

The Commonwealth of Massachusetts

Executive Office of Health and Human Services

Department of Public Health

Bureau of Environmental Health

Community Sanitation Program

23 Service Center Road, Northampton, MA 01060

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| CHARLES D. BAKER  Governor  KARYN E. POLITO  Lieutenant Governor |

January 30, 2017

Nicholas Cocchi, Sheriff

Western Massachusetts Recovery and Wellness Center

155 Mill Street

Springfield, MA 01108

Re: Facility Inspection - Western Massachusetts Recovery and Wellness Center, Springfield

Dear Sheriff Cocchi:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 1999 Food Code; 105 CMR 520.000 Labeling; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; I conducted an inspection of the Western Massachusetts Recovery and Wellness Center on January 23, 2017 accompanied by

Daniel Moran, Standards and Training Supervisor; Lieutenant Thomas Kalil, EHSO; Officer James Hogan, and

Paul Halfmann, Community Sanitation Program. Violations noted during the inspection are listed below including

0 repeat violations:

**HEALTH AND SAFETY VIOLATIONS**

(*\* indicates conditions documented on previous inspection reports*)

**LOBBY**

No Violations Noted

*Officers Station # 105*

No Violations Noted

*Central Control # 106*

No Violations Noted

*Captain’s Office # 107*

No Violations Noted

*Storage # 103*

No Violations Noted

*Male Bathroom*

No Violations Noted

*Female Bathroom*

No Violations Noted

*Counselor’s Office # 109*

No Violations Noted

*Janitor’s Closet*

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

*Group Room # 156*

No Violations Noted

**ADMINISTRATION WING**

*Offices # 153/154/155*

No Violations Noted

*Day Reporting Center # 151*

No Violations Noted

*Urinalysis Room # 143*

No Violations Noted

*Male Staff Locker Room # 146*

No Violations Noted

*Female Staff Locker Room # 147*

No Violations Noted

**MEDICAL**

*Lab # 142*

No Violations Noted

*Nursing Supervisor’s Office # 141*

No Violations Noted

*Exam Room # 140*

No Violations Noted

*Bathroom*

No Violations Noted

*Forensics # 139*

No Violations Noted

*Biohazard Storage # 138*

105 CMR 480.100(B) Storage Area: Storage area not used exclusively for waste storage

*Medical Records # 136*

No Violations Noted

*Nurse’s Exam Room # 137*

No Violations Noted

**INTAKE/CLASSIFICATION AREA**

No Violations Noted

*Records # 149*

No Violations Noted

*Classification Manager’s Office # 150*

No Violations Noted

**GROUND FLOOR**

*Education Office # 004*

No Violations Noted

*Offices # 007/008*

No Violations Noted

*Female Bathroom*

No Violations Noted

*Male Bathroom*

No Violations Noted

*Recreation Room # 009*

No Violations Noted

*Maintenance Room # 013*

No Violations Noted

*Laundry Room # 019*

No Violations Noted

**Kitchen**

*Handwash Sink*

No Violations Noted

*Ventilation Hoods*

FC 6-501.12(A) Maintenance and Operation; Cleaning: Kitchen exhaust system not in compliance with

the provisions for inspection, cleaning and labeling required by

527 CMR 1.00, Chapter 50 Commercial Cooking Operations

*Prep Area*

FC 4-501.12 Maintenance and Operation, Equipment: Cutting surfaces damaged and no longer easily cleanable, cutting boards no longer cleanable

FC 4-901.11(A) Protection of Clean Items, Drying: Clean and sanitized trays not allowed to air dry fully

FC 4-501.11(B) Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, door seal damaged on warming unit

*Reach-in Cooler*

No Violations Noted

*Food Prep Sink (2-bay)*

FC 5-202.13 Plumbing System, Design: Air gap between (inlet) pipe and flood rim, air gap less than

twice the diameter of the pipe

*Ice Machine*

No Violations Noted

*Walk-in Freezer*

No Violations Noted

*Walk-in Cooler*

No Violations Noted

*Kitchen Steward’s Office # 37*

No Violations Noted

*Hallway (outside Steward’s Office)*

FC 4-904.13(A) Protection of Clean Items, Handling: Tableware not protected from contamination, not stored in the inverted position

*Dry Storage # 36*

No Violations Noted

*Dishwashing Area*

FC 4-501.11(A) Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, warewash machine out-of-order

*Pot and Pan Storage*

No Violations Noted

*Janitor’s Closet # 40*

No Violations Noted

*Inmate Bathroom*

No Violations Noted

*Linen Storage*

No Violations Noted

*Office # 44*

No Violations Noted

*Training Room # 45*

No Violations Noted

**Dining Hall**

No Violations Noted

*Storage # 25*

No Violations Noted

*Bathroom*

No Violations Noted

*Staff Break Room*

FC 4-501.11(B) Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, door seal damaged on refrigerator

*Storage # 27*

No Violations Noted

*Storage # 29*

No Violations Noted

*Janitor’s Closet*

No Violations Noted

**HOUSING**

**1st Floor/Women’s Unit**

*Room # 111*

105 CMR 451.103 Mattresses: Mattress damaged

*Room # 112*

No Violations Noted

*Room # 113*

No Violations Noted

*Room # 114*

No Violations Noted

*Room # 115*

No Violations Noted

*Room # 116*

No Violations Noted

*Officer’s Station # 118*

No Violations Noted

*Janitor’s Closet # 123*

No Violations Noted

*Resident’s Bathroom # 124*

105 CMR 451.126 Hot Water: Hot water temperature recorded at 690F at handwash sink # 4

**Day Room**

No Violations Noted

*Office # 120*

No Violations Noted

*Laundry*

No Violations Noted

**2nd Floor**

*Group Room # 202*

No Violations Noted

*Room # 204*

105 CMR 451.102 Pillows and Linens: Pillow damaged

*Room # 205*

No Violations Noted

*Room # 206*

No Violations Noted

*Room # 207*

105 CMR 451.102 Pillows and Linens: Pillow damaged

*Room # 208*

No Violations Noted

*Room # 209*

No Violations Noted

*Janitor’s Closet # 210*

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

*Storage # 212*

105 CMR 451.383(B) Fire Safety System: Facility not in compliance with 780 CMR Massachusetts Building Code provisions for fire safety, items stored within 18” of ceiling

*Room # 213*

105 CMR 451.103 Mattresses: Mattress damaged

*Room # 214*

105 CMR 451.103 Mattresses: Mattress damaged

105 CMR 451.102 Pillows and Linens: Pillow damaged

*Room # 215*

No Violations Noted

*Offices # 216/217/218*

No Violations Noted

*Staff Bathroom # 219*

No Violations Noted

*Resident’s Bathroom # 222*

105 CMR 451.123 Maintenance: Shower # 1 and 2 out-of-order

*Offices # 223/224/225*

No Violations Noted

*Room # 226*

105 CMR 451.102 Pillows and Linens: Pillow damaged

*Room # 227*

No Violations Noted

*Room # 228*

105 CMR 451.102 Pillows and Linens: Pillow damaged

*Day Room # 229*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, refrigerator door gasket damaged

*Laundry Room*

No Violations Noted

*Room # 232*

No Violations Noted

*Janitor’s Closet # 233*

105 CMR 451.353 Interior Maintenance: Wet mop improperly stored in the inverted position

*Room # 234*

No Violations Noted

*Room # 235*

105 CMR 451.103 Mattresses: Mattress damaged

*Office # 237*

No Violations Noted

*Resident’s Bathroom # 238*

No Violations Noted

*Offices # 240/242/243*

No Violations Noted

*Group Room # 245*

No Violations Noted

*Day Room # 246*

No Violations Noted

*Officer’s Station # 247*

No Violations Noted

**3rd Floor**

*Group Room # 302*

No Violations Noted

*Room # 303*

No Violations Noted

*Room # 304*

No Violations Noted

*Room # 305*

No Violations Noted

*Room # 306*

No Violations Noted

*Room # 307*

105 CMR 451.103 Mattresses: Mattress damaged

*Room # 308*

No Violations Noted

*Janitor’s Closet # 309*

105 CMR 451.353 Interior Maintenance: Wet mop improperly stored in the inverted position

*Room # 311*

No Violations Noted

*Room # 312*

No Violations Noted

*Room # 313*

No Violations Noted

*Room # 314*

105 CMR 451.103 Mattresses: Mattress damaged

105 CMR 451.102 Pillows and Linens: Pillow damaged

*Offices # 315/316/317*

No Violations Noted

*Staff Bathroom # 318*

No Violations Noted

*Resident’s Bathroom # 321*

No Violations Noted

*Office # 322*

No Violations Noted

*Unit Manager’s Office # 323*

No Violations Noted

*Office # 324*

No Violations Noted

*Room # 325*

105 CMR 451.103 Mattresses: Mattress damaged

*Room # 326*

No Violations Noted

*Room # 327*

No Violations Noted

*Room # 328*

105 CMR 451.103 Mattresses: Mattress damaged

*Room # 330*

No Violations Noted

*Janitor’s Closet # 331*

105 CMR 451.353 Interior Maintenance: Wet mop improperly stored in the inverted position

*Room # 332*

105 CMR 451.102 Pillows and Linens: Pillow damaged

*Room # 333*

No Violations Noted

*Resident’s Bathroom # 336*

105 CMR 451.126 Hot Water: Hot water temperature recorded at 1270F in shower

*Offices # 338/340/341*

No Violations Noted

*Group Room # 343*

No Violations Noted

*Officer’s Station # 345*

No Violations Noted

**Observations and Recommendations**

1. The inmate population was 96 at the time of inspection.
2. The kitchen exhaust system was not in compliance with the provisions for inspection, cleaning and labeling required by 527 CMR 1.00, Chapter 50 Commercial Cooking Operations. The Department recommends you contact the Department of Fire Services for further information.
3. The kitchen warewash machine was out-of-order at the time of the inspection. As an interim measure the 3-bay sink was being used to wash, rinse, and sanitize cook wear, trays, and utensils.
4. At the time of the inspection only electronic records of blood borne pathogen training were available.

The Department recommends having a printed copy available at the facility.

This facility does not comply with the Department’s Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at [www.mass.gov/dph/dcs](http://www.mass.gov/dph/dcs) and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on “Food Protection Regulations”. Then under “Retail” click “105 CMR 590.000 - State Sanitary Code Chapter X – Minimum Sanitation Standards for Food Establishments” and “[1999 Food Code](http://www.cfsan.fda.gov/~dms/fc99-toc.html)”.

To review the Labeling regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on “Food Protection Regulations”. Then under “General Food Regulations” click “105 CMR 520.000: Labeling.”

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,

Scott Koczela

Environmental Analyst, CSP, BEH

cc: Jan Sullivan, Acting Director, BEH

Steven Hughes, Director, CSP, BEH

Timothy Miley, Director of Government Affairs

Marylou Sudders, Secretary, Executive Office of Health and Human Services

Thomas Turco, Commissioner, DOC

Della Blake, Superintendent

Daniel Moran, Standards and Training Supervisor

Helen R. Caulton Harris, H&HS, Director, Springfield Board of Health

Clerk, Massachusetts House of Representatives

Clerk, Massachusetts Senate

Daniel Bennett, Secretary, EOPSS

Jennifer Gaffney, Director, Policy Development and Compliance Unit