The Commonwealth of Massachusetts and partner organizations provide a wide range of services to help individuals who have exhausted or may soon exhaust their unemployment insurance claim. Unemployed individuals may be eligible for assistance to meet basic needs as well as other services such as health care, counseling, employment and training assistance, and more. You can either call 2-1-1 to learn about a broad range of resources or contact these agencies and organizations directly to inquire about their programs.

**HEALTHCARE COVERAGE**
MassHealth
Pays for health care for certain low- and medium-income people living in Massachusetts.
www.mass.gov/masshealth 800-841-2900

**FOOD AND DIRECT ASSISTANCE**
Food Assistance
Supplemental Nutrition Assistance Program (SNAP) (formerly known as Food Stamps) benefits help low-income families buy nutritious food at most grocery stores, convenience stores, and pharmacies.
www.mass.gov/snap 866-950-3663

Direct Assistance
Transitional Aid to Families with Dependent Children (TAFDC)
Cash assistance to families with children and pregnant women in the last 120 days of pregnancy, with little or no assets or income.
Emergency Aid to the Elderly, Disabled, and Children (EAEDC)
Emergency Aid to the Elderly, Disabled, and Children (EAEDC) is a state funded program which provides cash assistance to those in need to stabilize their lives.
Application Information Hotline (for TAFDC and EAEDC).
www.mass.gov/dta 800-249-2007

Foodsource Hotline - Project Bread
To locate food pantries and other nutrition resources in your community.
www.projectbread.org 800-645-8333

**HOUSING RESOURCES**
Mass Housing Consumer Education Centers
Nine Centers across Massachusetts provide Housing Information and Referrals. Connect to resources on foreclosure prevention, rental assistance, and subsidies, housing search, transitional and support housing for the homeless, and more.
www.masshousinginfo.org 800-224-5124

Department of Housing and Community Development
For housing, shelter and fuel assistance.
Division of Housing Stabilization 877-418-3308
Fuel Assistance and Weatherization 800-632-8175
Division of Public Housing and Rental Assistance 617-973-1150
www.mass.gov/dhcd

Foreclosure Assistance
Foreclosure counseling and assistance for homeowners.
www.mass.gov/ocabr 888-995-4673

**VETERANS’ BENEFITS**
Department of Veterans’ Services
Benefits and resources for veterans and their families may be available through your local Veterans’ Service Officer.
www.mass.gov/veterans 617-210-5480

**CHILD SUPPORT ASSISTANCE**
Department of Revenue
For assistance with child support orders.
www.mass.gov/cse 800-332-2733

**ELDER SERVICES**
Assist elders and their families to identify services and opportunities.
www.mass.gov/elder 800-243-4636

**COMMUNITY-BASED RESOURCES**
Massachusetts Association For Community Action (MASSCAP)
Call or visit the MASSCAP website to see what community action agencies serve your town. Community action agencies provide fuel assistance, weatherization, emergency food assistance, child care, and can connect you to job training and housing resources.
www.masscap.org 617-357-6086
Supplemental Nutrition Assistance Program (SNAP)

The Supplemental Nutrition Assistance Program (SNAP) is a nutrition program for families and individuals that meet certain income and resource guidelines. SNAP benefits help low-income families buy nutritious food at most grocery stores, convenience stores, and pharmacies. SNAP recipients can be working and still qualify for SNAP benefits.

SNAP Hotline
(formerly known as Food Stamps)
866-950-3663
www.mass.gov/snap

JOB SEARCH ASSISTANCE
Jobs, careers, and training

One-Stop Career Centers:
A cooperative effort among numerous state and local agencies, businesses and non-profit organizations, providing job seekers with an easily accessible and extensive menu of information and quality services, at no cost.

Job seekers can:
- Get assistance to find jobs
- Work with experienced career counselors
- Learn about job search strategies including interviewing, networking, and resume writing
- Attend workshops and short-term training, including basic computer training
- Network with other job seekers
- Access up-to-date local, statewide, and national job listings
- Locate vocational training/educational opportunities
- Access resource room services including computers, newspapers, professional journals, business directories, fax machines and copiers, publications on job search activities and careers

One-Stop Career Centers are located across the state.

To find the most convenient career center, along with a list of its services, hours of operation, and directions, go to www.mass.gov/careercenters or call 877-872-5627.

To access the latest job postings, go to www.mass.gov/jobquest or call 888-578-6599.

Equal Opportunity Employer • Auxiliary Aids and services are available upon request to individuals with disabilities.