

DUA's UI Online system will be unavailable from 4:00 pm Thursday, November 16, 2017 until Saturday, November 18, 2017

This period of system downtime has been scheduled for necessary system updates.

During this time, staff, claimants and employers will **not** be able to:

- **Contact DUA by phone**
- **Receive any UI related service at the One Stop Career Centers**
- **Access UI Online to view or make changes to claims or accounts**
- **Check status of payment**
- **File a claim for unemployment benefits**
- **Certify for benefits**
- **Upload any fact finding or related documents**
- **File an appeal**
- **Protest benefit charges**
- **File wage updates**

We apologize for any inconvenience this may cause.

