

The Commonwealth of Massachusetts

Executive Office of Health and Human Services

Department of Public Health

Bureau of Environmental Health

Community Sanitation Program

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| CHARLES D. BAKER  Governor  KARYN E. POLITO  Lieutenant Governor |

September 28, 2016

Douglas Demoura, Superintendent

MCI Concord

965 Elm Street

P.O. Box 9106

Concord, MA 01742

Re: Facility Inspection – Northeastern Correctional Center, Concord

Dear Superintendent Demoura:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 1999 Food Code; 105 CMR 520.000 Labeling; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; I conducted an inspection of the Northeastern Correctional Center on September 21, 2016 accompanied by Greg Cebula, EHSO/FSO. Violations noted during the inspection are listed below including 129 repeat violations:

**HEALTH AND SAFETY VIOLATIONS**

(*\* indicates conditions documented on previous inspection reports*)

**GRALTON HALL**

*Lobby*

No Violations Noted

*Control*

No Violations Noted

*Library*

No Violations Noted

*Day Room*

No Violations Noted

*Shift Commander’s Office*

No Violations Noted

*Records*

105 CMR 451.200\* Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, refrigerator temperature recorded at 500F

*Work Release Office*

No Violations Noted

**WEST UP**

*Female Staff Bathroom*

No Violations Noted

*Inmate Bathroom*

105 CMR 451.123\* Maintenance: Floor worn in shower # L1, L2, R1, and R2

105 CMR 451.126 Hot Water: Hot water temperature recorded at 900F

*Cells*

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 142

*Hallway*

No Violations Noted

*CPO Office*

No Violations Noted

**WEST DOWN**

*Male Staff Bathroom*

No Violations Noted

*Inmate Bathroom*

105 CMR 451.123\* Maintenance: Floor worn in shower # L1, L2, and R2

105 CMR 451.123 Maintenance: Floor worn in shower # R1

105 CMR 451.123\* Maintenance: Paint peeling on ceiling access panel in shower # R1, R2, and L2

105 CMR 451.130 Hot Water: Shower water temperature recorded at 880F

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, 1 toilet out-of-order

*Cells*

No Violations Noted

*Union Office*

No Violations Noted

*Booking Office*

105 CMR 451.350\* Structural Maintenance: Window broken

*Hallway*

No Violations Noted

**EAST UP**

*Mail Room*

No Violations Noted

*Hallway*

No Violations Noted

*Janitor’s Closet*

105 CMR 451.353\* Interior Maintenance: Ceiling vent dusty

*Inmate Bathroom*

105 CMR 451.123\* Maintenance: Ceiling vent dusty near toilet

105 CMR 451.123\* Maintenance: Wall damaged in shower # R2

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, 1st sink cold water stopper missing

105 CMR 451.123 Maintenance: Film on walls in shower # L3 and R2

105 CMR 451.123 Maintenance: Wall damaged in shower # R2

*Cells*

105 CMR 451.141 Screens: Screen damaged in cell # 128

105 CMR 451.353 Interior Maintenance: Light shield missing in cell # 132

*Fire Escape*

105 CMR 451.360\* Protective Measures: Effective measures against the presence of birds on the premises not taken, bird feces covered the ground

**EAST DOWN**

*Hallway*

No Violations Noted

*Janitor’s Closet*

105 CMR 451.353\* Interior Maintenance: Floor surface damaged

105 CMR 451.353\* Interior Maintenance: Wet mop stored in bucket

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, water from the utility sink drains into the floor sink basin

105 CMR 451.353\* Interior Maintenance: Ceiling vent dusty

*Inmate Bathroom/Laundry*

Unable to Inspect – In Use

*Cells*

105 CMR 451.353\* Interior Maintenance: Light not secured to ceiling in cell # 106 and 111

105 CMR 451.353 Interior Maintenance: Light not secured to ceiling in cell # 113

105 CMR 451.350\* Structural Maintenance: Window broken in cell # 101

105 CMR 451.350 Structural Maintenance: Window broken in cell # 109

105 CMR 451.353\* Interior Maintenance: Light not secured to ceiling in cell # 103

**BASEMENT**

*Boiler Room*

No Violations Noted

*Boiler Room*

105 CMR 451.350 Structural Maintenance: Water pooled on floor

*Equipment Storage*

No Violations Noted

*Laundry*

105 CMR 451.353\* Interior Maintenance: Debris behind dryers

*Culinary Art Program Storage*

105 CMR 451.353 Interior Maintenance: Ceiling tiles water stained

105 CMR 451.350 Structural Maintenance: Water pooled on floor

*Electrical Room*

105 CMR 451.350\* Structural Maintenance: Ceiling damaged

**CULINARY ARTS PROGRAM**

*Dining Room (side closet)*

105 CMR 451.353 Interior Maintenance: CO2 tanks unsecured

FC 4-903.11(A)(2) Protection of Clean Items, Storing: Utensils not protected from contamination, items left uncovered

*Kitchen*

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, floor damaged throughout kitchen

FC 4-602.12(B)\* Cleaning of Equipment and Utensils; Frequency: Interior of microwave oven dirty

FC 4-501.11(B)\* Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, gaskets damaged on prep and salad cooler

FC 4-501.11(A)\* Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, wall fan dusty

FC 5-202.12(A) Plumbing System, Design: Handwashing sinks water temperature recorded at 990F

FC 4-601.11(A) Cleaning of Equipment and Utensils, Objective: Food contact surface dirty, potato peeler not cleaned properly

FC 6-501.12(A ) Maintenance and Operation; Cleaning: Facility not cleaned properly, spice cabinet dirty

*Culinary Shed*

105 CMR 451.353\* Interior Maintenance: CO2 tanks unsecured

FC 6-201.11\* Design, Construction and Installation: Floor not easily cleanable, floor tiles damaged

FC 4-501.11(B)\* Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, gaskets damaged on cooler # 3

FC 3-302.11(A)(4)\* Preventing Food and Ingredient Contamination: Preventing cross contamination, food not appropriately covered in freezer

FC 3-302.11(A)(4) Preventing Food and Ingredient Contamination: Preventing cross contamination, bag of chocolate chips not appropriately covered

**FARM DORM**

**1st FLOOR**

*Lobby*

No Violations Noted

**Control**

*Deputy Superintendent’s Area*

No Violations Noted

*Staff Bathroom # 1*

105 CMR 451.123\* Maintenance: Wall louvers not opening completely

105 CMR 451.123\* Maintenance: Wall fan dusty

*Staff Bathroom # 2*

105 CMR 451.123\* Maintenance: Wall louvers not opening completely

*CPO Office – East Down Side*

No Violations Noted

*CPO Office – West Down Side*

No Violations Noted

**EAST DOWN (26-49)**

*Hallway*

No Violations Noted

*Urine Lab*

No Violations Noted

*Shower Room*

105 CMR 451.123 Maintenance: Floor damaged in shower # 2

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower handle missing in shower # 2

105 CMR 451.123 Maintenance: Wall fan dusty

105 CMR 451.123 Maintenance: Floor tile damaged near drain

105 CMR 451.123 Maintenance: Wall tile damaged in shower room

105 CMR 451.130 Hot Water: Shower water temperature recorded at 900F

*Cells*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in cell # 49

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

105 CMR 451.350\* Structural Maintenance: Wall leaking in cell # 47

105 CMR 451.353 Interior Maintenance: Floor paint peeling in cell # 37

105 CMR 451.353 Interior Maintenance: Wall paint peeling in cell # 47

105 CMR 451.353 Interior Maintenance: Light cracked in cell # 45

**WEST DOWN (02-24)**

*Barber Shop*

105 CMR 451.353 Interior Maintenance: Unlabeled chemical bottle

*Slop Sink Room*

No Violations Noted

*Hallway*

No Violations Noted

*Shower Room*

105 CMR 451.123\* Maintenance: Floor damaged in shower # 3

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 1, 2, and 3

105 CMR 451.123\* Maintenance: Tile damaged on walls in shower room

105 CMR 451.123\* Maintenance: Wall louvers dirty

*Cells*

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

105 CMR 451.353\* Interior Maintenance: Wall damaged around toilet in cell # 1, 21, and 22

105 CMR 451.353 Interior Maintenance: Wall damaged around toilet in cell # 5

105 CMR 451.353\* Interior Maintenance: Wall paint damaged in cell # 21

105 CMR 451.353\* Interior Maintenance: Floor paint peeling in cell # 22

105 CMR 451.353\* Interior Maintenance: Ceiling paint peeling in cell # 13, and 21

**2nd FLOOR**

*Training Office*

No Violations Noted

*Staff Bathroom*

105 CMR 451.123\* Maintenance: Fan dusty

*Classroom*

No Violations Noted

*Biohazard Storage*

105 CMR 480.100(C)(1) Storage Area: Storage area did not have prominent signage

*Janitor’s Closet # 2*

No Violations Noted

*CPO Office # 1*

No Violations Noted

*CPO Office # 2*

No Violations Noted

*ACA/EHSO Office*

No Violations Noted

*DOS Office*

No Violations Noted

**HSU**

105 CMR 480.425(A)\* Tracking Medical or Biological Waste for Treatment: Generator did not confirm the shipment was received by the treatment facility within 30 days on an approved tracking form

**EAST UP (76-99)**

*Hallway*

No Violations Noted

*Shower Room*

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 1, 2, and 3

105 CMR 451.123\* Maintenance: Floor drain missing in shower # 2

105 CMR 451.130\* Hot Water: Shower water temperature recorded at 1180 F

105 CMR 451.123 Maintenance: Soap scum on shower curtain in shower # 1, 2, and 3

105 CMR 451.123 Maintenance: Louvers dusty on wall fan

*Cells*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in cell # 78, and 94

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

105 CMR 451.350\* Structural Maintenance: Hole in floor under toilet in cell # 92

*Trash Closet*

No Violations Noted

**WEST UP (51-74)**

*Hallway*

No Violations Noted

*Shower Room*

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 1, 2, and 3

105 CMR 451.123\* Maintenance: Wall tiles damaged outside of showers

105 CMR 451.123\* Maintenance: Door frame rusted

105 CMR 451.123\* Maintenance: Floor tiles damaged at main drain

105 CMR 451.123\* Maintenance: Missing drain cover at main drain in shower room

105 CMR 451.123\* Maintenance: Wall louvers not closing properly

105 CMR 451.123 Maintenance: Floor damaged in shower # 2

*Trash Closet*

No Violations Noted

*Slop Sink Area*

No Violations Noted

*Cells*

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 63

**FOOD SERVICE AREA**

*Day Room*

FC 6-501.12(A) Maintenance and Operation; Cleaning: Facility not cleaned properly, debris behind vending machines

FC 4-602.12(B) Cleaning of Equipment and Utensils; Frequency: Interior of microwave oven dirty

*Dining Room*

FC 6-201.16(A) Design, Construction, and Installation; Cleanability: Wall covering not easily cleanable, wall paint peeling

*Food Service Line*

No Violations Noted

*Kitchen*

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, several glass window panels broken throughout kitchen

FC 5-202.12(A) Plumbing System, Design: Handwashing sinks water temperature recorded at 1360F

FC 4-501.11(B) Maintenance and Operation, Equipment: Equipment components not maintained in a

state of good repair, gaskets damaged on cooler side of warmer/cooler unit

*Refrigerator # 1*

No Violations Noted

*Back Hallway*

No Violations Noted

*Slop Sink and Inmate Bathroom*

No Violations Noted

*Office*

No Violations Noted

*Building # 7*

No Violations Noted

*Freezer # 8*

No Violations Noted

**BASEMENT**

*Day Room*

105 CMR 451.353\* Interior Maintenance: Wall paint peeling

*Chaplain’s Room*

105 CMR 451.353 Interior Maintenance: Ceiling damaged

*Muslim Prayer Room*

No Violations Noted

**Chemical Area**

*Hallway*

105 CMR 451.353\* Interior Maintenance: Mold on ceiling tiles

*Chemical Mixing Room*

No Violations Noted

*Chemical Distribution Room*

105 CMR 451.353\* Interior Maintenance: Ceiling paint peeling

*Paper Goods Storage*

No Violations Noted

*K9 Storage*

No Violations Noted

*Armorer’s Room*

No Violations Noted

*Tools and Keys Office*

FC 3-501.16(B)\* Limitation of Growth of Organisms, Temperature and Time Control: Refrigerator temperature recorded at 500 F

*Hot Tools Crib*

No Violations Noted

**Carpenter’s Shop Area**

*Electrical Supply*

No Violations Noted

*Bathroom*

105 CMR 451.123\* Maintenance: Wall damaged

105 CMR 451.123\* Maintenance: Floor damaged

105 CMR 451.110(B) Hygiene Supplies at Toilet and Handwash Sink: No waste receptacle at handwash sink

*Carpenter’s Shop*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator

**Maintenance**

No Violations Noted

*Maintenance Bathroom*

105 CMR 451.110(A) Hygiene Supplies at Toilet and Handwash Sink: No paper towels at hadwash sink

105 CMR 451.110(B)\* Hygiene Supplies at Toilet and Handwash Sink: No waste receptacle at handwash sink

**Laundry Area**

105 CMR 451.353\* Interior Maintenance: Ceiling paint peeling

105 CMR 451.350\* Structural Maintenance: Wall damaged

**Shower Room**

105 CMR 451.123\* Maintenance: Wall paint damaged above shower stalls

105 CMR 451.123\* Maintenance: Wall damaged in shower room

105 CMR 451.123\* Maintenance: Pipes not properly insulated, insulation damaged

105 CMR 451.123\* Maintenance: Floor finish damaged in shower room

105 CMR 451.123\* Maintenance: Missing grille and/or louvers on vent fan

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 5, 6, 9, 10, and 12

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 1, 2, 3, 4, 7, 8, and 11

105 CMR 451.123\* Maintenance: Wall paint peeling in shower area

105 CMR 451.123\* Maintenance: Shower drain loose in shower # 1/2, 5/6, 7/8, and 9/10

105 CMR 451.123\* Maintenance: Shower faucet casing damaged in shower # 6

105 CMR 451.123\* Maintenance: Shower floor dirty in shower # 1, 2, 4, and 5

105 CMR 451.123 Maintenance: Shower floor dirty in shower # 3

105 CMR 451.123\* Maintenance: Wall tiles damaged in shower # 1, 2, 4, 5, 7, 10, 11, and 12

**VISITING RECREATIONAL CENTER/GYM**

*Lobby*

105 CMR 451.353\* Interior Maintenance: Floor tiles damaged around perimeter of lobby

105 CMR 451.353\* Interior Maintenance: Ceiling and wall paint peeling

*Female Visitor’s Bathroom*

No Violations Noted

*Male Visitor’s Bathroom*

105 CMR 451.126\* Hot Water: Hot water temperature recorded at 980 F

105 CMR 451.123\* Maintenance: Missing floor tiles

105 CMR 451.123 Maintenance: Partition rusted

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, hot water faucet damaged

*Search Room*

No Violations Noted

*Staff Locker Room*

No Violations Noted

First Aid Room

Unable to Inspect – Locked

*Staff Bathroom*

105 CMR 451.123 Maintenance: Light not secured to ceiling

*Electrical Room*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, cold water handle missing on slop sink

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, drain cover loose

105 CMR 451.353 Interior Maintenance: Unlabeled chemical bottle

*Storage Rooms*

No Violations Noted

*Weight Room*

105 CMR 451.353\* Interior Maintenance: Workout equipment not easily cleanable, several covers damaged

*Cardio Room*

105 CMR 451.350\* Structural Maintenance: Door not rodent and weathertight

105 CMR 451.353\* Interior Maintenance: Floor damaged

**FARM SERVICE GARAGE**

*Carwash Tool Crib Room*

No Violations Noted

*Dumpsters*

FC 5-501.114\* Refuse, Recyclables, and Returnables; Operations and Maintenance: Drain plugs not   
in place on dumpster

**PROGRAM BUILDING**

105 CMR 451.350\* Structural Maintenance: Side doors not rodent and weathertight

*IPS Office*

No Violations Noted

*Treasurer’s Office*

Unable to Inspect – Locked

*Office (left)*

Unable to Inspect – Locked

*Classrooms*

No Violations Noted

*Inmate Bathroom*

No Violations Noted

*Staff Bathroom*

No Violations Noted

*Slop Sink*

No Violations Noted

**COW BARN**

*Hallway*

105 CMR 451.353 Interior Maintenance: Mold on ceiling

*Mattress Storage*

105 CMR 451.350\* Structural Maintenance: Hole in ceiling

105 CMR 451.350\* Structural Maintenance: Ceiling damaged

105 CMR 451.350\* Structural Maintenance: Roof leaks

*Property Room*

No Violations Noted

*Inmate Locker Room*

105 CMR 451.123\* Maintenance: Baseboard heater damaged

105 CMR 451.123\* Maintenance: Hole in wall

105 CMR 451.110(B) Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink

105 CMR 451.123 Maintenance: Paper towel dispenser broken

*Farm Service Office*

105 CMR 451.123\* Maintenance: Wall paint peeling in bathroom

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, sink leaking

105 CMR 451.110(A) Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink

*Habitat for Humanity Shop*

Unable to Inspect – Locked

*Recycling Area*

No Violations Noted

**Observations and Recommendations**

1. The inmate population was 199 at the time of inspection.
2. At the time of inspection, the Department recommended numbering all showers throughout the institution. This will assist the Department and Department of Correction employees to better recognize where issues exist.
3. The dishwasher in culinary did not meet the required temperature, however culinary was closed at the time of inspection for 2 weeks due to the instructor being away.

This facility does not comply with the Department’s Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at [www.mass.gov/dph/dcs](http://www.mass.gov/dph/dcs) and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on “Food Protection Regulations”. Then under “Retail” click “105 CMR 590.000 - State Sanitary Code Chapter X – Minimum Sanitation Standards for Food Establishments” and “[1999 Food Code](http://www.cfsan.fda.gov/~dms/fc99-toc.html)”.

To review the Labeling regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on “Food Protection Regulations”. Then under “General Food Regulations” click “105 CMR 520.000: Labeling.”

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,

Amy Riordan, MPH

Environmental Analyst, CSP, BEH

cc: Jan Sullivan, Acting Director, BEH

Steven Hughes, Director, CSP, BEH

Timothy Miley, Director of Government Affairs

Marylou Sudders, Secretary, Executive Office of Health and Human Services

Thomas Turco, Commissioner, DOC

Greg McCann, Deputy Superintendent

Greg Cebula, EHSO/FSO

Susan G. Rask, RS, Health Director, Concord Health Department

Clerk, Massachusetts House of Representatives

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Jennifer Gaffney, Director, Policy Development and Compliance Unit