

The Commonwealth of Massachusetts

Executive Office of Health and Human Services

Department of Public Health

Bureau of Environmental Health

Community Sanitation Program

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| CHARLES D. BAKERGovernorKARYN E. POLITOLieutenant Governor  |

June 27, 2017

Allison Hallett, Superintendent

MCI Framingham

P.O. Box 9007

99 Loring Drive

Framingham, MA 01704

Re: Facility Inspection – MCI Framingham

Dear Superintendent Hallett:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 1999 Food Code; 105 CMR 520.000 Labeling; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; I conducted an inspection of MCI Framingham on June 12 and 13, 2017 accompanied by Joe Cummings, Corrections Officer and Sergeant Rhonda Cummings. Violations noted during the inspection are listed below including 192 repeat violations:

**HEALTH AND SAFETY VIOLATIONS**

(*\* indicates conditions documented on previous inspection reports*)

**SMITH BUILDING**

**Lobby Area**

*Male Bathroom # C141A*

105 CMR 451.123 Maintenance: Ceiling vent dusty

*Female Bathroom*

105 CMR 451.123 Maintenance: Ceiling vent dusty

*Janitor’s Closet*

 No Violations Noted

*Armory/Lock Shop*

 Unable to Inspect – Locke

*Processing*

105 CMR 451.353 Interior Maintenance: Ceiling vent dusty

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with
105 CMR 590.000, no functioning thermometer in refrigerator

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with
105 CMR 590.000, interior of microwave oven dirty

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with
105 CMR 590.000, interior of refrigerator dirty

**Officer’s Area**

*Tool Control # 127A*

 No Violations Noted

*Mail Room*

 No Violations Noted

*Break Room*

 No Violations Noted

*Orientation Room*

 No Violations Noted

*Male Locker Room*

105 CMR 451.123\* Interior Maintenance: Ceiling vents dusty

*Female Locker Room*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, faucet # 1 loose

105 CMR 451.123\* Interior Maintenance: Ceiling vents dusty

*Weight Room*

 No Violations Noted

**Lower Control**

105 CMR 451.353 Interior Maintenance: Ceiling tiles water stained

**Inner Control**

105 CMR 451.200\* Food Storage, Preparation and Service: Food preparation not in compliance with
105 CMR 590.000, interior of microwave oven dirty

*Janitor’s Closet*

105 CMR 451.353\* Interior Maintenance: Wall paint peeling

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, missing drain cover

*Bathroom*

105 CMR 451.123\* Maintenance: Ceiling vent dusty

**Admissions**

*Bathroom # 103A (outside of Admissions)*

105 CMR 451.123 Maintenance: Tape left on toilet seat

*Storage Room # C104A*

 No Violations Noted

*Property # C106A*

105 CMR 451.353\* Interior Maintenance: Duct insulation damaged

*Staff Bathroom # 106A*

105 CMR 451.123\* Maintenance: Ceiling vent dusty

*Finger Print Room # C148A*

 No Violations Noted

*Storage Room # 107A*

 No Violations Noted

*Mental Health # 108A*

105 CMR 451.353\* Interior Maintenance: Ceiling tiles water stained

*Medical Room # 109A*

105 CMR 451.353\* Interior Maintenance: Ceiling tiles water stained

*Holding Cell # 105A*

105 CMR 451.353\* Interior Maintenance: Ceiling tiles water stained

*Inmate Shower # 110A*

105 CMR 451.123\* Maintenance: Floor finish damaged

105 CMR 451.123 Maintenance: Light rusted

*Inmate Shower # 111A*

105 CMR 451.123\* Maintenance: Floor finish damaged

*Room # 136A*

105 CMR 451.353\* Interior Maintenance: Duct insulation damaged

105 CMR 451.353 Interior Maintenance: Debris behind the dryer

*Control Room # 112A*

105 CMR 451.353\* Interior Maintenance: Ceiling tiles water stained

*Search Room # 115A and 116A*

No Violations Noted

*Holding Cells # 117A and 118A*

 No Violations Noted

*Holding Cell # 120A*

105 CMR 451.353 Interior Maintenance: Ceiling vent dusty

105 CMR 451.353 Interior Maintenance: Wall paint peeling

*Holding Cell # 119A*

 No Violations Noted

*Officer’s Room # C108A*

105 CMR 451.353 Interior Maintenance: Ceiling tiles water stained

**Visiting Area**

*Common Area*

105 CMR 451.353\* Interior Maintenance: Ceiling vents dusty

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with
105 CMR 590.000, no functioning thermometer in refrigerator

*Attorney Rooms*

 No Violations Noted

*Inmate Bathroom # C138A*

 No Violations Noted

*Janitor’s Closet*

 No Violations Noted

*Female Bathroom # C143A*

 No Violations Noted

*Male Bathroom # C142A*

 No Violations Noted

*Visitation Play Area*

105 CMR 451.353\* Interior Maintenance: Ceiling vents dusty

**Smith Food Service**

*Kitchen*

FC 6-501.12(A)\* Maintenance and Operation; Cleaning: Facility not cleaned properly, ceiling vents dusty

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, floor tiles damaged

FC 6-501.12(A)\* Maintenance and Operation; Cleaning: Facility not cleaned properly, fan dusty

FC 6-501.12(A)\* Maintenance and Operation; Cleaning: Facility not cleaned properly, wall behind dishwasher dirty

FC 2-401.11 Hygienic Practices Food Contamination Prevention: Food service personnel drinking in an inappropriate area, uncovered soda cup observed on counter

FC 4-501.114(C)(2) Maintenance and Operation; Equipment: Quaternary ammonium solution greater than the manufacturers recommended concentration

FC 4-501.114(C)(1) Maintenance and Operation; Equipment: Quaternary ammonium compound (QAC) solution temperature below 750F, solution tested 710F

*Dining Room # 172*

 No Violations Noted

**Smith Hallway**

*Smith Clinic*

 No Violations Noted

*Officer’s Room # C174*

 No Violations Noted

*Office # C136*

105 CMR 451.353 Interior Maintenance: Ceiling vent dusty

*Janitor’s Closet # C102*

105 CMR 451.353\* Interior Maintenance: Ceiling vent dusty

*Staff Bathroom # C131*

 No Violations Noted

*Staff Bathroom # C154*

 No Violations Noted

*Multi-Purpose Room # 1*

 No Violations Noted

*Multi-Purpose Room # 2*

 No Violations Noted

*Multi-Purpose Room # 3*

 No Violations Noted

*Room # C158*

 No Violations Noted

**ATU East**

**Trap**

*Chemical Closet # C129*

105 CMR 451.353 Interior Maintenance: Unlabeled chemical bottle

*Day Room # C130*

105 CMR 451.353\* Interior Maintenance: Ceiling vent dusty

*Med Storage*

105 CMR 451.353 Interior Maintenance: Ceiling vent dusty

*Office # C125*

No Violations Noted

**Cell Block**

*Common Area*

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with
105 CMR 590.000, interior of microwave oven dirty

*Unit Sergeant # 123*

 No Violations Noted

*CO Office # C124*

 No Violations Noted

*Lower Level Janitor’s Closet*

 No Violations Noted

*Lower Level Showers*

105 CMR 451.123\* Maintenance: Floor paint peeling in shower # 114, 115, and 116

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 114, 115, and 116

105 CMR 451.123\* Maintenance: Ceiling vent rusted in shower # 114, 115, and 116

105 CMR 451.123\* Maintenance: Door frame rusted in shower # 114, 115, and 116

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 115

*Upper Level Janitor’s Closet*

No Violations Noted

*Upper Level Showers*

105 CMR 451.123\* Maintenance: Floor paint damaged in shower # 210, 211, and 212

105 CMR 451.123\* Maintenance: Ceiling damaged in shower # 212

105 CMR 451.123\* Maintenance: Door frame rusted in shower # 210, 211, and 212

105 CMR 451.123 Maintenance: Walls dirty in shower # 210, 211, and 212

105 CMR 451.123 Maintenance: Ceiling vent dusty in shower # 211 and 212

*Cells*

105 CMR 451.353\* Interior Maintenance: Ceiling paint peeling in cell # 128

105 CMR 451.103\* Mattresses: Mattress damaged in cell # 221

**ATU West**

**Trap**

*Storage Room # C133*

 No Violations Noted

*Day Room*

105 CMR 451.353\* Interior Maintenance: Ceiling vent dusty

*Storage Room*

 No Violations Noted

*CPO Office*

No Violations Noted

**Cell Block**

*Common Area*

105 CMR 451.350\* Structural Maintenance: Skylight structure damaged

*CPO Office # C141*

 No Violations Noted

*Storage Room # C142*

105 CMR 451.353\* Interior Maintenance: Ceiling vent dusty

*Lower Level Janitor’s Closet*

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

*Lower Level Showers*

105 CMR 451.123\* Maintenance: Door frames rusted in shower # 144, 145, and 147

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 144 and 145

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 147

105 CMR 451.123\* Maintenance: Floor paint peeling in shower # 144, 145, and 147

*Upper Level Janitor’s Closet*

105 CMR 451.353 Interior Maintenance: Standing water left in bucket

*Upper Level Showers*

105 CMR 451.123\* Maintenance: Walls dirty in shower # 225

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 226

*Cells*

105 CMR 451.353\* Interior Maintenance: Floor tile damaged in cell # 136 and 143

**New Line**

**Trap**

*CPO Office # 157*

105 CMR 451.353\* Interior Maintenance: Ceiling tiles water stained

*Storage Room # C155*

 No Violations Noted

*Day Room # C153*

105 CMR 451.353\* Interior Maintenance: Ceiling vent dusty

**Cell Block**

*Break Room # C161*

 No Violations Noted

*Lower Level Janitor’s Closet*

 No Violations Noted

*Lower Level Showers*

105 CMR 451.123\* Maintenance: Floor paint damaged in shower # 149 and 150

105 CMR 451.123\* Maintenance: Door frames rusted in shower # 149, 150, and 151

105 CMR 451.123\* Maintenance: Wall dirty in shower # 149 and 150

105 CMR 451.123\* Maintenance: Ceiling damaged in shower # 149 and 150

*Upper Level Janitor’s Closet*

 No Violations Noted

*Storage Room # 265*

105 CMR 451.353\* Interior Maintenance: Ceiling vent dusty

*Upper Level Showers*

105 CMR 451.123\* Maintenance: Walls dirty in shower # 228, 229, and 230

105 CMR 451.123\* Maintenance: Door frames rusted in shower # 228, 229, and 230

105 CMR 451.123 Maintenance: Ceiling vent dusty in shower # 228 and 230

105 CMR 451.123\* Maintenance: Floor paint peeling in shower # 228, 229, and 230

*Cells*

105 CMR 451.353 Interior Maintenance: Floor tiles damaged in cell # 154

**CCU**

**Trap**

*Search Room # 108*

 No Violations Noted

*Attorney’s Interview Room # C105*

 No Violations Noted

*Office # 106*

105 CMR 451.353 Interior Maintenance: Ceiling vent dusty

*Office # 109*

105 CMR 451.353\* Interior Maintenance: Ceiling tiles water stained

**Cell Block**

*Common Area*

 No Violations Noted

*Inmate Break Room/Storage Room*

 No Violations Noted

*Officer’s Office*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with
105 CMR 590.000, no functioning thermometer in refrigerator

*Medical Room & Staff Bathroom*

 No Violations Noted

*Lower Level Janitor’s Closet*

 No Violations Noted

*Lower Level Showers*

105 CMR 451.123\* Maintenance: Floor surface damaged in shower # 112 and 113

105 CMR 451.123\* Maintenance: Soap scum on floors in shower # 112 and 113

*Upper Level Janitor’s Closet*

105 CMR 451.331\* Radiators and Heating Pipes: Pipes not properly insulated, insulation damaged

*Upper Level Showers*

105 CMR 451.353\* Maintenance: Soap scum on floor in shower # 1, 2, and 3

105 CMR 451.130\* Hot Water: Shower water temperature recorded at 670F

105 CMR 451.123\* Maintenance: Floor paint peeling in shower # 1, 2, and 3

*Storage Room # 226*

105 CMR 451.353\* Interior Maintenance: Ceiling vents dusty

*Cells*

105 CMR 451.140 Adequate Ventilation: Inadequate ventilation, wall vent blocked in cell # 212

**2nd FLOOR OFFICE AREA**

*Female Bathroom # C210A*

 No Violations Noted

*Male Bathroom # C211A*

 No Violations Noted

*Deputy of Re-entry*

 No Violations Noted

*Janitor’s Closet # C237A*

 No Violations Noted

*Break Room # C218A*

 No Violations Noted

*Room # 208A*

 No Violations Noted

*Room # 207A*

105 CMR 451.353\* Interior Maintenance: Ceiling vent dusty

*Room # 205A*

 No Violations Noted

**HSU BUILDING**

**2nd Floor**

*Therapeutic Office # 1*

 No Violations Noted

*OBGYN Office*

 No Violations Noted

*Therapeutic Office # 2*

 No Violations Noted

*Therapeutic Office # 3*

 No Violations Noted

*Office*

No Violations Noted

*Optometry Office*

No Violations Noted

*Catch the Hope Office*

 No Violations Noted

*Bathroom (in Catch the Hope Office)*

 No Violations Noted

*Janitor’s Closet*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, hot water not functioning

105 CMR 451.353 Interior Maintenance: Standing water left in bucket

*Day Room*

No Violations Noted

*Kitchen*

105 CMR 451.110(A)\* Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink

105 CMR 451.353 Interior Maintenance: Floor tiles missing

*Officer’s Station*

No Violations Noted

*T.V. Room*

 No Violations Noted

*Cells*

 No Violations Noted

*Storage Closet*

105 CMR 451.353 Interior Maintenance: Ceiling tiles missing

*Storage Closet (with slop sink)*

105 CMR 451.353\* Interior Maintenance: Wall vent dusty

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, sink not functioning

*Library*

No Violations Noted

*Showers*

105 CMR 451.123\* Maintenance: Soap scum on floors in shower # 1, 2, and 3

105 CMR 451.123\* Maintenance: Floor tiles missing in shower # 1, 2, and 3

**1st Floor**

*Medical Records*

 No Violations Noted

*Break Room*

105 CMR 451.353\* Interior Maintenance: Floor tiles damaged

*Pharmacy*

 No Violations Noted

*Pharmacy Bathroom*

 No Violations Noted

*Supply Room # 12*

 No Violations Noted

*Supply Room Bathroom*

 No Violations Noted

*Health Services Administration*

 No Violations Noted

**Infirmary**

*CO’s Office*

105 CMR 451.353\* Interior Maintenance: Floor tile surface damaged

*CO’s Office Bathroom*

 No Violations Noted

*Biohazard Room*

 No Violations Noted

*Mental Health Interview Room*

 No Violations Noted

*Shower Room*

 No Violations Noted

*Doctor’s Office*

 No Violations Noted

*Storage Room*

105 CMR 451.353\* Interior Maintenance: Ceiling left unfinished

*Nurse’s Station*

 No Violations Noted

*Medical Cells*

105 CMR 451.322\* Cell Size: Inadequate floor space in dorm rooms

105 CMR 451.103 Mattresses: Mattress damaged in cell # 109

*Detox Room # 114*

105 CMR 451.322\* Cell Size: Inadequate floor space in dorm room

**Clinical Area**

*Treatment Room # 10*

105 CMR 451.110(A) Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink

*RN Clinic # 11*

105 CMR 480.500(A)(3) Procedures; Records; Record-Keeping Log: Norovirus kit stored in the freezer with food

*Treatment Room # 9*

105 CMR 451.353 Interior Maintenance: Ceiling tiles missing

*Treatment Room # 8*

No Violations Noted

*Lab # 7*

No Violations Noted

*Treatment Room # 6*

 No Violations Noted

*Trauma Room # 4*

 No Violations Noted

*Dental Room # 2*

No Violations Noted

*X-Ray Room # 1*

No Violations Noted

*Waiting Area*

No Violations Noted

*Staff Bathroom # 3*

105 CMR 451.123 Maintenance: Wall vent dusty

*Inmate Bathroom # 5*

 No Violations Noted

**COTTAGES**

 Unable to Inspect - Closed

**MODULAR BUIDING**

*Office*

 No Violations Noted

*Bathroom (in Office)*

 No Violations Noted

*Common Area*

105 CMR 451.353\* Interior Maintenance: Ceiling vents dusty

105 CMR 451.103 Mattresses: Mattress damaged at bed # 37

*Kitchenette*

105 CMR 451.353\* Interior Maintenance: Floor tiles damaged

*Showers*

105 CMR 451.123\* Maintenance: Ceiling vent dusty

105 CMR 451.130 Hot Water: Shower water temperature recorded at 1240F

105 CMR 451.123\* Maintenance: Caulking moldy in handicapped shower

*Slop Sink Area*

105 CMR 451.353 Interior Maintenance: Floor damaged near sink

*Bathroom*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, sink # 5 out-of-order

105 CMR 451.114\* Shared Toilet and Handwashing Facilities: Inadequate number of toilets per inmate population

**BREWSTER BUILDING**

**Brewster 1**

*Common Area*

 No Violations Noted

*CO Office*

 No Violations Noted

*Bathroom (in Office)*

 No Violations Noted

*CPO Office*

105 CMR 451.200\* Food Storage, Preparation and Service: Food storage not in compliance with
105 CMR 590.000, gaskets moldy on refrigerator

*Janitor’s Closet*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, sink not functioning properly

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

*Utility Room*

 No Violations Noted

*Rooms*

105 CMR 451.103 Mattresses: Mattress damaged in room # 10 at bed # 2

105 CMR 451.103 Mattresses: Mattress damaged in room # 7 at bed # 5 and 2

105 CMR 451.103 Mattresses: Mattress damaged in room # 4 at bed # 4 and 6

105 CMR 451.103 Mattresses: Mattress damaged in room # 3 at bed # 2 and 9

105 CMR 451.103 Mattresses: Mattress damaged in room # 2 at bed # 5

*Bathroom*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, last sink continuously running

105 CMR 451.123 Maintenance: Ceiling vent dusty

*Showers*

105 CMR 451.123 Maintenance: Grab bar missing in shower # 3, 5, and 8

105 CMR 451.123 Maintenance: Caulking moldy outside all showers

105 CMR 451.123 Maintenance: Wall vent fan dusty

105 CMR 451.123 Maintenance: Standing water covered the floor

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, shower # 2 leaking

**Brewster 2**

*Common Area*

 No Violations Noted

*CO Office*

 No Violations Noted

*CO Bathroom*

105 CMR 451.123\* Maintenance: Light shield missing

*Razor Storage Room*

105 CMR 451.353\* Interior Maintenance: Floor damaged

*Mop Closet Room*

105 CMR 451.353 Interior Maintenance: Floor tiles damaged

*Bathroom*

105 CMR 451.123\* Maintenance: Wall paint peeling behind handwash sink

105 CMR 451.126\* Hot Water: Hot water temperature recorded at 1000F

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, sink # 4 continuously running

S*howers*

105 CMR 451.140\* Adequate Ventilation: Inadequate ventilation, wall fan not working properly

105 CMR 451.123\* Maintenance: Wall paint peeling in shower # 2, 3, 4, 6, and 9

105 CMR 451.123 Maintenance: Wall paint peeling in shower # 5

105 CMR 451.123\* Maintenance: Wall paint peeling in main shower area

*Rooms*

105 CMR 451.141\* Screens: Screen damaged in room # 8

105 CMR 451.103 Mattresses: Mattress damaged in room # 3 at bed # 5

*Kitchenette Area*

105 CMR 451.353 Interior Maintenance: Floor bubbling at sink area

*Slop Sink Room*

 No Violations Noted

*Sergeant’s Office*

 No Violations Noted

*CPO Office*

 No Violations Noted

*First Step*

 No Violations Noted

**OLD ADMINISTRATION BUILDING**

**Lobby**

*Entry Way*

105 CMR 451.353\* Interior Maintenance: Ceiling tiles water stained

*Janitor’s Closet # 122-5 & 122-6*

105 CMR 451.353\* Interior Maintenance: Ceiling paint peeling

105 CMR 451.353\* Interior Maintenance: Wet mop stored in bucket

*Closet # 122-7*

 Unable to Inspect – Locked

*Garden Tool Crib # 122-8*

 Unable to Inspect – Locked

*Storage Room # 122-3*

 No Violations Noted

*Work Office Tool Crib # 122-2*

 No Violations Noted

*Officer’s Room # 121*

105 CMR 451.353\* Interior Maintenance: Ceiling tiles water stained

*Peer Support # 124*

 No Violations Noted

**A Corridor**

*Entrance*

105 CMR 451.353 Interior Maintenance: Wall paint peeling

*Office # 120*

105 CMR 451.353 Interior Maintenance: Ceiling tiles water stained

*Fire Equipment Room and Bathroom # 119*

 No Violations Noted

*NEADS Program Room*

 No Violations Noted

*Pre-Release Office & Bathroom*

 No Violations Noted

*Inmate Bathroom # 117*

105 CMR 451.110(A) Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink

**B Corridor**

*Recreational Area # 115*

105 CMR 451.331 Radiators and Heating Pipes: Pipes not properly insulated

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with
105 CMR 590.000, no functioning thermometer in refrigerator

*Inmate Weight Room # 118*

 No Violations Noted

*Staff Bathroom # 114*

105 CMR 451.126 Hot Water: Hot water temperature recorded at 730F

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, hot water faucet loose

*Slop Sink*

 No Violations Noted

*Gym # 112*

 No Violations Noted

*Staff Break Room*

105 CMR 451.353 Interior Maintenance: Floor tiles damaged near vending machine

*Office # 109*

 No Violations Noted

*Office # 108*

 No Violations Noted

*Operations # 102*

105 CMR 451.353\* Interior Maintenance: Ceiling tiles water stained

105 CMR 451.200 Food Storage, Preparation and Service: Food service not in compliance with
105 CMR 590.000, uncovered utensils

*Administrative Captain’s Office # 107*

 Unable to inspect - Locked

*Classroom # 110*

 No Violations Noted

*Classroom # 111*

 No Violations Noted

*Disciplinary Office # 113*

 No Violations Noted

*Office # 114-1*

 No Violations Noted

*Tool Control Office # 114-3*

105 CMR 451.353 Interior Maintenance: Missing and loose ceiling tiles

105 CMR 451.200\* Food Storage, Preparation and Service: Food storage not in compliance with
105 CMR 590.000, refrigerator temperature recorded at 520F

*Classroom # 116*

 No Violations Noted

**C Corridor**

**Inner Perimeter Security**

105 CMR 451.200 Food Storage, Preparation and Service: Food service not in compliance with
105 CMR 590.000, uncovered utensils

*Staff Bathroom*

105 CMR 451.123\* Maintenance: Wet mop stored in bucket

105 CMR 451.123\* Maintenance: Ceiling tiles loose

**Culinary Arts**

*Kitchen*

 No Violations Noted

*Staff Dining Room*

 No Violations Noted

*Dry Storage Room*

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, ceiling damaged

**Food Service Area**

*Inmate Dining Room*

FC 6-501.12(A)\* Maintenance and Operation; Cleaning: Facility not cleaned properly, wall fans dusty

*Serving Line*

FC 6-501.12(A)\* Maintenance and Operation; Cleaning: Facility not cleaned properly, mouse droppings observed

FC 4-501.11(B)\* Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, gaskets damaged on the warmer, unit doesn’t close properly

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, wall damaged near phone

FC 6-501.12(A)\* Maintenance and Operation; Cleaning: Facility not cleaned properly, stationary fans dusty

FC 4-501.15 Maintenance and Operation, Equipment: Warewashing machine not operating in accordance with manufacturer’s instructions, machine not functioning

*Mechanical Warewashing Room*

FC 6-201.11\* Design, Construction, and Installation; Cleanability: Walls not easily cleanable, unfinished wood near warewash machine

FC 5-202.12(A)\* Plumbing System, Design: No air gap between faucet and sink

FC 6-501.12(A)\* Maintenance and Operation; Cleaning: Facility not cleaned properly, stationary fans dusty

FC 6-501.12(A)\* Maintenance and Operation; Cleaning: Facility not cleaned properly, walls dirty behind warewash machine

FC 6-201.16(A) \* Design, Construction, and Installation; Cleanability: Wall covering not easily

cleanable, wall paint peeling

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, pipes not properly insulated

FC 6-501.12(A) Maintenance and Operation; Cleaning: Facility not cleaned properly, floor dirty

FC 6-201.11\* Design, Construction, and Installation; Cleanability: Walls not easily cleanable near tray return

FC 6-501.12(A) Maintenance and Operation; Cleaning: Facility not cleaned properly, wall vents dusty

FC 6-501.16 Maintenance and Operation; Cleaning: Wet mop stored in bucket

FC 6-202.11(A) Design, Construction, and Installation; Functionality: Light bulbs not shatter-resistant or protected by light shields

FC 6-202.11(A) Design, Construction, and Installation; Functionality: Light shield not secure

**Store Room**

 No Violations Noted

*Bathroom*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, no hot water at handwash sink

105 CMR 451.123 Maintenance: Dishes stored in sink

**D Corridor**

*Cosmetology # 130*

 No Violations Noted

*Cosmetology Bathroom*

 No Violations Noted

*Classroom # 131*

 No Violations Noted

*Office # 134*

 No Violations Noted

*Office # 135*

 Unable to Inspect – Locked

*Office # 136*

 No Violations Noted

*Office # 136-1*

105 CMR 451.353 Interior Maintenance: Wall paint peeling under air conditioner

*Protestant Chaplain’s Office # 137*

 No Violations Noted

*Office # 138*

105 CMR 451.200\* Food Storage, Preparation and Service: Food storage not in compliance with
105 CMR 590.000, no functioning thermometer in refrigerator

*Catholic Chaplain’s Office # 139*

No Violations Noted

*Office # 140*

 No Violations Noted

*NEADS Office # 141*

 No Violations Noted

*Office # 142*

 No Violations Noted

*Office # 143*

105 CMR 451.353 Interior Maintenance: Missing light shield

*Office # 144*

 No Violations Noted

*Office # 145*

105 CMR 451.200\* Food Storage, Preparation and Service: Food preparation not in compliance with
105 CMR 590.000, interior of microwave oven dirty

*Family Service Office # 146*

105 CMR 451.353 Interior Maintenance: Missing and loose ceiling tiles in side room

*Staff Bathroom # 147*

No Violations Noted

*Waiting Room*

105 CMR 451.331 Radiators and Heating Pipes: Pipes not properly insulated

*Office # 149*

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with
105 CMR 590.000, no functioning thermometer in refrigerator

**Psychology Corridor**

*Hallway*

105 CMR 451.353 Interior Maintenance: Ceiling paint peeling

*Bathroom*

No Violations Noted

*Office # 9*

105 CMR 451.353\* Interior Maintenance: Wall paint peeling

*Break Room*

105 CMR 451.200\* Food Storage, Preparation and Service: Food storage not in compliance with
105 CMR 590.000, no functioning thermometer in refrigerator

**2nd FLOOR**

**Intensive Treatment Unit**

*CO’s Office*

 No Violations Noted

*Shower Room # 1*

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 1 and 2

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 1 and 2

*Cells*

 No Violations Noted

*Nurse’s Station # 203*

 No Violations Noted

*Nurse’s Bathroom*

105 CMR 451.123 Maintenance: Ceiling tiles missing

*Shower Room # 2*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, no hot water at handwash sink

105 CMR 451.123 Maintenance: Soap scum on walls and floor in shower

*Multi-Purpose Room*

 No Violations Noted

*Inmate Day Room*

 No Violations Noted

*Staff Bathroom # 202*

105 CMR 451.123 Maintenance: Wall vent dusty

*Administration Office # 209*

 Unable to Inspect - Locked

*Clinician’s Office # 208*

 No Violations Noted

*Break Room # 207*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with
105 CMR 590.000, no functioning thermometer in refrigerator

*Program Room # 204*

105 CMR 451.353\* Interior Maintenance: Ceiling tiles missing

*Program 2 # 205*

 No Violations Noted

**Parole**

*Parole Hallway # 218*

 No Violations Noted

*Parole Bathroom*

 No Violations Noted

*Parole Offices # 9-16*

 No Violations Noted

*Kitchenette*

 No Violations Noted

**Education**

*Classroom # 215-5*

 No Violations Noted

*Classroom # 215-4*

 No Violations Noted

*Classroom # 215-3*

 No Violations Noted

*Computer Room # 215-8*

 No Violations Noted

*Classroom # 215-2*

 No Violations Noted

*Inmate Bathroom # 215-9*

 No Violations Noted

*Janitor’s Closet # 216*

105 CMR 451.353 Interior Maintenance: Floor damaged

*Building and Trades # 214*

 No Violations Noted

*Bathroom (in # 214)*

 No Violations Noted

*Storage (in # 214)*

 No Violations Noted

*Industries # 213*

 No Violations Noted

*Staff Industries Bathroom*

 No Violations Noted

*Inmate Industries Bathroom*

 No Violations Noted

*Bubbler (outside of Bathroom)*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, constantly running

*Offices/Break Room # 212*

No Violations Noted

*Bathroom # 212*

105 CMR 451.110(A) Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink

105 CMR 451.110(A) Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink

*Classroom A*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with
105 CMR 590.000, no functioning thermometer in refrigerator

*Classrooms B-F*

No Violations Noted

*Law Library # 211*

 No Violations Noted

*Library # 209-210*

 No Violations Noted

*Office # 208*

 No Violations Noted

*Office # 207*

105 CMR 451.353 Interior Maintenance: Ceiling paint peeling

*Office # 206*

105 CMR 451.200\* Food Storage, Preparation and Service: Food preparation not in compliance with
105 CMR 590.000, interior of microwave oven dirty

*Classroom # 201*

 No Violations Noted

*Staff Bathroom*

105 CMR 451.123 Maintenance: Wall vent dusty

**3rd FLOOR**

*Chapel*

105 CMR 451.350 Structural Maintenance: Ceiling damaged

105 CMR 451.350 Structural Maintenance: Floor buckling

**BASEMENT**

*Hallway*

105 CMR 451.353 Interior Maintenance: Ceiling tiles loose

*Laundry Area*

105 CMR 451.331\* Radiators and Heating Pipes: Pipes not properly insulated, insulation damaged

105 CMR 451.353\* Interior Maintenance: Dryer # 5 out-of-order

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, sewer pipe collapsed

*Inmate Bathroom*

 Unable to Inspect – Out-of-Order

*Property*

105 CMR 451.200\* Food Storage, Preparation and Service: Food storage not in compliance with
105 CMR 590.000, no functioning thermometer in refrigerator

*Bathroom (in Property)*

 No Violations Noted

**Main Kitchen**

*Dry Storage Room*

FC 6-201.11\* Design, Construction and Installation: Floor not easily cleanable, floor paint damaged

FC 6-501.12(A)\* Maintenance and Operation; Cleaning: Facility not cleaned properly, rodent feces observed

FC 6-201.16(A) Design, Construction, and Installation; Cleanability: Wall covering not easily cleanable, wall paint peeling

*Food Manager’s Office*

105 CMR 451.353\* Interior Maintenance: Floor paint peeling

105 CMR 590.009(G)(3)(b)(1) Special Requirements: Food Allergen Awareness Training, no prominently posted food allergen awareness training certificate

*Storage*

FC 3-304.12(A) Preventing Contamination from Utensils: Service utensils handle stored below the food and container line, cup stored in product

FC 3-302.12 Preventing Food and Ingredient Contamination: Unlabeled food containers, spices not labeled

FC 6-501.12(A) Maintenance and Operation; Cleaning: Facility not cleaned properly, rodent droppings observed

FC 3-302.11(A)(4) Preventing Food and Ingredient Contamination: Preventing cross contamination, food
not appropriately covered, spices left uncovered

*Food Manager’s Bathroom*

105 CMR 451.123\* Maintenance: Floor paint damaged

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, no hot water at handwash sink

*Freezer Unit*

 No Violations Noted

*Refrigerator Unit*

No Violations Noted

*Back Pots and Pans Storage Area*

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, floor paint
damaged

FC 4-501.11(A)\* Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, ice machine out-of-order

FC 4-501.11(A)\* Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, True refrigerator unit out-of-order

*Prep Area*

FC 6-501.12(A)\* Maintenance and Operation; Cleaning: Facility not cleaned properly, 2 exterior fans dusty

FC 4-501.11(B)\* Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, door gaskets on warmer damaged

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, wall damaged at ramp

FC 6-501.12(A)\* Maintenance and Operation; Cleaning: Facility not cleaned properly, wall fans dusty

FC 6-501.11 Maintenance and Operation; Repairing: Facility not in good repair, ceiling paint peeling throughout the kitchen

*Refrigerator Unit # 5*

FC 3-302.11(A)(4) Preventing Food and Ingredient Contamination: Preventing cross contamination, food
not appropriately covered

*Freezer Unit # 6*

FC 6-501.12(A)\* Maintenance and Operation; Cleaning: Facility not cleaned properly, ice buildup on floor, walls, ceiling, and boxes

*Baking Storage*

FC 6-501.12(A)\* Maintenance and Operation; Cleaning: Facility not properly cleaned, rodent feces observed

*Broom Storage Area*

FC 6-501.12(A)\* Maintenance and Operation; Cleaning: Facility not cleaned properly, rodent droppings observed

FC 6-201.16(A)\* Design, Construction, and Installation; Cleanability: Wall covering not easily cleanable, wall paint peeling

FC 6-201.16(A)\* Design, Construction, and Installation; Cleanability: Ceiling covering not easily cleanable, ceiling paint peeling

FC 6-201.11\* Design, Construction and Installation: Floor not easily cleanable, floor damaged

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, door frame into broom storage area rusted

FC 5-205.15(B) Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, sink leaking

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, standing water on floor

FC 6-501.111(B) Maintenance and Operations; Pest Control: Insects observed on the ground near the door

*Slop Bucket Refrigerator*

FC 4-501.11(A)\* Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, walk-in refrigerator door dragging on floor

*Back Area – Officer’s Area*

No Violations Noted

*Inmate’s Bathroom*

105 CMR 451.123\* Maintenance: Wall paint peeling

105 CMR 451.110(A) Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink

105 CMR 451.110(A) Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink

*Staff Bathroom*

105 CMR 451.123 Maintenance: Floor damaged

**POWER PLANT BUILDING # 3**

*Bathroom*

105 CMR 451.123\* Maintenance: Wall vent fan dusty

105 CMR 451.123 Maintenance: Wall paint peeling

*Break Room*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, hot water faucet leaking

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, water coming from sink was black

105 CMR 451.125\* Drinking Water: Insufficient supply of drinking water, water coming from sink was black

**MAINTENANCE BUILDING # 4**

*Main Area*

 No Violations Noted

*Director of Engineering’s Office*

105 CMR 451.353 Interior Maintenance: Ceiling tiles missing

105 CMR 451.350 Structural Maintenance: Roof damaged

*Bathroom in Office*

105 CMR 451.123 Maintenance: Wall paint peeling

105 CMR 451.123 Maintenance: Ceiling tiles water stained

*Tool Crib*

 No Violations Noted

*Paint Room*

 No Violations Noted

*Inmate Break Room*

 No Violations Noted

*Inmate Bathroom*

 No Violations Noted

*Staff Bathroom*

105 CMR 451.123\* Maintenance: Wall louvers dirty

*Break Room*

No Violations Noted

**Vehicle Trap**

105 CMR 451.353 Interior Maintenance: Unlabeled chemical bottle

**Observations and Recommendations**

1. The inmate population was 459 at the time of inspection.
2. The drinking water provided to staff and inmates within the break room of the Power Plant continues to be black and does not meet the drinking water requirements required under 105 CMR 125: Drinking Water. Your facility submitted a Plan of Correction dated April 27, 2017 indicating the water quality issue at the faucet was repaired on April 27, 2017. The Department is strongly concerned with the absence of a safe and sanitary supply of water for normal drinking needs within this area and requests you provide a plan describing the interim measures you have implemented to ensure the health and safety of inmates and staff while this violation is being corrected.
3. The warewashing area in the C Corridor is in complete disrepair. The unfinished wall and wall behind the warewash machine is constantly exposed to chronic dampness and food debris which has resulted in deterioration and mold growth throughout the area. Additionally, the pipes within this area are not insulated properly leaving exposed insulation in a food area that is difficult to keep clean. According to your Plan of Correction this area was to be repaired and cleaned by April 27, 2017, currently it remains un-corrected. At the time of my inspection this area was not being used because there was a new gas line being installed at the facility. The Department is concerned with the uncorrected violations in this area and requests you to provide a plan describing the interim measures you have implemented to ensure the health and safety of inmates and staff while these violations are being corrected.

This facility does not comply with the Department’s Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at [www.mass.gov/dph/dcs](http://www.mass.gov/dph/dcs) and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on “Food Protection Regulations”. Then under “Retail” click “105 CMR 590.000 - State Sanitary Code Chapter X – Minimum Sanitation Standards for Food Establishments” and “[1999 Food Code](http://www.cfsan.fda.gov/~dms/fc99-toc.html)”.

To review the Labeling regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on “Food Protection Regulations”. Then under “General Food Regulations” click “105 CMR 520.000: Labeling.”

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,

Amy Riordan, MPH

Environmental Analyst, CSP, BEH

cc: Jan Sullivan, Acting Director, BEH

 Steven Hughes, Director, CSP, BEH

Timothy Miley, Director of Government Affairs

Marylou Sudders, Secretary, Executive Office of Health and Human Services

 Thomas Turco, Commissioner, DOC

 Nolan Griffiths, EHSO

Michael Blanchard, MS, REHS, RS, Director, Framingham Health Department

 Clerk, Massachusetts House of Representatives

 Clerk, Massachusetts Senate

 Daniel Bennett, Secretary, EOPSS

Nelson Alves, Director, Policy Development and Compliance Unit