Coming soon

A new **absence** and **leave** process in collaboration with **Workpartners**

Agencies and Secretariats are taking steps toward a September launch of Workpartners® administering absences and family- and medical-related leaves for Commonwealth employees.

Workpartners has been in the leave administration business for more than 20 years. They will ensure the consistent and accurate application of leaves in conjunction with state and federal law, as well as our policies. They will also provide a dedicated phone line and online assistance 24 hours a day, 7 days a week, 365 days a year. You will soon receive information from Workpartners and the Commonwealth detailing the new leave processes. You will also receive a wallet card with Workpartners' contact information.

Learn more about the Workpartners collaboration and what you can do next. Visit **mass.gov/workpartners** for FAQs and more!



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Workpartners will administer leaves for the following qualifying reasons

- Day-to-day absences due to illnesses or routine medical appointments
- Caring for your own serious health condition, including an injury or a complicated pregnancy
- Caring for a family member with a serious health condition, including an injury or complicated pregnancy
- Bonding with a new child welcomed by birth, adoption, or foster placement
- Caring for a family member who is a current or former member of the armed forces AND was injured while serving
- Managing affairs while a family member, who is a member of the armed forces, is on active duty

Visit mass.gov/workpartners.

Please note

The implementation date for sick calls related to day-to-day absences, illnesses, and medical appointments will be announced once all details are finalized and approved. Until then, current call-out procedures will remain in place.

