

To Commissioner Geoffrey Why
I'm writing to express my
anger at Comcast's way of billing,
late fees and general financial
abuse of its customers.

The billing period is too short
late fees too much and added
too quickly & repeatedly.
We have no senior discount
with Comcast and costs of simple
service is constantly rising.

Please review Comcast's
business practices & fee structure.
Difficult for all extra hard
for people like myself low income
disabled senior in senior housing.

Thank you for caring
John McKell

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Aug 21, 2011

