
WW27 - Combined Licenses/Permits for Waterways and Water Quality Certification Amendment

MassDEP Bureau of Water Resources, Waterways & Wetlands







EEA ePlace Portal

Overview

- ❑ This presentation is to assist in completing a new **WW27 - Combined Licenses/Permits for Waterways and Water Quality Certification Amendment**
- ❑ The WW27 application is an amendment for a combined process for Waterways & Water Quality Certifications, including Water-Dependent Chapter 91 Waterways License/Permit and/or 401 Dredging, Fill/Excavation Water Quality Certification.
- ❑ This presentation will take you screen by screen through the EEA ePLACE online permitting application process



General Navigation

- ❑ Always Click  to move to the next page
- ❑ Any field with a red asterisk (*) is required before you can move off the page
- ❑ Click  to save your work and resume at a later time
- ❑ Click on the tool tips where applicable to get more details 
- ❑ Click on Instructions tab  for more information on application process
- ❑ We strongly suggest using Microsoft EDGE as a preferred browser



How to Apply

First time users:

- ❑ Click or type this address on your browser:
[Mass.gov Licensing and Permitting Portal](https://www.mass.gov/Licensing-and-Permitting-Portal)
- ❑ Follow the prompts to create a new user account
- ❑ Log into your account in EEA ePlace using your username/password

The screenshot shows the EEA ePLACE Portal website. At the top, there is a navigation bar with links for "State Offices & Courts", "State A-Z Topics", "State Forms", and "Accessibility FAQs". Below this is the "EEA ePLACE Portal" header with the state seal and the text "An Official website of the Commonwealth of Massachusetts".

Navigation links include "Announcements", "Accessibility Support", "Register for an Account", "Reports (2)", and "Login".

Help text: "Need Help? For technical assistance in using this web application, please call the ePLACE Help Desk Team at (844) 733-7522 or (844) 73-ePLAC between the hours of 7:30 AM-5:00 PM Monday-Friday, with the exception of all Commonwealth and Federally observed holidays. If you prefer, you can also e-mail us at ePLACE_helpdesk@state.ma.us. For assistance with non-technical questions, please contact the issuing Agency directly using the links below.

Contact information: "Energy and Environmental Affairs, MASSDEP", "Energy and Environmental Affairs, MDAR", "Energy and Environmental Affairs, DCR".

For DPL, DCAMP and ABCC permits or licenses, please [click here](#).

Convenience Fee: "Please note there will be a convenience fee for all online credit card transactions. There is also a nominal fee for online payment by check."

The main content area has a "Home" button and a "Welcome to the Commonwealth of Massachusetts ePLACE Portal" section. It includes a "Login" form with fields for "User Name or E-mail:" and "Password:", a "Login" button, and a "Remember me on this computer" checkbox. There are also links for "I've forgotten my password" and "New Users: Register for an Account".

Options for Licensees and Applicants: "- Apply for, Renew, or Amend a License, Permit, Certificate, Notification or Registration", "- Make Payments Online".

ePLACE Portal Account Registration: "In order to utilize most of the services available through the ePLACE, you must first register for an account to do any of the following: - Apply for a License, Permit, Certificate, Notification or Registration".

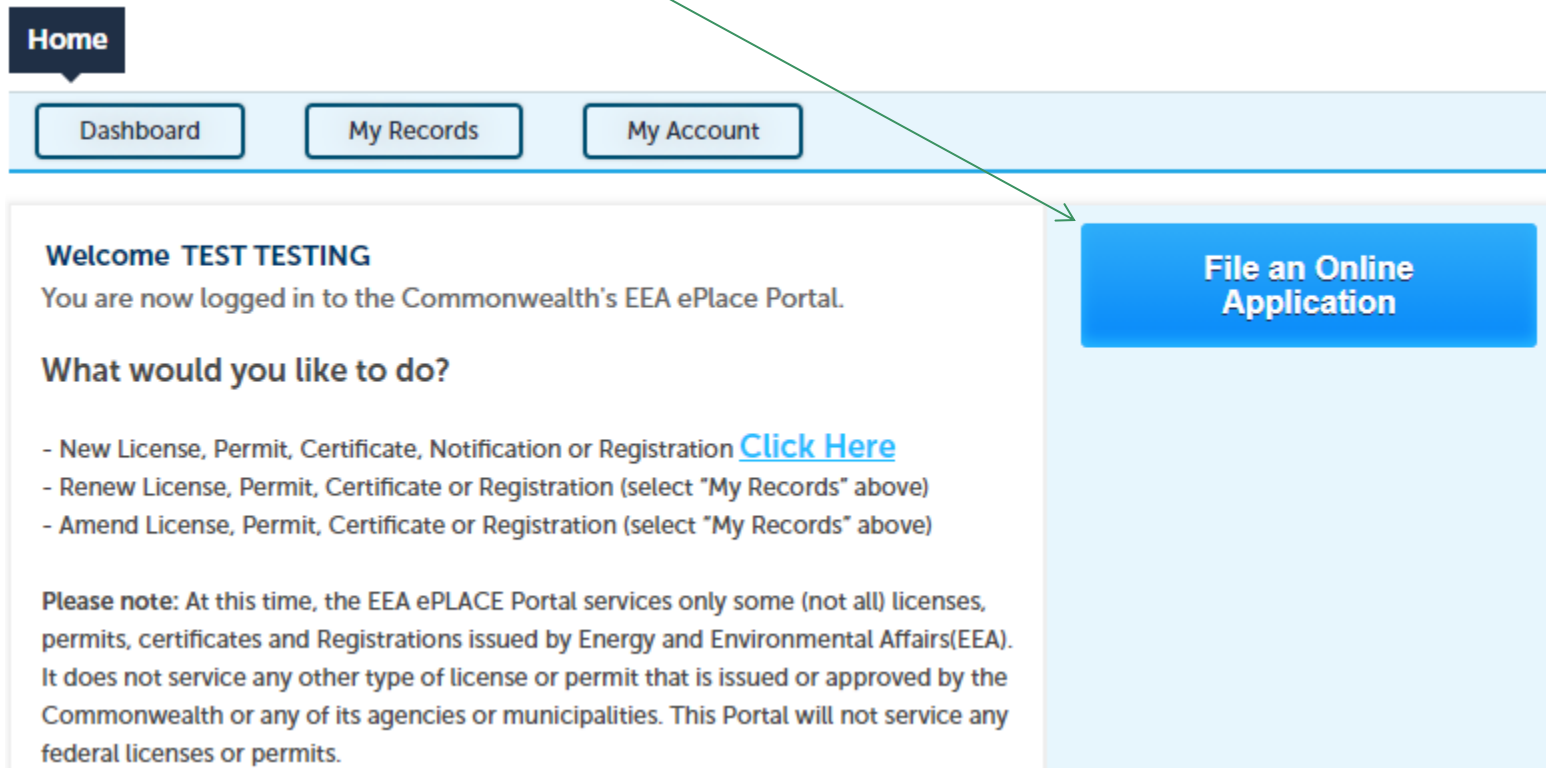
Please note: "At this time, the ePLACE Portal services only some (not all) licenses, permits and certificates issued by Energy and Environmental Affairs(EEA). It does



EEA ePlace Portal

File an Online Application

❑ Click here to start



The screenshot shows the EEA ePlace Portal dashboard. At the top left, there is a 'Home' button. Below it, there are three navigation buttons: 'Dashboard', 'My Records', and 'My Account'. The main content area on the left contains a welcome message for 'TEST TESTING', a list of actions to take, and a disclaimer. On the right side, there is a prominent blue button labeled 'File an Online Application'. A green arrow points from the text 'Click here to start' to this button.

Home

Dashboard My Records My Account

Welcome TEST TESTING
You are now logged in to the Commonwealth's EEA ePlace Portal.

What would you like to do?

- New License, Permit, Certificate, Notification or Registration [Click Here](#)
- Renew License, Permit, Certificate or Registration (select "My Records" above)
- Amend License, Permit, Certificate or Registration (select "My Records" above)

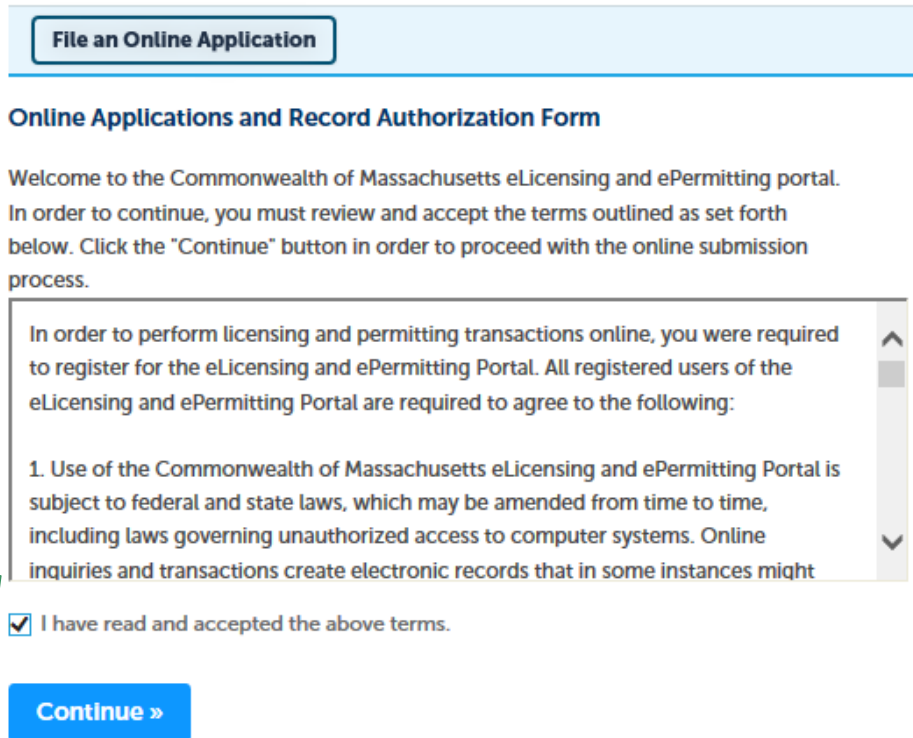
Please note: At this time, the EEA ePLACE Portal services only some (not all) licenses, permits, certificates and Registrations issued by Energy and Environmental Affairs (EEA). It does not service any other type of license or permit that is issued or approved by the Commonwealth or any of its agencies or municipalities. This Portal will not service any federal licenses or permits.

File an Online Application



File an Online Application

- ❑ Read and accept the Terms and Conditions
- ❑ Click the checkbox and click “Continue”



File an Online Application

Online Applications and Record Authorization Form

Welcome to the Commonwealth of Massachusetts eLicensing and ePermitting portal. In order to continue, you must review and accept the terms outlined as set forth below. Click the "Continue" button in order to proceed with the online submission process.

In order to perform licensing and permitting transactions online, you were required to register for the eLicensing and ePermitting Portal. All registered users of the eLicensing and ePermitting Portal are required to agree to the following:

1. Use of the Commonwealth of Massachusetts eLicensing and ePermitting Portal is subject to federal and state laws, which may be amended from time to time, including laws governing unauthorized access to computer systems. Online inquiries and transactions create electronic records that in some instances might

I have read and accepted the above terms.

Continue »



Apply for a WW27 Amendment

Click on “Apply for a DEP Authorization- Waterways Chapter 91 (WW) (OR) Apply for a DEP Authorization - 401 Water Quality Certification (WW) to expand the list of applications

You can also search for the application on the search bar field

For easier and quicker way to find your application from the list below, Use Search Bar. Type in the name of your application or a keyword in the search field and click search for results.

- ▶ Apply for a DCR Authorization - Construction and Vehicle Access Permits
- ▶ Apply for a DCR Authorization - Special Use Permits
- ▶ Apply for a DEP Authorization - Air Quality (AQ)
- ▶ Apply for a DEP Authorization - Drinking Water (DW)
- ▶ Apply for a DEP Authorization - Hazardous Waste (HW)
- ▶ Apply for a DEP Authorization - NPDES (WM)
- ▶ Apply for a DEP Authorization - Laboratory Certification Program (LES)
- ▶ Apply for a DEP Authorization - Solid Waste (SW)
- ▶ Apply for a DEP Authorization - Toxic Use Reduction (TUR)
- ▶ Apply for a DEP Authorization - Watershed Management (WM)
- ▶ Apply for a DEP Authorization - Water Pollution Residuals (WP)
- ▶ Apply for a DEP Authorization - Water Pollution Wastewater (WP)
- ▶ Apply for a DEP Authorization - Waterways Chapter 91 (WW)
- ▶ Apply for a DEP Authorization - 401 Water Quality Certification (WW)
- ▶ Apply for a MDAR Authorization
- ▶ Apply for an EEA General Request
- ▶ Link Your Account - For MassDEP Only



Apply for a WW27 Amendment

- ❑ Select “**WW27 - Combined Licenses/Permits for Waterways and Water Quality Certification Amendment**” in one of the section and click continue at the bottom of the page to start your application

- ▶ Apply for a DEP Authorization - Water Pollution Wastewater (WP)
- ▼ Apply for a DEP Authorization - Waterways Chapter 91 (WW)
 - WWAR - Chapter 91 Administrative Request(s) Application
 - Waterways Pre-Application for WW06 and WW24
 - WW01 - Water-Dependent License/Permit Application
 - WW04 - Determination of Applicability Application
 - WW05 - Certificate of Compliance
 - WW06 - Simplified License Application
 - WW14 - Nonwater-Dependent License/Permit Application
 - WW16 - Nonwater-Dependent License/Permit in a MHP Area Application
 - WW17 - Nonwater-Dependent License/Permit Joint MEPA/EIR Application
 - WW24 - General License Certification Application
 - WW25 - Test Project Permit Application
 - WW26 - Combined Licenses/Permits for Waterways and Water Quality Certification Application
 - WW27 - Combined Licenses/Permits for Waterways and Water Quality Certification Amendment
- ▼ Apply for a DEP Authorization - 401 Water Quality Certification (WW)
 - WW07 - 401 Major Dredging (5000 cubic yards or greater) Project Application
 - WW08 - 401 Minor Dredging (less than 5000 cubic yards) Project Application
 - WW10 - 401 Major Fill and Excavation Project Application
 - WW11 - 401 Minor Fill and Excavation Project Application
 - WW13 - Renovation of Abandoned Cranberry Bogs Application
 - WW26 - Combined Licenses/Permits for Waterways and Water Quality Certification Application
 - WW27 - Combined Licenses/Permits for Waterways and Water Quality Certification Amendment
- ▶ Apply for a MDAR Authorization
- ▶ Apply for an EEA General Request
- ▶ Link Your Account - For MassDEP Only

Continue »



Contact Information: Important NOTE

- ❑ There are three contact sections in the next screen:
 - ❑ **Permittee:** the person or signatory authority responsible for signing and accepting all conditions of the Permit
 - ❑ If you are the Permittee, click “Add New” button and select the checkbox “Use Login Information”
 - ❑ If you are not the Permittee you have the option to Add New and enter all the Permittee Information or if the Permittee has an EEA ePlace account, then you have the option to look them up under “Look Up” option
 - ❑ **Permittee Company:** if applicable, enter the company information the Permittee is affiliated with.
 - ❑ **Application Contributors:** use this section if multiple users will be coordinating in the preparation of this application
 - ❑ If you are unable to find the correct contributor, click on the “Save and resume later” button. Advise the contributor to create an account in the EEA ePLACE Portal and then resume the application.



Step 1: Contact Information

- ❑ **Permittee:** Read instructions to enter “Permittee” then Click “Add New” or “Look up”
- ❑ **Permittee Company:** Add Permittee Company, if applicable
- ❑ **Application Contributors:** Look Up “Application Contributors”, if applicable
- ❑ Select “Continue Application” to proceed

1 Contact Information | 2 Primary Project Location | 3 Application Information | 4 Documents | 5 Special Fee Provision | 6 | 7

Step 1: Contact Information > Page 1 of 1

[Instructions](#)

* indicates a required field.

Permittee

“Permittee” is the individual, or individual authorized by a company/organization (previously referred to as “Applicant”) submitting the application and the authorization will be issued in their name.

If you are a consultant, engineer, attorney, or other representative are an “Application Contact”. Do not enter your name or contact information.

If you are the Permittee:
Click on “Add New” button and select the checkbox on the top “Use just filing this Application on your behalf, please disregard the language below.”

If you are a consultant or other representative submitting the application:
• If the Permittee has an EEA ePLACE account and they will be contacted for search and select the appropriate Permittee.
• If the Permittee does not have an EEA ePLACE account and will not be contacted for search, click on “Add New” button and enter the Permittee information on their behalf.

An application will not be processed without valid contact information, phone number or email address.

[Add New](#) [Look Up](#)

Permittee Company

If applicable, please add the company information that the Permittee is associated with.

[Add New](#)

Application Contributors

If multiple preparers will be part of filling out this application, you will need to add each preparer to the application.

Note – If you are unable to find the correct Preparer, click on “save account in the EEA ePLACE Portal and then resume the application” button.

[Look Up](#)

Showing 0-0 of 0

Contact Type	Name	Organization Name	Contact Person	Action
No records found.				

10 [Continue Application >](#) [Save and resume later](#)

Please fill the below Information:

Use Login Information

Individual/Organization:
Individual

* First Name: Middle Name: * Last Name:

* Country:
United States

* E-mail: * Telephone #: Ext #:

* P.O. Box / Address Line:

* City: * State: * Zip:

[Continue](#) [Clear](#) [Cancel](#)

Please fill the below Information:

Individual/Organization:
Organization

* Name of Organization: Contact Person:

* Country:
United States

* E-mail: * Telephone #: Ext #:

* P.O. Box / Address Line:

* City: * State: * Zip:

[Continue](#) [Clear](#) [Cancel](#)

Search for Contact

To search for individual contact, please enter First Name, Last Name, or Middle Name

First Name: Middle Name: Last Name:

[Look Up](#) [Clear](#) [Cancel](#)



Step 2: Project Location Information

- ❑ Add the Project Location
- ❑ Please read the instructions on how to add the project site.
- ❑ Select “Continue Application” to proceed

1 Contact Information	2 Primary Project Location	3 Application Information	4 Documents	5 Special Fee Provision	6	7
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Step 2: Primary Project Location > Page 1 of 1

Instructions

* indicates a required field.

Primary Project Location

If the project site does not have a traditional physical address, please enter Street Number as "0" Street Name as "N/A", enter the latitude and longitude coordinates, and complete "Brief Description of Project Location" in the Project Information Section.

To find the latitude and longitude information, type in your address or locate the project site on Search Google Maps - Right click on your location pin. The format should be in decimal degrees (i.e., Latitude XX.XXXXXX Longitude -XX.XXXXXX).

"City" field must list the name of one of the 351 municipalities in the Commonwealth - please do not list a neighborhood or village name in this field or elsewhere in this application form.

* ?
Name of the Waterbody:

* Street # * Street Name: Street Name 2

* City: ? * State: ? * Zip: ?

Latitude* ? Longitude* ?

Clear

Continue Application »

Save and resume later



Step 3: Application Information

- ❑ Add the Authorization Information
- ❑ Add any additional information that is needed for review of this application
- ❑ Select “Continue Application” to proceed

1 Contact Information	2 Primary Project Location	3 Application Information	4 Documents	5 Special Fee Provision	6	7
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Step 3: Application Information > Page 1 of 1

[Instructions](#)

* indicates a required field.

Authorization Information

* Please enter the Authorization Number(s) (Note: Authorization Number is your current Chapter 91 License/Permit Number (and/or) 401 Water Quality Certification Approval Number include both, if different. For e.g., Transmittal # X123456, License No. 12345, etc.):

[?](#)

Additional Information

Please enter any additional information that is pertinent to your application.

* Additional Information:

[Continue Application »](#) [Save and resume later](#)



Step 4: Document

- ❑ Upload all required documents for the application
- ❑ Please attach the MassDEP Application Form
- ❑ To attach documents, select “Browse”

WW27 - Combined Licenses/Permits for Waterways and Water Quality Certification Amendment

1	2 Primary Project Location	3 Application Information	4 Documents	5 Special Fee Provision	6 Review	7
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Step 4: Documents > Page 1 of 1

Instructions

* indicates a required field.

Documents

Documents:

Please upload 1 Required Document(s) which are mandatory to Submit this Application:

1. MassDEP Application

Attachment

When uploading file document(s) the maximum file size allowed is 50 MB.

The 'File Name' (including file extension) MUST NOT exceed 75 characters in length.

The document 'Description' MUST NOT exceed 50 characters in length.

Documents that exceed any of these limits will be removed by the system, and cannot be retrieved, which may delay the review process.

.bat;.bin;.dll;.exe;.js;.msi;.sql;.vbs;.ade;.adp;.chm;.cmd;.com;.cpl;.hta;.ins;.isp;.jar;.jse;.lib;.lnk;.mde;.msc;.msp;.mst;.php;.pif;.scr;.sct;.shb;.sys;.vb;.vbe;.vxd;.wsc;.wsf;.ws are disallowed file types to upload.

Name	Type	Size	Latest Update	Description	Action
No records found.					

Browse

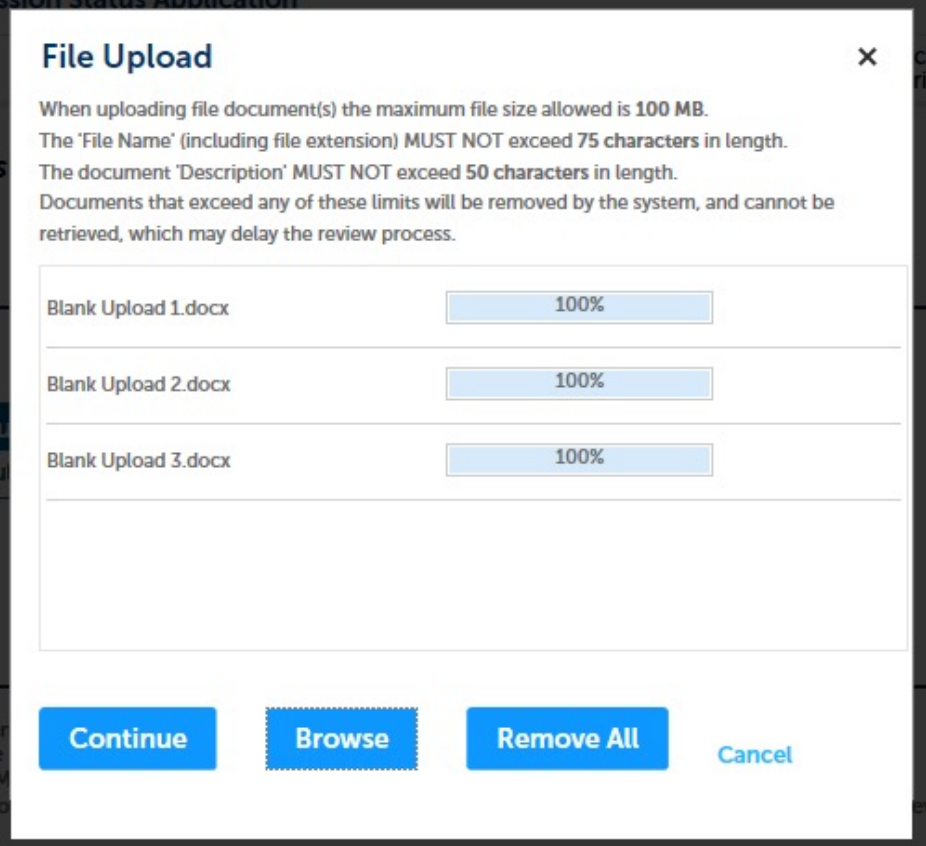
Continue Application »

Save and resume later



Step 4: Documents (Attaching)

- ❑ A “File Upload” window opens
- ❑ Select “Browse”
- ❑ Choose the file(s) you want to attach.
- ❑ When all files reach 100%, click “Continue”



File Upload ×

When uploading file document(s) the maximum file size allowed is **100 MB**.
The 'File Name' (including file extension) **MUST NOT** exceed **75 characters** in length.
The document 'Description' **MUST NOT** exceed **50 characters** in length.
Documents that exceed any of these limits will be removed by the system, and cannot be retrieved, which may delay the review process.

Blank Upload 1.docx	100%
Blank Upload 2.docx	100%
Blank Upload 3.docx	100%

Continue **Browse** **Remove All** **Cancel**



Step 4: Documents (Attaching)

- ❑ Select the document type
- ❑ Provide a description of each document that you uploaded
- ❑ Click “Browse” to add more documents
- ❑ When all documents are uploaded and described, click “SAVE”
- ❑ **Note** – If you click SAVE and RESUME button, that will **not** save your documents, make sure to click SAVE button first for the documents to be saved to the application
- ❑ Click the “Continue Application” to proceed

The screenshot displays the document upload interface for the EEA ePLACE Portal. It features three document entries, each with a 'Type' dropdown menu, a 'File' name, a progress bar at 100%, and a 'Description' text box. The file names are MDAR_Pesticide_Approval_v1.1_20220314_145608 (1).pdf, MDAR_Pesticide_Approval_v1.1_20220314_145608.pdf, and MDAR_Pesticide_Approval_v1.1_20210102_160712.pdf. The description text boxes are empty and have a placeholder text 'A maximum of 50 characters.' At the bottom of the interface, there are buttons for 'Save', 'Browse', 'Remove All', 'Continue Application', and 'Save and resume later'.




Step 4: Documents (Attaching)

❑ You should see a message that you have successfully attached documents

❑ Review the list of attached documents

❑ When ready, select “Continue Application” to proceed

 **The attachment(s) has/have been successfully uploaded.**
It may take a few minutes before changes are reflected.

WW27 - Combined Licenses/Permits for Waterways and Water Quality Certification Amendment

1	2 Primary Project Location	3 Application Information	4 Documents	5 Special Fee Provision	6 Review	7
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Step 4: Documents > Page 1 of 1

Instructions

* indicates a required field.

Documents

Documents:

Please upload 1 Required Document(s) which are mandatory to Submit this Application:

1. MassDEP Application

Attachment

When uploading file document(s) the maximum file size allowed is 50 MB.

The 'File Name' (including file extension) MUST NOT exceed 75 characters in length.

The document 'Description' MUST NOT exceed 50 characters in length.

Documents that exceed any of these limits will be removed by the system, and cannot be retrieved, which may delay the review process.

.bat;.bin;.dll;.exe;.js;.msi;.sql;.vbs;.ade;.adp;.chm;.cmd;.com;.cpl;.hta;.ins;.isp;.jar;.jse;.lib;.lnk;.mde;.msc;.msp;.mst;.php;.pif;.scr;.sct;.shb;.sys;.vb;.vbe;.vxd;.wsc;.wsf;.wsh are disallowed file types to upload.

Name	Type	Size	Latest Update	Description	Action
invite_1 - Copy (3).png	MassDEP Application	88.12 KB	06/21/2022	Test	Actions ▾

Browse

Continue Application >

Save and resume later



Step 5: Special Fee Provision

- If a Special Fee Provision is applicable, check the appropriate box and provide requested information
- Select “Continue Application” to proceed

WW27 - Combined Licenses/Permits for Waterways and Water Quality Certification Amendment

1	2	3 Application Information	4 Documents	5 Special Fee Provision	6 Review	7 Application Submitted
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Step 5: Special Fee Provision > Page 1 of 1

Instructions

* indicates a required field.

Special Fee Provision

Check if applicable:

Exemption: [?](#)

Exclusion (special agreement or policy): [?](#)

Substitution (ASP/IRP): [?](#)

Double Fee for Enforcement: [?](#)

Hardship payment extension request: [?](#)

Continue Application »

Save and resume later



Step 6: Review

- ❑ The entire application is shown on a summary page for your review
- ❑ If you need to make any changes, select “Edit Application”
- ❑ Continue to the bottom of the page

Home

DEP Applications

1 2 3 Application Information 4 Documents 5 Special Fee Provision 6 Review 7 Application Submitted

Step 6: Review

[Continue Application »](#) [Save and resume later](#)

Please review all the information before submitting. Once this application has been submitted, you will not be able to make changes. To make changes you will need to contact the agency directly.

Review and Certification

[Edit Application](#)

Permittee

Individual
JONA KUCI
1 Winter St.
Boston, MA, 01208
United States
Use Login Information: Yes

Telephone #: 111-111-1111
E-mail: jona.kuci@mass.gov

Permittee Company

Application Contributors

Showing 0-0 of 0

Contact Type	Name	Organization Name	Contact Person	Action
No records found.				

Facility Information

TEST | 1 Winter Street Boston MA 11111
DEP Facility ID: mjh
DEP Region: NE
Message: null
Facility Record ID: 21-FAC-017276

Additional Information

Additional Information:

Documents

Documents:

Please upload 3 Required Document(s) which are mandatory to submit this Application: 1. Local Authority Approval 2. MassDEP Application Form 3. Site Plan

Attachment



Step 6: Review

- Read the Certification Statement
- Select the check the box to complete your certification
- Select on “Continue Application” to proceed with the submittal of the application

Application Submitter

Individual
Testing Eipas
Melrose, MA, 01928

Telephone #:123-123-2323
E-mail:testing@eipas.com

I certify that I have read and understand the instructions that accompany this application and that the statements made as part of this application are true, complete, and correct and that no material information has been omitted. By checking the box below, I understand and agree that I am electronically signing and filing this application.

By checking this box, I agree to the above certification.

Date:

[Continue Application »](#)

[Save and resume later](#)



Step 7: Pay Fees

- ❑ Both online payment and pay by mail are available
- ❑ Online payment also requires payment of a service charge
- ❑ Select the appropriate box to continue

WW27 - Combined Licenses/Permits for Waterways and Water Quality Certification Amendment

1	2	3	4 Documents	5 Special Fee Provision	6 Review	7 Pay Fees	8 Application Submitted
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Step 7: Pay Fees

Listed below is the fee for the authorization that you are applying for. The following screen will display your total fees.

Payment may be made by electronic check or credit card for a nominal processing fee. The electronic check fee is \$0.35 per transaction. Credit card payments are 2.35% per transaction. Clicking on the PAY ONLINE button will bring you to the secure online payments portal. Once you have made payment, you will be returned to your application for submittal.

Payment may also be made by mail. However, review of your permit will not begin until payment is received. By clicking on the Pay by Mail button, you will have submitted your application. You will receive a notification email with the location and address to send your payment. That information is also available in the instructions for this authorization.

Application Fees

Fees	Amount
WW27 Amendment Fees	\$302.00
Total Fees	\$302.00

[Pay Online »](#) [Pay by Mail »](#)



Pay Online

- ❑ If you choose “Pay Online”, you will be brought to this screen
- ❑ Provide all payment and billing information
- ❑ Accept the terms and conditions and click submit
- ❑ You will be e-mailed a receipt

The screenshot shows a payment form with two main sections: Billing Information and Payment Information. The Billing Information section includes fields for First Name, Last Name, Street, City, State/Territory (a dropdown menu), Zip, Phone Number, Email, and Confirm Email. The Payment Information section includes a Card Type dropdown menu, Card Number (with 'TEST MODE' in red), CVW Code (with '123' in red), and Expiration (with '01' and '2011' in dropdowns). Below the Payment Information section is a checkbox labeled 'I Accept' and a link to 'Commonwealth of Massachusetts Terms Agreement'. A blue 'Back' button is located at the bottom left of the form area.

Please Verify above information before the Submit Payment Button is pressed. Do not click Submit Payment button more than one time.



Pay by Mail

- ❑ If you choose “Pay by mail”
 - ❑ Check your email for instructions
- ❑ The application will not be reviewed until payment is received

To Pay Online: If you have paid online by credit or ACH you will receive an additional notification from the epayment vendor that your payment is complete. Review of your application will begin. That notification will include a Reference ID # for your records.

To Pay by Mail: If you choose to "Pay by Mail", please make your payment in the form of a check or money order made payable to the Commonwealth of Massachusetts. Do not send cash. You must include your Record Number 21-WW13-0005-APP on the check or money order that must be sent to the address below.

Department of Environmental Protection
PO Box 4062
Boston, MA 02211

Review of your application will not begin until after your payment has been received and processed.



Step 7: Submission Successful!

- ❑ When you submit the application, you will receive a Record ID so you can track the status of the application online
- ❑ Upon submission of the application please check your email for system notifications


Home

DEP Applications

WW27 - Combined Licenses/Permits for Waterways and Water Quality Certification Amendment

1	2	3	4 Documents	5 Special Fee Provision	6 Review	7 Pay Fees	8 Application Submitted
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Step 8: Application Submitted

 Successfully Completed.

Thank you for using our online services.
Your Record Number is 22-WW27-0005-AMD.

You will need this number to check the status of your application.



To check the status of an application

- ❑ Log on to EEA ePlace portal
 - ❑ [Mass.gov Licensing and Permitting Portal](#)
- ❑ Go to your “My Records” page to see and/or track the status of an application



The screenshot displays the EEA ePlace Portal interface. At the top, there is a navigation bar with three tabs: 'Dashboard', 'My Records', and 'My Account'. The 'My Records' tab is currently selected. Below the navigation bar, the main content area is titled 'Welcome' and includes a message: 'You are now logged in to the Commonwealth's EEA ePlace Portal.' Underneath, it asks 'What would you like to do?' and lists three options: '- New License, Permit, Certificate, Notification or Registration [Click Here](#)', '- Renew License, Permit, Certificate or Registration (select "My Records" above)', and '- Amend License, Permit, Certificate or Registration (select "My Records" above)'. A 'Please note' section follows, stating that the portal only services some licenses, permits, certificates, and registrations issued by Energy and Environmental Affairs (EEA). It also provides information for users with assistive tools like JAWS, directing them to 'EEA ePlace Quick Guides'. A section for searching and viewing pending and final decisions is also present, along with a link to the 'EEA ePLACE Public Access Portal'. Finally, it provides additional information about the Commonwealth and EEA, directing users to the 'Mass.gov' portal and the 'Mass.gov/EEA' portal. On the right side of the page, there is a blue button labeled 'File an Online Application'.



Questions?

For technical assistance:

- ▶ Contact the ePlace Help Desk Team at (844) 733-7522
- ▶ Or send an email to: ePLACE_helpdesk@state.ma.us

For business related questions, please visit the link below or email dep.waterways@mass.gov

<https://www.mass.gov/how-to/ww-27-combined-permit-amendment-for-waterways-licensepermit-and-401-water-quality-certification>

