The Commonwealth of Massachusetts

Executive Office of Health and Human Services

Department of Public Health

Bureau of Environmental Health

Community Sanitation Program

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CHARLES D. BAKER

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Lieutenant Governor

March 5, 2015

Steven O’Brien, Superintendent

Massachusetts Treatment Center

30 Administration Road

Bridgewater, MA 02324

Re: Facility Inspection – Massachusetts Treatment Center, Bridgewater

Dear Superintendent O’Brien:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 1999 Food Code; 105 CMR 520.000 Labeling; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; I conducted an inspection of the Massachusetts Treatment Center on February 23 and 24, 2015 accompanied by Daniel Quinn, Director of Engineering, and Jim Robinson, EHSO. Violations noted during the inspection are listed below including 43 repeat violations:

**HEALTH AND SAFETY VIOLATIONS**

(*\* indicates conditions documented on previous inspection reports*)

**Front Lobby**

*Waiting Area*

No Violations Noted

*Mail Room*

No Violations Noted

*Men’s Bathroom*

105 CMR 451.123 Maintenance: Ceiling vent dusty

*Women’s Bathroom*

105 CMR 451.123 Maintenance: Ceiling vent dusty

105 CMR 451.123 Maintenance: Roll of paper towels stuffed in access panel

**Administration Area**

*Utility Closet # A2-52*

No Violations Noted

*Main Area*

105 CMR 451.353 Interior Maintenance: Ceiling tiles damaged

105 CMR 451.350 Structural Maintenance: Ceiling leaking

*Handicapped Bathroom*

105 CMR 451.123 Maintenance: Ceiling tile water-stained

*Men’s Bathroom*

No Violations Noted

*Women’s Bathroom*

No Violations Noted

**Control Area**

*Roll Call Room*

105 CMR 451.353\* Interior Maintenance: Light shields missing

*Men’s Locker Room*

105 CMR 451.123\* Maintenance: Light shield missing

105 CMR 451.123 Maintenance: Return vent dusty above toilets

*Women’s Locker Room*

105 CMR 451.123 Maintenance: Return vent dusty above toilets

*Control Room # A2-40*

105 CMR 451.353\* Interior Maintenance: Ceiling tiles missing

*Control Room Bathroom*

No Violations Noted

*Central Tower*

105 CMR 451.353\* Interior Maintenance: Window pane cracked

105 CMR 451.353\* Interior Maintenance: Window latch broken

105 CMR 451.350 Structural Maintenance: Four windows broken

*Booking*

No Violations Noted

*Investigations # A1-27*

No Violations Noted

*Inmate Bathroom # A2-46*

Unable to Inspect – Locked

*Strip Room # A2-45*

No Violations Noted

**Visiting Room**

No Violations Noted

*Toxic Caustic Closet*

No Violations Noted

**Fire Safety Room**

No Violations Noted

*Central Laundry*

No Violations Noted

*Archives*

No Violations Noted

**A Units**

**A Control**

No Violations Noted

**A1 Unit**

*Common Area*

No Violations Noted

*Slop Sink # A1-1*

No Violations Noted

*Utility Closet # AG-2*

No Violations Noted

*2nd Floor Showers*

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # AM-12 and AM-13

105 CMR 451.123 Maintenance: Floor surface damaged in shower # AM-12 and AM-13

*1st Floor Showers*

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # AG-12 and AG-13

105 CMR 451.123 Maintenance: Ceiling vent dusty in shower # AG-12 and AG-13

*Cells*

105 CMR 451.353 Interior Maintenance: Floor damaged in cell # AG-19

**A2 Unit**

*Common Area*

105 CMR 451.350\* Structural Maintenance: Floor cracked

*Classroom # A1-8*

No Violations Noted

*Utility Closet*

105 CMR 451.353 Interior Maintenance: Unlabeled chemical bottle

*2nd Floor Showers*

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # AM-35

105 CMR 451.123 Maintenance: Soap scum on shower curtain in shower # AM-35

105 CMR 451.123 Maintenance: Floor surface damaged in shower # AM-36

*1st Floor Showers*

105 CMR 451.123 Maintenance: Floor surface damaged in shower # AG-35 and AG-36

105 CMR 451.123 Maintenance: Door frame paint damaged in shower # AG-36

105 CMR 451.123\* Maintenance: Door frame rusted in shower # AG-36

*Cells*

105 CMR 451.353 Interior Maintenance: Ceiling damaged in cell # AG-37

105 CMR 451.102 Pillows and Linens: Linens damaged in cell # AM-32

**Health Service Unit**

*Biohazard Room # A1-23*

No Violations Noted

*Men’s Bathroom # A1-47*

No Violations Noted

*Medication Room # A1-35*

No Violations Noted

*Administrative Assistant Room # AI-36*

No Violations Noted

*Dentist’s Office # A1-37*

No Violations Noted

*X-Ray Room # A1-46*

No Violations Noted

*Main Area*

No Violations Noted

*Break Room # A1-65*

No Violations Noted

*Nurse Practitioner’s Office*

No Violations Noted

*Medical Records Room*

No Violations Noted

*Patient Bathroom # A1-69*

No Violations Noted

*Exam Room # A1-58*

No Violations Noted

*Utility Closet # A1-68*

No Violations Noted

*Exam Room # A1-49*

No Violations Noted

*Officer’s Area*

No Violations Noted

*Women’s Bathroom*

No Violations Noted

**Therapy Suite**

No Violations Noted

*Utility Closet*

No Violations Noted

*Men’s Bathroom*

No Violations Noted

*Women’s Bathroom*

105 CMR 451.123\* Maintenance: Ceiling vent dusty

**B Units**

**B Control**

No Violations Noted

*Control Bathroom*

No Violations Noted

**B1 Unit**

*Common Area*

No Violations Noted

*Utility Closet*

No Violations Noted

*2nd Floor Showers*

105 CMR 451.123 Maintenance: Floor surface damaged in shower # BM-12 and BM-13

105 CMR 451.123 Maintenance: Soap scum on floor in shower # BM-13

105 CMR 451.123 Maintenance: Showerhead leaking in shower # BM-12

*1st Floor Showers*

105 CMR 451.123 Maintenance: Floor surface damaged in shower # BG-12 and BG-13

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # BG-12

105 CMR 451.123 Maintenance: Soap scum on floor in shower # BG-13

*Cells*

No Violations Noted

**B2 Unit**

*Common Area*

No Violations Noted

*Utility Closet # B1-11*

No Violations Noted

*Utility Closet # BG-50*

No Violations Noted

*2nd Floor Showers*

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # BM-35 and BM-36

105 CMR 451.123 Maintenance: Floor surface damaged in shower # BM-35 and BM-36

*1st Floor Showers*

105 CMR 451.123 Maintenance: Soap scum on shower curtains in shower # BG-35 and BG-36

105 CMR 451.123 Maintenance: Soap scum on floor in shower # BG-35

105 CMR 451.123 Maintenance: Ceiling dirty in shower # BG-35

105 CMR 451.123 Maintenance: Wall tiles damaged in shower # BG-36

*Cells*

No Violations Noted

**Maintenance Corridor**

*Maintenance Workshop # B1-62*

No Violations Noted

*Bulk Storage # EI-59*

No Violations Noted

*Staff Bathroom # B1-76*

105 CMR 451.123 Maintenance: Water leaking from light fixture at entrance

105 CMR 451.123 Maintenance: Ceiling vent dusty

*Store Room # B1-75*

105 CMR 451.350\* Structural Maintenance: Ceiling damaged

*Flammable Storage # B1-63*

Unable to Inspect – Locked

*Tool Crib Room # B1-74*

No Violations Noted

*Canteen Room*

Unable to Inspect – Locked

**Barber Shop**

No Violations Noted

**Food Service**

*South-Side Dining Area*

FC 6-501.12(A) Maintenance and Operation; Cleaning: Facility not cleaned properly, ceiling dirty around vents

FC 6-501.11 Maintenance and Operation; Repairing: Facility not in good repair, ceiling tiles missing

*North-Side Dining Area*

FC 6-501.11 Maintenance and Operation; Repairing: Facility not in good repair, ceiling tiles missing

**Kitchen**

*3-Bay Sink Area*

FC 5-205.15(B) Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, plastic bag tied around sprayer

*Rinse/Dishwashing Area*

FC 7-101.11\* Poisonous or Toxic Materials; Original Containers: Cleaning chemicals not labeled properly, original manufactures label missing

*Serving Area*

No Violations Noted

*Cooler # 6/Freezer Unit*

No Violations Noted

*Dry Storage*

FC 6-501.12(A)\* Maintenance and Operation; Cleaning: Facility not properly cleaned, storage cabinet dirty

*Recycling Area*

FC 6-202.15(A)(2)\* Design, Construction, and Installation; Functionality: Outer door not weather and vermin tight

*Hoods*

FC 6-501.11 Maintenance and Operation; Repairing: Facility not in good repair, floor tile broken by kettle

*Toxic/Caustic*

105 CMR 451.353 Interior Maintenance: Ceiling vent dusty

105 CMR 451.353 Interior Maintenance: Ceiling paint peeling

*Inmate Bathroom*

No Violations Noted

*Swill Room*

No Violations Noted

**Staff Food Service**

*Dining Area*

No Violations Noted

*Kitchen*

FC 5-501.113(A)\* Refuse, Recyclables, and Returnables: Trash receptacles not kept covered

*Prep Area*

No Violations Noted

*Storage Area*

No Violations Noted

**Gym**

*Main Area*

105 CMR 451.350\* Structural Maintenance: Ceiling leaking

105 CMR 451.353 Interior Maintenance: Floor surface damaged throughout

105 CMR 451.353 Interior Maintenance: Ceiling tiles missing in back corner

*Men’s Staff Bathroom*

No Violations Noted

*Women’s Staff Bathroom*

No Violations Noted

*Inmate Bathroom*

No Violations Noted

*Utility Room*

105 CMR 451.353\* Interior Maintenance: Ceiling damaged

*Office*

No Violations Noted

**C Units**

**C Control**

No Violations Noted

**C1 Unit**

*Common Area*

FC 4-501.11(B) Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, refrigerator handle broken

*Utility Closet # CG-2*

No Violations Noted

*2nd Floor Showers*

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # CM-12 and CM-13

105 CMR 451.123 Maintenance: Floor surface damaged in shower # CM-13

*1st Floor Showers*

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # CG-12 and CG-13

105 CMR 451.123 Maintenance: Floor surface damaged in shower # CG-12 and CG-13

*Cells*

No Violations Noted

**C2 Unit**

*Common Area*

No Violations Noted

*Utility Closet*

No Violations Noted

*2nd Floor Showers*

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # CM-35

105 CMR 451.123 Maintenance: Soap scum on floor in shower # CM-36

*1st Floor Showers*

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # CG-35

105 CMR 451.123 Maintenance: Soap scum on floor in shower # CG-36

*Cells*

105 CMR 451.350 Structural Maintenance: Windows broken in cell # CG-40 and CG-39

105 CMR 451.102 Pillows and Linens: Linens damaged in cell # CG-31

**D Units**

105 CMR 451.353 Interior Maintenance: Ceiling tiles missing outside of D Units

**D Control**

105 CMR 451.353 Interior Maintenance: Counter top damaged

**D1 Unit**

*Common Area*

No Violations Noted

*Utility Closet*

No Violations Noted

*2nd Floor Showers*

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # DM-12 and DM-13

105 CMR 451.123 Maintenance: Floor epoxy peeling in shower # DM-12

*1st Floor Showers*

105 CMR 451.123 Maintenance: Soap scum on floor in shower # DG-12 and DG-13

*Cells*

No Violations Noted

**D2 Unit**

*Common Area*

No Violations Noted

*Utility Closet # D1-10*

No Violations Noted

*2nd Floor Showers*

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # DM-36

105 CMR 451.123 Maintenance: Soap scum on floor in shower # DM-35

*1st Floor Showers*

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # DG-35 and DG-36

105 CMR 451.123\* Maintenance: Ceiling paint damaged in shower # DG-35

*Cells*

No Violations Noted

**Minimum Privilege Area**

**Control**

No Violations Noted

*Cells*

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 11 and 12

105 CMR 451.350 Structural Maintenance: Window not weathertight in cell # 10

*Utility Closet*

105 CMR 451.353\* Interior Maintenance: Ceiling vent dusty

*Closet # A2-25*

No Violations Noted

*Showers*

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # A2-22

105 CMR 451.123 Maintenance: Soap scum on floor in shower # A2-23

105 CMR 451.123 Maintenance: Ceiling vent dusty in shower # A2-23

**Learning Area**

*Hallway*

105 CMR 451.353\* Interior Maintenance: Ceiling tile missing

105 CMR 451.350 Structural Maintenance: Ceiling leaking

***Library***

No Violations Noted

*Library Bathroom*

No Violations Noted

*Men’s Bathroom*

105 CMR 451.123 Maintenance: Sink leaking

*Female Bathroom*

105 CMR 451.123\* Maintenance: Ceiling water damaged

*Utility Closet*

105 CMR 451.353 Interior Maintenance: Hole in ceiling

*Toxic/Caustic Closet*

No Violations Noted

*Inmate Bathroom*

No Violations Noted

**Industry Operations**

*Print Shop*

No Violations Noted

*Art Room*

No Violations Noted

**Wood Shop**

*Hallway*

105 CMR 451.350 Structural Maintenance: Ceiling leaking

*Assembly Room*

No Violations Noted

*Utility Closet*

No Violations Noted

*Inmate Bathroom*

No Violations Noted

*Staff Bathroom*

105 CMR 451.123 Maintenance: Ceiling vent dusty

**MODULAR UNITS**

**South 1**

**Staff Area**

*Staff Bathroom*

No Violations Noted

*Offices*

No Violations Noted

*Staff Break Room*

FC 4-501.11(B)\* Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, refrigerator gasket damaged

**Common Area**

*Day Room*

No Violations Noted

*Medication Room*

Unable to Inspect – Locked

*Exam Room*

No Violations Noted

*Back Room*

105 CMR 451.353 Interior Maintenance: Ceiling damaged

**Dorm Hallway**

*Dorms*

No Violations Noted

*Utility Closet*

No Violations Noted

*East Bathroom*

105 CMR 451.123 Maintenance: Soap scum on shower curtains in showers # 1-5

*West Bathroom*

105 CMR 451.123 Maintenance: Soap scum on shower curtains in showers # 1-5

**South 2**

**Staff Area**

*Staff Bathroom*

No Violations Noted

*Staff Break Room*

No Violations Noted

**Common Area**

*Day Room*

No Violations Noted

*Old Laundry Area*

No Violations Noted

*Back Rooms*

No Violations Noted

**Dorm Hallway**

*Dorms*

No Violations Noted

*Utility Closet*

105 CMR 451.353\* Interior Maintenance: Floor damaged

105 CMR 451.353\* Interior Maintenance: Wall damaged

*East Bathroom*

105 CMR 451.123 Maintenance: Sink # 6 not functioning properly

105 CMR 451.123 Maintenance: Wall vent dusty outside of showers

*West Bathroom*

Unable to Inspect – Occupied

**North 1**

**Staff Area**

*Staff Bathroom*

No Violations Noted

*Staff Break Room*

No Violations Noted

*Conference Room*

No Violations Noted

**Common Area**

*Day Room*

No Violations Noted

*Old Laundry Area*

No Violations Noted

*Back Room*

No Violations Noted

**Dorm Hallway**

*Dorms*

No Violations Noted

*Utility Closet*

No Violations Noted

*East Bathroom*

105 CMR 451.123 Maintenance: Partitions rusted between bathroom stalls

105 CMR 451.123 Maintenance: Ceiling dirty in shower area

105 CMR 451.123 Maintenance: Ceiling leaking in shower area

105 CMR 451.123 Maintenance: Shower floor damaged in shower # 1-4

105 CMR 451.123 Maintenance: Shower walls damaged in shower # 1-4

105 CMR 451.123 Maintenance: Sink # 2, 3, and 4 not functioning properly

*West Bathroom*

105 CMR 451.123 Maintenance: Soap scum on shower curtains in shower # 1-5

**North 2**

**Staff Area**

*Staff Bathroom*

No Violations Noted

*Staff Break Room*

No Violations Noted

*Conference Room*

No Violations Noted

**Common Area**

*Day Room*

No Violations Noted

*Old Laundry Area*

No Violations Noted

*Back Room*

No Violations Noted

**Dorm Hallway**

*Dorms*

No Violations Noted

*Utility Closet*

105 CMR 451.353\* Interior Maintenance: Floor damaged

105 CMR 451.353\* Interior Maintenance: Wall damaged

*East Bathroom* Unable to Inspect Showers – Under Construction

No Violations Noted

*West Bathroom*

105 CMR 451.123 Maintenance: Soap scum on floor outside of showers

105 CMR 451.123 Maintenance: Soap scum on shower curtains in shower # 1-5

105 CMR 451.123 Maintenance: Seat damaged in handicapped shower

**COMMUNITY TRANSITION HOUSE**

**1st Floor**

*Kitchen*

No Violations Noted

*Living Area*

No Violations Noted

*Bathroom/Laundry*

No Violations Noted

**2nd Floor**

*Bathroom*

105 CMR 451.123 Maintenance: Ceiling paint peeling above showers

*Bedrooms*

No Violations Noted

**Observations and Recommendations**

1. The inmate population was 550 at the time of inspection.

This facility does not comply with the Department’s Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at [www.mass.gov/dph/dcs](http://www.mass.gov/dph/dcs) and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on “Food Protection Regulations”. Then under “Retail” click “105 CMR 590.000 - State Sanitary Code Chapter X – Minimum Sanitation Standards for Food Establishments” and “[1999 Food Code](http://www.cfsan.fda.gov/%7Edms/fc99-toc.html)”.

To review the Labeling regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on “Food Protection Regulations”. Then under “General Food Regulations” click “105 CMR 520.000: Labeling.”

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,

Marian Robertson

Environmental Health Inspector, CSP, BEH

cc: Suzanne K. Condon, Associate Commissioner, Director, BEH

Steven Hughes, Director, CSP, BEH

Jay Youmans, Director of Government Affairs

Marylou Sudders, Secretary, Executive Office of Health and Human Services

Carol Higgins O’Brien, Commissioner, DOC

Jim Robinson, EHSO

Paul Gordan, EHSO

Daniel Quinn, Director of Engineering

Eric J. Badger, CHO, Health Agent, Bridgewater Health Department

Clerk, Massachusetts House of Representatives

Clerk, Massachusetts Senate

Andrea Cabral, Secretary, EOPS