Requirements for Small Systems on Monthly Monitoring

**Who Does this Factsheet Apply To?**
All public water systems (PWSs), regardless of source, that serve 1,000 people or fewer and collect at least one routine total coliform (TC) sample monthly.

**ATTENTION!**
All PWSs must comply with the RTCR requirements starting April 1, 2016.

**STEP 1: Review/Update Your Coliform Sampling Plan***
Contact your MassDEP Regional Office for assistance.

- Review your coliform sampling plan and make any required changes before April 1, 2016.* Review your existing approved coliform sampling plan for accuracy, taking into account the following components. If changes are necessary, update your plan with guidance from your MassDEP Regional Office and submit revised plan to MassDEP for review and approval.
  - **Verify routine and repeat Sample Locations.** Ensure that the locations identified on your plan are still accurate, and that the specific tap, building name, and street address are included as applicable.
  - **Sources.** All active sources should be identified on your plan even if they are not routinely sampled.
  - **Multiple distribution systems.** If your PWS has multiple distribution systems, make sure that they are specified on the plan, including which sources are serving which distribution system.
  - **Storage Tanks.** Identify a sample location for each atmospheric storage tank.
  - **Treatment.** Identify entry point and source/raw water (prior to treatment) sample locations for ALL treated sources.
  - **Seasonal non-community systems.** If your PWS shuts down any part of the distribution system seasonally, bacteria samples must be collected from that area before serving water to the public. If there is no routine sample located in that area, a special sample location may be added to your plan for this seasonal startup sample. (See RTCR Factsheet: Requirements for Seasonal Systems)
  - **Other changes.** Changes to the population served, distribution system configuration, pressure zones, sources, or seasonal operation may result in changes to the number or location of coliform sampling sites.

**STEP 2: Collect Your Drinking Water Samples**

- **Collect routine coliform samples every month** according to your approved coliform sampling plan.
- **Send your sample(s) to a Massachusetts-certified lab** that performs total coliform drinking water analyses. Remember the lab must begin analyzing the drinking water sample no later than the 30th hour from the collection time. Refrigerate or ice the sample using “blue” ice (cooled to about 4° to 10° C) until it reaches the lab.

*NOTE:* The coliform sampling plan is subject to review and revision by MassDEP.

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**FOR ASSISTANCE, PLEASE CONTACT MassDEP AT:**

- CERO: 508-792-7650
- NERO: 978-694-3200
- SERO: 508-946-2700
- WERO: 413-784-1100
- BOSTON: 617-292-5770

Program.Director-DWP@state.ma.us
STEP 3: CONDUCT ACTIONS REQUIRED AS A RESULT OF YOUR SAMPLING

Were any of your routine samples total coliform positive (TC+)?

**YES**

Continue with routine monitoring schedule, according to your coliform sampling plan.

For each TC+ sample, do the following TWO ACTIONS:

1. Make sure the lab tests each TC+ sample for *E. coli*; AND
2. Within 24 hours of being notified of the TC+ sample, collect 3 repeat samples for each TC+ routine sample, plus sample applicable GWR triggered source water monitoring locations;* See the RTCR Factsheet: Repeat Monitoring Requirements.

Call your MassDEP Regional Office immediately for further instructions!
MassDEP will direct your PWS through the next steps. Depending on the circumstances, your PWS will have to do one or more of the following:
- Collect repeat samples.
- Issue a Tier 1 Public Notice within (24 hours) if you have an *E. coli* MCL violation or a Ground Water Rule Tier 1.
- Perform a Level 2 Assessment if any repeats are TC+ and submit the form to MassDEP no later than 30 days after the collection date of the sample that triggered the assessment. See the RTCR Factsheet: Level 1 & 2 Assessments and Corrective Actions for more information on assessments.

Note that you may have to comply with other requirements triggered by a TC+ sample (e.g., Public Notification, Recordkeeping, GWR triggered source sampling).

Were any of the repeat samples Total Coliform positive (TC+)?

**YES**

Call your MassDEP Regional Office immediately and tell them you triggered an assessment. The MassDEP Regional Office will help you identify which type of assessment is required.

See the RTCR Factsheet: Level 1 & 2 Assessments and Corrective Actions.

**NOTES**

* If you miss any samples, contact your MassDEP Regional Office.
** Call your MassDEP Regional Office on the same day you learn of the EC+ result, or if outside of regular business hours call the Department’s Emergency notification telephone number, 1-888-304-1133.

For more information, visit MassDEP’s website at: http://www.mass.gov/eea/agencies/massdep/water/drinking/water-systems-ops.html#39