The Commonwealth of Massachusetts

Executive Office of Health and Human Services

Department of Public Health

Bureau of Environmental Health

Community Sanitation Program

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September 22, 2014

Mari Lou Whalen, Deputy Superintendent

Northeastern Correctional Center

Barretts Mill Road

P.O. Box 1069

West Concord, MA 01742

Re: Facility Inspection – Northeastern Correctional Center, West Concord

Dear Superintendent Whalen:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 1999 Food Code; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; I conducted an inspection of the Northeastern Correctional Center on September 3, 2014 accompanied by Sergeant David Lavoie, EHSO/FSO, and Greg Cebula, EHSO/FSO. Violations noted during the inspection are listed below including 106 repeat violations:

**HEALTH AND SAFETY VIOLATIONS**

(*\* indicates conditions documented on previous inspection reports*)

**GRALTON HALL**

*Lobby*

No Violations Noted

*Library*

No Violations Noted

*Sitting Area*

No Violations Noted

*Shift Commander’s Office*

FC 4-501.11(A)\* Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, refrigerator gaskets damaged

*Records*

No Violations Noted

*Work Release Office*

No Violations Noted

**West Up**

*CPO Office*

No Violations Noted

*Hallway*

No Violations Noted

*Female Staff Bathroom*

No Violations Noted

*Inmate Bathroom*

No Violations Noted

*Cells*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in cell # 140, 146, 148, and 150

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 142

**West Down**

*Hallway*

No Violations Noted

*Male Staff Bathroom*

No Violations Noted

*Inmate Bathroom*

105 CMR 451.123\* Maintenance: Heater damaged

105 CMR 451.123 Maintenance: Rust marks in shower # R1

*Cells*

No Violations Noted

**East Up**

*Mail Room*

No Violations Noted

*Hallway*

No Violations Noted

*Janitor’s Closet*

105 CMR 451.353\* Interior Maintenance: Light shield missing

105 CMR 451.130 Plumbing: No backflow preventer on threaded bib

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, standing water in slop sink

*Inmate Bathroom* Unable to Inspect Showers – Under Construction

105 CMR 451.123\* Maintenance: Heater damaged

*Cells*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in cell # 127, 129, 130, 132, 133, 135, 136, 137, and 139

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 138

**East Down**

*Hallway*

FC 4-602.12(B)\* Cleaning of Equipment and Utensils; Frequency: Interior of microwave oven dirty

*Janitor’s Closet*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, slop sink not plumbed properly, draining into open drain with no drain cover

105 CMR 451.353\* Interior Maintenance: Floor surface damaged

*Inmate Bathroom/Laundry* Unable to Inspect Showers – Under Construction

105 CMR 451.123\* Maintenance: Floor damaged outside of showers

105 CMR 451.123\* Maintenance: Entrance door frame damaged

*Cells*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in cell # 103, 105, 109, and 111

**Basement**

*Hallway*

No Violations Noted

*Boiler Room*

No Violations Noted

*Meeting Room*

Unable to Inspect – Under Construction

*Culinary Arts Program Storage*

105 CMR 451.353\* Interior Maintenance: Floor finish damaged

105 CMR 451.353\* Interior Maintenance: Unfinished shelves not easily cleanable

105 CMR 451.353\* Interior Maintenance: Ceiling tiles missing

*Electrical Room*

105 CMR 451.350\* Structural Maintenance: Ceiling damaged, water damaged

**Culinary Arts Program**

*Dining Room*

No Violations Noted

*Kitchen*

FC 6-201.11\* Design, Construction and Installation: Floor not easily cleanable, unfinished concrete in several areas

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, floor damaged throughout kitchen

FC 6-202.15(A)(2) Design, Construction, and Installation; Functionality: Outer screen door not weather and vermin tight

*Culinary Shed*

No Violations Noted

**FARM DORM**

**First Floor**

*Lobby Area*

No Violations Noted

*Control Area*

No Violations Noted

*Staff Bathroom 1*

105 CMR 451.123\* Maintenance: Wall damaged around sink

*Staff Bathroom 2*

No Violations Noted

*Chemical Storage Room*

No Violations Noted

*Mop Room*

No Violations Noted

*CPO Office - East Down Side*

No Violations Noted

*CPO Office – West Down Side*

No Violations Noted

**East Down**

*Hallway*

105 CMR 451.350 Structural Maintenance: Exit door not rodent and weathertight

*Urine Lab*

No Violations Noted

*Holding Cell # 26 and 27*

105 CMR 451.350\* Structural Maintenance: Wall damaged in cell # 27

*Shower Room*

105 CMR 451.123\* Maintenance: Soap scum on shower curtain in shower # 1

105 CMR 451.123\* Maintenance: Ceiling tiles damaged throughout shower room

105 CMR 451.123\* Maintenance: Vent fan dirty

*Cells*

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 33

**West Down**

*Barber Shop*

No Violations Noted

*Hallway*

105 CMR 451.350\* Structural Maintenance: Exit door not rodent and weathertight

*Shower Room*

105 CMR 451.123 Maintenance: Standing water observed on floor outside of showers

105 CMR 451.123 Maintenance: Vent fan dusty

*Slop Sink Room*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, no backflow preventer on threaded bib

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, cold water faucet broken

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, cold water faucet leaking

*Cells*

105 CMR 451.350 Structural Maintenance: Wall damaged in cell # 12

**Second Floor**

*Director of Treatment Office*

No Violations Noted

*Staff Bathroom*

No Violations Noted

*Classroom*

No Violations Noted

*Janitor’s Closet*

No Violations Noted

*CPO Supervisor*

No Violations Noted

***HSU*** Unable to Inspect Fully – Under Construction

105 CMR 451.350\* Structural Maintenance: Ceiling water damaged

105 CMR 451.350\* Structural Maintenance: Wall damaged near window

105 CMR 480.500(B)(2) Procedures; Records; Record-Keeping Log: Medical waste log book not up to date with recent tracking receipts

**East Up**

*Hallway*

105 CMR 451.350\* Structural Maintenance: Exit door not rodent and weathertight

*Shower Room*

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 1, 2, and 3  
105 CMR 451.123\* Maintenance: No grille and/or louvers provided on vent fan

105 CMR 451.123\* Maintenance: Wall tiles damaged in shower # 1, 2, and 3

105 CMR 451.123\* Maintenance: Floor drain missing in shower # 2

105 CMR 451.123 Maintenance: Shower head leaking in shower # 3

105 CMR 451.123 Maintenance: Soap scum on shower curtains in shower # 2 and 3

*Cells*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in cell # 94

*Trash Closet*

105 CMR 451.350\* Structural Maintenance: Wall damaged

**West Up**

*Hallway*

105 CMR 451.350\* Structural Maintenance: Exit door not rodent and weathertight

*Shower Room*

105 CMR 451.123\* Maintenance: Floor finish damaged in shower # 1, 2, and 3

105 CMR 451.123 Maintenance: Floor drain cover missing in shower # 1, 2, and 3

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 1, 2, and 3

105 CMR 451.123\* Maintenance: Soap scum on shower curtains in shower # 1, 2, and 3

105 CMR 451.123\* Maintenance: Wall tiles damaged outside of showers

105 CMR 451.123\* Maintenance: Possible mold and/or mildew substance on floor outside of showers

105 CMR 451.123 Maintenance: Wall damaged near shower control in shower # 3

105 CMR 451.123 Maintenance: Shower head leaking in shower # 3

105 CMR 451.123 Maintenance: Vent fan dusty

*Trash Closet*

105 CMR 451.350 Structural Maintenance: Ceiling damaged

*Slop Sink Area*

Unable to Inspect – Under Construction

*Cells*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in cell # 54

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 62 and 63

105 CMR 451.353\* Interior Maintenance: Wall paint damaged in cell # 64

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 71

**Food Service Area**

*Day Room*

No Violations Noted

*Dining Room*

FC 6-202.15(A)(2)\* Design, Construction, and Installation; Functionality: Outer door not weather and vermin tight

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, several glass window panels broken

*Food Service Line*

FC 4-501.114(A)\* Maintenance and Operation; Equipment: Chlorine sanitizer solution tested less than recommended concentration

*Kitchen*

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, floor tiles damaged

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, paint damaged on window sills

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, several glass window panels broken throughout kitchen

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, several wall tiles damaged in kitchen area

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, wall paint damaged

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, grout missing in several areas on the floor

FC 4-501.11(A)\* Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, gasket damaged on Tranulsen hot/cold holding unit

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, wall tile damaged behind 3-bay sink

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, wall and wall tiles damaged near dishwasher

FC 6-501.12(A)\* Maintenance and Operation; Cleaning: Facility not cleaned properly, several light shields filled with bugs and debris

FC 5-205.15(B)\* Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, vegetable prep-sink faucet leaking

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, glass window panels missing near warewash machine

FC 4-501.11(A) Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, drain lever broken on 3-bay sink

FC 5-205.15(B) Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, pipe leaking under handsink

FC 5-202.13 Plumbing System, Design: Air gap between (inlet) pipe and flood rim, sink spray hose hangs below sink line

*Refrigerator # 1*

No Violations Noted

*Back Hallway*

FC 6-202.15(A)(2)\* Design, Construction, and Installation; Functionality: Back screen door not weather and vermin tight

*Laundry and Inmate Bathroom*

No Violations Noted

*Office*

No Violations Noted

*Dry Storage-Building #7*

No Violations Noted

*Freezer Unit-Building # 8*

No Violations Noted

**Basement**

105 CMR 451.353\* Interior Maintenance: Ceiling paint damaged throughout basement

*Stairway*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged on steps

*Chaplain’s Room*

No Violations Noted

*Muslim Prayer Room*

No Violations Noted

*K9 Storage*

No Violations Noted

*Chemical Distribution Room*

105 CMR 451.353\* Interior Maintenance: Ceiling paint peeling

*Paper Goods Storage*

105 CMR 451.353\* Interior Maintenance: Wall paint peeling

*Electrical/Plumbing Shop*

No Violations Noted

*Cleaning Supply Area*

No Violations Noted

*Storage Room*

No Violations Noted

*Carpenter’s Shop*

105 CMR 451.350 Structural Maintenance: Wall damaged in back corner

*Carpenter’s Bathroom*

105 CMR 451.350\* Structural Maintenance: Wall damaged

105 CMR 451.353\* Interior Maintenance: Wall paint peeling

*Hallway*

105 CMR 451.353\* Interior Maintenance: Light shield missing

*Hot Tools Crib*

Unable to Inspect – Locked

*Maintenance Area*

No Violations Noted

*Laundry Area*

105 CMR 451.353\* Interior Maintenance: Ceiling paint damaged

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

105 CMR 451.353 Interior Maintenance: Wall paint damaged

*Maintenance Bathroom*

No Violations Noted

*Day Room*

105 CMR 451.353\* Interior Maintenance: Vent fan dirty

105 CMR 451.350 Structural Maintenance: Window missing

*Shower Room*

105 CMR 451.123\* Maintenance: Wall paint damaged above shower stalls

105 CMR 451.123\* Maintenance: Wall damaged in shower room

105 CMR 451.123\* Maintenance: Pipes not properly insulated, insulation damaged

105 CMR 451.123\* Maintenance: Floor finish damaged in shower room

105 CMR 451.123\* Maintenance: No grille and/or louvers provided on vent fan

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 1, 2, 3, 4, and 5

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 1, 2, 3, 4, and 5

**VISITING RECREATIONAL CENTER**

**Lobby**

105 CMR 451.350 Structural Maintenance: Ceiling damaged, wet rot

*Female Visitor’s Bathroom*

105 CMR 451.350\* Structural Maintenance: Ceiling cracked around ceiling vent

*Male Visitor’s Bathroom*

No Violations Noted

*Search Room*

No Violations Noted

**Gymnasium**

105 CMR 451.353\* Interior Maintenance: Ceiling fan cages dusty

*Staff Locker Room*

No Violations Noted

*Staff Bathroom*

No Violations Noted

*Electrical Room*

No Violations Noted

*First Aid Room*

No Violations Noted

*Storage Rooms*

No Violations Noted

*Vending Machines*

FC 4-601.11(c)\* Cleaning of Equipment and Utensils, Objective: Vending machine drawer dirty

*Weight Room*

105 CMR 451.353\* Interior Maintenance: Workout equipment not easily cleanable, several covers damaged

*Cardio Room*

105 CMR 451.353\* Interior Maintenance: Insulation damaged on heater

105 CMR 451.353\* Interior Maintenance: Workout equipment not easily cleanable, several covers damaged

**COW BARN**

*Inmate Bathroom*

No Violations Noted

*Staff Office and Bathroom*

No Violations Noted

*Recycling Area*

No Violations Noted

*Dumpsters*

No Violations Noted

**FARM SERVICE GARAGE**

105 CMR 451.350\* Structural Maintenance: Outside door not rodent and weathertight

*Carwash Tool Crib Room*

No Violations Noted

**PROGRAM BUILDING**

105 CMR 451.350\* Structural Maintenance: Outside doors not rodent and weathertight on either ends of hallway near classrooms

*Classrooms*

No Violations Noted

*Inmate Bathroom*

No Violations Noted

*Staff Bathroom*

No Violations Noted

*Water Fountain*

No Violation Noted

*Slop Sink*

No Violations Noted

**FARM SERVICE BUILDING**

*Habitat for Humanity Shop*

105 CMR 451.353\* Interior Maintenance: Heater damaged

*Boiler Room*

105 CMR 451.350\* Structural Maintenance: Ceiling damaged

*Inmate Locker Room*

105 CMR 451.353\* Interior Maintenance: Ceiling paint damaged

105 CMR 451.123\* Maintenance: Walls dirty in bathroom area

*Property Room*

No Violations Noted

*Mattress Storage*

No Violations Noted

**Observations and Recommendations**

1. The inmate population was 268 at the time of inspection.

This facility does not comply with the Department’s Regulations cited above. In accordance with 105 CMR 451.404, please indicate next to each entry on the inspection report a plan of correction. Said plan of correction must be submitted within ten working days of receiving this report and should detail the specific steps that will be taken and the date of expected compliance. The plan of correction should be submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at [www.mass.gov/dph/dcs](http://www.mass.gov/dph/dcs) and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on “Food Protection Regulations”. Then under “Retail” click “105 CMR 590.000 - State Sanitary Code Chapter X – Minimum Sanitation Standards for Food Establishments” and “[1999 Food Code](http://www.cfsan.fda.gov/%7Edms/fc99-toc.html)”.

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,

Marian Robertson

Environmental Health Inspector, CSP, BEH

cc: Suzanne K. Condon, Associate Commissioner, Director, BEH

Steven Hughes, Director, CSP, BEH

John W. Polanowicz, Secretary, Executive Office of Health and Human Services

Thomas Dickhaut, Acting Commissioner, DOC

Sergeant David Lavoie, EHSO/FSO

Greg Cebula, EHSO/FSO

Sergeant Shawn Zoldak, Policy Coordinator

Susan G. Rask, RS, Health Director, Concord Health Department

Clerk, Massachusetts House of Representatives

Clerk, Massachusetts Senate

Andrea Cabral, Secretary, EOPS