MassHealth
All Provider Bulletin 159
September 2006

TO: All Providers Participating in MassHealth
FROM: Beth Waldman, Medicaid Director
RE: Managed Care Enhancements on REVS

Background
MassHealth has revised the Recipient Eligibility Verification System (REVs) to display both the corporate and local site names of the member’s primary care clinician (PCC), when available. The purpose of this revision is to identify the member’s PCC in a more informative and accurate way.

Data Change
The following chart shows how we have changed the data provided by REVS.

<table>
<thead>
<tr>
<th>Data previously provided</th>
<th>Data now provided</th>
</tr>
</thead>
<tbody>
<tr>
<td>Local site PCC name</td>
<td>Corporate site PCC name</td>
</tr>
<tr>
<td>Local site PCC address</td>
<td>Local site PCC address</td>
</tr>
<tr>
<td>Local site PCC phone number</td>
<td>Local site PCC phone number</td>
</tr>
</tbody>
</table>

Effects of Data Change
This revision applies to WebREVS, REVSpc, and automated voice response access methods. (The automated voice response system verbally states the corporate and local site PCC names instead of visually displaying them.) The POS devices will only display both the corporate site and local site PCC name on the display, due to system limitations on the POS device.

This revision does not affect the PCC Plan referral requirements. You must continue to call the PCC for referral authorization when your services require referral authorization.

The address and phone number of the local site (where the member typically receives services) is not affected by this change.

Questions
If you have any questions about the information in the bulletin, please contact the REVS Help Desk at 1-800-462-7738. Press Option 2, then Option 5.