

DRS Contact Person/Records Coordinator

Central MA Area							
Designated Record Set	DRS Contact Person	Phone #	Title	Record Coordinator	Phone #	Title	Location
Medical Records	Mary Herman	(508) 368-3421	Medical Rec.Director	Mary Herman	(508) 368-3421	Medical Rec.Director	Worcester State Hosp
Billing Records	Mike Paul	(508) 368-3393	Director of Revenue	Mike Paul	(508) 368-3393	Director of Revenue	Worcester State Hosp
Contracts Records	Norma Sauvageau	(508) 368-3389	Contracts Manager	Norma Sauvageau	(508) 368-3389	Contracts Manager	Worcester State Hosp
Client Funds Records	Mary Herman	(508) 368-3421	Medical Rec.Director	Mary Herman	(508) 368-3421	Medical Rec.Director	Worcester State Hosp
Pharmacy/Medication Records	Domenic Carbone	(508) 368-3538	Pharmacist	Domenic Carbone	(508) 368-3538	Pharmacist	Worcester State Hosp
Raw Data	Mary Herman	(508) 368-3421	Medical Rec. Director	Mary Herman	(508) 368-3421	Medical Rec.Director	Worcester State Hosp
Eligibility Records- Adult	Heidi DiLeone	(508) 368-3371	Director of Comm. Serv.	Sue Carey	(508) 368-3371	Director of Comm. Serv.	Central MA Area
Eligibility Records- Child/Adol.	Jim Medlinskas	(508) 368-3386	Director of C/A Serv.	Rich Breault	(508) 368-3386	Director of C/A Services	Central MA Area
Billing Records	Mike Paul	(508) 368-3393	Director of Revenue	Mike Paul	(508) 368-3393	Director of Revenue	Central MA Area
Contracts Records	Norma Sauvageau	(508) 368-3389	Contracts Manager	Norma Sauvageau	(508) 368-3389	Contracts Manager	Central MA Area
Housing Data	Arthur Ellis	(508) 368-3375	Director of Housing	Arthur Ellis	(508) 368-3375	Director of Housing	Central MA Area
Homeless Data	Arthur Ellis	(508) 368-3375	Director of Housing	Arthur Ellis	(508) 368-3375	Director of Housing	Central MA Area
Service Coordination Records	Sue Sciaraffa	(508) 368-3371	Director of Comm. Serv.	Sue Sciaraffa	(508) 368-3371	Director of Comm. Serv.	Central MA Area
Forensic Transition Team Records	Barry Foster	(508) 368-3497	Area Forensic Director	Barry Foster	(508) 368-3497	Area Forensic Director	Central MA Area
Case Management Records	Gerald Kokernak	(508) 363-2121	Site Director	Gerald Kokernak	(508) 363-2121	Site Director	Worcester Site
Client Funds Records	Gerald Kokernak	(508) 363-2121	Site Director	Gerald Kokernak	(508) 363-2121	Site Director	Worcester Site
Eligibility Records	Gerald Kokernak	(508) 363-2121	Site Director	Gerald Kokernak	(508) 363-2121	Site Director	Worcester Site
Other Individual's Records	Gerald Kokernak	(508) 363-2121	Site Director	Gerald Kokernak	(508) 363-2121	Site Director	Worcester Site
Case Management Records	Pamela Druzbecki	(508) 887-1133	Site Director	Pamela Druzbecki	(508) 887-1133	Site Director	South County Site
Client Funds Records	Pamela Druzbecki	(508) 887-1133	Site Director	Pamela Druzbecki	(508) 887-1133	Site Director	South County Site
Eligibility Records	Pamela Druzbecki	(508) 887-1133	Site Director	Pamela Druzbecki	(508) 887-1133	Site Director	South County Site
Other Individual's Records	Pamela Druzbecki	(508) 887-1133	Site Director	Pamela Druzbecki	(508) 887-1133	Site Director	South County Site
Case Management Records	Brian Minchoff	(978) 353-4455	Site Director	Brian Minchoff	(978) 353-4455	Site Director	North County Site
Client Funds Records	Brian Minchoff	(978) 353-4456	Site Director	Brian Minchoff	(978) 353-4456	Site Director	North County Site
Eligibility Records	Brian Minchoff	(978) 353-4455	Site Director	Brian Minchoff	(978) 353-4455	Site Director	North County Site
Other Individual's Records	Brian Minchoff	(978) 353-4455	Site Director	Brian Minchoff	(978) 353-4455	Site Director	North County Site

DRS Contact Person/Records Coordinator

Central Office							
Designated Record Set	DRS Contact Person	Phone #	Title	Record Coordinator	Phone #	Title	Location
Billing Records	Steve Spencer	(617) 626-8037	Revenue Manager	Grace Beason	(617) 626-8160	Director of Privacy & Compliance	Admin./Finance Div.
Contract Records	James Bergstrom	(617) 626-8033	Contracts Director	Grace Beason	(617) 626-8160	Director of Privacy & Compliance	Admin./Finance Div.
Service Coordination Records:							
Statewide Program Waitlist	Angela Gelormini	(617) 626-8090	Admin. Asst.	Rose Miller	(617) 626-8088	Director of Utilization Management	Child/Adolescent Div.
Program Census	Angela Gelormini	(617) 626-8090	Admin. Asst.	Rose Miller	(617) 626-8088	Director of Utilization Management	Child/Adolescent Div.
Level of Care Database	Angela Gelormini	(617) 626-8090	Admin. Asst.	Rose Miller	(617) 626-8088	Director of Utilization Management	Child/Adolescent Div.
Closed F.T.T. Records	Karen Orr	(508) 368-3497	Area Forensic Director	Grace Beason	(617) 626-8160	Director of Privacy & Compliance	Forensic Div.
Chapter 688 Files	Susan Coleman	(617) 626-8059	Director of Program Evaluation	Grace Beason	(617) 626-8160	Director of Privacy & Compliance	Program Operations Div.
Interstate Compact Records	Walter Polesky	(617) 626-8070	Director of Elder Affairs and Facility Support	Grace Beason	(617) 626-8160	Director of Privacy & Compliance	Program Operations Div.
Eligibility/ISP Appeals	Judy Pina	(617) 626-8117	Admin. Asst.	Grace Beason	(617) 626-8160	Director of Privacy & Compliance	Clinical/Professional Div.
Best Interest Determinations	Lester Blumberg	(617) 626-8127	Chief of Staff	Grace Beason	(617) 626-8160	Director of Privacy & Compliance	Commissioner's Office

DRS Contact Person/Records Coordinator

MetroBoston Area							
Designated Record Set	DRS Contact Person	Phone #	Title	Record Coordinator	Phone #	Title	Location
Medical Records	Karen Stevens	(617) 626-8597	Director Medical Records	Karen Stevens	(617) 626-8597	Director Medical Records	ELMHC Inpatient
Billing Records	Katrina Gomes	(617) 626-8577	Director QCD Div.	Katrina Gomes	(617) 626-8577	Director QCD Div.	ELMHC Inpatient
Contract Records	Katrina Gomes	(617) 626-8577	Director QCD Div.	Katrina Gomes	(617) 626-8577	Director QCD Div.	ELMHC Inpatient
Client Funds Records	Katrina Gomes	(617) 626-8577	Director QCD Div.	Katrina Gomes	(617) 626-8577	Director QCD Div.	ELMHC Inpatient
Pharmacy/Medication Records	Katrina Gomes	(617) 626-8577	Director QCD Div.	Katrina Gomes	(617) 626-8577	Director QCD Div.	ELMHC Inpatient
Raw Data	Katrina Gomes	(617) 626-8577	Director QCD Div.	Katrina Gomes	(617) 626-8577	Director QCD Div.	ELMHC Inpatient
Medical Records	Maureen McDonough	(617) 626-8814	Dir. Medical Records	Maureen McDonough	(617) 626-8814	Dir. Medical Records	SCF Inpatient
Billing Records	Maureen McDonough	(617) 626-8814	Dir. Medical Records	Maureen McDonough	(617) 626-8814	Dir. Medical Records	SCF Inpatient
Contract Records	Maureen McDonough	(617) 626-8814	Dir. Medical Records	Maureen McDonough	(617) 626-8814	Dir. Medical Records	SCF Inpatient
Client Funds Records	Maureen McDonough	(617) 626-8814	Dir. Medical Records	Maureen McDonough	(617) 626-8814	Dir. Medical Records	SCF Inpatient
Pharmacy/Medication Records	Maureen McDonough	(617) 626-8814	Dir. Medical Records	Maureen McDonough	(617) 626-8814	Dir. Medical Records	SCF Inpatient
Raw Data	Maureen McDonough	(617) 626-8814	Dir. Medical Records	Maureen McDonough	(617) 626-8814	Dir. Medical Records	SCF Inpatient
Medical Records	Love Otuechere	(617) 971-3622	Dir. of Health Information	Robert Bienkowski	(617) 971-3727	Dir. Risk Assessment	MBMHU Inpatient
Billing Records	Michelle Hart	(617) 971-3283	Fiscal	Robert Bienkowski	(617) 971-3727	Dir. Risk Assessment	MBMHU Inpatient
Contract Records	Robert Bienkowski	(617) 971-3727	Dir. Risk Assessment	Robert Bienkowski	(617) 971-3727	Dir. Risk Assessment	MBMHU Inpatient
Client Funds Records	Debra Chodor	(617) 971-3662	Treasurer	Robert Bienkowski	(617) 971-3727	Dir. Risk Assessment	MBMHU Inpatient
Pharmacy/Medication Records	Ben Faletra	(617) 971-3798	Pharmacist	Robert Bienkowski	(617) 971-3727	Dir. Risk Assessment	MBMHU Inpatient
Raw Data	Robert Bienkowski	(617) 971-3727	Dir. Risk Assessment	Robert Bienkowski	(617) 971-3727	Dir. Risk Assessment	MBMHU Inpatient
Eligibility Files - Adult	Ron Champoux	(617) 626-9217	EDS	Ron Champoux	(617) 626-9217	EDS	Area Office
Eligibility Files - Child/Adolescent	Karen Vaters	(617) 626-8966	EDS	Karen Vaters	(617) 626-8966	EDS	Area Office
Eligibility/ISP Appeal Files	Ron Champoux	(617) 626-9217	EDS	Ron Champoux	(617) 626-9217	EDS	Area Office
Billing Records	Colleen Powell	(617) 626-9266	Admin. Asst.	Colleen Powell	(617) 626-9266	Admin. Asst.	Area Office
Contract Records	Colleen Powell	(617) 626-9266	Admin. Asst.	Colleen Powell	(617) 626-9266	Admin. Asst.	Area Office
Housing Data	Jessica Rushbrook	(617) 626-9240	Housing Advocate	Jessica Rushbrook	(617) 626-9220	Housing Advocate	Area Office
Child/Adolescent Case Mgt. Records	Karl Peterson	(617) 626-8970	Dir. Child/Adolescent	Karl Peterson	(617) 626-8970	Dir. Child/Adolescent	Area Office
Homeless Data	Jessica Rushbrook	(617) 626-9240	Housing Advocate	Jessica Rushbrook	(617) 626-9240	Housing Advocate	Area Office
Service Coordination Records	Jessica Rushbrook	(617) 626-9240	Housing Advocate	Jessica Rushbrook	(617) 626-9240	Housing Advocate	Area Office
Forensic Transition Team Records	Colleen Powell	(617) 626-9266	Area Privacy Coord.	Colleen Powell	(617) 626-9266	Area Privacy Coord	Area Office
Case Management Records	Rosalind Simon	(617) 626-8502	Dir. Community Serv.	Rosalind Simon	(617) 626-8502	Dir. Community Serv.	ELMHC Site Office
Client Funds Records	Rosalind Simon	(617) 626-8502	Dir. Community Serv.	Rosalind Simon	(617) 626-8502	Dir. Community Serv.	ELMHC Site Office
Eligibility Records	Rosalind Simon	(617) 626-8502	Dir. Community Serv.	Rosalind Simon	(617) 626-8502	Dir. Community Serv.	ELMHC Site Office
Individual Direct Service Records	Rosalind Simon	(617) 626-8502	Dir. Community Serv.	Rosalind Simon	(617) 626-8502	Dir. Community Serv.	ELMHC Site Office
Other Individual's Records	Rosalind Simon	(617) 626-8502	Dir. Community Serv.	Rosalind Simon	(617) 626-8502	Dir. Community Serv.	ELMHC Site Office

DRS Contact Person/Records Coordinator

MetroBoston Area							
Designated Record Set	DRS Contact Person	Phone #	Title	Record Coordinator	Phone #	Title	Location
Case Management Records	Lois Cazeau	(617) 626-8730	CM Supervisor	Lois Cazeau	(617) 626-8730	CM Supervisor	SCF Site Office
Client Funds Records	Lois Cazeau	(617) 626-8730	CM Supervisor	Lois Cazeau	(617) 626-8730	CM Supervisor	SCF Site Office
Eligibility Records	Lois Cazeau	(617) 626-8730	CM Supervisor	Lois Cazeau	(617) 626-8730	CM Supervisor	SCF Site Office
Individual Direct Service Records	Lois Cazeau	(617) 626-8730	CM Supervisor	Lois Cazeau	(617) 626-8730	CM Supervisor	SCF Site Office
Other Individual's Records	Lois Cazeau	(617) 626-8730	CM Supervisor	Lois Cazeau	(617) 626-8730	CM Supervisor	SCF Site Office
Case Management Records	Brooke Doyle	(617) 626-9527	Dir. Community Serv.	Brooke Doyle	(617) 626-9527	Dir. Community Serv.	MassMental Site Office
Client Funds Records	Brooke Doyle	(617) 626-9527	Dir. Community Serv.	Brooke Doyle	(617) 626-9527	Dir. Community Serv.	MassMental Site Office
Eligibility Records	Brooke Doyle	(617) 626-9527	Dir. Community Serv.	Brooke Doyle	(617) 626-9527	Dir. Community Serv.	MassMental Site Office
Individual Direct Service Records	Brooke Doyle	(617) 626-9527	Dir. Community Serv.	Brooke Doyle	(617) 626-9527	Dir. Community Serv.	MassMental Site Office
Other Individual's Records	Brooke Doyle	(617) 626-9527	Dir. Community Serv.	Brooke Doyle	(617) 626-9527	Dir. Community Serv.	MassMental Site Office
Individual Direct Service Records	Dianne Connery	(617) 626-9571	Dir. Medical Records	Dianne Connery	(617) 626-9571	Dir. Medical Records	MassMental Outpatient
Client Funds Records	Dianne Connery	(617) 626-9571	Dir. Medical Records	Dianne Connery	(617) 626-9571	Dir. Medical Records	MassMental Outpatient
Case Management Records	Steve Sylvia	(617) 971-3551	CM Supervisor	Steve Sylvia	(617) 971-3551	CM Supervisor	BayCove Site Office
Client Funds Records	Steve Sylvia	(617) 971-3551	CM Supervisor	Steve Sylvia	(617) 971-3551	CM Supervisor	BayCove Site Office
Eligibility Records	Steve Sylvia	(617) 971-3551	CM Supervisor	Steve Sylvia	(617) 971-3551	CM Supervisor	BayCove Site Office
Other Individual's Records	Steve Sylvia	(617) 971-3551	CM Supervisor	Steve Sylvia	(617) 971-3551	CM Supervisor	BayCove Site Office
Case Management Records	Tina Licciardello	(617) 626-4825	CM Supervisor	Tina Licciardello	(617) 626-4825	CM Supervisor	Cam/Som Site Office
Client Funds Records	Tina Licciardello	(617) 626-4825	CM Supervisor	Tina Licciardello	(617) 626-4825	CM Supervisor	Cam/Som Site Office
Eligibility Records	Tina Licciardello	(617) 626-4825	CM Supervisor	Tina Licciardello	(617) 626-4825	CM Supervisor	Cam/Som Site Office
Other Individual's Records	Tina Licciardello	(617) 626-4825	CM Supervisor	Tina Licciardello	(617) 626-4825	CM Supervisor	Cam/Som Site Office

DRS Contact Person/Records Coordinator

MetroSuburban Area							
Designated Record Set	DRS Contact Person	Phone #	Title	Record Coordinator	Phone #	Title	Location
Medical Records	Elyse DiSciullo	(508) 616-2305	Director Health Info.	Elyse DiSciullo	(508) 616-2305	Director Health Info.	Westborough State Hos.
Billing Records	Elyse DiSciullo	(508) 616-2305	Director Health Info.	Elyse DiSciullo	(508) 616-2305	Director Health Info.	Westborough State Hos.
Contract Records	Elyse DiSciullo	(508) 616-2305	Director Health Info.	Elyse DiSciullo	(508) 616-2305	Director Health Info.	Westborough State Hos.
Client Funds Records	Elyse DiSciullo	(508) 616-2305	Director Health Info.	Elyse DiSciullo	(508) 616-2305	Director Health Info.	Westborough State Hos.
Pharmacy/Medication Records	Elyse DiSciullo	(508) 616-2305	Director Health Info.	Elyse DiSciullo	(508) 616-2305	Director Health Info.	Westborough State Hos.
Raw Data	Elyse DiSciullo	(508) 616-2305	Director Health Info.	Elyse DiSciullo	(508) 616-2305	Director Health Info.	Westborough State Hos.
Medical Records	Susan Bennett	(617) 626-9053	Director Health Info.	Susan Bennett	(617) 626-9053	Director Health Info.	Quincy Inpatient
Billing Records	Susan Bennett	(617) 626-9053	Director Health Info.	Susan Bennett	(617) 626-9053	Director Health Info.	Quincy Inpatient
Contract Records	Susan Bennett	(617) 626-9053	Director Health Info.	Susan Bennett	(617) 626-9053	Director Health Info.	Quincy Inpatient
Client Funds Records	Susan Bennett	(617) 626-9053	Director Health Info.	Susan Bennett	(617) 626-9053	Director Health Info.	Quincy Inpatient
Pharmacy/Medication Records	Susan Bennett	(617) 626-9053	Director Health Info.	Susan Bennett	(617) 626-9053	Director Health Info.	Quincy Inpatient
Raw Data	Susan Bennett	(617) 626-9053	Director Health Info.	Susan Bennett	(617) 626-9053	Director Health Info.	Quincy Inpatient
Medical Records	Elyse DiSciullo	(508) 616-2305	Director Health Info.	Elyse DiSciullo	(508) 616-2305	Director Health Info.	Medfield State Hos.
Raw Data	Elyse DiSciullo	(508) 616-2305	Director Health Info.	Elyse DiSciullo	(508) 616-2305	Director Health Info.	Medfield State Hos.
Eligibility Files - Adult	Jeff Burke	(508) 616-3502	Director Quality Mgt.	Jeff Burke	(508) 616-3502	Director Quality Mgt.	Area Office
Eligibility Files - Child/Adolescent	Jeff Burke	(508) 616-3502	Director Quality Mgt.	Jeff Burke	(508) 616-3502	Director Quality Mgt.	Area Office
Eligibility/ISP Appeal Files	Jeff Burke	(508) 616-3502	Director Quality Mgt.	Jeff Burke	(508) 616-3502	Director Quality Mgt.	Area Office
Contracts-based client data	Jeff Burke	(508) 616-3502	Director Quality Mgt.	Jeff Burke	(508) 616-3502	Director Quality Mgt.	Area Office
Housing Data	Jeff Burke	(508) 616-3502	Director Quality Mgt.	Jeff Burke	(508) 616-3502	Director Quality Mgt.	Area Office
Child & Adolescent files	Jeff Burke	(508) 616-3502	Director Quality Mgt.	Jeff Burke	(508) 616-3502	Director Quality Mgt.	Area Office
Homeless Data	Jeff Burke	(508) 616-3502	Director Quality Mgt.	Jeff Burke	(508) 616-3502	Director Quality Mgt.	Area Office
Service Coordination Records	Jeff Burke	(508) 616-3502	Director Quality Mgt.	Jeff Burke	(508) 616-3502	Director Quality Mgt.	Area Office
Forensic Transition Team Records	Karin Orr	(508) 616-2324	Area Forensic Director	Karin Orr	(508) 616-2324	Area Forensic Director	Area Office
Case Management Records	Susan Bennett	(617) 626-9053	Director Health Info.	Susan Bennett	(617) 626-9053	Director Health Info.	South Sub. Site Office
Client Funds Records	Susan Bennett	(617) 626-9053	Director Health Info.	Susan Bennett	(617) 626-9053	Director Health Info.	South Sub. Site Office
Eligibility Records	Susan Bennett	(617) 626-9053	Director Health Info.	Susan Bennett	(617) 626-9053	Director Health Info.	South Sub. Site Office
Other Individual's Records	Susan Bennett	(617) 626-9053	Director Health Info.	Susan Bennett	(617) 626-9053	Director Health Info.	South Sub. Site Office
Case Management Records	Lynne Musto	(781) 641-8100	Site Director	Lynne Musto	(781) 641-8100	Site Director	East Sub. Site Office
Client Funds Records	Lynne Musto	(781) 641-8100	Site Director	Lynne Musto	(781) 641-8100	Site Director	East Sub. Site Office
Eligibility Records	Lynne Musto	(781) 641-8100	Site Director	Lynne Musto	(781) 641-8100	Site Director	East Sub. Site Office
Other Individual's Records	Lynne Musto	(781) 641-8100	Site Director	Lynne Musto	(781) 641-8100	Site Director	East Sub. Site Office
Case Management Records	Oswald Rambarran	(508) 616-2804	Site Director	Oswald Rambarran	(508) 616-2804	Site Director	West Sub. Site Office
Client Funds Records	Oswald Rambarran	(508) 616-2804	Site Director	Oswald Rambarran	(508) 616-2804	Site Director	West Sub. Site Office
Eligibility Records	Oswald Rambarran	(508) 616-2804	Site Director	Oswald Rambarran	(508) 616-2804	Site Director	West Sub. Site Office
Other Individual's Records	Oswald Rambarran	(508) 616-2804	Site Director	Oswald Rambarran	(508) 616-2804	Site Director	West Sub. Site Office

DRS Contact Person/Records Coordinator

MetroSuburban Area							
Designated Record Set	DRS Contact Person	Phone #	Title	Record Coordinator	Phone #	Title	Location
Case Management Records	Peter Angelos	(781) 401-9702	Site Director	Peter Angelos	(781) 401-9702	Site Director	Southwest Sub. Site Off.
Client Funds Records	Peter Angelos	(781) 401-9702	Site Director	Peter Angelos	(781) 401-9702	Site Director	Southwest Sub. Site Off.
Eligibility Records	Peter Angelos	(781) 401-9702	Site Director	Peter Angelos	(781) 401-9702	Site Director	Southwest Sub. Site Off.
Other Individual's Records	Peter Angelos	(781) 401-9702	Site Director	Peter Angelos	(781) 401-9702	Site Director	Southwest Sub. Site Off.
Individual Direct Service Records	Patrick Barron	(508) 668-5905	Program Director	Patrick Barron	(508) 668-5905	Program Director	Walpole Way/Hitchins
Client Funds Records	Patrick Barron	(508) 668-5905	Program Director	Patrick Barron	(508) 668-5905	Program Director	Walpole Way/Hitchins
Individual Direct Service Records	Lauren Meese	(781) 894-6050	Program Director	Lauren Meese	(781) 894-6050	Program Director	Marguerite Terrace
Client Funds Records	Lauren Meese	(781) 894-6050	Program Director	Lauren Meese	(781) 894-6050	Program Director	Marguerite Terrace

DRS Contact Person/Records Coordinator

Northeast Area							
Designated Record Set	DRS Contact Person	Phone #	Title	Record Coordinator	Phone #	Title	Location
Medical Records	Elyse DiSciullo	(508) 616-2305	Director of HIM	Elyse DiSciullo	(508) 616-2305	Director of HIM	Solomon
Billing Records	Stevenson Greene	(617) 305-9965	Billing Coordinator	Steve Greene	(617) 426-2026, 1272	Billing Coordinator	Boston -PCG
Contract Records	Janet Chinian	(978) 863-5013	Contracts Manager	Janet Chinian	(978) 863-5013	Contracts Manager	Solomon
Pharmacy/medication data	Darlene Morency	(978) 322-5011	Administrative Asst	John Gilmore	(978) 322-5003	Medical Records Supv	Solomon (MSA)
Raw Data	Darlene Morency	(978) 322-5011	Administrative Asst	John Gilmore	(978) 322-5003	Medical Records Supv	Solomon (MSA)
Medical Records	Mary Corsetto	(978) 851-7321 x2211	Dir, Medical Records	Marilyn Feitelberg	(978) 851-7321 x2859	Chief Operating Officer	Hathorne
Billing Records	Mary Corsetto	(978) 851-7321 x2211	Dir, Medical Records	Luis Amadeo	(978) 851-7321 x2879	Director of QI	Hathorne
Contract Records	Janet Chinian	(978) 863-5013	Contracts Manager	Janet Chinian	(978) 863-5013	Contracts Manager	Hathorne
Pharmacy/medication data	Mary Corsetto	(978) 851-7321 x2211	Dir, Medical Records	Marilyn Feitelberg	(978) 851-7321 x2859	Chief Operating Officer	Hathorne
Raw Data	Mary Corsetto	(978) 851-7321 x2211	Dir, Medical Records	Luis Amadeo	(978) 851-7321 x2879	Director of QI	Hathorne
Eligibility Records- Adult	Wendy Zimman-Smith	(978) 863-5058	Dir, Program Mgmt	Marcia Fowler	(978) 863-5026	Area Director	Area Office
Eligibility Records- Child/Adolescent	Kathy Tobin	(978) 863-5077	Administrative Asst	Marcia Fowler	(978) 863-5026	Area Director	Area Office
Contract Records	Janet Chinian	(978) 863-5013	Contract Manager	Marcia Fowler	(978) 863-5026	Area Director	Area Office
Housing Data	Marlene Faulkner-Hussein	(978) 863-5045	Housing Director	Marcia Fowler	(978) 863-5026	Area Director	Area Office
Homeless Data (summary level)	Marlene Faulkner-Hussein	(978) 863-5046	Housing Director	Marcia Fowler	(978) 863-5027	Area Director	Area Office
Child/Adol. Case Mgt. Records	Kathy Tobin	(978) 863-5077	Administrative Asst	Marcia Fowler	(978) 863-5028	Area Director	Area Office
Eligibility Appeal Records	Same as above for eligibility			Marcia Fowler	(978) 863-5029	Area Director	Area Office
ISP Appeal Records	Site Contacts Below			Site Contacts Below			
Forensic Transition Team Records	Heather Hovely	(978) 863-5017	Forensic Supervisor	Paul Benedict	(978) 863-5039	Area Forensic Director	Area Office
Case Management Records	Darlene Morency	(978) 322-5011	Administrative Asst	John Gilmore	(978) 322-5003	Site Director	Lowell
Client Funds Records	Darlene Morency	(978) 322-5011	Administrative Asst	John Gilmore	(978) 322-5003	Site Director	Lowell
Eligibility Records	Darlene Morency	(978) 322-5011	Administrative Asst	John Gilmore	(978) 322-5003	Site Director	Lowell
Other Individual's Records	Darlene Morency	(978) 322-5011	Administrative Asst	John Gilmore	(978) 322-5003	Site Director	Lowell
Case Management Records	Dot Elwin	(978) 556-1906	Administrative Asst	Dottie Smith	(978) 556-1909	Site Director	Essex North
Client Funds Records	Dot Elwin	(978) 556-1906	Administrative Asst	Dottie Smith	(978) 556-1909	Site Director	Essex North
Eligibility Records	Dot Elwin	(978) 556-1906	Administrative Asst	Dottie Smith	(978) 556-1909	Site Director	Essex North
Other Individual's Records	Dot Elwin	(978) 556-1906	Administrative Asst	Dottie Smith	(978) 556-1909	Site Director	Essex North
Case Management Records	Karen Varmette	(978) 232-7327	Administrative Asst	Fred Hammdorff	(978) 232-7328	Site Director	Beverly
Client Funds Records	Karen Varmette	(978) 232-7327	Administrative Asst	Fred Hammdorff	(978) 232-7328	Site Director	Beverly

DRS Contact Person/Records Coordinator

Eligibility Records	Karen Varmette	(978) 232-7327	Administrative Asst	Fred Hammdorff	(978) 232-7328	Site Director	Beverly
Other Individual's Records	Karen Varmette	(978) 232-7327	Administrative Asst	Fred Hammdorff	(978) 232-7328	Site Director	Beverly
Northeast Area							
Designated Record Set	DRS Contact Person	Phone #	Title	Record Coordinator	Phone #	Title	Location
Case Management Records	Jana Drislane	(781) 477-8206	Administrative Asst	Nora Melanson	(978) 863-5043	NE Area Director of Com. Svc.	Lynn
Client Funds Records	Jana Drislane	(781) 477-8206	Administrative Asst	Nora Melanson	(978) 863-5043	NE Area Director of Com. Svc.	Lynn
Eligibility Records	Jana Drislane	(781) 477-8206	Administrative Asst	Nora Melanson	(978) 863-5043	NE Area Director of Com. Svc.	Lynn
Other Individual's Records	Jana Drislane	(781) 477-8206	Administrative Asst	Nora Melanson	(978) 863-5043	NE Area Director of Com. Svc.	Lynn
Case Management Records	Sandra Lindonen	(781) 224-7913	Administrative Asst	Linda Simons	(781) 224-7924	Site Director	MetroNorth
Client Funds Records	Sandra Lindonen	(781) 224-7913	Administrative Asst	Linda Simons	(781) 224-7924	Site Director	MetroNorth
Eligibility Records	Sandra Lindonen	(781) 224-7913	Administrative Asst	Linda Simons	(781) 224-7924	Site Director	MetroNorth
Other Individual's Records	Sandra Lindonen	(781) 224-7913	Administrative Asst	Linda Simons	(781) 224-7924	Site Director	MetroNorth
Individual Direct Service Records	Dot Elwin	(978) 556-1906	Administrative Asst	Dottie Smith	(978) 556-1909	Site Director	Essex North State-op
Client Funds Records	Dot Elwin	(978) 556-1906	Administrative Asst	Dottie Smith	(978) 556-1909	Site Director	Essex North State-op

DRS Contact Person/Records Coordinator

Southeast Area							
Designated Record Set	DRS Contact Person	Phone #	Title	Record Coordinator	Phone #	Title	Location
Medical Records	Cedric Wright	(508) 977-3364	Dir. Medical Records	Cedric Wright	(508) 977-3364	Dir. Medical Records	Taunton SH
Billing Records	Cedric Wright	(508) 977-3364	Dir. Medical Records	Cedric Wright	(508) 977-3364	Dir. Medical Records	Taunton SH
Contract Records	Cedric Wright	(508) 977-3364	Dir. Medical Records	Cedric Wright	(508) 977-3364	Dir. Medical Records	Taunton SH
Client Funds Records	Cedric Wright	(508) 977-3364	Dir. Medical Records	Cedric Wright	(508) 977-3364	Dir. Medical Records	Taunton SH
Pharmacy/Medication Records	Cedric Wright	(508) 977-3364	Dir. Medical Records	Cedric Wright	(508) 977-3364	Dir. Medical Records	Taunton SH
Raw Data	Cedric Wright	(508) 977-3364	Dir. Medical Records	Cedric Wright	(508) 977-3364	Dir. Medical Records	Taunton SH
Medical Records	Diane Santos	(508) 564-9655	Med Records Librarian	Diane Santos	(508) 564-9655	Med Records Librarian	Cape Cod/Pocasset
Billing Records	Diane Santos	(508) 564-9655	Med Records Librarian	Diane Santos	(508) 564-9655	Med Records Librarian	Cape Cod/Pocasset
Contract Records	Diane Santos	(508) 564-9655	Med Records Librarian	Diane Santos	(508) 564-9655	Med Records Librarian	Cape Cod/Pocasset
Pharmacy/Medication Records	Diane Santos	(508) 564-9655	Med Records Librarian	Diane Santos	(508) 564-9655	Med Records Librarian	Cape Cod/Pocasset
Raw Data	Diane Santos	(508) 564-9655	Med Records Librarian	Diane Santos	(508) 564-9655	Med Records Librarian	Cape Cod/Pocasset
Case Management Records	Diane Santos	(508) 564-9655	Med Records Librarian	Diane Santos	(508) 564-9655	Med Records Librarian	Cape Cod/Pocasset
Client Funds Records	Diane Santos	(508) 564-9655	Med Records Librarian	Diane Santos	(508) 564-9655	Med Records Librarian	Cape Cod/Pocasset
Individual Direct Service Records	Diane Santos	(508) 564-9655	Med Records Librarian	Diane Santos	(508) 564-9655	Med Records Librarian	Cape Cod/Pocasset
Eligibility Records	Diane Santos	(508) 564-9655	Med Records Librarian	Diane Santos	(508) 564-9655	Med Records Librarian	Cape Cod/Pocasset
Other Individual's Records	Diane Santos	(508) 564-9655	Med Records Librarian	Diane Santos	(508) 564-9655	Med Records Librarian	Cape Cod/Pocasset
Medical Records	Denise Duhamel	(508) 235-7217	Dir. Medical Records	Denise Duhamel	(508) 235-7217	Dir. Medical Records	Fall River/Corrigan
Billing Records	Denise Duhamel	(508) 235-7217	Dir. Medical Records	Denise Duhamel	(508) 235-7217	Dir. Medical Records	Fall River/Corrigan
Contract Records	Denise Duhamel	(508) 235-7217	Dir. Medical Records	Denise Duhamel	(508) 235-7217	Dir. Medical Records	Fall River/Corrigan
Pharmacy/Medication Records	Denise Duhamel	(508) 235-7217	Dir. Medical Records	Denise Duhamel	(508) 235-7217	Dir. Medical Records	Fall River/Corrigan
Raw Data	Denise Duhamel	(508) 235-7217	Dir. Medical Records	Denise Duhamel	(508) 235-7217	Dir. Medical Records	Fall River/Corrigan
Case Management Records	Denise Duhamel	(508) 235-7217	Dir. Medical Records	Denise Duhamel	(508) 235-7217	Dir. Medical Records	Fall River/Corrigan
Client Funds Records	Denise Duhamel	(508) 235-7217	Dir. Medical Records	Denise Duhamel	(508) 235-7217	Dir. Medical Records	Fall River/Corrigan
Individual Direct Service Records	Denise Duhamel	(508) 235-7217	Dir. Medical Records	Denise Duhamel	(508) 235-7217	Dir. Medical Records	Fall River/Corrigan
Eligibility Records	Denise Duhamel	(508) 235-7217	Dir. Medical Records	Denise Duhamel	(508) 235-7217	Dir. Medical Records	Fall River/Corrigan
Other Individual's Records	Denise Duhamel	(508) 235-7217	Dir. Medical Records	Denise Duhamel	(508) 235-7217	Dir. Medical Records	Fall River/Corrigan
Eligibility Records- Adult	Ted Taranto	(508) 897-2029	Dir. Program Mgmt	Ron Dailey	(508) 897-2020	Area Director	Area Office
Eligibility Records-Child/Adol.	Clyde Godfrey	(508) 897-2180	EDS C/A Services	Ron Dailey	(508) 897-2020	Area Director	Area Office
Billing Records	Ron Dailey	(508) 897-2028	Operation Manager	Ron Dailey	(508) 897-2020	Area Director	Area Office
Contract Records	Denise Arsenault	(508) 807-2051	Contracts Manager	Ron Dailey	(508) 897-2020	Area Director	Area Office
Housing Data	Buddy Baker-Smith	(508) 897-2044	Housing Director	Ron Dailey	(508) 897-2020	Area Director	Area Office
Homeless Data	Buddy Baker-Smith	(508) 897-2044	Housing Director	Ron Dailey	(508) 897-2020	Area Director	Area Office
Service Coordination Records	Ted Taranto	(508) 897-2029	Dir. Program Mgmt.	Ron Dailey	(508) 897-2020	Area Director	Area Office
Forensic Transition Team Records	Ted O'Brien	(508) 977-3346	Forensic Supervisor	Ron Dailey	(508) 897-2020	Area Director	Area Office

DRS Contact Person/Records Coordinator

Southeast Area							
Designated Record Set	DRS Contact Person	Phone #	Title	Record Coordinator	Phone #	Title	Location
Case Management Records	Margaret Hawkins	(508) 897-2149	Dir. Medical Records	Margaret Hawkins	(508) 897-2149	Dir. Medical Records	Brockton
Client Funds Records	Margaret Hawkins	(508) 897-2149	Dir. Medical Records	Margaret Hawkins	(508) 897-2149	Dir. Medical Records	Brockton
Individual Direct Service Records	Margaret Hawkins	(508) 897-2149	Dir. Medical Records	Margaret Hawkins	(508) 897-2149	Dir. Medical Records	Brockton
Billing Records	Margaret Hawkins	(508) 897-2149	Dir. Medical Records	Margaret Hawkins	(508) 897-2149	Dir. Medical Records	Brockton
Eligibility Records	Margaret Hawkins	(508) 897-2149	Dir. Medical Records	Margaret Hawkins	(508) 897-2149	Dir. Medical Records	Brockton
Other Individual's Records	Margaret Hawkins	(508) 897-2149	Dir. Medical Records	Margaret Hawkins	(508) 897-2149	Dir. Medical Records	Brockton
Case Management Records	Dennis Ruel	(508) 977-3142	HS Coordinator C	Angelica Rodriguez	(508) 977-3174	Medical Records Coord.	Taunton/Attleboro
Client Funds Records	Dennis Ruel	(508) 977-3142	HS Coordinator C	Angelica Rodriguez	(508) 977-3174	Medical Records Coord.	Taunton/Attleboro
Individual Direct Service Records	Dennis Ruel	(508) 977-3142	HS Coordinator C	Angelica Rodriguez	(508) 977-3174	Medical Records Coord.	Taunton/Attleboro
Eligibility Records	Dennis Ruel	(508) 977-3142	HS Coordinator C	Angelica Rodriguez	(508) 977-3174	Medical Records Coord.	Taunton/Attleboro
Other Individual's Records	Dennis Ruel	(508) 977-3142	HS Coordinator C	Angelica Rodriguez	(508) 977-3174	Medical Record Coord.	Taunton/Attleboro
Case Management Records	Paul Crasco	(508) 732-3005	Med Rec Technician	Paul Crasco	(508) 732-3005	Med Rec Technician	Plymouth
Client Funds Records	Paul Crasco	(508) 732-3005	Med Rec Technician	Paul Crasco	(508) 732-3005	Med Rec Technician	Plymouth
Eligibility Records	Paul Crasco	(508) 732-3005	Med Rec Technician	Paul Crasco	(508) 732-3005	Med Rec Technician	Plymouth
Other Individual's Records	Paul Crasco	(508) 732-3005	Med Rec Technician	Paul Crasco	(508) 732-3005	Med Rec Technician	Plymouth
Case Management Records	Lisa DeBrito	(508) 996-7924	Administrative Asst	Lisa DeBrito	(508) 996-7924	Administrative Asst	New Bedford
Client Funds Records	Lisa DeBrito	(508) 996-7924	Administrative Asst	Lisa DeBrito	(508) 996-7924	Administrative Asst	New Bedford
Eligibility Records	Lisa DeBrito	(508) 996-7924	Administrative Asst	Lisa DeBrito	(508) 996-7924	Administrative Asst	New Bedford
Other Individual's Records	Lisa DeBrito	(508) 996-7924	Administrative Asst	Lisa DeBrito	(508) 996-7924	Administrative Asst	New Bedford
Individual Direct Service Records	Debra Werra	(508) 977-3258	Clerk III	Debra Werra	(508) 977-3258	Clerk III	OnGrounds Resi
Client Funds Records	Debra Werra	(508) 977-3258	Clerk III	Debra Werra	(508) 977-3258	Clerk III	OnGrounds Resi

DRS Contact Person/Records Coordinator

Western MA Area							
Designated Record Set	DRS Contact Person	Phone #	Title	Record Coordinator	Phone #	Title	Location
NSH Medical Records	Melinda Garcia Watson	(413) 587-6303	Privacy & NSH Records Coordinator	Melinda Garcia Watson	(413) 587-6303	Privacy&NSH Records Coord.	Area Office
Raw Data	Melinda Garcia Watson	(413) 587-6303	Privacy & NSH Records Coordinator	Melinda Garcia Watson	(413) 587-6303	Privacy&NSH Records Coord.	Area Office
Eligibility Records- Adult	Erin Pouliot	(413) 587-6304	Administrative Assistant	Susan Fortin	(413) 587-6363	Director Program Management	Area Office
Eligibility Records- Child/Adolescent	Floyd Ashlaw	(413) 587-6358	EDS	Phyliss Bermingham	(413) 587-6293	Director of childrens Svcs.	Area Office
Eligibility/ISP Appeal Records	Erin Pouliot	(413) 587-6304	Administrative Assistant	Sue Fortin	(413) 587-6363	Director Program Management	Area Office
Billing Records	Kristen Greany	(413) 587-6405	Director of Contracts	Kristin Greany	(413) 587-6305	Director of Contracts	Area Office
Contracts Records	Kristen Greany	(413) 587-6405	Director of Contracts	Kristin Greany	(413) 587-6305	Director of Contracts	Area Office
Housing Data	Erin Pouliot	(413) 587-6304	Administrative Assistant	David Modzelewski	(413) 587-6292	Housing Director	Area Office
Homeless Data	Erin Pouliot	(413) 587-6304	Administrative Assistant	David Modzelewski	(413) 587-6292	Housing Director	Area Office
Service Coordination Records	Erin Pouliot	(413) 587-6304	Administrative Assistant	Sue Fortin	(413) 587-6363	Director Program Management	Area Office
Forensic Transition Team Records	Cecilia Brown	(413) 587-6275	Forensic Team	Barbara Granata	(413) 587-6361	Forensic Director	Area Office
Case management records & files	Cheryl Gaylord	(413) 395-2029	Administrative Assistant	Nick Simms	(413) 395-2008	Site Director	Berkshire
Site client funds/rep payee records	Cheryl Gaylord	(413) 395-2029	Administrative Assistant	Nick Simms	(413) 395-2008	Site Director	Berkshire
Supporting eligibility files	Cheryl Gaylord	(413) 395-2029	Administrative Assistant	Nick Simms	(413) 395-2008	Site Director	Berkshire
Case management records & files	Charles Clogston	(413) 587-5304	Administrative Assistant	Mark Leibowitz	(413) 587-6305	Site Director	Hampshire
Site client funds/rep payee records	Charles Clogston	(413) 587-5304	Administrative Assistant	Mark Leibowitz	(413) 587-6305	Site Director	Hampshire
Supporting eligibility files	Charles Clogston	(413) 587-5304	Administrative Assistant	Mark Leibowitz	(413) 587-6305	Site Director	Hampshire
Case management records & files	Laura Chartier	(413) 772-5611	Administrative Assistant	Tom Moriarity	(413)772-5621	Site Director	Franklin/North Quabbin
Site client funds/rep payee records	Laura Chartier	(413) 772-5611	Administrative Assistant	Tom Moriarity	(413)772-5621	Site Director	Franklin/North Quabbin
Supporting eligibility files	Laura Chartier	(413) 772-5611	Administrative Assistant	Tom Moriarity	(413)772-5621	Site Director	Franklin/North Quabbin
Case management records & files	Phyllis Hartwell	(413) 493-8001	Administrative Assistant	Marti Sabin	(413) 493-8005	Site Director	Holyoke/Chicopee
Site client funds/rep payee records	Phyllis Hartwell	(413) 493-8001	Administrative Assistant	Marti Sabin	(413) 493-8005	Site Director	Holyoke/Chicopee
Supporting eligibility files	Phyllis Hartwell	(413) 493-8001	Administrative Assistant	Marti Sabin	(413) 493-8005	Site Director	Holyoke/Chicopee
Case management records & files	Jennifer Dugan	(413) 452-2310	Case Management Supervisor	Jennifer Dugan	(413) 452-2310	Case Management Supervisor	Springfield
Site client funds/rep payee records	Jennifer Dugan	(413) 452-2310	Case Management Supervisor	Jennifer Dugan	(413) 452-2310	Case Management Supervisor	Springfield
Supporting eligibility files	Jennifer Dugan	(413) 452-2310	Case Management Supervisor	Jennifer Dugan	(413) 452-2310	Case Management Supervisor	Springfield
Case management records & files	Lin Witherell	(413) 564-2223	Administrative Assistant	Diane Versace	(413) 564-2205	Site Director	Westfield
Site client funds/rep payee records	Lin Witherell	(413) 564-2223	Administrative Assistant	Diane Versace	(413) 564-2205	Site Director	Westfield
Supporting eligibility files	Lin Witherell	(413) 564-2223	Administrative Assistant	Diane Versace	(413) 564-2205	Site Director	Westfield