

Resource map of workforce activities supporting the needs of diverse populations and businesses

Agency	Populations Served			Target Population Served	Eligibility Requirements or Criteria					Program Services	Performance Goals that must be met				
	Adults	Youth	Business		Age Requirement or Range	Income Threshold	U.S. Citizen or Work Authorized	Skills or Competency-Level Requirement	Other Eligibility Requirements		Employment Goals	Earning or Wage Goals	Credential or Degree Goals	Measurable Skills Gain Goals	Other Goals
Adult Community Learning Services (ACLS)				Individuals in need of preparation classes to get their high school equivalency credential (HiSET/GED) or in need of English language classes (ESOL).											
ACLS - Community Adult Learning Centers (CALCs)	✓	✓		Individuals in need of preparation classes to get their high school equivalency credential (HiSET/GED) or in need of English language classes (ESOL).	At least 16 years of age and not enrolled or required to be enrolled in secondary school under state law.	X	X		Individuals who do not have a secondary school diploma or its recognized equivalent and have not achieved an equivalent level of education; or are basic skills deficient; or are English language learners.	English to Speakers of Other Languages (ESOL) and preparation programs for high school equivalency test (HiSET, GED).	✓	✓	✓	✓	
ACLS - Adult Education in Correctional Institutions	✓	✓		Individuals in correctional institutions in need of preparation classes to get their high school equivalency credential (HiSET/GED) and/or English language classes (ESOL).	At least 16 years of age and not enrolled or required to be enrolled in secondary school under state law.	X	X	X	Individuals who do not have a secondary school diploma or its recognized equivalent and have not achieved an equivalent level of education; or are basic skills deficient; or are English language learners.	English to Speakers of Other Languages (ESOL) and preparation programs for high school equivalency test (HiSET, GED).	✓	✓	✓	✓	✓
ACLS - MassSTEP Services	✓	✓	✓	Individuals interested in enrolling in ABE or ESOL services which are offered concurrently with training and lead to an industry recognized credential.	At least 16 years of age; and not enrolled or required to be enrolled in secondary school under state law, and do not have a secondary school diploma or its recognized equivalent and have not an equivalent level of education or are basic skills deficient or are English language learners.	X	X	Typically, programs enroll individuals at Pre-ASE or ASE level for MassSTEP ABE and SPL 4 or higher for MassSTEP ESOL.	Individuals who do not have a secondary school diploma or its recognized equivalent and have not achieved an equivalent level of education; or are basic skills deficient; or are English language learners.						

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ACLS - MassLinks Services	✓	✓			At least 16 years of age; and not enrolled or required to be enrolled in secondary school under state law, and do not have a secondary school diploma or its recognized equivalent and have not an equivalent level of education or are basic skills deficient or are English language learners.	X	X		Individuals who do not have a secondary school diploma or its recognized equivalent and have not achieved an equivalent level of education; or are basic skills deficient; or are English language learners (SPL 0-6)	English to Speakers of Other Languages (ESOL) and preparation programs for high school equivalency test (HiSET, GED)					
ACLS - Workplace Education Programs	✓	✓	✓	Incumbent workers interested in GED and HiSET preparation classes or English for Speakers of Other Languages offered at their workplace in a contextualized curriculum- and in a collaboration with the business.	Incumbent workers who are at least 16 years of age and not be enrolled or required to be enrolled in secondary school under state law, and not have a secondary school diploma or its recognized equivalent and not have achieved an equivalent level of education; or are basic skills deficient; or are English language learners between SPL 0–6	X	X		Incumbent workers who do not have a secondary school diploma or its recognized equivalent and have not achieved an equivalent level of education; or are basic skills deficient; or are English language learners (SPL 0-6)	ESOL or GED/HiSET preparation classes offered at the students' place of business. Curriculum is contextualized to the workplace needs.	yes - possible promotions at the workplace	✓	X	✓	increased retention at the workplace; improved communication on the job; promotion opportunities

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ACLS - Primary Instruction by Volunteers	✓	✓	✓	Individuals interested in one on one or small group tutoring to help them prepare for GED and HiSET tests or English for Speakers of Other Languages (SPL 0-6).	Individuals at least 16 years of age and not be enrolled or required to be enrolled in secondary school under state law, and not have a secondary school diploma or its recognized equivalent and not have achieved an equivalent level of education; or are basic skills deficient; or are English language learners between SPL 0–6.	X	X		Individuals who do not have a secondary school diploma or its recognized equivalent and have not achieved an equivalent level of education; or are basic skills deficient; or are English language learners (SPL 0-6).	Individual or small group tutoring with volunteer tutors across the MA. Sessions takes place in public spaces like libraries.	✓	✓	✓	✓	
ACLS - Transition to College Programs	✓	✓		Adult learners interested in enrolling in a community college to pursue higher education degrees/certificates.	Adult education students or graduates who are at least 16 years of age and meet community college eligibility requirements.	N/A	X	Yes. A minimum of 12 students in a cohort must be graduates or students from an adult education program; must meet individual community college requirements.	Some Transition to College programs offers dual enrolment so students can enroll in the Transition program while completing their HiSET/GED.	Free services that consist of intrusive advising, developmental courses if needed, and credit bearing courses towards students' degrees. At minimum, students complete a Transition to College program with 6 college credits.	N/A	N/A	✓	N/A	Completion of certificate programs, transition to 4-year colleges.

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DTA - Competitive Integrated Employment Services (CIES)	✓			TAFDC Recipients and Non-custodial parents of children receiving TAFDC, who are unemployed or underemployed individuals who are disconnected from work or training who have two or more barriers to employment.	X	Yes, must be receiving TAFDC or be a Non-Custodial Parent.	✓	Need support to address barriers to career readiness.	N/A	Comprehensive, customized case management, job training, and job search to support individuals to job placement and retention.	Initial employment, 30- and 90-day retention.	\$18.96 an hour.	Occupational or vocational training leading to an industry recognized certificate in a high demand labor market.		
DTA - Young Parent Program (YPP)	✓	✓		TAFDC Young parents (ages 14-24) who are currently out of school and (1) do not have a high school diploma or its equivalent; or (2) who wish to pursue post-secondary education and training. Participation by non-custodial parents and those who have children under 2 encouraged.	14-24, who are expecting or parenting.	Yes, must be receiving TAFDC or be a Non-Custodial Parent.	✓	Need to be seeking high school completion or pursuing post-secondary education.		Comprehensive, customized case management and educational programming to support individuals to achieve their education, life, and parenting goals.			Occupational or vocational training leading to an industry recognized certificate in a high-demand labor market.		HiSET/GED completion, post-secondary completion, measurable progress on economic mobility assessment.
DTA - DTA Works Intern Program	✓			TAFDC Individuals seeking a short-term, entry-level position where you will learn skills needed for employment.	X	Yes, must be receiving TAFDC or be a Non-Custodial Parent.	✓	Must be interviewed by DTA Works Staff.	Be able to pass a CORI.	Short-term, paid internship at a local DTA office, partner state agency or non-profit organization.	On the Experience leading to full time employment.				
DTA - Empowering to Employ (ETE)	✓			TAFDC-individuals with a suspected or confirmed disability who are interested in employment. Confirmed eligibility for MRC services.	X	✓	✓		MRC will determine eligibility.	Provide coordinated service delivery and employment support services to DTA clients with disabilities facing challenges in obtaining, maintaining, and retaining employment.	Individualized employment goals.				

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DTA - Secure Jobs	✓			Families who are experiencing homeless that are residing in an Emergency Assistance Shelter, receiving HomeBase funds, or receiving RAFT funds.	X	✓	✓		Families experiencing homelessness who are ready, willing, and able to work.	Employment support, job training and job search services for homeless or previously homeless families receiving assistance from Executive Office of Housing and Livable Communities.					Progress on Economic Mobility Assessment that leads to housing and employment.
DTA - Work Participant Program (WPP)	✓			TAFDC and SNAP individual who desires support to find a job and/or advance their career goals with one or fewer barriers to work readiness.	X	✓	✓			Job search and employment supports and/or training offered to cohorts and individuals at local MassHire One Stop Career Centers (OSCCs).	Individualized employment supportive services for clients.				
Department of Unemployment Assistance (DUA)	✓	✓	✓	Unemployed individuals and Massachusetts employers.		X	✓	X	Enough wages to qualify for a claim; able, available, and actively seeking work.	Unemployment Insurance Benefits and Training Opportunities Program (Section 30).					Many UI related goals. (i.e., timely first payments, etc.)
Job Corps		✓		At risk youth	16 to 24					Complete high school education; Training and Education for Meaningful Careers; Career Counseling and Guidance; Assistive Technology; Pre-employment and transitional services for students; Soft Skills Training; Internship Opportunities.	✓	✓	✓	0%	✓

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Massachusetts Commission for the Blind	✓	✓	✓	Massachusetts residents who are determined to be legally blind.	14 or older	X	✓	X	Must be determined and reported to be legally blind by an eye care provider. Must be a resident of Massachusetts.	Complete high school education; Training and Education for Meaningful Careers; Career Counseling and Guidance; Assistive Technology; Pre-employment and transitional services for students; Soft Skills Training; Internship Opportunities.	✓	✓	✓	35%	✓
MDCS-BizWorks			✓	Massachusetts businesses		X	✓	X	Businesses must have a Certificate of Good Standing.	BizWorks Resource Guide, Rapid Response, Safety Grants, Career Center Services, Workforce Boards, Workforce Training Grants, and many others. Program believes in a "One Team One Goal" approach.		✓			
MDCS-Rapid Response	✓		✓	Businesses and their employees who are in transition, including an official WARN Notice, plant closings, layoffs, natural disasters, or emergencies i.e., fires.		X	✓	X	Received an official WARN or layoff notice.	Pre-layoff services: Informational Sessions re: DUA Unemployment Insurance, outplacement services, referrals to MassHire Career Centers and Layoff Aversion Services for businesses when appropriate.	✓	✓			

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MDCS-WIOA Title I Adult	✓			Low-Income or Low Skilled.	18+	✓	✓		Priority of Service or Basic Skills Deficient, English Language Learners, Veterans, Low-Income, Selective Service Compliant.	Career, training, and employment services.	✓	✓	✓	✓	
MDCS - WIOA Title I Dislocated Worker	✓	✓		Individuals unemployed through no fault of their own.	18+		✓		Received notice of layoff or laid off, displaced homemakers.	Career, training, and employment services.	✓	✓	✓	✓	
MDCS - WIOA Title I Youth (In-School Youth)		✓		In-School youth with barriers to completing education or entering employment.	14-21	✓	✓		Barriers to Employment Selective Service Compliant.	GED/HiSET Prep, Work Experience, Work Readiness and Skills Training, Guidance and Counseling.	✓	✓	✓	✓	
MDCS - WIOA Title I Youth (Out-of-School Youth)		✓		Out-of-School youth with barriers to completing education or entering employment.	16-24				Barriers to Employment Selective Service Compliant.	GED/HiSET Prep, Work Experience, Work Readiness and Skills Training, Guidance and Counseling.	✓	✓	✓	✓	
MDCS - Wagner Peyser	✓	✓	✓	Job Seekers and Businesses.						Labor Exchange Services	✓	✓			
MDCS-Trade Program	✓	✓	✓	Unemployed jobseekers displaced due to production moving overseas or increased imports of similar products that compete.						Training, Job Search and Relocation Benefits, Trade Readjustment Allowances, Career Planning, Travel Allowances, Reemployment Trade Adjustment Assistance.	✓	✓	✓	✓	

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Massachusetts Rehabilitation Commission (MRC)	✓	✓	✓	Individuals with Disabilities to assist in obtaining, maintaining, and advancing in competitive integrated employment.	14 and up	Consumers must meet financial eligibility guidelines for paid services.	✓	X	Must be an individual with a disability with a functional limitation affecting their ability to work.	Career counseling and guidance, training, and job placement/employment services, career planning, assistive technology, work readiness training, education assistance, on-the-job supports/job coaching, assistance transitioning from school to work, Pre-Employment Transition Services for students with disabilities and post-employment supports.	✓	✓	✓	35%	✓
Massachusetts YouthBuild Coalition, Inc.		✓		Out-of-School Youth	16-24	Low Income	No	No	Out of School and out-of-work, young people may have previous court involvement.	Education, Workforce Training, Leadership Development, Life Skills, and Community Service.	To be employed or enrolled in post-secondary education after completion.	Minimum wage or higher.	Nationally recognized vocational credential, Equivalency academic diploma.	Increased literacy and/or numeracy attainment. Achieve nationally-recognized credential.	Self-sufficiency, community involvement, refrain from court involvement.
Operation ABLE Job-Training Programs	✓			Adult Job Seekers	18 and over	Low-Income	Yes	High School Diploma or Equivalent.	Intermediate to Advanced Level of English.	Microsoft and Medical Office Training. Career Development Workshops. Resume Assistance.	Administrative Support Positions.				