

Workforce System Acronyms

Acronyms

Abbreviation	Full Name of Abbreviation	Notes
A&F	Department of Administration and Finance	Managing finance, human resources, information technology and operations functions for EOLWD.
ABCD	Action for Boston Community Development	Boston's antipoverty agency, serving more than 100,000 low-income Greater Boston residents through its city-wide network of neighborhood-based organizations. ABCD provides innovative, timely programs that promote upward mobility and a higher quality of life for people and communities.
ABE	Adult Basic Education	Typically comprises ESOL programs as well as adult education ABE for English speakers.
ACES	Achievement and Competency Enhancement System	Online performance evaluation process for managers.
AIM	Associated Industries of Massachusetts	Largest nonprofit, nonpartisan association of Massachusetts employers.
ALMIS	America's Labor Market Information System	Standardized database structure developed for the maintenance of labor market and occupational information.
ATS	Applicant Tracking System	A software application that enables the electronic handling of a company's recruitment needs.
BEA	Bureau of Economic Analysis	An agency of the U.S. Department of Commerce presents basic information on key issues as U.S. economic growth, regional economic development, and the Nation's position in the world economy.
BP	Base Period	Wages paid to Unemployment Insurance applicants during the "base period" are used to determine eligibility and the level of entitlement. The base period typically consists of the four most recent and completed calendar quarters as of the week of filing.
BIKE	Business Information Knowledge Exchange	A committee of the MassHire BizWorks Program the goal is to build stronger communications/collaborations among all agencies that offer business services.
BRAC	Base Relocation and Closure	Initials for programs designed to help civilian and military separations when a base for one of the Armed.
BYE	Benefit Year Expiration (date)	A benefit year for regular unemployment insurance ends 12 months after the claim started.
C.M.R.	Code of Massachusetts Regulations	Regulations promulgated by state agencies pursuant to the Administrative Procedures Act (M.G.L. c. 30A).
CBO	Community Based Organizations	Non-profit organizations that provide assistance to the local communities for a variety of programs and services.
CCS	Career Center Seminar	Mandatory seminar on Career Center services and claimants' rights and responsibilities, for claimants who are collecting unemployment benefits.
CIP	Classification of Instructional Programs	A taxonomy of instructional program classifications and descriptions developed by the U.S. Department of Education.

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CIS	Career Information System	See MassCIS (See Massachusetts Career Information System). A self-directed, no cost, internet-based system that combines a wealth of career, education/training, and labor market information into one comprehensive, easy-to-use resource tool. The CIS portal encourages self-reflection, exploration, research, goal setting, and decision making for lifelong learning.
COBRA	Consolidated Omnibus Budget Reconciliation Act	Opportunity for a temporary extension of group health plan coverage (called continuation coverage) offered to employees and their families in certain instances where coverage under the employer-sponsored plan would otherwise end.
CommCorp	Commonwealth Corporation	Quasi-public organization focused on developing and implementing innovative workforce development programs in Massachusetts. EOLWD
CORI	Criminal Offender Record Information	Record of Massachusetts criminal history, including any time arraigned in court on a criminal charge, no matter what the final outcome of the charge was.
CPI	Consumer Price Index	Consumer price index (CPI) is a measure of the average change over time in the prices of a fixed basket of goods and services commonly purchased by households. It is widely used as a consumer inflation measure ² and includes statistics about price change for categories of household expenditure
CPS	Current Population Survey	A nationwide monthly household survey conducted by the U.S. Bureau of the Census for the Bureau of Labor Statistics, of the civilian non-institutional population provides monthly statistics on employment, unemployment and related measures.
CQI	Continuous Quality Improvement	Business management strategy aimed at embedding awareness of quality in all organizational processes.
CRM	Customer Relationship Management	All aspects of interaction that a company has with its customers.
CRUG	Crystal Reports User Group	Group of people who use Crystal Reports software to obtain ad hoc reports from MOSES data. This group provides demonstrations and tips, as well as discussions about particular reports.
DA	Dependents Allowance	Additional benefit paid to individuals receiving Unemployment Insurance benefits when they have dependent children for whom they provide main support.
DAS	Division of Apprentice Standards	Registered apprenticeship programs in Massachusetts. DLS
DCS	Department of Career Services	Managing employment-related programs and services and overseeing the Commonwealth's network of One-Stop Career Centers.
DESE	Department of Elementary & Secondary Education	Department overseeing Educational operations for Elementary & Secondary educational programs.

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DIA	Department of Industrial Accidents	The Department of Industrial Accidents (DIA) oversees the Massachusetts workers' compensation system, pursuant to M.G.L. c. 152, c. 23E, and 452 CMR § 1.00 - 9.00. Our Division of Dispute Resolution functions as the court system for disputed cases. Also the DIA ensures all Massachusetts employers have Workers' Compensation insurance coverage for their employees. We serve injured workers, employers, insurers, attorneys, medical providers, and others involved in the Workers' Compensation process.
DLR	Department of Labor Relations	The DLR is responsible for promoting stable, productive and cooperative relationships between public employers and their represented employees by administering and enforcing the Commonwealth's collective bargaining laws.
DLS	Department of Labor Standards	The Department of Labor Standards (DLS) promotes and protects workers' safety/health, wages, and working conditions, and supports the use of apprenticeship as a tool for workforce development.
DOE	Department of Education (Massachusetts)	Agency responsible for setting educational policies and programs in Massachusetts. The USDOE is responsible for federal education and training programs.
DOL	Department of Labor	All labor-related programs and services in Massachusetts. EOLWD
DOR	Department of Revenue	Massachusetts Department of Revenue (DOR) DOR's mission is to gain full compliance with the tax, child support, and municipal finance laws of the Commonwealth. DOR is committed to enforcing these laws in a fair-minded and respectful manner.
DOS	Division of Occupational Safety	
DTA	Department of Transitional Assistance	Agency whose mission is to assist low-income individuals and families to meet their basic needs, increase their incomes, and improve their quality of life. (Formerly called the Welfare Department)
DUA	Disaster Unemployment Assistance	Federal benefit program that provides assistance to those who have lost their jobs as a result of a federally-declared disaster.
DVOPs	Disabled Veterans' Outreach Program	Federally-funded program that provides intensive services to meet the employment needs of disabled and other eligible veterans.
DVS	Department of Veterans' Services	Agency that represents the interests of veterans by establishing policy, proposing legislation, and ensuring that adequate funding for veterans' programs is included in the Governor's budget.
DWD	Department of Workforce Development	State agency overseeing several agencies providing employment and training assistance to citizens of the Commonwealth. Agencies include: Division of Career Services (DCS), Division of Unemployment Assistance (DUA), Division of Apprenticeship Training (DAT), Commonwealth Corporation (CommCorp), and the State Workforce Board (WB).

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EACC	Economic Assistance Coordinating Council	Massachusetts Office of Business Development council that establishes regulations, policies, and procedures to administer the Economic Development Improvement Program.
EAEDC	Emergency Aid to Elderly, Disabled & Children	Welfare/Public Assistance program for Elderly, Disabled & Children
EAP	Employee Assistance Program	Employee benefit programs offered by many employers, typically in conjunction with a health insurance plan. EAPs are intended to help employees deal with personal problems that might adversely impact their work performance, health and well-being.
EAS	Employment Assistance Services	Grant for services delivered to DTA-referred welfare clients to assist them in finding gainful employment.
EDIP	Economic Development Incentive Program	A Massachusetts Office of Business Development, tax incentive program designed to foster job creation and stimulate business growth throughout the Commonwealth. Participating companies may receive state and local tax incentives in exchange for job commitments and private investment commitments.
ELL	English Language Learner	Someone learning English
EOBR	Earned Over Benefit Rate	Indicating that an unemployment benefit recipient earned too much during a given week to qualify for benefit payment.
EOTTS	Executive Office of Technology Services and Security	Provides secure and quality digital information, services, and tools to customers and constituents when and where they need them.
EOLWD	Executive Office of Labor and Workforce	The mission of EOLWD is to create, operate and oversee effective and innovative statewide services to: protect worker rights, health, safety, wages and working conditions; insure against job-related injury; provide individuals and families with economic stability following job loss or injury and illness; level the playing field for responsible employers; develop a pipeline of skilled workers for current, emerging and future employers; and, maintain labor harmony between employees, employers, and labor unions.
EPRS	Development	State performance evaluation process for non-managers.
ERLP	Education Rewards Loan Program	Pilot program to help Commonwealth citizens obtain financing for training in demand occupations. Pilot program for 2004 and 2005.
ERP 1	Employee Referral Program	An internal recruitment method employed by organizations to identify potential candidates from their existing employees' social networks.
ERP	Enterprise Resource Planning	A business management software usually a suite of integrated applications that a company can use to collect and interpret data.
ERR	Employment Retention Rate	Of those participants employed in the 1st quarter after the exit quarter, the number who are employed in both the 2nd and 3rd quarters after the exit quarter divided by the number of participants who exit during the quarter.

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ES-202 (QCEW)	Employment and Wages	Data are derived from reports filed by all employers subject to unemployment compensation laws, both state and federal. Industry employment and payroll information is provided quarterly for the state, the labor market areas, counties, workforce areas and cities and towns.
ESL	English as a Second Language	The use of English by speakers with a different native language.
ESOL	English for Speakers of Other Languages	The use of English by speakers with a different native language.
ESP-16	DTA Eligibility Form	Establishes the eligibility for recipients to be provided with training and other job acquisition services.
ETA	Employment & Training Administration (DOL)	Administers federal government job training and worker dislocation programs, federal grants to states for public employment service programs, and unemployment insurance benefits. These services are primarily provided through state and local workforce development systems.
EUC08	Extended Unemployment Compensation'08	Extended benefit program enacted in 2008 to provide additional benefits to individuals who remain unemployed after exhausting all regular benefits.
FBP	Federal Bonding Program	The bonds issued by the FBP [Federal Bonding Program] serve as a job placement tool by guaranteeing to the employer the job honesty of at-risk job seekers. Employers receive the bonds free-of-charge as an incentive to hire hard-to-place job applicants as wage earners. The FBP bond insurance was designed to reimburse the employer for any loss due to employee theft of money or property with no deductible amount to become the employer's liability (i.e., 100% bond insurance coverage).
FEDES	Federal Employment Data Exchange System	A pilot initiative that provides information on federal employment to participating states to help them meet their reporting requirements.
FEIN	Federal Employer Identification Number	Identification number assigned to business and private entities by the Internal Revenue Service for the reporting of tax-related income and expenses.
FLC	Foreign Labor Certification	Certification by the Secretary of Labor that allows certain foreign workers to obtain a visa for entrance into the US in order to engage in permanent/temporary employment.
FMLA	Family and Medical Leave Act	Federal Law allowing eligible employee up to a total of 12 work weeks of unpaid leave during any 12-month period for medical leave or taking care of family.
FPIG	Federal Poverty Income Guidelines	Federal poverty measure updated each year by the Census Bureau and commonly referenced when determining income eligibility for numerous state and federal benefit programs.
FSR	Financial Status Report	Summary of expenditure activity over a specified time period.
FUTA	Federal Unemployment Taxes Act	Authorizes the Internal Revenue Service to collect a federal employer tax used to fund state workforce agencies.

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GBLS	Greater Boston Legal Services	Provides free civil (non-criminal) legal assistance to low-income people in Boston and thirty-one additional cities and towns.
GDP	Gross Domestic Product	Measurement of the total production and consumption of goods and services in the U.S.
GED	General Equivalency Diploma	Instructional program which provides the opportunity to earn a high school equivalency diploma. Achievement is measured via the five General Educational Development Tests.
H-2A	H-2A Temporary Agricultural Workers Visa	Non-immigrant visa classification that allows foreign workers to come to the United States to perform agricultural labor or services of a temporary or seasonal nature.
H-2B	H-2B Temporary Non-Agricultural Workers Visa	Non-immigrant visa classification that allows foreign workers to come to the United States to perform temporary, time-limited, non-agricultural work.
HIPAA	Health Insurance Portability and Accountability Act	Protection of confidentiality and security of health data through setting and enforcing standards.
HITG	Hiring Incentive Training Grant	A WTF Program that provides training grants of up to \$2,000 per employee and up to \$30,000 a year per company - assists in paying training costs for newly hired employees who have been unemployed over a year and those that do not have a call back date from their last employer.
HiSET	High School Equivalency Test	HiSET stands for High School Equivalency Test. It is an alternative to a United States high school diploma and the GED and TASC test. The test was designed based on the OCTAE College and Career Readiness Standards for Adult Education. It is governed by ETS and is provided in cooperation with relevant authority of the state or territories.
HMO	Health Maintenance Organization	Type of managed care organization (MCO) that provides health care coverage.
HRD	Human Resources Department (state)	Department with overall human resources responsibility for state employees.
HRIS	Human Resources Information System	Online information system for hiring and updating employee information.
ISO	International Organization for Standardization	Responsible for the ISO 9000, ISO 14000, ISO 27000, ISO 22000 and other international management standards.
ITA	Individual Training Account	A voucher that allows qualified and eligible residents of the Commonwealth to be serviced by Massachusetts Career Centers.
IVRS	Interactive Voice Response System	Telephone-based system which provides information and transactions for recipient of Unemployment Insurance benefits and Massachusetts Employers.
JAWS	Job Access with Speech	Assistive software for the visually-impaired.
JDT	Job-Driven Trainings	A Massachusetts Rehabilitation Commission partnership with employers to create job-driven training programs to train and employ MRC consumers. These programs provide consumers with the skills and experience to develop a career path.
JLMC	Joint-Labor Management Commission	Mediation and conciliation for collective bargaining.

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JOLTS	Job Openings, Layoff & Turnover Survey	The job openings and labor turnover survey (JOLTS) is a monthly report by the Bureau of Labor Statistics (BLS) of the U.S. Department of Labor counting job vacancies and separations, including the number of workers voluntarily quitting employment.
JSJR	Job Search Job Ready	This program is designed to ensure the provision of Job Search Job Ready (JSJR) to eligible TAFDC customers to economic self-sufficiency through the receipt of high quality, comprehensive employment services through the One Stop Career Center system.
JTF	Joint Enforcement Task Force	Coordinating the efforts of multiple state agencies to stamp out fraudulent employment activities and level the playing field in order to increase fair business competition
JVS	Job Vacancy Survey	An ongoing semi-annual survey that began in the 4th quarter of 2002. A random sample of 10,000 Massachusetts employers are surveyed each round.
LAUS	Local Area Unemployment Statistics	Data of monthly and annual employment, unemployment, and labor force data for Census regions and divisions, states, counties, metropolitan areas, and many cities, by place of residence.
LEP	Less English Proficient	Term for customers who are less than or not proficient in English.
LLSIL	Lower Living Standard Income Level	Income guidelines for use in determining economically disadvantaged/low income status for eligibility under the Workforce Investment Act and other programs.
LMI	Labor Market Information	Reports and data on employment levels, unemployment rates, wages and earnings, employment projections, jobs, training resources and careers.
LTD	Long-Term Disability	Insurance that employees can purchase for long-term disability coverage.
LTE	Learn To Earn	
LVERs	Local Veterans Employment Representatives	Career Center staff who provide programs and services for veterans in the local Employment Offices, assisting veterans with employment and training needs, offering them case management and counseling services , and conducting workshops on topics such as Resumes/Cover Letters, Job Search and Internet.
LWIB	Local Workforce Investment Board	Employment and training advisory boards organized by geographic region.
M.G.L.	Massachusetts General Laws	Codification of many of the statutes of the Commonwealth of Massachusetts.
MHCC	MassHire Career Center	Federally-funded program that provides job search and training assistance to local residents at varied sites.
MassHire CIS	MassHire Career Information System	Internet-based interactive software system that provides occupational, labor market, and educational information to help Massachusetts residents make better-informed career and educational choices.

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MCAD	Massachusetts Commission Against Discrimination	Agency that processes discrimination complaints and protects civil rights of Massachusetts residents.
MCB	Massachusetts Commission for the Blind	State agency that works in partnership with legally blind individuals to reach their goals of independence and participation in their communities.
MCDHH	Massachusetts Commission for the Deaf and Hard of Hearing	Principal agency in the Commonwealth serving people of all ages who are deaf and hard of hearing.
MDCS	MassHire Department of Career Services	The MassHire Department of Career Services oversees a network of Career Centers across the State designed to help businesses find qualified workers, and provide job seekers career guidance and referrals to employment and training opportunities.
MEFA	Massachusetts Education Finance Authority	Non-profit, self-financing state authority that provides financial assistance to make college more accessible and affordable.
MERLOT	Massachusetts Employer Relations Learning Opportunity Team	Group of representatives from Career Centers, MPW, and other statewide programs which develops policy recommendations for people working with employers.
MJQ	MassHire Job Quest	On-line application connecting people looking for employment or training assistance to MOSES.
MLE	MOSES Local Experts	People designated by each Career Center as the technical experts in MOSES.
MOBD	Massachusetts Office of Business Development	Assists businesses relocating to Massachusetts as well as businesses wishing to expand their current operations, with specific attention being paid to jobs created, jobs retained, and capital invested. Provides a central point of contact that facilitates access to resources, expertise, and incentive programs.
MOSES	Massachusetts One-Stop Employment System	Database shared by all Career Centers and other operators of employment and training programs.
MPW	MOSES Policy Workgroup	Group of people from Career Centers and statewide programs and administration which oversees and develops policies needed by people using MOSES.
MRC	Massachusetts Rehabilitation Commission	Principal agency that promotes equality, empowerment and productive independence for individuals with disabilities.
MSC	MOSES Steering Committee	Group of people from Career Centers and statewide programs and administration that oversees and develops policies needed by people using MOSES.
MSFW	Migrant Seasonal Farm Worker	Migrant workers who perform some type of agricultural work; because of the short-term, weather-driven nature of agricultural employment, more of these workers have entered into other longer-term and higher-wage employment. Migrant and Seasonal Farmworker Program provides assistance to migrant and seasonal farmworkers seeking to obtain work and to employers seeking workers in agricultural and non-agricultural employment.

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MSP	Medical Security Program	Health insurance assistance program provided for residents of the Commonwealth who are receiving unemployment insurance benefits and meet income guidelines.
MSWB	MassHire State Workforce Board	The MassHire State Workforce Board (MSWB) advises the Governor on building a strong workforce development system aligned with state education policies, and economic development goals.
MTQ	Massachusetts Talent Quest	On-line application connecting employers looking for employment or training assistance to MOSES.
MWA	Massachusetts Workforce Association	The Massachusetts Workforce Association is creating a unified identity and voice for the Commonwealth's workforce development system, encompassing a comprehensive array of partners and stakeholders. The MWA will advocate with its membership to increase the system's resources, provide professional development opportunities, influence public policy and create efficiencies necessary to achieve their goals.
MWB	MassHire Workforce Board	The MassHire State Workforce Board (MSWB) advises the Governor on building a strong workforce development system aligned with state education policies, and economic development goals.
MWIB	Massachusetts Workforce Investment Board	Advising the Governor on building a strong workforce development system aligned with state education policies and economic development goals.
NAFTA	North America Free Trade Agreement	National program to retrain workers whose jobs have gone to Mexico or Canada as part of the international economic assistance package.
NAGE	National Association of Government Employees	Union established to protect the rights of bargaining unit employees.
NAICS	North American Industry Classification System	Classification system that codifies industries. Maintained by US Census Bureau, used by Canada, Mexico, and the United States. Replaces the SIC (Standard Industrial Classification).
NASWA	National Association of State Workforce Agencies	Non-profit organization established for the sharing of information and best practices related to workforce development.
NBER	National Bureau of Economic Research	A "private, nonprofit research organization" dedicated to studying the science and empirics of economics, especially the American economy.
NDWG	National Dislocated Worker Grant	Federal program providing training to specified workers from companies that closed. (formerly NEG; National Emergency Grant).
NEBE	New England Board of Education	NEBHE was founded in 1955, when six visionary New England governors – realizing that the future prosperity of New England rested on higher education – committed their states to the shared pursuit of academic excellence. Soon thereafter, NEBHE was approved by New England's six state legislatures and authorized by the U.S. Congress.

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NECTA	New England City and Town Areas	A geographic and statistical entity defined by the U. S. Office of Management and Budget, for use in describing aspects of the New England region of the United States.
NEG	National Emergency Grant	Federal program providing training to specified workers from companies that closed.
NVTI	National Veterans Training Institute	Run by the Federal DOL and located in Colorado. This institute develops and provides training to DVOPs and LVERS.
O*NET	Occupational Network	The O*NET system is maintained by a regularly updated database of occupational characteristics and worker requirements information across the U.S. economy. It describes occupations in terms of the knowledge, skills, and abilities required as well as how the work is performed in terms of tasks, work activities, and other descriptors.
OJT	On-the-Job-Training	Acquisition of skills within the work environment generally under normal working conditions.
OSD	Operational Services Division	The Operational Services Division (OSD) is an oversight agency of the Commonwealth within the Executive Office for Administration and Finance. OSD is comprised of several units which administer a broad range of activities.
PayInfo	Payment Information	Electronic pay advice for state employees; available on line 24 hours a day/seven days a week.
PCP	Primary Care Physician	Physician/medical doctor who is the initial point of contact for a person with an undiagnosed health concern as well as the provider of continuing care for varied medical conditions.
PIN	Personal identification System	Four number code selected by an unemployment benefit recipient used to access secure online or telephone-based information services and transactions.
PLM	Product Life Cycle Management	The process of managing the entire lifecycle of a product from inception, through engineering design and manufacture, to service and disposal of manufactured products.
POS	Point-of-Service	Insurance plan similar to HMO but with greater flexibility. Typically more expensive than HMO but less expensive than PPO. POS health insurance costs comprise monthly premiums, co-payments for network care, and deductibles for non-network care.
POS	Priority of Service	Priority of service means that a covered person, (Veteran or Eligible Spouse), will receive access to the full array of Career Center services "instead of" or "before" non-covered persons. Basically, it is "head of the Line" privileges.
PPI	Producer Price Index	A family of indexes that measures the average change over time in selling prices received by domestic producers of goods and services. PPIs measure price change from the perspective of the seller. This contrast with other measures, such as the Consumer Price Index (CPI), that measure price changes from the purchaser's perspective.

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PR	Profiling	Program to identify UI claimants who receive assistance for getting back to work sooner. Right now all people who have been permanently separated from their employer are profiled.
QUEST	Quality UnEmployment System Transformation	DUA Legacy Replacement Project.
REA	Reemployment and Eligibility Assessment Program	Funded by the US DOL to help UI claimants return to work faster. Claimants are randomly selected to participate in the REA Program.
REB	Regional Employment Board	Non-profit board of business and community leaders, prominent educators, and organized labor officials.
RES	ReEmployment Services Program	An initiative designed to provide intensive career center services to UI Claimants.
RESEA	Reemployment Services and Eligibility Assessment	The Reemployment Services and Eligibility Assessment (RESEA) program is a grant program for states to assist individuals receiving unemployment insurance (UI) benefits. The funds are used to connect participants with in-person assessments and reemployment services through American Job Centers.
RR	Rapid Response	Federally-funded program that provides support to companies in transition.
ROI	Return on Investment	A performance measure used to evaluate the efficiency of an investment or to compare the efficiency of a number of different investments.
RSI	Recruitment Solutions Initiative	A MassHire BizWorks Program that increases talent recruitment and hiring for business partners through business outreach, recruitment, matching and education, and training activities that match business needs.
SAVE	Systematic Alien Verification for Entitlements	This program enables Federal, state, and local government agencies and licensing bureaus to obtain immigration status information they need in order to determine a non-citizen applicant's eligibility for many public benefits.
SBA/SBDC	Small Business Administration	Independent agency of the federal government established to aid, counsel, assist and protect the interests of small business concerns, to preserve free competitive enterprise and to maintain and strengthen the overall economy of our nation.
SDA	Service Delivery Area	Now defunct term for Local Workforce Investment Board (see LWIB).
Section 30/TOP	Training Opportunities Program	A program for unemployed Massachusetts workers who need job training to find another job. The program allows workers taking part in a Section 30-approved job training program to collect unemployment benefits without having to look for work. It also gives workers extended benefits if they have not completed training when their UI benefits end.
Section 8	Housing Choice Voucher Program	Section 8 of the Housing Act of 1937 (42 U.S.C. § 1437f), often called Section 8, as repeatedly amended, authorizes the payment of rental housing assistance to private landlords on behalf of low-income households in the United States.

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SIC	Standard Industrial Classification	Codifies employers. Replaced by NAICS.
SJS	Structured Job Search	More formal guidance required of Career Center's professional staff. Includes some classroom instruction. Used with the EAS program, this is replaced by JSJR.
SMARTT	System for Managing and Reporting through	Web-based database system used by the state DOE, Adult Basic Education for ABE and ESOL providers and classes.
SNAP	Supplemental Nutritional Assistance Program	The Supplemental Nutrition Assistance Program (SNAP) is a federal nutrition program. Known previously as "food stamps," SNAP benefits can help you stretch your food budget if you have a low income.
SOC	Standard Occupational Classification	System that codifies occupations; maintained by the federal DOL.
SSA	Social Security Administration	
SSDI	Social Security Disability Insurance	SSDI provides benefits to disabled or blind persons who are "insured" by workers' contributions to the Social Security trust fund.
SSI	Supplemental Security Income	Welfare assistance program.
STEM	Science, Technology, Engineering, and Mathematics	Fields are collectively considered core technological underpinnings of an advanced society.
STEAM	Science, Technology, Engineering, Arts, and Mathematics	Fields that are defined science, and technology, interpreted through engineering, and the arts, and based in mathematics.
SUTA	State Unemployment Tax Act	SUTA refers to the State Unemployment Tax Act, and SUTA tax is a payroll tax that's levied to help fund state unemployment benefits.
TAA	Trade Adjustment Assistance	TAA is programs under the Trade Act which provide additional re-employment assistance and extended benefit payments to individuals who lose their jobs due to foreign competition.
TAARRNEG	Combination of TAA, RR, and NEG	TAA, RR, and NEG programs were transferred from CommCorp to DCS.
TAFDC	Transitional Assistance for Families with Dependent Children	Welfare assistance and training program for families with dependent children.
TANF	Temporary Assistance for Needy Families	Public assistance program for families.
TAO	Transitional Assistance Office	Individual office providing TAFDC and TANF rights. Reports to DTA.
TAPR	Trade Act Participant Report	Report consisting of records for Trade Act participants who have exited during a particular quarter.
TEGL	Training and Employment Guidance Letter	Used to transmit policy and operational guidance to the Workforce Investment Act state and local workforce systems. Issued by Program Year (July 1 - June 30).
TeleCert/Webcert	Telephone Certification/Web Certification	Telephone-based/Web-based system used by Unemployment Insurance benefit recipients to certify their eligibility on a weekly basis in order to receive a weekly benefit payment.

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Title I	WIA Title I Grant	Funding training service for Dislocated Workers and/or Economically-Disadvantaged Workers (income below Low Income Rate set by Federal DOL).
Title I A	WIA Title I - Adult	Economically-disadvantaged person over 18 years of age.
Title I D	WIA Title I – Dislocated Workers	Worker who has been laid off his or her job or has gone back to work at a substantially reduced rate (underemployed).
Title I Y	WIA Title I - Youth	Grant for persons between the ages of 14 and 22 who are economically disadvantaged or lack basic skills necessary to achieve a diploma or get a job.
Title II	WIA Title II Grant	Adult basic education (instruction for people lacking an 8th grade education).
Title III	WIA Title III Grant	Basic funding available to every resident of the Commonwealth. Basic labor exchange service.
Title IV	WIA Title IV Grant	Adult Basic Education (instruction for people lacking an 8th grade education).
TORQ	Transferrable Occupational Relationship Quotient	An online tool that links occupations based on the abilities, skills, and knowledge required by workers in a vast number of occupations.
TOPS (Section 30)	Training Opportunities Program	Federally-funded program that allows DUA to waive an active work search by claimants who meet certain eligibility requirements. Eligible claimants can continue to collect UI benefits while in approved training.
TRA	Trade Readjustment Allowances	TRA is income support to individuals while they are participating in full-time, Trade-approved training.
TrainingPro	Training Provider Website	Online application connecting schools and programs providing courses to MOSES.
TTW	Ticket-to-Work	Employment program for people with disabilities who are interested in going to work sponsored by Social Security Administration.
UCFE	UI for Federal Employees	The Unemployment Compensation for Federal Employees (UCFE) Program is under the direction of the Department of Labor (DOL). It provides for unemployment compensation (weekly income for a limited period of time) for Federal civilian service employees, who become unemployed or furloughed through no fault of their own (as determined under State law) and who are ready, willing, and able to work.
UCX	UI Ex-Military	UI benefit program for ex-military.
UI	Unemployment Insurance	Benefit program that provides cash assistance to individuals who are unemployed through no fault of their own and who are capable of work, available for work and engaged in an active search for work.
UI - Claimant	Unemployment Insurance Claim	Person currently collecting UI benefits.
UI - Exhaustee	Unemployment Insurance Terminated	Person who has used up all the UI benefits they are entitled to in their benefit year.

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UI Online	Unemployment Insurance Online	DUA administers the Unemployment Insurance (UI) program which provides temporary income assistance to Massachusetts workers who are unemployed through no fault of their own and who are able to work, available for work and looking for a job. Definition
UN	Universe of Need	The universe of need represents the total number of different individuals, both unemployed and underemployed, who may need employment-related assistance at some time during the year. It includes estimates of the disadvantaged, other poor people who do not meet the criteria as disadvantaged, individuals in near poverty, and non-poor workers who are unemployed or underutilized during the course of the year.
UIBPAS	Unemployment Insurance Benefit Payment Automated System	Mainframe computer system used to file claims, pay benefits, assess contributions.
UITCC	Unemployment Insurance Telephone Claims Center	DUA's Virtual Call Center with components located in Boston, Lawrence, Springfield, and Brockton.
USDOE	United States Department of Education	Federal agency that governs many training programs, as well as education.
USDOL	Department of Labor	Federal agency that governs many employment and training programs.
VETS	Veterans Employment and Training Services	A grant from the U.S. Department of Labor (USDOL) that allows the Division of Career Services (DCS) to provide Disabled Veteran's Outreach Program (DVOP) specialists and Local Veteran Employment Representatives (LVERs) at One-Stop Career Centers across the state, ensuring the provision of a full range of employment and training services to veterans.
VWIP	Veterans Workforce Investment Program	Federally-funded program that supports employment and training programs to meet the needs of veterans with service-connected disabilities, veterans who have significant barriers to employment, veterans who served in active duty in the armed forces during a war or in a campaign or expedition for which a campaign badge has been authorized, and recently separated Veterans.
Wagner-Peyser	WIA Title III Grant	Name of the federal act, passed during the Great Depression, which provides for basic labor exchange services. See Title III.
WARN	Worker Adjustment & Retraining Notification	Federally required notification for all employers closing and/or laying off a significant number of workers at one time.
WBS	Workforce Boards	A business-led organization representing the 16 member regional workforce boards employers, representatives of labor, higher education, business and industry associations, economic development and workforce organizations, which provides leadership in workforce development in each region across the Commonwealth. (Formerly WIB, Workforce Investment Board, REB, and PIC).

Workforce System Acronyms

Abbreviation	Full Name of Abbreviation	Notes
WCAC	Workers' Compensation Advisory Council	Appointed by the Governor to monitor, oversee, and make recommendations to improve the workers' compensation system in the Commonwealth.
WCTF	Workforce Competitive Trust Fund	Three-year initiative focused on several critical industry sectors. It is designed to enable a broad range of residents—including older workers, low-wage workers, low-income individuals, disabled citizens, vulnerable youth, incumbent workers and the unemployed—to gain access to employment, education and the skills necessary to move forward along a career path leading to economic self-sufficiency.
WDA	Workforce Development Area	Defined set of cities and towns covered by PICs/Regional Employment Boards/Workforce Boards. (Formerly SDA, Service Delivery Area).
WebCert	Web Certification	Online application for signing weekly UI benefits.
WIA	Workforce Investment Act	Federal program providing employment, training and education assistance. Replaces JTPA and amends other federal programs.
WIOA	Workforce Investment and Opportunity Act	Federal grant for providing worker assistance and training.
WIASRD	Workforce Investment Act Standardized Record Data	A standard set of core data elements that must be maintained for each individual who receives WIA Title IB services beyond self-service and informational activities.
WIRED	Workforce Innovation in Regional Economic Development	Federally-funded initiative that focuses on the role of talent development in driving regional economic competitiveness, increased job growth and new opportunities for American workers.
WISPR	Workforce Investment Streamlined Performance Reporting	A single comprehensive reporting system, replacing the current reporting requirements of 7 ETA programs.
WOTC	Work Opportunity Tax Credit Program.	Federal program to help individuals who qualify as members of a target group to get a job, and employers who hire qualified individuals by giving them a credit on their federal taxes.
WRIS	Wage Record Interchange System	A clearinghouse for state wage data that allows states to track the wage records of individuals who have participated in state workforce investment programs, then subsequently left the state, for performance reporting purposes.
WTFP	Workforce Training Fund Program	State program financed entirely by Massachusetts employers; provide resources to Massachusetts businesses and workers to train current and newly-hired employees.