



The Commonwealth of Massachusetts  
 Executive Office of Health and Human Services  
 Department of Public Health  
 Bureau of Environmental Health  
 Community Sanitation Program  
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April 11, 2019

David H. Tuttle, Superintendent  
 Worcester County House of Corrections and Jail  
 5 Paul X. Tivnan Drive  
 West Boylston, MA 01583 (electronic copy)

Re: Facility Inspection - Worcester County House of Corrections and Jail, West Boylston

Dear Superintendent Tuttle:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; the Department's Community Sanitation Program (CSP) conducted an inspection of the Worcester County House of Corrections and Jail on March 27, 28, and 29, 2019 accompanied by Sergeant Noe Bard III and Officer Terrance Ward, Environmental Health and Safety Officers, Lieutenant Eric Locke, and Diane Cook, Accreditation & Program Development Coordinator. Violations noted during the inspection are listed below including 180 repeat violations:

**HEALTH AND SAFETY VIOLATIONS**

(\* indicates conditions documented on previous inspection reports)

**Entrance**

<i>Superintendent's Office</i>	No Violations Noted
<i>Waiting Area</i>	No Violations Noted
<i>Fisher Conference Room</i>	No Violations Noted
<i>Hallway</i>	No Violations Noted

*Assistant Deputy Superintendent's Office*

Unable to Inspect – Locked

*Deputy's Office*

No Violations Noted

**Staff Locker Room**

No Violations Noted

*Staff Bathroom*

No Violations Noted

**Control Room**

No Violations Noted

*Control Bathroom*

105 CMR 451.123

Maintenance: Wall dirty

*Key Room*

No Violations Noted

**Herman Building**

105 CMR 451.320\*

105 CMR 451.343\*

Cell Size: Inadequate floor space in all cells

Electric Fixtures in Cell: No electrical outlet in all cells

**A2 Block**

**Control Booth**

No Violations Noted

*Control Bathroom*

No Violations Noted

*Day Room*

No Violations Noted

*Chemical Storage Room*

No Violations Noted

*Paper Goods Storage*

No Violations Noted

*Staff Room*

No Violations Noted

*Slop Sink Room (Upstairs)*

No Violations Noted

*Cells (Upstairs)*

No Violations Noted

*Showers (Upstairs)*

Unable to Inspect – In Use

*Slop Sink (Downstairs)*

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, slop sink leaking

*Cells (Downstairs)*  
105 CMR 451.353\*  
105 CMR 451.353

Interior Maintenance: Floor paint damaged in cell # 53  
Interior Maintenance: Floor paint damaged in cell # 60

*Showers (Downstairs)*

Unable to Inspect – In Use

**Hallway**

No Violations Noted

*Storage Closet*

No Violations Noted

**A1 Block**

**Control Booth**

105 CMR 451.353\*

Interior Maintenance: Ceiling tiles damaged

*Control Bathroom*

No Violations Noted

*Day Room*

No Violations Noted

*Room # 6*

No Violations Noted

*Storage # 5*

No Violations Noted

*Storage # 4*

No Violations Noted

*Room # 3*

No Violations Noted

*Room # 2*

No Violations Noted

*Room # 1*

No Violations Noted

*Slop Sink (Upstairs)*

No Violations Noted

*Cells (Upstairs)*

105 CMR 451.123\*

Maintenance: Toilet damaged in cell # 16

*Showers (Upstairs)*

No Violations Noted

*Slop Sink (Downstairs)*

No Violations Noted

*Cells (Downstairs)*

105 CMR 451.353\*

Interior Maintenance: Floor paint damaged in cell # 25 and 38

*Showers (Downstairs)*

No Violations Noted

*Rec Area*

No Violations Noted

**MAXIB**

105 CMR 451.320\*

Cell Size: Inadequate floor space in all cells

*Control*

No Violations Noted

*Control Bathroom*

No Violations Noted

**Lower Right Tier**

*Day Room*

No Violations Noted

*Slop Sink*

No Violations Noted

*Showers*

Unable to Inspect – In Use

*Cells*

105 CMR 451.353

Interior Maintenance: Floor paint damaged in cell # 112, 114, 122, 126, 132, and 142

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, toilet leaking in cell # 138

105 CMR 451.103

Mattresses: Mattress damaged in cell # 144

**Lower Left Tier**

*Day Room*

105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

*Cells*

105 CMR 451.353\*

Interior Maintenance: Floor paint damaged in cell # 145

105 CMR 451.353

Interior Maintenance: Floor paint damaged in cell # 125, 129, and 131

*Showers*

No Violations Noted

*Slop Sink*

No Violations Noted

*Chemical Closet*

No Violations Noted

**Lower Disciplinary Unit**

Unable to Inspect – Not Used

## **Upper Left Tier**

### *Day Room*

No Violations Noted

### *Cells*

105 CMR 451.353

Interior Maintenance: Floor paint damaged in cell # 311 and 333

### *Slop Sink*

No Violations Noted

### *Showers*

No Violations Noted

## **Upper Disciplinary Unit**

No Violations Noted

## **Upper Right Tier**

### *Day Room*

105 CMR 451.345

Illumination in Common Passage Ways and Areas: Inadequate lighting, light out

### *Cells*

105 CMR 451.353\*

Interior Maintenance: Floor paint damaged in cell # 310 and 334

105 CMR 451.353

Interior Maintenance: Floor paint damaged in cell # 312

### *Showers*

105 CMR 451.123\*

Maintenance: Epoxy damaged on wall in shower # 1

### *Slop Sink*

No Violations Noted

## **Chapel**

No Violations Noted

### *Office (Right of Altar)*

No Violations Noted

## **Health Services**

### *Interview Room # 1*

No Violations Noted

### *Interview Room # 2*

No Violations Noted

### *Infirmery Ward Bunk Room*

105 CMR 451.320\*

Cell Size: Inadequate floor space in all cells

### *Bathroom & Shower*

105 CMR 451.123\*

Maintenance: Grout missing between wall tiles in shower

### *Examiner's Room*

No Violations Noted

<i>Nurse's Room</i>	No Violations Noted
<i>Pharmacy</i>	No Violations Noted
<i>Mental Health Offices</i>	No Violations Noted
<i>Break Room</i>	No Violations Noted
<i>Supply Room w/o Sink</i> 105 CMR 451.344	Illumination in Habitable Areas: Light not functioning properly, light out
<i>Inmate Bathroom</i>	No Violations Noted
<i>Staff Bathroom</i>	No Violations Noted
<i>Supply Closet with Sink</i>	No Violations Noted
<i>Biohazard Storage</i> 105 CMR 451.344	Illumination in Habitable Areas: Light not functioning properly, light out
<b><u>Central Control</u></b>	No Violations Noted
<i>Control Bathroom</i> 105 CMR 451.123*	Maintenance: Wall dirty
<b><u>Property</u></b>	No Violations Noted
<b><u>Gymnasium</u></b>	
<i>Slop Sink Closet (Hallway)</i> 105 CMR 451.353 105 CMR 451.353	Interior Maintenance: Wet mop stored upside down Interior Maintenance: Wet mop stored in bucket
<i>Basketball Court</i> 105 CMR 451.350* 105 CMR 451.350* 105 CMR 451.350* 105 CMR 451.353* 105 CMR 451.344	Structural Maintenance: Floor damaged Structural Maintenance: Wall damaged Structural Maintenance: Ceiling damaged Interior Maintenance: Ceiling paint damaged Illumination in Habitable Areas: Light not functioning properly, light out
<i>Inmate Toilets &amp; Showers</i>	Unable to Inspect Showers – Not Used No Violations Noted
<i>Booth</i> 105 CMR 451.200	Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, refrigerator gaskets damaged

*Staff Bathroom*

No Violations Noted

*Bathroom without Showers*

105 CMR 451.123

Maintenance: Drain flies observed

**VISITING ROOM**

*Inmate Visiting Side*

105 CMR 451.353\*

105 CMR 451.353\*

Unable to Inspect Booth # 1 – In Use

Interior Maintenance: Counter top damaged in booth # 10, 12, and 14

Interior Maintenance: Wall damaged near phone in booth # 19 and 20

*Non-Inmate Visiting Side*

105 CMR 451.353\*

105 CMR 451.353

Interior Maintenance: Floor paint damaged throughout area

Interior Maintenance: Wall panel not secured in booth # 6

*Female Handicapped Bathroom*

No Violations Noted

*Male Handicapped Bathroom*

No Violations Noted

*Female Bathroom*

No Violations Noted

*Male Bathroom*

105 CMR 451.123\*

Maintenance: Wall paint damaged near urinal

**MAXI C**

105 CMR 451.320\*

Cell Size: Inadequate floor space in all cells

*Control Booth*

No Violations Noted

*Booth Bathroom*

No Violations Noted

**Upper Tier**

*Left-Side Day Room*

105 CMR 451.344\*

Illumination in Habitable Areas: Light not functioning properly, light out

*Right-Side Day Room*

105 CMR 451.344

Illumination in Habitable Areas: Light not functioning properly, light out

*Cells*

105 CMR 451.353\*

105 CMR 451.353

105 CMR 451.103

105 CMR 451.353

Interior Maintenance: Ceiling paint damaged in cell # 418, 430, 433, and 435

Interior Maintenance: Wall paint damaged in cell # 419

Mattresses: Mattress damaged in cell # 443

Interior Maintenance: Ceiling dirty in cell # 412

*Showers*

105 CMR 451.130

105 CMR 451.123

Plumbing: Plumbing not maintained in good repair, shower # 3 continually running

Maintenance: Wall epoxy damaged in shower # 1, 2, and 3

*Slop Sink*

No Violations Noted

*Old Segregation*

Unable to Inspect – Not Used

**Lower Tier**

*Left-Side Day Room*

No Violations Noted

*Right-Side Day Room*

No Violations Noted

*Cells*

105 CMR 451.353

Interior Maintenance: Wall paint damaged in cell # 209

105 CMR 451.103

Mattresses: Mattress damaged in cell # 243 and 250

105 CMR 451.117

Toilet Fixtures: Toilet fixtures dirty in cell # 251

*Slop Sink*

No Violations Noted

*Showers*

105 CMR 451.123

Maintenance: Wall epoxy damaged in shower # 1, 2, and 3

*Segregation*

Unable to Inspect – Not Used

*Chemical Area*

105 CMR 451.353\*

Interior Maintenance: Wet mop stored in bucket

**Deignan Building**

105 CMR 451.320\*

Cell Size: Inadequate floor space in all cells

*Control Booth*

No Violations Noted

*Control Booth Bathroom*

No Violations Noted

**Upper West**

*Showers*

105 CMR 451.123\*

Maintenance: Floor tiles damaged outside of showers

*Cells*

105 CMR 451.353

Interior Maintenance: Light shield damaged in cell # 59

*Slop Sink Room*

No Violations Noted

*Bathroom*

105 CMR 451.123\*

Maintenance: Sink basin damaged at sink # 1 and 2



## Lower West

### *Showers*

105 CMR 451.123 Maintenance: Floor tiles damaged outside of showers

### *Bathroom*

105 CMR 451.123\* Maintenance: Floor paint damaged  
105 CMR 451.123\* Maintenance: Sink basin damaged at sink # 1

### *Cells*

105 CMR 451.353\* Interior Maintenance: Wooden door damaged in cell # 41 and 44  
105 CMR 451.353 Interior Maintenance: Light shield damaged in cell # 34 and 40

### *Common Area*

No Violations Noted

### *Interview Room*

No Violations Noted

### *Dry Storage*

No Violations Noted

### *Chemical Closet*

No Violations Noted

## Lower East

### *Showers*

105 CMR 451.123 Maintenance: Soap scum on shower curtain in shower # 1 and 2

### *Bathroom*

105 CMR 451.123 Maintenance: Paint damaged in stall # 2

### *Cells*

105 CMR 451.353\* Interior Maintenance: Light shield damaged in cell # 5 and 16

### *Slop Sink Room*

No Violations Noted

## Upper East

### *Slop Sink Room*

No Violations Noted

### *Cells*

105 CMR 451.353\* Interior Maintenance: Wooden door damaged in cell # 32

### *Showers*

105 CMR 451.123\* Maintenance: Paint damaged on access panel in shower # 2  
105 CMR 451.123 Maintenance: Soap scum on shower curtain in shower # 1 and 2  
105 CMR 451.123 Maintenance: Floor dirty in shower # 1

### *Bathroom*

105 CMR 451.344 Illumination in Habitable Areas: Inadequate lighting, light out

**Mini 5 Building**

105 CMR 451.320\*

Cell Size: Inadequate floor space in all cells

*Booth*

No Violations Noted

*Booth Bathroom*

No Violations Noted

**Corridor 2 (Right Side)**

*TV Room*

No Violations Noted

*Showers*

105 CMR 451.123\*

Maintenance: Soap scum on shower curtain in shower # 1 and 2

*Cells*

105 CMR 451.350\*

Structural Maintenance: Wall damaged above top bunk in cell # 9

105 CMR 451.350\*

Structural Maintenance: Wall damaged in cell # 6

**Middle Corridor**

*Chow Area*

No Violations Noted

*Weight Room*

No Violations Noted

*Chemical Closet*

105 CMR 451.353\*

Interior Maintenance: Light shield missing

*Office*

No Violations Noted

**Corridor 1 (Left Side)**

*Hallway*

No Violations Noted

*Showers*

105 CMR 451.130\*

Plumbing: Plumbing not maintained in good repair, faceplates missing on shower and tub faucet in shower # 1

105 CMR 451.123\*

Maintenance: Soap scum on shower curtain in shower # 1

105 CMR 451.123\*

Maintenance: Shower # 2 out-of-order

*Office with Bathroom*

Unable to Inspect – Under Construction

*Cells*

105 CMR 451.350\*

Structural Maintenance: Ceiling damaged above bed in cell # 13

**Food Service**

*Staff Dining Room*

No Violations Noted

<i>Staff Serving Line</i>	No Violations Noted
<i>Spice Closet</i>	No Violations Noted
<i>Staff Bakery</i>	No Violations Noted
<i>Inmate Food Prep Area</i>	No Violations Noted
<i>Milk Cooler</i>	No Violations Noted
<i>Produce Cooler</i>	No Violations Noted
<i>Prep Cooler</i> FC 6-501.11*	Maintenance and Operation; Repairing: Facility not in good repair, floor tiles damaged
<i>Tool Storage</i>	No Violations Noted
<i>Control</i>	No Violations Noted
<i>Control Bathroom</i> FC 5-205.15(B)	Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, hot water handle leaking at handwash sink
<i>Freezer</i>	No Violations Noted
<i>Dry Goods</i>	No Violations Noted
<i>Entry 5 Area (Near Dry Goods)</i>	No Violations Noted
<i>Receiving Area</i>	No Violations Noted
<i>Chemical Closet</i>	No Violations Noted
<i>Dishwasher Area</i> FC 6-501.11*	Maintenance and Operation; Repairing: Facility not in good repair, warewash machine out-of-order
<i>3-Compartment Sink # 1 and 2</i> FC 4-501.114(C)(2)	Maintenance and Operation; Equipment: Quaternary ammonium solution lower than the manufacturers recommended concentration at 3-compartment sink # 1
<i>Pasta Room</i>	No Violations Noted

<i>Can Room</i>	No Violations Noted
<i>Inmate Serving Area</i> FC 3-501.16(A)(1)	Limitation of Growth of Organisms of Public Health Concern, Temperature and Time Control: Time/temperature control for safety food not held at proper temperature, mashed potatoes 113°F
<i>Inmate Bathroom</i>	No Violations Noted
<b><u>School</u></b>	
<i>Office (near entrance)</i>	No Violations Noted
<i>Education Director's Office</i>	No Violations Noted
<i>Deputy's Office</i>	No Violations Noted
<i>Break Area in Hall</i> 105 CMR 451.200*	Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, gaskets damaged on right side refrigerator
<i>Teacher's Office</i>	No Violations Noted
<i>Male Staff Bathroom</i>	No Violations Noted
<i>Classroom # 5</i>	No Violations Noted
<i>Manager of Re-Entry/Intake Office</i>	No Violations Noted
<i>Classroom # 4</i>	No Violations Noted
<i>Classroom # 3</i>	No Violations Noted
<i>Classroom # 2</i>	No Violations Noted
<i>Social Worker's Office</i>	No Violations Noted
<i>Female Staff Bathroom</i>	No Violations Noted
<i>Slop Sink Room</i> 105 CMR 451.200*	Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, food stored under chemicals

<i>Library</i>	No Violations Noted
<i>Parole Office</i>	No Violations Noted
<i>Captain's Office</i>	Unable to Inspect – Locked
<b><u>Receiving</u></b>	
<i>County Lock Up</i>	No Violations Noted
<i>Holding Area # 1</i>	No Violations Noted
<i>Intake Cages</i>	No Violations Noted
<i>Holding Area # 2</i>	No Violations Noted
<i>Shakedown</i> 105 CMR 451.123	Maintenance: Soap dispenser damaged in shower # 2
<i>Property Room</i>	No Violations Noted
<i>Records</i> 105 CMR 451.200*	Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, refrigerator gaskets damaged
<i>Record's Bathroom</i> 105 CMR 451.123*	Maintenance: Sink faucet rusted
<i>Utility Closet</i>	No Violations Noted
<i>Offices/Medical</i> 105 CMR 451.353*	Interior Maintenance: Floor paint damaged in back offices
<i>ID Room</i>	No Violations Noted
<i>Classification</i>	No Violations Noted
<b><u>Maintenance Corridor</u></b>	
<i>Staff Bathroom</i>	No Violations Noted
<i>Inmate Bathroom</i>	No Violations Noted

<i>Staff Bathroom inside Office</i>	No Violations Noted
<i>Laundry Area</i>	No Violations Noted
<i>Tool Crib</i>	No Violations Noted
<i>Electrical Shop</i>	No Violations Noted
<i>Maintenance Break Room</i>	No Violations Noted
<i>Welding Area</i>	No Violations Noted
<i>EHSO Office (Waste Log)</i> 105 CMR 480.500(A)(5)*	Procedures; Records; Record-Keeping Log: Generator had no written documentation for all on-site waste storage areas including the capacity and duration of waste storage

**Modular Administration Building**

**Lobby**

<i>Waiting Area</i>	No Violations Noted
<i>Male Bathroom</i> 105 CMR 451.123*	Maintenance: Wall tiles damaged
<i>Female Bathroom</i> 105 CMR 451.123	Maintenance: Wall tiles damaged
<i>Mail Room</i>	No Violations Noted
<b>Control 3</b> 105 CMR 451.353*	Interior Maintenance: Floor damaged throughout break area
<i>Control Bathroom</i> 105 CMR 451.123*	Maintenance: Floor tiles missing and damaged

**Special Services Corridor**

<i>Armorer's Office</i>	No Violations Noted
<i>Female Bathroom</i>	No Violations Noted
<i>Male Bathroom</i> 105 CMR 451.126	Hot Water: Hot water temperature recorded at 101 <sup>0</sup> F

<i>Slop Sink Room</i>	Unable to Inspect – Locked
<i>D-Board Office</i>	No Violations Noted
<i>Dispatch</i>	No Violations Noted
<i>Evidence Closet</i>	No Violations Noted
<i>3 Offices</i>	No Violations Noted
<i>Female Locker Room</i> 105 CMR 451.123* 105 CMR 451.123*	Maintenance: Wall cracked in handicapped shower Maintenance: Light out over showers
<i>Male Locker Room</i>	Unable to Inspect – Locked
<i>Staff Training Room A &amp; B</i>	No Violations Noted
<i>Special Services Office</i>	No Violations Noted
<b>2<sup>nd</sup> Floor</b>	
<i>Personnel Offices</i>	No Violations Noted
<i>Break Room</i>	No Violations Noted
<i>Copy Room</i>	No Violations Noted
<i>Closet with Microwave</i>	No Violations Noted
<i>Deputy's Office/Legal</i>	No Violations Noted
<i>Facility Director's Office</i>	No Violations Noted
<i>North Male Bathroom (near slop sink)</i>	No Violations Noted
<i>Slop Sink Room</i> 105 CMR 451.353*	Interior Maintenance: Floor tiles missing
<i>North Female Bathroom (near slop sink)</i>	No Violations Noted

*Programs Support Office*  
105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

*South Male Bathroom*

No Violations Noted

*South Female Bathroom*

No Violations Noted

*Internal Affairs*

No Violations Noted

## **Trap**

*Pedestrian Trap*

No Violations Noted

*Bathroom in Pedestrian Trap*

No Violations Noted

*Visits Waiting Area*  
105 CMR 451.353\*

Interior Maintenance: Baseboard damaged near trap and door leading to exterior

## **Modular Gym**

*Inmate Bathroom # 104*  
105 CMR 451.126\*  
105 CMR 451.124\*

Water Supply: No hot water supplied to handwash sink  
Water Supply: Insufficient cold water supply in quantity and pressure at handwash sink

*Staff Bathroom # 105*  
105 CMR 451.123\*  
105 CMR 451.123\*

Maintenance: Wall access panel rusted  
Maintenance: Shower floor dirty

*Sprinkler Room/Mop Closet*

No Violations Noted

*Storage Room # 108*

No Violations Noted

*Gym*  
105 CMR 451.350\*  
105 CMR 451.141\*  
105 CMR 451.344  
105 CMR 451.130

Structural Maintenance: Wall damaged  
Screens: Several screens damaged  
Illumination in Habitable Areas: Light not functioning properly, lights out  
Plumbing: Plumbing not maintained in good repair, water bubbler out-of-order

*Control # 102*  
105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty



**Modular Infirmary**

**2<sup>nd</sup> Floor**

*Inmate Bathroom # 244*

105 CMR 451.123\*

105 CMR 451.123\*

Maintenance: Wall tiles missing

Maintenance: Floor tiles damaged

*Office # 256*

No Violations Noted

*Holding Cell*

Unable to Inspect – Not Used

*Nurse's Station # 233*

105 CMR 451.353\*

Interior Maintenance: Floor tiles damaged

*Room # 234*

No Violations Noted

*Slop Sink # 245*

No Violations Noted

*Room # 236*

No Violations Noted

*Male Bathroom # 243*

105 CMR 451.123\*

105 CMR 451.123\*

Maintenance: Ceiling water damaged

Maintenance: Wood left unfinished under sink and toilet

*X-Ray Room # 242*

105 CMR 451.110(B)\*

Hygiene Supplies at Toilet and Handwash Sink: No waste receptacle at handwash sink

*Room # 237*

No Violations Noted

*Slop Sink Room # 238*

No Violations Noted

*Lieutenant's Office # 239*

No Violations Noted

*Room # 241*

No Violations Noted

*Mental Health Office # 248*

105 CMR 451.353\*

105 CMR 451.350\*

Interior Maintenance: Ceiling tile missing

Structural Maintenance: Ceiling leaking

*Parole Office # 250*

105 CMR 451.141\*

Screens: Screens damaged

*Dentist Office # 253*

105 CMR 451.141\*

105 CMR 451.353

Screens: Screens damaged

Interior Maintenance: Dentist chair padding damaged

<i>Room # 254</i>	No Violations Noted
<i>Diabetic Office (in Room # 254)</i>	No Violations Noted
<i>Office # 246</i>	Unable to Inspect – Not Used
<i>Female Bathroom # 258</i> 105 CMR 451.123*	Maintenance: Floor tiles missing
<i>Nurse's Office # 232</i> 105 CMR 451.353*	Interior Maintenance: Floor tiles damaged
<i>Break Room (Medical Records) # 214</i>	No Violations Noted
<i>Room # 230</i>	Unable to Inspect – Not Used
<i>Cell # 226-229</i>	Unable to Inspect – Not Used
<i>Handicapped Shower</i>	Unable to Inspect – Not Used
<i>Captain's Office</i>	Unable to Inspect – Locked
<i>Optometrist's Office # 222</i>	No Violations Noted
<i>Administrator's Office</i>	No Violations Noted
<i>Training Office</i>	No Violations Noted
<i>Supply Closet</i> 105 CMR 451.353	Interior Maintenance: Wall damaged
<i>Cell # 206-209</i>	Unable to Inspect – Not Used
<i>DOL Unit</i>	Unable to Inspect – Not Used
<i>Medical Closet (End of Hallway)</i>	No Violations Noted
<b>1<sup>st</sup> Floor</b>	
<i>Mod Med Line</i>	Unable to Inspect – Not Used

*Classrooms*

Unable to Inspect – Not Used

*Hallway between Classrooms*

105 CMR 451.353\*

Interior Maintenance: Door frame damaged and rusted on door leading to exterior

*Roll Call Room (New)*

105 CMR 451.353\*

Interior Maintenance: Floor tiles damaged

105 CMR 451.141\*

Screens: Screens damaged

105 CMR 451.353\*

Interior Maintenance: Ceiling vent missing grille/louver

*Classroom Office*

Unable to Inspect – Not Used

*Roll Call Room (Old)*

Unable to Inspect – Not Used

*Break Area*

Unable to Inspect – Not Used

*Bathroom # 108*

Unable to Inspect – Not Used

*Slop Sink # 109*

Unable to Inspect – Not Used

*Storage Area*

Unable to Inspect – Not Used

**Modular Visiting Area**

**Visiting Sections**

*Section A (Non-Inmate Side)*

No Violations Noted

*Classifications Office*

No Violations Noted

*Additional Offices*

105 CMR 451.353\*

Interior Maintenance: Floor tiles damaged

*Section B (Non-Inmate Side)*

No Violations Noted

*Section C (Non-Inmate Side)*

No Violations Noted

*Social Workers Office*

No Violations Noted

*Section A-C (Inmate Side)*

105 CMR 451.353\*

Interior Maintenance: Floor tiles damaged and missing

## Back Area

### *Bathroom near Slop Sink*

105 CMR 451.123\* Maintenance: Floor dirty  
105 CMR 451.126\* Hot Water: Hot water temperature recorded at 70<sup>0</sup>F  
105 CMR 451.123\* Maintenance: Faucet fixture dirty  
105 CMR 451.353\* Interior Maintenance: Floor tiles missing outside bathroom

### *Slop Sink*

105 CMR 451.353\* Interior Maintenance: Floor tiles missing

### *Social Worker Interview Area*

105 CMR 451.353\* Interior Maintenance: Small holes in floor throughout area  
105 CMR 451.353\* Interior Maintenance: Floor tiles damaged

### *IP Break Room*

105 CMR 451.353\* Interior Maintenance: Floor tiles damaged

### *Inmate Interview Room*

105 CMR 451.353\* Interior Maintenance: Floor tiles damaged

### *Side Door Exit to Yard*

105 CMR 451.353\* Interior Maintenance: Floor tiles missing at door

## Receiving

### *Entrance Hallway*

105 CMR 451.353\* Interior Maintenance: Floor tiles damaged  
105 CMR 451.350 Structural Maintenance: Door window broken  
105 CMR 451.353 Interior Maintenance: Wall damaged

### *Personal Property # 1*

105 CMR 451.353\* Interior Maintenance: Floor tiles missing and damaged  
105 CMR 451.353\* Interior Maintenance: Hole in ceiling in far back corner  
105 CMR 451.353\* Interior Maintenance: Ceiling water damaged  
105 CMR 451.353\* Interior Maintenance: Ceiling vent not secured to ceiling

### *Chemical Room*

No Violations Noted

### *Personal Property # 2*

Unable to Inspect – Not Used

### *Urinalysis Storage*

No Violations Noted

### *Urinalysis Office*

No Violations Noted

### *Slop Sink Room*

No Violations Noted

*Inmate Bathroom # 119*

105 CMR 451.123\*

105 CMR 451.110(A)\*

105 CMR 451.123\*

105 CMR 451.123\*

105 CMR 451.126

Maintenance: Wall and wall tiles damaged near toilet

Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink

Maintenance: Hole in floor near toilet

Maintenance: Ceiling vent not secured to ceiling

Hot Water: Hot water temperature recorded at 77<sup>0</sup>F

*Staff Bathroom # 120*

No Violations Noted

*Shower # 118*

105 CMR 451.123

Maintenance: Shower floor dirty

*Shower # 117*

No Violations Noted

*Processing Area*

105 CMR 451.353\*

Interior Maintenance: Floor tiles damaged

*Waiting Room*

105 CMR 451.353\*

Interior Maintenance: Floor paint damaged

*Break Area*

105 CMR 451.353\*

Interior Maintenance: Floor tiles damaged

**Back Area**

*Sally Port*

105 CMR 451.353\*

Interior Maintenance: Floor tiles damaged

*Clothing Room*

105 CMR 451.353\*

Interior Maintenance: Floor tile damaged

105 CMR 451.353\*

Interior Maintenance: Ceiling vent dusty

105 CMR 451.353

Interior Maintenance: Access panel not secure to ceiling

*Court Storage*

Unable to Inspect – Not Used

*Cells*

No Violations Noted

**VOC Laundry**

**1<sup>st</sup> Floor**

*Inmate Bathroom*

105 CMR 451.123\*

Maintenance: Floor paint damaged

105 CMR 451.123\*

Maintenance: Urinal dirty

105 CMR 451.126

Hot Water for Bathing and Hygiene: No hot water supplied to handwash sink # 1 and 2

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, handwash sink # 2 was leaking

*Laundry*

No Violations Noted

*Chemical Storage*

No Violations Noted

*Clothing Storage Room*

No Violations Noted

*Office*

No Violations Noted

*Slop Sink Closet*

No Violations Noted

*Staff Bathroom*

105 CMR 451.123\*

Maintenance: Floor paint damaged

*Classrooms A-D*

No Violations Noted

*IT Break Area*

No Violations Noted

*Hallway*

No Violations Noted

**2<sup>nd</sup> Floor**

*Room # 203*

105 CMR 451.353\*

Interior Maintenance: Ceiling tiles water damaged

105 CMR 451.353\*

Interior Maintenance: Wall vent missing grille/louver

*Room # 210*

No Violations Noted

*Room # 202*

No Violations Noted

**H Building**

105 CMR 451.320\*

Cell Size: Inadequate floor space in all cells

105 CMR 451.343\*

Electric Fixtures in Cell: No electrical outlet in all cells

*Control Booth*

105 CMR 451.353\*

Interior Maintenance: Floor tiles missing and damaged

*Control Bathroom*

105 CMR 451.123\*

Maintenance: Floor tiles missing in bathroom

105 CMR 451.123\*

Maintenance: Walls dirty

105 CMR 451.126

Hot Water: Hot water temperature recorded at 95<sup>0</sup>F

*Cells*

105 CMR 451.350\*

Structural Maintenance: Unable to open or close cell windows

105 CMR 451.350

Structural Maintenance: Windows not weathertight, plastic in windows

105 CMR 451.340\*

Illumination: Insufficient lighting, light out over handwash sink in cell # 103

*Day Room*

No Violations Noted

*Chemical Room*

No Violations Noted

*Interview Room*

No Violations Noted

*Showers*

No Violations Noted

**I Building**

*Control Booth*

105 CMR 451.350\*

Structural Maintenance: Ceiling tiles damaged

*Control Bathroom*

105 CMR 451.126\*

Hot Water: Hot water temperature recorded at 106<sup>0</sup>F

105 CMR 451.344

Illumination in Habitable Areas: Light not functioning properly, light out

*Cells*

105 CMR 451.350\*

Structural Maintenance: Unable to open or close cell windows

105 CMR 451.350

Structural Maintenance: Windows not weathertight, plastic in windows

105 CMR 451.353\*

Interior Maintenance: Wall paint damaged in cell # 196

105 CMR 451.353

Interior Maintenance: Wall paint damaged in cell # 203 and 217

105 CMR 451.353

Interior Maintenance: Bed paint damaged in cell # 215

105 CMR 451.353

Interior Maintenance: Ceiling paint damaged in cell # 173

105 CMR 451.353

Interior Maintenance: Chair damaged in cell # 217

*Interview Room*

No Violations Noted

*Slop Sink*

105 CMR 451.353\*

Interior Maintenance: Floor paint damaged

*Day Room*

No Violations Noted

*Showers*

No Violations Noted

**J Building**

*Cells*

105 CMR 451.350\*

Structural Maintenance: Unable to open or close cell windows

105 CMR 451.350

Structural Maintenance: Windows not weathertight, plastic in windows

105 CMR 451.353

Interior Maintenance: Wall paint damaged in cell # 165 and 238

105 CMR 451.353\*

Interior Maintenance: No light switch for light over sink in cell # 276

105 CMR 451.353

Interior Maintenance: Bed paint damaged in cell # 224

105 CMR 451.353

Interior Maintenance: Wall vent blocked in cell # 247

*Day Room*

105 CMR 451.200\*

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave damaged

*Slop Sink Room*

No Violations Noted

*Interview Room*

No Violations Noted

*Showers*

105 CMR 451.123\*  
105 CMR 451.123\*  
105 CMR 451.123

Maintenance: Column outside shower damaged at shower # 3 and 7  
Maintenance: Floor dirty in shower # 1  
Maintenance: Floor paint damaged in shower # 8

**K Building**

105 CMR 451.320\*  
105 CMR 451.343\*

Cell Size: Inadequate floor space in all cells  
Electric Fixtures in Cell: No electrical outlet in all cells

*Control Booth*

No Violations Noted

*Control Bathroom*

105 CMR 451.344  
105 CMR 451.126

Illumination in Habitable Areas: Light not functioning properly, light out  
Hot Water: Hot water temperature recorded at 101<sup>0</sup>F

*Day Room*

105 CMR 451.353\*  
105 CMR 451.200\*

Interior Maintenance: Seat padding damaged at tables  
Food Storage, Preparation and Service: Food preparation not in compliance with  
105 CMR 590.000, interior of microwave damaged

*Cells*

105 CMR 451.350\*  
105 CMR 451.350  
105 CMR 451.353  
105 CMR 451.353

Structural Maintenance: Unable to open or close cell windows  
Structural Maintenance: Windows not weathertight, plastic in windows  
Interior Maintenance: Wall vent blocked in cell # 311 and 330  
Interior Maintenance: Bed paint damaged in cell # 326

*Showers*

105 CMR 451.123  
105 CMR 451.123

Maintenance: Floor dirty in shower # 1  
Maintenance: Soap scum on walls in shower # 3 and 5

*Chemical Room*

No Violations Noted

*Interview Room*

No Violations Noted

**L Building**

105 CMR 451.320\*  
105 CMR 451.343\*

Cell Size: Inadequate floor space in all cells  
Electric Fixtures in Cell: No electrical outlet in all cells

*Day Room*

No Violations Noted

*Cells*

105 CMR 451.350\*  
105 CMR 451.350

Structural Maintenance: Unable to open or close cell windows  
Structural Maintenance: Windows not weathertight, plastic in windows

*Showers*

105 CMR 451.123  
105 CMR 451.123

Maintenance: Floor dirty in shower # 10  
Maintenance: Column damaged outside shower # 4 and 7

*Chemical Room*

No Violations Noted



*Interview Room*

No Violations Noted

**Work Release**

*Control Booth*

No Violations Noted

**Strip Search Room**

105 CMR 451.353\*

Interior Maintenance: Ceiling tiles water damaged

*Chemical Closet*

105 CMR 451.353\*

Interior Maintenance: Ceiling tiles water damaged

*Office*

No Violations Noted

**Day Room**

105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

*Storage Room*

No Violations Noted

*Laundry*

No Violations Noted

**Right Corridor**

*Cells*

Unable to Inspect – Under Construction

*Showers*

Unable to Inspect – Under Construction

*Staff Bathroom*

Unable to Inspect – Under Construction

*Inmate Bathroom*

Unable to Inspect – Under Construction

**Left Corridor**

*Cells*

No Violations Noted

*Slop Sink Room*

105 CMR 451.353

Interior Maintenance: Wet mop stored in bucket

*Showers*

105 CMR 451.123\*

Maintenance: Ceiling louver/grille missing

105 CMR 451.123\*

Maintenance: Mold observed on ceiling tiles

105 CMR 451.123

Maintenance: Floor tiles missing in shower # 3

*Inmate Bathroom*

105 CMR 451.123\* Maintenance: Partitions damaged in stall # 2  
105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, faucet loose at handwash sink # 1  
105 CMR 451.126\* Water Supply: No cold water supplied to handwash sink # 2  
105 CMR 451.126 Hot Water: Hot water temperature recorded at 79<sup>0</sup>F

*Chow Hall and Storage Rooms*

105 CMR 451.353\* Interior Maintenance: Seats damaged at dining tables

*Old Kitchen Area*

Unable to Inspect – Not Used

**Tower**

*1<sup>st</sup> Floor*

105 CMR 451.353\* Interior Maintenance: Floor dirty

*2<sup>nd</sup> Floor*

105 CMR 451.350\* Structural Maintenance: Wall damaged  
105 CMR 451.353\* Interior Maintenance: Wall paint damaged  
105 CMR 451.350\* Structural Maintenance: Ceiling damaged  
105 CMR 451.344\* Illumination in Habitable Areas: Light not functioning properly, light out  
105 CMR 451.123\* Maintenance: Floor dirty  
105 CMR 451.123 Maintenance: Toilet dirty  
105 CMR 451.110(A) Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink

*3<sup>rd</sup> Floor*

105 CMR 451.350\* Structural Maintenance: Wall damaged  
105 CMR 451.353\* Interior Maintenance: Wall board missing  
105 CMR 451.344\* Illumination in Habitable Areas: Light not functioning properly, missing light bulbs in light fixture

**Warehouse Building (outside)**

**Staff Gym**

*Weight Area*

No Violations Noted

*Female Bathroom/Locker Room*

105 CMR 451.123\* Maintenance: Caulking damaged around drain in shower

*Male Bathroom /Locker Room*

Unable to Inspect – In Use

*Chemical Room*

No Violations Noted

*Office*

No Violations Noted

**Warehouse**

*Office*

No Violations Noted

<i>Break Area</i>	No Violations Noted
<i>Inmate Bathroom</i> 105 CMR 451.123	Maintenance: Wall damaged
<i>Staff Bathroom</i>	No Violations Noted
<i>Chemical Room</i>	No Violations Noted
<i>Walk-In Freezer</i>	No Violations Noted
<i>Dry Storage Closet</i>	No Violations Noted
<i>Exterior Cooler # 1</i>	No Violations Noted
<i>Exterior Cooler # 2</i>	No Violations Noted
<b><u>Garage</u></b>	
<i>Transportation Office</i>	No Violations Noted
<i>Kitchen Area</i>	No Violations Noted
<i>Bathroom</i>	No Violations Noted
<i>Staff Bathroom</i>	No Violations Noted
<i>Tool Room</i>	No Violations Noted
<i>Wash Room</i>	No Violations Noted
<i>Garage Room</i>	No Violations Noted
<i>Key Control</i>	No Violations Noted
<b><u>Annex</u></b> 105 CMR 451.322*	Cell Size: Inadequate floor space
<i>Control Booth</i>	No Violations Noted

<i>Control Bathroom</i>	No Violations Noted
<i>Visiting Area (outside)</i>	No Violations Noted
<i>Female Staff Bathroom</i>	No Violations Noted
<i>Staff Locker Room</i>	No Violations Noted
<i>Male Staff Bathroom/Storage</i>	No Violations Noted
<i>Visiting Area (inside)</i> 105 CMR 451.130*	Plumbing: Plumbing not maintained in good repair, bubbler out-of-order
<i>Food Service Area</i> 105 CMR 451.110(B)*	Hygiene Supplies at Toilet and Handwash Sink: No waste receptacle at handwash sink
<i>Dining Area</i> 105 CMR 451.350*	Structural Maintenance: Exterior door not rodent and weathertight
<i>Social Worker's Office</i>	No Violations Noted
<i>Showers</i>	Unable to Inspect – In Use
<i>Storage/Boiler Room</i>	No Violations Noted
<i>Medical</i> 105 CMR 451.353*	Interior Maintenance: Exam table padding damaged
<i>Chemical Closet with Books</i> 105 CMR 451.344	Illumination in Habitable Areas: Light not functioning properly, light out
<i>Toilets</i> 105 CMR 451.124*	Water Supply: Insufficient cold water supply in quantity and pressure at handwash sink/toilet unit # 5 and 8
105 CMR 451.126*	Water Supply: No cold water supplied to handwash sink/toilet unit # 1
105 CMR 451.124*	Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink/toilet unit # 11
105 CMR 451.124*	Water Supply: Insufficient water supply in quantity and pressure at handicapped handwash sink/toilet unit
105 CMR 451.124	Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink/toilet unit # 8, 12, and 13
105 CMR 451.117	Toilet Fixtures: Toilet fixtures dirty in stall # 6
<i>Sink Area</i> 105 CMR 451.124	Water Supply: Insufficient cold water supply in quantity and pressure at handwash sink # L2 and L3
105 CMR 451.124	Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink # L3

*TV Area*

105 CMR 451.130\*

Plumbing: Plumbing not maintained in good repair, bubbler out-of-order

*Sleeping Area*

No Violations Noted

*Meeting Room # 1*

105 CMR 451.340\*

Illumination: Insufficient lighting, light out

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, bubbler out-of-order

*Laundry*

No Violations Noted

**Observations and Recommendations**

1. The inmate population was 908 at the time of inspection.
2. During the kitchen inspection, the warewash machine was out-of-order. It was stated that the facility would continue to use Styrofoam trays for food service and manually wash, rinse, and sanitize food prep items.
3. There were areas of the Modular Infirmary Building that were no longer used and certain areas had restricted access. Inmates have been re-located to the Health Services Infirmary Ward Bunk Room. The Community Sanitation Program (CSP) requests to be kept apprised of any additional changes to the usage of this building.
4. It was stated during the inspection that the cell windows are nailed shut during the winter and plastic is provided to place in the windows to prevent draft in H, I, J, K, and L Buildings. The design and function of the windows are being compromised when the windows are nailed shut. The CSP is concerned the windows do not continuously operate as intended.

This facility does not comply with the Department's Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at [www.mass.gov/dph/dcs](http://www.mass.gov/dph/dcs) and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment Regulations or download a copy, please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on "Retail food". Then under DPH Regulations and FDA Code click "Merged Food Code" or "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments".

To review the Labeling regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on "Food Protection Program regulations". Then under Food Processing click "105 CMR 500.000: Good Manufacturing Practices for Food".

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,



Amy Medeiros  
Environmental Health Inspector, CSP, BEH

cc: Monica Bharel, MD, MPH, Commissioner, DPH  
Jana Ferguson, Director, BEH  
Steven Hughes, Director, CSP, BEH  
Marylou Sudders, Secretary, Executive Office of Health and Human Services (electronic copy)  
Carol A. Mici, Commissioner, DOC (electronic copy)  
Thomas Turco, Secretary, EOPSS (electronic copy)  
Nelson Alves, Director, Policy Development and Compliance Unit (electronic copy)  
Sergeant Noe Bard III, EHSO (electronic copy)  
Officer Terrance Ward, EHSO (electronic copy)  
Diane M. Cook, WSCO Policy, Accreditation & Program Development Coordinator (electronic copy)  
Margaret Lee, Administrative Assistant, West Boylston Board of Health (electronic copy)  
Clerk, Massachusetts House of Representatives  
Clerk, Massachusetts Senate