.123	Maintenance: Walls dirty in shower # 4, 5, and 6
105 CMR 451,123	Maintenance: Floor dirty in shower # 5
105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, shower # 6 leaking
	ramoing. I ramoing not maintained in good repair, shower # o leaking
Chemical Room	No Violations Noted
	No violations noted
Interview Room	
105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, hot water faucet not working
105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, sink drain cover missing
Work Release	
Control Booth	
	No Violations Noted
Strip Search Room	
105 CMR 451.353*	Interior Maintenance: Ceiling tiles water damaged
105 CMR 451.353*	Interior Maintenance: Floor tiles damaged
Chemical Closet	
105 CMR 451.353*	Interior Maintenance: Ceiling tiles water damaged
- 44	
Office	No Violations Noted
	NO Violations Noted
Cells	
105 CMR 451.353*	Interior Maintenance; Ceiling damaged in cell # 5
105 CMR 451.353*	Interior Maintenance: Ceiling paint peeling near window in cell # 11
105 CMR 451.353*	Interior Maintenance: Ceiling paint peeling in cell # 6
105 CMR 451.350*	Structural Maintenance: Window pane broken in cell # 7
105 CMR 451.353	Interior Maintenance: Light shield missing in cell # 4
Class Circle Daniel (Infa)	
Slop Sink Room (left)	Dhumbing, Dhumbing not maintained in 2004 and the Court 1 -11-
105 CMR 451.130*	Plumbing: Plumbing not maintained in good repair, faucet leaking
105 CMR 451.130*	Plumbing: Plumbing not maintained in good repair, drain cover missing
Showers (left)	
Brio ir bi B (regi)	
105 CMR 451.123*	Maintenance: Ceiling louver/grille missing
105 CMR 451.123*	Maintenance: Mold observed on ceiling tiles
105 CMR 451.123* 105 CMR 451.123* 105 CMR 451.123*	Maintenance: Mold observed on ceiling tiles Maintenance: Floor tiles missing in shower # 3
105 CMR 451.123* 105 CMR 451.123*	Maintenance: Mold observed on ceiling tiles

Inmate Bathroom (left)

105 CMR 451.123* Maintenance: Partitions damaged in stall # 2 and 3

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, faucet loose at handwash sink # 1

105 CMR 451.123 Maintenance: Unfinished wood on wall

Chow Hall and Storage Rooms

105 CMR 451.353* Interior Maintenance: Seats damaged at dining tables 105 CMR 451.353* Interior Maintenance: Wall damaged near door

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, food warmer gaskets damaged

Old Kitchen Area

No Violations Noted

Day Room

No Violations Noted

Storage Room

No Violations Noted

Laundry

105 CMR 451.353* Interior Maintenance; Floor tiles damaged

Showers (right)

105 CMR 451.123* Maintenance: Mold on ceiling

105 CMR 451.123* Maintenance: Ceiling tile damaged over shower # 1 105 CMR 451.123* Maintenance: Wall tiles damaged in shower # 1

105 CMR 451.123 Maintenance: Caulking missing between wall tiles in shower # 2

105 CMR 451.123* Maintenance: Floor damaged in shower # 2 and 3 105 CMR 451.123 Maintenance: Floor damaged in shower # 4

Staff Bathroom

105 CMR 451.123 Maintenance: Ceiling paint damaged

Inmate Bathroom (right)

Unable to Inspect -In Use

Tower

1st Floor

105 CMR 451.353* Interior Maintenance: Floor dirty

2nd Floor

105 CMR 451.350* Structural Maintenance: Wall damaged 105 CMR 451.350* Structural Maintenance: Ceiling damaged 105 CMR 451.353* Interior Maintenance: Wall paint peeling

105 CMR 451.344* Illumination in Habitable Areas: Light not functioning properly, light out 105 CMR 451.126* Hot Water: Hot water temperature recorded at 99°F at handwash sink

105 CMR 451.123 Maintenance: Handwash sink dirty

105 CMR 451.123 Maintenance: Toilet dirty 105 CMR 451.123 Maintenance: Floor dirty

3 rd Floor	
105 CMR 451.350*	Structural Maintenance: Wall damaged
105 CMR 451.353*	Interior Maintenance: Wall board missing
105 CMR 451,344*	Illumination in Habitable Areas: Light not functioning properly, missing light bulbs in
	light fixture
105 CMR 451.200*	Food Storage, Preparation and Service: Food storage not in compliance with
	105 CMR 590.000, excessive ice buildup in freezer

Maintenance: Dead insects observed in light shield

Warehouse Building (outside)

Staff Gym

Weight Area
105 CMR 451.353*
Interior Maintenance: Dead insects observed in light shield

Female Bathroom
105 CMR 451.123*
Maintenance: Wall water damaged near toilet

Male Bathroom

105 CMR 451.123

105 CMR 451.123* Maintenance: Column damaged outside shower
105 CMR 451.123* Maintenance: Mold observed on bench seat in shower
105 CMR 451.123* Maintenance: Wall water damaged near toilet
105 CMR 451.123 Maintenance: Dead insects observed in light shield
105 CMR 451.123 Maintenance: Ceiling light out

Chemical Room

No Violations Noted

Office

No Violations Noted

Warehouse

Office

No Violations Noted

Break Area

No Violations Noted

Inmate Bathroom

No Violations Noted

Staff Bathroom

No Violations Noted

Chemical Room

No Violations Noted

Walk-In Freezer

No Violations Noted

Dry Storage Closet

Exterior Cooler # 1

No Violations Noted

Exterior Cooler # 2

No Violations Noted

Garage

Transportation Office

No Violations Noted

Kitchen Area

No Violations Noted

Bathroom

No Violations Noted

Staff Bathroom

Unable to Inspect - In Use

Tool Room

No Violations Noted

Wash Room

No Violations Noted

Garage Room

No Violations Noted

Key Control

No Violations Noted

Annex

105 CMR 451.322* Cell Size: Inadequate floor space

Control Booth

No Violations Noted

Control Bathroom

No Violations Noted

Visiting Area (outside)

No Violations Noted

Female Staff Bathroom

No Violations Noted

Staff Locker Room

No Violations Noted

Male Staff Bathroom/Storage

No Violations Noted

Visiting Area (inside)

105 CMR 451.130* Plumbing: Plumbing not maintained in good repair, bubbler out-of-order

Food Service Area

No Violations Noted

Dining Area

Unable to Inspect - In Use

Social Worker's Office

Unable to Inspect - In Use

Showers

Unable to Inspect - In Use

Storage/Boiler Room

Unable to Inspect - In Use

Medical

Unable to Inspect - In Use

Chemical Closet with Books

No Violations Noted

Toilets

105 CMR 451.124* Water Supply: Insufficient cold water supply in quantity and pressure at handwash

sink/toilet unit # 1 and 8

105 CMR 451.124 Water Supply: Insufficient cold water supply in quantity and pressure at handwash

sink/toilet unit # 5

105 CMR 451.124 Water Supply: Insufficient hot water supply in quantity and pressure at handwash

sink/toilet unit # 11

105 CMR 451.124* Water Supply: Insufficient water supply in quantity and pressure at handicap handwash

sink/toilet unit

Sink Area

105 CMR 451.124* Water Supply: Insufficient water supply in quantity and pressure at handwash sink # L2

Water Supply: No cold water supplied to middle handwash sink Water Supply: No cold water supplied to handwash sink # I.3

Sleeping Area

105 CMR 451.101 Blankets: Blanket damaged in at bed # 55

Meeting Room # 1

No Violations Noted

Laundry

No Violations Noted

Observations and Recommendations

- 1. The inmate population was 1083 at the time of inspection.
- 2. The Department recommends that all showers be identified with a numbering system. This will assist the Department and correctional employees to better identify where issues exist.
- 3. There were areas of the Modular Infirmary Building that were no longer used and certain areas had restricted access. Inmates have been re-located to the Health Services Infirmary Ward Bunk Room. The Department requests to be kept apprised of any additional changes to the usage of this building.
- 4. The Department recommends removing the Biohazard sticker on a refrigerator used strictly for food products in the Administrator's Offices on the 2nd floor of the Modular Infirmary building.

This facility does not comply with the Department's Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at www.mass.gov/dph/dcs and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Food Protection Regulations". Then under "Retail" click "105 CMR 590.000 - State Sanitary Code Chapter X – Minimum Sanitation Standards for Food Establishments" and "1999 Food Code".

To review the Labeling regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Food Protection Regulations". Then under "General Food Regulations" click "105 CMR 520.000: Labeling."

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,

Amy Medeiros, MPH

Environmental Health Inspector, CSP, BEH

cc: Jana Ferguson, Director, BEH

Steven Hughes, Director, CSP, BEH

Marylou Sudders, Secretary, Executive Office of Health and Human Services

Thomas Turco, Commissioner, DOC

Patrick Ryan, EHSO

Danielle Gagnon, Administrator/Health Inspector, West Boylston Board of Health

Clerk, Massachusetts House of Representatives

Clerk, Massachusetts Senate

Daniel Bennett, Secretary, EOPSS

Nelson Alves, Director, Policy Development and Compliance Unit