

The Commonwealth of Massachusetts

Executive Office of Health and Human Services

Department of Public Health

Bureau of Environmental Health

Community Sanitation Program

180 Beaman Street, West Boylston, MA 01583

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| CHARLES D. BAKER  Governor  KARYN E. POLITO  Lieutenant Governor |

March 3, 2017

Douglas DeMoura, Superintendent

MCI Concord

965 Elm Street

P.O. Box 9106

Concord, MA 01742

Re: Facility Inspection – Northeastern Correctional Center, Concord

Dear Superintendent DeMoura:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 1999 Food Code; 105 CMR 520.000 Labeling; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; I conducted an inspection of the Northeastern Correctional Center on February 28, 2017 accompanied by Amy Medeiros, Community Sanitation Program and Greg Cebula, EHSO/FSO. Violations noted during the inspection are listed below including 150 repeat violations:

**HEALTH AND SAFETY VIOLATIONS**

(*\* indicates conditions documented on previous inspection reports*)

**GRALTON HALL**

*Lobby*

No Violations Noted

*Control*

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with   
105 CMR 590.000, interior of microwave oven dirty

105 CMR 451.353 Interior Maintenance: Unlabeled chemical bottle

*Library*

No Violations Noted

*Day Room*

No Violations Noted

*Shift Commander’s Office*

No Violations Noted

*Records*

105 CMR 451.200\* Food Storage, Preparation and Service: Food storage not in compliance with   
105 CMR 590.000, refrigerator temperature recorded at 500F

*Work Release Office*

No Violations Noted

**WEST UP**

*Female Staff Bathroom*

105 CMR 451.123 Maintenance: Cabinet missing face plate

*Inmate Bathroom*

105 CMR 451.123\* Maintenance: Floor worn in shower # L1, L2, R1, and R2

105 CMR 451.123 Maintenance: Wall damaged near new heater

105 CMR 451.123 Maintenance: Ceiling vent dusty

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower face plate loose in   
shower # L1

105 CMR 451.123 Maintenance: Wall damaged in shower # R1

*Cells*

105 CMR 451.350 Structural Maintenance: Window cracked in cell # 141

*Hallway*

No Violations Noted

*CPO Office*

No Violations Noted

**WEST DOWN**

*Male Staff Bathroom*

No Violations Noted

*Inmate Bathroom*

105 CMR 451.123\* Maintenance: Floor worn in shower # L1, L2, R1, and R2

105 CMR 451.123\* Maintenance: Paint peeling on ceiling access panel in shower # R1, R2, and L2

105 CMR 451.123 Maintenance: Wall damaged near new heater

105 CMR 451.123 Maintenance: Wall damaged in shower # R1

*Cells*

No Violations Noted

*Union Office*

No Violations Noted

*Booking Office*

105 CMR 451.350\* Structural Maintenance: Window damaged

*Hallway*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, low water pressure at bubbler

105 CMR 451.353 Interior Maintenance: Wall vent dusty above bubbler

**EAST UP**

*Mail Room*

105 CMR 451.353 Interior Maintenance: One light out

*Hallway*

105 CMR 451.350 Structural Maintenance: Window damaged

*Janitor’s Closet*

105 CMR 451.353\* Interior Maintenance: Ceiling vent dusty

105 CMR 451.353 Interior Maintenance: Wet mop stored on floor

*Inmate Bathroom*

105 CMR 451.123\* Maintenance: Wall damaged in shower # R2

105 CMR 451.123 Maintenance: Wall damaged near new heater

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, drain cover loose in shower # L1

105 CMR 451.123 Maintenance: Missing shower curtain in shower # R1

*Cells*

105 CMR 451.141\* Screens: Screen damaged in cell # 128

105 CMR 451.141 Screens: Screen damaged in cell # 127

105 CMR 451.353\* Interior Maintenance: Light shield missing in cell # 132

105 CMR 451.353 Interior Maintenance: Floor damaged in cell # 127, 138, and 139

105 CMR 451.350 Structural Maintenance: Window damaged in cell # 128

105 CMR 451.350 Structural Maintenance: Hole in window sill in cell # 136 and 138

*Fire Escape*

105 CMR 451.360\* Protective Measures: Effective measures against the presence of birds on the premises not taken, bird feces covered the ground

**EAST DOWN**

*Hallway*

105 CMR 451.353 Interior Maintenance: Floor damaged near bathroom

105 CMR 451.353 Interior Maintenance: Ceiling paint peeling outside of bathroom

*Janitor’s Closet*

105 CMR 451.353\* Interior Maintenance: Floor surface damaged

105 CMR 451.353\* Interior Maintenance: Wet mop stored in bucket

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, water from the utility sink drains into the floor sink basin

*Inmate Bathroom*

105 CMR 451.123 Maintenance: Missing door

105 CMR 451.123 Maintenance: Door frame was rotted and loose

105 CMR 451.123 Maintenance: Wall tiles damaged outside of shower # L1 and R1

105 CMR 451.123 Maintenance: Floor worn in shower # L1, L2, R1, and R2

105 CMR 451.123 Maintenance: Paint peeling on ceiling access panel

105 CMR 451.123 Maintenance: Ceiling vent dusty near showers

105 CMR 451.123 Maintenance: Wall and floor tiles moldy in shower area

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, floor drain not secured in   
shower # R2

105 CMR 451.123 Maintenance: Ceiling paint peeling near toilets

105 CMR 451.123 Maintenance: Light out near toilets

105 CMR 451.123 Maintenance: Floor epoxy damaged throughout the bathroom

105 CMR 451.123 Maintenance: Walls worn in shower # L1 and R1

*Cells*

105 CMR 451.350\* Structural Maintenance: Window broken in cell # 101 and 109

105 CMR 451.350 Structural Maintenance: Hole in window sill in cell # 101 and 113

105 CMR 451.353 Interior Maintenance: Floor damaged in cell # 102 and 113

105 CMR 451.353 Interior Maintenance: Ceiling paint peeling in cell # 107

**BASEMENT**

*Boiler Room*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, pipes leaking

*Equipment Storage*

No Violations Noted

*Laundry*

105 CMR 451.353\* Interior Maintenance: Debris behind dryers

*Culinary Art Program Storage*

105 CMR 451.353\* Interior Maintenance: Ceiling tiles water stained

105 CMR 451.353 Interior Maintenance: Ceiling light cover damaged

105 CMR 451.353 Interior Maintenance: Floor damaged

*Electrical Room*

105 CMR 451.350\* Structural Maintenance: Ceiling damaged

**CULINARY ARTS PROGRAM**

*Dining Room (side closet)*

105 CMR 451.353\* Interior Maintenance: CO2 tanks unsecured

*Kitchen*

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, floor damaged throughout kitchen

FC 3-501.14(A) Limitation of Growth of Organisms, Temperature and Time Control: Spaghetti sauce temperature recorded at 880F in the refrigerator, not cooled within the allotted time period

*Culinary Shed*

FC 6-201.11\* Design, Construction and Installation: Floor not easily cleanable, floor damaged

FC 4-501.11(B)\* Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, gaskets damaged on cooler # 3

FC 3-304.12(A) Preventing Contamination from Utensils: Service utensils handle stored below the   
food and container line, scoop stored in chocolate chips

**FARM DORM**

**1st FLOOR**

*Lobby*

No Violations Noted

*CPO Office – East Down Side*

105 CMR 451.353 Interior Maintenance: Ceiling tiles water stained

*CPO Office – West Down Side*

No Violations Noted

**Control**

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, refrigerator temperature recorded at 520F

*Staff Bathroom # 2*

105 CMR 451.123\* Maintenance: Wall louvers not opening completely

*Deputy Superintendent’s Area*

No Violations Noted

*Staff Bathroom # 1*

No Violations Noted

**EAST DOWN (26-49)**

*Hallway*

105 CMR 451.350 Structural Maintenance: Door not rodent and weathertight

*Urine Lab*

No Violations Noted

*Shower Room*

105 CMR 451.123\* Maintenance: Floor damaged in shower # 2

105 CMR 451.123 Maintenance: Floor damaged in shower # 3

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, dial missing in shower # 2

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, shower head missing in shower # 2

105 CMR 451.123\* Maintenance: Wall fan dusty

105 CMR 451.123\* Maintenance: Floor tile damaged near drain

105 CMR 451.123\* Maintenance: Wall tile damaged in shower room

105 CMR 451.123 Maintenance: Wall damaged in shower # 1 and 2

*Cells* Did not Inspect Cell # 39 - Out of Service

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in cell # 49

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

105 CMR 451.350\* Structural Maintenance: Wall leaking in cell # 47

105 CMR 451.350 Structural Maintenance: Wall leaking in cell # 49

105 CMR 451.353\* Interior Maintenance: Wall paint peeling in cell # 47

105 CMR 451.353\* Interior Maintenance: Light cracked in cell # 45

105 CMR 451.140 Adequate Ventilation: Inadequate ventilation, wall vent blocked in cell # 29, 30, 31, 35, and 37

105 CMR 451.353 Interior Maintenance: Floor paint peeling in cell # 33

105 CMR 451.353 Interior Maintenance: Ceiling paint peeling in cell # 44

105 CMR 451.353 Interior Maintenance: Light not working in cell # 41

**WEST DOWN (02-24)**

*Barber Shop*

105 CMR 451.353\* Interior Maintenance: Unlabeled chemical bottle

*Slop Sink Room*

105 CMR 451.353 Interior Maintenance: Floor paint peeling

*Hallway*

105 CMR 451.350 Structural Maintenance: Door not rodent and weathertight

*Shower Room*

Unable to Inspect – In Use

*Cells*

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

105 CMR 451.353\* Interior Maintenance: Wall damaged around toilet in cell # 1, and 21

105 CMR 451.353\* Interior Maintenance: Wall paint damaged in cell # 21

105 CMR 451.353\* Interior Maintenance: Floor paint peeling in cell # 22

105 CMR 451.353 Interior Maintenance: Floor paint peeling in cell # 21

105 CMR 451.353\* Interior Maintenance: Ceiling paint peeling in cell # 13, and 21

105 CMR 451.353 Interior Maintenance: Ceiling paint peeling in cell # 3

105 CMR 451.353 Interior Maintenance: Wall damaged around toilet in cell # 9

105 CMR 451.353 Interior Maintenance: Wall damaged near vent in cell # 19

105 CMR 451.353 Interior Maintenance: Wall damaged in cell # 23

**2nd FLOOR**

*Classroom*

105 CMR 451.141 Screens: Screen missing

*Training Office*

No Violations Noted

*Staff Bathroom*

105 CMR 451.123\* Maintenance: Fan dusty

*Biohazard Storage*

No Violations Noted

*Janitor’s Closet # 2*

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

*CPO Office # 1*

No Violations Noted

*CPO Office # 2*

No Violations Noted

*ACA/EHSO Office*

No Violations Noted

*DOS Office*

No Violations Noted

**HSU**

105 CMR 480.425(A)\* Tracking Medical or Biological Waste for Treatment: Generator did not confirm the shipment was received by the treatment facility within 30 days on an approved tracking form

105 CMR 480.500(A)(3) Procedures; Records; Record-Keeping Log: Generator had no written documentation for blood borne pathogen training

105 CMR 480.500(A) Procedures; Records; Record-Keeping Log: Generator had no written procedures for maintaining compliance with 480.000

**EAST UP (76-99)**

*Hallway*

No Violations Noted

*Shower Room*

Unable to Inspect – In Use

*Cells*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in cell # 78

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 84 and 85

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

105 CMR 451.350\* Structural Maintenance: Hole in floor under toilet in cell # 92

105 CMR 451.331 Radiators and Heating Pipes: Pipes not properly insulated in cell # 78, 83, 86, 90, 95, and 96

105 CMR 451.140 Adequate Ventilation: Inadequate ventilation, wall vent blocked in cell # 80 and 95

105 CMR 451.353 Interior Maintenance: Wall damaged around sink in cell # 90

105 CMR 451.353 Interior Maintenance: Wall damaged under toilet in cell # 96

*Trash Closet*

No Violations Noted

**WEST UP (51-74)**

*Hallway*

No Violations Noted

*Shower Room*

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 1-3

105 CMR 451.123\* Maintenance: Wall tiles damaged outside of showers

105 CMR 451.123\* Maintenance: Door frame damaged and rusted

105 CMR 451.123\* Maintenance: Floor tiles damaged at main drain

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, missing drain cover at main drain

105 CMR 451.123\* Maintenance: Wall louvers did not closing properly

105 CMR 451.123\* Maintenance: Floor damaged in shower # 2

105 CMR 451.123 Maintenance: Shower curtains dirty in shower 1-3

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower dial missing stopper in shower # 2

*Trash Closet*

No Violations Noted

*Slop Sink Area*

No Violations Noted

*Cells*

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in cell # 63

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 70

105 CMR 451.353 Interior Maintenance: Wall damaged near toilet in cell # 64, 67, 69, and 73

105 CMR 451.353 Interior Maintenance: Floor damaged under toilet in cell # 53, 64, 65, and 71

105 CMR 451.331 Radiators and Heating Pipes: Pipes not properly insulated in cell # 67, 68, and 69

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, water constantly running in cell # 69

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, cold water push button not secured to sink unit in cell # 69

105 CMR 451.353 Interior Maintenance: Wall damaged near sink in cell # 54, 58, and 67

**FOOD SERVICE AREA**

*Day Room*

FC 6-501.12(A)\* Maintenance and Operation; Cleaning: Facility not cleaned properly, debris behind vending machines

FC 4-602.12(B)\* Cleaning of Equipment and Utensils; Frequency: Interior of microwave oven dirty

*Dining Room*

FC 6-201.16(A)\* Design, Construction, and Installation; Cleanability: Wall covering not easily cleanable, wall paint peeling

*Food Service Line*

No Violations Noted

*Kitchen*

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, several glass window panels broken throughout kitchen

FC 5-202.12(A)\* Plumbing System, Design: Handwashing sinks water temperature recorded at 910F

FC 4-501.11(B)\* Maintenance and Operation, Equipment: Equipment components not maintained in a

state of good repair, gaskets damaged on cooler side of warmer/cooler unit

FC 4-501.114(A) Maintenance and Operation; Equipment: Chlorine sanitizer solution tested greater than recommended concentration

FC 6-501.12(A) Maintenance and Operation; Cleaning: Facility not cleaned properly, window sill behind dishwasher moldy

*Slop Sink and Inmate Bathroom*

105 CMR 451.123 Maintenance: Wall paint peeling

*Office*

No Violations Noted

*Refrigerator # 1*

No Violations Noted

*Back Hallway*

105 CMR 451.353 Interior Maintenance: Ceiling heating duct not secured to ceiling

*Building # 7*

FC 3-302.12 Preventing Food and Ingredient Contamination: Unlabeled food containers, spices missing labels

*Freezer # 8*

No Violations Noted

**BASEMENT**

*Day Room*

105 CMR 451.353\* Interior Maintenance: Wall paint peeling

*Chaplain’s Room*

105 CMR 451.350\* Structural Maintenance: Ceiling damaged

*Muslim Prayer Room*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, pipes leaking

**Chemical Area**

*Hallway*

105 CMR 451.353\* Interior Maintenance: Mold on ceiling tiles

*Chemical Mixing Room*

No Violations Noted

*Chemical Distribution Room*

105 CMR 451.353\* Interior Maintenance: Ceiling paint peeling

*Paper Goods Storage*

No Violations Noted

*K9 Storage*

Unable to Inspect - Locked

*Armorer’s Room*

Unable to Inspect - Locked

*Tools and Keys Office*

Unable to Inspect - Locked

*Hot Tools Crib*

Unable to Inspect - Locked

**Carpenter’s Shop Area**

*Electrical Supply*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, floor drain missing

*Bathroom*

105 CMR 451.123\* Maintenance: Wall damaged

105 CMR 451.123\* Maintenance: Floor damaged

105 CMR 451.110(B)\* Hygiene Supplies at Toilet and Handwash Sink: No waste receptacle at handwash sink

*Carpenter’s Shop*

105 CMR 451.350 Structural Maintenance: Side door not rodent and weathertight

**Maintenance**

Unable to Inspect - Locked

*Maintenance Bathroom*

Unable to Inspect - Locked

**Laundry Area**

105 CMR 451.353\* Interior Maintenance: Ceiling paint peeling

105 CMR 451.350\* Structural Maintenance: Wall damaged

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, pipes leaking over dryers

105 CMR 451.141 Screens: Screen missing from wall exhaust fan

**Shower Room**

105 CMR 451.123\* Maintenance: Wall paint damaged above shower stalls

105 CMR 451.123\* Maintenance: Wall damaged in shower room

105 CMR 451.123\* Maintenance: Pipes not properly insulated, insulation damaged

105 CMR 451.123\* Maintenance: Floor finish damaged in shower room

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 1-12

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, shower drain loose in shower # 1/2, 5/6, and 9/10

105 CMR 451.123\* Maintenance: Shower head casing damaged in shower # 6

105 CMR 451.123\* Maintenance: Shower floor dirty in shower # 1-12

105 CMR 451.123\* Maintenance: Wall tiles damaged in shower # 1, 2, 4, 5, 7, 10, 11, and 12

105 CMR 451.123\* Maintenance: Shower curtain missing from shower # 1, 2, 3, 6, 8, 10, 11, and 12

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, missing dial in shower # 4

**VISITING RECREATIONAL CENTER/GYM**

*Lobby*

105 CMR 451.353\* Interior Maintenance: Floor tiles damaged around perimeter of lobby

105 CMR 451.353\* Interior Maintenance: Wall paint peeling

105 CMR 451.353\* Interior Maintenance: Ceiling paint peeling

*Male Visitor’s Bathroom*

105 CMR 451.126\* Hot Water: Hot water temperature recorded at 980 F

105 CMR 451.123\* Maintenance: Missing floor tiles

105 CMR 451.123\* Maintenance: Partition rusted

*Search Room*

No Violations Noted

*Female Visitor’s Bathroom*

105 CMR 451.123 Maintenance: Ceiling paint peeling

*Staff Locker Room*

No Violations Noted

*First Aid Room*

No Violations Noted

*Staff Bathroom*

105 CMR 451.123\* Maintenance: Light not secured to ceiling

*Electrical Room*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, cold water handle missing on slop sink

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, drain cover loose

105 CMR 451.353\* Interior Maintenance: Unlabeled chemical bottle

*Cardio Room*

105 CMR 451.350\* Structural Maintenance: Door not rodent and weathertight

105 CMR 451.353\* Interior Maintenance: Floor mats damaged

*Weight Room*

105 CMR 451.353\* Interior Maintenance: Workout equipment not easily cleanable, several covers damaged

105 CMR 451.353 Interior Maintenance: Floor mats damaged

*Storage Rooms*

No Violations Noted

**FARM SERVICE GARAGE**

*Carwash Tool Crib Room*

No Violations Noted

*Dumpsters*

FC 5-501.114\* Refuse, Recyclables, and Returnables; Operations and Maintenance: Drain plugs not   
in place on dumpster

*Swill Area*

FC 5-501.116(B) Refuse, Recyclables, and Returnables: Trash receptacles not cleaned after use, barrels of swill not cleaned after each use

**PROGRAM BUILDING**

105 CMR 451.350\* Structural Maintenance: Side doors not rodent and weathertight

*IPS Office*

Unable to Inspect – Locked

*Treasurer’s Office*

Unable to Inspect – Locked

*Office (left)*

Unable to Inspect – Locked

*Classrooms*

No Violations Noted

*Inmate Bathroom*

105 CMR 451.110(A) Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink

*Staff Bathroom*

No Violations Noted

*Slop Sink*

No Violations Noted

**COW BARN**

*Hallway*

105 CMR 451.353\* Interior Maintenance: Mold on ceiling

*Property Storage*

105 CMR 451.350\* Structural Maintenance: Hole in ceiling

105 CMR 451.350\* Structural Maintenance: Ceiling damaged

105 CMR 451.350\* Structural Maintenance: Roof leaks

*Property Room*

No Violations Noted

*Inmate Locker Room*

105 CMR 451.123\* Maintenance: Baseboard heater damaged

*Farm Service Office*

105 CMR 451.123\* Maintenance: Wall paint peeling in bathroom

*Habitat for Humanity Shop*

105 CMR 451.353 Interior Maintenance: Heater cover missing

*Recycling Area*

No Violations Noted

**Observations and Recommendations**

1. The inmate population was 210 at the time of inspection.
2. The permit to operate a food establishment was expired; the Department recommends you contact the Concord Health Department to obtain an inspection and a new permit.
3. The Department recommends posting Allergen Awareness Training Certificates in a conspicuous location.
4. There was no Blood Borne Pathogen Training documentation on file for anyone who is designated to handle medical or biological waste, according to 105 CMR 480.500(A)(3) you are required to have documentation of these individuals, including inmates. The Department requests this information be kept in a 3 ring binder in an area that is accessible to anyone who may require it.
5. At the time of inspection policies and procedures specific to Northeastern Correctional Center pertaining to compliance with 105 CMR 480.000 were unable to be located. The Department recommends these policies and procedures be kept in a 3 ring binder in an area that is accessible to anyone who may require it.
6. The Department recommends removing the biohazard sign on the bathroom door in HSU.
7. At the time of inspection, the Department recommended numbering all showers throughout the institution. This will assist the Department and Department of Correction employees to better recognize where issues exist.
8. The showers were observed to be poorly maintained throughout the facility resulting in unsanitary conditions. Specifically, the East Down shower room was in complete disrepair. The Department is concerned with the unsanitary conditions throughout the Institution. We recommend developing a higher frequency shower cleaning policy to ensure the showers are being maintained and cleaned daily, at minimum.

This facility does not comply with the Department’s Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at [www.mass.gov/dph/dcs](http://www.mass.gov/dph/dcs) and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on “Food Protection Regulations”. Then under “Retail” click “105 CMR 590.000 - State Sanitary Code Chapter X – Minimum Sanitation Standards for Food Establishments” and “[1999 Food Code](http://www.cfsan.fda.gov/~dms/fc99-toc.html)”.

To review the Labeling regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on “Food Protection Regulations”. Then under “General Food Regulations” click “105 CMR 520.000: Labeling.”

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,

Amy Riordan, MPH

Environmental Analyst, CSP, BEH

cc: Jan Sullivan, Acting Director, BEH

Steven Hughes, Director, CSP, BEH

Timothy Miley, Director of Government Affairs

Marylou Sudders, Secretary, Executive Office of Health and Human Services

Thomas Turco, Commissioner, DOC

Greg McCann, Deputy Superintendent

Greg Cebula, EHSO/FSO

Susan G. Rask, RS, Health Director, Concord Health Department

Clerk, Massachusetts House of Representatives

Clerk, Massachusetts Senate

Daniel Bennett, Secretary, EOPSS

Jennifer Gaffney, Director, Policy Development and Compliance Unit