

**INITIAL REVIEW  
REPORT FOR**

**You're With Us  
372 Richardson Road  
Dracut, MA 01826**

**Date Of Report  
January 10, 2025**

**Version**

**Prepared by the Department of Developmental Services  
OFFICE OF QUALITY ENHANCEMENT**

# SUMMARY OF OVERALL FINDINGS

<b>Provider</b>	: You're With Us
<b>Review Dates</b>	: 12/17/2024 - 12/18/2024
<b>Initial Review Exit Meeting Date:</b>	: 1/3/2025
<b>Survey Team</b>	Raquel Rodriguez (TL)

## Survey scope and findings for Employment and Day Supports

<b>Service Group Type</b>	<b>Sample Size</b>	<b>Licensure Scope</b>
<b>Employment and Day Supports</b>	1 location(s) 1 audit (s)	Initial Review
Employment Support Services	1 location(s) 1 audit (s)	
Planning and Quality Management		

## **EXECUTIVE SUMMARY**

In 2015 You're With Us was established as an agency focused on providing Family Training, Peer Support, Adult Companion and Family Navigation to individuals with Developmental Disabilities (DD). The agency created opportunities for peer mentorship between individuals served and college aged students at universities and colleges throughout Massachusetts, making particular connections with college sports teams and groups which provided natural relationships and promoted inclusion and belonging.

In July 2022, You're With Us began providing Community Based Day Services (CBDS) to adults, mainly those 'Turning 22' and experiencing transition from Children's to Adult services. You're With Us provides both location-based CBDS and 'Without Walls' CBDS services in Massachusetts with location based services in Salem, and 'Without Walls' services in the Tyngsboro and Worcester areas.

In April 2024, You're With US began providing Employment Supports. As a result, an Initial Review was conducted with a sample of the one person receiving this service. Licensing indicators were reviewed to identify the agency's current level of achievement and any areas requiring improvement to meet the Employment Supports licensing standards during their next full survey.

The agency demonstrated several positive outcomes during the course of the initial review. Staff had received all the mandated trainings and supervision was occurring regularly. The individual had been informed of Human Rights, DPPC, and how to file a grievance. Staff were familiar with the unique needs of the individual and were providing support to understand verbal and written communication. Staff have also been making efforts to assist this individual towards her goals and would benefit from capturing data on their progress with the support strategies.

A few areas requiring further attention were identified during the review. The agency would benefit from further familiarizing themselves with HCSIS to ensure timelines are met for the ISP assessments and support strategies. In the Domain of Health and Safety, Emergency Fact Sheets require all pertinent information to be listed and an emergency back up plan must be in place and reviewed with the individual.

As a result of this Initial Review, the new Employment service type will be added to the agency's existing Two Year Day Support Services license. During the next scheduled You're With Us Licensing and Certification Survey, the Employment service type will be included in the Day Supports grouping review and will be audited in the same manner as all other service types provided by You're With US.

## **LICENSURE FINDINGS**

**Employment/Day Areas Needing Improvement on Standards not met/Follow-up to occur:**

Indicator#	Indicator	Area Needing Improvement
L8	Emergency fact sheets are current and accurate and available on site.	The agency needs to ensure Emergency Fact Sheets are accurate and current. Emergency Fact sheets must contain the following information: Name; Current Photograph; Age; Language/Ability to Communicate; General Physical Characteristics - to include gender, weight, height, build, hair color, and any identifying marks or distinguishing items; General nature of abilities and physical handicaps, Special Medical Problems, List of current medications; Pattern of movement, if missing previously; Likely response to search efforts; Name and phone number for the designated contact person for each provider serving the individual; Legal Competency Status; and Guardian name and phone number, if applicable, or name and phone number of family member or friend to be contacted in the event of an emergency.
L86	Required assessments concerning individual needs and abilities are completed in preparation for the ISP.	The agency needs to ensure required assessments are completed in preparation for the ISP at least 15 days in advance of the ISP meeting.
L87	Support strategies necessary to assist an individual to meet their goals and objectives are completed and submitted as part of the ISP.	The agency needs to ensure support strategies are completed and submitted at least 15 days prior to the ISP.
L88	Services and support strategies identified and agreed upon in the ISP for which the provider has designated responsibility are being implemented.	The agency needs to ensure support strategies are being implemented as designed.
L93 (05/22)	The provider has emergency back up plans to assist individuals to plan for emergencies and/or disasters.	The agency needs to ensure that the individual is knowledgeable about plans for emergencies and/or disasters.
L94 (05/22)	Individuals have assistive technology to maximize independence.	The agency needs to ensure individuals have been assessed to identify any assistive technology that may be of benefit.