

The Commonwealth of Massachusetts

Executive Office of Health and Human Services

Department of Public Health

Bureau of Environmental Health

Community Sanitation Program

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| CHARLES D. BAKER  Governor  KARYN E. POLITO  Lieutenant Governor |

June 21, 2016

Peter J. Koutoujian, Sheriff

Middlesex County Sheriff’s Office

400 Mystic Avenue

Medford, MA 02155

Re: Facility Inspection – Middlesex County Jail and House of Corrections, Billerica

Dear Sheriff Koutoujian:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 1999 Food Code; 105 CMR 520.000 Labeling; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; I conducted an inspection of the Middlesex County Jail and House of Corrections on June 7, 8, and 10, 2016 accompanied by Sergeant Shane Cassidy, EHSO and Captain William Buckley, EHSO. Violations noted during the inspection are listed below including 126 repeat violations:

**HEALTH AND SAFETY VIOLATIONS**

(*\* indicates conditions documented on previous inspection reports*)

**CHECKPOINT BUILDING**

No Access – Under Construction

**NEW BUILDING**

**Lobby**

*Water Fountain*

No Violations Noted

*Female Bathroom*

No Violations Noted

*Male Bathroom*

No Violations Noted

*Janitor’s Closet*

105 CMR 451.353 Interior Maintenance: Mop stored in slop sink

**Administration Wing**

*Female Bathroom*

No Violations Noted

*Male Bathroom*

No Violations Noted

*Janitor’s Closet*

105 CMR 451.353\* Interior Maintenance: Mop stored in slop sink

*Kitchenette*

No Violations Noted

**Visiting Area**

*Visitor’s Side*

No Violations Noted

**Central Control**

No Violations Noted

*Bathroom*

No Violations Noted

**Attorney Visit Hallway**

*Janitor’s Closet*

105 CMR 451.353\* Interior Maintenance: Mop in bucket

105 CMR 451.353\* Interior Maintenance: Standing water in bucket

*Male Bathroom*

Unable to Inspect – In Use

*Female Bathroom*

No Violations Noted

*Visiting Control Room*

FC 4-602.12(B)\* Cleaning of Equipment and Utensils; Frequency: Interior of microwave oven dirty

FC 4-204.112(A) Design and Construction, Functionality: No functioning thermometer in refrigerator

*Inmate Bathroom*

No Violations Noted

*Urinalyses Room*

Unable to Inspect – Locked

*Visiting Area – Inmate Side*

No Violations Noted

**Entrance Hallway for Pod A & B**

*Nurse’s Station*

No Violations Noted

*Female Bathroom*

No Violations Noted

*Male Bathroom*

No Violations Noted

*Janitor’s Closet*

No Violations Noted

*Caseworker’s Office*

No Violations Noted

**Pod A**

*Common Area*

No Violations Noted

*Storage Cage (Barber Shop)*

No Violations Noted

*Janitor’s Closet*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, backflow preventer leaking

*Storage Room*

No Violations Noted

*Lower Level Shower Area*

105 CMR 451.123\* Maintenance: Floor dirty outside shower # 5

105 CMR 451.123 Maintenance: Ceiling paint damaged outside shower # 3

105 CMR 451.123 Maintenance: Ceiling vent outside of showers dusty

*Lower Cells*

105 CMR 451.113 Toilet and Handwashing Sink in Locked Cells: No hot running water in locked cell # 1-12 and 1-24

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, handwash sink not draining properly in cell # 1-32

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, handwash sink not draining properly in cell # 1-12

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 1-13, 1-16, and 1-23

*Upper Level Shower Area*

105 CMR 451.123\* Maintenance: Ceiling vents outside showers dusty

105 CMR 451.123 Maintenance: Walls dirty outside shower # 4

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 3

105 CMR 451.123 Maintenance: Ceiling paint damaged outside shower # 3

105 CMR 451.123 Maintenance: Light out in shower # 2

*Upper Cells*

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 2-17 and 2-21

**Pod B**

*Common Area*

No Violations Noted

*Counselor’s Office*

No Violations Noted

*Storage Cage (Barber Shop)*

No Violations Noted

*Janitor’s Closet*

No Violations Noted

*Storage Room (Small)*

105 CMR 451.353 Interior Maintenance: Wet mop head stored in bucket

*Storage Room (Large)*

No Violations Noted

*Lower Level Shower Area*

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 1

105 CMR 451.123 Maintenance: Floor dirty outside shower # 1 and 4

105 CMR 451.123 Maintenance: Ceiling paint damaged outside shower # 3

*Lower Cells*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, hot water continually running in cell # 1-11

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, cold water continually running in cell # 1-03

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, sink not draining properly in cell # 1-03

105 CMR 451.140 Adequate Ventilation: Inadequate ventilation, wall vent blocked in cell # 1-03 and 1-31

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in cell # 1-25

*Upper Level Shower Area*

105 CMR 451.123 Maintenance: Caulking damaged around handwash sink

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 1 and 3

105 CMR 451.123 Maintenance: Ceiling paint damaged outside shower # 1

105 CMR 451.123 Maintenance: Ceiling vents outside showers dusty

*Upper Cells*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, water continually running in cell # 2-20 and 2-23

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, water continually running in cell # 2-05, 2-14, and 2-29

**Entrance Hallway for Pod C & D**

*Nurse’s Station*

No Violations Noted

*Female Bathroom*

No Violations Noted

*Male Bathroom*

No Violations Noted

*Office*

No Violations Noted

**Pod C**

*Common Area*

No Violations Noted

*Storage Cage (Barber Shop)*

105 CMR 451.123\* Maintenance: Urinal dirty

105 CMR 451.124 Water Supply: Insufficient water supply in quantity and pressure at handwash sink

105 CMR 451.353 Interior Maintenance: Partition underneath countertop deteriorating

105 CMR 451.353 Interior Maintenance: Floor paint damaged near handwash sink

*Janitor’s Closet*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, drain cover missing from slop sink

*Storage Room*

No Violations Noted

*Counselor/Interview Office*

No Violations Noted

*Multi-Purpose Room*

No Violations Noted

*Lower Level Shower Area*

105 CMR 451.123\* Maintenance: Soap scum on shower walls in shower # 1

105 CMR 451.123 Maintenance: Soap scum on shower walls in shower # 2 and 4

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 1 and 4

105 CMR 451.123\* Maintenance: Floor dirty outside shower # 5

105 CMR 451.123 Maintenance: Debris on floor in shower # 5

105 CMR 451.123 Maintenance: Ceiling paint damaged outside shower # 1, 2, and 3

105 CMR 451.123 Maintenance: Ceiling damaged around ceiling vent outside shower # 5

105 CMR 451.123 Maintenance: Ceiling leaking around ceiling vent outside shower # 5

105 CMR 451.123 Maintenance: Ceiling vent rusted outside shower # 5

*Lower Cells*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, hot water continually running in cell # 1-06

105 CMR 451.113 Toilet and Handwashing Sink in Locked Cells: No cold running water in locked cell # 1-06

*Upper Level Shower Area*

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 2

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 1, 3, 4, and 5

105 CMR 451.123\* Maintenance: Light out in shower # 2

105 CMR 451.123 Maintenance: Flies observed outside shower # 4 and 5

105 CMR 451.123 Maintenance: Ceiling vents dusty outside shower # 2, 3, and 4

*Upper Cells*

105 CMR 451.353\* Interior Maintenance: Toilet paper on ceiling in cell # 2-10

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 2-23 and 2-25

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, cold water continually running in cell # 2-29

105 CMR 451.113 Toilet and Handwashing Sink in Locked Cells: No hot running water in locked cell # 2-29

**Pod D**

*Common Area*

No Violations Noted

*Storage Cage (Barber Shop)*

105 CMR 451.353 Interior Maintenance: Floor paint damaged

105 CMR 451.124 Water Supply: Insufficient water supply in quantity and pressure at handwash sink

*Janitor’s Closet*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, drain cover missing on slop sink

*Multi-Purpose Room*

No Violations Noted

*Storage Room*

No Violations Noted

*Lower Level Shower Area*

105 CMR 451.123 Maintenance: Soap scum observed on walls in shower # 1, 3, 4, and 5

105 CMR 451.123 Maintenance: Soap scum observed on floor in shower # 1 and 3

105 CMR 451.123 Maintenance: Light out in shower # 2

105 CMR 451.123\* Maintenance: Floor dirty outside shower # 1

*Lower Cells*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, water continually running in cell # 1-02, 1-11, 1-14, and 1-21

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, hot water continually running in cell # 1-10 and 1-15

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, cold water continually running in cell # 1-08

105 CMR 451.113 Toilet and Handwashing Sink in Locked Cells: No cold running water in locked cell # 1-10 and 1-24

105 CMR 451.124 Water Supply: Insufficient hot and cold water supply in quantity and pressure at handwash sink in cell # 1-25

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, sink not draining properly in cell # 1-15

105 CMR 451.353 Interior Maintenance: Black substance observed on exterior of cell door in cell # 1-23

*Upper Level Shower Area*

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 2, 3, 4, and 5

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 3 and 4

105 CMR 451.123 Maintenance: Handwash sink dirty

105 CMR 451.126 Hot Water: Hot water temperature recorded at 1050F at handwash sink

105 CMR 451.123 Maintenance: Floor paint damaged outside shower # 2, 3, 4, and 5

105 CMR 451.123 Maintenance: Ceiling vent dusty outside shower # 2, 3, and 4

*Upper Cells*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, water continually running in cell # 2-11 and 2-26

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, hot water continually running in cell # 2-05, 2-24, and 2-27

105 CMR 451.113 Toilet and Handwashing Sink in Locked Cells: No hot running water in locked cell # 2-06

105 CMR 451.113 Toilet and Handwashing Sink in Locked Cells: No cold running water in locked cell # 2-05 and 2-28

105 CMR 451.124 Water Supply: Insufficient hot and cold water supply in quantity and pressure at handwash sink in cell # 2-04 and 2-10

105 CMR 451.124 Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink in cell # 2-03

105 CMR 451.103 Mattresses: Mattress damaged in cell # 2-11

**Pod F**

*Female Staff Bathroom*

Unable to Inspect – Locked

*Janitor’s Closet*

105 CMR 451.344\* Illumination in Habitable Areas: Light not functioning properly, light not working

*Male Staff Bathroom*

No Violations Noted

*Administration Area*

No Violations Noted

*Medical Office*

No Violations Noted

**Block**

*Janitor’s Closet*

105 CMR 451.353 Interior Maintenance: Debris in slop sink

*Barber Shop*

No Violations Noted

*Storage*

No Violations Noted

*Lower Showers*

105 CMR 451.123 Maintenance: Mold observed on caulking throughout shower # 6

*Lower Cells*

No Violations Noted

*Assessment Office*

No Violations Noted

*Library/Multi-Purpose Room*

No Violations Noted

*Case Worker’s Office*

Unable to Inspect – In Use

*Upper Cells*

No Violations Noted

*Upper Showers*

105 CMR 451.123 Maintenance: Drain flies observed in shower # 1 and 10

105 CMR 451.123 Maintenance: Dead flies observed on ceiling in shower # 7

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 10

*Common Area*

No Violations Noted

**Dorm # 3 and 4 Landing**

*Male Bathroom*

No Violations Noted

*Female Bathroom*

Unable to Inspect - Locked

*Janitor’s Closet*

No Violations Noted

*Storage/Med Pass*

No Violations Noted

**Multi-Purpose Hallway**

*Storage Room # 1 and 2*

No Violations Noted

*Classroom A and B*

No Violations Noted

**Dorm # 3**

*Sleeping Area*

No Violations Noted

*Common Area*

No Violations Noted

*Toilet Area*

105 CMR 451.124\* Water Supply: Insufficient hot and cold water supply in quantity and pressure at handwash sink # 5

105 CMR 451.124 Water Supply: Insufficient hot and cold water supply in quantity and pressure at handwash sink # 3 and 6

105 CMR 451.124 Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink # 7

*Sink Area*

No Violations Noted

*Shower Area*

105 CMR 451.123 Maintenance: Debris on floor in shower # 5

105 CMR 451.123 Maintenance: Drain flies observed in shower # 3

*Janitor’s Closet*

No Violations Noted

*Case Worker’s Office*

No Violations Noted

*Barber Shop*

105 CMR 451.353 Interior Maintenance: Area underneath counter top damaged

105 CMR 451.353 Interior Maintenance: Wall paint damaged around sink

**Dorm # 4**

*Medical Office*

No Violations Noted

*Classroom # 2*

No Violations Noted

*Barber Shop*

No Violations Noted

*Case Worker’s Office*

No Violations Noted

*Janitor’s Closet*

No Violations Noted

*Shower Area*

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 2 and 4

*Toilet Area*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, toilet stall # 1 out-of-order

105 CMR 451.124 Water Supply: Insufficient hot and cold water supply in quantity and pressure at handwash sink # 3, 4, 6, and 7

*Sink Area*

105 CMR 451.126 Water Supply: No hot water supplied to handwash sink # 2

*Common Area*

No Violations Noted

*Sleeping Area*

No Violations Noted

**Pod E**

**Administration Area**

*Female Staff Bathroom*

Unable to Inspect - Locked

*Janitor’s Closet*

No Violations Noted

*Male Staff Bathroom*

No Violations Noted

*Offices*

No Violations Noted

*Nurse’s Station*

No Violations Noted

**Block**

*Janitor’s Closet*

105 CMR 451.353\* Interior Maintenance: Wet mop stored in bucket

*Barber Shop*

No Violations Noted

*Segregation Showers*

105 CMR 451.123\* Maintenance: Debris on floor in shower # 3

105 CMR 451.123 Maintenance: Ceiling vent dusty in shower # 3 and 4

*Segregation Cells*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, water continually running in cell # 1-09

105 CMR 451.353\* Interior Maintenance: Wall paint damaged in cell # 1-30

105 CMR 451.353 Interior Maintenance: Floor dirty in cell # 1-06 and 1-07

*Classroom Assessment*

No Violations Noted

*Library*

No Violations Noted

*Caseworker’s Office*

FC 4-602.12(B)\* Cleaning of Equipment and Utensils; Frequency: Interior of microwave oven dirty

*Upper Cells*

105 CMR 451.140 Adequate Ventilation: Inadequate ventilation, wall vent blocked in cell # 2-05, 2-10, 2-15, and 2-17

*Upper Showers*

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 8, 9, and 10

105 CMR 451.123 Maintenance: Black substance observed on wall in shower # 4

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 1, 2, 8, 9, and 10

105 CMR 451.123\* Maintenance: Ceiling vent dusty in shower # 1

105 CMR 451.123 Maintenance: Ceiling vent dusty in shower # 2

105 CMR 451.123 Maintenance: Flies observed on ceiling in shower # 9 and 10

**Dorm # 1 and 2 Landing**

*Administration Office*

No Violations Noted

*Janitor’s Closet*

No Violations Noted

*Male Staff Bathroom*

No Violations Noted

*Female Staff Bathroom*

Unable to Inspect - Locked

**Dorm # 1**

*Storage/Med Pass*

No Violations Noted

*Sleeping Area*

No Violations Noted

*Common Area*

No Violations Noted

*Toilet Area*

105 CMR 451.124\* Water Supply: Insufficient hot and cold water supply in quantity and pressure at handwash sink # 8

105 CMR 451.124 Water Supply: Insufficient hot and cold water supply in quantity and pressure at handwash sink # 3, 5, and 7

105 CMR 451.124 Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink # 6

105 CMR 451.126\* Water Supply: No cold water supplied to handwash sink # 6

*Sink Area*

105 CMR 451.124 Water Supply: Insufficient water supply in quantity and pressure at water bubbler # 1 and 2

*Shower Area*

105 CMR 451.123 Maintenance: Soap scum observed on walls in shower # 1, 2, 3, and 5

105 CMR 451.123 Maintenance: Soap scum observed on floor in shower # 1, 3, 6, and 7

105 CMR 451.123 Maintenance: Debris on floor in shower # 1

105 CMR 451.123 Maintenance: Flies observed on ceiling in shower # 2, 3, 5, and 6

*Janitor’s Closet*

No Violations Noted

*Case Worker’s Office*

Unable to Inspect – In Use

*Barber Shop*

No Violations Noted

**Dorm # 2**

*Medical Office*

No Violations Noted

*Classroom # 1*

No Violations Noted

*Barber Shop*

105 CMR 451.126 Water Supply: No cold water supplied to handwash sink

105 CMR 451.353 Interior Maintenance: Area underneath countertop damaged

105 CMR 451.353 Interior Maintenance: Black substance observed on floor around sink

*Case Worker’s Office*

No Violations Noted

*Janitor’s Closet*

No Violations Noted

*Shower Area*

105 CMR 451.123 Maintenance: Mold observed on caulking in shower # 7 and 8

105 CMR 451.123 Maintenance: Soap scum observed on walls in shower # 7 and 8

*Toilet Area*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, toilet # 3 and 8 out-of-order

105 CMR 451.126\* Water Supply: No hot water supplied to handwash sink # 1

105 CMR 451.124\* Water Supply: Insufficient cold water supply in quantity and pressure at handwash sink # 1

105 CMR 451.124 Water Supply: Insufficient cold water supply in quantity and pressure at handwash sink # 4 and 6

105 CMR 451.124 Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink # 4

*Sink Area*

No Violations Noted

*Common Area*

No Violations Noted

*Sleeping Area*

105 CMR 451.103 Mattresses: Mattress damaged in bunk # 3

**Intake and Discharge**

*Janitor’s Closet*

No Violations Noted

*Administrative Office*

No Violations Noted

*Holding Tank # 2*

No Violations Noted

*Shake Room # 1 & 2*

No Violations Noted

*Holding Cell # 1 & 2*

No Violations Noted

*Institutional Property*

No Violations Noted

*Desk Area*

No Violations Noted

*Sally Port*

No Violations Noted

*Old Shower Room # 1*

No Violations Noted

*Holding Cell # 1-6*

No Violations Noted

*Break Room*

No Violations Noted

*Male Bathroom*

No Violations Noted

*Female Bathroom*

No Violations Noted

*Inmate Property Room*

105 CMR 451.383(B) Fire Safety System: Facility not in compliance with 780 CMR Massachusetts Building Code provisions for fire safety, items stored within 18 inches of the ceiling

*Change Room # 1 and 2*

No Violations Noted

**A & B Hall Entrance**

*Janitor’s Closet*

Unable to Inspect - Locked

**Hall A**

No Violations Noted

*Teacher’s Office*

Unable to Inspect - Locked

**Hall B**

No Violations Noted

**Food Service Area**

*Staff Dining Room*

No Violations Noted

*Male Bathroom*

FC 5-205.15(B) Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, sink not draining properly

*Female Bathroom*

No Violations Noted

**Supply Dock**

*Loading Dock*

No Violations Noted

*Surplus Storage Room*

No Violations Noted

*Storage Room*

No Violations Noted

**Back of Kitchen**

*Supply Room # 2 (Dry Storage)*

No Violations Noted

*Culinary Arts Storage Cabinet*

No Violations Noted

*Chemical Supply Closet*

No Violations Noted

*Daily Cleaning Cabinet*

No Violations Noted

*Kitchen Staff Break Room*

No Violations Noted

*Inmate Bathroom*

105 CMR 451.124 Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink

105 CMR 451.126 Water Supply: No cold water supplied to handwash sink

FC 6-501.12(A) Maintenance and Operation; Cleaning: Facility not cleaned properly, debris on floor

*Staff Bathroom*

No Violations Noted

*Rack Spray Area*

No Violations Noted

**Main Kitchen Area**

*Cooler # 1*

No Violations Noted

*Warmer # 1 and 2*

No Violations Noted

*Old Serving Line*

No Violations Noted

*Handwash Sink – Near Pots and Pans Sink*

No Violations Noted

*Pots and Pan 2-Bay Sink*

No Violations Noted

**Mechanical Warewash Area**

FC 6-501.111(B)\* Maintenance and Operations; Pest Control: Flies observed around warewash area

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, floor tiles damaged around tables

*Warewash Machine*

FC 4-501.112(A)(2) Maintenance and Operation, Equipment: Inadequate water temperature in the mechanical warewashing machine

FC 6-501.111(B)\* Maintenance and Operations; Pest Control: Dead flies observed on ceiling

*Food Digester*

FC 6-201.11\* Design, Construction and Installation: Floor not easily cleanable, floor tiles damaged around food digester

*Handwash Sink after Warewash Machine*

No Violations Noted

*Inmate Coffee Area*

FC 3-302.12 Preventing Food and Ingredient Contamination: Unlabeled food containers, sugar container not properly labeled

FC 4-903.11(A)(2) Protection of Clean Items, Storing: Single-service items not protected from contamination, disposable silverware left uncovered

*Serving Line # 2*

No Violations Noted

*Warmer # 3 and 4*

No Violations Noted

*Refrigerator # 2*

No Violations Noted

*McCall Proofer # 1*

No Violations Noted

*3 Warmers (under hoods)*

No Violations Noted

*Ice Machine # 4*

No Violations Noted

*Prep Tables*

FC 4-903.11(B)(1) Protection of Clean Items, Storing: Pots not stored in the inverted/self-draining position

*Pots and Pans 3-Bay Sink*

No Violations Noted

*Ice Machine # 3*

No Violations Noted

*Handwash Sink (after ice machine # 3)*

No Violations Noted

*Kettle Area*

FC 4-501.11(A) Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, kettle # 2 leaking

*Walk-in Refrigerator # 2*

No Violations Noted

*Spice Cabinet*

FC 3-302.12 Preventing Food and Ingredient Contamination: Unlabeled food containers

*Walk-in Refrigerator # 1*

No Violations Noted

*Hood Area with Warmers*

No Violations Noted

*Walk-in Freezer*

No Violations Noted

*Ice Machine # 2*

No Violations Noted

*Sallyport/Changing Area*

No Violations Noted

*Janitor’s Closet*

No Violations Noted

*Officer’s Area/Office*

No Violations Noted

**Culinary Arts Program Kitchen**

*Classroom*

No Violations Noted

*McCall Refrigerator*

No Violations Noted

*Proofers*

FC 4-501.11(B) Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, gaskets damaged on warmer # 1

*Walk-in Freezer*

No Violations Noted

*Hood Area*

No Violations Noted

*Handwash Sink*

FC 5-205.15(B) Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, brown colored water observed at handwash sink

*3-Bay Sink*

No Violations Noted

*Prep Sink*

No Violations Noted

*Prep Tables*

No Violations Noted

*Walk-in Refrigerator*

FC 3-304.12(A) Preventing Contamination from Utensils: Ice scoop not stored properly, ice scoop stored in bucket

**Health Service Unit**

*ISO # 1 & 2*

No Violations Noted

*Nurse’s Pantry*

No Violations Noted

*Janitor’s Closet*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, drain cover not secured to slop sink

*Risk Cell # 1 & 2*

No Violations Noted

*Private Rooms # 1-4*

No Violations Noted

*Ward A*

No Violations Noted

*Storage Room*

No Violations Noted

*Handicap Shower Room*

105 CMR 451.123\* Maintenance: Soap scum on walls in shower

*Nurse’s Station and Bathroom*

No Violations Noted

*Cleaning Utility Room*

No Violations Noted

*Storage Room # 1*

No Violations Noted

*Storage Room # 2*

No Violations Noted

*Holding*

No Violations Noted

*Ward B*

Unable to Inspect – In Use

*Treatment Room # 1*

No Violations Noted

*Inmate Bathroom*

105 CMR 451.123 Maintenance: Debris on floor

*Treatment Room # 2*

No Violations Noted

*Medical Waste Storage*

No Violations Noted

*Physical Therapy (Treatment Room # 4)*

No Violations Noted

*Dental Room*

No Violations Noted

*Pharmacy*

No Violations Noted

*Janitor’s Closet*

105 CMR 451.344 Illumination in Habitable Areas: Light not functioning properly, light out

*Lab*

No Violations Noted

*Infectious Disease Office*

No Violations Noted

*Psychiatry Office*

No Violations Noted

*Treatment Room # 3*

No Violations Noted

*Coordinator’s Office*

No Violations Noted

*Exam Room # 1*

No Violations Noted

*Exam Room # 2*

No Violations Noted

*Health Service Administrator’s Office*

No Violations Noted

*Female Bathroom*

No Violations Noted

*Male Bathroom*

No Violations Noted

**Classifications Building**

**Main Level**

105 CMR 451.350\* Structural Maintenance: Wall tiles damaged near entrance

*Lobby*

No Violations Noted

*Janitor’s Closet*

Unable to Inspect - Locked

*Female Bathroom*

105 CMR 451.123\* Maintenance: Toilet # 2 out-of-order

105 CMR 451.123\* Maintenance: Window broken

*Male Bathroom*

105 CMR 451.130\* Plumbing: No backflow preventer on sink

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, drain cover missing in slop sink

105 CMR 451.123\* Maintenance: Urinal # 1 and 2 dirty

*Control Area*

105 CMR 451.350\* Structural Maintenance: Windows not weathertight and structurally sound

105 CMR 451.350\* Structural Maintenance: Window sills and wall near windows damaged

105 CMR 451.350\* Structural Maintenance: Several window panes broken

105 CMR 451.353\* Interior Maintenance: Ceiling tiles missing

105 CMR 451.141\* Screens: Screens damaged

*Roll Call Room*

No Violations Noted

**Old Administration Wing**

**First Floor**

105 CMR 451.353\* Interior Maintenance: Ceiling tiles missing in hallway

*Tool Crib Area*

No Violations Noted

*Tool Crib Bathroom*

105 CMR 451.123\* Maintenance: Sink rusted

105 CMR 451.353 Interior Maintenance: Light shield missing

*Mail Room*

105 CMR 451.353\* Interior Maintenance: Ceiling tiles missing

*Canteen Area*

No Violations Noted

*Female Bathroom*

105 CMR 451.123\* Maintenance: Windows not weathertight

**Second Floor**

105 CMR 451.353 Interior Maintenance: Ceiling tiles missing

*Male Bathroom*

105 CMR 451.123 Maintenance: Ceiling tile missing

105 CMR 451.123 Maintenance: Ceiling tiles water damaged

**New Male Locker Room**

105 CMR 451.350 Structural Maintenance: Window pane missing

*Male Locker Room Bathroom*

105 CMR 451.350 Structural Maintenance: Window broken

*Male Shower Room*

105 CMR 480.300(A) Packaging, Labeling, and Shipping: Packaging, Labeling, and Shipping: Biohazard bag used for non-medical waste

**Old Infirmary**

*Female Bathroom*

No Violations Noted

*Male Bathroom*

105 CMR 451.123 Maintenance: Window broken

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, handwash sink leaking

105 CMR 451.123 Maintenance: Debris on floor

**Third Floor**

*Male Locker Room*

No Violations Noted

*Male Locker Room Bathroom*

105 CMR 451.123\* Maintenance: Window broken

105 CMR 451.123 Maintenance: Walls dirty in shower # 1 and 2

*Female Locker Room*

Unable to Inspect - Locked

*Officer’s Weight Room*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

105 CMR 451.350\* Structural Maintenance: Window damaged

105 CMR 451.353\* Interior Maintenance: Exercise machine padding damaged on multiple machines

105 CMR 451.353 Interior Maintenance: Ceiling tiles water stained near female locker room entrance

**Lower Report**

*A & B Side Cells*

Unable to Inspect – No longer in use due to lack of natural lighting

**Training Center**

**First Floor**

*Barber Area*

No Violations Noted

*Library*

No Violations Noted

*Staff Meeting Room*

No Violations Noted

*Offices and Classroom*

No Violations Noted

*Bathroom and Storage Room*

105 CMR 451.123\* Maintenance: Window broken

*Chapel*

105 CMR 451.353 Interior Maintenance: Ceiling tiles water stained

**Second Floor**

*Main Laundry*

105 CMR 451.350 Structural Maintenance: Window broken

*Inmate Bathroom*

105 CMR 451.350\* Structural Maintenance: Window broken

*Officer’s Bathroom*

105 CMR 451.123\* Maintenance: Wall paint peeling

105 CMR 451.123\* Maintenance: Window cracked

*Laundry Storage*

No Violations Noted

**Main Level**

*Old Wing Day Room*

No Violations Noted

*Side Entry Stairs*

No Violations Noted

**HUMV Dorm Room**

105 CMR 451.350 Structural Maintenance: Exterior cement stairs damaged

105 CMR 451.103 Mattresses: Mattress damaged in bunk # 11

*Dorm Bathroom*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, lower showerhead does not work in handicap shower

105 CMR 451.130 Hot Water: Shower water temperature recorded at 1200F

105 CMR 451.124 Water Supply: Insufficient hot and cold water supply in quantity and pressure at handwash sink # 2

105 CMR 451.124 Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink # 1 and 2

**First Tier**

*Control*

No Violations Noted

*A & B Side*

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # A8, A16, and B15

105 CMR 451.353 Interior Maintenance: Ceiling damaged in cell # A12 and B1

*Bathroom and Shower Area*

105 CMR 451.123\* Maintenance: Mold observed on caulking around slop sink

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, slop sink leaking

105 CMR 451.123\* Maintenance: Wall tiles damaged in shower # 3 and 4

105 CMR 451.123 Maintenance: Tile grout dirty in shower # 3 and 6

105 CMR 451.123\* Maintenance: Ceiling paint damaged in shower # 1, 2, 3, 4, and 5

105 CMR 451.123 Maintenance: Ceiling paint damaged outside shower # 1, 9, and 10

105 CMR 451.123 Maintenance: Mold observed on ceiling outside shower # 1

105 CMR 451.123 Maintenance: Shower curtain missing on shower # 7, 8, 9, 10, and 11

*C & D Side (Administrative Segregation and Segregation Unit)*

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

105 CMR 451.353\* Interior Maintenance: Ceiling damaged in cell # C14, C20, and D2

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # C4, C18, C20, C23, D2, and D24

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # C5, C9, D2, D3, D5, D8, D10, and D19

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, water continually running in cell # D1

*Shower Room # D23*

105 CMR 451.123\* Maintenance: Wall paint damaged

105 CMR 451.123\* Maintenance: Ceiling paint damaged

105 CMR 451.123\* Maintenance: Shower threshold damaged

105 CMR 451.123 Maintenance: Debris on floor throughout shower room

**Second Tier**

*Control*

No Violations Noted

*E & F Side*

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

105 CMR 451.140 Adequate Ventilation: Inadequate ventilation, wall vent at end of hallway blocked

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in cell # E2 and E12

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # E19

105 CMR 451.353 Interior Maintenance: Ceiling paint damaged in cell # E9

105 CMR 451.103 Mattresses: Mattress damaged in cell # E16

105 CMR 451.353 Interior Maintenance: GFI not properly secured to wall near cell # E13

*Bathroom and Shower Area*

105 CMR 451.123 Maintenance: Mold observed on wall tile grout in shower # 2, 3, 4, 6, 9, 11, and 12

105 CMR 451.123 Maintenance: Walls dirty in shower # 8 and 11

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower continually running in shower # 5 and 8

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, no drain cover in shower # 3

*Janitorial Cage*

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

*G & H Side*

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in cell # G3, G8, and G10

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # H1 and H5

105 CMR 451.353\* Interior Maintenance: Wall paint damaged in cell # H2, H8, and H15

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # H11, H24, G14, and G19

105 CMR 451.123 Maintenance: Sink dirty in cell # H25

**Gym**

105 CMR 451.350\* Structural Maintenance: Windows not weathertight and structurally sound

105 CMR 451.353\* Interior Maintenance: Ceiling left unfinished

*Gym Office*

105 CMR 451.350\* Structural Maintenance: Floor tiles missing

105 CMR 451.141\* Screens: Screen missing

*Staff Bathroom*

105 CMR 451.123 Maintenance: Unfinished floor

105 CMR 451.141 Screens: Screen missing

105 CMR 451.123 Maintenance: Wall paint damaged

105 CMR 451.123 Maintenance: Handwash sink dirty

*Stairway to Third Tier*

105 CMR 451.353\* Interior Maintenance: Ceiling paint peeling

**Third Tier**

*Day Room*

No Violations Noted

*Control*

No Violations Noted

*Offices*

Unable to Inspect - Locked

*I & J Side*

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

105 CMR 451.353 Interior Maintenance: Standing fan in middle of hallway dusty

105 CMR 451.353\* Interior Maintenance: Wall paint damaged in cell # I20 and J26

*Bathroom and Shower Area*

105 CMR 451.123\* Maintenance: Caulking damaged around sink

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, drain cover missing on slop sink

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, water continually running in shower # 4 and 6

105 CMR 451.123 Maintenance: Soap scum observed on walls in shower # 1, 6, 7, 10, and 11

105 CMR 451.123 Maintenance: Mold observed on wall tile grout in shower # 3 and 10

105 CMR 451.123 Maintenance: Dead flies observed on wall in shower # 7

105 CMR 451.123\* Maintenance: Toilet push button damaged

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, urinal constantly running

*Janitor’s Closet*

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

*K & L Side*

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

105 CMR 451.353\* Interior Maintenance: Multiple cell windows painted

105 CMR 451.353 Interior Maintenance: Trash observed in window in cell # 22

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # K19

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in cell # K16, K19, and K21

105 CMR 451.140 Adequate Ventilation: Inadequate ventilation, wall vent at end of hallway blocked

**CWP Building**

Did Not Inspect – Building Closed and Being Renovated

**Work Release Building**

FC 5-501.113(A)\* Refuse, Recyclables, and Returnables: Trash receptacles not kept covered

**House # 1**

**First Floor**

*Hallway*

No Violations Noted

*Infirmary*

105 CMR 451.141 Screens: Screen missing

*Control*

FC 4-501.11(A) Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, ice build-up in freezer

105 CMR 451.353 Interior Maintenance: Floor tiles damaged behind officer’s desk

*Office*

FC 3-501.16(B) Limitation of Growth of Organisms, Temperature and Time Control: Refrigerator temperature recorded at 500F

*Bathroom*

105 CMR 451.123\* Maintenance: Ceiling tiles water damaged

105 CMR 451.123\* Maintenance: Wall vent dusty

105 CMR 451.123\* Maintenance: Floor tiles missing in shower stall

105 CMR 451.123 Maintenance: Wall tiles missing in shower stall

105 CMR 451.123 Maintenance: Soap scum observed on shower curtain

105 CMR 451.123 Maintenance: Baseboard and wall damaged in toilet stall

105 CMR 451.123\* Maintenance: Mold observed on tile grout in shower

105 CMR 451.123 Maintenance: Wall paneling not secured to wall near window

*Bedrooms*

105 CMR 451.353 Interior Maintenance: Wall paint damaged in room # 3

**Food Service Area**

*Dining Room*

FC 6-202.15(A)(3) Design, Construction, and Installation; Functionality: Outer door not weather and vermin tight, outer door tied open

FC 3-302.12 Preventing Food and Ingredient Contamination: Unlabeled food containers, unlabeled sugar container

FC 3-305.11(A)(3) Preventing Contamination from Premises: Food stored in an inappropriate location, salt bucket stored less than 6 inches from the floor

FC 3-304.12(A) Preventing Contamination from Utensils: Service utensils handle stored below the food and container line, scoop left in salt bucket

*Kitchen*

FC 5-205.15(B)\* Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, handwash sink leaking

FC 6-501.12(A)\* Maintenance and Operation; Cleaning: Facility not cleaned properly, wall dirty behind 3-bay sink

FC 6-301.12 Numbers and Capacity; Handwashing Facilities: No hand drying method available at handwashing sink, no paper towels at handwash sink

FC 4-101.16 Materials for Construction and Repair; Multiuse: Sponges used in kitchen

FC 4-601.11(c) Cleaning of Equipment and Utensils, Objective: Non-food contact surface dirty, can opener dirty making it difficult to use

**Second Floor**

*Stairway*

No Violations Noted

*Hallway*

No Violations Noted

*Bedrooms*

No Violations Noted

*Bathroom*

No Violations Noted

*Shower*

No Violations Noted

*Stairway to Basement*

No Violations Noted

**Basement**

*Laundry Room*

No Violations Noted

*Boiler Room*

No Violations Noted

*Chemical Storage Room*

105 CMR 451.353\* Interior Maintenance: Wet mop stored in bucket

**Day Room Between Houses**

No Violations Noted

**House # 2**

**First Floor**

*Hallway*

No Violations Noted

*Officer’s Bathroom*

105 CMR 451.123\* Maintenance: Window boarded up

105 CMR 451.140\* Adequate Ventilation: Inadequate ventilation, no means for ventilation

*Bedrooms*

No Violations Noted

*Administration Office*

No Violations Noted

**Second Floor**

*Hallway*

No Violations Noted

*Bathroom*

105 CMR 451.123\* Maintenance: Mold observed on caulking around sink # 2

105 CMR 451.123 Maintenance: Mold observed on caulking around sink # 1

105 CMR 451.123 Maintenance: Toilet missing toilet seat in stall # 2

*Bedrooms*

No Violations Noted

**Third Floor**

*Bedrooms*

105 CMR 451.353\* Interior Maintenance: Light shield damaged in room # 8

**Basement**

*Day Room*

No Violations Noted

*Property*

No Violations Noted

*Bathroom*

105 CMR 451.123 Maintenance: Soap scum observed on walls in shower # L1, L2, R1, and R2

105 CMR 451.123 Maintenance: Soap scum observed on floor in shower # L1, L2, and R1

105 CMR 451.123 Maintenance: Soap scum observed on shower curtain in shower # L1, L2, and R1

105 CMR 451.123 Maintenance: Mold observed on wall tile grout in shower # R1

105 CMR 451.123 Maintenance: Mold observed on ceiling in shower # R1

105 CMR 451.123 Maintenance: Mold observed on wooden heater covering near shower # L2

105 CMR 451.123 Maintenance: Hole in wall above wooden heater covering

*Storage Room*

No Violations Noted

**WAREHOUSE**

No Violations Noted

*Office*

No Violations Noted

*Female Bathroom*

No Violations Noted

*Male Bathroom*

No Violations Noted

*Janitor’s Closet*

No Violations Noted

*Old Walk-in Freezer*

FC 4-501.11(A) Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, ceiling panel not secured to ceiling

*Back Freezer and Refrigerator*

No Violations Noted

**Observations and Recommendations**

1. The inmate population was 1,061 at the time of inspection.
2. While conducting the kitchen inspection, the warewash machine had just been re-filled with water for use during lunch time prep and clean-up. During this time, the warewash machine was unable to reach the proper temperature to sanitize dishes. It was stated that the facility would place a bucket of sanitizing solution at the end of the warewash machine to sanitize the dishes after being washed until the machine was able to reach the proper temperature.

This facility does not comply with the Department’s Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at [www.mass.gov/dph/dcs](http://www.mass.gov/dph/dcs) and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on “Food Protection Regulations”. Then under “Retail” click “105 CMR 590.000 - State Sanitary Code Chapter X – Minimum Sanitation Standards for Food Establishments” and “[1999 Food Code](http://www.cfsan.fda.gov/%7Edms/fc99-toc.html)”.

To review the Labeling regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on “Food Protection Regulations”. Then under “General Food Regulations” click “105 CMR 520.000: Labeling.”

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,

Kerry Wagner

Environmental Health Inspector, CSP, BEH

cc: Jan Sullivan, Acting Director, BEH

Steven Hughes, Director, CSP, BEH

Timothy Miley, Director of Government Affairs

Marylou Sudders, Secretary, Executive Office of Health and Human Services

Thomas Turco, Commissioner, DOC

Shawn Jenkins, Special Sheriff

Carole Cafferty, Superintendent of Administration and Programs Services

Osvaldo Vidal, Superintendent of Operations

Sergeant Shane Cassidy, EHSO

Captain William Buckley, EHSO

Richard Berube, Director, Billerica Board of Health

Clerk, Massachusetts House of Representatives

Clerk, Massachusetts Senate

Daniel Bennett, Secretary, EOPSS

Jennifer Gaffney, Director, Policy Development and Compliance Unit