

The Commonwealth of Massachusetts

Executive Office of Health and Human Services

Department of Public Health

Bureau of Environmental Health

Community Sanitation Program

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| CHARLES D. BAKER  Governor  KARYN E. POLITO  Lieutenant Governor |

March 20, 2017

Allison Hallett, Superintendent

MCI Framingham

99 Loring Drive

P.O. Box 9007

Framingham, MA 01701

Re: Facility Inspection – South Middlesex Correctional Center, Framingham

Dear Superintendent Hallett:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 1999 Food Code; 105 CMR 520.000 Labeling; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; I conducted an inspection of South Middlesex Correctional Center on March 17, 2017 accompanied by Tony Montonari, Maintenance Supervisor, Steve Murga, EHSO, and Amy Medeiros, Community Sanitation Program. Violations noted during the inspection are listed below including 17 repeat violations:

**HEALTH AND SAFETY VIOLATIONS**

(*\* indicates conditions documented on previous inspection reports*)

**3rd FLOOR**

*Bathroom 3-3*

No Violations Noted

*Rooms*

No Violations Noted

*Command Post*

No Violations Noted

*Kitchenette*

No Violations Noted

*Classification Office*

No Violations Noted

*Closet 3-A*

No Violations Noted

*Office # 315*

No Violations Noted

*Office # 314*

No Violations Noted

*Office # 312*

No Violations Noted

*Office # 316*

No Violations Noted

*Bathroom 3-2*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, 1 toilet out-of-order

*Closet 3-B*

No Violations Noted

*Closet 3-C*

105 CMR 451.130\* Plumbing: Missing drain cover on slop sink

*Phone Area*

No Violations Noted

*Bathroom 3-1*

105 CMR 451.123 Maintenance: Ceiling vent dusty

*Closet 3-D*

No Violations Noted

*Closet 3-E*

No Violations Noted

*Closet 3-F*

No Violations Noted

**2nd FLOOR**

*Office # 249*

No Violations Noted

*Rooms*

No Violations Noted

*Closet 2-H*

No Violations Noted

*Closet 2-G*

No Violations Noted

*Closet 2-F*

No Violations Noted

*Bathroom 2-4*

105 CMR 451.123 Maintenance: Wall vent dusty

*Phone Area*

No Violations Noted

*Bathroom 2-3*

105 CMR 451.123 Maintenance: Wall vent dusty

*Closet 2-E*

No Violations Noted

*Closet 2-D*

No Violations Noted

*Closet 2-C*

No Violations Noted

*Kitchenette*

No Violations Noted

*Unit Team Office*

No Violations Noted

*Command Post*

No Violations Noted

*Bathroom 2-2*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, hot water at left sink not working

*Bathroom 2-1*

No Violations Noted

*Closet 2-A*

No Violations Noted

**1st FLOOR**

**Administration Area**

*Superintendent’s Office*

No Violations Noted

*Conference Room*

No Violations Noted

*Janitor’s Closet*

No Violations Noted

*IPS*

No Violations Noted

*Deputy Assistant’s Office*

No Violations Noted

*Records*

No Violations Noted

*Director of Treatment*

No Violations Noted

*Treasurer’s Office*

105 CMR 451.353 Interior Maintenance: Ceiling vent blocked

*Operations*

No Violations Noted

*ACA Office*

No Violations Noted

*Women’s Bathroom*

No Violations Noted

*Men’s Bathroom*

No Violations Noted

**Visiting Area**

*Inmate (Men’s) Bathroom*

No Violations Noted

*Visitor’s (Women’s) Bathroom*

No Violations Noted

*Electrical Closets*

No Violations Noted

*Vending Machine Area*

No Violations Noted

**Holding Cell**

No Violations Noted

**Control Center**

*Shift Commander’s Office*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with   
105 CMR 590.000, refrigerator temperature recorded at 500F

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with   
105 CMR 590.000, interior of microwave oven dirty

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with   
105 CMR 590.000, no functioning thermometer in refrigerator

*Security Equipment Room*

No Violations Noted

*Refrigerator Room*

105 CMR 451.353 Interior Maintenance: Refrigerator missing a handle

105 CMR 451.353 Interior Maintenance: Light not functioning in refrigerator

**Remaining Facility**

*Meeting Room*

No Violations Noted

*Classroom # 1*

No Violations Noted

*Training Room*

No Violations Noted

*Exam Room*

No Violations Noted

*Closet 1-A*

No Violations Noted

*Records Room*

No Violations Noted

*Closet 1-B*

No Violations Noted

*Lab*

No Violations Noted

*Medical Services (HSU)*

No Violations Noted

*Medical Room (in HSU)*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, handwash sink leaking

*Telephone Room*

No Violations Noted

*Parole*

No Violations Noted

*Dental Office*

No Violations Noted

*Work Release Office*

No Violations Noted

*Multi-Purpose Room # 2*

No Violations Noted

*Mental Health Office*

No Violations Noted

*Toxic Caustic Room*

105 CMR 451.350\* Structural Maintenance: Ceiling damaged

*Medical Waste Storage (in Toxic Caustic Room)*

No Violations Noted

*Laundry*

No Violations Noted

*Chaplain’s Office*

No Violations Noted

*Library*

No Violations Noted

*Hair Salon*

105 CMR 451.353 Interior Maintenance: Unlabeled chemical bottle

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, sink leaking

*Closet 1-C*

No Violations Noted

*Closet 1-D*

No Violations Noted

*Classroom # 2*

No Violations Noted

*Closet 1-E*

No Violations Noted

*Re-Entry Office*

No Violations Noted

*Staff Locker Room*

105 CMR 451.123 Maintenance: Wall vent dusty

105 CMR 451.353 Interior Maintenance: Unlabeled chemical bottle

*Classroom # 3*

No Violations Noted

*Break Room*

No Violations Noted

**BASEMENT**

**Dining Area**

FC 4-502.13(B) Maintenance and Operation, Utensils: Bulk milk dispenser tube not cut at a diagonal

**Main Kitchen**

FC 6-501.12(A)\* Maintenance and Operation; Cleaning: Facility not cleaned properly, rodent droppings observed throughout the entire kitchen

FC 4-501.11(B)\* Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, warmer gaskets damaged

FC 6-201.16(A)\* Design, Construction, and Installation; Cleanability: Ceiling covering not easily cleanable, ceiling paint peeling in prep area

FC 5-205.15(B) Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, sink leaking near serving line

**Dishwasher Area**

FC 4-204-113(A)\* Design and Construction, Functionality: Data plates not reading an accurate temperature on warewashing machine

FC 6-201.16(A)\* Design, Construction, and Installation; Cleanability: Ceiling covering not easily cleanable, ceiling paint peeling

FC 6-501.12(A)\* Maintenance and Operation; Cleaning: Facility not cleaned properly, rodent droppings observed

*Dishwasher Storage Area*

FC 6-501.12(A)\* Maintenance and Operation; Cleaning: Facility not cleaned properly, rodent droppings observed

*Toxic Caustic Room*

FC 6-501.12(A)\* Maintenance and Operation; Cleaning: Facility not cleaned properly, rodent droppings observed

**Loading Dock**

FC 6-501.12(A)\* Maintenance and Operation; Cleaning: Facility not cleaned properly, rodent droppings observed

FC 6-202.15(A)(2)\* Design, Construction, and Installation; Functionality: Outer door not weather and vermin tight

*Walk-in Freezer*

No Violations Noted

*Walk-in Refrigerator*

No Violations Noted

*Dry Goods*

FC 6-501.12(A)\* Maintenance and Operation; Cleaning: Facility not cleaned properly, rodent droppings observed under shelving

*Office Supply Room*

105 CMR 590.003(A)(4) Supervision: No prominently posted food safety certification

105 CMR 590.009(G)(3)(b)(1) Special Requirements: Food Allergen Awareness Training, no prominently posted food allergen awareness training certificate

*Long Term Storage*

105 CMR 451.383(B) Fire Safety System: Facility not in compliance with 780 CMR Massachusetts Building Code provisions for fire safety, boxes stored within 18 inches of the ceiling

*Kitchen Bathroom*

No Violations Noted

*FACP Room*

No Violations Noted

*Boiler Room*

No Violations Noted

*House Manager’s Office*

No Violations Noted

*Lock Shop*

105 CMR 451.353 Interior Maintenance: Mold observed on pipes

*Inmate Boutique*

No Violations Noted

*Recreational Room*

No Violations Noted

*Ventilation Room (Fan Room)*

No Violations Noted

*Gym*

No Violations Noted

*Mop Closet (across from Gym)*

No Violations Noted

*Property (large)*

No Violations Noted

*Property*

105 CMR 451.360\* Protective Measures: Building not protected against infestation, rodent dropping observed

*Warehouse*

105 CMR 451.360\* Protective Measures: Building not protected against infestation, rodent dropping observed

*Tool Crib*

No Violations Noted

**FAMILY RE-UNIFICATION HOUSE**

**1st Floor**

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, cold water faucet missing stopper

**2nd Floor**

No Violations Noted

*Bathroom*

No Violations Noted

*Hallway*

No Violations Noted

*Classroom*

No Violations Noted

*Office*

105 CMR 451.200\* Food Storage, Preparation and Service: Food preparation not in compliance with   
105 CMR 590.000, interior of microwave oven dirty

**Basement**

No Violations Noted

**EXTERIOR**

No Violations Noted

**GARAGE**

No Violations Noted

**Observations and Recommendations**

1. The inmate population was 129 at the time of inspection.
2. At the time of inspection, the Department recommended numbering all showers throughout the institution. This will assist the Department and Department of Correction employees to better recognize where issues exist.

While reviewing the facility’s policies and procedures for compliance with 105 CMR 480.000, the Department observed the list of individuals trained to handle medical and biological waste to be out of date. This list of individuals must remain accurate at all times to ensure the safe and timely handling of medical and biological waste.

The showers in the Staff Locker Room are not in use.

1. The porches on the 2nd and 3rd floor are not in use, the access to them has been restricted.

This facility does not comply with the Department’s Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at [www.mass.gov/dph/dcs](http://www.mass.gov/dph/dcs) and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on “Food Protection Regulations”. Then under “Retail” click “105 CMR 590.000 - State Sanitary Code Chapter X – Minimum Sanitation Standards for Food Establishments” and “[1999 Food Code](http://www.cfsan.fda.gov/~dms/fc99-toc.html)”.

To review the Labeling regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on “Food Protection Regulations”. Then under “General Food Regulations” click “105 CMR 520.000: Labeling.”

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,

Amy Riordan, MPH

Environmental Analyst, CSP, BEH

cc: Jan Sullivan, Acting Director, BEH

Steven Hughes, Director, CSP, BEH

Timothy Miley, Director of Government Affairs

Marylou Sudders, Secretary, Executive Office of Health and Human Services

Thomas Turco, Commissioner, DOC

Lynn Lizotte, Deputy Superintendent

Steve Murga, EHSO

Michael Blanchard, MS, REHS, Director, Framingham Board of Health

Clerk, Massachusetts House of Representatives

Clerk, Massachusetts Senate

Daniel Bennett, Secretary, EOPSS

Jennifer Gaffney, Director, Policy Development and Compliance Unit