MassHealth
Hearing Aid Dispenser Bulletin 8
February 1999

TO: Hearing Aid Dispensers Participating in MassHealth

FROM: Bruce M. Bullen, Commissioner

RE: HEARING AID SERVICES FOR MEMBERS ENROLLED IN MASSHEALTH MANAGED CARE ORGANIZATIONS

**Background**

Effective July 1, 1998, the Division entered into new contracts with the following managed care organizations (MCOs).

- Boston Medical Center HealthNet Plan
- Fallon Community Health Plan
- Harvard Pilgrim Health Care
- Kaiser Permanente/Community Health Plan
- Neighborhood Health Plan
- Network Health

Before January 1, 1999, these MCOs were not required to provide the hearing aid benefit to their MassHealth MCO members.

**Contract Change**

Effective for dates of service on or after January 1, 1999, the MCOs listed above are responsible for providing hearing aid services to their MassHealth members. In accordance with 130 CMR 450.105(A)(3)(a) and (B)(3)(a), the Division will not reimburse hearing aid dispensers for these MassHealth members enrolled in the MCOs listed above for hearing aid services provided on or after January 1, 1999.

**Authorization and Payment from MCOs**

Effective for any date of service on or after January 1, 1999, for members enrolled with a MassHealth MCO, hearing aid dispensers should seek authorization and payment from the member’s MCO.

**Recipient Eligibility Verification System**

In accordance with 130 CMR 450.107(C)(2), providers must check the Recipient Eligibility Verification System (REVS) to verify a member’s eligibility and covered benefits to ensure appropriate payment.

**Questions**

If you have questions about the information in this bulletin, call the Unisys Provider Services Department at (617) 628-4141 or 1-800-325-5231.