The Commonwealth of Massachusetts

Executive Office of Health and Human Services

Department of Public Health

Bureau of Environmental Health

Community Sanitation Program

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| DEVAL L. PATRICK  GOVERNOR  JOHN W. POLANOWICZ  SECRETARY  CHERYL BARTLETT, RN  COMMISSIONER |



March 18, 2014

Mari Lou Whalen, Deputy Superintendent

Northeastern Correctional Center

Barretts Mill Road

P.O. Box 1069

West Concord, MA 01742

Re: Facility Inspection – Northeastern Correctional Center, West Concord

Dear Superintendent Whalen:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 1999 Food Code; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; I conducted an inspection of the Northeastern Correctional Center on February 26, 2014 accompanied by David Lavoie, EHSO and Jonathan Brown, Community Sanitation Program. Violations noted during the inspection are listed below including 156 repeat violations:

HEALTH AND SAFETY VIOLATIONS

(*\* indicates conditions documented on previous inspection reports*)

GRALTON HALL

Lobby

No Violations Noted

Library

No Violations Noted

Sitting Area

105 CMR 451.350\* Structural Maintenance: Floor tiles missing

105 CMR 451.353 Interior Maintenance: One table stool damaged

FC 4-602.12(B) Cleaning of Equipment and Utensils; Frequency: Interior of microwave oven dirty

Shift Commander’s Office

FC 4-501.11(A) Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, refrigerator gaskets damaged

*Records*

No Violations Noted

Work Release Office

No Violations Noted

**West Up**

CPO Office

No Violations Noted

Hallway

No Violations Noted

Female Staff Bathroom

No Violations Noted

Inmate Bathroom

105 CMR 451.123\* Maintenance: Shower floor finish damaged and no longer easily cleanable in shower # L2 and R2

105 CMR 451.123\* Maintenance: Shower curtain missing from shower # R1

105 CMR 451.123\* Maintenance: Heater cover not secure

105 CMR 451.123\* Maintenance: Shower # R1 not working

105 CMR 451.123 Maintenance: No hot water at sink closest to door

105 CMR 451.126 Hot Water: Hot water temperature recorded at 1490F

*Cells*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in cell # 141, 144, 145, 146, 148, 149, 150, and 151

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 140

105 CMR 451.353 Interior Maintenance: Center window not weathertight, plastic bag around window in cell # 141

**West Down**

Hallway

No Violations Noted

Male Staff Bathroom

No Violations Noted

Inmate Bathroom

105 CMR 451.123\* Maintenance: Shower floor finish damaged and no longer easily cleanable in   
shower # L1, L2, and R2

105 CMR 451.123\* Maintenance: Soap scum on shower curtains in shower # L2

105 CMR 451.123\* Maintenance: Heater damaged

105 CMR 451.123\* Maintenance: Shower area not ventilated well, water observed on ceiling

105 CMR 451.123\* Maintenance: Walls dirty outside showers

105 CMR 451.123 Maintenance: Ceiling dirty outside of showers

105 CMR 451.123 Maintenance: Ceiling paint peeling

105 CMR 451.123 Maintenance: Rust marks in shower # R1

Cells

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in cell # 115, 116, 117, 119, and 123

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 118, 120, 122, 124, and 125

**East Up**

Mail Room

No Violations Noted

Hallway

No Violations Noted

Janitor’s Closet

105 CMR 451.353\* Interior Maintenance: Light shield missing

105 CMR 451.353\* Interior Maintenance: Drain cover missing

Inmate Bathroom

105 CMR 451.123\* Maintenance: Wall tiles missing throughout bathroom

105 CMR 451.123\* Maintenance: Heater damaged

105 CMR 451.130\* Hot Water: Shower water temperature recorded at 1230F

105 CMR 451.123\* Maintenance: Mildew observed on caulking in shower # L2

105 CMR 451.123 Maintenance: Mildew observed on caulking in shower # L1, R1, and R2

105 CMR 451.123 Maintenance: One light not function properly, light out

105 CMR 451.123 Maintenance: Ceiling vent dusty near toilets

Cell*s*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in cell # 127, 129, 130, 132, 133, 135, 136, and 139

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 134 and 137

**East Down**

Hallway

FC 4-602.12(B) Cleaning of Equipment and Utensils; Frequency: Interior of microwave oven dirty

105 CMR 451.344 Illumination in Habitable Areas: One light not functioning properly, light out

Janitor’s Closet

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, slop sink not plumbed properly, draining into open drain with no drain cover

105 CMR 451.353 Interior Maintenance: Floor surface damaged

Inmate Bathroom and Laundry

105 CMR 451.123\* Maintenance: Shower floor finish damaged and no longer easily cleanable in shower

# L2 and R2

105 CMR 451.123\* Maintenance: Floor damaged outside of showers

105 CMR 451.123\* Maintenance: Entrance door frame damaged

105 CMR 451.123 Maintenance: Possible mold growth on floor outside of showers

Cells

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in cell # 103, 105, 109, and 111

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 107 and 112

**Basement**

Hallway

No Violations Noted

Boiler Room

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, pipe leaking near boiler tank

Meeting Room

Unable to Inspect - Under Construction

Culinary Arts Program Storage

105 CMR 451.353\* Interior Maintenance: Floor finish damaged

105 CMR 451.353\* Interior Maintenance: Unfinished shelves not easily cleanable

105 CMR 451.353\* Interior Maintenance: Light shield damaged

105 CMR 451.353\* Interior Maintenance: Ceiling tiles missing

105 CMR 451.353\* Interior Maintenance: Ceiling tiles water damaged

Electrical Room

105 CMR 451.353\* Interior Maintenance: Ceiling leaking

105 CMR 451.350\* Structural Maintenance: Ceiling damaged, water damaged

105 CMR 451.353 Interior Maintenance: Bucket with standing water observed

**Culinary Arts Program**

Dining Room

No Violations Noted

*Kitchen*

FC 6-201.11\* Design, Construction and Installation: Floor not easily cleanable, unfinished concrete in several areas

FC 6-202.15(A)(2)\* Design, Construction, and Installation; Functionality: Vent fan not weathertight, no louvers or screen provided

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, floor damaged throughout kitchen

FC 6-501.12(A)\* Maintenance and Operation; Cleaning: Facility not cleaned properly, mildew around spray hose sink on wall

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, wall paint damaged under sink unit and warewash machine

FC 6-501.11 Maintenance and Operation; Repairing: Facility not in good repair, ceiling vents rusted above warewash machine

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, wall paint damaged around vent fan

FC 6-501.11 Maintenance and Operation; Repairing: Facility not in good repair, window sill paint damaged around vent fan

FC 4-903.11(B)(1) Protection of Clean Items, Storing: Bowls not stored in the inverted position

FC 5-205.15(B) Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, hot water mislabeled at handsink

*Culinary Shed*

No Violations Noted

FARM DORM

**First Floor**

*Lobby Area*

No Violations Noted

*Control Area*

No Violations Noted

*Staff Bathroom 1*

No Violations Noted

*Staff Bathroom 2*

No Violations Noted

*Chemical Storage Room*

No Violations Noted

*Mop Room*

No Violations Noted

*CPO Office - East Down Side*

No Violations Noted

*CPO Office – West Down Side*

No Violations Noted

**East Down**

*Hallway*

No Violations Noted

*Urine Lab*

No Violations Noted

*Holding Cell # 26 and 27*

105 CMR 451.350\* Structural Maintenance: Wall damaged in cell # 27

105 CMR 451.350\* Structural Maintenance: Floor damaged under toilet in cell # 27

105 CMR 451.353\* Interior Maintenance: Walls dirty in cell # 26

*Shower Room*

105 CMR 451.123\* Maintenance: Floor surface damaged in shower # 1, 2, and 3

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 1, 2, and 3

105 CMR 451.123 Maintenance: Soap scum on shower curtain in shower # 1 and 2

105 CMR 451.123 Maintenance: Wall damaged in shower # 1 and 2

105 CMR 451.123\* Maintenance: Ceiling tiles damaged throughout shower room

105 CMR 451.123\* Maintenance: Vent fan dirty

105 CMR 451.123\* Maintenance: Wall tiles damaged outside of showers

*Cells*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in cell # 34, 36, 40, and 49

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 35, 39, 46, and 48

**West Down**

*Barber Shop*

105 CMR 451.353 Interior Maintenance: Baseboard damaged

105 CMR 451.353 Interior Maintenance: Wall light shield missing

*Hallway*

105 CMR 451.350 Structural Maintenance: Exit door not rodent and weathertight

*Shower Room*

Unable to Inspect – Under Construction

*Slop Sink Room*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, no backflow preventer on threaded bib

105 CMR 451.353\* Interior Maintenance: Light shield missing

*Cells*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in cell # 4, 6, 7, 10, and 14

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 2, 5, 15, 19, and 20

105 CMR 451.350 Structural Maintenance: Wall damaged in cell # 21

**Second Floor**

*Staff Bathroom*

No Violations Noted

*Classroom*

No Violations Noted

*Janitor’s Closet*

No Violations Noted

*CPO Supervisor*

No Violations Noted

***HSU***

105 CMR 451.350\* Structural Maintenance: Ceiling water damaged

105 CMR 451.350\* Structural Maintenance: Wall damaged near window

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, sink not functioning

*Director of Treatment Offices*

No Violations Noted

**East Up**

*Hallway*

105 CMR 451.350 Structural Maintenance: Exit door not rodent and weathertight

*Shower Room*

105 CMR 451.123\* Maintenance: Soap scum on walls in showers # 1, 2, and 3  
105 CMR 451.123\* Maintenance: No grille and/or louvers provided on vent fan

105 CMR 451.123\* Maintenance: Wall tiles damaged in showers # 1, 2, and 3

105 CMR 451.123\* Maintenance: Shower room not ventilation well, water observed on ceiling

105 CMR 451.123 Maintenance: Floor drain missing in shower # 2

*Cells*

105 CMR 451.350 Structural Maintenance: Wall damaged behind toilet fixture in cell # 82

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in cell # 85, 93, and 99

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 80, 90, 94, 97, and 98

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 91 and 92

*Trash Closet*

105 CMR 451.350\* Structural Maintenance: Wall damaged

**West Up**

*Hallway*

105 CMR 451.350 Structural Maintenance: Exit door not rodent and weathertight

*Shower Room*

105 CMR 451.123\* Maintenance: Floor finish damaged in shower # 1, 2, and 3

105 CMR 451.123\* Maintenance: Floor drain cover missing in shower room

105 CMR 451.123\* Maint enance: Soap scum on walls in shower # 1, 2, and 3

105 CMR 451.123\* Maintenance: Soap scum on shower curtains in shower # 1, 2, and 3

105 CMR 451.123\* Maintenance: Wall tiles damaged outside of showers

105 CMR 451.123\* Maintenance: Possible mold and/or mildew substance on floor outside of showers

105 CMR 451.123 Maintenance: Ceiling dirty in shower room

*Trash Closet*

105 CMR 451.350 Structural Maintenance: Ceiling damaged

*Slop Sink Area*

Unable to Inspect – Under Construction

*Cells*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in cell # 53, 54, 64, 65, and 71

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 55, 59, 57, and 73

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 58 and 64

**Food Service Area**

*Day Room*

FC 6-501.11 Maintenance and Operation; Repairing: Facility not in good repair, wall damaged behind vending machine

*Dining Room*

FC 6-202.15(A)(2)\* Design, Construction, and Installation; Functionality: Outer door not weather and vermin tight

FC 6-501.11 Maintenance and Operation; Repairing: Facility not in good repair, several glass window panels broken

*Food Service Line*

FC 4-501.114(A) Maintenance and Operation; Equipment: Chlorine sanitizer solution tested less than recommended concentration

*Kitchen*

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, floor tiles damaged

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, paint damaged on window sills

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, several glass window panels broken throughout kitchen

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, several wall tiles damaged in kitchen area

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, wall paint damaged

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, grout missing in several areas on the floor

FC 4-501.11(A)\* Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, gasket damaged on Tranulsen hot holding unit

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, wall tile damaged behind 3 bay sink

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, wall and wall tiles damaged near dishwasher

FC 4-602.11(E)(4)(b)\* Cleaning of Equipment and Utensils, Frequency: Mold growth observed on interior surfaces of ice machine

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, prep tables damaged on lower shelving

FC 6-501.12(A)\* Maintenance and Operation; Cleaning: Facility not cleaned properly, several light shields filled with bugs and debris

FC 5-205.15(B) Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, handsink hot water unusable, missing water control

FC 5-205.15(B) Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, vegetable prep-sink leaking

FC 6-501.11 Maintenance and Operation; Repairing: Facility not in good repair, grease hood filters damaged

FC 6-501.11 Maintenance and Operation; Repairing: Facility not in good repair, light out under grease hood

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, window sill rotted out and missing glass window panel near warewash machine

FC 6-501.12(A) Maintenance and Operation; Cleaning: Facility not cleaned properly, possible mold growth around window sill, spray hose sink, and warewash machine

*Refrigerator # 1*

No Violations Noted

*Back Hallway*

FC 6-202.15(A)(2)\* Design, Construction, and Installation; Functionality: Back screen door not weather and vermin tight

*Laundry and Inmate Bathroom*

FC 6-501.12(A) Maintenance and Operation; Cleaning: Facility not cleaned properly, debris behind washer and dryer units

*Office*

No Violations Noted

*Dry Storage-Building #7*

No Violations Noted

*Freezer Unit-Building # 8*

No Violations Noted

**Basement**

105 CMR 451.353 Interior Maintenance: Ceiling paint damaged throughout basement

*Stairway*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged on steps

*Chaplain’s Room*

No Violations Noted

*Muslim Prayer Room*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, pipe leaking

*K9 Storage*

No Violations Noted

*Chemical Distribution Room*

105 CMR 451.353 Interior Maintenance: Ceiling paint peeling

*Paper Goods Storage*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, pipe leaking

105 CMR 451.353 Interior Maintenance: Wall paint peeling

*Electrical/Plumbing Shop*

No Violations Noted

*Cleaning Supply Area*

105 CMR 451.353 Interior Maintenance: Ceiling paint peeling

*Storage Room*

No Violations Noted

*Carpenter’s Shop*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, pipe leaking in back corner

*Carpenter’s Bathroom*

105 CMR 451.350\* Structural Maintenance: Wall damaged

105 CMR 451.353 Interior Maintenance: Wall paint peeling

*Hallway*

105 CMR 451.353 Interior Maintenance: Light shield missing

*Hot Tools Crib*

Unable to Inspect – Locked

*Maintenance Area*

No Violations Noted

*Laundry Area*

105 CMR 451.350\* Structural Maintenance: Wall damaged

105 CMR 451.353\* Interior Maintenance: Ceiling paint damaged

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

105 CMR 451.353\* Interior Maintenance: Light shields missing

105 CMR 451.140 Adequate Ventilation: Inadequate ventilation, vent fan broken

105 CMR 451.353 Interior Maintenance: No grille and/or louvers provided on vent fan

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, pipe leaking

*Maintenance Bathroom*

105 CMR 451.123\* Maintenance: Floor paint damaged

*Day Room*

105 CMR 451.353\* Interior Maintenance: Vent fan dirty

*Shower Room*

105 CMR 451.123\* Maintenance: Wall paint damaged above shower stalls

105 CMR 451.123\* Maintenance: Wall damaged in shower room

105 CMR 451.123\* Maintenance: Pipes not properly insulated, insulation damaged

105 CMR 451.123\* Maintenance: Two light fixtures not functioning properly, lights out

105 CMR 451.123\* Maintenance: Floor finish damaged in shower room

105 CMR 451.123 Maintenance: Missing water control in shower # 1

105 CMR 451.123 Maintenance: Wall tiles damaged in shower # 5

105 CMR 451.123 Maintenance: Pipe cover damaged in shower # 6

105 CMR 451.123 Maintenance: No grille and/or louvers provided on vent fan

VISITING RECREATIONAL CENTER

**Lobby**

*Female Visitor’s Bathroom*

105 CMR 451.350\* Structural Maintenance: Ceiling cracked around ceiling vent

*Male Visitor’s Bathroom*

No Violations Noted

*Search Room*

Unable to Inspect – Under Construction

**Gymnasium**

105 CMR 451.353\* Interior Maintenance: Ceiling fan cages dusty

*Staff Locker Room*

105 CMR 451.123 Maintenance: 2 shower heads leaking

*Staff Bathroom*

105 CMR 451.126\* Water Supply: No cold water supplied to handwash sink # 4

*Electrical Room*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, standing water in slop sink

105 CMR 451.353 Interior Maintenance: Light shield missing

*First Aid Room*

No Violations Noted

*Storage Rooms*

No Violations Noted

*Vending Machines*

FC 4-601.11(c) Cleaning of Equipment and Utensils, Objective: Vending machine drawer dirty

*Weight Room*

105 CMR 451.353\* Interior Maintenance: Workout equipment not easily cleanable, several covers damaged

105 CMR 451.353\* Interior Maintenance: Wall paint damaged

*Cardio Room*

105 CMR 451.353 Interior Maintenance: Wall paint damaged

105 CMR 451.353 Interior Maintenance: Insulation damaged on heater

105 CMR 451.353 Interior Maintenance: Workout equipment not easily cleanable, several covers damaged

COW BARN

*Inmate Bathroom*

No Violations Noted

*Staff Office and Bathroom*

No Violations Noted

*Recycling Area*

No Violations Noted

*Dumpsters*

No Violations Noted

FARM SERVICE GARAGE

105 CMR 451.350 Structural Maintenance: Outside door not rodent and weathertight

*Carwash Tool Crib Room*

No Violations Noted

PROGRAM BUILDING

105 CMR 451.350\* Structural Maintenance: Outside doors not rodent and weathertight on either ends of hallway near classrooms

*Classrooms*

No Violations Noted

*Inmate Bathroom*

No Violations Noted

*Staff Bathroom*

105 CMR 451.123\* Maintenance: Floor tiles damaged

105 CMR 451.123\* Maintenance: Unfinished wood, not easily cleanable

*Water Fountain*

No Violation Noted

*Slop Sink*

No Violations Noted

FARM SERVICE BUILDING

*Habitat for Humanity Shop*

105 CMR 451.353\* Interior Maintenance: Heater damaged

*Boiler Room*

105 CMR 451.350\* Structural Maintenance: Ceiling damaged

*Inmate Locker Room*

105 CMR 451.353\* Interior Maintenance: Ceiling paint damaged

105 CMR 451.123\* Maintenance: Walls dirty in bathroom area

105 CMR 451.353 Interior Maintenance: Heater damaged

*Property Room*

No Violations Noted

*Mattress Storage*

105 CMR 451.353\* Interior Maintenance: Ceiling paint damaged

**Observations and Recommendations**

1. The inmate population was 212 at the time of inspection.

This facility does not comply with the Department’s Regulations cited above. In accordance with 105 CMR 451.404, please indicate next to each entry on the inspection report a plan of correction. Said plan of correction must be submitted within ten working days of receiving this report and should detail the specific steps that will be taken and the date of expected compliance. The plan of correction should be submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at [www.mass.gov/dph/dcs](http://www.mass.gov/dph/dcs) and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on “Food Protection Regulations”. Then under “Retail” click “105 CMR 590.000 - State Sanitary Code Chapter X – Minimum Sanitation Standards for Food Establishments” and “[1999 Food Code](http://www.cfsan.fda.gov/%7Edms/fc99-toc.html)”.

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,

Marian Robertson

Environmental Health Inspector, CSP, BEH

cc: Suzanne K. Condon, Associate Commissioner, Director, BEH

Steven Hughes, Director, CSP, BEH

John W. Polanowicz, Secretary, Executive Office of Health and Human Services

Luis S. Spencer, Commissioner, DOC

David Lavoie, EHSO

Shawn Zoldak, Policy Coordinator

Susan G. Rask, RS, Health Director, Concord Health Department

Clerk, Massachusetts House of Representatives

Clerk, Massachusetts Senate

Andrea Cabral, Secretary, EOPS