WORKING IN INET WITH WINDOWS 10\IE11

We know that a lot of the facilities have already upgraded to Windows 10/IE11 but the Health Safety Net wanted to let you know that you can use all of the functions in INET with Windows 10/IE11 with the compatibility mode settings. *(Please note: It is not mandatory that you upgrade to Windows 10/IE11. INET will continue to work with the Windows version/Internet Explorer version you have presently..*

Below is the information you will need In order to add the compatibility mode settings:

Provider Portal Tips – IE11 Browser Compatibility

Open IE11 and navigate to INET at <u>https://dhcfpinet.hcf.state.ma.us/inetn/Login.aspx</u> . In the IE11 settings, choose **Tools >> Compatibility View Settings**.

In the Compatibility View Settings dialog, Type "state.ma.us" and click the Add button to add "state.ma.us" to the Compatibility View Websites List.

See next page for additional information.

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9	Fix connection problems		Health Safety Net			
	Reopen last browsing session			INET Login for Registered Users		
	Pop-up Blocker	•	This is a subscription site and require	es registration with the Health Safety Net prior to using this site	3	
	View downloads Ctrl+J		Routine maintenance is schede may occur during these hours.	Compationly view settings	available and/or dela	
ব্য	Manage add-ons			Compatibility View.	П	
	-		Enter	Add this website:	1	
	Compatibility View settings		Enter	Add		
8	Full screen F11			Websites you've added to Compatibility Wew:		
	Toolbars	•	To go to the Health Safety Net publi			
	Explorer bars	•	call the Health Safety Net Hel		pdeskigistate.ma.us or	
<la></la>	F12 Developer Tools					
	Suggested Sites		Verson: 3.3.1235.301	Include updated website lists from Microsoft Oloplay intranet sites in Compatibility View Deplay all websites in Compatibility View		
	OneNote Linked Notes			Gose		
	Send to OneNote					
e	Internet ontions					

Enable TLS 1.0, 1.2 and 1.2 – Follow the below steps

Open Internet Explorer E11 In the IE11 Toolbar - Choose **Tools >> Internet Options>>Advanced**. Scroll to bottom Make sure that **TLS 1.0, 1.1 and 1.2** are checked off (See below) Click "**OK**"

Please clear the cache on your computer by deleting the history files and also delete the old INET website/icon from your computer and

GO TO: Health Safety Net website>>Providers>>HSN-INET Information>>INET website Click on INET website and save as your new Health Safety Net link

Internet Options			? ×					
General Security Privacy Cont	ent Conn	ections Program	Advanced					
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Settings								
Enable memory protection to help mitigate online attacks*								
Enable native XMLHTTP support								
Enable SmartScreen H	Enable SmartScreen Filter							
Enable Strict P3P Valid	Enable Strict P3P Validation**							
Use SSL 2.0	✓ Send Do Not Track requests to sites you visit in Internet E							
Use SSL 3.0								
Use TLS 1.0								
Use TLS 1.1								
Use TLS 1.2								
✓ Warn about certificate	Warn about certificate address mismatch*							
Warn if changing between secure and not secure mode								
✓ Warn if POST submitta	al is redirect	ed to a zone that	t does n					
*Takes effect after you restart your computer								
rakes eneccanter you restart your computer								
		Restore advance	d settings					
Reset Internet Explorer settings								
Resets Internet Explorer's settings to their default Reset								
condition.								
You should only use this if your browser is in an unusable state.								
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