

The Commonwealth of Massachusetts

Executive Office of Health and Human Services

Department of Public Health

Bureau of Environmental Health

Community Sanitation Program

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| CHARLES D. BAKER  Governor  KARYN E. POLITO  Lieutenant Governor |

February 23, 2015

Colette Santa, Superintendent

Northeastern Correctional Center

Barretts Mill Road

P.O. Box 1069

West Concord, MA 01742

Re: Facility Inspection – Northeastern Correctional Center, West Concord

Dear Superintendent Santa:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 1999 Food Code; 105 CMR 520.000 Labeling; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; I conducted an inspection of the Northeastern Correctional Center on February 11 and 12, 2015 accompanied by Greg Cebula, EHSO/FSO and Amy Riordan, Community Sanitation Program. Violations noted during the inspection are listed below including 75 repeat violations:

**HEALTH AND SAFETY VIOLATIONS**

(*\* indicates conditions documented on previous inspection reports*)

**GRALTON HALL**

**Lobby**

No Violations Noted

**Control**

105 CMR 451.353 Interior Maintenance: Floor paint damaged

**Sitting Area**

FC 4-601.11(c) Cleaning of Equipment and Utensils, Objective: Non-food contact surface dirty, cover of ice machine dirty

**Shift Commander’s Office**

No Violations Noted

**Records**

FC 4-601.11(c) Cleaning of Equipment and Utensils, Objective: Non-food contact surface dirty, water catch on water cooler dirty

**Work Release Office**

No Violations Noted

**WEST UP**

**CPO Office**

FC 4-501.11(B) Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, refrigerator gasket dirty

105 CMR 451.330 Room Temperature: Room temperature 90.60F

**Hallway**

No Violations Noted

**Female Staff Bathroom**

105 CMR 451.123 Maintenance: Ceiling vent dusty

**Inmate Bathroom**

105 CMR 451.123 Maintenance: Floor dirty behind both toilets

105 CMR 451.123 Maintenance: Tiles damaged on shower columns

105 CMR 451.123 Maintenance: Wet mop stored in bucket

105 CMR 451.123 Maintenance: Lights not working over toilets

105 CMR 451.123 Maintenance: Covering over side of heater missing

105 CMR 451.123 Maintenance: Soap scum on shower curtains in shower # R1, R2, L1, and L2

105 CMR 451.123 Maintenance: Floor damaged in shower # R1, R2, and L1

105 CMR 451.123 Maintenance: Possible mold on top of shower walls in shower # L2 and R2

**Cells**

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in cell # 140, 142, 146, 148, and 150

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 143, 149, and 151

105 CMR 451.141 Screens: Screen damaged in cell # 144

**WEST DOWN**

**Union Office**

No Violations Noted

**Hallway**

No Violations Noted

**Male Staff Bathroom**

No Violations Noted

**Inmate Bathroom**

105 CMR 451.123\* Maintenance: Rust marks in shower # R1

105 CMR 451.123 Maintenance: Ceiling vent dusty

105 CMR 451.123 Maintenance: Shower floor damaged in shower # R2, L1, and L2

105 CMR 451.123 Maintenance: Soap scum on walls in shower # R2, L1, and L2

105 CMR 451.123 Maintenance: Covering over side of heater missing

105 CMR 451.123 Maintenance: Floor dirty behind both toilets

105 CMR 451.123 Maintenance: Standing water observed on floor outside of showers

105 CMR 451.123 Maintenance: Ceiling dirty in shower # R1, R2, L1, and L2

**Cells**

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 119 and 124

105 CMR 451.353 Interior Maintenance: Light shield missing in cell # 123

105 CMR 451.350 Structural Maintenance: Wall damaged in cell # 116 and 118

**EAST UP**

**Mail Room**

No Violations Noted

**Hallway**

No Violations Noted

**Janitor’s Closet**

105 CMR 451.353\* Interior Maintenance: Light shield missing

105 CMR 451.130\* Plumbing: No backflow preventer on threaded bib

105 CMR 451.130 Plumbing: Drain cover missing in slop sink

105 CMR 451.353 Interior Maintenance: Ceiling vent dusty

**Inmate Bathroom**

105 CMR 451.123 Maintenance: Ceiling vent dusty

105 CMR 451.123 Maintenance: Tiles damaged around toilet # 1

105 CMR 451.110(A) Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sinks

105 CMR 451.123 Maintenance: Covering over side of heater missing

105 CMR 451.123 Maintenance: Soap scum on walls in shower # R2, L1, and L2

105 CMR 451.123 Maintenance: Floor paint damaged in shower # R2

105 CMR 451.123 Maintenance: Missing grille and/or louvers on vent fan

**Cells**

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in cell # 127, 129, 132, 137, and 138

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 131

**EAST DOWN**

**Hallway**

No Violations Noted

**Janitor’s Closet**

105 CMR 451.353\* Interior Maintenance: Floor surface damaged

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, sink not working

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

**Inmate Bathroom/Laundry**

105 CMR 451.126 Water Supply: No cold water supplied to handwash sink # 2

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, urinal # 1 not working

105 CMR 451.123 Maintenance: Soap scum on shower curtains in both toilet stalls

105 CMR 451.123 Maintenance: Soap scum on walls in shower # L1, L2, R1, and R2

105 CMR 451.123 Maintenance: Lights not working over showers

105 CMR 451.123 Maintenance: Hole in ceiling above dryer  
105 CMR 451.123 Maintenance: Shower floor damaged in shower # L2, R1, and R2

105 CMR 451.123 Maintenance: Ceiling vent dusty

105 CMR 451.123 Maintenance: Ceiling paint peeling around vent near showers

**Cells**

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in cell # 109

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 104, 107, and 110

105 CMR 451.353 Interior Maintenance: Light not secured to ceiling in cell # 106 and 111

**BASEMENT**

**Hallway**

No Violations Noted

**Boiler Room**

No Violations Noted

**Meeting Room**

Unable to Inspect – Under Construction

**Culinary Art Program Storage**

105 CMR 451.353\* Interior Maintenance: Floor finish damaged

105 CMR 451.353\* Interior Maintenance: Ceiling tiles missing

**Electrical Room**

105 CMR 451.350\* Structural Maintenance: Ceiling damaged

**CULINARY ARTS PROGRAM**

**Dining Room**

No Violations Noted

**Kitchen**

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, floor damaged throughout kitchen

FC 4-903.11(B)(1) Protection of Clean Items, Storing: Pans and serving bowls not stored in the inverted position

FC 3-302.12 Preventing Food and Ingredient Contamination: Unlabeled food container

FC 3-302.11(A)(4) Preventing Food and Ingredient Contamination: Preventing cross contamination, food not appropriately covered, pudding cups not covered

FC 5-501.16(C) Refuse, Recyclables, and Returnables; Numbers and Capacities: No conveniently located waste receptacle at handwashing sink

FC 4-903.11(A)(2) Protection of Clean Items, Storing: Single-service items not protected from contamination, silverware left uncovered

FC 5-202.12(A) Plumbing System, Design: Handwashing sinks water temperature recorded at 650F

FC 6-202.15(A)(3) Design, Construction, and Installation; Functionality: Outer door not weather and vermin tight

**Culinary Shed**

FC 4-903.11(A)(3) Protection of Clean Items, Storing: Disposable cups not stored 6” off the floor

FC 4-903.11(B)(1) Protection of Clean Items, Storing: Pans not stored in the inverted position

**FARM DORM**

**FIRST FLOOR**

**Lobby**

No Violations Noted

**Control**

No Violations Noted

**Superintendent’s Area**

No Violations Noted

**Staff Bathroom 1**

105 CMR 451.123\* Maintenance: Wall damaged around sink

**Staff Bathroom 2**

No Violations Noted

**Chemical Storage**

No Violations Noted

**Mop Room**

No Violations Noted

**CPO Office – East Down Side**

No Violations Noted

**CPO Office – West Down Side**

No Violations Noted

**EAST DOWN**

**Hallway**

105 CMR 451.350\* Structural Maintenance: Exit door not rodent and weathertight

**Urine Lab**

105 CMR 451.124 Water Supply: Excessive water pressure at handwash sink

**Holding Cell # 26 and 27**

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 26 and 27

105 CMR 451.353 Interior Maintenance: Wall paint damaged near sink in cell # 26

**Shower Room**

105 CMR 451.123\* Maintenance: Soap scum on shower curtain in shower # 1

105 CMR 451.123 Maintenance: Soap scum on shower curtain in shower # 2 and 3

105 CMR 451.123\* Maintenance: Ceiling tiles damaged throughout shower room

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 1 and 2

105 CMR 451.123 Maintenance: Floor tiles damaged around drain

105 CMR 451.123 Maintenance: Wall tiles damaged in front of showers

105 CMR 451.123 Maintenance: Floor paint damaged in shower # 1, 2, and 3

105 CMR 451.123 Maintenance: Black substance on top of shower walls in shower # 1, 2, and 3

105 CMR 451.130 Hot Water: Shower water temperature recorded at 900F

**Cells**

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in cell # 33

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 39, 42, 46, 47, and 49

105 CMR 451.353 Interior Maintenance: Ceiling paint damaged in cell # 31, 42, and 49

105 CMR 451.320 Cell Size: Inadequate floor space in all cells

105 CMR 451.353 Interior Maintenance: Wall damaged near window in cell # 39

**WEST DOWN**

**Barber Shop**

105 CMR 451.353 Interior Maintenance: Unlabeled chemical bottle

**Hallway**

105 CMR 451.350\* Structural Maintenance: Exit door not rodent and weathertight

**Shower Room**

105 CMR 451.123 Maintenance: Floor dirty in shower # 1, 2, and 3

105 CMR 451.123 Maintenance: Floor damaged in shower # 1

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 1 and 3

105 CMR 451.123 Maintenance: Ceiling unfinished around pipes in shower # 1, 2, and 3

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, ceiling leaking above shower # 2

**Slop Sink Room**

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, sink not working

**Cells**

105 CMR 451.350\* Structural Maintenance: Wall damaged in cell # 12

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 6, 8, 17, 19, and 23

105 CMR 451.353 Interior Maintenance: Wall damaged around toilet in cell # 5, 13, 18, and 21

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 3, 5, 8, 10, 11, 13, and 20

105 CMR 451.353 Interior Maintenance: Wall vent dusty in cell # 1

105 CMR 451.123 Maintenance: Toilet rusted in cell # 8

105 CMR 451.320 Cell Size: Inadequate floor space in all cells

**SECOND FLOOR**

**Director of Treatment Office**

No Violations Noted

**Staff Bathroom**

No Violations Noted

**Classroom**

No Violations Noted

**Janitor’s Closet # 1**

105 CMR 451.353 Interior Maintenance: Ceiling vent dusty

105 CMR 451.353 Interior Maintenance: Mop stored on the floor

**Janitor’s Closet # 2**

No Violations Noted

**CPO Supervisor**

No Violations Noted

**HSU**

105 CMR 451.350\* Structural Maintenance: Wall damaged around window

105 CMR 480.100(B) Storage: Biological waste not properly stored in room exclusively for waste storage, medical waste stored in bathroom

**EAST UP**

**Hallway**

105 CMR 451.350\* Structural Maintenance: Exit door not rodent and weathertight

**Shower Room**

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 1, 2, and 3

105 CMR 451.123\* Maintenance: Missing grille and/or louvers provided on vent fan

105 CMR 451.123\* Maintenance: Wall tiles damaged in shower # 1 and 2

105 CMR 451.123\* Maintenance: Floor drain missing in shower # 2

**Cells**

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in cell # 94

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 76, 78, 79, 85, 87, 91, 92, 94, 97, and 98

105 CMR 451.353 Interior Maintenance: Wall paint damaged around toilet in cell # 79 and 94

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 80 and 91

105 CMR 451.353 Interior Maintenance: Light bulb missing in cell # 81

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, sink was leaking in cell # 90

105 CMR 451.320 Cell Size: Inadequate floor space in all cells

**Trash Closet**

No Violations Noted

**WEST UP**

**Hallway**

105 CMR 451.350\* Structural Maintenance: Exit door not rodent and weathertight

**Shower Room**

105 CMR 451.123\* Maintenance: Floor finish damaged in shower # 1, 2, and 3

105 CMR 451.123\* Maintenance: Floor drain cover missing in shower # 2

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 1 and 3

105 CMR 451.123\* Maintenance: Wall tiles damaged outside of showers

105 CMR 451.123\* Maintenance: Vent fan dusty

105 CMR 451.123 Maintenance: Standing water observed on floor by entrance

**Trash Closet**

105 CMR 451.353 Interior Maintenance: Floor paint damaged

**Slop Sink Area**

Unable to Inspect – Under Construction

**Cells**

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in cell # 54

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 52, 53, 58, and 72

105 CMR 451.353\* Interior Maintenance: Wall paint damaged in cell # 64

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 54

105 CMR 451.353 Interior Maintenance: Wall damaged near toilet in cell # 53, 59, 60, and 73

105 CMR 451.353 Interior Maintenance: Light bulb missing in cell # 66

105 CMR 451.320 Cell Size: Inadequate floor space in all cells

**FOOD SERVICE AREA**

**Day Room**

No Violations Noted

**Dining Room**

No Violations Noted

**Food Service Line**

No Violations Noted

**Kitchen**

FC 4-501.114(C)(2) Maintenance and Operation; Equipment: Quaternary ammonium solution greater than the manufacturers recommended concentration

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, floor tiles damaged

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, several glass window panels broken throughout kitchen

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, grout missing in several areas on the floor

FC 4-501.11(A)\* Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, gasket damaged on Tranulsen hot/cold holding unit

FC 6-403.11(B) Location and Placement; Employee Accommodations: No locker room area designated for employees, coat hanging on dish rack

FC 5-202.13 Plumbing System, Design: Air gap between (inlet) pipe and flood drain, air gap less than twice the diameter of the pipe underneath kettle

FC 3-302.12 Preventing Food and Ingredient Contamination: Unlabeled food containers, unlabeled cup left on counter behind kettle

FC 4-602.13 Cleaning of Equipment and Utensils, Frequency: Nonfood-contact surfaces dirty, shelving unit behind kettles dirty

FC 6-202.15(A)(2) Design, Construction, and Installation; Functionality: Windows not weather tight and structurally sound behind kettles

FC 4-602.11(E)(4)(b) Cleaning of Equipment and Utensils, Frequency: Mold growth observed on interior surfaces of ice machine

FC 6-201.11 Design, Construction and Installation: Wall not easily cleanable, wall damaged around missing window

FC 5-205.15(B) Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, standing water observed underneath the dishwasher

FC 3-304.14(B)(2) Preventing Contamination from Linens: Wet cloth not stored in sanitizer bucket, rag stored on handwash sink

**Refrigerator # 1**

FC 3-305.11(A)(2) Preventing Contamination from Premises: Food exposed to dust, fans in cooler dusty

**Back Hallway**

FC 6-202.15(A)(2)\* Design, Construction, and Installation; Functionality: Back screen door not weather and vermin tight

**Laundry and Inmate Bathroom**

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

105 CMR 451.123 Maintenance: Floor tiles damaged

**Office**

No Violations Noted

**Dry Storage – Building # 7**

FC 4-903.11(A)(3) Protection of Clean Items, Disposable bowls not stored 6” off the floor

**Dry Storage – Building # 8**

No Violations Noted

**BASEMENT**

105 CMR 451.353\* Interior Maintenance: Ceiling paint damaged throughout basement

105 CMR 451.350 Structural Maintenance: Ceiling was leaking

105 CMR 451.350 Structural Maintenance: Ceiling damaged, water damage on ceiling near ping pong tables

**Stairway**

105 CMR 451.353\* Interior Maintenance: Floor paint damaged on steps

**Chaplain’s Room**

105 CMR 451.350 Structural Maintenance: Ceiling damaged, water damage

105 CMR 451.350 Structural Maintenance: Ceiling was leaking

**Muslim Prayer Room**

105 CMR 451.350 Structural Maintenance: Ceiling was leaking

**K9 Storage**

No Violations Noted

**Chemical Distribution Room**

105 CMR 451.353\* Interior Maintenance: Ceiling paint peeling

**Paper Goods Storage**

No Violations Noted

**Electrical/Plumbing Shop**

105 CMR 451.350 Structural Maintenance: Ceiling was leaking

**Cleaning Supply Area**

No Violations Noted

**Storage Room**

No Violations Noted

**Carpenter’s Shop**

Unable to Inspect – In Use

**Hallway**

105 CMR 451.350 Structural Maintenance: Ceiling was leaking

105 CMR 451.353\* Interior Maintenance: Light shield missing

**Hot Tools Crib**

Unable to Inspect – Locked

**Maintenance Area**

No Violations Noted

**Laundry Area**

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

105 CMR 451.353\* Interior Maintenance: Wall paint damaged

**Maintenance Bathroom**

105 CMR 451.123 Maintenance: Floor tiles damaged

105 CMR 451.123 Maintenance: Handwash sink dirty

105 CMR 451.123 Maintenance: Toilet dirty

**Day Room**

105 CMR 451.353\* Interior Maintenance: Wall vent dusty

**Shower Room**

105 CMR 451.123\* Maintenance: Wall paint damaged above shower stalls

105 CMR 451.123\* Maintenance: Wall damaged in shower room

105 CMR 451.123\* Maintenance: Pipes not properly insulated, insulation damaged

105 CMR 451.123\* Maintenance: Floor finish damaged in shower room

105 CMR 451.123\* Maintenance: Missing grille and/or louvers provided on vent fan

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 1, 3, and 4

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 1, 3, and 4

105 CMR 451.123 Maintenance: Drain cover not secure in shower # 6

105 CMR 451.123 Maintenance: Covering of shower controls damaged in shower # 7

**VISITING RECREATIONAL CENTER**

**Lobby**

105 CMR 451.353 Interior Maintenance: Floor tiles damaged around perimeter of lobby

**Female Visitor’s Bathroom**

105 CMR 451.123 Maintenance: Ceiling vent dusty

105 CMR 451.123 Maintenance: Soap dispenser damaged

**Male Visitor’s Bathroom**

105 CMR 451.126 Hot Water: Hot water temperature recorded at 1050F

**Search Room**

No Violations Noted

**GYMNASIUM**

No Violations Noted

**Staff Locker Room**

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower was leaking

**Staff Bathroom**

105 CMR 451.126 Water Supply: No cold water supplied to handwash sink # 1

105 CMR 451.110(A) Hygiene Supplies at Toilet and Handwash Sink: No toilet paper in stall # 1 and 2

**Electrical Room**

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, cold water handle missing on slop sink

**First Aid Room**

No Violations Noted

**Storage Rooms**

No Violations Noted

**Vending Machines**

FC 4-601.11(c)\* Cleaning of Equipment and Utensils, Objective: Vending machine drawer dirty

**Weight Room**

105 CMR 451.353\* Interior Maintenance: Workout equipment not easily cleanable, several covers damaged

105 CMR 451.353 Interior Maintenance: Water fountain grille damaged

**Cardio Room**

105 CMR 451.353\* Interior Maintenance: Insulation damaged on heater

**COW BARN**

**Inmate Bathroom**

No Violations Noted

**Staff Office and Bathroom**

No Violations Noted

**Recycling Area**

No Violations Noted

**FARM SERVICE GARAGE**

No Violations Noted

**Carwash Tool Crib Room**

No Violations Noted

**Dumpsters**

No Violations Noted

**PROGRAM BUILDING**

**Classrooms**

No Violations Noted

**Inmate Bathroom**

105 CMR 451.123 Maintenance: Floor tiles damaged near toilet

**Staff Bathroom**

No Violations Noted

**Water Fountain**

No Violations Noted

**IPS Office**

FC 4-903.11(A)(2) Protection of Clean Items, Storing: Single-service items not protected from contamination, disposable silverware left uncovered

**Slop Sink**

105 CMR 451.353 Interior Maintenance: Unlabeled chemical bottle

**FARM SERVICE BUILDING**

**Habitat for Humanity Shop**

105 CMR 451.353\* Interior Maintenance: Heater damaged

FC 4-602.12(B) Cleaning of Equipment and Utensils; Frequency: Interior of microwave oven dirty

**Boiler Room**

105 CMR 451.350\* Structural Maintenance: Ceiling damaged

**Inmate Locker Room**

105 CMR 451.123 Maintenance: Heater damaged

105 CMR 451.123 Maintenance: Handwash sink dirty

**Property Room**

FC 4-601.11(c) Cleaning of Equipment and Utensils, Objective: Non-food contact surface dirty, water catch on water cooler dirty

**Mattress Storage**

105 CMR 451.353 Interior Maintenance: Light shield missing near entrance

**Observations and Recommendations**

1. The inmate population was 277 at the time of inspection.
2. The Department is concerned about the ice dams forming on several buildings throughout the facility causing the roofs of these buildings to leak. During our inspection we noticed a large amount of water leaking through the ceiling in several buildings.

This facility does not comply with the Department’s Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at [www.mass.gov/dph/dcs](http://www.mass.gov/dph/dcs) and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on “Food Protection Regulations”. Then under “Retail” click “105 CMR 590.000 - State Sanitary Code Chapter X – Minimum Sanitation Standards for Food Establishments” and “[1999 Food Code](http://www.cfsan.fda.gov/%7Edms/fc99-toc.html)”.

To review the Labeling regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on “Food Protection Regulations”. Then under “General Food Regulations” click “105 CMR 520.000: Labeling.”

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,

Kerry Wagner  
Environmental Health Inspector, CSP, BEH

cc: Suzanne K. Condon, Associate Commissioner, Director, BEH

Steven Hughes, Director, CSP, BEH

Jay Youmans, Director of Government Affairs

Marylou Sudders, Secretary, Executive Office of Health and Human Services

Carol Higgins O’Brien, Commissioner, DOC

Greg Cebula, EHSO/FSO

Susan G. Rask, RS, Health Director, Concord Health Department

Clerk, Massachusetts House of Representatives

Clerk, Massachusetts Senate

Andrea Cabral, Secretary, EOPS