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April 30, 2024

Jason Rives, Superintendent  
Worcester County House of Corrections and Jail  
5 Paul X. Tivnan Drive  
West Boylston, MA 01583 (electronic copy)

Re: Facility Inspection – Worcester County House of Corrections and Jail, West Boylston

Dear Superintendent Rives:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Minimum Requirements for the Management of Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; the Department's Community Sanitation Program (CSP) conducted an inspection of the Worcester County House of Corrections and Jail on April 5 and 8, 2024 accompanied by Noe Bard, Environmental Health and Safety Officer and Terrance Ward, Fire Safety Officer. Violations noted during the inspection are listed below including 154 repeat violations:

Should you have any questions, please don't hesitate to contact me.

Sincerely,

Amy Medeiros  
Environmental Health Inspector, CSP, BCEH

cc: Robert Goldstein, MD, PhD, Commissioner, DPH  
Nalina Narain, Director, BCEH  
Steven Hughes, Director, CSP, BCEH  
Kathleen E. Walsh, Secretary, Executive Office of Health and Human Services (electronic copy)  
Carol A. Mici, Commissioner, DOC (electronic copy)  
Terrence Reidy, Secretary, EOPSS (electronic copy)  
Brianna Arruda, Director, Policy Development and Compliance Unit (electronic copy)  
Noe Bard, Environmental Health and Safety Officer (electronic copy)  
Terrance Ward, Fire Safety Officer (electronic copy)  
Diane M. Cook, Compliance Analyst (electronic copy)  
Margaret Lee, Administrative Assistant, West Boylston Board of Health (electronic copy)  
Clerk, Massachusetts House of Representatives (electronic copy)  
Clerk, Massachusetts Senate (electronic copy)

## **HEALTH AND SAFETY VIOLATIONS**

(\* indicates conditions documented on previous inspection reports)

### **Entrance**

*Superintendent's Office*

No Violations Noted

*Waiting Area*

No Violations Noted

*Fisher Conference Room*

No Violations Noted

*Operations Office*

No Violations Noted

*Communication Director's Office*

Unable to Inspect – Locked

### **Male Staff Locker Room**

105 CMR 451.353\*

Interior Maintenance: Ceiling tiles water damaged

*Male Staff Bathroom*

105 CMR 451.123\*

Maintenance: Heater damaged

### **Female Changing Area**

No Violations Noted

### **Control Room**

No Violations Noted

*Control Bathroom*

105 CMR 451.123\*

Maintenance: Ceiling vent dusty

*Key Room*

No Violations Noted

### **Herman Building**

### **VISITING ROOM**

*Non-Inmate Visiting Side*

No Violations Noted

*Female Handicapped Bathroom*

No Violations Noted

*Male Handicapped Bathroom*

No Violations Noted

*Female Bathroom*

No Violations Noted

*Male Bathroom*

105 CMR 451.123

Maintenance: Wall paint damaged above urinal

*Inmate Visiting Side*  
105 CMR 451.353\*

Interior Maintenance: Countertop damaged in booth # 1, 10, 12, and 14

**Father's Visiting Room**

No Violations Noted

**Old Receiving**

*Old County Lockup*

Unable to Inspect – Not Used

*Property*

No Violations Noted

*Breakroom & Bathroom*  
105 CMR 451.123

Maintenance: Walls dirty in Bathroom

*Utility Closet*

No Violations Noted

*Offices*  
105 CMR 451.353\*

Interior Maintenance: Ceiling vent blocked in Parole Office

**Central Control**

No Violations Noted

*Control Bathroom*  
105 CMR 451.123\*

Maintenance: Ceiling tile missing

**A1 Block**  
105 CMR 451.320\*

Cell Size: Inadequate floor space in all cells

**Control Booth**

No Violations Noted

*Control Bathroom*

No Violations Noted

*Day Room*

No Violations Noted

*Room # 1*

No Violations Noted

*Room # 2*

No Violations Noted

*Room # 3*

No Violations Noted

*Storage # 4*

No Violations Noted

*Storage # 5*

No Violations Noted

<i>Shakedown Room # 6</i>	No Violations Noted
<i>Slop Sink (Upstairs)</i>	No Violations Noted
<i>Cells (Upstairs)</i> 105 CMR 451.360* 105 CMR 451.360	Unable to Inspect Cell # 16 – Not Used Protective Measures: Birds nest observed in window in cell # 10 Protective Measures: Birds nest observed in window in cell # 7, 6, and 9
<i>Showers (Upstairs)</i>	No Violations Noted
<i>Slop Sink (Downstairs)</i>	No Violations Noted
<i>Cells (Downstairs)</i> 105 CMR 451.353 105 CMR 451.360	Interior Maintenance: Wall vent blocked in cell # 30 Protective Measures: Birds nest observed in window in cell # 24
<i>Showers (Downstairs)</i> 105 CMR 451.123	Maintenance: Ceiling vent dusty in shower # 2
<i>Rec Area</i>	No Violations Noted
<b><u>A2 Block</u></b> 105 CMR 451.320*	Cell Size: Inadequate floor space in all cells
<b>Control Booth</b>	No Violations Noted
<i>Control Bathroom</i> 105 CMR 451.117* 105 CMR 451.123*	Toilet Fixtures: Toilet fixture dirty Maintenance: Ceiling vent dusty
<i>Day Room</i>	No Violations Noted
<i>Chemical Storage Room</i>	No Violations Noted
<i>Paper Goods Storage</i>	No Violations Noted
<i>Staff Room</i>	No Violations Noted
<i>Slop Sink Room (Upstairs)</i> 105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, slop sink out-of-order
<i>Cells (Upstairs)</i>	No Violations Noted

<i>Showers (Upstairs)</i> 105 CMR 451.123	Unable to Inspect Shower # 2 – In Use Maintenance: Soap scum on walls in shower # 1
<i>Slop Sink (Downstairs)</i> 105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, slop sink clogged
<i>Cells (Downstairs)</i>	No Violations Noted
<i>Showers (Downstairs)</i>	Unable to Inspect – In Use
<b>Hallway</b>	
<i>Storage Closets</i>	Unable to Inspect – Locked
<b><u>MAXI B</u></b> 105 CMR 451.320*	Cell Size: Inadequate floor space in all cells
<i>Control</i>	No Violations Noted
<i>Control Bathroom</i> 105 CMR 451.123* 105 CMR 451.123	Maintenance: Floor paint damaged Maintenance: Floor and walls dirty
<b>Lower Right Tier</b>	
<i>Day Room</i>	No Violations Noted
<i>Chemical Storage</i>	No Violations Noted
<i>Showers</i> 105 CMR 451.123* 105 CMR 451.123*	Unable to Inspect Shower # 2 – In Use Maintenance: Wall paint and epoxy damaged in shower # 1 Maintenance: Mold on walls in shower # 1
<i>Cells</i> 105 CMR 451.353 105 CMR 451.353* 105 CMR 451.353	Interior Maintenance: Floor paint damaged in cell # 124 Interior Maintenance: Seat missing at desk in cell # 142 Interior Maintenance: Wall vent blocked in cell # 130 and 142
<b>Lower Left Tier</b>	
<i>Day Room</i>	No Violations Noted
<i>Cells</i> 105 CMR 451.353 105 CMR 451.353	Interior Maintenance: Floor paint damaged in cell # 123 and 127 Interior Maintenance: Wall vent blocked in cell # 107, 115, 129, 133, 135, 139, and 151
<i>Showers</i>	Unable to Inspect – In Use

*Slop Sink*

No Violations Noted

*Chemical Closet*

No Violations Noted

**Lower Disciplinary Unit**  
105 CMR 451.350

Unable to Inspect – Not Used  
Structural Maintenance: Exterior door not rodent and weathertight outside Lower Disciplinary Unit

**Upper Right Tier**

*Day Room*

105 CMR 451.346\*

Safe Wiring: Inappropriate use of temporary wiring, industrial fan cord extended through doorway from cell block

105 CMR 451.353\*

Interior Maintenance: One seat missing at table

*Cells*

105 CMR 451.353

Interior Maintenance: Wall vent blocked in cell # 316, 342, and 352

*Slop Sink*

No Violations Noted

*Showers*

105 CMR 451.123\*

Maintenance: Soap scum on curtain in shower # 1

105 CMR 451.123\*

Maintenance: Wall paint and epoxy damaged in shower # 1 and 2

**Upper Disciplinary Unit**  
105 CMR 451.130\*  
105 CMR 451.353\*

Unable to Inspect Cell # 4 – Not Used  
Plumbing: Plumbing not maintained in good repair, toilet push button leaking in cell # 3  
Interior Maintenance: Wall paint damaged in cell # 3

**Upper Left Tier**

*Day Room*

105 CMR 451.346

Safe Wiring: Inappropriate use of temporary wiring, industrial fan cord extended through doorway from cell block

105 CMR 451.353

Interior Maintenance: Ceiling paint damaged outside Day Room

*Slop Sink*

No Violations Noted

*Cells*

105 CMR 451.353\*

Interior Maintenance: Floor paint damaged in cell # 309, 325, 333, and 335

105 CMR 451.353

Interior Maintenance: Floor paint damaged in cell # 313

105 CMR 451.353

Interior Maintenance: Wall vent blocked in cell # 309

*Showers*

Unable to Inspect – In Use

*Slop Sink*

No Violations Noted

**Chapel**

No Violations Noted

*Offices*

Unable to Inspect – Locked

**Food Service**

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

**Staff Dining & Culinary**

*Staff Dining Room*

No Violations Noted

*Staff Serving Line & Prep Area*

No Violations Noted

*Pots & Pans Culinary Closet*

FC 6-501.12(A)

**Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, mouse droppings observed**

*Handwash Sink*

No Violations Noted

*Ovens & Hood*

No Violations Noted

**Main Kitchen**

*Handwash Sink*

FC 7-102.11

**Labeling and Identification, Working Containers: Working container of poisonous/toxic materials missing common name of materialPf, soap used in sanitizer buckets**

*Food Prep Area*

FC 3-304.12(B)

**Protection from Contamination After Receiving; Preventing Contamination from Equipment, Utensils, and Linens: Utensil handle not stored above the food in the container, scoop in ice machine**

FC 6-501.12(A)

**Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, floor dirty behind ovens**

*Kettles & Hood*

No Violations Noted

*Handwash Sink*

No Violations Noted

*Milk Cooler # 1*

No Violations Noted

*Produce Cooler # 2*

FC 6-501.12(A)

**Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, fan dirty**

*Tool Storage Closet*

FC 6-501.12(A)

**Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, rotten apple on floor**

<i>Prep Cooler # 3</i> FC 6-501.11*	Maintenance and Operation; Repairing: Facility not in good repair, floor tiles damaged
<i>Freezer</i>	No Violations Noted
<i>Dry Goods</i> FC 6-501.12(A)	<b>Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, mouse droppings observed</b>
<i>Control</i>	No Violations Noted
<i>Control Bathroom</i>	No Violations Noted
<i>Entry 5 Area (Near Dry Goods)</i>	No Violations Noted
<i>Receiving Area</i>	No Violations Noted
<i>Chemical Closet</i> FC 5-205.15(B)*	<b>Plumbing System; Operation and Maintenance: Plumbing system not maintained in good repair, backflow preventor leaking</b>
<i>Dishwasher Area</i> FC 6-501.11*	Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, ceiling paint damaged above warewash machine
FC 4-501.15	Maintenance and Operation; Equipment: Warewashing machine not operating in accordance with manufacturer's instructions, final rinse temperature low
FC 6-501.12(A)	Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, mouse droppings observed
<i>3-Compartment Sink # 1 and 2</i>	No Violations Noted
<i>Culinary Dry Goods</i> FC 3-304.12(B)	<b>Protection from Contamination After Receiving; Preventing Contamination from Equipment, Utensils, and Linens: Utensil handle not stored above the food in the container, scoop in oats</b>
<i>Exterior Door</i>	No Violations Noted
<i>Kitchen Dry Goods</i> FC 6-501.12(A)*	<b>Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, mouse droppings observed</b>
FC 6-501.112	<b>Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Dead or trapped pests not removed from controlled devices, mouse in trap</b>
<i>Inmate Serving Area</i> FC 2-301.14*	<b>Hands and Arms: Food employees not washing hands prior to engaging in food preparation<sup>P</sup></b>
FC 2-402.11*	<b>Hygienic Practices; Hair Restraints: Food service personnel not wearing appropriate hair restraints, beard guards and hair nets missing</b>



*Inmate Bathroom*

105 CMR 451.123\* Maintenance: Door frame damaged

**Main Gymnasium**

*Slop Sink Closet (Hallway)*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, drain cover missing  
105 CMR 451.353\* Interior Maintenance: Ceiling vent dusty

*Basketball Court*

105 CMR 451.350\* Structural Maintenance: Floor damaged  
105 CMR 451.350\* Structural Maintenance: Walls damaged  
105 CMR 451.350\* Structural Maintenance: Ceiling damaged  
105 CMR 451.353\* Interior Maintenance: Ceiling paint damaged

*Inmate Toilets & Showers*

105 CMR 451.123\* Unable to Inspect Showers – Not Used  
Maintenance: Ceiling vent dusty above toilets

*Booth*

105 CMR 451.200\* Food Storage, Preparation and Service: Food storage not in compliance with  
105 CMR 590.000, refrigerator gaskets damaged  
105 CMR 451.353\* Interior Maintenance: Floor tiles damaged

*Staff Bathroom*

105 CMR 451.123\* Maintenance: Ceiling vent dusty  
105 CMR 451.123\* Maintenance: Door stuck and difficult to open

*Bathroom without Showers*

Unable to Inspect – Closed

**MAXI C**

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

*Control Booth*

No Violations Noted

*Booth Bathroom*

105 CMR 451.123\* Maintenance: Ceiling vent dusty

**Upper Tier**

*Left-Side Day Room*

105 CMR 451.344\* Illumination in Habitable Areas: Light not functioning properly, 3 lights out  
105 CMR 451.200\* Food Storage, Preparation and Service: Food preparation not in compliance with  
105 CMR 590.000, interior of microwave oven dirty

*Right-Side Day Room*

105 CMR 451.353\* Interior Maintenance: One seat missing at table

*Cells*

105 CMR 451.350\* Unable to Inspect Cell # 450 – Under Construction  
105 CMR 451.353\* Structural Maintenance: Window broken in cell # 403  
105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 409  
105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 412  
105 CMR 451.353 Interior Maintenance: Trash and debris on floor in cell # 433 and 437  
105 CMR 451.353\* Interior Maintenance: Seat and desk missing in cell # 449

*Showers*

105 CMR 451.123\*  
105 CMR 451.123\*

Maintenance: Epoxy damaged in shower # 1, 2, and 3  
Maintenance: Mold on walls in shower # 1, 2, and 3

*Slop Sink*

No Violations Noted

*Old Segregation*

Unable to Inspect – Not Used

**Lower Tier**

*Left-Side Day Room*

No Violations Noted

*Right-Side Day Room*

105 CMR 451.353

Interior Maintenance: One seat missing at tables

*Cells*

105 CMR 451.353  
105 CMR 451.353

Interior Maintenance: Wall paint damaged in cell # 230, 232, and 247  
Interior Maintenance: Wall damaged in cell # 227

*Slop Sink*

No Violations Noted

*Showers*

105 CMR 451.123\*  
105 CMR 451.123\*  
105 CMR 451.123\*  
105 CMR 451.123

Maintenance: Ceiling paint damaged outside showers  
Maintenance: Wall paint and epoxy and paint damaged in shower # 1, 2, and 3  
Maintenance: Mold on walls in shower # 1, 2, and 3  
Maintenance: Ants observed in shower # 1

*Segregation*

Unable to Inspect – Not Used

*Chemical Area*

No Violations Noted

**Programs**

*Offices*

No Violations Noted

*Break Area in Hall*

No Violations Noted

*Male Staff Bathroom*

No Violations Noted

*Classrooms*

No Violations Noted

*Female Staff Bathroom*

No Violations Noted

*Slop Sink Room*

105 CMR 451.130\*

Plumbing: Plumbing not maintained in good repair, drain cover damaged at slop sink

*Library*

No Violations Noted

**Maintenance Corridor**

*Staff Bathroom*

No Violations Noted

*Inmate Bathroom*

No Violations Noted

*Office with Bathroom*

No Violations Noted

*Laundry Area*

No Violations Noted

*Tool Crib*

No Violations Noted

*Electrical Shop*

No Violations Noted

*Maintenance Break Room*

No Violations Noted

*Welding Area*

No Violations Noted

*EHSO Office (Waste Log)*

No Violations Noted

**Captain/Lieutenant's Office Area**

*Old Cells/Biohazard Storage*

Unable to Inspect – Not Used

*Lieutenant's Cubicles*

No Violations Noted

*Lieutenant's Bathroom*

No Violations Noted

*Offices*

No Violations Noted

*Bathrooms (2)*

105 CMR 451.123\*

Maintenance: Wall damaged under handwash sink in bathroom # 1

*Slop Sink*

No Violations Noted

*Break Area*

No Violations Noted

**Deignan Building**

105 CMR 451.320\*

Cell Size: Inadequate floor space in all cells

*Control Booth*

105 CMR 451.353\*

Interior Maintenance: Floor paint damaged

105 CMR 451.350

Structural Maintenance: Window damaged

*Control Booth Bathroom*

No Violations Noted

*Common Area*

105 CMR 451.141\*

Screens: Screen missing

105 CMR 451.340\*

Illumination: Insufficient lighting, lights out

105 CMR 451.353\*

Interior Maintenance: Ceiling fans dusty

105 CMR 451.353\*

Interior Maintenance: One ceiling fan out-of-order

*Mental Health Office*

No Violations Noted

*Dry Storage*

No Violations Noted

*Chemical Closet*

No Violations Noted

**Upper West***Showers*

No Violations Noted

*Cells*

105 CMR 451.350\*

Structural Maintenance: Window broken in cell # 49 and 55

*Slop Sink Room*

No Violations Noted

*Bathroom*

105 CMR 451.123\*

Maintenance: Basin damaged at handwash sink # 1

105 CMR 451.126\*

Hot Water for Bathing and Hygiene: No hot water supplied to handwash sink # 3

105 CMR 451.123

Maintenance: Partition paint damaged in toilet stall # 2

**Lower West***Showers*

105 CMR 451.123\*

Maintenance: Drain flies observed in shower # 2

105 CMR 451.123\*

Maintenance: Light rusted in shower # 2

105 CMR 451.123

Maintenance: Soap scum on curtain in shower # 2

*Bathroom*

105 CMR 451.123\*

Maintenance: Basin damaged at handwash sink # 1

105 CMR 451.123\*

Maintenance: Floor damaged

105 CMR 451.123\*

Maintenance: Heater rusted

105 CMR 451.123\*

Maintenance: Partition paint damaged in toilet stall # 1

*Cells*

No Violations Noted

## **Lower East**

### *Showers*

105 CMR 451.123*	Maintenance: Soap scum on curtain in shower # 1
105 CMR 451.123	Maintenance: Soap scum on curtain in shower # 2

### *Bathroom*

105 CMR 451.123*	Maintenance: Floor paint damaged
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### *Cells*

105 CMR 451.350*	Structural Maintenance: Window broken in cell # 14
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### *Slop Sink Room*

No Violations Noted

## **Upper East**

### *Slop Sink Room*

No Violations Noted

### *Cells*

105 CMR 451.350*	Structural Maintenance: Windowpane cracked in cell # 23 and 32
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### *Showers*

105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, shower # 2 out-of-order
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### *Bathroom*

105 CMR 451.123*	Maintenance: Floor paint damaged
105 CMR 451.123*	Maintenance: Heater rusted
105 CMR 451.123	Maintenance: Partition paint damaged in toilet stall # 1

## **Mini 5 Building**

Unable to Inspect – Under Construction

## **Modular Administration Building**

### **Lobby**

#### *Waiting Area*

No Violations Noted

#### *Male Bathroom*

105 CMR 451.123*	Maintenance: Floor damaged
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#### *Female Bathroom*

105 CMR 451.123*	Maintenance: Wall tiles damaged
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#### *Mail Room*

No Violations Noted

### **Control 3**

105 CMR 451.353*	Interior Maintenance: Floor damaged throughout Control 3
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*Control Bathroom*

105 CMR 451.123\* Maintenance: Floor tiles missing and damaged  
105 CMR 451.123\* Maintenance: Exposed plywood floor water damaged  
105 CMR 451.123\* Maintenance: Wall tile damaged behind toilet

**Special Services Corridor**

105 CMR 451.353\* Interior Maintenance: Floor tiles damaged in hallway

*Offices*

105 CMR 451.353 Interior Maintenance: Mold on ceiling tiles around ceiling vent in hallway

*Female Bathroom*

No Violations Noted

*Slop Sink Room*

Unable to Inspect – Locked

*Male Bathroom*

105 CMR 451.123 Maintenance: Floor tiles damaged

*Female Locker Room*

105 CMR 451.123\* Maintenance: Floor dirty in shower # 2 and handicapped shower  
105 CMR 451.123\* Maintenance: Wall damaged in handicapped shower  
105 CMR 451.123\* Maintenance: Walls dirty in handicapped shower  
105 CMR 451.123 Maintenance: Ceiling leaking

*Male Locker Room & Bathroom*

105 CMR 451.123\* Maintenance: Ceiling dirty near ceiling vents in changing area, possible mold  
105 CMR 451.123\* Maintenance: Floor and bench dirty in handicapped shower  
105 CMR 451.123\* Maintenance: Ceiling vent dusty  
105 CMR 451.123\* Maintenance: Floor dirty in shower # 2  
105 CMR 451.123\* Maintenance: Curtains dirty in shower # 1, 2, 3, 4, and 5

*Staff Training Room A & B*

No Violations Noted

*Special Services Office*

Unable to Inspect – Locked

**2<sup>nd</sup> Floor**

*Personnel Offices*

No Violations Noted

*Break Room*

No Violations Noted

*Copy Room*

Unable to Inspect – Locked

*North Male Bathroom (near slop sink)*

105 CMR 451.126 Hot Water for Bathing and Hygiene: Hot water temperature 146°F at handwash sink

*Slop Sink Room*

Unable to Inspect – Locked

*North Female Bathroom (near slop sink)*  
No Violations Noted

*South Male Bathroom*  
No Violations Noted

*South Female Bathroom*  
105 CMR 451.123 Maintenance: Ceiling vent dusty

*Internal Affairs*  
Unable to Inspect – Locked

## **Trap**

*Pedestrian Trap*  
105 CMR 451.353 Interior Maintenance: Floor tiles damaged

*Bathroom in Pedestrian Trap*  
105 CMR 451.123\* Maintenance: Ceiling damaged

*Visits Waiting Area*  
105 CMR 451.353\* Interior Maintenance: Floor tiles damaged

## **Modular Gym**

*Inmate Bathroom # 104*  
105 CMR 451.123\* Maintenance: Light out  
105 CMR 451.123\* Maintenance: Floor tile missing  
105 CMR 451.123\* Maintenance: Ceiling vent cover missing  
105 CMR 451.123\* Maintenance: Wall damaged

*Staff Bathroom # 105*  
No Violations Noted

*Mop Closet/Electrical # 106*  
No Violations Noted

*Storage Room # 108*  
No Violations Noted

*Gym*  
105 CMR 451.141\* Screens: Several screens damaged  
105 CMR 451.350\* Structural Maintenance: Back door not rodent and weathertight

*Control # 102*  
No Violations Noted

**Trailer # 1 (Attorney Visits)**  
No Violations Noted

**Trailer # 2 (Lieutenant Offices)**  
Unable to Inspect – Locked

**Trailer # 3**  
Unable to Inspect – Locked

## **Modular Visiting Area**

Unable to Inspect – Closed

## **VOC & Laundry**

Unable to Inspect – Under Construction

## **H Building**

105 CMR 451.320\*

Cell Size: Inadequate floor space in all cells

105 CMR 451.350\*

Structural Maintenance: Exterior wall damaged

### *Control Booth*

No Violations Noted

### *Control Bathroom*

No Violations Noted

### *Common Area*

No Violations Noted

### *Showers*

No Violations Noted

### *Office*

No Violations Noted

### *Cells*

105 CMR 451.350\*

Structural Maintenance: Unable to open or close cell windows

### *Chemical Room*

Unable to Inspect – Locked

## **I Building**

105 CMR 451.350

Structural Maintenance: Exterior wall damaged

### *Control Booth*

105 CMR 451.353\*

Interior Maintenance: Ceiling tiles water damaged

### *Control Bathroom*

105 CMR 451.126\*

Hot Water: Hot water temperature recorded at 101°F at handwash sink

### *Common Area*

105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave ovens dirty

### *Showers*

105 CMR 451.123

Maintenance: Floor dirty in shower # 4

105 CMR 451.123

Maintenance: Paint damaged on column in shower # 3, 4, and 6

105 CMR 451.123

Maintenance: Walls dirty in shower # 8

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 9

105 CMR 451.130

Hot Water: Shower water temperature recorded at 120°F in shower # 10

105 CMR 451.123

Maintenance: Wall epoxy worn in shower # 2, 4, 5, 8, 9, and 10

### *Office*

No Violations Noted



<i>Cells</i>	
105 CMR 451.350*	Structural Maintenance: Unable to open or close cell windows
105 CMR 451.353	Interior Maintenance: Ceiling paint damaged in cell # 177
105 CMR 451.353*	Interior Maintenance: Seat missing at desk in cell # 196 and 203
105 CMR 451.353*	Interior Maintenance: Wall paint damaged in cell # 194 and 196
105 CMR 451.353	Interior Maintenance: Wall paint damaged in cell # 192 and 209
105 CMR 451.353	Interior Maintenance: Wall vent blocked in cell # 172, 189, 201, 215, and 218
<i>Chemical Room</i>	
	Unable to Inspect – Locked
<b><u>J Building</u></b>	
105 CMR 451.350*	Structural Maintenance: Black substance on exterior of building
<i>Common Area</i>	
105 CMR 451.353*	Interior Maintenance: One seat cover damaged
<i>Showers</i>	
	No Violations Noted
<i>Interview Room</i>	
	No Violations Noted
<i>Cells</i>	
105 CMR 451.350*	Structural Maintenance: Unable to open or close cell windows
105 CMR 451.350	Structural Maintenance: Window frame not weathertight, paper towels stuffed into window frame in cell # 245
105 CMR 451.353	Interior Maintenance: Wall vent blocked in cell # 224, 226, 232, 242, 249, 257, and 260
105 CMR 451.353*	Interior Maintenance: Seat missing at desk in cell # 265
<i>Chemical Room</i>	
	No Violations Noted
<b><u>K Building</u></b>	
105 CMR 451.320*	Cell Size: Inadequate floor space in all cells
105 CMR 451.350*	Structural Maintenance: Black substance on exterior of building
<i>Control Booth</i>	
105 CMR 451.350*	Structural Maintenance: Window in door broken
<i>Control Bathroom</i>	
	No Violations Noted
<i>Common Area</i>	
	No Violations Noted
<i>Showers</i>	
105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, shower # 10 leaking
105 CMR 451.123	Maintenance: Walls dirty in shower # 3, 4, 5, 7, 8, and 9
<i>Cells</i>	
105 CMR 451.350*	Structural Maintenance: Unable to open or close cell windows
105 CMR 451.353	Interior Maintenance: Ceiling paint damaged in cell # 286
<i>Chemical Room</i>	
	No Violations Noted

## **L Building**

105 CMR 451.320\*  
105 CMR 451.350\*  
105 CMR 451.350\*

Cell Size: Inadequate floor space in all cells  
Structural Maintenance: Black substance on exterior of building  
Structural Maintenance: Window broken in trap

### *Common Area*

No Violations Noted

### *Showers*

105 CMR 451.123\*  
105 CMR 451.123

Maintenance: Wall paint damaged in shower # 7  
Maintenance: Wall paint damaged in shower # 4, 6, 8, 9, and 10

### *Interview Room*

No Violations Noted

### *Cells*

105 CMR 451.350\*  
105 CMR 451.353  
105 CMR 451.350

Structural Maintenance: Unable to open or close cell windows  
Interior Maintenance: Wall water damaged under window in cell # 353  
Structural Maintenance: Window frame not weathertight, paper towels stuffed into window frame in cell # 347 and 363  
Structural Maintenance: Windows not weathertight, plastic on window in cell # 370  
Structural Maintenance: Windows not weathertight, plastic on window in cell # 359  
Interior Maintenance: Wall vent blocked in cell # 374, 377, and 385  
Structural Maintenance: Windows not weathertight, window leaking in cell # 395

105 CMR 451.350\*  
105 CMR 451.350  
105 CMR 451.353  
105 CMR 451.350

### *Chemical Room*

No Violations Noted

## **MIU**

### **Receiving**

#### *Holding Cells*

No Violations Noted

#### *Staff Bathroom*

No Violations Noted

#### *Receiving Trap*

No Violations Noted

#### *Interview Room*

No Violations Noted

#### *Classification Hearings # 109*

No Violations Noted

#### *Medical Intake # 108*

Unable to Inspect – Locked

#### *Medical Exam Room # 107*

Unable to Inspect – Locked

#### *Search and Changing Rooms*

105 CMR 451.130 Hot Water: Shower water temperature recorded at 66°F in shower # 104B

<i>Medical Offices</i>	No Violations Noted
<i>Booking Station</i>	No Violations Noted
<i>Offices</i>	No Violations Noted
<i>Bathrooms # 126 and 127</i>	No Violations Noted
<i>Bathrooms # 151 and 152</i>	No Violations Noted
<i>Medical Supply Storage Closet # 150</i>	Unable to Inspect – Locked
<i>Conference Room # 149</i>	Unable to Inspect – Locked
<i>Janitor's Closet # 154</i>	Unable to Inspect – Locked
<i>Janitors Closet # 146</i>	Unable to Inspect – Locked
<b><u>Medical Entrance</u></b>	No Violations Noted
<b>Right Wing</b>	
<i>Inmate WC # 166</i>	Unable to Inspect – Not Used
<i>Dental # 165</i>	No Violations Noted
<i>Janitor's Closet # 164</i>	Unable to Inspect – Locked
<i>Exam 1 # 162</i>	No Violations Noted
<i>Exam 2 # 161</i>	No Violations Noted
<i>Exam 3 # 160</i>	No Violations Noted
<i>Waiting Area 1 # 152</i>	No Violations Noted
<i>Nurse's Station</i> 105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, handwash sink faucet loose

## **Left Wing**

*Waiting Area 2 # 158*

No Violations Noted

*Interview Room # 178*

No Violations Noted

*Exam 4 # 177*

No Violations Noted

*Exam 5 # 176*

No Violations Noted

*Breakroom # 175*

105 CMR 451.126\*

Hot Water: Hot water temperature recorded at 74<sup>0</sup>F at handwash sink

*Exam 6 # 174*

No Violations Noted

*Minor Proc # 173*

Unable to Inspect – Locked

*Medical Storage # 172*

No Violations Noted

*Clean Storage # 171*

No Violations Noted

*Soil Storage # 170 (Medical Waste)*

No Violations Noted

*Inmate WC # 169*

No Violations Noted

## **2<sup>nd</sup> Floor**

*Staff WC*

No Violations Noted

*Storage Closets*

No Violations Noted

*Showers*

105 CMR 451.123\*

Unable to Inspect Shower # 1 – Not Used

Maintenance: Soap scum on walls and floor in shower # 3

*Group Rooms*

Unable to Inspect – In Use

*Single Cells*

No Violations Noted

## **Work Release**

Unable to Inspect – Closed

## **Tower**

Unable to Inspect – Closed

## **Warehouse Building (outside)**

### **Staff Gym**

#### *Weight Area*

No Violations Noted

#### *Female Bathroom/Locker Room*

105 CMR 451.123\* Maintenance: Floor tiles not secured by toilet

#### *Male Bathroom /Locker Room*

No Violations Noted

#### *Chemical Room*

Unable to Inspect – Locked

#### *Office*

Unable to Inspect – Locked

## **Warehouse**

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

#### *Office*

No Violations Noted

#### *Staff Bathroom # 1*

No Violations Noted

#### *Staff Bathroom # 2*

105 CMR 451.123\* Maintenance: Wall paint damaged

105 CMR 451.123\* Maintenance: Floor tile damaged

105 CMR 451.123\* Maintenance: Walls dirty

#### *Chemical Room*

No Violations Noted

#### *Walk-In Freezer*

FC 4-501.11(A)\* Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, 1 fan out-of-order in freezer

#### *Dry Storage Closet*

FC 6-501.11\* Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, ceiling damaged

#### *Exterior Cooler # 1*

No Violations Noted

#### *Exterior Cooler # 2*

No Violations Noted

## **IT Trailer**

No Violations Noted

## **Garage/Transport**

### *Transportation Office*

No Violations Noted

### *Kitchen Area*

No Violations Noted

### *Bathroom # 1*

No Violations Noted

### *Bathroom # 2*

No Violations Noted

### *Tool Room*

No Violations Noted

### *Wash Room*

No Violations Noted

### *Garage Room*

No Violations Noted

### *Key Control*

No Violations Noted

## **Annex**

No Violations Noted

### *Visitation Area*

No Violations Noted

### *Control*

No Violations Noted

### *Control Bathroom*

No Violations Noted

### *Staff Bathroom # 1*

No Violations Noted

### *Staff Bathroom # 2*

105 CMR 451.126

Hot Water for Bathing and Hygiene: Hot water temperature 80°F at handwash sink

### *Chemical Closet*

No Violations Noted

### *Social Worker Office*

No Violations Noted

### *Storage Closet*

No Violations Noted

### *Showers*

105 CMR 451.123

Maintenance: Wall paint damaged in shower # 4

*Toilet/Handwash Sink Units*

Unable to Inspect – Under Construction

*Handwash Sink Area*

Unable to Inspect – Under Construction

*Classrooms*

105 CMR 451.124

Water Supply: Excessive water supply in quantity and pressure at water fountain

*Sleeping Area*

No Violations Noted

*Inmate Refrigerator*

No Violations Noted

*Inmate Laundry*

No Violations Noted

**Observations and Recommendations**

1. The inmate population was 689 at the time of inspection.
2. At the time of inspection, the Mini 5 Building, VOC/Laundry, Work Release, and Tower were closed and not in use.
3. During the kitchen inspection, the warewash machine did not reach the appropriate temperature to properly sanitize trays. As an interim measure, it was stated that Styrofoam trays would be used, manual washing and sanitizing of dishes would occur, and a service call would be placed.
4. The cell windows in H, I, J, K, and L Building have deteriorated and are no longer able to be opened or closed from the window controls. The CSP is concerned the windows do not continuously operate as designed and recommends initiating a plan to replace or repair the windows to ensure they are operable and weathertight.

This facility does not comply with the Department's Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at [www.mass.gov/dph/dcs](http://www.mass.gov/dph/dcs) and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment Regulations or download a copy, please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on "Retail food". Then under DPH Regulations and FDA Code click "Merged Food Code" or "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments".

To review the Labeling regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on "Food Protection Program regulations". Then under Food Processing click "105 CMR 500.000: Good Manufacturing Practices for Food".

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,



Amy Medeiros  
Environmental Health Inspector, CSP, BCEH