



Commonwealth of Massachusetts  
**DEPARTMENT OF HOUSING &  
COMMUNITY DEVELOPMENT**

Deval L. Patrick, Governor ◆ Timothy P. Murray, Lt. Governor ◆ Aaron Gornstein, Undersecretary

**PUBLIC HOUSING NOTICE 2012-08**

To: All Local Housing Authority Executive Directors  
From: Ray Frieden, Director, Bureau of Housing Development & Construction  
Subject: Flushmate Toilet Recall  
Date: July 23, 2012

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We have just been made aware of the recall of the Series 503 Flushmate III Pressure Assist Flushing system manufactured between October 1997 and February 2008. Attached is the US Consumer Product Safety Commission release regarding the recall. As indicated, these systems can burst and have caused personal injury and property damage. If you have pressure assisted toilets, please check your equipment immediately to determine whether you have the recalled product and follow the instructions in the recall notice if you do.

So that we can keep a record of the number of LHAs affected by this recall, if you have this system, please notify Sabrina Cotton at [SabrinaCotton@state.ma.us](mailto:SabrinaCotton@state.ma.us) of the number of recalled units by development. If you need assistance to determine whether you have this equipment, please contact your Construction Advisor.



NEWS from  
CPSC and HC



Health  
Canada

Santé  
Canada

U.S. Consumer Product  
Safety Commission  
[www.cpsc.gov](http://www.cpsc.gov)

Health Canada  
[www.hc-sc.gc.ca](http://www.hc-sc.gc.ca)

FOR IMMEDIATE RELEASE  
June 21, 2012  
Release #12-201

**Firm's Recall Hotline: (800) 303-5123**  
CPSC Recall Hotline: (800) 638-2772  
CPSC Media Contact: (301) 504-7908  
HC Media Contact: (613) 957-2983

## ***Flushmate Recalls Flushmate® III Pressure-Assisted Flushing System Due to Impact and Laceration Hazards***

WASHINGTON, D.C. - The U.S. Consumer Product Safety Commission and Health Canada, in cooperation with the firm named below, today announced a voluntary recall of the following consumer product. Consumers should stop using recalled products immediately unless otherwise instructed. It is illegal to resell or attempt to resell a recalled consumer product.

**Name of Product:** Flushmate® III Pressure-Assist Flushing System

**Units:** About 2,330,600 in the U.S. and 9,400 in Canada

**Manufacturer:** Flushmate, of New Hudson, Mich., a division of Sloan Valve Company

**Hazard:** The system can burst at or near the vessel weld seam releasing stored pressure. This pressure can lift the tank lid and shatter the tank, posing impact or laceration hazards to consumers and property damage.

**Incidents/Injuries:** Flushmate has received 304 reports of the product bursting, resulting in property damage and 14 impact or laceration injuries.

**Description:** This recall is for Series 503 Flushmate® III Pressure Assist flushing systems installed inside toilet tanks. The recalled systems were manufactured from October 1997 to February 2008. The units are rectangular, black, two-piece vessels made of injection molded plastic. The date code/serial number is 16 characters long and is located on the label on the top of the Flushmate III. The first six numerals of the serial number are the date code. The date code range for this recall begins with 101497 (October 14, 1997) and continues through 022908 (February 29, 2008).

**Sold at:** The Home Depot and Lowe's stores, distributors and plumbing contractors nationwide for about \$108, and sold to toilet manufacturers including American Standard, Crane, Eljer, Gerber, Kohler, Mansfield and St. Thomas.

**Manufactured in:** United States

**Remedy:** Consumers should immediately turn off the water supply to the recalled Flushmate III unit and stop using the system. Consumers should contact the firm to determine if their Flushmate III serial number is included in the recall and to request a free repair kit.

**Consumer Contact:** For more information, contact Flushmate toll-free at (800) 303-5123 between 8 a.m. and 4:30 p.m. ET Monday through Friday or visit the firm's website at [www.flushmate.com](http://www.flushmate.com) and <http://recall.flushmate.com>

**Note:** Health Canada's press release is available at [http://cpsr-rspc.hc-sc.gc.ca/PR-RP/recall-retrait-eng.jsp?re\\_id=1633](http://cpsr-rspc.hc-sc.gc.ca/PR-RP/recall-retrait-eng.jsp?re_id=1633)



Unique Serial Number  
from *FLUSHMATE III*  
unit for recall verification.

**SLOAN Flushmate**  
30075 RESEARCH DRIVE, NEW HUDSON, MICHIGAN 48165 U.S.A.  
**MADE WITH PRIDE IN THE U.S.A.**  
1.6 gpf (6 Lpf)

MODEL NO. **M-101526-F3**  
SERIAL NO. **051505-F33Z-1248**  
SERIES NO. **503**

  

**ATTENTION**

- DUE TO THE CORROSIVE NATURE OF TOILET BOWL CLEANERS AND DECORANT BLOCKS, USE OF THESE CHEMICALS WITHIN THE CHINA TANK MAY DAMAGE THE FLUSHMATE SYSTEM AND VOID WARRANTY. PLEASE RETURN WARRANTY CARD.

**? 1-800-303-5123**  
<http://www.flushmate.com>

**CAUTION: PRESSURE VESSEL  
TURN WATER SUPPLY OFF AND  
FLUSH UNIT PRIOR TO SERVICING  
USE COLD WATER ONLY**