The One Care (Duals Demonstration) Implementation Council plays a key role in monitoring access to health care and compliance with the Americans with Disabilities Act (ADA), tracking quality of services, providing support and input to EOHHS, and promoting accountability and transparency. The 15 individuals listed below currently serve on the Implementation Council as of May 2015. Six individuals, including three individuals who served as consumer representatives and three individuals who served as representatives of community-based organizations have left the Council.

The following individuals currently serve as consumer representatives:

- Suzann Bedrosian
- Dennis Heaphy (Chair)
- Denise Karuth
- Vivian Nunez
- Olivia Richard
- Howard Trachtman (Co-Chair)
- Florette Willis (Co-Chair)

The following individuals currently serve as representatives of community-based organizations:

- Jeffrey Keilson – Advocates, Inc.
- Dale Mitchell – Mass Home Care
- Robert Rousseau – Transformation Center / Fellowship Health Resources
- Joseph Finn – Massachusetts Housing and Shelter Alliance

The following individuals currently serve as representatives of providers and trade organizations:

- Bruce Bird – The Collaborative: Association for Behavioral Health Care, Association of Developmental Disabilities Providers, and the Provider’s Council
- David Matteodo – Massachusetts Association of Behavioral Health Systems, Inc.
- Daniel McHale – Massachusetts Hospital Association

The following individual currently serves as a union representative:

- Rebecca Gutman – 1199 SEIU