

## INPATIENT MENTAL HEALTH SERVICES FOR DEAF & HARD OF HEARING PERSONS



### DEAF SERVICES

#### WORCESTER RECOVERY CENTER AND HOSPITAL

309 Belmont Street  
Worcester, MA 01604  
Operator: (508) 368-4000  
Referrals: 508-368-3313  
Referrals Fax: (508) 363-1515

Call Unit to arrange for VP calls

For other consultation and information about Deaf Services at WRCH, contact:

Jesse Wilson 508-375-7200  
Jesse.Wilson@mass.gov

Colleen Doyle-Motta 508-368-3376  
Colleen.Doyle-Motta@mass.gov

Other Resources [www.mass.gov/dmh](http://www.mass.gov/dmh)  
click on *Key Resources* then *Services for Deaf & Hard of Hearing*

### INPATIENT DEAF SERVICES

**Accepts individuals who:**

- Require inpatient hospital level of care
- Utilize a signed language, visual-gestural communication or need other adaptations for successful communication

**Serves:**

- Deaf
- Hard of hearing
- Deaf-blind
- Late Deafened individuals
- Massachusetts residents
- Non-Massachusetts residents by arrangement
- Adults
- Adolescents, 14 and older, by special arrangement

**Provides:**

- Acute Stabilization
- Evaluation
- Evidence-based recovery approaches
- Discharge planning
- Court-ordered forensic evaluations
- Short-term and continuing care

### DEAF CULTURE & COMMUNICATION

**Communication:**

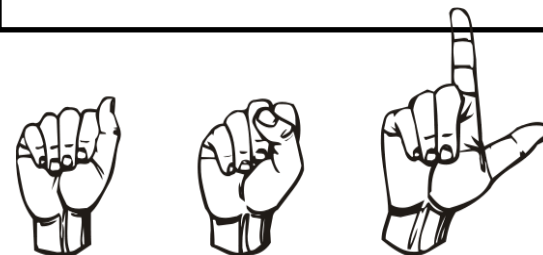
Inpatient Deaf Services Communication Staff are skilled at matching an individual's communication needs. Our staff is composed of native signers, Mental Health Clinicians with Deaf MH expertise, ASL interpreters and signing staff.

**Deaf Culture:**

Our goal is to have a culturally affirmative environment for people who are Deaf, Deaf-blind, and hard of hearing.

**The Staff:**

The Multidisciplinary Treatment Team (Psychiatry, Social Work, Nursing, Psychology, Occupational Therapy, Rehabilitation Counseling, Communication Department) have expertise in mental illness and Deafness and can evaluate issues related to Language Dysfluency.



### ACCESSIBLE TREATMENT

**Evidence-based Treatment:**

We offer Cognitive Behavior Therapy, Dialectical Behavior Therapy, Cognitive Enhancement Therapy, and Trauma-Informed Care in a Person-Centered context that has been adapted for Deaf people.

**Medication Management:**

For people in need of psychiatric or medical medications, emphasis is placed on education about symptoms, medication use and side effects.

**Communication Strengths and**

**Language Dysfluency:**

Each patient's communication strengths are identified and interventions are adapted to meet communication needs.

**Other Communication Adaptations:** As needed, the

WRCH Deaf Services Communication Department provides visual communication aids from our vast resources or as adapted to the individual's needs, FM amplification as needed and use of other communication technology/aids according based on our internal Communication Screening.