

The Commonwealth of Massachusetts

Executive Office of Health and Human Services

Department of Public Health

Bureau of Environmental Health

Community Sanitation Program

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Secretary

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| CHARLES D. BAKER  Governor  KARYN E. POLITO  Lieutenant Governor |

November 5, 2019

David H. Tuttle, Superintendent

Worcester County House of Corrections and Jail

5 Paul X. Tivnan Drive

West Boylston, MA 01583 (electronic copy)

Re: Facility Inspection - Worcester County House of Corrections and Jail, West Boylston

Dear Superintendent Tuttle:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; the Department’s Community Sanitation Program (CSP) conducted an inspection of the Worcester County House of Corrections and Jail on October 25 and 28, 2019 accompanied by Officer Terrance Ward and Sergeant Noe Bard III, Environmental Health and Safety Officers and Lieutenant Eric Locke. Violations noted during the inspection are listed below including 159 repeat violations.

Should you have any questions, please don’t hesitate to contact me.

Sincerely,



Amy Medeiros

Environmental Health Inspector, CSP, BEH

cc: Monica Bharel, MD, MPH, Commissioner, DPH

Jana Ferguson, Director, BEH

Steven Hughes, Director, CSP, BEH

Marylou Sudders, Secretary, Executive Office of Health and Human Services (electronic copy)

Carol A. Mici, Commissioner, DOC (electronic copy)

Thomas Turco, Secretary, EOPSS (electronic copy)

Nelson Alves, Director, Policy Development and Compliance Unit (electronic copy)

Noe Bard III, EHSO (electronic copy)

Terrance Ward, EHSO (electronic copy)

Diane M. Cook, WSCO Policy, Accreditation & Program Development Coordinator (electronic copy)

Margaret Lee, Administrative Assistant, West Boylston Board of Health (electronic copy)

Clerk, Massachusetts House of Representatives (electronic copy)

Clerk, Massachusetts Senate (electronic copy)

**HEALTH AND SAFETY VIOLATIONS**

(*\* indicates conditions documented on previous inspection reports*)

**Entrance**

*Superintendent’s Office*

Unable to Inspect – Locked

*Waiting Area*

No Violations Noted

*Fisher Conference Room*

No Violations Noted

*Hallway*

No Violations Noted

*Assistant Deputy Superintendent’s Office*

Unable to Inspect – Locked

*Deputy’s Office*

Unable to Inspect – Locked

**Staff Locker Room**

No Violations Noted

*Staff Bathroom*

No Violations Noted

**Control Room**

No Violations Noted

*Control Bathroom*

105 CMR 451.123 Maintenance: Ceiling vent dusty

*Key Room*

No Violations Noted

**Herman Building**

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

105 CMR 451.343\* Electric Fixtures in Cell: No electrical outlet in all cells

**A2 Block**

**Control Booth**

No Violations Noted

*Control Bathroom*

No Violations Noted

*Day Room*

No Violations Noted

*Chemical Storage Room*

No Violations Noted

*Paper Goods Storage*

No Violations Noted

*Staff Room*

No Violations Noted

*Slop Sink Room (Upstairs)*

No Violations Noted

*Cells (Upstairs)*

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 45

*Showers (Upstairs)*

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 2

*Slop Sink (Downstairs)*

No Violations Noted

*Cells (Downstairs)*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in cell # 53

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 49, 50, 57, 58, 59, and 61

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 50

*Showers (Downstairs)*

Unable to Inspect – In Use

**Hallway**

105 CMR 451.344 Illumination in Habitable Areas: Lights not functioning properly, lights out

*Storage Closets*

No Violations Noted

**A1 Block**

**Control Booth**

105 CMR 451.353 Interior Maintenance: Ceiling vent not secured to ceiling

*Control Bathroom*

No Violations Noted

*Day Room*

No Violations Noted

*Room # 1*

No Violations Noted

*Room # 2*

No Violations Noted

*Room # 3*

No Violations Noted

*Storage # 4*

No Violations Noted

*Storage # 5*

No Violations Noted

*Room # 6*

No Violations Noted

*Slop Sink (Upstairs)*

No Violations Noted

*Cells (Upstairs)*

105 CMR 451.123\* Maintenance: Toilet damaged in cell # 16

*Showers (Upstairs)*

105 CMR 451.130 Hot Water: Shower water temperature recorded at 1200F

*Slop Sink (Downstairs)*

No Violations Noted

*Cells (Downstairs)*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in cell # 25

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 17, 18, and 26

105 CMR 451.103 Mattresses: Mattress damaged in cell # 28 and 30

*Showers (Downstairs)*

No Violations Noted

*Rec Area*

No Violations Noted

**MAXI B**

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

*Control*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, refrigerator temperature recorded at 45°F

105 CMR 451.353 Interior Maintenance: Ceiling tiles loose

*Control Bathroom*

105 CMR 451.123 Maintenance: Wall damaged

105 CMR 451.123 Maintenance: Paper towel dispenser damaged

105 CMR 451.110(A) Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink

**Lower Right Tier**

*Day Room*

No Violations Noted

*Slop Sink*

No Violations Noted

*Showers*

105 CMR 451.123 Maintenance: Wall paint damaged in shower # 1

*Cells*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in cell # 112, 122, 126, 132, and 142

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 108, 124, 140, 144, and 152

**Lower Left Tier**

*Day Room*

105 CMR 451.344 Illumination in Habitable Areas: Lights not functioning properly, lights out

*Cells*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in cell # 125, 129, and 145

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 133

*Showers*

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 1 and 2

*Slop Sink*

No Violations Noted

*Chemical Closet*

105 CMR 451.123 Maintenance: Wet mop stored upside down

**Lower Disciplinary Unit**

Unable to Inspect – Not Used

**Upper Left Tier**

*Day Room*

No Violations Noted

*Cells*

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 312, 320, 326, 328, 334, 346, and 350

*Slop Sink*

No Violations Noted

*Showers*

No Violations Noted

**Upper Disciplinary Unit** (Unable to Inspect Cell # 4 – No Longer Used)

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 1

**Upper Right Tier**

*Day Room*

105 CMR 451.345\* Illumination in Common Passage Ways and Areas: Inadequate lighting, light out

*Cells*

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 307, 309, 311, 313, 331, and 333

105 CMR 451.103 Mattresses: Mattress damaged in cell # 341

*Showers*

No Violations Noted

*Slop Sink*

No Violations Noted

**Chapel**

No Violations Noted

*Office (Right of Altar)*

Unable to Inspect – Locked

**Health Services**

*Interview Room # 1*

No Violations Noted

*Interview Room # 2*

No Violations Noted

*Infirmary Ward Bunk Room*

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

*Bathroom & Shower*

105 CMR 451.123\* Maintenance: Grout missing between wall tiles in shower

105 CMR 451.123 Maintenance: Wall tile damaged in shower

105 CMR 451.123 Maintenance: Grout dirty in shower

*Examiner’s Room*

No Violations Noted

*Nurse’s Room*

105 CMR 451.344 Illumination in Habitable Areas: Light not functioning properly, light out

*Pharmacy*

No Violations Noted

*Mental Health Offices*

No Violations Noted

*Break Room*

No Violations Noted

*Supply Room w/o Sink*

No Violations Noted

*Inmate Bathroom*

No Violations Noted

*Staff Bathroom*

No Violations Noted

*Supply Closet with Sink*

No Violations Noted

*Biohazard Storage*

No Violations Noted

**Central Control**

No Violations Noted

*Control Bathroom*

105 CMR 451.123\* Maintenance: Walls dirty

105 CMR 451.123 Maintenance: Light shield not secured on ceiling

**Property**

No Violations Noted

**Gymnasium**

*Slop Sink Closet (Hallway)*

No Violations Noted

*Basketball Court*

105 CMR 451.350\* Structural Maintenance: Floor damaged

105 CMR 451.350\* Structural Maintenance: Wall damaged

105 CMR 451.350\* Structural Maintenance: Ceiling damaged

105 CMR 451.353\* Interior Maintenance: Ceiling paint damaged

105 CMR 451.344\* Illumination in Habitable Areas: Light not functioning properly, lights out

*Inmate Toilets & Showers* (Unable to Inspect Showers – Not Used)

105 CMR 451.126 Hot Water: Hot water temperature recorded at 1030F at handwash sink # 1

*Booth*

105 CMR 451.200\* Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, refrigerator gaskets damaged

*Staff Bathroom*

No Violations Noted

*Bathroom without Showers*

No Violations Noted

**VISITING ROOM**

*Inmate Visiting Side*

105 CMR 451.353\* Interior Maintenance: Counter top damaged in booth # 10, 12, and 14

105 CMR 451.353\* Interior Maintenance: Wall damaged near phone in booth # 19 and 20

*Non-Inmate Visiting Side*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged throughout area

105 CMR 451.353\* Interior Maintenance: Wall panel not secured in booth # 6

*Female Handicapped Bathroom*

No Violations Noted

*Male Handicapped Bathroom*

No Violations Noted

*Female Bathroom*

No Violations Noted

*Male Bathroom*

No Violations Noted

**MAXI C**

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

*Control Booth*

No Violations Noted

*Booth Bathroom*

No Violations Noted

**Upper Tier**

*Left-Side Day Room*

No Violations Noted

*Right-Side Day Room*

No Violations Noted

*Cells*

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 408 and 450

105 CMR 451.103 Mattresses: Mattress damaged in cell # 410

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 440

*Showers*

105 CMR 451.123\* Maintenance: Wall epoxy damaged in shower # 1

*Slop Sink*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, hot water handle leaking

*Old Segregation*

Unable to Inspect – Not Used

**Lower Tier**

*Left-Side Day Room*

No Violations Noted

*Right-Side Day Room*

105 CMR 451.344 Illumination in Habitable Areas: Light not functioning properly, lights out

*Cells*

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 220

105 CMR 451.353 Interior Maintenance: Wall damaged in cell # 227

*Slop Sink*

No Violations Noted

*Showers*

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 1, 2, and 3

*Segregation*

Unable to Inspect – Not Used

*Chemical Area*

No Violations Noted

**Deignan Building**

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

*Control Booth*

No Violations Noted

*Control Booth Bathroom*

105 CMR 451.124 Water Supply: No cold water supplied to handwash sink

**Upper West**

*Showers*

105 CMR 451.123\* Maintenance: Floor tiles damaged outside of showers

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 1 and 2

105 CMR 451.123 Maintenance: Light rusted in shower # 2

*Cells*

No Violations Noted

*Slop Sink Room*

No Violations Noted

*Bathroom*

105 CMR 451.123\* Maintenance: Sink basin damaged at sink # 1 and 2

105 CMR 451.123 Maintenance: Paint damaged on partition in stall # 1

**Lower West**

*Showers*

105 CMR 451.123\* Maintenance: Floor tiles damaged outside of showers

*Bathroom*

105 CMR 451.123\* Maintenance: Floor paint damaged

105 CMR 451.123 Maintenance: Paint damaged on partition in stall # 1 and 2

105 CMR 451.123 Maintenance: Urinal out-of-order

*Cells*

105 CMR 451.353\* Interior Maintenance: Wooden door damaged in cell # 41

*Common Area*

No Violations Noted

*Interview Room*

No Violations Noted

*Dry Storage*

No Violations Noted

*Chemical Closet*

No Violations Noted

**Lower East**

*Showers*

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 1 and 2

*Bathroom*

105 CMR 451.123\* Maintenance: Paint damaged on partition in stall # 2

105 CMR 451.123 Maintenance: Wall tile damaged in stall # 2

105 CMR 451.123 Maintenance: Shower curtain damaged in stall # 2

105 CMR 451.123 Maintenance: Paint damaged on partition in stall # 1

*Cells*

105 CMR 451.353 Interior Maintenance: Floor tiles damaged in cell # 2

*Slop Sink Room*

No Violations Noted

**Upper East**

*Slop Sink Room*

No Violations Noted

*Cells*

No Violations Noted

*Showers*

105 CMR 451.123\* Maintenance: Paint damaged on access panel in shower # 2

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 1 and 2

105 CMR 451.123 Maintenance: Access panel rusted in shower # 1

*Bathroom*

105 CMR 451.123 Maintenance: Floor paint damaged

**Mini 5 Building**

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

*Booth*

No Violations Noted

*Booth Bathroom*

No Violations Noted

**Corridor 2 (Right Side)**

*TV Room*

105 CMR 451.353 Interior Maintenance: Floor damaged

*Showers*

105 CMR 451.123 Maintenance: Wood bench damaged

*Cells*

105 CMR 451.350\* Structural Maintenance: Wall damaged in cell # 6

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 3, 9, and 10

105 CMR 451.353 Interior Maintenance: Floor damaged in cell # 11

**Middle Corridor**

*Chow Area*

Unable to Inspect – In Use

*Weight Room*

Unable to Inspect – In Use

*Chemical Closet*

No Violations Noted

*Office*

Unable to Inspect – Locked

**Corridor 1 (Left Side)**

*Hallway*

No Violations Noted

*Showers*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, faceplates missing on shower and tub faucet in shower # 1

105 CMR 451.123\* Maintenance: Shower # 2 out-of-order

*Office with Bathroom*

Unable to Inspect – Locked

*Cells*

105 CMR 451.350\* Structural Maintenance: Ceiling damaged above bed in cell # 13

**Food Service**

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

*Staff Dining Room*

Unable to Inspect – Under Construction

*Staff Serving Line*

Unable to Inspect – Under Construction

*Spice Closet*

No Violations Noted

*Staff Bakery*

No Violations Noted

*Inmate Food Prep Area*

No Violations Noted

*Milk Cooler*

No Violations Noted

*Produce Cooler*

No Violations Noted

*Prep Cooler*

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, floor tiles damaged

*Tool Storage*

No Violations Noted

*Control*

No Violations Noted

*Control Bathroom*

**FC 5-205.15(B)\* Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, hot water handle leaking at handwash sink**

*Freezer*

No Violations Noted

*Dry Goods*

No Violations Noted

*Entry 5 Area (Near Dry Goods)*

No Violations Noted

*Receiving Area*

No Violations Noted

*Chemical Closet*

**FC 5-205.15(B) Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, slop sink leaking**

*Dishwasher Area*

No Violations Noted

*3-Compartment Sink # 1 and 2*

No Violations Noted

*Pasta Room*

No Violations Noted

*Can Room*

No Violations Noted

*Inmate Serving Area*

No Violations Noted

*Inmate Bathroom*

No Violations Noted

**School**

*Office (near entrance)*

No Violations Noted

*Education Director’s Office*

No Violations Noted

*Deputy’s Office*

No Violations Noted

*Break Area in Hall*

105 CMR 451.200\* Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, gaskets damaged on right side refrigerator

*Teacher’s Office*

No Violations Noted

*Male Staff Bathroom*

No Violations Noted

*Classroom # 5*

No Violations Noted

*Manager of Re-Entry/Intake Office*

No Violations Noted

*Classroom # 4*

No Violations Noted

*Classroom # 3*

No Violations Noted

*Classroom # 2*

No Violations Noted

*Social Worker’s Office*

No Violations Noted

*Female Staff Bathroom*

No Violations Noted

*Slop Sink Room*

No Violations Noted

*Library*

No Violations Noted

*Parole Office*

No Violations Noted

*Captain’s Office*

No Violations Noted

**Receiving**

*County Lock Up*

105 CMR 451.103 Mattresses: Mattress damaged in cell # 6

*Holding Area # 1*

No Violations Noted

*Intake Cages*

No Violations Noted

*Holding Area # 2*

No Violations Noted

*Shakedown*

No Violations Noted

*Property Room*

No Violations Noted

*Records*

105 CMR 451.200\* Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, refrigerator gaskets damaged

*Record’s Bathroom*

105 CMR 451.123\* Maintenance: Sink faucet rusted

*Utility Closet*

No Violations Noted

*Offices/Medical*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in back offices

*ID Room*

No Violations Noted

*Classification*

No Violations Noted

**Maintenance Corridor**

*Staff Bathroom*

No Violations Noted

*Inmate Bathroom*

No Violations Noted

*Staff Bathroom inside Office*

No Violations Noted

*Laundry Area*

105 CMR 451.353 Interior Maintenance: One washing machine broken

*Tool Crib*

No Violations Noted

*Electrical Shop*

No Violations Noted

*Maintenance Break Room*

No Violations Noted

*Welding Area*

No Violations Noted

*EHSO Office (Waste Log)*

No Violations Noted

**Modular Administration Building**

**Lobby**

*Waiting Area*

No Violations Noted

*Male Bathroom*

Unable to Inspect – In Use

*Female Bathroom*

105 CMR 451.123\* Maintenance: Wall tiles damaged

*Mail Room*

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

**Control 3**

105 CMR 451.353\* Interior Maintenance: Floor damaged throughout break area

*Control Bathroom*

105 CMR 451.123\* Maintenance: Floor tiles missing and damaged

105 CMR 451.126 Hot Water: Hot water temperature recorded at 1000F at handwash sink

**Special Services Corridor**

*Armorer’s Office*

No Violations Noted

*Female Bathroom*

No Violations Noted

*Slop Sink Room*

Unable to Inspect – Locked

*Male Bathroom*

No Violations Noted

*D-Board Office*

No Violations Noted

*Dispatch*

No Violations Noted

*Evidence Closet*

Unable to Inspect – Locked

*3 Offices*

No Violations Noted

*Female Locker Room*

105 CMR 451.123\* Maintenance: Wall cracked in handicapped shower

105 CMR 451.123 Maintenance: Floor dirty in handicapped shower

*Male Locker Room*

105 CMR 451.123 Maintenance: Floor dirty in handicapped shower

*Staff Training Room A & B*

Unable to Inspect – In Use

*Special Services Office*

No Violations Noted

**2nd Floor**

*Personnel Offices*

No Violations Noted

*Break Room*

No Violations Noted

*Copy Room*

No Violations Noted

*Closet with Microwave*

No Violations Noted

*Deputy’s Office/Legal*

No Violations Noted

*Facility Director’s Office*

No Violations Noted

*North Male Bathroom (near slop sink)*

No Violations Noted

*Slop Sink Room*

Unable to Inspect – Locked

*North Female Bathroom (near slop sink)*

No Violations Noted

*Programs Support Office*

105 CMR 451.200\* Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

*South Male Bathroom*

No Violations Noted

*South Female Bathroom*

No Violations Noted

*Internal Affairs*

No Violations Noted

**Trap**

*Pedestrian Trap*

No Violations Noted

*Bathroom in Pedestrian Trap*

No Violations Noted

*Visits Waiting Area*

105 CMR 451.353\* Interior Maintenance: Baseboard damaged near trap and door leading to exterior

**Modular Gym**

*Inmate Bathroom # 104*

105 CMR 451.124\* Water Supply: No hot water supplied to handwash sink

105 CMR 451.124\* Water Supply: Insufficient cold water supply in quantity and pressure at handwash sink

*Staff Bathroom # 105*

105 CMR 451.123\* Maintenance: Wall access panel rusted

*Sprinkler Room/Mop Closet*

No Violations Noted

*Storage Room # 108*

No Violations Noted

*Gym*

105 CMR 451.350\* Structural Maintenance: Wall damaged  
105 CMR 451.141\* Screens: Several screens damaged

105 CMR 451.344\* Illumination in Habitable Areas: Light not functioning properly, lights out

105 CMR 451.360 Protective Measures: Birds nest in window

*Control # 102*

No Violations Noted

**Modular Infirmary**

**2nd Floor**

*Inmate Bathroom # 244*

105 CMR 451.123\* Maintenance: Wall tiles missing

105 CMR 451.123\* Maintenance: Floor tiles damaged

105 CMR 451.126 Hot Water for Bathing and Hygiene: No hot water supplied to handwash sink

*Office # 256*

No Violations Noted

*Holding Cell*

No Violations Noted

*Nurse’s Station # 233*

No Violations Noted

*Room # 234*

No Violations Noted

*Slop Sink # 245*

No Violations Noted

*Room # 236*

No Violations Noted

*Male Bathroom # 243*

105 CMR 451.123\* Maintenance: Ceiling water damaged

105 CMR 451.123\* Maintenance: Wood left unfinished under sink and toilet

*X-Ray Room # 242*

No Violations Noted

*Room # 237*

No Violations Noted

*Slop Sink Room # 238*

No Violations Noted

*Lieutenant’s Office # 239*

105 CMR 451.141 Screens: Screen damaged at end of hallway

*Room # 241*

No Violations Noted

*Mental Health Office # 248*

No Violations Noted

*Parole Office # 250*

105 CMR 451.141\* Screens: Screens damaged

*Dentist Office # 253*

105 CMR 451.353\* Interior Maintenance: Dentist chair padding damaged

*Room # 254*

No Violations Noted

*Diabetic Office (in Room # 254)*

No Violations Noted

*Office # 246*

Unable to Inspect – Not Used

*Female Bathroom # 258*

105 CMR 451.123\* Maintenance: Floor tiles missing

*Nurse’s Office # 232*

105 CMR 451.353\* Interior Maintenance: Floor tiles damaged

*Break Room (Medical Records) # 214*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator

*Room # 230*

Unable to Inspect – Not Used

*Cell # 226-229*

Unable to Inspect – Not Used

*Handicapped Shower*

Unable to Inspect – Not Used

*Captain’s Office*

Unable to Inspect – Locked

*Optometrist’s Office # 222*

No Violations Noted

*Administrator’s Office*

No Violations Noted

*Supply Closets*

No Violations Noted

*Cell # 206-209*

Unable to Inspect – Not Used

*DOL Unit*

Unable to Inspect – Not Used

*Medical Closet (End of Hallway)*

105 CMR 451.350 Structural Maintenance: Ceiling leaking

**1st Floor**

*Mod Med Line*

Unable to Inspect – Not Used

*Classrooms*

Unable to Inspect – Not Used

*Hallway between Classrooms*

105 CMR 451.353\* Interior Maintenance: Door frame damaged and rusted on door leading to exterior

*Roll Call Room (New)*

105 CMR 451.141\* Screens: Screens damaged

*Classroom Office*

Unable to Inspect – Not Used

*Roll Call Room (Old)*

Unable to Inspect – Not Used

*Break Area*

Unable to Inspect – Not Used

*Bathroom # 108*

Unable to Inspect – Not Used

*Slop Sink # 109*

Unable to Inspect – Not Used

*Storage Area*

Unable to Inspect – Not Used

**Modular Visiting Area**

**Visiting Sections**

*Section A (Non-Inmate Side)*

No Violations Noted

*Classifications Office*

No Violations Noted

*Additional Offices*

105 CMR 451.353\* Interior Maintenance: Floor tiles damaged

*Section B (Non-Inmate Side)*

No Violations Noted

*Section C (Non-Inmate Side)*

No Violations Noted

*Social Workers Office*

Unable to Inspect – Locked

*Section A-C (Inmate Side)*

105 CMR 451.353\* Interior Maintenance: Floor tiles damaged and missing

**Back Area**

*Bathroom near Slop Sink*

105 CMR 451.123\* Maintenance: Floor dirty

105 CMR 451.126\* Hot Water: Hot water temperature recorded at 660F

105 CMR 451.123\* Maintenance: Faucet fixture dirty

105 CMR 451.353\* Interior Maintenance: Floor tiles missing outside bathroom

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, faucet loose at handwash sink

*Slop Sink*

105 CMR 451.353\* Interior Maintenance: Floor tiles missing

*Social Worker Interview Area*

105 CMR 451.353\* Interior Maintenance: Floor tiles damaged

*IP Break Room*

105 CMR 451.353\* Interior Maintenance: Floor tiles damaged

*Inmate Interview Room*

105 CMR 451.353\* Interior Maintenance: Floor tiles damaged

*Side Door Exit to Yard*

105 CMR 451.353\* Interior Maintenance: Floor tiles missing at door

**Receiving**

*Entrance Hallway*

105 CMR 451.353\* Interior Maintenance: Floor tiles damaged

105 CMR 451.350\* Structural Maintenance: Door window broken

105 CMR 451.353\* Interior Maintenance: Wall damaged

*Personal Property # 1*

Unable to Inspect – Not Used

*Chemical Room*

No Violations Noted

*Personal Property # 2*

Unable to Inspect – Not Used

*Urinalysis*

105 CMR 480.500(A)(3) Procedures; Records; Record-Keeping Log: Food stored in refrigerator with medications

*Urinalysis Office*

No Violations Noted

*Slop Sink Room*

No Violations Noted

*Inmate Bathroom # 119*

105 CMR 451.123\* Maintenance: Wall and wall tiles damaged near toilet

105 CMR 451.110(A)\* Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink

105 CMR 451.123\* Maintenance: Hole in floor near toilet

105 CMR 451.123\* Maintenance: Ceiling vent not secured to ceiling

*Staff Bathroom # 120*

105 CMR 451.126 Hot Water: Hot water temperature recorded at 900F

*Shower # 118*

105 CMR 451.123\* Maintenance: Shower floor dirty

*Shower # 117*

No Violations Noted

*Processing Area*

105 CMR 451.353\* Interior Maintenance: Floor tiles damaged

*Waiting Room*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

*Break Area*

105 CMR 451.353\* Interior Maintenance: Floor tiles damaged

**Back Area**

*Sally Port*

105 CMR 451.353\* Interior Maintenance: Floor tiles damaged

*Clothing Room*

105 CMR 451.353\* Interior Maintenance: Floor tile damaged

105 CMR 451.353\* Interior Maintenance: Ceiling vent dusty

105 CMR 451.353\* Interior Maintenance: Access panel not secure to ceiling

*Court Storage*

Unable to Inspect – Not Used

*Cells*

105 CMR 451.350 Structural Maintenance: Ceiling damaged in cell # 105

**VOC Laundry**

**1st Floor**

*Inmate Bathroom*

105 CMR 451.123\* Maintenance: Floor paint damaged

105 CMR 451.123\* Maintenance: Urinal dirty

105 CMR 451.126\* Hot Water for Bathing and Hygiene: No hot water supplied to handwash sink # 1 and 2

*Laundry*

No Violations Noted

*Chemical Storage*

No Violations Noted

*Clothing Storage Room*

No Violations Noted

*Office*

Unable to Inspect – Locked

*Slop Sink Closet*

No Violations Noted

*Staff Bathroom*

105 CMR 451.123\* Maintenance: Floor paint damaged

*Classrooms A-D*

105 CMR 451.344 Illumination in Habitable Areas: Light not functioning properly, light out in Classroom C

*IT Break Area*

No Violations Noted

*Hallway*

No Violations Noted

**2nd Floor**

*Room # 203*

105 CMR 451.353\* Interior Maintenance: Ceiling tiles water damaged

105 CMR 451.353\* Interior Maintenance: Wall vent missing grille/louver

*Room # 210*

No Violations Noted

*Room # 202*

No Violations Noted

**H Building**

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

105 CMR 451.343\* Electric Fixtures in Cell: No electrical outlet in all cells

*Control Booth*

105 CMR 451.353\* Interior Maintenance: Floor tiles missing and damaged

*Control Bathroom*

105 CMR 451.123\* Maintenance: Floor tiles missing in bathroom

105 CMR 451.126\* Hot Water: Hot water temperature recorded at 1000F

*Cells*

105 CMR 451.350\* Structural Maintenance: Unable to open or close cell windows

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 101 and 141

105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # 143 and 150

*Day Room*

No Violations Noted

*Chemical Room*

No Violations Noted

*Interview Room*

Unable to Inspect – In Use

*Showers*

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 1, 3, and 4

**I Building**

*Control Booth*

105 CMR 451.350\* Structural Maintenance: Ceiling tiles damaged

*Control Bathroom*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, sink slow to drain

105 CMR 451.344\* Illumination in Habitable Areas: Light not functioning properly, light out

*Cells*

105 CMR 451.350\* Structural Maintenance: Unable to open or close cell windows

105 CMR 451.104 Beds: Bed paint damaged in cell # 167 and 186

105 CMR 451.353 Interior Maintenance: Ceiling paint damaged in cell # 173

*Interview Room*

No Violations Noted

*Slop Sink*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

*Day Room*

No Violations Noted

*Showers*

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 7 and 8

**J Building**

*Cells*

105 CMR 451.350\* Structural Maintenance: Unable to open or close cell windows

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 260 and 267

105 CMR 451.126 Hot Water for Bathing and Hygiene: No hot water supplied to handwash sink in cell # 275

105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # 232

105 CMR 451.104 Beds: Bed paint damaged in cell # 242 and 248

*Day Room*

No Violations Noted

*Slop Sink Room*

No Violations Noted

*Interview Room*

No Violations Noted

*Showers*

105 CMR 451.123\* Maintenance: Column outside shower damaged at shower # 3 and 7

105 CMR 451.123\* Maintenance: Floor dirty in shower # 1

105 CMR 451.123\* Maintenance: Floor paint damaged in shower # 8

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 5

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 5, 7, and 9

**K Building**

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

105 CMR 451.343\* Electric Fixtures in Cell: No electrical outlet in all cells

*Control Booth*

No Violations Noted

*Control Bathroom*

No Violations Noted

*Day Room*

105 CMR 451.353\* Interior Maintenance: Seat padding damaged at tables

*Cells*

105 CMR 451.350\* Structural Maintenance: Unable to open or close cell windows

105 CMR 451.123 Maintenance: Wall paint damaged in cell # 337

*Showers*

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 5

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 4, 6, 8, 9, and 10

*Chemical Room*

105 CMR 451.123 Maintenance: Floor paint damaged

*Interview Room*

Unable to Inspect – In Use

**L Building**

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

105 CMR 451.343\* Electric Fixtures in Cell: No electrical outlet in all cells

*Day Room*

No Violations Noted

*Cells*

105 CMR 451.350\* Structural Maintenance: Unable to open or close cell windows

105 CMR 451.350 Structural Maintenance: Window was leaking in cell # 395

105 CMR 451.350 Structural Maintenance: Window not weathertight, plastic in window in cell # 359

*Showers* (Unable to Inspect Showers 2-10 – In Use)

No Violations Noted

*Chemical Room*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, no cold water handle on slop sink

105 CMR 451.123 Maintenance: Floor paint damaged

*Interview Room*

No Violations Noted

**Work Release**

*Control Booth*

No Violations Noted

**Strip Search Room**

105 CMR 451.353\* Interior Maintenance: Ceiling tiles water damaged

*Chemical Closet*

No Violations Noted

*Office*

Unable to Inspect – Locked

**Day Room**

No Violations Noted

*Storage Room*

No Violations Noted

*Laundry*

No Violations Noted

**Right Corridor**

*Cells*

No Violations Noted

*Showers*

105 CMR 451.123 Maintenance: Wall tile damaged in shower # 1

105 CMR 451.123 Maintenance: Floor tile missing in shower # 2, 3, and 4

*Staff Bathroom*

No Violations Noted

*Inmate Bathroom*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, hot water handle broken at handwash sink # 1

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, leak under handwash sink # 1

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, sink faucet loose at handwash sink # 3

**Left Corridor**

*Cells*

No Violations Noted

*Slop Sink Room*

No Violations Noted

*Showers*

105 CMR 451.123\* Maintenance: Floor tiles missing in shower # 3

105 CMR 451.123 Maintenance: Floor tiles missing in shower # 2 and 4

*Inmate Bathroom*

105 CMR 451.126\* Water Supply: No cold water supplied to handwash sink # 2

105 CMR 451.126\* Hot Water: Hot water temperature recorded at 880F

*Chow Hall and Storage Rooms*

No Violations Noted

*Old Kitchen Area*

Unable to Inspect – Not Used

**Tower**

*1st Floor*

105 CMR 451.353\* Interior Maintenance: Floor dirty

*2nd Floor*

105 CMR 451.350\* Structural Maintenance: Wall damaged

105 CMR 451.353\* Interior Maintenance: Wall paint damaged

105 CMR 451.350\* Structural Maintenance: Ceiling damaged

105 CMR 451.344\* Illumination in Habitable Areas: Light not functioning properly, light out

105 CMR 451.123\* Maintenance: Floor dirty

105 CMR 451.123\* Maintenance: Toilet dirty

*3rd Floor*

105 CMR 451.350\* Structural Maintenance: Wall damaged

105 CMR 451.353\* Interior Maintenance: Wall board missing

105 CMR 451.344\* Illumination in Habitable Areas: Light not functioning properly, missing light bulbs in light fixture

105 CMR 451.350 Structural Maintenance: Window broken

**Warehouse Building (outside)**

**Staff Gym**

*Weight Area*

105 CMR 451.353 Interior Maintenance: Equipment padding damaged

*Female Bathroom/Locker Room*

105 CMR 451.123\* Maintenance: Caulking damaged around drain in shower

*Male Bathroom /Locker Room*

No Violations Noted

*Chemical Room*

Unable to Inspect – Locked

*Office*

Unable to Inspect – Locked

**Warehouse**

*Office*

No Violations Noted

*Break Area*

No Violations Noted

*Inmate Bathroom*

105 CMR 451.123\* Maintenance: Wall damaged

*Staff Bathroom*

No Violations Noted

*Chemical Room*

No Violations Noted

*Walk-In Freezer*

No Violations Noted

*Dry Storage Closet*

No Violations Noted

*Exterior Cooler # 1*

No Violations Noted

*Exterior Cooler # 2*

No Violations Noted

**Garage/Transport**

*Transportation Office*

No Violations Noted

*Kitchen Area*

No Violations Noted

*Bathroom*

No Violations Noted

*Staff Bathroom*

No Violations Noted

*Tool Room*

No Violations Noted

*Wash Room*

No Violations Noted

*Garage Room*

No Violations Noted

*Key Control*

No Violations Noted

**Annex**

105 CMR 451.322\* Cell Size: Inadequate floor space

*Control Booth*

No Violations Noted

*Control Bathroom*

No Violations Noted

*Visiting Area (outside)*

No Violations Noted

*Female Staff Bathroom*

No Violations Noted

*Staff Locker Room*

No Violations Noted

*Male Staff Bathroom/Storage*

No Violations Noted

*Visiting Area (inside)*

No Violations Noted

*Food Service Area* (Unable to Inspect – Under Construction)

105 CMR 451.124 Water Supply: Insufficient water supply in quantity and pressure at bubbler outside Food Service

*Dining Area*

105 CMR 451.350\* Structural Maintenance: Exterior door not rodent and weathertight

*Social Worker’s Office*

105 CMR 451.344 Illumination in Habitable Areas: Light not functioning properly, light out

*Showers*

105 CMR 451.123 Maintenance: Wall paint damaged in shower # 4, 8, 11, and 15

*Storage/Boiler Room*

No Violations Noted

*Medical*

105 CMR 451.353\* Interior Maintenance: Exam table padding damaged

*Chemical Closet with Books*

105 CMR 451.344\* Illumination in Habitable Areas: Light not functioning properly, lights out

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, bubbler out-of-order outside chemical closet

*Toilets*

105 CMR 451.126\* Water Supply: No cold water supplied to handwash sink/toilet unit # 1

105 CMR 451.124\* Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink/toilet unit # 11, 12, and 13

105 CMR 451.124\* Water Supply: Insufficient water supply in quantity and pressure at handicapped handwash sink/toilet unit

*Sink Area*

105 CMR 451.124\* Water Supply: Insufficient cold water supply in quantity and pressure at handwash sink # L2 and L3

105 CMR 451.124 Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink # L2

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, handwash sink # R1 was clogged

*TV Area*

No Violations Noted

*Sleeping Area*

105 CMR 451.350 Structural Maintenance: Door # 103 not rodent and weathertight, water was leaking in

*Meeting Room # 1*

105 CMR 451.340\* Illumination: Insufficient lighting, light out

*Laundry*

No Violations Noted

**Observations and Recommendations**

1. The inmate population was 870 at the time of inspection.
2. There were areas of the Modular Infirmary Building that were no longer used and certain areas had restricted access. Inmates have been re-located to the Health Services Infirmary Ward Bunk Room. The Community Sanitation Program (CSP) requests to be kept apprised of any additional changes to the usage of this building.

This facility does not comply with the Department’s Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at [www.mass.gov/dph/dcs](http://www.mass.gov/dph/dcs) and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment Regulations or download a copy, please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on "Retail food". Then under DPH Regulations and FDA Code click "Merged Food Code" or "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments".

To review the Labeling regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on “Food Protection Program regulations”. Then under Food Processing click “105 CMR 500.000: Good Manufacturing Practices for Food”.

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,



Amy Medeiros

Environmental Health Inspector, CSP, BEH