

The Commonwealth of Massachusetts

Executive Office of Health and Human Services

Department of Public Health

Bureau of Environmental Health

Community Sanitation Program

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November 3, 2016

Christopher J. Donelan, Sheriff

Franklin County Jail and House of Correction

160 Elm Street

Greenfield, MA 01301

Re: Facility Inspection - Franklin County Jail and House of Correction, Greenfield

Dear Sheriff Donelan:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 1999 Food Code; 105 CMR 520.000 Labeling; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; I conducted an inspection of the Franklin County Jail and House of Correction on October 31, 2016 accompanied by
Officer Scott Letourneau. Violations noted during the inspection are listed below including 148 repeat violations:

**HEALTH AND SAFETY VIOLATIONS**

(*\* indicates conditions documented on previous inspection reports*)

**ENTRANCE**

*Lobby*

 No Violations Noted

*Female Bathroom*

 No Violations Noted

*Male Bathroom*

 No Violations Noted

**INTAKE**

*Staff Bathroom*

 No Violations Noted

*Search Room # 1*

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 1

*Search Room # 2*

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 1

105 CMR 451.123\* Maintenance: Soap scum on walls in floor # 1

*Transport Office*

 No Violations Noted

**UNIT E**

*Cells*

105 CMR 451.103 Mattresses: Mattress damaged in cell # E-02

*Medical Exam Room*

 No Violations Noted

*Intake Cells*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in cell # A, B, and C

105 CMR 451.353\* Interior Maintenance: Floor dirty in cell # A

105 CMR 451.124 Water Supply: Insufficient water supply in quantity and pressure at handwash sink
 in cell # B

*Storage*

 No Violations Noted

*Booking*

 No Violations Noted

*Sally Port*

 No Violations Noted

*Sally Port Bathroom*

 No Violations Noted

*Regional Booking Office*

 No Violations Noted

*Property*

 No Violations Noted

**PROGRAMS**

*Teacher’s Office*

 No Violations Noted

*Library*

 No Violations Noted

*Staff Bathroom*

 No Violations Noted

*Maintenance Closet*

 No Violations Noted

*Classrooms*

 No Violations Noted

**HUMAN SERVICES**

*Staff Bathroom*

 No Violations Noted

*Offices*

 No Violations Noted

**MEDICAL**

*Staff Bathroom*

 No Violations Noted

*Utility Closet*

 No Violations Noted

*Offices*

 No Violations Noted

*Pharmacy*

 No Violations Noted

*Break Room and Records*

 No Violations Noted

*Medical Waste Storage*

 No Violations Noted

*Storage Closet*

 No Violations Noted

*Dental Office*

 No Violations Noted

*Dental Handwashing Sink*

 No Violations Noted

*Optometry Office*

 No Violations Noted

*Exam Room # 1*

 No Violations Noted

*Exam Room # 2*

 No Violations Noted

*Exam Room # 3*

 No Violations Noted

**A POD**

*Storage Closet*

 No Violations Noted

*Staff Bathroom*

 No Violations Noted

*Multi-Purpose Room*

 No Violations Noted

*Cells*

 No Violations Noted

*Lower Showers*

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 1 and 2

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 1 and 2

105 CMR 451.123\* Maintenance: Ceiling vent dusty in shower # 1 and 2

105 CMR 451.123\* Maintenance: Floor damaged in shower # 2

*Lower Janitor’s Closet*

 No Violations Noted

*Recreation Area*

 No Violations Noted

*Upper Showers*

105 CMR 451.123\* Maintenance: Ceiling vent dusty in shower # 1, 2, and 3

105 CMR 451.123 Maintenance: Caulking dirty outside shower # 2

105 CMR 451.123\* Maintenance: Caulking dirty outside shower # 1 and 3

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 3

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 1

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 1, 2, and 3

*Upper Janitor’s Closet*

 No Violations Noted

*Sub Day Room Cells*

 No Violations Noted

*Sub Day Room Shower*

105 CMR 451.123\* Maintenance: Soap scum on walls in shower

105 CMR 451.123\* Maintenance: Soap scum on floor in shower

105 CMR 451.123\* Maintenance: Caulking dirty outside shower

105 CMR 451.123\* Maintenance: Ceiling vent dusty in shower

**OFFICE BETWEEN A and B POD**

 No Violations Noted

**B POD**

*Staff Office*

105 CMR 451.353 Interior Maintenance: Ceiling tiles water stained

*Storage Room*

 No Violations Noted

*Staff Bathroom*

 No Violations Noted

*Multi-Purpose Room*

 No Violations Noted

*Cells*

105 CMR 451.140 Adequate Ventilation: Inadequate ventilation, wall vent blocked in cell # 16

*Lower Showers*

105 CMR 451.123 Maintenance: Caulking dirty in shower # 1

105 CMR 451.123\* Maintenance: Caulking dirty in shower # 2

*Lower Janitor’s Closet*

 No Violations Noted

*Recreation Area*

 No Violations Noted

*Interview Room*

 No Violations Noted

*Upper Showers*

105 CMR 451.123 Maintenance: Floor paint damaged outside shower # 3

105 CMR 451.123\* Maintenance: Floor paint damaged outside shower # 1 and 2

105 CMR 451.123 Maintenance: Ceiling vent dusty in shower # 1

105 CMR 451.123\* Maintenance: Ceiling vent dusty in shower # 2 and 3

105 CMR 451.123\* Maintenance: Caulking dirty outside shower # 1, 2, and 3

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 3

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 3

*Upper Janitor’s Closet*

 No Violations Noted

*Sub Day Room*

 No Violations Noted

*Sub Day Room Cells*

 No Violations Noted

*Sub Day Room Shower*

105 CMR 451.123 Maintenance: Soap scum on walls in shower

105 CMR 451.123 Maintenance: Soap scum on floor in shower

105 CMR 451.123\* Maintenance: Caulking dirty outside shower

105 CMR 451.123\* Maintenance: Floor paint damaged outside shower

105 CMR 451.123\* Maintenance: Ceiling vent dusty in shower

**PRINT SHOP**

 No Violations Noted

*Inmate Bathroom*

 No Violations Noted

**KITCHEN**

*Dishwashing Area*

 No Violations Noted

*3-Bay Sink*

 No Violations Noted

*2-Door Refrigerator*

 No Violations Noted

*3-Door Warmers*

 No Violations Noted

*Handwash Sink*

 No Violations Noted

*Baking Area*

 No Violations Noted

*Prep Tables*

 No Violations Noted

*Refrigerator # 1*

FC 6-501.12(A) Maintenance and Operation; Cleaning: Facility not cleaned properly,
broken eggs on floor under food storage racks

*Refrigerator # 2/Produce Prep*

 No Violations Noted

*Freezer*

FC 6-501.12(A) Maintenance and Operation; Cleaning: Facility not cleaned properly,
 ice build-up under cooler fans

*Dry Storage*

FC 3-302.11(A)(4)\* Preventing Food and Ingredient Contamination: Preventing cross contamination, food not appropriately covered, crouton container stored uncovered

*Maintenance Closet*

 No Violations Noted

*Inmate Bathroom*

 No Violations Noted

*Inmate Changing Room*

 No Violations Noted

*Staff Dining Area*

FC 4-904.11(B) Protection of Clean Items, Storing: Utensils not presented to avoid contamination

*Compactor Room*

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

**Maintenance Shop**

 No Violations Noted

*Maintenance Shop Bathroom*

 No Violations Noted

**LAUNDRY ROOM**

FC 4-904.11(B) Protection of Clean Items, Storing: Utensils not presented to avoid contamination

*Female Staff Bathroom*

 No Violations Noted

*Male Bathroom*

 No Violations Noted

**C-POD**

*Storage Closet*

 No Violations Noted

*Staff Bathroom*

 No Violations Noted

*Multi-Purpose Room*

 No Violations Noted

*Cells*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in cell # 1, 3, 15, 19, 20, 21, 22, 23, 24, 25,

 26, 27, 28, 29, 30, 34, 35, and 36

*Lower Showers*

105 CMR 451.123\* Maintenance: Floor paint damaged outside of shower # 1 and 2

105 CMR 451.123\* Maintenance: Caulking dirty outside of shower # 1 and 2

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 1 and 3

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 2

*Lower Janitor’s Closet*

 No Violations Noted

*Recreation Area*

 No Violations Noted

*Upper Showers*

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 1 and 3

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 1 and 3

105 CMR 451.123\* Maintenance: Wall dirty outside shower # 1

105 CMR 451.123 Maintenance: Floor dirty outside shower # 1

105 CMR 451.123\* Maintenance: Floor dirty outside shower # 3

105 CMR 451.123\* Maintenance: Caulking dirty outside shower # 1, 2, and 3

*Upper Janitor’s Closet*

 No Violations Noted

*Sub Day Room*

 No Violations Noted

*Sub Day Room Cells*

 No Violations Noted

*Sub Day Room Shower*

105 CMR 451.123\* Maintenance: Floor damaged outside of shower

105 CMR 451.126 Hot Water: Hot water temperature recorded at 930F

**OFFICE BETWEEN C and D POD**

 No Violations Noted

*Case Worker’s Office*

 No Violations Noted

**D POD**

*Storage Closet*

 No Violations Noted

*Office*

 No Violations Noted

*Staff Bathroom*

 No Violations Noted

*Multi-Purpose Room*

 No Violations Noted

*Cells*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in cell # 1, 2, 3, 4, 13, 14, 15, 16, 17,

 18, 21, 22, 23, 24, 25, 26, 27, 28, 29, 30, 32, 34, and 35

*Lower Showers*

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 1 and 2

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 1 and 2

105 CMR 451.123\* Maintenance: Caulking dirty outside of shower # 1 and 2

105 CMR 451.123\* Maintenance: Ceiling vent dusty in shower # 2

105 CMR 451.123 Maintenance: Floor paint damaged outside shower # 1

*Interview Room*

 No Violations Noted

*Lower Janitor’s Closet*

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

*Recreation Area*

 No Violations Noted

*Upper Showers*

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 1, 2, and 3

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 1, 2, and 3

105 CMR 451.123 Maintenance: Caulking dirty outside shower # 2

105 CMR 451.123\* Maintenance: Caulking dirty outside shower # 1 and 3

105 CMR 451.123 Maintenance: Floor damaged outside shower # 1

*Upper Janitor’s Closet*

 No Violations Noted

*Sub Day Room*

 No Violations Noted

*Sub Day Room Cells*

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 9 and 11

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in cell # 5, 6, and 8

*Sub Day Room Shower*

105 CMR 451.123\* Maintenance: Soap scum on walls in shower

105 CMR 451.123 Maintenance: Soap scum on floor in shower

105 CMR 451.123 Maintenance: Caulking dirty outside of shower

105 CMR 451.123 Maintenance: Ceiling vent dusty in shower

**WAREHOUSE**

 No Violations Noted

*Freezer # 1*

 No Violations Noted

*Freezer # 2/Dry Storage*

105 CMR 451.200\* Food Storage, Preparation and Service: Food storage not in compliance with

 105 CMR 590.000, several canteen items stored less than 6” from the floor

*Bathroom*

 No Violations Noted

*Dumpster Area*

 No Violations Noted

**ADMINISTRATION – INNER**

*Break Area*

 No Violations Noted

*EHSO Office*

 No Violations Noted

*Conference Room*

 No Violations Noted

*Female Bathroom*

 No Violations Noted

*Male Bathroom*

 No Violations Noted

*Maintenance Closet*

 No Violations Noted

*Offices*

 No Violations Noted

**ADMINISTRATION – OUTER**

*Break Room*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, refrigerator temperature recorded at 460F

*Executive Conference Room*

 No Violations Noted

*Offices*

 No Violations Noted

*Maintenance Closet*

Unable to Inspect – Locked

*Female Bathroom*

 No Violations Noted

*Male Bathroom*

 No Violations Noted

*Male Locker Room*

 No Violations Noted

*Female Locker Room*

 No Violations Noted

*Weight Room*

 No Violations Noted

*Central Control*

 No Violations Noted

*Maintenance Closet near Central Control*

Unable to Inspect – Locked

**KIMBLE HOUSE**

**1ST Floor**

*Laundry*

105 CMR 451.353\* Interior Maintenance: Floor tiles damaged throughout room

105 CMR 451.353\* Interior Maintenance: Wet mop stored in bucket

**2nd Floor**

*Office*

 No Violations Noted

*Bathroom*

105 CMR 451.123\* Maintenance: Floor damaged in front of toilet

*Rooms*

 No Violations Noted

**3rd Floor**

*Rooms*

105 CMR 451.353\* Interior Maintenance: Wall and ceiling plaster damaged in room # 3

*Bathroom*

105 CMR 451.126 Hot Water: Hot water temperature recorded at 850F

105 CMR 451.123 Maintenance: Ceiling vent dusty

**MINIMUMN SECURITY**

*Staff Bathroom*

105 CMR 451.123\* Maintenance: Floor tiles damaged

*Control*

 No Violations Noted

*Day Room*

105 CMR 451.110(A) Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink

105 CMR 451.110(A) Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink

*Cells*

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 6, 8, 11, 12, 14, 21, and 28

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in cell # 1, 2, 3, 4, 5, 7, 9, 10, 13, 15, 18, 19,

 20, 22, 23, 24, 25, and 27

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 1, 2, and 16

105 CMR 451.353\* Interior Maintenance: Wall paint damaged in cell # 4, 5, and 15

105 CMR 451.103 Mattresses: Mattress damaged in cell # 27

*Library*

 No Violations Noted

*Urinalysis Lab*

 No Violations Noted

**Downstairs**

*Storage Closet*

 No Violations Noted

*Bathroom*

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 2

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 3

105 CMR 451.123 Maintenance: Soap scum on curtain in shower # 3 and 4

105 CMR 451.123\* Maintenance: Walls damaged in shower # 1

105 CMR 451.123\* Maintenance: Ceiling vent dusty

*Laundry*

 No Violations Noted

*Dining Area*

 No Violations Noted

**3rd Floor**

*Gymnasium*

 No Violations Noted

**VEHICLE MAINTENANCE**

 No Violations Noted

*Inmate Bathroom*

105 CMR 451.123 Maintenance: Ceiling vent dusty

*Staff Bathroom*

 No Violations Noted

**Observations and Recommendations**

1. The inmate population was 251 at the time of inspection.
2. The Department recommends that dishwashing test strips be purchased and used daily to ensure dishwasher is meeting the required temperature.
3. At the time of inspection, the Department recommended numbering all showers throughout the institution. This will assist the Department and Department of Correction employees to better recognize where issues exist.

This facility does not comply with the Department’s Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at [www.mass.gov/dph/dcs](http://www.mass.gov/dph/dcs) and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on “Food Protection Regulations”. Then under “Retail” click “105 CMR 590.000 - State Sanitary Code Chapter X – Minimum Sanitation Standards for Food Establishments” and “[1999 Food Code](1999%20Food%20Code)”.

To review the Labeling regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on “Food Protection Regulations”. Then under “General Food Regulations” click “105 CMR 520.000: Labeling.”

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,

Scott Koczela

Environmental Analyst, CSP, BEH

cc: Jan Sullivan, Acting Director, BEH

 Steven Hughes, Director, CSP, BEH

Timothy Miley, Director of Government Affairs

Marylou Sudders, Secretary, Executive Office of Health and Human Services

 Thomas Turco, Commissioner, DOC

 Lori Streeter, Superintendent

 Chris Pelletier, EHSO

Nicole Zabko, Health Director, Greenfield Health Department

 Clerk, Massachusetts House of Representatives

 Clerk, Massachusetts Senate

 Daniel Bennett, Secretary, EOPSS

Jennifer Gaffney, Director, Policy Development and Compliance Unit