

The Commonwealth of Massachusetts

Executive Office of Health and Human Services

Department of Public Health

Bureau of Environmental Health

Community Sanitation Program

180 Beaman Street, West Boylston, MA 01583

MARYLOU SUDDERS

Secretary

MONICA BHAREL, MD, MPH Commissioner

Tel: 617-624-6000

www.mass.gov/dph

Phone: 508-792-7880 Fax: 508-792-7706

TTY: 508-835-9796

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| CHARLES D. BAKER  Governor  KARYN E. POLITO  Lieutenant Governor |

December 28, 2015

Douglas DeMoura, Superintendent

Pondville Correctional Center

P.O. Box 146

Norfolk, MA 02056

Re: Facility Inspection - Pondville Correctional Center, Norfolk

Dear Superintendent DeMoura:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Minimum Requirements for the Management of Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 1999 Food Code; 105 CMR 520.000 Labeling; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; I conducted an inspection of Pondville Correctional Center on December 22, 2015 accompanied by Jeffrey Arruda, EHSO; Charlie Alves, Locksmith; Jonathan Brown, Nicholas Gale, Kerry Wagner, and Paul Halfmann, Community Sanitation. Violations noted during the inspection are listed below including 24 repeat violations:

**HEALTH AND SAFETY VIOLATIONS**

(*\* indicates conditions documented on previous inspection reports*)

**FOOD SERVICE**

*Hallway*

FC 6-501.16\* Maintenance and Operation; Cleaning: Wet mop stored in bucket

*Dining Area*

No Violations Noted

*Kitchen*

FC 6-501.12(A) Maintenance and Operation; Cleaning: Facility not cleaned properly, wall fan dusty

FC 4-501.11(B) Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, Traulsen gaskets moldy

FC 4-501.11(B) Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, Traulsen gaskets damaged

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, handwash sink leaking

FC 6-301.14 Numbers and Capacity; Handwashing Facilities: No handwashing signage located at handwashing sink

FC 6-501.11 Maintenance and Operation; Repairing: Facility not in good repair, ceiling above Blodget warmers damaged

FC 4-501.114(C)(2) Maintenance and Operation; Equipment: Quaternary ammonium solution lower than the manufacturers recommended concentration

*Mechanical Warewashing Area*

No Violations Noted

*Front Dry Storage*

FC 6-202.15(D)(1) Design, Construction, and Installation; Functionality: Screens damaged on exterior windows

FC 6-201.11 Design, Construction and Installation: Floor not easily cleanable, floor tile damaged

*Rear Dry Storage*

No Violations Noted

*Walk-in Refrigerator/Freezer*

FC 4-601.11(c)\* Cleaning of Equipment and Utensils, Objective: Non-food contact surface dirty, ice build-up on freezer ceiling

*Exterior Freezer*

No Violations Noted

*Toxic Caustic Room*

No Violations Noted

**WAREHOUSE**

*Bulk Storage (Outside)*

No Violations Noted

*Toxic Caustic*

No Violations Noted

*Linens and Toiletries*

No Violations Noted

*Laundry*

105 CMR 451.353 Interior Maintenance: Wet mop stored against the wall

*Barber Shop*

105 CMR 451.110(A) Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink

*House Manager’s Office*

No Violations Noted

**PROPERTY**

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, pipe corroded

105 CMR 451.353 Interior Maintenance: Clothes stored within 18 inches of ceiling

**CONTROL**

*Female Bathroom*

No Violations Noted

*Male Bathroom*

105 CMR 451.123 Maintenance: Ceiling vent dusty

*Classroom*

No Violations Noted

*Staff Break Room*

FC 4-602.12(B) Cleaning of Equipment and Utensils; Frequency: Interior of microwave oven dirty

105 CMR 451.353 Interior Maintenance: Window shade damaged

*Staff Bathroom (in Hall)*

No Violations Noted

*Holding Cell*

No Violations Noted

**DAY ROOM**

FC 4-501.114(C)(2)\* Maintenance and Operation; Equipment: Quaternary ammonium solution lower than the manufacturers recommended concentration

*Library*

No Violations Noted

**VISITING ROOM**

FC 4-501.114(C)(2)\* Maintenance and Operation; Equipment: Quaternary ammonium solution lower than the manufacturers recommended concentration

**H.S.U.**

*Medical Records/Treatment Room*

No Violations Noted

*Dr.’s Office*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, sink leaking

*Nurse’s Office*

105 CMR 480.500(A)(3) Procedures; Records; Record-Keeping Log: Generator had no written documentation for blood borne pathogen training

105 CMR 480.500(B) Procedures; Records; Record-Keeping Log: Generator did not maintain a record-keeping log for waste sent off-site for treatment

*Conference Room*

No Violations Noted

*Office*

No Violations Noted

*Staff Bathroom*

No Violations Noted

*Medical Waste Storage (Boiler Room)*

No Violations Noted

**ADMINISTRATION AREA**

No Violations Noted

**HOUSING UNITS**

**1-1**

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

*Bathroom*

105 CMR 451.123\* Maintenance: Vent fan dirty

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, loose drain cover in shower # 4

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, missing drain cover in shower # 1 and 3

105 CMR 451.123 Maintenance: Grout moldy in shower # 1-4

105 CMR 451.123 Maintenance: Caulking damaged on dial in shower # 4

105 CMR 451.123 Maintenance: Wall board loose behind last sink

*Cells*

105 CMR 451.353 Interior Maintenance: Window shade damaged in cell # 105, 109, and 117

*Parole Office*

No Violations Noted

*Laundry*

105 CMR 451.353 Interior Maintenance: Wall vent not secure

**1-2**

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

*Bathroom*

105 CMR 451.123\* Maintenance: Ceiling paint peeling

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, shower drain loose in shower # 1

105 CMR 451.123\* Maintenance: Tile damaged in shower # 2

105 CMR 451.123\* Maintenance: Shower lights rusted

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower # 1 leaking

105 CMR 451.123 Maintenance: Floor rusted in shower # 1

105 CMR 451.123 Maintenance: Light cover not secured

*Cells*

105 CMR 451.353 Interior Maintenance: Missing junction box in cell # 136

*Laundry*

No Violations Noted

**1-3**

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

*Bathroom*

105 CMR 451.123 Maintenance: Wall tiles damaged

105 CMR 451.123 Maintenance: Caulking dirty

*Handicapped Bathroom*

105 CMR 451.360 Protective Measures: Ants observed in shower

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower head leaking

105 CMR 451.123 Maintenance: Caulking moldy

*Cells*

105 CMR 451.353\* Interior Maintenance: Unfinished wall in cell # 146

**2-1**

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

*Bathroom*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, stopper on cold water faucet broken at 2nd sink

*Slop Sink*

105 CMR 451.353 Interior Maintenance: Ceiling vent dusty

*Cells*

105 CMR 451.102 Pillows and Linens: Linens damaged in cell # 205

*Work Release*

FC 4-602.12(B) Cleaning of Equipment and Utensils; Frequency: Interior of microwave oven dirty

FC 4-904.13(A) Protection of Clean Items, Handling: Tableware not protected from contamination, not stored in the inverted position

*Classification Office*

FC 4-501.11(B) Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, gaskets damaged on refrigerator

**2-2**

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

*Showers*

105 CMR 451.123\* Maintenance: Ceiling vent dusty

105 CMR 451.123 Maintenance: Wall fan dusty

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, missing drain cover in shower # 1

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, missing drain cover in shower # 3

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, loose drain cover in shower # 2

105 CMR 451.123 Maintenance: Wall tile damaged in shower # 2

105 CMR 451.123 Maintenance: Ceiling cracked in shower # 3

*Bathroom*

105 CMR 451.123 Maintenance: Heater rusted

*Cells*

105 CMR 451.353 Interior Maintenance: Wall paint peeling in cell # 212

**2-3**

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

*2nd Floor Laundry*

No Violations Noted

*Showers*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, shower # 2 out-of-order

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower # 3 out-of-order

105 CMR 451.123 Maintenance: Drain flies observed

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, missing drain cover in shower # 6

*Bathroom*

No Violations Noted

*Cells*

105 CMR 451.353 Interior Maintenance: Window shade damaged in cell # 234

**2-4**

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

*Bathroom*

No Violations Noted

*Cells*

No Violations Noted

*Classification*

No Violations Noted

**DUMPSTER AREA**

No Violations Noted

**GYM**

105 CMR 451.353 Interior Maintenance: Seats damaged on several machines

105 CMR 451.353 Interior Maintenance: Floor damaged

105 CMR 451.141 Screens: Screen damaged

**CLASSROOMS**

No Violations Noted

**Observations and Recommendations**

1. The inmate population was 174 at the time of inspection.
2. The Department recommends numbering all showers and toilets throughout the facility for identification purposes.
3. The Department recommends removing the sanitizer buckets from the visiting and day room if they are not filled with the appropriate concentration of sanitizer.

This facility does not comply with the Department’s Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at [www.mass.gov/dph/dcs](http://www.mass.gov/dph/dcs) and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on “Food Protection Regulations”. Then under “Retail” click “105 CMR 590.000 - State Sanitary Code Chapter X – Minimum Sanitation Standards for Food Establishments” and “[1999 Food Code](http://www.cfsan.fda.gov/%7Edms/fc99-toc.html)”.

To review the Labeling regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on “Food Protection Regulations”. Then under “General Food Regulations” click “105 CMR 520.000: Labeling.”

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,

Amy Riordan, MPH

Environmental Health Inspector, CSP, BEH

cc: Jan Sullivan, Acting Director, BEH

Steven Hughes, Director, CSP, BEH

Jay Youmans, Director of Government Affairs

Marylou Sudders, Secretary, Executive Office of Health and Human Services

Carol Higgins O’Brien, Commissioner, DOC

Jeffrey Arruda, EHSO

Betsy Fijol, Administrative Assistant, Norfolk Board of Health

Clerk, Massachusetts House of Representatives

Clerk, Massachusetts Senate

Daniel Bennett, Secretary, EOPSS