

HMOs with over 100,000 Massachusetts Membership

	Total Physician Encounters	Annualized Physician Encounters per 1,000 Members	Total Non-Physician Encounters	Annualized Non-Physician Encounters per 1,000 Members	Total Encounters	Annualized Encounters per 1,000 Members
<b>Blue Cross and Blue Shield of MA HMO Blue, Inc.</b>						
Major Depression	145,875	238.25	116,286	189.93	262,161	428.18
Attention Deficit Hyperactivity Disorder	41,324	67.49	18,561	30.31	59,885	97.81
Eating Disorders	4,318	7.05	5,986	9.78	10,304	16.83
Chemical Dependency	1,076	1.76	17,636	28.80	18,712	30.56
Other Mental Health	312,572	510.51	356,840	582.81	669,412	1,093.32
<b>Total Outpatient Behavioral Health Utilization</b>	<b>505,165</b>	<b>825.07</b>	<b>515,309</b>	<b>841.63</b>	<b>1,020,474</b>	<b>1,666.70</b>
<b>Boston Medical Center Health Plan, Inc.</b>						
Major Depression	2,935	12.88	44,407	194.85	47,342	207.73
Attention Deficit Hyperactivity Disorder	1,795	7.88	42,597	186.91	44,392	194.78
Eating Disorders	10	0.04	364	1.60	374	1.64
Chemical Dependency	56,740	248.96	643,754	2,824.67	700,494	3,073.64
Other Mental Health	6,422	28.18	148,087	649.78	154,509	677.96
<b>Total Outpatient Behavioral Health Utilization</b>	<b>67,902</b>	<b>297.94</b>	<b>879,209</b>	<b>3,857.81</b>	<b>947,111</b>	<b>4,155.75</b>
<b>Fallon Community Health Plan, Inc.</b>						
Major Depression	3,269	22.66	49,513	343.28	52,782	365.94
Attention Deficit Hyperactivity Disorder	2,895	20.07	12,602	87.37	15,497	107.44
Eating Disorders	156	1.08	1,726	11.97	1,882	13.05
Chemical Dependency	25,316	175.52	145,039	1,005.57	170,355	1,181.08
Other Mental Health	9,906	68.68	120,303	834.07	130,209	902.75
<b>Total Outpatient Behavioral Health Utilization</b>	<b>41,542</b>	<b>288.01</b>	<b>329,183</b>	<b>2,282.25</b>	<b>370,725</b>	<b>2,570.27</b>
<b>Harvard Pilgrim Health Care, Inc.</b>						
Major Depression	16,914	70.63	79,257	330.97	96,171	401.60
Attention Deficit Hyperactivity Disorder	7,702	32.16	19,294	80.57	26,996	112.73
Eating Disorders	201	0.84	3,908	16.32	4,109	17.16
Chemical Dependency	3,415	14.26	11,282	47.11	14,697	61.37
Other Mental Health	27,428	114.54	275,040	1,148.53	302,468	1,263.07
<b>Total Outpatient Behavioral Health Utilization</b>	<b>55,660</b>	<b>232.43</b>	<b>388,781</b>	<b>1,623.50</b>	<b>444,441</b>	<b>1,855.93</b>
<b>Health New England, Inc.</b>						
Major Depression	7,912	47.84	58,400	353.11	66,312	400.95
Attention Deficit Hyperactivity Disorder	1,971	11.92	30,452	184.13	32,423	196.04
Eating Disorders	161	0.97	903	5.46	1,064	6.43
Chemical Dependency	670	4.05	84,206	509.15	84,876	513.20
Other Mental Health	13,427	81.19	151,451	915.74	164,878	996.93
<b>Total Outpatient Behavioral Health Utilization</b>	<b>24,141</b>	<b>145.97</b>	<b>325,412</b>	<b>1,967.59</b>	<b>349,553</b>	<b>2,113.56</b>
<b>Neighborhood Health Plan, Inc.</b>						
Major Depression	22,390	57.89	190,599	492.82	212,989	550.71
Attention Deficit Hyperactivity Disorder	11,032	28.52	99,663	257.69	110,695	286.22
Eating Disorders	206	0.53	3,944	10.20	4,150	10.73
Chemical Dependency	136,970	354.15	984,079	2,544.46	1,121,049	2,898.61
Other Mental Health	42,586	110.11	527,349	1,363.53	569,935	1,473.64
<b>Total Outpatient Behavioral Health Utilization</b>	<b>213,184</b>	<b>551.21</b>	<b>1,805,634</b>	<b>4,668.69</b>	<b>2,018,818</b>	<b>5,219.90</b>
<b>Tufts Associated HMO, Inc.</b>						
Major Depression	34,940	120.70	65,377	225.84	100,317	346.54
Attention Deficit Hyperactivity Disorder	12,302	42.50	10,026	34.63	22,328	77.13
Eating Disorders	616	2.13	2,897	10.01	3,513	12.14
Chemical Dependency	8,592	29.68	6,508	22.48	15,100	52.16
Other Mental Health	53,789	185.81	160,134	553.17	213,923	738.98
<b>Total Outpatient Behavioral Health Utilization</b>	<b>110,239</b>	<b>380.81</b>	<b>244,942</b>	<b>846.13</b>	<b>355,181</b>	<b>1,226.94</b>
<b>Tufts Health Public Plans, Inc.</b>						
Major Depression	17,306	64.11	141,573	524.45	158,879	588.56
Attention Deficit Hyperactivity Disorder	13,406	49.66	64,766	239.92	78,172	289.58
Eating Disorders	406	1.50	2,226	8.25	2,632	9.75
Chemical Dependency	63,442	235.02	537,828	1,992.36	601,270	2,227.38
Other Mental Health	38,289	141.84	368,454	1,364.92	406,743	1,506.76
<b>Total Outpatient Behavioral Health Utilization</b>	<b>132,849</b>	<b>492.13</b>	<b>1,114,847</b>	<b>4,129.90</b>	<b>1,247,696</b>	<b>4,622.04</b>

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<b>Aetna Health Inc.</b>						
Major Depression	101	55.75	281	155.10	382	210.85
Attention Deficit Hyperactivity Disorder	90	49.68	122	67.34	212	117.01
Eating Disorders	1	0.55	0	0.00	1	0.55
Chemical Dependency	94	51.88	62	34.22	156	86.10
Other Mental Health	477	263.28	1,033	570.17	1,510	833.45
<b>Total Outpatient Behavioral Health Utilization</b>	<b>763</b>	<b>421.14</b>	<b>1,498</b>	<b>826.82</b>	<b>2,261</b>	<b>1,247.96</b>
<b>CeltiCare Health Plan of Massachusetts, Inc.</b>						
Major Depression	9,230	189.14	5,889	120.67	15,119	309.81
Attention Deficit Hyperactivity Disorder	1,082	22.17	434	8.89	1,516	31.06
Eating Disorders	87	1.78	243	4.98	330	6.76
Chemical Dependency	255,669	5,239.01	156,554	3,208.01	412,223	8,447.02
Other Mental Health	16,436	336.80	8,631	176.86	25,067	513.66
<b>Total Outpatient Behavioral Health Utilization</b>	<b>282,504</b>	<b>5,788.90</b>	<b>171,751</b>	<b>3,519.42</b>	<b>454,255</b>	<b>9,308.31</b>
<b>ConnectiCare of Massachusetts, Inc.</b>						
Major Depression	29	22.85	3	2.36	32	25.21
Attention Deficit Hyperactivity Disorder	8	6.30	0	0.00	8	6.30
Eating Disorders	2	1.58	0	0.00	2	1.58
Chemical Dependency	12	9.45	4	3.15	16	12.60
Other Mental Health	123	96.89	11	8.67	134	105.56
<b>Total Outpatient Behavioral Health Utilization</b>	<b>174</b>	<b>137.07</b>	<b>18</b>	<b>14.18</b>	<b>192</b>	<b>151.25</b>
<b>Minuteman Health, Inc.</b>						
Major Depression	48	9.29	97	18.78	145	28.07
Attention Deficit Hyperactivity Disorder	10	1.94	17	3.29	27	5.23
Eating Disorders	3	0.58	0	0.00	3	0.58
Chemical Dependency	4	0.77	14	2.71	18	3.48
Other Mental Health	197	38.14	334	64.66	531	102.80
<b>Total Outpatient Behavioral Health Utilization</b>	<b>262</b>	<b>50.72</b>	<b>462</b>	<b>89.44</b>	<b>724</b>	<b>140.16</b>

Total Physician Encounters: 1,434,123

Total Non-Physician Encounters: 5,776,584

Total Encounters: 7,210,707