WW24 - General License Certification

Bureau of Water Resources, Waterways and Wetlands





Overview

- WW24 General License Certification Application may only be submitted if you are eligible as determined through the WW-Pre-Application Process
- A WW24 certification provides applicants for small docks and piers with an expedited process for authorization of their structures
- The state legislature amended MGL Chapter 91 to allow MassDEP to create a General License for certain non-commercial, residential, water-dependent, small-scale docks, piers, and similar structures within tidelands, Great Ponds, and navigable rivers.
- This document will take you through the ePlace online permitting application process



General Navigation

Always Click Continue Application » to move to the next page.

- Do NOT use the Browser Back Button as this will take you out of the system
- Any field with a red asterisk (*)is required before you can move off the page.
- Click Save and resume later to save your work and resume at a later time.
- Click on the tool tips where applicable to get more details.
- □ We strongly suggest using Microsoft EDGE as a preferred browser



How to Apply

First time users:

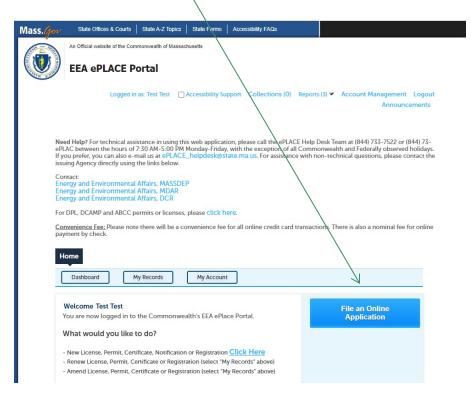
- Click or type this address on your browser: <u>https://eplace.eea.mass.gov/citizenacc</u> <u>ess</u>
- Follow the prompts to create a new user account.
- Be sure to provide full name, address and contact information when you set up your account
- Return users: Log into your account in ePlace using your username/password



EEA ePLACE Portal

A	nnouncements	Accessibility Support	Register for	an Account	Reports (2) 💌	Logir
ed Help? For technical assistant (844) 73-ePLAC between the ho derally observed holidays. If you n-technical questions, please co	ours of 7:30 AM-5 1 prefer, you can a	:00 PM Monday-Friday, wi also e-mail us at ePLACE_	th the excepti helpdesk@st	ion of all Con	nmonwealth an	d
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□ Click "File an Online Application" to start





Read and accept the Terms and Conditions

□ Click the checkbox and click "Continue"

File an Online Application

Online Applications and Record Authorization Form

Welcome to the Commonwealth of Massachusetts eLicensing and ePermitting portal. In order to continue, you must review and accept the terms outlined as set forth below. Click the "Continue" button in order to proceed with the online submission process.

In order to perform licensing and permitting transactions online, you were required to register for the eLicensing and ePermitting Portal. All registered users of the eLicensing and ePermitting Portal are required to agree to the following:

 Use of the Commonwealth of Massachusetts eLicensing and ePermitting Portal is subject to federal and state laws, which may be amended from time to time, including laws governing unauthorized access to computer systems. Online inquiries and transactions create electronic records that in some instances might

I have read and accepted the above terms.

Continue »





□ Click on "Apply for a DEP Authorization – Waterways Chapter 91 (WW)"

Search

- Apply for a DCR Authorization Construction and Vehicle Access Permits
- Apply for a DCR Authorization Special Use Permits
- Apply for a DEP Authorization Air Quality (AQ)
- Apply for a DEP Authorization Drinking Water (DW)
- Apply for a DEP Authorization Hazardous Waste (HW)
- Apply for a DEP Authorization NPDES (WM)
- Apply for a DEP Authorization Solid Waste (SW)
- Apply for a DEP Authorization Watershed Management (WM)
- Apply for a DEP Authorization Waterways Chapter 91 (WW)
- Apply for a DEP Authorization 401 Water Quality Certification (WW)
- Apply for a DEP Authorization Water Pollution Wastewater (WP)
- Apply for a DEP Authorization Water Pollution Residuals (WP)
- Apply for a DEP Authorization Toxic Use Reduction (TUR)
- Apply for a MDAR Authorization
- Apply for an EEA General Request
- Link Your Account For MassDEP Only

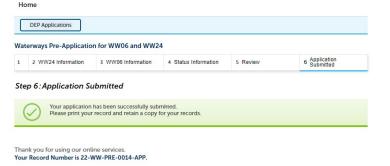
Continue »



How to Apply: Pre-Application step

- Prior to applying for a WW24:
- Submit a Pre-Application for WW06 and WW24 to determine your eligibility for a WW24
- Second, if you are eligible, note the record number you will receive via notification. This Pre-Application
 Record Number must be added during the WW24 application submission
- If you have already completed the Preapplication process, go to the next slide

	Jearch	
•	Apply for a DEP Authorization - Drinking	Water (DW)
	Apply for a DCR Authorization - Constru	
	Apply for a DCR Authorization - Special	
>	Apply for a DEP Authorization - Air Quali	ity (AQ)
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۶	Apply for a DEP Authorization - Watershi	ed Management (WM)
¥	Apply for a DEP Authorization - Waterwa	ays Chapter 91 (WW)
	O WWAR - Chapter 91 Administrative R	Request(s) Application
	Waterways Pre-Application for WW06	δ and WW24
	O WW01 - Water-Dependent License/Pe	ermit Application
	O WW04 - Determination of Applicabilit	y Application
	O WW05 - Certificate of Compliance	
	O WW06 - Simplified License Application	on
	O WW14 - Nonwater-Dependent License	e/Permit Application
	O WW16 - Nonwater-Dependent License	e/Permit in a MHP Area
	O WW17 - Nonwater-Dependent License	e/Permit Joint MEPA/El
	O WW24 - General License Certification	n Application
	O WW25 - Test Project Permit Application	on



You will need this number to check the status of your application.



EA ePLACE Portal

Select WW24 General License Certification Application and Click "Continue"



- Apply for a DEP Authorization Drinking Water (DW)
- Apply for a DCR Authorization Construction and Vehicle Access Permits
- Apply for a DCR Authorization Special Use Permits
- Apply for a DEP Authorization Air Quality (AQ)
- Apply for a DEP Authorization Hazardous Waste (HW)
- Apply for a DEP Authorization NPDES (WM)
- Apply for a DEP Authorization Solid Waste (SW)
- Apply for a DEP Authorization Watershed Management (WM)
- Apply for a DEP Authorization Waterways Chapter 91 (WW)
 - O WWAR Chapter 91 Administrative Request(s) Application
 - O Waterways Pre-Application for WW06 and WW24
 - O WW01 Water-Dependent License/Permit Application
 - O WW04 Determination of Applicability Application
 - O WW05 Certificate of Compliance
 - O WW06 Simplified License Application
 - O WW14 Nonwater-Dependent License/Permit Application
 - O WW16 Nonwater-Dependent License/Permit in a MHP Area Application
 - O WW17 Nonwater-Dependent License/Permit Joint MEPA/EIR Application
 - WW24 General License Certification Application
 - O WW25 Test Project Permit Application
- Apply for a DEP Authorization Water Pollution Wastewater (WP)
- Apply for a DEP Authorization Water Pollution Residuals (WP)
- Apply for a DEP Authorization 401 Water Quality Certification (WW)
- Apply for a DEP Authorization Toxic Use Reduction (TUR)
- Apply for a MDAR Authorization
- Apply for an EEA General Request
- Link Your Account For MassDEP Only





Enter the Pre-Application Record number Click "Continue Application" to proceed

1 Pre-Application Information	2 Contact 2 Information	3 Application Information	4 Documents	5 Special Fee Provision	6
Step 1: Pre-Appl	lication Informat	ion > Page 1 of 1			
		Instructions / Fe	e Schedule		
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Step 2: Contact Information

- Permittee: Read instructions to enter "Permittee" then Click "Add New" or "Look up".
- Application Contacts: If you have additional contacts – Permittee(s), Property Owner(s) or other; Please read instructions then click on "Add New" or " Look up" and follow the prompts
- Select corresponding "Contact Type" and follow the prompts to enter additional information.
 Repeat for each contact type that is needed for your application

	2 Contact Information	3 Application Information	4 Documents	5 Special Fee Provision	6	7
Step 2: Contact	Information > Pag	ge 1 of 1				
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Permittee						
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are an "Application Co	ntact". Do not enter yo	our name or contact info	rmation in the fields for	the Permittee.		
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EEA ePLACE Portal

Step 2: Contact Information

Select the appropriate answer to each of the questions

Click "Continue Application" to proceed

Additional Contacts Info

* Please provide the Name of the Permittee(s) exactly as it should be listed in the license/permit that will be recorded at the Registry of Deeds (the name(s) listed here need to match the name(s) listed on the plans or the license may be rejected by the Registry of Deeds):

Test

 I hereby attest that I have listed all the Permittees in the Application Contacts section (each Permittee entered as a separate contact - do not list 2 names in 1 field):

✓

Are you the sole owner of right of way? : *

Yes O No

*I hereby attest that I have listed all the Property Owners in the Application Contacts section: 🕧

~

Enter the Name of the Municipality: *

Test

Continue Application »

Save and resume later

(?)



Step 3: Application Information

- Select General License for Structures (tidal or non-tidal) from the drop down
- □ Enter remaining information
- Read instructions on how to enter information on your Primary Project Location

1 Pre-Application Information	2 Contact Information	3 Application Information	4 Documents	5 Special Fee Provision	6	1
Step 3: Applicati	on Information >	Page 1 of 2				
		Instructions / Fe	e Schedule			
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Primary Project Lo	ocation					
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			or locate the project site atitude XX.XXXXXX Long		Right cl	ICK
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Street Name 2

EEA ePLACE Portal

Name of the Waterbody Falmouth Harbor *Street #

* Street Name

Step 3: Application Information

- Please read instructions for more details
- Enter your Project Information

- Select the appropriate Yes/No answer.
- Click "Continue Application" to proceed

Project Information

Please use the text box to describe the project.

Please use the text box to describe the location(s) that is the subject of this application if it involves multiple properties/locations and/or if there is not a traditional physical address for the property. Please see the help text for examples.

If the project location is a single property with a traditional physical address, please enter N/A in this text box and only complete the "Primary Property Location".

*Brief Description of Project (e.g., dock, seawall, boat ramp, Harborwalk – if a longer narrative is to be provided, please upload a separate document):

*Brief Description of Project Location - Non-Traditional Address (e.g., "west end Toronto Avenue right-of-way at Gloucester Harbor" DO NOT complete this field if your project has a traditional address –enter N/A):

* Is the Project site in an Environmental Justice Community?: \bigcirc Yes \bigcirc No

* Which Wetlands Protection Act process document are you attaching?:

--Select--

Continue Application ×

Save and resume later

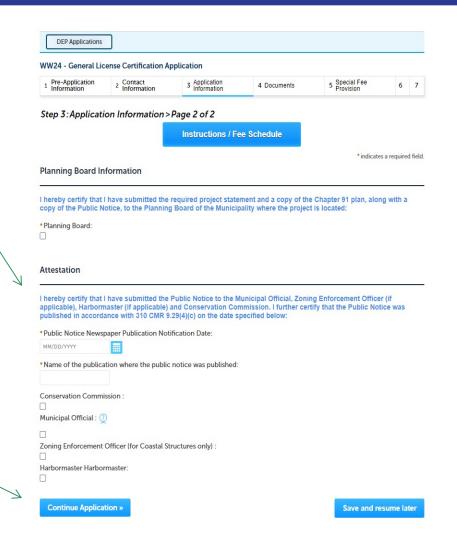


Step 3: Additional information

- Please read the disclaimer, confirm you have completed this important step
- Enter publication notification date
- Enter the publication name
- Select all eligible parties you have notified about your project
- Click "Continue Application" to proceed



EEA ePLACE Portal



Step 4: Documents

- Upload all required documents for your application
- The required documents will be listed on the table
- If you need more information about documents, click on Instructions/ Fee Schedule button
- To begin attaching documents, click "Browse"



Instructions / Fee	Schedule
You are required to upload the fee calculation at this stage of the click on the "Instructions/Fee Schedule" link and select the Inland	
Do not make any payment for the Occupation/Displacement fees a submitting the application.	at this time. Only pay the \$75 application fee when
	* indicates a required fie
List of Documents	
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Please upload 6 Required Document(s) which are mandatory 1. Chapter 91 Plans	to submit this Application.
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1. Chapter 91 Plans	to submit this Application.

Documents

6. WPA Plans

When uploading file document(s) the maximum file size allowed is 50 MB. The 'File Name' (including file extension) MUST NOT exceed 75 characters in length. The document 'Description' MUST NOT exceed 50 characters in length.

Documents that exceed any of these limits will be removed by the system, and cannot be retrieved, which may delay the review process.

.bat;bin;dll;exe;js;msi;sql;vbs;ade;adp;chm;cmd;com;cpl;hta;ins;isp;jar;jse;lib;lnk;mde;msc;msp;mst;php;pif;scr;sct;shb;sys;vb;vbe;vxd;wsc;wsf;wsh are disallowed file types to upload.

Name	Туре	Size	Latest Update	Description	Action
No records	found.				
Browse					
Continue	Application »				Save and resume later

Step 4: Documents (Attaching)

- A "File Upload" window opens
- Click "Browse"
- Choose the file(s) you want to attach
- When all files reach 100%, click "Continue"

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Continue Browse		



Step 4: Documents (Attaching)

- □ Select the document type
- Provide a description of each document that you uploaded
- Click "Browse" to add more documents
- When all documents are uploaded and described, click "Save"
- Click "Continue Application" to proceed

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Step 4: Documents (Attaching)

- You should see a message that you have successfully attached documents
- Review the list of attached documents
- When ready, click "Continue Application" to proceed

ww							
	4 - General License	e Certification Application	ation				
1	2 Contact Information	3 Application Information	4 Document	ts	5 Special Provision	Fee n	6 Review
Stel	o 4: Documents:	> Page 1 of 1					
Step	- Documents						
		L.	nstructions / F	-ee Sch	edule		
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Home

Step 5: Special Fee Provision

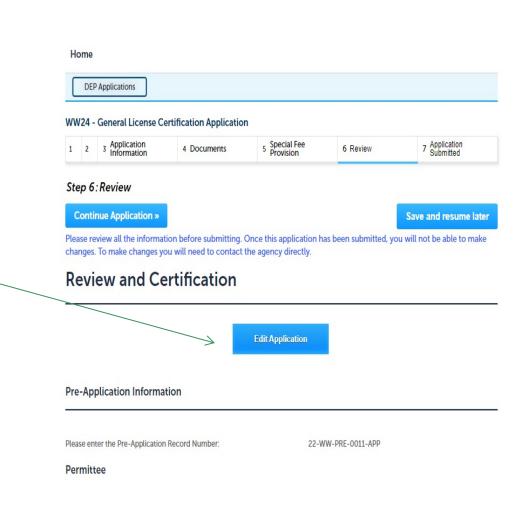
- If Special Fee Provision is applicable, check the appropriate box and provide requested information
- Click "Continue Application" to proceed

1 2 3 Application Information	4 Documents	5 Special Fee Provision	6 Review	7 Application Submitted
Step 5:Special Fee Pro	ovision > Page 1 of	1		
step s.special rec rie		- uctions / Fee Sched		
	Insu	uctions / Fee Sched	lule	
Do not check any of these I provision.	boxes unless the appli	cant meets the criteria	identified in the help	text below for a special
provision.				
				* indicates a required
Special Fee Provision				
•				
Check if applicable:				
Check if applicable:				
Check if applicable: Exemption: ①				
Check if applicable:	t or policy): 👰			
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Step 6: Review

- The entire application is shown for your review
- If you identify something you need to change, click "Edit Application"
- Otherwise, continue to the bottom of the page





Step 6: Review

- Read the Certification Statement
- Click the check box to complete your certification
- Click "Continue ______ Application" to proceed with your submittal



Step 7: Pay Fees

- You will have the option to select the payment method:
 - Pay Online
 - Pay by Mail
- Online payment will require a service charge
- Select the payment method you prefer to continue

Home

DEP Applications

WW24 - General License Certification Application

1	2 3 4	4 Documents	5 Special Fee Provision	6 Review	7 Pay Fees	8 Application Submitted
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Step 7: Pay Fees

Listed below is the fee for the authorization that you are applying for. The following screen will display your total fees.

Payment may be made by electronic check or credit card for a nominal processing fee. The electronic check fee is \$0.35 per transaction. Credit card payments are 2.35% per transaction. Clicking on the PAY ONLINE button will bring you to the secure online payments portal. Once you have made payment, you will be returned to your application for submittal.

Payment may also be made by mail. However, review of your permit will not begin until payment is received. By clicking on the Pay by Mail button, you will have submitted your application. You will receive a notification email with the location and address to send your payment. That information is also available in the instructions for this authorization.

Application Fees

Fees	Amount
WW24 Application Fees	\$75.00
Total Fees	\$75.00
Pay Online » Pay by Mail »	



Pay Online

- If you choose "Pay Online", you will be redirected to the payment site
 - Provide all payment and billing information
 - Accept the terms and conditions and click submit
- You will receive an email receipt from nCourt the payment provider

Billing Information		Payment Information
		Credit/Debit Card Electronic Check/ACH
First Name		Card Type
Enter First Name		Select Card Type V
Last Name		Card Number
Enter Last Name		TEST MODE
Street		CVV Code
Enter Street		123
City		Expiration
Enter City		01 ~ 2011 ~
State/Territory		
Select State	~	Check to accept both the Commonwealth of Massachusetts and nCourt Terms Agreements.
Zip		
Enter Zip		Commonwealth of Massachusetts Terms Agreement
Phone Number		Agreement
()		I authorize the charge to my credit card for the amount shown above. I agree to pay the total amount above
		according to the card issuer agreement. By checking the
Email		box below, I certify that I am an authorized user for the
Enter Email Address		above referenced credit card account.
Confirm Email		a Count Torres A successful
Enter Email Address		nCourt Terms Agreement

Please Verify above information before the Submit Payment Button is pressed. Do not click Submit Payment button more than one time.



EEA ePLACE Portal

Back

Pay by Mail

- If you choose "Pay by mail"
 - Check your email for instructions

NOTE: The review of your application by they agency will not start until payment has been received Thank you for submitting your online authorization application form for authorization type: WW24 - General License Certification Application. Your Application Number is: 20-WW24-000055-APP. In order to complete your payment for the application please follow the below instructions. You have the option to Pay Online or Pay by Mail.

To Pay Online: Please log in to your account in EEA EPLACE Portal https://testaca.eea.mass.gov/AccelaACA/ go to My Records and Click "Pay Fee Due" link against the Application Number 20-WW24-000055-APP. Click pay online button and the system will redirect you to the Payment website, you can make the payment by credit card or ACH. Once it's processed you will receive a notification from the epayment vendor that your payment is complete. That notification will include a Reference ID # for your records.

To Pay by Mail: If you chose the "Pay by Mail" option, please make your payment in the form of a check or money order made payable to the Commonwealth of Massachusetts. Do not send cash. You must include your Application Number 20-WW24-000055-APP on the check or money order that must be sent to the address below.

Department of Environmental Protection PO Box 4062 Boston, MA 02211

Review of your application will not begin until after your payment has been received and processed.



Submission Successful!

- When you submit your application, you will receive a Record ID so you can track the status of your application online
- Upon submission of your application please make sure to check your email for system notifications

DEP Applications	fination Application			
2 3 4 Documents	5 Special Fee Provision	6 Review	7 Pay Fees	8 Application Submitted
p 8:Application Subn	nitted			
Your application has I	been successfully submit			
Rlease print your reco	ord and retain a copy for	your records.		
nk you for using our online s	opicos			



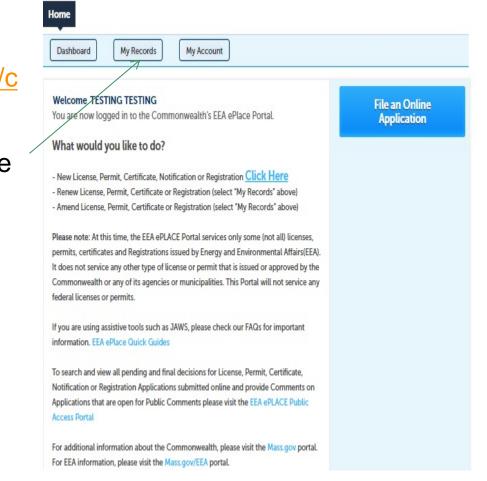


To check the status of an application

□ Log on to EEA ePlace portal

<u>https://eplace.eea.mass.gov/c</u> <u>itizenaccess</u>

Go to your "My Records" page in ePlace to see or track the status of an application





Questions?

□ For technical assistance:

- Contact the ePlace Help Desk Team at (844) 733-7522
- □Or send an email to: <u>ePLACE_helpdesk@state.ma.us</u>

□ For business related questions, please visit the link below: https://www.mass.gov/how-to/ww-24-general-license-certification



