

COMMONWEALTH OF MASSACHUSETTS Office of Consumer Affairs and Business Regulation DIVISION OF INSURANCE

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CHARLES D. BAKER GOVERNOR

KARYN E. POLITO LIEUTENANT GOVERNOR JAY ASH SECRETARY OF HOUSING AND ECONOMIC DEVELOPMENT

JOHN C. CHAPMAN UNDERSECRETARY

DANIEL R. JUDSON COMMISSIONER OF INSURANCE

December 6, 2016

Marie Metellus 112 River Point Way, Apt. 5201 Lawrence, Massachusetts 01843

RE: Marie Metellus – SIU Investigation No. 9212

Dear Ms. Metellus:

I represent the Massachusetts Division of Insurance ("Division") with regard to the above-captioned investigation. Pursuant to an investigation conducted by the Division's Special Investigations Unit, the Division has cause to believe that you have violated the Massachusetts insurance laws set forth below by the conduct detailed in this settlement letter.

This case was opened on March 2, 2016 after the Division was notified of your termination "for cause" from Columbia Mutual Life Insurance Company ("Columbia") on September 23, 2015. Columbia alleged that you wrote numerous applications with fake addresses, phone and bank account numbers and received \$22,765.55 in advance commissions. Furthermore, Columbia provided additional information after a subsequent review of twenty seven applications submitted by you also contained incorrect addresses, phone and bank numbers.

The conduct described above is evidence of the following violations:

Using fraudulent, coercive or dishonest practices, or demonstrating incompetence, untrustworthiness or financial irresponsibility in the conduct of business in the Commonwealth or elsewhere, M.G.L. c. 175 § 162R(a)(8). Such conduct may result in your insurance license being placed on probation, suspended or revoked pursuant to M.G.L. c. 175 § 162R(a), as well as the imposition of a fine up to \$1,000 for each and every violation as provided under M.G.L. c. 176D, § 7.

Forging another's name to an application for insurance, M.G.L. c. 175 § 162R(a)(10). Such conduct may result in your insurance license being placed on probation, suspended or revoked pursuant to M.G.L. c. 175 § 162R(a), as well as

the imposition of a fine up to \$1,000 for each and every violation as provided under M.G.L. c. 176D, § 7.

The Division is authorized to issue an order requiring you to show cause why you should not be made to cease and desist from the above alleged conduct. If, after a public hearing, the Commissioner of Insurance finds that you did commit the alleged violations, he may impose a fine up to the amounts listed above, as well as a revocation of your Massachusetts insurance producer license pursuant to M.G.L. c. 175 § 162R(a) and c. 176D § 7.

The Division proposes to resolve this matter through a settlement if you agree to waive the right to a public hearing, agree to cease and desist from the above-alleged conduct and agree to a revocation of your license. Although the Division has authority to do so, for the purpose of this settlement agreement, the Division agrees not to impose a fine.

If you choose to accept the Division's offer, please sign the enclosed *Settlement Agreement* where indicated, and return it to my attention on or before **December 30, 2016**. Although this correspondence does not constitute the required statutory notice of a public hearing, if this matter is not resolved by **December 30, 2016**, the Division intends to file its Order to Show Cause and will notify you of the hearing date.

Thank you for your prompt attention to this matter. Should you have any questions or wish to discuss this matter further, I may be reached at (617) 521 – 7321 or via email at Matthew.Burke@state.ma.us.

Sincerely,

Matthew M. Burke Counsel to the Commissioner



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SETTLEMENT AGREEMENT Marie Metellus – SIU Investigation # 9212

This Settlement Agreement ("Agreement") is made by and between the Commonwealth of Massachusetts Division of Insurance ("Division"), with offices at 1000 Washington Street, Boston, Massachusetts 02118 and Marie Metellus ("Metellus") a resident licensed individual producer under the laws of the Commonwealth of Massachusetts ("Commonwealth"), with a mailing and residential address of 112 River Point Way, Apt. 5201, Lawrence, Massachusetts 01843.

WHEREAS, Metellus was licensed in the Commonwealth as an insurance producer pursuant to M.G.L. c. 175, § 162H *et seq.* from September 11, 2013 until November 12, 2015 when her license was terminated for failure to renew; and.

WHEREAS, the Commissioner of Insurance maintains jurisdiction over Metellus pursuant to M.G.L. c. 175 § 162R(e); and

WHEREAS, an insurance producer licensed in the Commonwealth must uphold the standards in M.G.L. c. 175 § 162H et seq. and must comply with the Commonwealth's insurance laws, including without limitation, those set forth in M.G.L. c. 175 and M.G.L. c. 176D; the Code of Massachusetts Regulations; and any other regulatory requirements; each of which give the Commissioner or Insurance review, approval, and enforcement authority over licenses; and

WHEREAS, the Division has conducted an investigation, Special Investigation Number 9212, and contends that the alleged acts and conduct of Metellus as set forth in part in the Division's correspondence dated **December 6, 2016**, a copy of which is attached and incorporated by reference and made a part of this Agreement, constitute grounds for revocation of Metellus' license; and

WHEREAS, if after a public hearing the Commissioner of Insurance ("Commissioner"), were to find sufficient evidence to determine that Metellus did commit the alleged violations, the Commissioner could order the revocation of Metellus' insurance producer license(s) pursuant to M.G.L. c. 175, §162R(a) and c. 176D, and order Metellus to pay a civil fine; and

WHEREAS, Metelllus is aware of her rights to notice and to a public administrative hearing with respect to the alleged violations of Massachusetts insurance laws in these matters, and hereby waives those rights.

NOW THEREFORE, in consideration of the foregoing and the covenants, warranties, representations, and agreements contained herein, it is mutually agreed as follows:

- 1. Metellus' insurance producer license is hereby permanently revoked as of **December 30, 2016** and shall be returned to the Division on that date. A copy of this signed Agreement must be returned to the Division by **December 30, 2016**.
- 2. Metellus agrees to cease and desist from conducting the business of insurance, including selling, soliciting or negotiating insurance, holding herself out as a licensed insurance producer, or otherwise acting as an insurance producer as of **December 30, 2016**.
- 3. As of **December 30, 2016**, Metellus is prohibited from soliciting, aiding in the placement, continuation, or negotiation of insurance policies or taking any action which may lead any person or entity to believe that Metellus is authorized in the Commonwealth to engage in the business of insurance in any capacity, including without limitation, acting as a licensed insurance producer, special insurance broker, public adjuster, insurance advisor, viatical loan provider, viatical broker, viatical settlement broker, viatical settlement provider, reinsurance intermediary broker, reinsurance intermediary manager, or any other licensed insurance professional.
- 4. In accordance with M.G.L. c. 175, §166B and the terms of this Agreement, Metellus shall dispose of any and all interest (direct and indirect) she may have, including without limitation, as proprietor, partner, stockholder, officer, employee of any licensed insurance producer in the Commonwealth by **December 30, 2016**.
- 5. As of **December 30, 2016**, Metellus is prohibited from owning, managing, directing or being an employee, consultant or independent contractor, partner, director or officer, paid or unpaid, of any insurance related business in the Commonwealth. Metellus shall return to the Division any insurance producer license in her possession, custody or control.
- 6. Except as expressly set forth in this Agreement, the failure of the Division at any time to require strict performance by Metellus of any terms, provisions, or conditions hereof shall in no way affect the right thereafter to enforce the same, nor shall the waiver by the Division of any breach of any of the terms, provisions, and conditions hereof be construed or deemed a waiver of any succeeding breach of any term, provision, or condition thereof.

- 7. In the event that the Division finds that there has been a breach of any provision of this Agreement, the Division may, in its discretion, pursue any and all legal remedies permitted by the Massachusetts insurance laws as well as any other appropriate law of the Commonwealth.
- 8. The provisions of this Agreement may be amended, modified, or expanded solely in writing by joint consent of the Division and Metellus.

SIGNED:	
Marie Metelllus	Commonwealth of Massachusetts Division of Insurance By: Matthew M. Burke Counsel to the Commissioner
Dated:	