

WORKING IN INET WITH WINDOWS 10\IE11

We know that a lot of the facilities have already upgraded to Windows 10/IE11 but the Health Safety Net wanted to let you know that you can use all of the functions in INET with Windows 10/IE11 with the compatibility mode settings. *(Please note: It is not mandatory that you upgrade to Windows 10/IE11. INET will continue to work with the Windows version/Internet Explorer version you have presently..*

Below is the information you will need In order to add the compatibility mode settings:

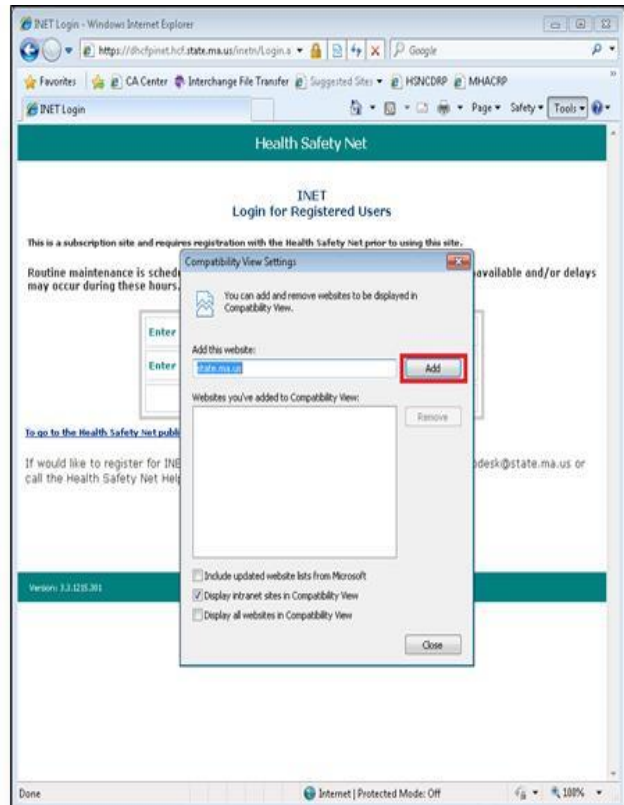
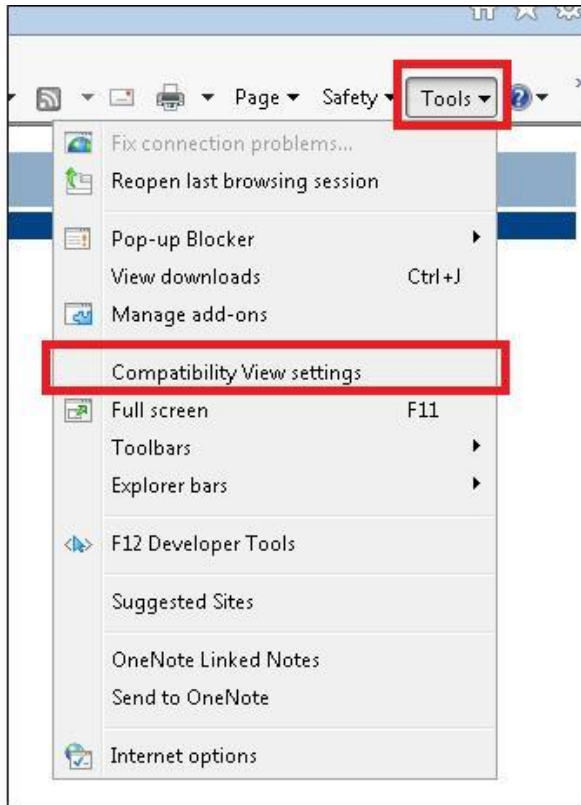
Provider Portal Tips – IE11 Browser Compatibility

Open IE11 and navigate to INET at <https://dhcfpinet.hcf.state.ma.us/inetn/Login.aspx> .

In the IE11 settings, choose **Tools >> Compatibility View Settings**.

In the Compatibility View Settings dialog, Type “state.ma.us” and click the Add button to add “state.ma.us” to the Compatibility View Websites List.

See next page for additional information.



Enable TLS 1.0, 1.1 and 1.2 – Follow the below steps

Open Internet Explorer E11

In the IE11 Toolbar - Choose **Tools >> Internet Options>>Advanced**.

Scroll to bottom

Make sure that **TLS 1.0, 1.1 and 1.2** are checked off (See below)

Click **“OK”**

Please clear the cache on your computer by deleting the history files and also delete the old INET website/icon from your computer and

GO TO: Health Safety Net website>>Providers>>HSN-INET Information>>INET website

Click on INET website and save as your new Health Safety Net link

