How to clear Browser Cache:
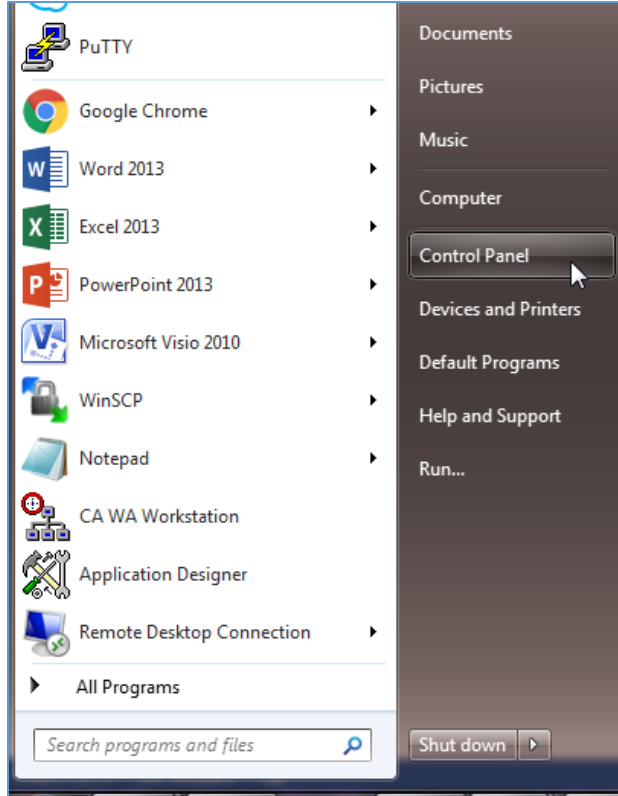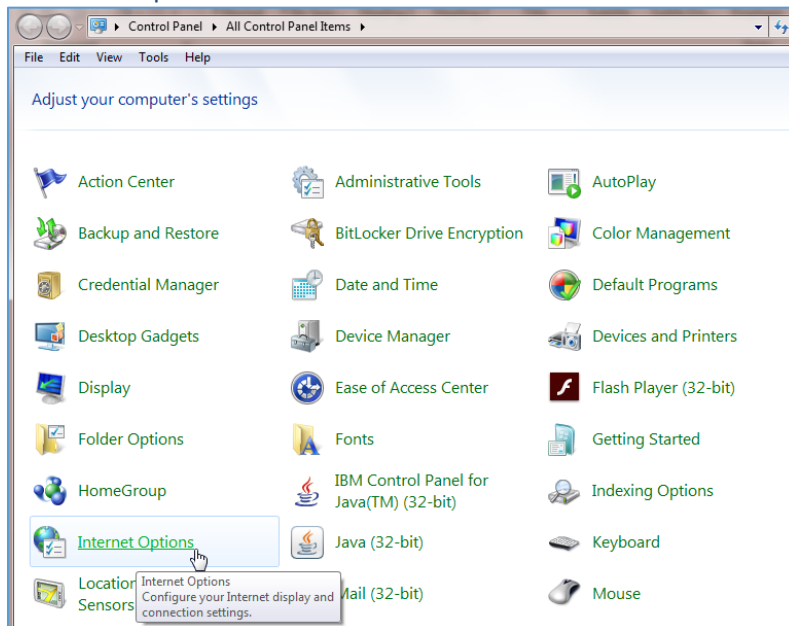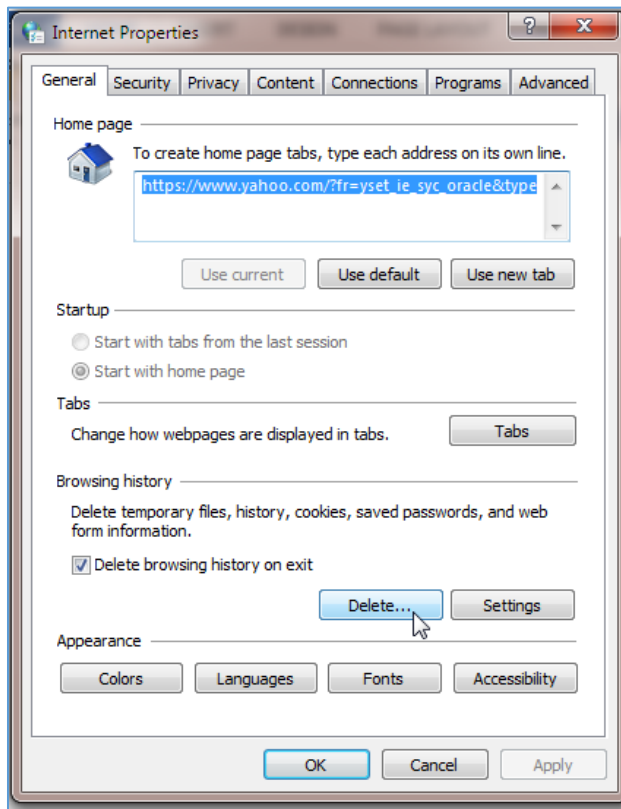
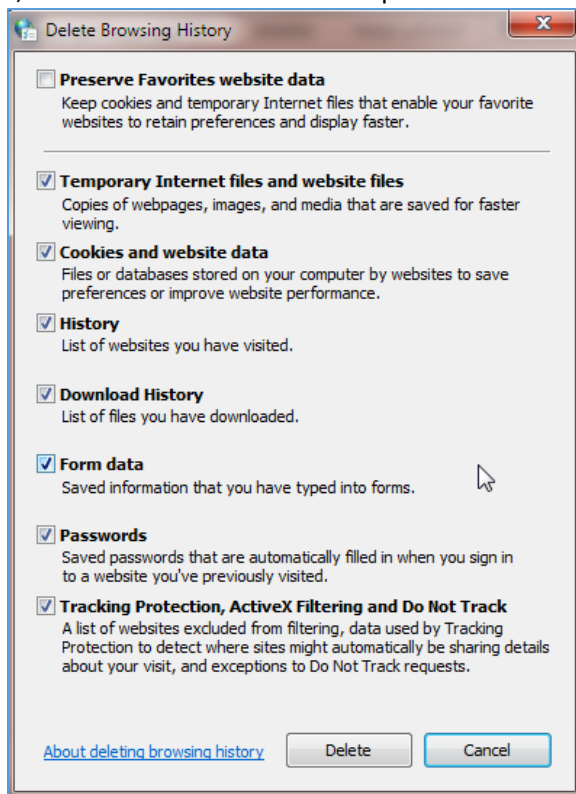1) Close all browsers on your desktop or laptop
2) Start → Control Panel

3) Go to Internet options
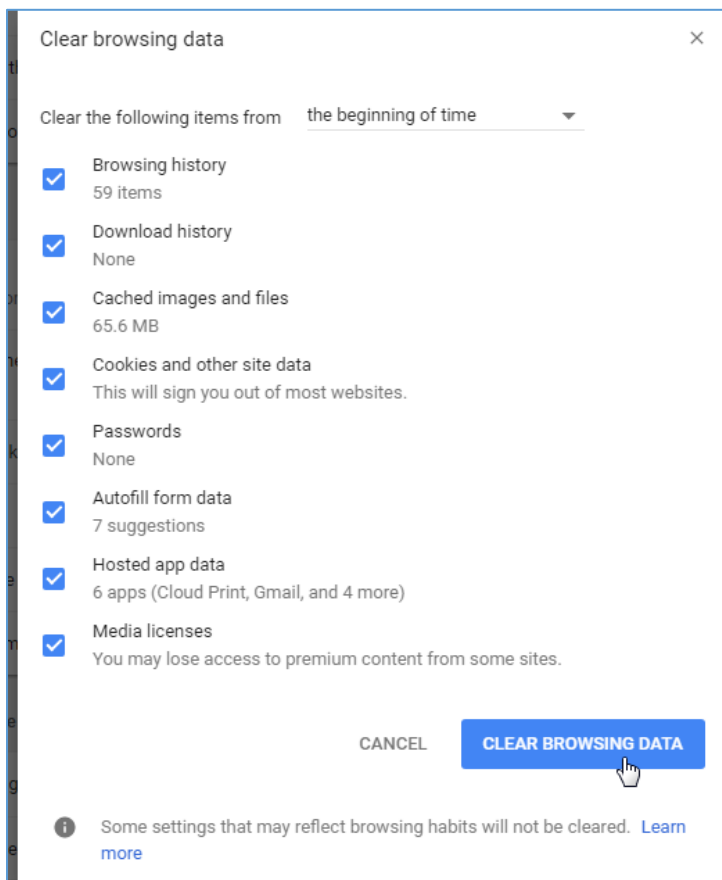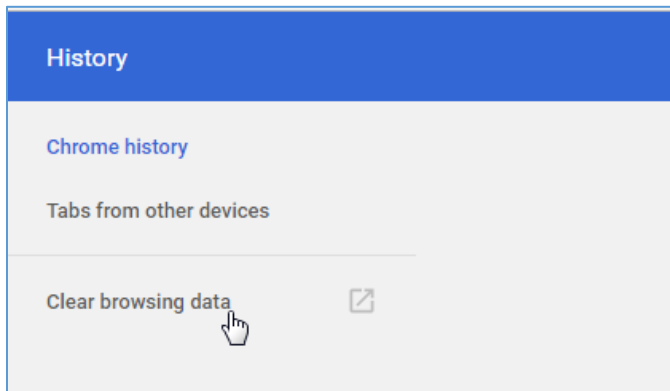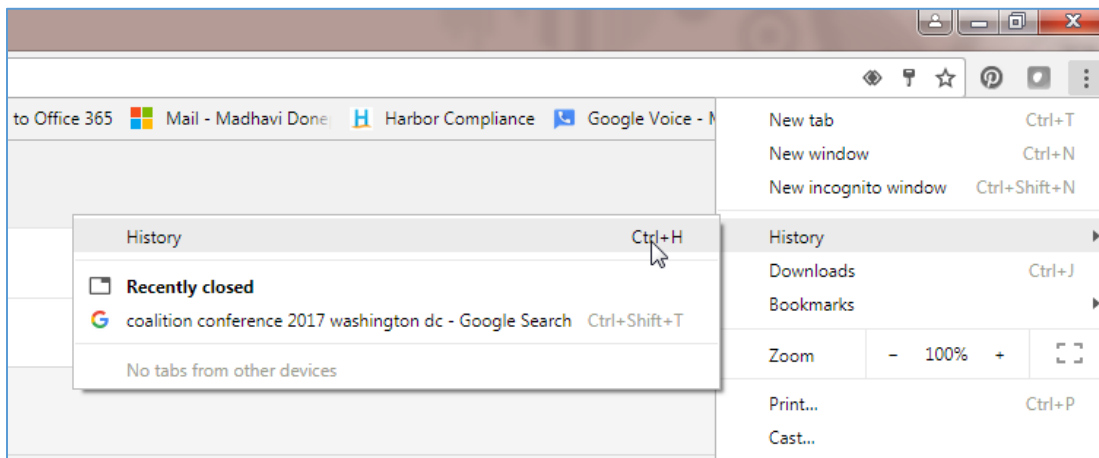
4) Select Delete

5) Remember to keep "Preserve Favorites Website data" unchecked. Everything else needs to be checked. However, Users can choose to uncheck passwords.

6) Now click on Delete.
7) Once the window comes back after deleting the browser Cache, users can close this window.
8) Open the Internet Explorer browser and login to HR/CMS.

If users are using Google Chrome,

If users are using Firefox, they can clear history