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October 29, 2018

David H. Tuttle, Superintendent  
Worcester County House of Corrections and Jail  
5 Paul X. Tivnan Drive  
West Boylston, MA 01583 (electronic copy)

Re: Facility Inspection - Worcester County House of Corrections and Jail, West Boylston

Dear Superintendent Tuttle:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; I conducted an inspection of the Worcester County House of Corrections and Jail on October 17, 18, and 19, 2018 accompanied by Sergeant Noc Bard III, Environmental Health and Safety Officer, Officer Terrance Ward, Environmental Health and Safety Officer, Deputy Jason Butland, Lieutenant Eric Locke, and Diane Cook. Violations noted during the inspection are listed below including 226 repeat violations:

**HEALTH AND SAFETY VIOLATIONS**

(\* indicates conditions documented on previous inspection reports)

**Entrance**

*Waiting Area*

No Violations Noted

*Fisher Conference Room*

No Violations Noted

*Hallway*

No Violations Noted

*Assistant Deputy Superintendent's Office*

No Violations Noted

*Deputy's Office*

No Violations Noted

**Staff Locker Room**

No Violations Noted

*Staff Bathroom*

No Violations Noted

**Control Room**

105 CMR 451.200\*

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

*Control Bathroom*

No Violations Noted

*Key Room*

No Violations Noted

**Herman Building**

105 CMR 451.320\*

Cell Size: Inadequate floor space in all cells

105 CMR 451.343\*

Electric Fixtures in Cell: No electrical outlet in all cells

**A2 Block****Control Booth**

No Violations Noted

*Control Bathroom*

No Violations Noted

*Day Room*

No Violations Noted

*Chemical Storage Room*

No Violations Noted

*Paper Goods Storage*

No Violations Noted

*Staff Room*

105 CMR 451.353\*

Interior Maintenance: Floor tiles damaged

*Slop Sink Room (Upstairs)*

No Violations Noted

*Cells (Upstairs)*

105 CMR 451.353

Interior Maintenance: Floor paint damaged in cell # 41

105 CMR 451.353

Interior Maintenance: Wall vent blocked in cell # 38

*Showers (Upstairs)*

Unable to Inspect -- In Use

*Slop Sink (Downstairs)*

No Violations Noted

*Cells (Downstairs)*

105 CMR 451.353\*

Interior Maintenance: Floor paint damaged in cell # 53 and 55

105 CMR 451.353

Interior Maintenance: Floor paint damaged in cell # 49, 61, and 64

*Showers (Downstairs)*  
105 CMR 451.123\*  
105 CMR 451.130

Unable to Inspect Shower # 2 – In Use  
Maintenance: Bottom of door frame rusted in shower # 1  
Hot Water: Shower water temperature recorded at 128<sup>0</sup>F in shower # 1

**Hallway**

No Violations Noted

*Storage Closet*

No Violations Noted

**A1 Block**

**Control Booth**

105 CMR 451.353\*

Interior Maintenance: Ceiling tiles loose

*Control Bathroom*

105 CMR 451.123\*

Maintenance: Floor paint damaged

*Day Room*

No Violations Noted

*Room # 6*

No Violations Noted

*Storage # 5*

No Violations Noted

*Storage # 4*

No Violations Noted

*Room # 3*

No Violations Noted

*Room # 2*

Unable to Inspect – In Use

*Room # 1*

No Violations Noted

*Slop Sink (Upstairs)*

No Violations Noted

*Cells (Upstairs)*

105 CMR 451.123\*

Maintenance: Toilet damaged in cell # 16

*Showers (Upstairs)*

No Violations Noted

*Slop Sink (Downstairs)*

No Violations Noted

*Cells (Downstairs)*

105 CMR 451.353\*

105 CMR 451.353

Interior Maintenance: Floor paint damaged in cell # 29 and 31

Interior Maintenance: Floor paint damaged in cell # 17, 18, 21, 25, 27, and 28

*Showers (Downstairs)*

No Violations Noted

*Rec Area*

No Violations Noted

**MAXI B**

105 CMR 451.320\*

Cell Size: Inadequate floor space in all cells

*Control*

No Violations Noted

*Control Bathroom*

105 CMR 451.123\*

Maintenance: Floor dirty

105 CMR 451.117

Toilet Fixtures: Toilet fixture dirty

**Lower Right Tier**

*Day Room*

No Violations Noted

*Slop Sink*

No Violations Noted

*Showers*

No Violations Noted

*Cells*

No Violations Noted

**Lower Left Tier**

*Day Room*

105 CMR 451.344

Illumination in Habitable Areas: Inadequate lighting, lights out

*Cells*

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, toilet leaking in cell # 115

105 CMR 451.353\*

Interior Maintenance: Wall vent dusty in cell # 127

105 CMR 451.353

Interior Maintenance: Wall vent blocked in cell # 135

105 CMR 451.353

Interior Maintenance: Floor paint damaged in cell # 145

105 CMR 451.353

Interior Maintenance: Wall damaged around toilet in cell # 131

105 CMR 451.353

Interior Maintenance: Wall paint damaged in cell # 133

*Showers*

No Violations Noted

*Slop Sink*

No Violations Noted

*Chemical Closet*

No Violations Noted

**Lower Disciplinary Unit**

Unable to Inspect –Not Used

## **Upper Left Tier**

### *Day Room*

No Violations Noted

### *Cells*

No Violations Noted

### *Slop Sink*

105 CMR 451.353

Interior Maintenance: Light switch not functioning properly

### *Showers*

No Violations Noted

## **Upper Disciplinary Unit**

No Violations Noted

## **Upper Right Tier**

### *Day Room*

No Violations Noted

### *Cells*

105 CMR 451.353\*

Interior Maintenance: Wall vent dusty in cell # 328

105 CMR 451.353

Interior Maintenance: Wall vent dusty in cell # 310 and 324

105 CMR 451.353

Interior Maintenance: Floor paint damaged in cell # 310 and 334

105 CMR 451.353

Interior Maintenance: Wall paint damaged in cell # 310, 312, and 322

### *Showers*

105 CMR 451.123\*

Maintenance: Epoxy damaged on wall in shower # 1

### *Slop Sink*

No Violations Noted

## **Chapel**

No Violations Noted

### *Office (Right of Altar)*

No Violations Noted

## **Health Services**

### *Interview Room # 1*

No Violations Noted

### *Interview Room # 2*

No Violations Noted

### *Infirmery Ward Bunk Room*

105 CMR 451.320\*

Cell Size: Inadequate floor space in all cells

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, excessive ice buildup in freezer

<i>Bathroom &amp; Shower</i> 105 CMR 451.123*	Maintenance: Grout missing between wall tiles in shower
<i>Examiner's Room</i>	No Violations Noted
<i>Nurse's Room</i>	No Violations Noted
<i>Pharmacy</i>	No Violations Noted
<i>Mental Health Offices</i>	No Violations Noted
<i>Break Room</i>	No Violations Noted
<i>Supply Room w/o Sink</i>	No Violations Noted
<i>Inmate Bathroom</i>	No Violations Noted
<i>Staff Bathroom</i>	No Violations Noted
<i>Supply Closet with Sink</i>	No Violations Noted
<i>Biohazard Storage</i>	No Violations Noted
<b><u>Central Control</u></b> 105 CMR 451.200	Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, excessive ice buildup in freezer
<i>Control Bathroom</i> 105 CMR 451.123*	Maintenance: Wall dirty near sink
<b><u>Property</u></b>	No Violations Noted
<b><u>Gymnasium</u></b>	
<i>Slop Sink Closet (Hallway)</i> 105 CMR 451.344	Illumination in Habitable Areas: Light not functioning properly, light out
<i>Basketball Court</i> 105 CMR 451.350*	Structural Maintenance: Floor damaged
105 CMR 451.350*	Structural Maintenance: Wall damaged
105 CMR 451.350*	Structural Maintenance: Ceiling damaged
105 CMR 451.353*	Interior Maintenance: Ceiling paint damaged
105 CMR 451.353*	Interior Maintenance: Gym equipment padding damaged

*Bathroom with Showers*  
105 CMR 451.126\*      Unable to Inspect Showers - Not Used  
105 CMR 451.123      Water Supply: No hot water supplied to handwash sink # 1  
Maintenance: Ceiling vent dusty

*Booth*  
No Violations Noted

*Staff Bathroom*  
No Violations Noted

*Bathroom without Showers*  
No Violations Noted

## **VISITING ROOM**

*Inmate Visiting Side*  
105 CMR 451.353\*      Interior Maintenance: Counter top damaged in booth # 1, 10, 12, and 14  
105 CMR 451.353\*      Interior Maintenance: Wall damaged near phone in booth # 19 and 20

*Non-Inmate Visiting Side*  
105 CMR 451.353\*      Interior Maintenance: Floor paint damaged throughout area  
105 CMR 451.353\*      Interior Maintenance: Wall damaged near phone in booth # 2

*Female Handicapped Bathroom*  
No Violations Noted

*Male Handicapped Bathroom*  
No Violations Noted

*Female Bathroom*  
No Violations Noted

*Male Bathroom*  
105 CMR 451.123\*      Maintenance: Wall paint damaged near urinal

**MAXI C**  
105 CMR 451.320\*      Cell Size: Inadequate floor space in all cells

*Control Booth*  
105 CMR 451.353      Interior Maintenance: Light shield missing

*Booth Bathroom*  
105 CMR 451.123\*      Maintenance: Bathroom generally dirty  
105 CMR 451.123\*      Maintenance: Handwash sink dirty

## **Upper Tier**

*Left-Side Day Room*  
105 CMR 451.344      Illumination in Habitable Areas: Light not functioning properly, lights out

*Right-Side Day Room*  
No Violations Noted

*Cells*

105 CMR 451.353\*

Interior Maintenance: Ceiling paint damaged in cell # 418 and 430

105 CMR 451.353

Interior Maintenance: Ceiling paint damaged in cell # 433 and 435

105 CMR 451.353

Interior Maintenance: Wall paint damaged in cell # 415

*Showers*

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, shower # 1 continually running

*Slop Sink*

No Violations Noted

*Old Segregation*

Unable to Inspect – Not Used

**Lower Tier***Left-Side Day Room*

No Violations Noted

*Right-Side Day Room*

105 CMR 451.344\*

Illumination in Habitable Areas: Light not functioning properly, light out

*Cells*

No Violations Noted

*Slop Sink*

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, no hot water supplied to slop sink

*Showers*

No Violations Noted

*Segregation*

Unable to Inspect – Not Used

*Chemical Area*

105 CMR 451.353

Interior Maintenance: Wet mop stored in bucket

**Deignan Building**

105 CMR 451.320\*

Cell Size: Inadequate floor space in all cells

*Control Booth*

No Violations Noted

*Control Booth Bathroom*

No Violations Noted

**Upper West**

105 CMR 451.141

Screens: Screens missing within Day Area

*Showers*

105 CMR 451.123\*

Maintenance: Floor tiles damaged outside of showers

*Cells*

105 CMR 451.353

Interior Maintenance: Light shield damaged in cell # 53



*Slop Sink Room*  
105 CMR 451.353\*

Interior Maintenance: Wall dirty around slop sink

*Bathroom*  
105 CMR 451.123\*

Maintenance: Sink basin damaged at sink # 1 and 2

## **Lower West**

*Showers*  
105 CMR 451.123

Maintenance: Soap scum on walls in shower # 2

*Bathroom*  
105 CMR 451.123\*  
105 CMR 451.123\*  
105 CMR 451.130\*

Maintenance: Floor paint damaged  
Maintenance: Sink basin damaged at sink # 1  
Plumbing: Plumbing not maintained in good repair, faucet loose at handwash sink # 3

*Cells*  
105 CMR 451.353\*  
105 CMR 451.353

Interior Maintenance: Wooden door damaged in cell # 41 and 44  
Interior Maintenance: Light shield missing in cell # 46

*Common Area*  
105 CMR 451.344\*

Illumination in Habitable Areas: Light not functioning properly, several lights out

*Interview Room*

No Violations Noted

*Dry Storage*

No Violations Noted

*Chemical Closet*

No Violations Noted

## **Lower East**

*Showers*

No Violations Noted

*Bathroom*  
105 CMR 451.130\*

Plumbing: Plumbing not maintained in good repair, faucet loose at handwash sink # 1

*Cells*  
105 CMR 451.353\*  
105 CMR 451.353\*  
105 CMR 451.353  
105 CMR 451.353

Interior Maintenance: Floor damaged in cell # 2  
Interior Maintenance: Light shield damaged in cell # 12  
Interior Maintenance: Light shield damaged in cell # 5 and 16  
Interior Maintenance: Light shield missing in cell # 7

*Slop Sink Room*

No Violations Noted

## **Upper East**

*Slop Sink Room*  
105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, drain cover missing on floor drain

*Cells*  
105 CMR 451.353\*

Interior Maintenance: Wooden door damaged in cell # 32

*Showers*

105 CMR 451.123\*

Maintenance: Paint damaged on access panel in shower # 2

*Bathroom*

105 CMR 451.123\*

Maintenance: Unfinished wood on ceiling above toilet # 2

**Mini 5 Building**

105 CMR 451.320\*

Cell Size: Inadequate floor space in all cells

*Booth*

No Violations Noted

*Booth Bathroom*

105 CMR 451.126\*

Hot Water: Hot water temperature recorded at 82°F

**Corridor 2 (Right Side)**

*TV Room*

No Violations Noted

*Showers*

105 CMR 451.123\*

Maintenance: Soap scum on shower curtain in shower # 1 and 2

*Cells*

105 CMR 451.350\*

Structural Maintenance: Wall damaged above top bunk in cell # 9

105 CMR 451.350

Structural Maintenance: Wall damaged in cell # 6

**Middle Corridor**

*Chow Area*

No Violations Noted

*Weight Room*

105 CMR 451.353\*

Interior Maintenance: Gym equipment padding damaged

*Chemical Closet*

105 CMR 451.353\*

Interior Maintenance: Light shield missing

*Office*

No Violations Noted

**Corridor 1 (Left Side)**

*Hallway*

No Violations Noted

*Showers*

105 CMR 451.130\*

Plumbing: Plumbing not maintained in good repair, faceplates missing on shower and tub faucet in shower # 1

105 CMR 451.123\*

Maintenance: Soap scum on shower curtain in shower # 1

105 CMR 451.123

Maintenance: Shower # 2 out-of-order

*Office with Bathroom*

No Violations Noted

### *Cells*

105 CMR 451.350  
105 CMR 451.353

Structural Maintenance: Ceiling damaged above bed in cell # 13  
Interior Maintenance: Wall damaged in cell # 15

### **Food Service**

#### *Staff Dining Room*

No Violations Noted

#### *Staff Serving Line*

FC 4-204.112(A)  
FC 4-501.114(C)(2)

Design and Construction, Functionality: No functioning thermometer in hot holding unit  
Maintenance and Operation; Equipment: Quaternary ammonium solution lower than the manufacturers recommended concentration

#### *Spice Closet*

No Violations Noted

#### *Staff Bakery*

No Violations Noted

#### *Inmate Food Prep Area*

No Violations Noted

#### *Milk Cooler*

No Violations Noted

#### *Produce Cooler*

No Violations Noted

#### *Prep Cooler*

FC 6-501.11\*

Maintenance and Operation; Repairing: Facility not in good repair, floor tiles damaged

#### *Tool Storage*

No Violations Noted

#### *Control*

No Violations Noted

#### *Control Bathroom*

No Violations Noted

#### *Freezer*

No Violations Noted

#### *Dry Goods*

No Violations Noted

#### *Entry 5 Area (Near Dry Goods)*

FC 6-202.15(A)(3)\*

Design, Construction, and Installation; Functionality: Outer door not weather and vermin tight

#### *Receiving Area*

FC 4-501.11(A)\*

Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, exterior of several food carts damaged

*Chemical Closet*

No Violations Noted

*Dishwasher Area*

FC 6-501.11

Maintenance and Operation; Repairing: Facility not in good repair, warewash machine out-of-order

*3-Compartment Sink # 1 and 2*

No Violations Noted

*Pasta Room*

No Violations Noted

*Can Room*

No Violations Noted

*Inmate Serving Area*

FC 6-501.11

Maintenance and Operation; Repairing: Facility not in good repair, 1 hot holding unit out-of-order

FC 4-204.112(A)

Design and Construction, Functionality: No functioning thermometer in 2 hot holding units

*Inmate Bathroom*

No Violations Noted

**School**

*Office (near entrance)*

No Violations Noted

*Education Director's Office*

No Violations Noted

*Deputy's Office*

No Violations Noted

*Break Area in Hall*

105 CMR 451.200\*

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, gaskets damaged on right side refrigerator

*Teacher's Office*

No Violations Noted

*Male Staff Bathroom*

No Violations Noted

*Classroom # 5*

No Violations Noted

*Manager of Re-Entry/Intake Office*

No Violations Noted

*Classroom # 4*

No Violations Noted

<i>Classroom # 3</i>	No Violations Noted
<i>Classroom # 2</i>	No Violations Noted
<i>Social Worker's Office</i>	No Violations Noted
<i>Female Staff Bathroom</i>	No Violations Noted
<i>Stop Sink Room</i> 105 CMR 451.200	Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, food stored under chemicals
105 CMR 451.353	Interior Maintenance: Standing water left in bucket
<i>Library</i>	Unable to Inspect -- Locked
<i>Parole Office</i>	No Violations Noted
<i>Captain's Office</i>	No Violations Noted
<b><u>Receiving</u></b>	
<i>County Lock Up</i>	No Violations Noted
<i>Holding Area # 1</i>	No Violations Noted
<i>Intake Cages</i>	No Violations Noted
<i>Holding Area # 2</i>	No Violations Noted
<i>Shakedown</i>	No Violations Noted
<i>Property Room</i>	No Violations Noted
<i>Records</i> 105 CMR 451.200*	Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, refrigerator gaskets damaged
<i>Record's Bathroom</i> 105 CMR 451.123*	Maintenance: Sink faucet rusted
<i>Utility Closet</i>	No Violations Noted

<i>Offices/Medical</i> 105 CMR 451.353*	Interior Maintenance: Floor paint damaged in back offices
<i>ID Room</i>	No Violations Noted
<i>Classification</i> 105 CMR 451.200	Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator
<b><u>Maintenance Corridor</u></b>	
<i>Staff Bathroom</i> 105 CMR 451.123	Maintenance: Missing light shield
<i>Inmate Bathroom</i>	No Violations Noted
<i>Staff Bathroom inside Office</i>	No Violations Noted
<i>Laundry Area</i> 105 CMR 451.200	Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, interior of refrigerator dirty
105 CMR 451.200	Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty
105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, 1 washing machine out-of-order
<i>Tool Crib</i>	No Violations Noted
<i>Electrical Shop</i>	No Violations Noted
<i>Maintenance Break Room</i> 105 CMR 451.350	Structural Maintenance: Exterior door not rodent and weathertight
<i>Welding Area</i>	No Violations Noted
<i>EHSO Office (Waste Log)</i> 105 CMR 480.500(A)(5)	Procedures; Records; Record-Keeping Log: Generator had no written documentation for all on-site waste storage areas including the capacity and duration of waste storage

### **Modular Administration Building**

#### **Lobby**

<i>Waiting Area</i>	No Violations Noted
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<i>Male Bathroom</i> 105 CMR 451.123*	Maintenance: Wall tiles missing
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<i>Female Bathroom</i>	No Violations Noted
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*Mail Room*

No Violations Noted

**Control 3**

105 CMR 451.353\*

Interior Maintenance: Floor damaged throughout break area

*Control Bathroom*

105 CMR 451.123\*

Maintenance: Floor tiles missing and damaged

**Special Services Corridor**

*Armorer's Office*

No Violations Noted

*Female Bathroom*

No Violations Noted

*Male Bathroom*

No Violations Noted

*Slop Sink Room*

Unable to Inspect – Locked

*D-Board Office*

No Violations Noted

*Dispatch*

No Violations Noted

*Evidence Closet*

No Violations Noted

*3 Offices*

No Violations Noted

*Female Locker Room*

105 CMR 451.123\*

Maintenance: Wall cracked in handicapped shower

105 CMR 451.123

Maintenance: Light out over showers

*Male Locker Room*

105 CMR 451.123\*

Maintenance: Grab bar rusted in handicapped shower

105 CMR 451.123\*

Maintenance: Floor dirty in shower # 1

105 CMR 451.123

Maintenance: Floor dirty in handicapped shower

105 CMR 451.123

Maintenance: Light out

*Staff Training Room A & B*

105 CMR 451.353

Interior Maintenance: Unlabeled chemical bottle in training room B

*Investigations Office*

No Violations Noted

**2<sup>nd</sup> Floor**

*Personnel Offices*

No Violations Noted

*Break Room*

No Violations Noted

*Copy Room*

No Violations Noted

*Closet with Microwave*

No Violations Noted

*Deputy's Office/Legal*

No Violations Noted

*Facility Director's Office*

No Violations Noted

*North Male Bathroom (near slop sink)*

No Violations Noted

*Slop Sink Room*

105 CMR 451.353\*

Interior Maintenance: Floor tiles missing

*North Female Bathroom (near slop sink)*

No Violations Noted

*Assistant Superintendent's Office*

No Violations Noted

*South Male Bathroom*

No Violations Noted

*South Female Bathroom*

No Violations Noted

*Internal Affairs*

No Violations Noted

**Trap**

*Pedestrian Trap*

No Violations Noted

*Bathroom in Pedestrian Trap*

No Violations Noted

*Visits Waiting Area*

105 CMR 451.353\*

Interior Maintenance: Baseboard damaged near trap and door leading to exterior

**Modular Gym**

*Inmate Bathroom # 104*

105 CMR 451.126\*

105 CMR 451.124\*

Water Supply: No hot water supplied to handwash sink

Water Supply: Insufficient cold water supply in quantity and pressure at handwash sink

*Staff Bathroom # 105*

105 CMR 451.123\*

105 CMR 451.123\*

Maintenance: Wall access panel rusted

Maintenance: Shower floor dirty



*Sprinkler Room/Mop Closet*

No Violations Noted

*Storage Room # 108*

No Violations Noted

*Gym*

105 CMR 451.350\*

Structural Maintenance: Wall damaged

105 CMR 451.353\*

Interior Maintenance: Walls dirty throughout gym

105 CMR 451.141\*

Screens: Several screens damaged

*Control # 102*

No Violations Noted

**Modular Infirmary**

**2<sup>nd</sup> Floor**

*Inmate Bathroom # 244*

105 CMR 451.123\*

Maintenance: Wall tiles missing

105 CMR 451.123\*

Maintenance: Floor tiles damaged

105 CMR 451.110(A)

Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink

105 CMR 451.110(A)

Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink

*Office # 256*

No Violations Noted

*Holding Cell*

No Violations Noted

*Nurse's Station # 233*

105 CMR 451.353\*

Interior Maintenance: Floor tiles damaged

*Room # 234*

No Violations Noted

*Slop Sink # 245*

No Violations Noted

*Room # 236*

No Violations Noted

*Male Bathroom # 243*

105 CMR 451.123\*

Maintenance: Ceiling water damaged

105 CMR 451.123\*

Maintenance: Wood left unfinished under sink and toilet

*X-Ray Room # 242*

105 CMR 451.110(B)

Hygiene Supplies at Toilet and Handwash Sink: No waste receptacle at handwash sink

*Room # 237*

No Violations Noted

*Slop Sink Room # 238*

No Violations Noted

<i>Lieutenant's Office # 239</i>	No Violations Noted
<i>Room # 241</i>	No Violations Noted
<i>Mental Health Office # 248</i>	
105 CMR 451.353*	Interior Maintenance: Ceiling tile missing
105 CMR 451.350*	Structural Maintenance: Ceiling leaking
<i>Parole Office # 250</i>	
105 CMR 451.141*	Screens: Screens damaged
<i>Dentist Room # 253</i>	
105 CMR 451.141*	Screens: Screens damaged
105 CMR 451.126	Hot Water: Hot water temperature recorded at 60°F
<i>Room # 254</i>	
105 CMR 451.353*	Interior Maintenance: Floor tiles missing
105 CMR 480.100(B)	Storage: Absorbent flooring in waste storage area, floor damaged exposing untreated wood
<i>Diabetic Office (in Room # 254)</i>	No Violations Noted
<i>Office # 246</i>	Unable to Inspect – Not Used
<i>Female Bathroom # 258</i>	
105 CMR 451.123*	Maintenance: Floor tiles damaged
<i>Nurse's Office # 232</i>	
105 CMR 451.353	Interior Maintenance: Floor tiles damaged
<i>Break Room (Medical Records) # 214</i>	No Violations Noted
<i>Room # 230</i>	Unable to Inspect – Not Used
<i>Cell # 226-229</i>	Unable to Inspect – Not Used
<i>Handicapped Shower</i>	Unable to Inspect – Not Used
<i>Captain's Office</i>	No Violations Noted
<i>Optometrist's Office # 222</i>	No Violations Noted
<i>Administrator's Office</i>	No Violations Noted

<i>HIV Office</i>	No Violations Noted
<i>Supply Closet</i>	No Violations Noted
<i>Cell # 206-209</i>	Unable to Inspect – Not Used
<i>DOL Unit</i>	Unable to Inspect – Not Used
<i>Medical Closet (End of Hallway)</i>	No Violations Noted
<b>1<sup>st</sup> Floor</b>	
<i>Mod Med Line</i>	Unable to Inspect – Not Used
<i>Classrooms</i>	Unable to Inspect -- Not Used
<i>Hallway between Classrooms</i> 105 CMR 451.353*	Interior Maintenance: Door frame damaged and rusted on door leading to exterior
<i>Roll Call Room (New)</i> 105 CMR 451.353*	Interior Maintenance: Floor tiles damaged
105 CMR 451.141*	Screens: Screens damaged
105 CMR 451.353	Interior Maintenance: Ceiling vent missing grille/louver
<i>Classroom Office</i>	Unable to Inspect -- Not Used
<i>Roll Call Room (Old)</i>	Unable to Inspect -- Not Used
<i>Break Area</i>	Unable to Inspect – Not Used
<i>Bathroom # 108</i>	Unable to Inspect – Not Used
<i>Slop Sink # 109</i>	Unable to Inspect – Not Used
<i>Storage Area</i>	Unable to Inspect -- Not Used
<b><u>Modular Visiting Area</u></b>	
<b>Visiting Sections</b>	
<i>Section A (Non-Inmate Side)</i>	No Violations Noted

*Classifications Office*

No Violations Noted

*Additional Offices*

105 CMR 451.353

Interior Maintenance: Floor tiles damaged

*Section B (Non-Inmate Side)*

No Violations Noted

*Section C (Non-Inmate Side)*

No Violations Noted

*Social Workers Office*

105 CMR 451.353\*

Interior Maintenance: Floor tiles missing outside of office

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator

*Section A-C (Inmate Side)*

105 CMR 451.353\*

Interior Maintenance: Floor tiles damaged and missing

**Back Area**

*Bathroom near Slop Sink*

105 CMR 451.123\*

Maintenance: Floor dirty

105 CMR 451.126\*

Hot Water: Hot water temperature recorded at 80°F

105 CMR 451.123\*

Maintenance: Faucet fixture dirty

105 CMR 451.353\*

Interior Maintenance: Floor tiles missing outside bathroom

*Slop Sink*

105 CMR 451.353\*

Interior Maintenance: Floor tiles missing

*Social Worker Interview Area*

105 CMR 451.353\*

Interior Maintenance: Small holes in floor throughout area

105 CMR 451.353\*

Interior Maintenance: Floor tiles damaged

*IP Break Room*

105 CMR 451.353\*

Interior Maintenance: Floor tiles damaged

*Inmate Interview Room*

105 CMR 451.353\*

Interior Maintenance: Floor tiles damaged

*Side Door Exit to Yard*

105 CMR 451.353\*

Interior Maintenance: Floor tiles missing at door

**Receiving**

*Entrance Hallway*

105 CMR 451.353\*

Interior Maintenance: Floor tiles damaged

*Personal Property # 1*

105 CMR 451.353\*

Interior Maintenance: Floor tiles missing and damaged

105 CMR 451.353\*

Interior Maintenance: Hole in ceiling in far back corner

105 CMR 451.353\*

Interior Maintenance: Ceiling water damaged

105 CMR 451.353\*

Interior Maintenance: Ceiling vent not secured to ceiling

<i>Chemical Room</i> 105 CMR 451.353	Interior Maintenance: Wet mop stored in bucket
<i>Personal Property # 2</i> 105 CMR 451.383(B)	Fire Safety System: Facility not in compliance with State Building Code provisions for fire safety, items stored within 18 inches of ceiling
<i>Urinalysis Storage</i> 105 CMR 451.353* 105 CMR 451.383(B)	Interior Maintenance: Ceiling panel not secured Fire Safety System: Facility not in compliance with State Building Code provisions for fire safety, items stored within 18 inches of ceiling
<i>Urinalysis Office</i> 105 CMR 480.500(A)(3)*	Procedures; Records; Record-Keeping Log: Urine testing chemicals stored in the refrigerator with food
<i>Slop Sink Room</i>	No Violations Noted
<i>Inmate Bathroom # 119</i> 105 CMR 451.123* 105 CMR 451.110(A)* 105 CMR 451.123 105 CMR 451.123	Maintenance: Wall and wall tiles damaged near toilet Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink Maintenance: Hole in floor near toilet Maintenance: Ceiling vent not secured to ceiling
<i>Staff Bathroom # 120</i>	No Violations Noted
<i>Shower # 118</i>	No Violations Noted
<i>Shower # 117</i>	No Violations Noted
<i>Processing Area</i> 105 CMR 451.353*	Interior Maintenance: Floor tiles damaged
<i>Waiting Room</i> 105 CMR 451.353*	Interior Maintenance: Floor paint damaged
<i>Break Area</i> 105 CMR 451.353*	Interior Maintenance: Floor tiles damaged
<b>Back Area</b>	
<i>Sally Port</i> 105 CMR 451.353* 105 CMR 451.350*	Interior Maintenance: Floor tiles damaged Structural Maintenance: Exterior door not rodent and weathertight
<i>Clothing Room</i> 105 CMR 451.353* 105 CMR 451.353	Interior Maintenance: Floor tile damaged Interior Maintenance: Ceiling vent dusty

### *Court Storage*

105 CMR 451.353\*  
105 CMR 451.353\*  
105 CMR 451.353\*  
105 CMR 451.353  
105 CMR 451.353\*

Interior Maintenance: Floor tiles missing  
Interior Maintenance: Light rusted  
Interior Maintenance: Walls left unfinished  
Interior Maintenance: Mold observed on bottom of wall near doorway  
Interior Maintenance: Ceiling tiles missing

### *Cells*

105 CMR 451.353\*  
105 CMR 451.353\*  
105 CMR 451.353  
105 CMR 451.353\*  
105 CMR 451.353

Interior Maintenance: Window sill damaged in cell # 104  
Interior Maintenance: Wall damaged by door in cell # 105  
Interior Maintenance: Wall damaged in cell # 104  
Interior Maintenance: Ceiling damaged in cell # 105  
Interior Maintenance: Ceiling damaged in cell # 104

## **VOC Laundry**

### **1<sup>st</sup> Floor**

#### *Inmate Bathroom*

105 CMR 451.123\*  
105 CMR 451.123  
105 CMR 451.123

Maintenance: Floor paint damaged  
Maintenance: Strong odor present  
Maintenance: Urinal dirty

#### *Laundry*

No Violations Noted

#### *Chemical Storage*

No Violations Noted

#### *Clothing Storage Room*

105 CMR 451.383(B)

Fire Safety System: Facility not in compliance with State Building Code provisions for fire safety, items stored within 18 inches of ceiling

#### *Office*

No Violations Noted

#### *Stop Sink Closet*

No Violations Noted

#### *Staff Bathroom*

105 CMR 451.123\*

Maintenance: Floor paint damaged

#### *Classrooms A-D*

No Violations Noted

#### *IT Break Area*

No Violations Noted

#### *Hallway*

No Violations Noted

### **2<sup>nd</sup> Floor**

#### *Room # 203*

105 CMR 451.353\*  
105 CMR 451.353\*

Interior Maintenance: Ceiling tiles water damaged  
Interior Maintenance: Wall vent missing grille/louver

*Room # 210*

No Violations Noted

*Room # 202*

105 CMR 451.360\*  
105 CMR 451.360

Protective Measures: Bird droppings observed on floor  
Protective Measures: Dead bird observed

**H Building**

105 CMR 451.320\*  
105 CMR 451.343\*

Cell Size: Inadequate floor space in all cells  
Electric Fixtures in Cell: No electrical outlet in all cells

*Control Booth*

105 CMR 451.350\*  
105 CMR 451.353\*

Structural Maintenance: Ceiling tiles damaged  
Interior Maintenance: Floor tiles missing and damaged

*Control Bathroom*

105 CMR 451.123\*  
105 CMR 451.123

Maintenance: Floor tiles missing in bathroom  
Maintenance: Walls dirty

*Cells*

105 CMR 451.350\*  
  
105 CMR 451.350  
  
105 CMR 451.350\*  
105 CMR 451.350  
105 CMR 451.353\*  
105 CMR 451.353  
105 CMR 451.130  
  
105 CMR 451.340

Structural Maintenance: Unable to open or close window in cell # 108, 109, 110, 112, 115, 120, and 126  
Structural Maintenance: Unable to open or close window in cell # 101, 103, 122, 124, and 134  
Structural Maintenance: Window leaking in cell # 113  
Structural Maintenance: Window leaking in cell # 103  
Interior Maintenance: Wall paint damaged in cell # 131, 137, and 143  
Interior Maintenance: Desk seat damaged in cell # 124  
Plumbing: Plumbing not maintained in good repair, toilet/handwash sink unit leaking in cell # 134  
Illumination: Insufficient lighting, light out over handwash sink in cell # 103

*Day Room*

No Violations Noted

*Chemical Room*

No Violations Noted

*Interview Room*

No Violations Noted

*Showers*

No Violations Noted

**I Building**

*Control Booth*

105 CMR 451.350\*

Structural Maintenance: Ceiling tiles damaged

*Control Bathroom*

105 CMR 451.123\*  
105 CMR 451.126

Maintenance: Floor paint damaged  
Hot Water: Hot water temperature recorded at 90°F

#### *Cells*

105 CMR 451.350\*  
105 CMR 451.350  
105 CMR 451.353

Structural Maintenance: Unable to open and close window in cell # 176, 178, and 194  
Structural Maintenance: Unable to open and close window in cell # 168, 171, and 215  
Interior Maintenance: Wall paint damaged in cell # 172, 173, 181, and 196

#### *Interview Room*

No Violations Noted

#### *Slop Sink*

105 CMR 451.353\*

Interior Maintenance: Floor paint damaged

#### *Day Room*

No Violations Noted

#### *Showers*

105 CMR 451.123\*  
105 CMR 451.123  
105 CMR 451.123

Unable to Inspect Shower # 1, 3, and 4 – In Use  
Maintenance: Column outside shower damaged at shower # 3 and 7  
Maintenance: Drain flies observed in shower # 6 and 8  
Maintenance: Dead drain flies observed on walls and ceiling in shower # 5 and 6

### **J Building**

#### *Cells*

105 CMR 451.350\*  
105 CMR 451.350  
105 CMR 451.353  
105 CMR 451.353

Structural Maintenance: Unable to open or close window in cell # 240 and 241  
Structural Maintenance: Unable to open or close window in cell # 251, 276, and 280  
Interior Maintenance: Wall paint damaged in cell # 225, 257, 263, and 270  
Interior Maintenance: No light switch for light over sink in cell # 276

#### *Day Room*

105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with  
105 CMR 590.000, interior of microwave damaged

#### *Slop Sink Room*

No Violations Noted

#### *Interview Room*

No Violations Noted

#### *Showers*

105 CMR 451.123\*  
105 CMR 451.123  
105 CMR 451.123  
105 CMR 451.123  
105 CMR 451.123

Maintenance: Column outside shower damaged at shower # 3 and 7  
Maintenance: Floor dirty in shower # 1 and 6  
Maintenance: Soap scum on walls in shower # 5 and 6  
Maintenance: Drain flies observed in shower # 5  
Maintenance: Dead drain flies observed on ceiling in shower # 5, 6, and 7

### **K Building**

105 CMR 451.320\*  
105 CMR 451.343\*

Cell Size: Inadequate floor space in all cells  
Electric Fixtures in Cell: No electrical outlet in all cells

#### *Control Booth*

105 CMR 451.353

Interior Maintenance: Ceiling tiles water stained

#### *Control Bathroom*

Unable to Inspect – In Use



*Day Room*

105 CMR 451.353\*  
105 CMR 451.200

Interior Maintenance: Seat padding damaged at tables  
Food Storage, Preparation and Service: Food preparation not in compliance with  
105 CMR 590.000, interior of microwave damaged

*Cells*

105 CMR 451.350\*  
105 CMR 451.350  
105 CMR 451.350  
105 CMR 451.353  
105 CMR 451.353  
105 CMR 451.340\*

Structural Maintenance: Unable to open or close window in cell # 303  
Structural Maintenance: Unable to open or close window in cell # 300  
Structural Maintenance: Window leaking in cell # 350  
Interior Maintenance: Blocked vent in cell # 305 and 307  
Interior Maintenance: Wall paint damaged in cell # 280, 325, and 327  
Illumination: Insufficient lighting, light over sink out in cell # 326

*Showers*

No Violations Noted

*Chemical Room*

105 CMR 451.353

Interior Maintenance: Wet mop stored in bucket

*Interview Room*

No Violations Noted

**L Building**

105 CMR 451.320\*  
105 CMR 451.343\*

Cell Size: Inadequate floor space in all cells  
Electric Fixtures in Cell: No electrical outlet in all cells

*Day Room*

No Violations Noted

*Cells*

105 CMR 451.350\*  
105 CMR 451.350  
105 CMR 451.353

Structural Maintenance: Unable to open or close window in cell # 354, 357, 360, and 385  
Structural Maintenance: Unable to open or close window in cell # 367  
Interior Maintenance: Wall paint damaged in cell # 372

*Showers*

105 CMR 451.123\*

Maintenance: Wall paint damaged in shower # 2 and 3

*Chemical Room*

No Violations Noted

*Interview Room*

No Violations Noted

**Work Release**

*Control Booth*

No Violations Noted

**Strip Search Room**

105 CMR 451.353\*  
105 CMR 451.353\*

Interior Maintenance: Ceiling tiles water damaged  
Interior Maintenance: Floor tiles damaged

*Chemical Closet*

105 CMR 451.353\*

Interior Maintenance: Ceiling tiles water damaged

*Office*

No Violations Noted

**Day Room**

No Violations Noted

*Storage Room*

No Violations Noted

*Laundry*

105 CMR 451.353\*

Interior Maintenance: Floor tiles damaged

105 CMR 451.353

Interior Maintenance: One dryer out-of-order

**Right Corridor**

*Cells*

105 CMR 451.353\*

Interior Maintenance: Ceiling paint damaged near window in cell # 11

105 CMR 451.350

Structural Maintenance: Window not weathertight in cell # 7

*Showers*

105 CMR 451.123\*

Maintenance: Floor tiles damaged in shower # 2, 3, and 4

105 CMR 451.123

Maintenance: Walls dirty in shower # 4

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, shower # 4 leaking

*Staff Bathroom*

105 CMR 451.123\*

Maintenance: Ceiling paint damaged

*Inmate Bathroom*

No Violations Noted

**Left Corridor**

*Cells*

105 CMR 451.340\*

Illumination: Insufficient lighting, light out in cell # 4

105 CMR 451.353

Interior Maintenance: Uncovered junction box in cell # 6

*Slop Sink Room*

105 CMR 451.130\*

Plumbing: Plumbing not maintained in good repair, drain cover missing

*Showers*

105 CMR 451.123\*

Maintenance: Ceiling louver/grille missing

105 CMR 451.123\*

Maintenance: Mold observed on ceiling tiles

105 CMR 451.123\*

Maintenance: Floor tiles missing in shower # 5

105 CMR 451.123\*

Maintenance: Wall tiles damaged in shower # 5

*Inmate Bathroom*

105 CMR 451.123\*

Maintenance: Partitions damaged in stall # 2 and 3

105 CMR 451.130\*

Plumbing: Plumbing not maintained in good repair, faucet loose at handwash sink # 1

105 CMR 451.126

Water Supply: No cold water supplied to handwash sink # 2

*Chow Hall and Storage Rooms*

105 CMR 451.353\*

Interior Maintenance: Seats damaged at dining tables

*Old Kitchen Area*

No Violations Noted

## **Tower**

### *1<sup>st</sup> Floor*

105 CMR 451.353\* Interior Maintenance: Floor dirty

### *2<sup>nd</sup> Floor*

105 CMR 451.350\* Structural Maintenance: Wall damaged  
105 CMR 451.353\* Interior Maintenance: Wall paint damaged  
105 CMR 451.350\* Structural Maintenance: Ceiling damaged  
105 CMR 451.344\* Illumination in Habitable Areas: Light not functioning properly, light out  
105 CMR 451.126\* Hot Water: Hot water temperature recorded at 90°F at handwash sink  
105 CMR 451.123\* Maintenance: Floor dirty

### *3<sup>rd</sup> Floor*

105 CMR 451.350\* Structural Maintenance: Wall damaged  
105 CMR 451.353\* Interior Maintenance: Wall board missing  
105 CMR 451.344\* Illumination in Habitable Areas: Light not functioning properly, missing light bulbs in light fixture

## **Warehouse Building (outside)**

### **Staff Gym**

#### *Weight Area*

105 CMR 451.353\* Interior Maintenance: Equipment padding damaged

#### *Female Bathroom/Locker Room*

105 CMR 451.123\* Maintenance: Wall water damaged near toilet  
105 CMR 451.123 Maintenance: Caulking damaged around drain in shower

#### *Male Bathroom/Locker Room* (Unable to Inspect Toilet – In Use)

105 CMR 451.123\* Maintenance: Column damaged outside shower  
105 CMR 451.123\* Maintenance: Mold observed on bench seat in shower  
105 CMR 451.123 Maintenance: Ceiling vent dusty

#### *Chemical Room*

No Violations Noted

#### *Office*

No Violations Noted

### **Warehouse**

#### *Office*

No Violations Noted

#### *Break Area*

No Violations Noted

#### *Inmate Bathroom*

No Violations Noted

#### *Staff Bathroom*

No Violations Noted

<i>Chemical Room</i>	No Violations Noted
<i>Walk-In Freezer</i>	No Violations Noted
<i>Dry Storage Closet</i>	No Violations Noted
<i>Exterior Cooler # 1</i> 105 CMR 451.200	Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, interior siding damaged right side of cooler
<i>Exterior Cooler # 2</i>	No Violations Noted
<b><u>Garage</u></b>	
<i>Transportation Office</i>	No Violations Noted
<i>Kitchen Area</i>	No Violations Noted
<i>Bathroom</i>	No Violations Noted
<i>Staff Bathroom</i>	No Violations Noted
<i>Tool Room</i>	No Violations Noted
<i>Wash Room</i>	No Violations Noted
<i>Garage Room</i>	No Violations Noted
<i>Key Control</i>	No Violations Noted
<b><u>Annex</u></b>	
105 CMR 451.322*	Cell Size: Inadequate floor space
<i>Control Booth</i>	No Violations Noted
<i>Control Bathroom</i> 105 CMR 451.126*	Hot Water: Hot water temperature recorded at 150°F
<i>Visiting Area (outside)</i>	No Violations Noted
<i>Female Staff Bathroom</i>	No Violations Noted

*Staff Locker Room*

No Violations Noted

*Male Staff Bathroom/Storage*

No Violations Noted

*Visiting Area (inside)*

105 CMR 451.130\*

Plumbing: Plumbing not maintained in good repair, bubbler out-of-order

*Food Service Area*

105 CMR 451.110(B)

Hygiene Supplies at Toilet and Handwash Sink: No waste receptacle at handwash sink

*Dining Area*

105 CMR 451.350\*

Structural Maintenance: Exterior door not rodent and weathertight

*Social Worker's Office*

No Violations Noted

*Showers*

Unable to Inspect – In Use

*Storage/Boiler Room*

No Violations Noted

*Medical*

105 CMR 451.353\*

Interior Maintenance: Exam table padding damaged

105 CMR 451.353

Interior Maintenance: Handwash sink rusted

105 CMR 480.500(B)(2)(e)(2)

Procedures; Records; Record-Keeping Log: Generator did not maintain a record-keeping log for waste received from affiliated small scale generator

*Chemical Closet with Books*

No Violations Noted

*Toilets*

105 CMR 451.124\*

Water Supply: Insufficient cold water supply in quantity and pressure at handwash sink/toilet unit # 5 and 8

105 CMR 451.126

Water Supply: No cold water supplied to handwash sink/toilet unit # 1

105 CMR 451.124\*

Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink/toilet unit # 11

105 CMR 451.124\*

Water Supply: Insufficient water supply in quantity and pressure at handicapped handwash sink/toilet unit

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, handwash sink/toilet unit # 1 not draining properly

*Sink Area*

105 CMR 451.124

Water Supply: Insufficient cold water supply in quantity and pressure at handwash sink # L2 and L3

105 CMR 451.124

Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink # L3

105 CMR 451.126\*

Water Supply: No cold water supplied to middle handwash sink

*TV Area*

105 CMR 451.130\*

Plumbing: Plumbing not maintained in good repair, bubbler out-of-order

*Sleeping Area*

105 CMR 451.101

Blankets: Blanket damaged at bed # 7

Meeting Room # 1  
105 CMR 451.340\*

Illumination: Insufficient lighting, 1 light out

Laundry

No Violations Noted

**Observations and Recommendations**

1. The inmate population was 972 at the time of inspection.
2. During the kitchen inspection, the warewash machine was out-of-order. It was stated that the facility would continue to use Styrofoam trays for food service and manually wash, rinse, and sanitize food prep items.
3. The Department recommends that all showers be identified with a numbering system. This will assist the Department and correctional employees to better identify where issues exist.
4. There were areas of the Modular Infirmary Building that were no longer used and certain areas had restricted access. Inmates have been re-located to the Health Services Infirmary Ward Bunk Room. The Department requests to be kept apprised of any additional changes to the usage of this building.

This facility does not comply with the Department's Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

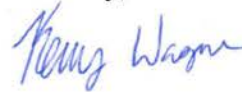
To review the specific regulatory requirements please visit our website at [www.mass.gov/dph/dcs](http://www.mass.gov/dph/dcs) and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on "Retail Food". Then under "Regulations" click "2013 Food Code Merged with 105 CMR 590 and 2013 Food Code"

To review the Labeling regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on "Food Processing". Then under "Regulations" click "105 CMR 500.000: Good Manufacturing Practices for Food"

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,



Kerry Wagner, MPH  
Environmental Health Inspector, CSP, BEH

cc: Monica Bharel, MD, MPH, Commissioner, DPH  
Jana Ferguson, Director, BEH  
Steven Hughes, Director, CSP, BEH  
Marylou Sudders, Secretary, Executive Office of Health and Human Services  
Thomas Turco, Commissioner, DOC (electronic copy)  
Sergeant Noe Bard III, EHSO (electronic copy)  
Officer Terrance Ward, EHSO (electronic copy)  
Diane M. Cook, WSCO Policy, Accreditation & Program Development Coordinator (electronic copy)  
Margaret Lee, Administrative Assistant, West Boylston Board of Health (electronic copy)  
Clerk, Massachusetts House of Representatives  
Clerk, Massachusetts Senate  
Daniel Bennett, Secretary, EOPSS (electronic copy)  
Nelson Alves, Director, Policy Development and Compliance Unit (electronic copy)