

The Commonwealth of Massachusetts

Executive Office of Health and Human Services

Department of Public Health

Bureau of Environmental Health

Community Sanitation Program

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| CHARLES D. BAKER  Governor  KARYN E. POLITO  Lieutenant Governor |

January 25, 2016

Peter J. Koutoujian, Sheriff

Middlesex County Sheriff’s Office

400 Mystic Avenue

Medford, MA 02155

Re: Facility Inspection – Middlesex County Jail and House of Corrections, Billerica

Dear Sheriff Koutoujian:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Minimum Requirements for the Management of Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 1999 Food Code; 105 CMR 520.000 Labeling; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; I conducted an inspection of the Middlesex County Jail and House of Corrections on January 12, 13, and 14, 2016 accompanied by Captain William Buckley, EHSO and Amy Riordan, Community Sanitation Program. Violations noted during the inspection are listed below including 86 repeat violations:

**HEALTH AND SAFETY VIOLATIONS**

(*\* indicates conditions documented on previous inspection reports*)

**CHECKPOINT BUILDING**

*Checkpoint*

FC 4-602.12(B) Cleaning of Equipment and Utensils; Frequency: Interior of microwave oven dirty

*Female Bathroom*

105 CMR 451.110(A) Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink

*Male Bathroom*

No Violations Noted

*Janitor’s Closet*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, drain cover missing on slop sink

**NEW BUILDING**

**Lobby**

*Water Fountain*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, water fountain not draining properly

*Female Bathroom*

No Violations Noted

*Male Bathroom*

No Violations Noted

*Janitor’s Closet*

105 CMR 451.353\* Interior Maintenance: Debris in slop sink

105 CMR 451.353 Interior Maintenance: Mop in bucket

**Administration Wing**

*Female Bathroom*

No Violations Noted

*Male Bathroom*

No Violations Noted

*Janitor’s Closet*

105 CMR 451.353 Interior Maintenance: Mop in slop sink

*Kitchenette*

No Violations Noted

**Central Control**

FC 4-903.11(A)(2) Protection of Clean Items, Storing: Single-service items not protected from contamination, disposable silverware left uncovered

*Bathroom*

105 CMR 451.123 Maintenance: Floor dirty

105 CMR 451.123 Maintenance: Walls dirty

**Attorney Visit Hallway**

*Female Bathroom*

No Violations Noted

*Janitor’s Closet*

105 CMR 451.353 Interior Maintenance: Mop in bucket

105 CMR 451.353 Interior Maintenance: Standing water in bucket

*Male Bathroom*

No Violations Noted

*Visiting Control Room*

FC 4-602.12(B)\* Cleaning of Equipment and Utensils; Frequency: Interior of microwave oven dirty

*Inmate Bathroom*

105 CMR 451.110(A) Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink

105 CMR 451.123 Maintenance: Floor dirty

*Urinalyses Room*

No Violations Noted

**Entrance Hallway for Pod A & B**

*Nurse’s Station*

No Violations Noted

*Female Bathroom*

No Violations Noted

*Male Bathroom*

No Violations Noted

*Janitor’s Closet*

No Violations Noted

*Caseworker’s Office*

No Violations Noted

**Pod A**

*Common Area*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, exterior of water fountain damaged

*Storage Cage (Barber Shop)*

105 CMR 451.110(A)\* Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink # 1

105 CMR 451.353 Interior Maintenance: Floor paint damaged

*Janitor’s Closet*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, backflow preventer rusted

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, backflow preventer leaking

*Storage Room*

No Violations Noted

*Lower Level Shower Area*

105 CMR 451.123 Maintenance: Floor dirty outside shower # 5

*Lower Cells*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, hot water continually running in   
cell # 1-08, 1-24, and 1-28

105 CMR 451.113 Toilet and Handwashing Sink in Locked Cells: No hot running water in locked   
cell # 1-19

105 CMR 451.124 Water Supply: Insufficient water supply in quantity and pressure at handwash sink in cell # 1-19

105 CMR 451.123 Maintenance: Handwash sink dirty in cell # 1-06 and 1-32

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, handwash sink not draining properly in cell # 1-24, 1-30, 1-31, and 1-32

105 CMR 451.353 Interior Maintenance: Floor dirty in cell # 1-29, 1-30, and 1-32

*Upper Level Shower Area*

105 CMR 451.123 Maintenance: Ceiling vents outside showers dusty

105 CMR 451.123 Maintenance: Debris on floor in shower # 4

105 CMR 451.123 Maintenance: Walls dirty outside shower # 1 and 4

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 1, 3, and 4

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 1, 2, 3, and 4

105 CMR 451.123 Maintenance: Mold observed on ceiling in shower # 1

*Upper Cells*

105 CMR 451.353\* Interior Maintenance: Floor tiles missing outside cell # 2-09 through 2-20

105 CMR 451.353 Interior Maintenance: Floor tiles missing outside cell # 2-22 through 2-24

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, hot water continually running in   
cell # 2-02, 2-03, 2-09, and 2-15

105 CMR 451.140 Adequate Ventilation: Inadequate ventilation, wall vent blocked in cell # 2-05, 2-18, and 2-22

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 2-23

**Pod B**

*Common Area*

No Violations Noted

*Counselor’s Office*

No Violations Noted

*Storage Cage (Barber Shop)*

105 CMR 451.110(A)\* Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink # 1

*Janitor’s Closet*

No Violations Noted

*Storage Room (Small)*

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

*Storage Room (Large)*

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

105 CMR 451.353 Interior Maintenance: Standing water in mop bucket

*Lower Level Shower Area*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower # 4 out-of-order

105 CMR 451.123 Maintenance: Walls dirty outside shower # 2 and 5

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 1

*Lower Cells*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, hot water continually running in   
cell # 1-11

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, toilet leaking in cell # 1-01

105 CMR 451.140 Adequate Ventilation: Inadequate ventilation, wall vent blocked in cell # 1-06, 1-11,   
1-20, and 1-29

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 1-25

*Upper Level Shower Area*

105 CMR 451.123\* Maintenance: Walls dirty in shower # 3

105 CMR 451.123 Maintenance: Walls dirty in shower # 1

105 CMR 451.123 Maintenance: Floor dirty in shower # 3

*Upper Cells*

105 CMR 451.113 Toilet and Handwashing Sink in Locked Cells: No cold running water in locked   
cell # 2-20

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, water continually running in   
cell # 2-20 and 2-23

105 CMR 451.140 Adequate Ventilation: Inadequate ventilation, wall vent blocked in cell # 2-07, 2-21, and 2-28

**Entrance Hallway for Pod C & D**

*Nurse’s Station*

No Violations Noted

*Female Bathroom*

No Violations Noted

*Male Bathroom*

No Violations Noted

*Office*

No Violations Noted

**Pod C**

*Common Area*

No Violations Noted

*Storage Cage (Barber Shop)*

105 CMR 451.123 Maintenance: Urinal dirty

105 CMR 451.123 Maintenance: Sink dirty

105 CMR 451.110(A) Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink

*Janitor’s Closet*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, drain cover missing from slop sink

*Storage Room*

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

*Counselor/Interview Office*

FC 4-602.12(B) Cleaning of Equipment and Utensils; Frequency: Interior of microwave oven dirty

105 CMR 451.353 Interior Maintenance: Floor dirty

*Multi-Purpose Room*

No Violations Noted

*Lower Level Shower Area*

105 CMR 451.123 Maintenance: Soap scum on shower walls in shower # 1 and 5

105 CMR 451.123 Maintenance: Walls dirty outside shower # 1

105 CMR 451.123 Maintenance: Floor dirty outside shower # 5

*Lower Cells*

105 CMR 451.123 Maintenance: Sink dirty in cell # 1-03

*Upper Level Shower Area*

105 CMR 451.123\* Maintenance: Walls dirty in shower # 3 and 4

105 CMR 451.123 Maintenance: Walls dirty in shower # 5

105 CMR 451.123\* Maintenance: Floor dirty in shower # 3

105 CMR 451.123 Maintenance: Floor dirty in shower # 2

105 CMR 451.123 Maintenance: Ceiling vents dusty outside all showers

*Upper Cells*

105 CMR 451.140 Adequate Ventilation: Inadequate ventilation, wall vent blocked in cell # 1-02, 2-03,   
2-04, 2-08, 2-15, 2-22, and 2-26

105 CMR 451.353 Interior Maintenance: Toilet paper on ceiling in cell # 2-10

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 2-10

**Pod D**

*Common Area*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, bubbler continually running

*Storage Cage (Barber Shop)*

105 CMR 451.360 Protective Measures: Drain flies observed

*Janitor’s Closet*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, drain cover missing on slop sink

105 CMR 451.360 Protective Measures: Drain flies observed

*Multi-Purpose Room*

FC 4-903.11(A)(2) Protection of Clean Items, Storing: Single-service items not protected from contamination, disposable silverware left uncovered

*Storage Room*

No Violations Noted

*Lower Level Shower Area*

105 CMR 451.123 Maintenance: Drain flies observed in shower # 1, 2, and 5

105 CMR 451.130 Hot Water: Shower water temperature recorded at 820F in shower # 1

105 CMR 451.123 Maintenance: Light out in shower # 1, 3, and 5

105 CMR 451.123 Maintenance: Floor dirty outside shower # 1

*Lower Cells*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, water continually running in   
cell # 1-08, 1-10, 1-11, 1-14, 1-17, 1-21, 1-22, and 1-32

*Upper Level Shower Area*

105 CMR 451.123 Maintenance: Drain flies observed in shower # 1 and 3

105 CMR 451.123 Maintenance: Walls dirty outside shower # 3 and 4

*Upper Cells*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, water continually running in   
cell # 2-09, 2-11, 2-15, 2-18, 2-22, 2-25, and 2-26

105 CMR 451.113 Toilet and Handwashing Sink in Locked Cells: No hot running water in locked   
cell # 2-11

105 CMR 451.353 Interior Maintenance: Floor tiles missing outside cell # 2-03 and 2-10

**Pod F**

*Medical Office*

No Violations Noted

*Administration Area*

No Violations Noted

*Female Staff Bathroom*

Unable to Inspect – Locked

*Janitor’s Closet*

105 CMR 451.344\* Illumination in Habitable Areas: Light not functioning properly, light not working

105 CMR 451.353 Interior Maintenance: Vent dusty

*Male Staff Bathroom*

No Violations Noted

**Block**

*Janitor’s Closet*

105 CMR 451.353 Interior Maintenance: Vent dusty

*Barber Shop*

No Violations Noted

*Storage*

No Violations Noted

*Lower Showers*

105 CMR 451.123 Maintenance: Floor dirty in shower # 7

105 CMR 451.123 Maintenance: Walls dirty in shower # 7

*Lower Cells*

105 CMR 451.140 Adequate Ventilation: Inadequate ventilation, wall vent blocked in cell # 1-14, 1-28, and 1-29

*Assessment Office*

FC 4-903.11(A)(2)\* Protection of Clean Items, Storing: Single-service items not protected from contamination, utensils not covered

*Library/Multi-Purpose Room*

No Violations Noted

*Case Worker’s Office*

No Violations Noted

*Upper Cells*

105 CMR 451.103 Mattresses: Mattress damaged in cell # 2-24

105 CMR 451.140 Adequate Ventilation: Inadequate ventilation, wall vent blocked in cell # 2-20, 2-26, and 2-28

*Upper Showers*

Unable to Inspect – In Use

*Common Area*

No Violations Noted

**Dorm # 3 and 4 Landing**

*Male Bathroom*

No Violations Noted

*Female Bathroom*

Unable to Inspect - Locked

*Janitor’s Closet*

No Violations Noted

*Storage/Med Pass*

No Violations Noted

**Multi-Purpose Hallway**

*Storage Room # 1 and 2*

No Violations Noted

*Classroom A and B*

No Violations Noted

**Dorm # 3**

*Sleeping Area*

No Violations Noted

*Common Area*

No Violations Noted

*Toilet Area*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, toilet # 3 out-of-order

105 CMR 451.124 Water Supply: Insufficient hot and cold water supply in quantity and pressure at handwash sink # 5 and 8

105 CMR 451.117 Toilet Fixtures: Toilet fixture dirty in stall # 7

*Sink Area*

No Violations Noted

*Shower Area*

105 CMR 451.123\* Maintenance: Debris on floor in shower # 1

105 CMR 451.123\* Maintenance: Wall dirty in shower # 1

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 2 and 8

*Janitor’s Closet*

No Violations Noted

*Case Worker’s Office*

No Violations Noted

*Barber Shop*

105 CMR 451.353 Interior Maintenance: Counter top damaged

**Dorm # 4**

*Medical Office*

No Violations Noted

*Classroom # 2*

No Violations Noted

*Barber Shop*

No Violations Noted

*Case Worker’s Office*

No Violations Noted

*Janitor’s Closet*

No Violations Noted

*Shower Area*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower # 1 out-of-order

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 8

*Toilet Area*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, toilet stall # 1 out-of-order

*Sink Area*

105 CMR 451.124 Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink   
# 2, 3, and 4

105 CMR 451.124 Water Supply: Insufficient cold water supply in quantity and pressure at handwash sink # 1, 2, and 3

*Common Area*

No Violations Noted

*Sleeping Area*

No Violations Noted

**E – Pod**

**Administration Area**

*Female Staff Bathroom*

Unable to Inspect - Locked

*Janitor’s Closet*

105 CMR 451.353 Interior Maintenance: Standing water in mop bucket

*Male Staff Bathroom*

105 CMR 451.123 Maintenance: Handwash sink dirty

105 CMR 451.123 Maintenance: Debris on floor

105 CMR 451.123 Maintenance: Wall vent dusty

*Offices*

Unable to Inspect - Locked

*Nurse’s Station*

No Violations Noted

**Block**

105 CMR 451.353 Interior Maintenance: Main wall vent dusty

*Janitor’s Closet*

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

105 CMR 451.353 Interior Maintenance: Vent dusty

*Barber Shop*

105 CMR 451.110(A)\* Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink

105 CMR 451.123 Maintenance: Handwash sink dirty

*Segregation Showers*

105 CMR 451.123\* Maintenance: Debris on floor in shower # 1 and 3

105 CMR 451.123 Maintenance: Soap scum on bench in handicap shower

105 CMR 451.123 Maintenance: Wall dirty underneath hand dryer

*Segregation Cells*

105 CMR 451.117 Toilet Fixtures: Toilet fixtures dirty in cell # 1-03, 1-04, 1-06, 1-10, and 1-20

105 CMR 451.123 Maintenance: Handwash sink dirty in cell # 1-13

105 CMR 451.140 Adequate Ventilation: Inadequate ventilation, wall vent blocked in cell # 1-13, 1-14,   
1-19, 1-20, and 1-30

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 1-30

*Classroom Assessment*

No Violations Noted

*Library*

No Violations Noted

*Caseworker’s Office*

FC 4-602.12(B)\* Cleaning of Equipment and Utensils; Frequency: Interior of microwave oven dirty

FC 4-903.11(A)(2) Protection of Clean Items, Storing: Single-service items not protected from contamination, disposable silverware not covered

*Upper Cells*

105 CMR 451.140 Adequate Ventilation: Inadequate ventilation, wall vent blocked in cell # 2-06, 2-13,   
2-15, and 2-20

*Upper Showers*

105 CMR 451.123\* Maintenance: Debris on floor in shower # 7, 9, and 10

105 CMR 451.123\* Maintenance: Floor dirty in shower # 5, 8, 9, and 10

105 CMR 451.123 Maintenance: Floor dirty in shower # 7

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 1, 7, 8, 9, and 10

105 CMR 451.123 Maintenance: Ceiling vent dusty in shower # 1, 3, 4, and 5

**Dorm # 1 and 2 Landing**

*Administration Office*

No Violations Noted

*Janitor’s Closet*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, drain cover not secured to slop sink

*Male Staff Bathroom*

No Violations Noted

*Female Staff Bathroom*

Unable to Inspect - Locked

**Dorm # 1**

*Storage/Med Pass*

Unable to Inspect - Locked

*Sleeping Area*

No Violations Noted

*Common Area*

No Violations Noted

*Toilet Area*

105 CMR 451.124 Water Supply: Insufficient hot and cold water supply in quantity and pressure at handwash sink # 8

105 CMR 451.126 Water Supply: No cold water supplied to handwash sink # 6

*Sink Area*

No Violations Noted

*Shower Area*

105 CMR 451.123\* Maintenance: Walls dirty in shower # 1

105 CMR 451.123 Maintenance: Walls dirty in shower # 2 and 3

*Janitor’s Closet*

105 CMR 451.353 Interior Maintenance: Vent dusty

*Case Worker’s Office*

No Violations Noted

*Barber Shop*

No Violations Noted

**Dorm # 2**

*Medical Office*

No Violations Noted

*Classroom # 1*

No Violations Noted

*Barber Shop*

105 CMR 451.360 Protective Measures: Drain flies observed

105 CMR 451.123 Maintenance: Handwash sink dirty

*Case Worker’s Office*

No Violations Noted

*Janitor’s Closet*

No Violations Noted

*Shower Area*

105 CMR 451.123\* Maintenance: Walls dirty in shower # 6 and 7

105 CMR 451.123 Maintenance: Walls dirty in shower # 3 and 5

105 CMR 451.123\* Maintenance: Floor dirty in shower # 6 and 7

105 CMR 451.123 Maintenance: Floor dirty in shower # 5

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower # 1 out-of-order

*Toilet Area*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, toilet # 3 and 8 out-of-order

105 CMR 451.123 Maintenance: Debris on floor in toilet stall # 2

105 CMR 451.117 Toilet Fixtures: Toilet fixtures dirty in stall # 2 and 5

105 CMR 451.126 Water Supply: No hot water supplied to handwash sink # 1

105 CMR 451.124 Water Supply: Insufficient cold water supply in quantity and pressure at handwash   
sink # 1

*Sink Area*

No Violations Noted

*Common Area*

No Violations Noted

*Sleeping Area*

No Violations Noted

**Intake and Discharge**

*Administrative Office*

No Violations Noted

*Desk Area*

No Violations Noted

*Sally Port*

No Violations Noted

*Shake Room # 1 & 2*

No Violations Noted

*Break Room*

105 CMR 451.353 Interior Maintenance: Table damaged

105 CMR 451.353 Interior Maintenance: Area around coffee pot dirty

*Holding Cell # 1 & 2*

No Violations Noted

*Institutional Property*

No Violations Noted

*Holding Cell # 1-6*

105 CMR 451.123 Maintenance: Handwash sink dirty in cell # 1, 4, and 6

105 CMR 451.117 Toilet Fixtures: Toilet fixtures dirty in cell # 1, 4, and 6

*Old Shower Room # 1*

No Violations Noted

*Holding Tank # 2*

105 CMR 451.117 Toilet Fixtures: Toilet fixture dirty

*Female Bathroom*

No Violations Noted

*Male Bathroom*

No Violations Noted

*Janitor’s Closet*

No Violations Noted

*Inmate Property Room*

No Violations Noted

**A & B Hall Entrance**

*Janitor’s Closet*

Unable to Inspect - Locked

**Hall A**

No Violations Noted

*Teacher’s Office*

Unable to Inspect - Locked

**Hall B**

No Violations Noted

**Food Service Area**

*Staff Dining Room*

FC 4-501.11(B)\* Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, refrigerator handle damaged

*Male Bathroom*

No Violations Noted

*Female Bathroom*

No Violations Noted

*Administrative Office*

No Violations Noted

**Main Kitchen**

*Handwash Sink # 1*

No Violations Noted

*Janitor’s Closet*

No Violations Noted

*Freezer # 1*

FC 6-501.12(A) Maintenance and Operation; Cleaning: Facility not cleaned properly, spilled food observed on floor

*Ice Machine # 1*

FC 4-501.11(A) Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, ice machine # 1 out-of-order

*Diet Food Prep Area*

No Violations Noted

*McCall Refrigerator # 1*

No Violations Noted

*Spice Cabinet*

No Violations Noted

*Walk-in Refrigerator # 2*

No Violations Noted

*Ice Machine # 2*

FC 4-501.11(A) Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, ice machine leaking

FC 4-602.13 Cleaning of Equipment and Utensils, Frequency: Nonfood-Contact Surfaces dirty, exterior of ice machine dirty

*Tray Prep Area*

No Violations Noted

*Handwash Sink # 10*

No Violations Noted

*Follett Ice Machine*

FC 6-501.114(A) Maintenance and Operations; Maintaining Premises: Nonfunctional ice machine not repaired or removed from premises

*Food Prep Area*

No Violations Noted

*Warmer # 1 & 2*

FC 4-501.11(B) Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, gasket damaged on warmer # 2

**Grease Hood Area**

No Violations Noted

*Butcher Prep Table*

No Violations Noted

*Prep Sink # 8*

No Violations Noted

*Steam Hood Area*

No Violations Noted

*Handwash Sink # 4*

No Violations Noted

*Vegetable Prep and Sink Area*

No Violations Noted

*Cutting Area*

No Violations Noted

*Handwash Sink # 5*

No Violations Noted

*Walk-in Refrigerator # 2*

No Violations Noted

**Back Kitchen**

*Heater # 1-4*

No Violations Noted

*Dry Goods Bins*

No Violations Noted

*Baking Area*

No Violations Noted

*Handwash Sink # 3*

No Violations Noted

*Serve Line # 2*

FC 6-501.111(B) Maintenance and Operations; Pest Control: Flies observed in serve line # 2 area

**Mechanical Warewash Area**

FC 6-501.111(B)\* Maintenance and Operations; Pest Control: Flies observed

FC 6-501.12(A)\* Maintenance and Operation; Cleaning: Facility not cleaned properly, debris on floor near food digester

FC 6-501.11 Maintenance and Operation; Repairing: Facility not in good repair, floor tiles damaged underneath tables

*Mechanical Warewash Machine*

FC 6-501.111(B)\* Maintenance and Operations; Pest Control: Flies observed

*Food Digester*

FC 6-304.11\* Ventilation; Mechanical: Area not properly ventilated, strong odors around digester

FC 6-201.11 Design, Construction and Installation: Floor not easily cleanable, floor tiles damaged around food digester

**Front Kitchen Pots & Pans Sink**

FC 4-903.11(A)(2) Protection of Clean Items, Storing: Single-service items not protected from contamination, disposable silverware left uncovered

*Rack Spray Area*

No Violations Noted

*Staff Bathroom*

No Violations Noted

*Inmate Bathroom*

FC 5-205.15(B) Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, low cold water pressure at handwash sink

FC 7-101.11 Poisonous or Toxic Materials; Original Containers: Cleaning chemicals not labeled properly, original manufactures label missing on chemical spray bottle

*Supply Room # 1 (Culinary Arts Supply Room)*

No Violations Noted

*Kitchen Staff Break Room*

No Violations Noted

*Supply Room # 2 (Dry Storage Room)*

No Violations Noted

*Chemical Storage Cabinet*

No Violations Noted

*Daily Cleaning Supply Cabinet*

No Violations Noted

*Culinary Arts Storage Cabinet*

No Violations Noted

*Loading Dock*

FC 6-202.15(A)(2)\* Design, Construction, and Installation; Functionality: Outer door not weather and   
vermin tight

*Spare Kitchen Equipment Room*

FC 6-501.12(A) Maintenance and Operation; Cleaning: Facility not cleaned properly, ceiling vent dusty

*Kitchen Surplus*

FC 3-305.11(A)(3) Preventing Contamination from Premises: Food stored in an inappropriate location, boxes of coffee stored less than 6 inches from the floor

**Culinary Arts Program Kitchen**

*Classroom*

No Violations Noted

*McCall Refrigerator*

No Violations Noted

*Proofers*

No Violations Noted

*Walk-in Freezer*

No Violations Noted

*Hood Area*

No Violations Noted

*Handwash Sink*

No Violations Noted

*3-Bay Sink*

No Violations Noted

*Prep Sink*

105 CMR 451.383(B) Fire Safety System: Facility not in compliance with 780 CMR Massachusetts Building Code provisions for fire safety, items stored within 18 inches of the ceiling

*Prep Tables*

No Violations Noted

*Walk-in Refrigerator*

No Violations Noted

**Health Service Unit**

*ISO # 1 & 2*

105 CMR 451.353 Interior Maintenance: Floor dirty in ISO # 2

*Nurse’s Pantry*

FC 4-101.16 Materials for Construction and Repair; Multiuse: Sponges used in pantry

105 CMR 451.110(A) Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink

*Janitor’s Closet*

No Violations Noted

*Risk Cell # 1 & 2*

No Violations Noted

*Private Rooms # 1-4*

No Violations Noted

*Ward A*

No Violations Noted

*Handicap Shower Room*

105 CMR 451.123 Maintenance: Drain flies observed

105 CMR 451.123 Maintenance: Soap scum on walls in shower

*Nurse’s Station and Bathroom*

No Violations Noted

*Cleaning Utility Room*

No Violations Noted

*Storage Room # 1*

No Violations Noted

*Storage Room # 2*

No Violations Noted

*Holding*

No Violations Noted

*Ward B*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, water continually running on   
toilet fixture # 2

*Treatment Room # 1*

No Violations Noted

*Inmate Bathroom*

105 CMR 451.123 Maintenance: Debris on floor

*Treatment Room # 2*

No Violations Noted

*Medical Waste Storage*

No Violations Noted

*Physical Therapy (Treatment Room # 4)*

No Violations Noted

*Dental Room*

No Violations Noted

*Pharmacy*

No Violations Noted

*Janitor’s Closet*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, red colored water observed coming from slop sink

*Lab*

No Violations Noted

*Internal Medicine Office*

105 CMR 480.500(A)(3) Procedures; Records; Record-Keeping Log: Generator had no written documentation for blood borne pathogen training

*Psychiatry Office*

No Violations Noted

*Treatment Room # 3*

No Violations Noted

*Coordinator’s Office*

No Violations Noted

*Exam Room # 1*

No Violations Noted

*Exam Room # 2*

No Violations Noted

*Health Service Administrator’s Office*

No Violations Noted

*Female Bathroom*

No Violations Noted

*Male Bathroom*

No Violations Noted

**OLD TIER BUILDING**

**Main Level**

105 CMR 451.350\* Structural Maintenance: Wall tiles damaged near entrance

*Lobby*

No Violations Noted

*Janitor’s Closet*

105 CMR 451.353 Interior Maintenance: Wet mop left in bucket

105 CMR 451.353 Interior Maintenance: Ceiling water stained

*Female Bathroom*

105 CMR 451.123\* Maintenance: Toilet # 2 out-of-order

105 CMR 451.123 Maintenance: Window broken

*Male Bathroom*

105 CMR 451.130\* Plumbing: No backflow preventer on sink

105 CMR 451.123\* Maintenance: Debris on floor in toilet stall

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, drain cover missing in slop sink

105 CMR 451.123 Maintenance: Urinal # 1 and 2 dirty

105 CMR 451.117 Toilet Fixtures: Toilet fixture dirty

*Control Area*

105 CMR 451.350\* Structural Maintenance: Windows not weathertight and structurally sound

105 CMR 451.350\* Structural Maintenance: Window sills and wall near windows damaged

105 CMR 451.350\* Structural Maintenance: Several window panes broken

105 CMR 451.353\* Interior Maintenance: Ceiling tiles missing

105 CMR 451.141\* Screens: Screens damaged

*Roll Call Room*

No Violations Noted

**Old Administration Wing**

**First Floor**

105 CMR 451.353\* Interior Maintenance: Ceiling tiles missing in hallway

*Tool Crib Area*

105 CMR 451.353\* Interior Maintenance: Floor tiles missing

*Tool Crib Bathroom*

105 CMR 451.123\* Maintenance: Sink rusted

105 CMR 451.123 Maintenance: Sink dirty

*Mail Room*

105 CMR 451.353\* Interior Maintenance: Ceiling tiles missing

*Chemical Area*

No Violations Noted

*Female Bathroom*

105 CMR 451.123\* Maintenance: Windows not weathertight

**Second Floor**

*Male Bathroom*

105 CMR 451.123 Maintenance: Hole in wall

105 CMR 451.123\* Maintenance: Ceiling damaged above window

**Old Infirmary**

*Female Bathroom*

No Violations Noted

*Male Bathroom*

Unable to Inspect – In Use

**Third Floor**

*Male Locker Room*

No Violations Noted

*Male Locker Room Bathroom*

105 CMR 451.123\* Maintenance: Debris on floor

1-5 CMR 451.123\* Maintenance: Window broken

105 CMR 451.123 Maintenance: Floor dirty in shower # 2

105 CMR 451.123 Maintenance: Walls dirty in shower # 2

*Female Locker Room*

FC 4-601.11(c) Cleaning of Equipment and Utensils, Objective: Non-food contact surface dirty, water catch on water cooler dirty

105 CMR 451.123 Maintenance: Floor dirty in shower # 1

105 CMR 451.123 Maintenance: Windows not weathertight

105 CMR 451.141 Screens: Screen damaged

*Officer’s Weight Room*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

105 CMR 451.353\* Interior Maintenance: Ceiling paint peeling

105 CMR 451.350\* Structural Maintenance: Window damaged

105 CMR 451.353\* Interior Maintenance: Exercise machine padding damaged on multiple machines

**Lower Report**

*A & B Side Cells*

Unable to Inspect – No longer in use due to lack of natural lighting

**TRAINING BUILDING**

**First Floor**

*Barber Area*

No Violations Noted

*Staff Meeting Room*

No Violations Noted

*Offices and Classroom*

105 CMR 451.353 Interior Maintenance: Ceiling tiles water stained in classroom/storage room

*Library*

No Violations Noted

*Bathroom and Storage Room*

105 CMR 451.123 Maintenance: Window broken

105 CMR 451.123 Maintenance: Unlabeled chemical bottle

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

*Chapel*

No Violations Noted

**Second Floor**

*Main Laundry*

No Violations Noted

*Inmate Bathroom*

105 CMR 451.350 Structural Maintenance: Window broken

*Officer’s Bathroom*

105 CMR 451.123\* Maintenance: Wall paint peeling

105 CMR 451.123\* Maintenance: Window cracked

*Laundry Storage*

No Violations Noted

*Canteen*

105 CMR 451.350\* Structural Maintenance: Windows not weathertight and structurally sound

**Main Level**

*Old Wing Day Room*

No Violations Noted

*Side Entry Stairs*

No Violations Noted

*Tier Building Dorm Room*

105 CMR 451.103 Mattresses: Mattress damaged on bed # 34

*Dorm Bathroom*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, lower showerhead does not work in handicap shower

105 CMR 451.124 Water Supply: Insufficient water supply in quantity and pressure in shower unit # 2 and 3

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, slop sink leaking

**First Tier**

*Control*

No Violations Noted

*A & B Side*

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

105 CMR 451.353 Interior Maintenance: Wall damaged in cell # A15 and B13

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # B15

*Bathroom and Shower Area*

105 CMR 451.123 Maintenance: Wall behind toilets dirty

105 CMR 451.123 Maintenance: Mold observed on caulking around slop sink

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower # 2 leaking

105 CMR 451.123 Maintenance: Wall tiles damaged in shower # 2, 3, and 4

105 CMR 451.123 Maintenance: Tile grout dirty in shower # 3, 4, 5, and 6

105 CMR 451.123 Maintenance: Ceiling paint damaged in shower # 1, 2, 3, 4, and 5

105 CMR 451.123 Maintenance: Shower curtain missing on shower # 1, 2, 3, 7, 8, 9, 10, and 11

*C & D Side (Administrative Segregation and Segregation Unit)*

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

105 CMR 451.353 Interior Maintenance: Ceiling damaged in cell # C14, C20, D2, and D16

105 CMR 451.353 Interior Maintenance: Wall damaged in cell # C22 and D16

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # C22, C23, D2, D5, D13, and D16

*Shower Room # D23*

105 CMR 451.123 Maintenance: Wall paint damaged

105 CMR 451.123 Maintenance: Ceiling paint damaged

105 CMR 451.123 Maintenance: Shower threshold damaged

**Second Tier**

*Control*

FC 4-602.12(B) Cleaning of Equipment and Utensils; Frequency: Interior of microwave oven dirty

*E & F Side*

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # E2 and E12

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, water continually running in cell   
# E17

105 CMR 451.353 Interior Maintenance: Ceiling damaged in cell # F26

*Bathroom and Shower Area*

Unable to Inspect – In Use

*Janitorial Cage*

No Violations Noted

*G & H Side*

105 CMR 451.320 Cell Size: Inadequate floor space in all cells

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # G2, G3, G8, G10, G18, and H1

105 CMR 451.353 Interior Maintenance: Floor dirty in cell # G1 and G12

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # G21, H2, H8, H13, and H15

105 CMR 451.353 Interior Maintenance: Ceiling paint damaged in cell # H11

105 CMR 451.123 Maintenance: Sink dirty in cell # H19

105 CMR 451.103 Mattresses: Mattress damaged in cell # H12

**Gym**

105 CMR 451.350\* Structural Maintenance: Windows not weathertight and structurally sound

105 CMR 451.353\* Interior Maintenance: Ceiling left unfinished

105 CMR 451.344 Illumination in Habitable Areas: Light not functioning properly, light out

*Gym Office*

105 CMR 451.350\* Structural Maintenance: Floor tiles missing

105 CMR 451.141\* Screens: Screen missing

*Staff Bathroom*

Unable to Inspect – In Use

*Stairway to Third Tier*

105 CMR 451.353\* Interior Maintenance: Ceiling paint peeling

**Third Tier**

*Day Room*

No Violations Noted

*Control*

No Violations Noted

*Offices*

Unable to Inspect - Locked

*I & J Side*

105 CMR 451.320 Cell Size: Inadequate floor space in all cells

105 CMR 451.353 Interior Maintenance: Standing fan at end of hallway dusty

105 CMR 451.350 Structural Maintenance: Window broken in cell # J4

105 CMR 451.117 Toilet Fixtures: Toilet fixture dirty in cell # J21

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # I16, I22, J18, and J21

105 CMR 451.353 Interior Maintenance: Wall damaged in cell # I20, J20, and J26

*Bathroom and Shower Area*

105 CMR 451.123\* Maintenance: Caulking damaged around sink

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, shower head leaking in

shower # 2

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower head leaking in

shower # 4

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, drain cover missing on slop sink

105 CMR 451.123\* Maintenance: Floor dirty in shower # 4, 5, 6, and 7

105 CMR 451.123 Maintenance: Floor dirty in shower # 8 and 10

105 CMR 451.123 Maintenance: Floor drain dirty in shower # 1, 3, 5, 7, and 11

105 CMR 451.123 Maintenance: Floor drain outside showers dirty

105 CMR 451.123 Maintenance: Mold observed on ceiling in shower # 2, 3, 4, and 8

105 CMR 451.123 Maintenance: Walls dirty in shower # 3, 4, 5, 6, 9, 10, and 11

105 CMR 451.123 Maintenance: Toilet push button damaged

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, urinal constantly running

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, no cold water on slop sink

105 CMR 451.123 Maintenance: Shower curtain missing on shower # 1, 2, 3, 4, and 5

*Janitor’s Closet*

No Violations Noted

*K & L Side*

105 CMR 451.320 Cell Size: Inadequate floor space in all cells

105 CMR 451.353\* Interior Maintenance: Multiple cell windows painted

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # K26

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # K16, K19, K21, and K25

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, water continually running in cell   
# K5

**CWP BUILDING**

Did Not Inspect – Building Closed and Being Renovated

**WORK RELEASE BUILDING**

FC 5-501.113(A) Refuse, Recyclables, and Returnables: Trash receptacles not kept covered

**House # 1**

**First Floor**

*Hallway*

No Violations Noted

*Infirmary*

Unable to Inspect – Locked

*Control*

FC 4-501.11(B)\* Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, gaskets damaged on refrigerator unit

FC 4-501.11(A) Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, ice build-up in freezer

*Office*

No Violations Noted

*Bathroom*

105 CMR 451.123\* Maintenance: Ceiling tiles water damaged

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, sink # 3 not draining properly

105 CMR 451.123 Maintenance: Ceiling damaged

105 CMR 451.123 Maintenance: Wall vent dusty

105 CMR 451.123 Maintenance: Floor tiles missing in shower and toilet stall

105 CMR 451.123 Maintenance: Mold observed on tile grout in shower

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, tank lid missing on toilet

105 CMR 451.123 Maintenance: Debris on floor in toilet stall

*Bedrooms*

105 CMR 451.141 Screens: Screen damaged in room # 1 and 3

105 CMR 451.353 Interior Maintenance: Wall damaged in room # 3

**Food Service Area**

*Dining Room*

FC 6-501.11 Maintenance and Operation; Repairing: Facility not in good repair, floor tiles damaged

FC 4-602.13 Cleaning of Equipment and Utensils, Frequency: Nonfood-Contact Surfaces dirty, exterior of ice machine dirty

*Kitchen*

FC 5-205.15(B) Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, handwash sink leaking

FC 4-602.11(E)(4)(b) Cleaning of Equipment and Utensils, Frequency: Mold growth observed on interior surfaces of ice machine

FC 6-501.12(A) Maintenance and Operation; Cleaning: Facility not cleaned properly, wall dirty behind 3-bay sink

FC 4-601.11(B) Cleaning of Equipment and Utensils, Objective: Food contact surface dirty, cooking equipment dirty, leftover food debris observed on fryolator

FC 4-202.11(A)(2) Design and Construction, Cleanability: Damaged food-contact surface no longer easily cleanable, spatula damaged

**Second Floor**

*Stairway*

No Violations Noted

*Hallway*

No Violations Noted

*Bedrooms*

105 CMR 451.353 Interior Maintenance: Window shade damaged in room # 7

*Bathroom*

Unable to Inspect – In Use

*Shower*

Unable to Inspect – In Use

*Stairway to Basement*

105 CMR 451.353 Interior Maintenance: Light shield missing

**Basement**

*Laundry Room*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, sink leaking

*Boiler Room*

No Violations Noted

*Chemical Storage Room*

105 CMR 451.353\* Interior Maintenance: Loose electrical wires along wall

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

**Day Room Between Houses**

105 CMR 451.141\* Screens: Screen missing

**House # 2**

**First Floor**

*Hallway*

105 CMR 451.353Interior Maintenance: Floor tiles damaged at entrance

*Officer’s Bathroom*

105 CMR 451.123\* Maintenance: Window boarded up

105 CMR 451.140\* Adequate Ventilation: Inadequate ventilation, no means for ventilation

*Bedrooms*

No Violations Noted

*Administration Office*

No Violations Noted

**Second Floor**

*Hallway*

No Violations Noted

*Bathroom*

105 CMR 451.123 Maintenance: Mold observed on caulking around sink # 2

*Bedrooms*

No Violations Noted

**Third Floor**

*Bedrooms*

105 CMR 451.353 Interior Maintenance: Light shield damaged in room # 8

**Basement**

*Day Room*

No Violations Noted

*Property*

No Violations Noted

*Bathroom*

105 CMR 451.123\* Maintenance: Debris in slop sink

105 CMR 451.110(A) Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink

105 CMR 451.123 Maintenance: Floor dirty in shower # 2 and 3

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 2, 3, and 4

*Storage Room*

No Violations Noted

**WAREHOUSE**

105 CMR 451.350\* Structural Maintenance: Exterior door not weathertight

FC 4-903.11(A)(2) Protection of Clean Items, Storing: Single-service items not protected from contamination, disposable silverware left uncovered

*Office*

No Violations Noted

*Female Bathroom*

No Violations Noted

*Male Bathroom*

No Violations Noted

*Janitor’s Closet*

No Violations Noted

*Walk-in Freezer*

FC 4-501.11(A)\* Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, baseboard flashing not secured to wall

*Back Freezer and Refrigerator*

No Violations Noted

**Observations and Recommendations**

1. The inmate population was 1,037 at the time of inspection.
2. At the time of the inspection, the Department observed milk cartons being temporarily stored and distributed out of small trash cans in Pod C. The Department recommends the use of proper cold holding equipment to ensure that all potentially hazardous foods are kept at the proper cold holding temperature.
3. During the kitchen inspection it was stated that the warewash machine is drained each day as part of the machines daily maintenance. After this occurs, the warewash machine takes additional time to reach the appropriate sanitizing temperature. The Department recommends testing the water temperature after the warewash machine is drained to ensure it is reaching the appropriate temperature.

This facility does not comply with the Department’s Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at [www.mass.gov/dph/dcs](http://www.mass.gov/dph/dcs) and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on “Food Protection Regulations”. Then under “Retail” click “105 CMR 590.000 - State Sanitary Code Chapter X – Minimum Sanitation Standards for Food Establishments” and “[1999 Food Code](http://www.cfsan.fda.gov/%7Edms/fc99-toc.html)”.

To review the Labeling regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on “Food Protection Regulations”. Then under “General Food Regulations” click “105 CMR 520.000: Labeling.”

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,

Kerry Wagner

Environmental Health Inspector, CSP, BEH

cc: Jan Sullivan, Acting Director, BEH

Steven Hughes, Director, CSP, BEH

Jay Youmans, Director of Government Affairs

Marylou Sudders, Secretary, Executive Office of Health and Human Services

Carol Higgins O’Brien, Commissioner, DOC

Shawn Jenkins, Superintendent

Andrew Freker, Deputy Superintendent

Captain William Buckley, EHSO

Sergeant Rudy Chaput, EHSO

Richard Berube, Director, Billerica Board of Health

Clerk, Massachusetts House of Representatives

Clerk, Massachusetts Senate

Daniel Bennett, Secretary, EOPSS

Jennifer Gaffney, Director, Policy Development and Compliance Unit