UI Online

Request Benefit Payment
To Request Benefit Payment in UI Online:

- Turn on the computer
- Access the internet
Click “Unemployment Benefits for Workers” Button
Click “Log in to your UI Online Account” Button

- Log in to your UI Online account
- File for unemployment benefits

Featured:

All tasks:
- Contact DUA or schedule a callback
- Request weekly unemployment benefits
- Respond to requests for information about your unemployment claim
- Stop your unemployment benefits
- Report unemployment insurance fraud
- Appeal your unemployment benefits decision
Read the Warning Statement

Read and Click to Authorize

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WARNING

This system may contain U.S. Government information, which is restricted to authorized users ONLY. Unauthorized access, use, misuse, or modification of this computer system or of the data contained herein or in transit to/from this system constitutes a violation of Title 18, United States Code, Section 1030, and may subject the individual to criminal and civil penalties pursuant to Title 26, United States Code, Sections 7213, 7213A (the Taxpayer Browsing Protection Act), and 7431. This system and equipment are subject to monitoring to ensure proper performance of applicable security features or procedures. Such monitoring may result in the acquisition, recording, and analysis of all data being communicated, transmitted, processed, or stored in this system by a user. If monitoring reveals possible evidence of criminal activity, such evidence may be provided to Law Enforcement Personnel.

ANYONE USING THIS SYSTEM EXPRESSLY CONSENTS TO SUCH MONITORING.

I have read and understand the information above. I understand that DUA will verify the information that I provide.*

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Welcome to Massachusetts Unemployment Insurance (UI) Online Application

Please provide your Social Security Number

<table>
<thead>
<tr>
<th>Field</th>
<th>Required</th>
</tr>
</thead>
<tbody>
<tr>
<td>Social Security Number:</td>
<td>*</td>
</tr>
<tr>
<td>Confirm Social Security Number:</td>
<td>*</td>
</tr>
</tbody>
</table>

Click Next
Type Your Password

Welcome to Massachusetts Unemployment Insurance (UI) Online Application

UI Online User

Password: 

* Indicates Required Field

Click Login

Type Your Password

Login  Forgot Password
Click “Request Benefits” for the week.
Request Payment Home Page

Claiming Week Sunday, 05/28/2017 through Saturday, 06/03/2017.

Your current payment method is Debit card.

To progress through the Request Payment Screens, always use the "Previous" or "Next" buttons provided at the bottom of the page. Do not use the "Back" button at the top of your Internet browser window.

Once you begin the process, you may return any time prior to Saturday, 06/17/2017 at 9:59 P.M. in order to submit your certification. Your data will be saved until that time.

For more information click on the links below:

- When do I request payment for Benefits?
- What do I need to request payment for benefits?
- What earnings need to be reported?
- How do I report earnings?
- What if I am working on commission?
- How do I report Holiday Pay?
- What is Waiting Week?
- How do I close my Claim?
- How do I change my payment method (Direct Deposit, Debit Card)?
- How do I change my Tax Withholding?
- What is a Compensable Week?

Claiming Week Sunday, 05/28/2017 through Saturday, 06/03/2017

Why would I want to decline benefits for this week?

Click to Request Benefits

Read "Request Payment" Information
Review Contact Information

Address Verification

The following information is what we currently have on file. If any of this information is incorrect or has changed, please click the Update button below to make the required changes.

Otherwise click on the Confirm button to confirm the information is correct.

Mailing Address:

| Address Line 1: | 29 parker st apt 2 |
| Address Line 2: | rockport |
| City: | rockport |
| State: | Massachusetts |
| Zip: | 01966 |
| Country: | United States Of America |

Residential Address:

| Address Line 1: | 29 parker st apt 2 |
| Address Line 2: | rockport |
| City: | rockport |
| State: | Massachusetts |
| Zip: | 01966 |
| Country: | United States Of America |

Click Update or Confirm
Initial Questions

To progress through the Request Payment Screens always use the Previous or Next buttons provided at the bottom of the page. Do not use the "Back" button at the top of your web browser window.

Please answer the following questions carefully for the week of Sunday, 05/28/2017 through Saturday, 06/03/2017.

1. Did you work or collect earnings during the week listed above?  ○ Yes ○ No*
   This includes Full-Time, Part-Time, Temporary Work, Self Employment, Military Employment or Holiday Pay

2. During the week listed above:
   Were you offered employment?  ○ Yes ○ No*
   Did you quit or were you discharged from a job?  ○ Yes ○ No*

3. During the week listed above, did you receive or apply for income from any other sources that you have not previously reported to us?  ○ Yes ○ No*
   Please click Here for examples of other income sources.

4. During the week listed above:
   Were you able to work?  ○ Yes ○ No*
   Were you available to work? (Select "No" if you were in training/school.)  ○ Yes ○ No*
   Did you look for work?  ○ Yes ○ No*

Click Yes or No to answer Initial Questions

Click Next
Read UI Work Search Requirements

Regular UI Work Search Requirements

The Massachusetts Department of Unemployment Assistance requires that as a condition of eligibility you must:

- Make a minimum of three work search contacts on three different days in each week that benefits are claimed;
- Keep a written log of those work search contacts;
- Provide a work search log to DUA upon request.

The following guidelines describe the types of activities that may constitute a productive work search contact. Productive work search contacts include, but are not limited to:

- Registering for work and reemployment services with a local One Stop Career Center.
- Completing a job application in person or online with employers who may reasonably be expected to have openings for suitable work.
- Mailing a job application and/or résumé, as instructed in a public job notice.
- Making in-person visits with employers who may reasonably be expected to have openings.
- Sending job applications to employers who may reasonably be expected to have openings for suitable work.
- Interviewing with potential employers in person or by telephone.
- Registering for work with private employment agencies or placement services.
- Using the employment resources available at One Stop Career Centers that may lead directly to obtaining employment, such as:
  - obtaining and using local labor market information;
  - participating in skills assessments for occupation matching;
  - participating in instructional workshops, or
  - obtaining and following up on job referrals from the Career Center.
- Attending job search seminars, career networking meetings, job fairs, or employment-related workshops that offer instruction in improving individuals' skills for obtaining employment.
- Using online job matching systems, including the Massachusetts One Stop Employment System Internet-based system, to submit applications/resumés, search for matches or request referrals, and/or apply for jobs.
- Reporting to the Union Hall, if this is your primary work search method.
- Using other job search activities such as reviewing job listings on the internet, newspapers or professional journals, contacting professional associations, networking with colleagues or friends.
The following guidelines describe the types of activities that may constitute a productive work search contact. Productive work search contacts include, but are not limited to:

- Registering for work and reemployment services with a local One Stop Career Center.
- Completing a job application in person or online with employers who may reasonably be expected to have openings for suitable work.
- Mailing a job application and/or résumé, as instructed in a public job notice.
- Making in-person visits with employers who may reasonably be expected to have openings.
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- Interviewing with potential employers in person or by telephone.
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  - obtaining and using local labor market information;
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- Attending job search seminars, career networking meetings, job fairs, or employment-related workshops that offer instruction in improving individuals’ skills for obtaining employment.
- Using online job matching systems, including the Massachusetts One Stop Employment System Internet-based system, to submit applications/résumés, search for matches or request referrals, and/or apply for jobs.
- Reporting to the Union Hall if this is your primary work search method.
- Using other job search activities such as reviewing job listings on the internet, newspapers or professional journals, contacting professional associations, networking with colleagues or friends.

You are expected—as a condition of eligibility—to keep weekly records of your work search activities, and to submit to DUA all details about your work search activities when notified by DUA to do so. You may be declared ineligible for any week(s) where you do not meet the requirements of the law. You will be required to repay benefits received if you are determined ineligible for benefits.

☐ I have read and understand the above information*
You are required to conduct at least 3 Work Search Activities per week.
2. How many days did you perform work search activities this week? *Select

You are required to have a record of sufficient work search activities for each week that you request benefits and may be asked to submit proof of your work search activities at any time during your claim.

For a downloadable form to help you track your work search activities, Click here
Work Search Log Activity – Click Add

Important Information
You must be able to work, available to work, and actively seeking work in order to be eligible for unemployment benefits. You must complete a work search log for every week that you claim benefits. Failure to submit the work search log for any week may result in a denial of benefits for that week.

Work Search Log
Week Beginning: 5/28/2017          Week ending: 6/3/2017
No records found...

• Click the ADD button to create a new work search log.
• To edit, select the work search log entry and click EDIT button.
• To delete, select the work search log entry and click REMOVE button.
Complete Fields with Work Search Details
Work Search Details – Click Submit

1. Click the "Submit" button to submit the work search log details.
You are required to conduct at least 3 Work Search Activities per week – Click Add

Click Next
Modify Answers – (only if needed)

Summary
If you would like to change your answer in any section below, click the Modify Answers button in that section to jump to the questions of that section. Depending on your responses, you may need to answer new questions, or reconfirm existing answers. If you do not think the questions apply, examine your answers in the Initial Questions section carefully.

Please review your responses carefully for the week of Sunday, 6/28/2017 through Saturday, 6/3/2017.

<table>
<thead>
<tr>
<th>Initial Questions</th>
<th>Answer</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Did you work during the reporting period listed above?</td>
<td>No</td>
</tr>
<tr>
<td>This includes Full-Time, Part-Time, Temporary, Self, or Military employment.</td>
<td></td>
</tr>
<tr>
<td>2. During the week listed above:</td>
<td></td>
</tr>
<tr>
<td>Were you offered employment?</td>
<td>No</td>
</tr>
<tr>
<td>Did you quit or were you discharged from a job?</td>
<td>No</td>
</tr>
<tr>
<td>3. During the week listed above, did you receive or apply for income from any other sources that you have not previously reported to us?</td>
<td>No</td>
</tr>
<tr>
<td>Please click Here for examples of other income sources.</td>
<td></td>
</tr>
<tr>
<td>4. During the week listed above:</td>
<td></td>
</tr>
<tr>
<td>Were you able to work?</td>
<td>Yes</td>
</tr>
<tr>
<td>Were you available to work? (Select &quot;No&quot; if you were in training/school.)</td>
<td>Yes</td>
</tr>
<tr>
<td>Did you look for work?</td>
<td>Yes</td>
</tr>
</tbody>
</table>

Work Search Requirements
- I have read and understand the above information

Modify Answers only if needed

Click to Certify
Modify Answers – (only if needed)

Work Search Verification Questionnaire

1. What activities did you perform while looking for a job?
   Registered for work and reemployment services with a local One Stop Career Center.
   Interviewed with potential employer in person or by telephone.
   Attended job search seminars, career networking meetings, job fairs, or employment-related workshops that offer instruction in improving individuals' skills for obtaining employment.

2. How many days did you perform work search activities this week? 3

Work Search Log

<table>
<thead>
<tr>
<th>Date</th>
<th>Type</th>
<th>Name</th>
<th>Person Contacted</th>
<th>Contact Type</th>
</tr>
</thead>
<tbody>
<tr>
<td>6/2/2017</td>
<td>Employment Agency</td>
<td>WinterWyman</td>
<td>Manager</td>
<td>Phone Number</td>
</tr>
</tbody>
</table>

Click Modify Answers only if needed
Certify and Submit

Important Information about Your Unemployment Benefits

1) Claiming unemployment benefits for someone else is against the law.

2) Unauthorized use of someone else’s debit card is against the law.

3) Accessing someone else’s unemployment insurance claim is against the law.

4) Collecting unemployment benefits while you are working full-time, even if the job is only temporary, is against the law. If you have returned to work full-time stop claiming your unemployment insurance benefits the first full week of employment.

5) Failing to report all income to DUA is against the law. If you obtain a part-time job, you must report your gross earnings (before taxes) during the week that the work is performed. You may have to estimate what your earnings will be if you have not been paid yet.

6) If you are separated from a job while collecting unemployment benefits, you must report this separation to the Department of Unemployment Assistance (DUA), even if you only worked there for one day or if the job is temporary.

There are serious penalties for fraudulent collection of unemployment benefits. If you have any questions, please contact the DUA Fraud Hotline at 1-800-354-9927.

Acknowledgement

☐ I certify that the information I have provided is true and correct. I know that Massachusetts Law provides penalties and/or imprisonment for false statements to obtain benefits and that DUA actively pursues fraudulently collected benefits. I hereby acknowledge that DUA will verify my information to assure its accuracy.*

Submit
Confirmation Page

Request Receipt

Your request for benefits for the week of **Sunday, 5/28/2017 through Saturday, 6/3/2017** has been received on: **June 12, 2017 00:00 AM**.

Payment Request Status

Your potential payment is **$704.00** (provided there is no additional activity on your claim). You can expect to receive your payment within 5 business days.

You have submitted a Continued Claims Benefit Request. To view this and other requests as well as payment history, select **View and Maintain My Account** the Payment Information.

**Print/Save** this confirmation for your records.

Weekly Benefit Request Status

The last eligible week for which you may claim benefits is the week ending **2/3/2018**.

You have weeks that you have not requested. You may request Continued Claims Benefits for the following weeks:

- **6/4/2017 through 6/10/2017**

**Claim Status**

You can **Request Weekly Benefits** or select **View and Maintain My Account Information** from 5:00 A.M. to 10:00 P.M. (Eastern Time) daily.
Welcome, PEYPSILPMN, HMYWHPBUNX

Benefits Overview

Claim Information
- Weekly Benefit Amount: $704
- Dependency Allowance: $0
- Potential Remaining Balance: $5,734
- Potential Weeks Left: 9

Claimant ID: 1344533
- Benefit Year: 2/6/2017 - 2/3/2018
- Last Requested Week: 5/28/2017 - 6/3/2017

Payments Overview

Recent Payments
- Payment Date: 05/31/2017, Amount: $599.00, Method: Debit Card
- Payment Date: 05/23/2017, Amount: $599.00, Method: Debit Card
- Payment Date: 05/19/2017, Amount: $599.00, Method: Debit Card

Payment Preferences
- Federal Tax Withholding: 10.00%
- State Tax Withholding: 5.10%
- Payment Method: Debit Card

Messages from DUA

Get instant account updates! Change your Preferred Contact Method to "Electronic" and receive instant notifications via email.