Firewood Sales

Charles H. Carroll, Deputy Director
Division of Standards
“Cordwood” sold or offered or exposed for sale shall be four feet in length

“Firewood” shall be construed to mean and include wood cut to any lengths of less than four feet and more than eight inches

“Kindling wood” shall be construed to mean and include all split wood, edgings, clippings or other waste wood averaging eight inches in length.
Wood must be all stacked in the same direction to properly determine the cubic foot content of the piles.
A cord of firewood is a stack 4 feet wide by 4 feet high by 8 feet long which equals 128 cu. ft.
M.G.L. Chapter 94: Section 299 Requires the following:

- A sales invoice must be issued and have marked thereon the following:
  - Name and Address of seller and purchaser
  - Date of Delivery
  - Quantity in terms of cubic feet
  - Price of quantity delivered
Cordwood and firewood must be advertised in terms of cubic feet or cubic meters. This will be construed as indicating the closely stacked cubic foot or cubic meter content to be delivered to the purchaser. Note: Wood cannot be cross stacked for the determination of quantity delivered.
Advertising of Wood

The terms "cord", "face cord", "pile", "truckload" or terms of similar import shall not be used in the advertising and sale of cordwood or firewood.
Whoever violates any provision of this or the preceding section shall be punished for the first offense by a fine of fifty dollars, for the second offense by a fine of two hundred dollars and for each subsequent offense by a fine of five hundred dollars.

Whoever alters or substitutes a delivery ticket or sales invoice for fraudulent or deceptive purposes shall be punished by a fine of not more than one thousand dollars or shall be subject to a civil citation as provided in section 29A of chapter 98.
Complaint Procedures
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- Log in the complaint and get the following information regarding the delivery.
- Name and Address of purchaser
- Name and Address of seller
- Date of Delivery
- Quantity delivered and cost
- Method of payment
- Was a delivery slip left?
- Has any wood been used since the delivery
- Is wood closely stacked.
Complaint Procedures

- Site visit (where delivery was made)

- Tools
  - Pencil and Paper
  - Tape Measure (certified)
  - Camera
1. Measure and record the dimensions
2. Take pictures
3. Write a report of your findings and mail to the consumer.

You should contact the wood dealer regarding the problems. Explain what your findings were and any fines or action that will be taken.