WORKING IN INET WITH WINDOWS 10\IE11

We know that a lot of the facilities have already upgraded to Windows 10/IE11 but the Health Safety Net wanted to let you know that you can use all of the functions in INET with Windows 10/IE11 with the compatibility mode settings. *(Please note: It is not mandatory that you upgrade to Windows 10/IE11. INET will continue to work with the Windows version/Internet Explorer version you have presently..*

Below is the information you will need In order to add the compatibility mode settings:

Provider Portal Tips – IE11 Browser Compatibility

Open IE11 and navigate to INET at <u>https://dhcfpinet.hcf.state.ma.us/inetn/Login.aspx</u> . In the IE11 settings, choose **Tools >> Compatibility View Settings**.

In the Compatibility View Settings dialog, Type "state.ma.us" and click the Add button to add "state.ma.us" to the Compatibility View Websites List.

See next page for additional information.

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0	Fix connection problems	Health Safety Net
	Reopen last browsing session	INET Login for Registered Users
1	Pop-up Blocker	This is a subscription site and requires registration with the Health Safety Net prior to using this site.
	View downloads Ctrl+J	Compatibility View Settings available and/or dele may occur during these hours;
2V	Manage add-ons	You can add and remove websites to be displayed in Compatibility Waw.
	_	Enter Add this webster
	Compatibility View settings	Enter Add
2	Full screen F11	Websites you've added to Compatibility New:
	Toolbars 🕨	To go to the Health Safety Intgodd
	Explorer bars	If would like to register for INE desk@state.ma.us o call the Health Safety Net Het
< h >	F12 Developer Tools	
	Suggested Sites	Versioni 3.3.1235.310 Under under der verbiste hits from Microsoft Dipplay inhanet sites in Compatibility Verw Dipplay all verbistes in Compatibility Verw
	OneNote Linked Notes	Gose
	Send to OneNote	
2	Internet options	

Enable TLS 1.0, 1.2 and 1.2 – Follow the below steps

Open Internet Explorer E11 In the IE11 Toolbar - Choose **Tools >> Internet Options>>Advanced**. Scroll to bottom Make sure that **TLS 1.0, 1.1 and 1.2** are checked off (See below) Click "**OK**"

Please clear the cache on your computer by deleting the history files and also delete the old INET website/icon from your computer and

GO TO: Health Safety Net website>>Providers>>HSN-INET Information>>INET website Click on INET website and save as your new Health Safety Net link

Internet Options	? ×		
General Security Privacy Content Connections Programs Advan	nced		
	<u>'</u>		
Settings	_		
Enable memory protection to help mitigate online attacks*	<u> </u>		
Enable native XMLHTTP support			
Enable SmartScreen Filter			
Enable Strict P3P Validation*			
Send Do Not Track requests to sites you visit in Internet E Use SSL 2.0			
Use SSL 2.0			
✓ Use TLS 1.0			
Use TLS 1.1			
Use TLS 1.2			
✓ Ose TES			
Warn if changing between secure and not secure mode			
Warn if POST submittal is redirected to a zone that does n			
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*Takes effect after you restart your computer			
Restore advanced settings			
Reset Internet Explorer settings	-		
Resets Internet Explorer's settings to their default Reset			
condition.	-		
You should only use this if your browser is in an unusable state.			
OK Cancel App	yk.		