



HIV/AIDS Service and Resource Guide

Last Updated September, 2017

This Service and Resource Guide includes listings for HIV/AIDS services funded through the Massachusetts Department of Public Health (MDPH), the Boston Public Health Commission (BPHC), the Centers for Disease Control (CDC), and the Health Resources and Services Administration (HRSA). It has been created to assist providers in making appropriate referrals for individuals in need of HIV prevention, testing, treatment, medical case management, and other health and social services. It also includes resources for related topics including sexual assault, viral hepatitis, sexually transmitted infections, and substance abuse. Please contact the individual programs and agencies listed for more information about their available services, languages spoken, hours of operation, and eligibility requirements.

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Needle Exchange / Syringe Service Programs (SSP)

In addition to the exchange of new syringes for used ones, syringe services programs offer referrals to substance use treatment, HIV, HCV, and STD counseling and testing, and other harm reduction services.

AIDS Action Committee

Cambridge: 617-599-0246

AIDS Support Group of Cape Cod

Provincetown: 508-487-8311

AIDS Project Worcester

Worcester: 508-755-3773

Berkshire Medical Center – Healthy Steps

Pittsfield: 413-447-2654

Boston Public Health Commission (AHOPE)

Boston: 617-534-3976 (drop-in center)

Brockton Area Multi Services

Brockton: 508-583-3405

Greater Lawrence Family Health Center

Lawrence: 978-685-7663

Health Innovations - Healthy Streets

Lynn: 339-440-5633

Chelsea: 339-440-5633

Lynn Community Health Center

Lynn (Confidential #): 781-715-6237

Lynn (General #): 781-581-3900

North Shore Health Project

Gloucester: 978-283-0101

Seven Hills Behavioral Health

508-996-0546, 508-235-1012, or
508-523-6262 for the following sites:

Dartmouth, Fairhaven, Fall River,
New Bedford, Taunton, Wareham

Stanley Street Treatment and Resources

(SSTAR)

Fall River: 508-324- 3561

Tapestry Health

Greenfield: 413-221-7722 (cell)

Holyoke: 413-315-3732 x 1

Northampton: 413-586-0310

North Adams: 413-398-5603

Proper Disposal of Sharps and Syringes

The passage of M.G.L. Chapter 111, Section 127A allows for the purchase and possession of syringes and needles from a pharmacy without a prescription. It also calls for the safe and responsible disposal of sharps and syringes.

There are many syringe disposal sites across the Commonwealth. Information on safe disposal and a list of disposal sites is located at www.mass.gov/dph/aids/needles-syringes.

Overdose Education and Naloxone Distribution (OEND) Programs

Overdose Education and Naloxone Distribution (OEND) programs offer counseling and referrals to substance abuse treatment for all participants who are using opioids. These programs train opioid users, their families, and their friends on how to prevent and recognize an overdose and what to do if one occurs. For more information, visit www.mass.gov/dph/bsas or www.mass.gov/opioids.

AIDS Action Committee

Boston and Cambridge: 617-437-6200

AIDS Project Worcester

Worcester: 508-755-3773

AIDS Support Group of Cape Cod

Falmouth: 774-763-6656

Hyannis: 508-778-1954

Provincetown: 508-487-8311

Berkshire Medical Center – Healthy Steps

Pittsfield: 413-447-2654

Boston Public Health Commission

Boston: 617-534-5072 or 617-534-3967

Brockton Area Multi-Services

Brockton: 508-583-3405

Greater Lawrence Family Health Center

Lawrence: 978-685-7663

Health Innovations – Healthy Streets

Lynn: 339-440-5633

Chelsea: 339-440-5633

English, Spanish

Holyoke Health Center

Holyoke: 413-420-2897

Justice Resource Institute

Framingham (RISE): 508-935-2960

Lowell Community Health Center

Lowell: 978-322-8657

Lowell House

Lowell: 978-459-8656

Manet Community Health Center

Quincy: 857-939-4108

North Shore Health Project

Gloucester: 978-283-0101

Seven Hills Behavioral Health

508-996-0546, 508-235-1012, or
508-523-6262 for the following sites:

Dartmouth, Fairhaven, Fall River,
New Bedford, Taunton, Wareham

Stanley Street Treatment and Resources (SSTAR)

Fall River: 508-324- 3561

Tapestry Health

Greenfield: 413-773-8888

Holyoke: 413-315-3732 x 1

North Adams: 413-398- 5603

Northampton: 413-586-0310

Springfield: 413-363-9472

Victory Programs

Boston: 617-927-0836

Chapter 192 of the Acts of 2012, known as “Melissa’s Law” and “Crime Bill,” ensures that a person who experiences a drug-related overdose and is in need of medical assistance, and in good faith, seeks such medical assistance, or is the subject of such a good faith request for medical assistance, shall not be charged or prosecuted for possession of a controlled substance.

Pre-Exposure Prophylaxis (PrEP) Navigator Programs

PrEP, a pill taken every day, is a highly effective tool to prevent HIV. PrEP is used by HIV-negative people at high risk of getting HIV. It is an especially helpful tool for men who have sex with men (MSM), transgender women who have sex with men, and people who are in an ongoing sexual relationship with someone who is HIV-positive. To learn more: www.mass.gov/dph/prep.

PrEP navigators help people determine if PrEP might be right for them and can help them access it. Insurance usually covers PrEP; there are also programs to help pay the prescription costs. To learn more: <https://crine.org/>

AIDS Project Worcester

Worcester: 508.755.3773 x14

AIDS Support Group of Cape Cod

Provincetown: 508-487-8311

BAGLY

Boston: 857-313-6693 or 857-313-6630

Boston Medical Center: STD Clinic & Project Trust

Boston: 617-414-7064 or 617-505-2534

Codman Square Community Health Center

Boston: 617-822-8350

East Boston Neighborhood Health Center

East Boston: 617-568-6261

Fenway Health: Main Site & South End

Boston: 857-313-6693 or 857-313-6630

Greater Lawrence Family Health Center

Lawrence: 978-689-6664 or 978-685-7663

Greater New Bedford Community Health Center

New Bedford: 508-992-6553

Lowell Community Health Center & METTA Center

Lowell: 978-221-6767

Massachusetts General Hospital*STD/GID Clinic

Boston: 617-724-7864

Multicultural AIDS Coalition

Dorchester: 617-238-2404

Outer Cape Health Services

Provincetown: 508-487-9395 x2031

Seven Hills Behavioral Health

New Bedford: 508-996-0546

Sidney Borum Health Center

Boston: 857-313-6693 or 857-313-6630

Tapestry Health Health

Springfield: 413-586-2016 x 126

UMass Medical School

Worcester: 508-793-6579

Non-Occupational Post Exposure Prophylaxis (nPEP)

Non-occupational post-exposure prophylaxis (nPEP) for HIV is the use of antiretroviral drugs, as soon as possible after a high-risk exposure to HIV, to reduce (but not eliminate) the possibility of HIV infection. Treatment should be started promptly, preferably within the first several hours after an exposure. **It should be administered within 48 hours of a high-risk exposure (not to exceed 72 hours).**

nPEP is only recommended for high risk exposures like:

- Unprotected vaginal or anal sex with known (or likely) HIV-positive partner
- Injection drug use needle exposure
- After a sexual assault

Any prescribing clinician can provide nPEP. Individuals can go to their primary care provider, community health center, urgent care center, or hospital emergency room for evaluation. nPEP is covered by most insurance, but for those who are uninsured/underinsured, the HIV Drug Assistance Program (HDAP) can be used to pay for nPEP. Go to <http://crine.org/hdap/npep/npep-enrolled-sites/> for a list of sites enrolled to use HDAP for nPEP.

Sexual Assault and Intimate Partner Violence

Sexual Assault Nurse Examiners (SANE):

SANEs are specially trained and certified professionals skilled in performing quality forensic medical-legal exams. The SANEs are available by beeper and respond immediately, when requested by a physician, to the designated SANE hospital ready to care for an individual twelve years of age and over who has experienced a sexual assault. SANE protocols as well as a complete listing of Regional SANE Coordinators, designated SANE hospitals, and rape crisis centers may be found at www.mass.gov/dph/sane or by calling 617-624-5432.

Rape Crisis Hotline and Crisis Centers:

There is a 24/7 statewide hotline and 17 rape crisis centers across the state. To speak to a hotline counselor or find the center serving your town, call the hotline at 800-223-5001 or visit www.mass.gov/dph/sexualassaultservices.

Intimate Partner Violence:

Jane Doe, Inc. - The MA Coalition Against Sexual Assault and Domestic Violence
617-248-0922
www.janedoe.org or www.janedoe.org/find_help

SafeLink - Massachusetts Violence Hotline
(Statewide, 24/7)
877-785-2020
www.casamyrna.org

National Domestic Violence Hotline
(Domestic violence support outside of Massachusetts)
800-799-SAFE (800-799-7233)
www.thehotline.org

Integrated HIV, STD, and Hepatitis Prevention and Screening Programs

Prevention and Screening services funded through the Office of HIV/AIDS are delivered in an integrated manner and offer testing for HIV, hepatitis C, and sexually transmitted diseases (STD) including Chlamydia, gonorrhea, and syphilis. All sites provide testing for at-risk individuals on a limited basis and may restrict testing to people who meet certain eligibility requirements or who participate in their other prevention programs. Some sites also offer STD treatment. Testing and treatment is also provided at private physician's offices, community health centers, family planning agencies, and hospitals. For more information, call the sites below.

*Indicates agencies funded by Boston Public Health Commission or Centers for Disease Control and Prevention which may offer services differently than the Massachusetts Department of Public Health.

MSM = Men who have Sex with Men
PWID = People Who Inject Drugs
PLWHA = People Living With HIV/AIDS

PrEP= Pre-exposure Prophylaxis
OEND= Overdose Education and Naloxone Distribution
SSP=Syringe Service Program

Greater Boston Prevention and Screening Programs

ABCD Health Services*

Serves: Youth of Color

- Targeted Prevention Services

Boston: 617-348-6206
English, Spanish

AIDS Action Committee

Serves: MSM, PWID, At-risk Youth, Transgender Individuals, Active Substance Users

- HIV, STD, and Hepatitis Testing
- Targeted Prevention Services
- OEND/SSP

Boston: 617-437-6200
 Cambridge 617-661-3040
English, Spanish

Boston Happens

Serves: Young MSM, PWID, Transgender Individuals

- HIV, STD, and Hepatitis Testing
- Targeted Prevention Services

Boston (Children's Hospital): 617-355-2735
 Boston (Martha Eliot Health Center): 617-971-7829
English, Spanish, Haitian Creole

Boston Health Care for the Homeless

Serves: At-risk Homeless Individuals

- HIV, STD, and Hepatitis Testing
- Hepatitis Vaccinations
- Targeted Prevention Services

Boston: 857-654-1641
English, Spanish, Haitian Creole

Boston Living Center

Serves: PLWHA

- Targeted Prevention Services

Boston: 617-236-1012
English, Spanish

Boston Medical Center

Serves: MSM, PWID, PLWHA, Partners of PLWHA, Other At-risk Individuals

- HIV, STD, and Hepatitis Testing
- STD Treatment
- Hepatitis Vaccinations
- Targeted Prevention Services
- PrEP Navigation

Boston: 617-414-4290
English, interpreters available for other languages

Boston Public Health Commission (AHOPE)

Serves: PWID

- HIV, STD, and Hepatitis Testing
- Targeted Prevention Services
- OEND/SSP

Boston: 617-534-3976 (drop in)
English, Spanish

Cambridge Health Alliance

Serves: At-risk Immigrants and Refugees, PLWHA

- HIV, STD, and Hepatitis Testing
- Hepatitis Vaccinations
- Targeted Prevention Services

Cambridge/Somerville/Malden/Everett: 617-591-6767
English, Spanish, Haitian Creole, Portuguese

Codman Square Health Center

Serves: MSM, Communities of Color

- HIV, STD, and Hepatitis Testing
- Targeted Prevention Services
- PrEP Navigation

Dorchester: 617-822-8350

*English, Spanish, Haitian Creole***Dimock Community Health Center**

Serves: Communities of Color

- HIV, STD, and Hepatitis Testing
- Targeted Prevention Services

Roxbury: 617-442-8800

*English, Spanish, Haitian Creole, interpreters available for other languages***East Boston Neighborhood Health Center**

Serves: Latino/as, PWID, MSM, Transgender Individuals, Immigrants

- Targeted Prevention Services
- PrEP Navigation

East Boston: 617-568-4490

*English, Spanish, Portuguese, interpreters available for other languages***Fenway Health**

Serves: MSM, Transgender Individuals, Active Substance Users

- HIV, STD, and Hepatitis Testing
- STD Treatment
- Hepatitis Vaccinations
- Targeted Prevention Services
- PrEP Navigation

Boston: 617-927-6227

*English, Spanish, interpreters available for other languages***Harbor Health Services***

Serves: Youth of Color

- Targeted Prevention Services

Mattapan: 617-533-2228

*English, Spanish***Health Innovations – Healthy Streets**

Serves: PWID, Partners of PWID, Active Substance Users, Homeless Individuals, Sex Workers

- HIV, STD, and Hepatitis Testing
- OEND
- Targeted Prevention Services

Lynn: 339-440-5633

Chelsea: 339-440-5633

*English, Spanish***Justice Resource Institute**

Serves: At-risk Youth, MSM, PWID, Immigrants and Refugees

- HIV, STD, and Hepatitis Testing
- Targeted Prevention Services
- OEND/SSP
- PrEP Navigation

Boston (Boston Glass): 857-399-1920

Boston (BAGLY): 617-227-8378

Framingham (RISE): 508-935-2960

*English, Spanish***Massachusetts Alliance of Portuguese Speakers - MAPS**

Serves: Portuguese/Cape Verdean speaking communities, immigrants, MSM, women

- HIV, STD, and Hepatitis Testing
- Targeted Prevention Services

Boston (Brighton): 617-787-0557

Somerville: 617-764-2091

Dorchester: 617-825-5897

Framingham: 508-872-2652

*English, Spanish, Portuguese***Massachusetts General Hospital*STD/GID Clinic**

Serves: MSM, PWID, High-risk Heterosexuals

- HIV, STD, and Hepatitis Testing
- STD Treatment
- Hepatitis Vaccinations
- Targeted Prevention Services
- PrEP Navigation

Boston): 617-724-1864

*English, Spanish, interpreters available for other languages***Mattapan Community Health Center**

Serves: PWID, MSM, Immigrants

- HIV, STD and Hepatitis Testing
- Targeted Prevention Services

Boston: 617-898-9005

*English, Spanish, Haitian Creole***Multicultural AIDS Coalition**

Serves: Women of Color, Sub Saharan Africans, Black MSM, Immigrants and Refugees

- HIV, STD and Hepatitis Testing
- Targeted Prevention Services
- PrEP Navigation

Boston: 617-442-1622

Roxbury: 617-541-1050 (Women of Color AIDS Council)

English, Spanish

Sociedad Latina, Inc.

Serves: Youth of Color

- Targeted Prevention Services

Boston: 617-442-4299

*English, Spanish***Victory Programs**

Serves: PLWHA, High-risk Men/Women, MSM, PWID, Communities of Color

- HIV, STD, and Hepatitis Testing
- OEND
- Targeted Prevention Services
- Substance Use Services

Boston: 617-927-0836

*English, Spanish***Whittier Street Health Center***

Serves: Young MSM of Color

- Targeted Prevention Services

Boston: 617-427-1000 (ask for HIV services)

*English, Spanish***Youth and Family Enrichment Services (YoFES)***

Serves: Haitian Youth

- Targeted Prevention Services

Boston: 617-364-0370

English, Haitian Creole

Northeast Region Prevention and Screening Programs

Greater Lawrence Family Health Center

Serves: PWID, Active Substance Users, Homeless Individuals, Immigrants and Refugees

- HIV, STD, and Hepatitis Testing
- Hepatitis Vaccinations
- Targeted Prevention Services
- OEND/SSP
- PrEP Navigation

Lawrence: 978-685-7663

*English, Spanish, interpreters available for other languages***Health Innovations – Healthy Streets**

Serves: PWID, Partners of PWID, Active Substance Users, Homeless Individuals, Sex Workers

- HIV, STD, and Hepatitis Testing
- OEND
- Targeted Prevention Services

Lynn: 339-440-5633

Chelsea: 339-440-5633

*English, Spanish***Lowell Community Health Center**

Serves: MSM, PWID, Sub Saharan Africans, PLWHA, Immigrants and Refugees, Active Substance Users

- HIV, STD, and Hepatitis Testing
- STD Treatment
- Hepatitis Vaccinations
- Targeted Prevention Services
- OEND/SSP
- PrEP Navigation

Lowell: 978-937-9700

*English, Spanish, Portuguese, Khmer, interpreters available for other languages***Lynn Community Health Center**

Serves: MSM, PWID, Partners of PWID, PLWHA, Communities of Color

- HIV, STD, and Hepatitis Testing
- Hepatitis Vaccinations
- Targeted Prevention Services

Lynn: 781-581-3900

*English, Spanish, interpreters available for other languages***Massachusetts Alliance of Portuguese Speakers - MAPS***

Serves: Portuguese Speaking MSM; Portuguese Speaking Women At-risk

- HIV, STD, and Hepatitis Testing
- Targeted Prevention Services

Lowell: 978-970-1256

Framingham: 508-872-2652

*English, Spanish, Portuguese***North Shore Health Project**

Serves MSM, PWID, PLWHA

- HIV, STD, and Hepatitis Testing
- OEND/SSP
- Targeted Prevention Services

Gloucester: 978-283-0101

English, Spanish

Central Region Prevention and Screening Programs

AIDS Project Worcester

Serves: MSM, PWID, Active Substance Users, Immigrants and Refugees, Sub Saharan Africans

- HIV, STD, and Hepatitis Testing
- Targeted Prevention Services
- OEND/SSP
- PrEP Navigation

Worcester: 508-755-3773

English, Spanish

Edward M. Kennedy Health Center

Serves: PWID, Partners of PWID, PLWHA, Sub Saharan Africans, Communities of Color

- HIV, STD, and Hepatitis Testing
- Hepatitis Vaccinations
- Targeted Prevention Services

Worcester: 800-853-2288

English, Spanish, Portuguese

Family Health Center of Worcester

Serves: MSM, PWID, Immigrants and Refugees

- HIV, STD and Hepatitis Testing
- Targeted Prevention Services

Worcester: 508-860-7930

Albanian, Arabic, French, Nepalese, Portuguese, Vietnamese

Massachusetts Alliance of Portuguese Speakers - MAPS

Serves: Portuguese/Cape Verdean speaking communities, immigrants, MSM, women

- HIV, STD, and Hepatitis Testing
- Targeted Prevention Services

Boston (Brighton): 617-787-0557

Somerville: 617-764-2091

Dorchester: 617-825-5897

Framingham: 508-872-2652

English, Spanish, Portuguese

Southeast Region Prevention and Screening Programs

AIDS Support Group of Cape Cod

Serves: MSM, PWID, PLWHA

- HIV, STD, and Hepatitis Testing
- Targeted Prevention Services
- OEND/SSP
- PrEP Navigation

Hyannis: 508-778-1954

Falmouth: 774-763-6656

Provincetown: 508-487-8311

English

Brockton Area Multi-Services (BAMSI)

Serves: PWID, Commercial Sex Workers

- HIV, STD, and Hepatitis Testing
- Targeted Prevention Services
- OEND/SSP

Brockton (C.O.P.E. Center): 508-583-3405

English, Spanish

Brockton Neighborhood Health Center

Serves: MSM, PWID, Partners of PWID, Communities of Color

- HIV, STD, and Hepatitis Testing
- STD Treatment
- Targeted Prevention Services

Brockton: 508-894-3566

English, Spanish, Portuguese, French, Cape Verdean Creole, Haitian Creole

Cape Cod Hospital/IDCS

Serves: MSM, PWID, Immigrants and Refugees

- HIV, STD, and Hepatitis Testing
- STD Treatment
- Hepatitis Vaccinations
- Targeted Prevention Services

Hyannis: 508-862-5639

English, Spanish, French, Portuguese

Greater New Bedford Community Health Center

Serves: MSM, PWID

- HIV, STD, and Hepatitis Testing
- Hepatitis Vaccinations
- Targeted Prevention Services
- PrEP Navigation

New Bedford: 508-992-6553 x299, x131

English, Spanish, Portuguese

Health Imperatives

Serves: MSM, PWID, Immigrants and Refugees

- HIV, STD and Hepatitis Testing
- STD Treatment
- Hepatitis Vaccinations
- Targeted Prevention Services

Plymouth: 508-367-1963

Hyannis: 508-771-8010

Martha's Vineyard: 508-367-1963

Nantucket: 508-228-9189

Wareham: 508-367-1963

English, Spanish, French, Portuguese

Manet Community Health Center

Serves: PWID

- HIV, STD, and Hepatitis Testing
- Hepatitis Vaccinations
- Targeted Prevention Services
- OEND

Quincy/Weymouth: 857-939-4108

*English, Chinese***Stanley Street Resource and Treatment - SSTAR**

Serves: MSM, PWID, PLWHA, Partners of PWID

- HIV, STD, and Hepatitis Testing
- STD Treatment
- Hepatitis Vaccinations
- Targeted Prevention Services

Fall River: 508-324-3561

*English, Spanish, Portuguese***Seven Hills Behavioral Health**

- HIV, STD, and Hepatitis Testing
- Hepatitis Vaccinations
- Targeted Prevention Services
- OEND/SSP

508-996-0546, 508-235-1012, or

508-523-6262 for the following sites:

Dartmouth, Fairhaven, Fall River,

New Bedford, Taunton, Wareham

English, Spanish, Portuguese

Western Region Prevention and Screening Programs

Baystate Medical Center

Serves: MSM, PWID, Immigrants and Refugees

- HIV, STD, and Hepatitis Testing
- STD Treatment
- Hepatitis Vaccinations
- Targeted Prevention Services

Springfield (Brightwood): 413-794-4458

Springfield (Mason Square): 413-794-8723

Springfield (High Street): 413-794-0811

*English, Spanish, interpreters available for other languages***Berkshire Medical Center**

Serves: MSM, PWID

- HIV Testing
- Targeted Prevention Services
- OEND/SSP

Pittsfield: 413-447-2654

*English***Caring Health Center**

Serves: Latino/Latinas

Active Substance Users

- HIV, STD, and Hepatitis Testing
- Targeted Prevention Services

Springfield: 413-739-1100

*English, Spanish***Holyoke Health Center**

Serves: MSM, PWID, Partners of PWID, Latino/Latinas

- HIV, STD, and Hepatitis Testing
- Targeted Prevention Services
- OEND

Holyoke: 413-420-2255

Chicopee: 413-420-2256 (by appointment only)

*English, Spanish***Tapestry Health**

Serves: MSM, PWID, Partners of PWID, Active Substance Users, Latino/Latinas

- HIV, STD, and Hepatitis Testing
- Targeted Prevention Services
- OEND/SSP
- PrEP Navigation

Greenfield: 413-773-8888

Holyoke: 413-315-3732 x1

North Adams: 413-398-5603

Northampton (SSP): 413-586-0310

Pittsfield: 413-443-2844

Springfield (La Voz): 413-363-9472

English, Spanish

Partner Services Program for HIV and STDs

When people in Massachusetts are diagnosed with one of several sexually transmitted diseases (STDs), the Massachusetts Department of Public Health provides sexual health services. These services are all free, voluntary, and confidential. If patients have been diagnosed with HIV or another STD, specially-trained staff called field epidemiologists can help them:

- understand how STDs are transmitted
- identify strategies for reducing the likelihood of acquiring or transmitting STDs in the future
- notify partners of a potential exposure

- explain the importance of routine screenings, treatment, and/or ongoing care
- identify and address barriers that might keep someone from getting screened, treated, or remaining in care
- obtain condoms and other prevention tools

For More Information or Assistance:
617-983-6999 or www.mass.gov/dph/psp.

Clinic and Community Based Services for People Living with HIV/AIDS

There are a range of services in clinic and community-based settings across the state for people living with HIV/AIDS (PLWHA). The majority of agencies are funded to provide medical case management. Components of medical case management include the coordination of medical and support services, adherence support, sexual health promotion, and substance use risk reduction. Agencies either directly provide, or coordinate access to, housing search and advocacy, benefits counseling, and home-based services. Other services available include peer support, nutrition/food services, legal services, client advocacy, mental health, substance abuse, primary care, dental, and rent/utility assistance. See the agency listings below for details about available services in your area.

Greater Boston Services for PLWHA

AIDS Action Committee

Provides: Medical Case Management, Peer Support, Housing Search and Advocacy, Rental Assistance, Client Advocacy, Mental Health Services
Boston: 617-437-6200
Cambridge: 617-661-3040
English, Haitian Creole, Portuguese, Spanish

Bay Cove Human Services

Provides: Substance Abuse Services
Boston: 617-371-3000
English, Spanish, French

Boston Health Care for the Homeless

Provides: Medical Case Management, Medical Transportation
Boston: 857-654-1000
English, Spanish

Boston Living Center (Victory Programs' BLC)

Provides: Food Services, Substance Abuse Services
Boston: 617-236-1012
English, Spanish

Boston Medical Center

Provides: Medical Case Management, Peer Support
Boston: 617-414-7053
English, Spanish, Portuguese, French, German, Haitian Creole

Boston Medical Center – The Spark Center

Provides: Medical Case Management, Medical Transportation, Mental Health, Support for Children and Adolescents Living with HIV
Mattapan: 617-534-2050 x 220
English, Haitian Creole, French, Spanish

Boston Public Health Commission Homeless Services/Safe Harbor Program

Provides: Medical Case Management
Boston: 617-591-6767
English, Spanish

Cambridge Health Alliance

Provides: Medical Case Management
Cambridge, Somerville: 617-665-1001
English, Spanish, Haitian Creole, Portuguese

Casa Esperanza, Inc.

Provides: Medical Case Management, Medical Transportation, Peer Support, Residential Substance Abuse Services
 Roxbury: 617-445-1123
English, Spanish

Catholic Charitable Bureau of the Archdiocese of Boston

Provides: Psychosocial Support
 Boston: 617-541-0100
English, Haitian Creole

Codman Square Health Center

Provides: Medical Case Management, Medical Transportation
 Dorchester: 617-825-9660
English, Spanish, Haitian Creole

Commonwealth Land Trust

Provides: Medical Case Management for Residents Only
 Boston: 617-445-4075
English, Spanish

Community Servings Inc.

Provides: Medical Nutritional Services
 Various locations: 617-522-7777
English, Spanish

DEAF, Inc.

Provides: Medical Case Management
 Boston: 617-254-4041, 617-254-4041 (TTY/V)
English, ASL

Dimock Community Health Center

Provides: Medical Case Management, Medical Transportation, Mental Health Services, Peer Support
 Roxbury: 617-442-8800
English, Spanish, Haitian Creole, interpreters available for other languages

East Boston Neighborhood Health Center

Provides: Medical Case Management, Medical Transportation, Peer Support
 Boston: 617-568-4490
English, Spanish

Fenway Health

Provides: Medical Case Management
 Boston: 617-267-0900
English, Spanish

Harbor Health Services, Inc.

Provides: Medical Case Management, Housing Services
 Dorchester: 617-282-3200
English, Spanish

Justice Resource Institute

Provides: Medical Transportation, Peer Support, Housing Services, Substance Abuse Services
 Boston, Framingham: 617-457-8142
English, Spanish

Massachusetts General Hospital-Chelsea Health Center

Provides: Medical Case Management
 Chelsea: 617-887-3741
English, Spanish

Multicultural AIDS Coalition / Casa Iris

Provides: Peer Support, Medical Transportation
 Jamaica Plain: 617-238-2496
English, Spanish

PACT

Provides: Medical Case Management
 Dorchester: 617-474-8500
English, Spanish

Pine Street Inn/Paul Sullivan Housing

Provides: Medical Case Management for Residents of Rockwell Street only
 Dorchester: 617-892-8801
English, Spanish

Massachusetts Alliance of Portuguese Speakers - MAPS

Provides: Medical Case Management
 Cambridge: 617-864-7600
English, Spanish, Portuguese, Cape Verdean

Upham's Corner Health Center

Provides: Medical Case Management
 Dorchester: 617-825-9206
Spanish, Haitian Creole

Victory Programs, Inc.

Provides: Food Services, Substance Abuse Services
 Boston: 617-541-0222
English, Spanish

Whittier Street Health Center

Provides: Medical Case Management, Medical Transportation, Peer Support
 Boston: 617-427-1000
English, Spanish

Metro West Services for PLWHA

JRI Health

Provides: Medical Case Management, Peer Support
 Framingham (Program Rise): 508-935-2960
English, Spanish, Portuguese

MetroWest Medical Center

Provides: Medical Case Management
 Framingham: 508-383-1145
English, Spanish

South Middlesex Opportunity Council, New Beginnings at Bethany Hill

Provides: Medical Case Management for residents only
 Framingham: 508-370-3986
English, Spanish

Central Region Services for PLWHA

AIDS Project Worcester

Provides: Food Services, Medical Transportation, Peer Support, Mental Health Services, Housing Search and Advocacy
 Worcester: 508-755-3773
English, Spanish

Community Health Link

Provides: Medical Case Management
 Worcester: 508-860-1168
English, Spanish

Community Servings Inc.

Provides: Medical Nutritional Services
 Various locations: 617-522-7777
English, Spanish

Edward M. Kennedy Community Health Center

Provides: Medical Case Management, Medical Transportation, Client Advocacy, Primary Care
 Worcester: 1-800-853-2288
English, Spanish

GAAMHA Inc. (Pathway House)

Provides: Substance Abuse Services - Residential
 Gardner: 978-632-0934
English

Montachusett Opportunity Council

Provides: Medical Case Management, Peer Support, Food Services, Medical Transportation
 Fitchburg: 978-345-4366 x247 (English) x246 (Spanish)
English, Spanish

UMass Memorial Medical Center

Provides: Medical Case Management
 Worcester: 508-334-1000
English, Spanish, Portuguese, French

Northeast Region Services for PLWHA

AIDS Action Committee

Provides: Medical Case Management, Peer Support, Food Services
 Lynn: 781-581-2393
English, Spanish

Commonwealth Land Trust

Provides: Medical Case Management for Residents Only
 Lawrence: 617-445-4075
English, Spanish

Community Servings Inc.

Provides: Medical Nutritional Services
 Various Locations: 617-522-7777
English, Spanish

Greater Lawrence Family Health Center

Provides: Medical Case Management, Peer Support, Medical Transportation
 Lawrence/Haverhill: 978-685-7663 x 8505
English, Spanish

Lowell Community Health Center

Provides: Medical Case Management, Peer Support, Acupuncture
 Lowell: 978-937-9700
English, Spanish, Portuguese, French, Khmer, interpreters available for other languages

Lynn Community Health Center

Provides: Medical Case Management, Medical Transportation
 Lynn: 781-581-3900
English, Spanish

North Shore Health Project

Provides: Medical Case Management, Food Services, Peer Support
 Gloucester: 978-283-0101
English

Southeast Region Services for PLWHA

Beth Israel-Deaconess Hospital-Plymouth – ACCESS Program

Provides: Medical Case Management, Medical Transportation
 Plymouth: 508-732-8982
English, Spanish, ASL, interpreters available for other languages

Brockton Area Multi-Services (BAMSI)

Provides: Medical Case Management, Peer Support, Food Services, Housing Search and Advocacy
 Brockton: 508-580-0219
English, Spanish, Portuguese, French, Cape Verdean Creole, Haitian Creole

Brockton Neighborhood Health Center

Provides: Medical Case Management, Peer Support
 Brockton: 508-894-3437
English, Spanish, Haitian Creole, French, Portuguese, Cape Verdean Creole

Community Counseling of Bristol County

Provides: Medical Case Management, Peer Support, Housing Search and Advocacy, Food Services
 Taunton: 508-977-8142
English, Portuguese

Community Servings Inc.

Provides: Medical Nutritional Services
 Various locations: 617-522-7777
English, Spanish

Father Bill’s and Mainspring

Provides: Housing Search and Advocacy
 Quincy: 508-427-6448
English

Greater New Bedford Community Health Center

Provides: Medical Case Management, Peer Support
 New Bedford: 508-992-6553 x156
English, Spanish, Portuguese

Seven Hills Behavioral Health

Provides: Medical Case Management, Peer Support,
 New Bedford: 508-996-0546
English, Spanish, Portuguese

Stanley Street Treatment & Resources - SSTAR

Provides: Medical Case Management
 Fall River: 508-324-3543
English, Spanish, Portuguese

Steppingstone Incorporated

Provides: Medical Case Management, Housing Search and Advocacy, and Peer Support
 Fall River: 508-674-2788 x 108
 New Bedford: 508-984-7514
English, Spanish, Portuguese

Cape and Islands Region Services for PLWHA

AIDS Support Group of Cape Cod

Provides: Medical Case Management, Peer Support, Housing Search and Advocacy, Food Services, Acupuncture
 Hyannis: 508-778-1954
 Provincetown: 508-487-9445
English, Portuguese (Hyannis location only)

Cape Cod Hospital – IDCS

Provides: Medical Case Management
 Hyannis: 508-862-5639
 Falmouth: 508-495-7190
English, Spanish, Portuguese, French, Cape Verdean Creole

Outer Cape Health Services

Provides: Medical Case Management
 Provincetown: 508-487-9395 x2031
English, Spanish

Western Region Services for PLWHA

A Positive Place (Cooley Dickinson Hospital)

Provides: Medical Case Management, Peer Support
 Northampton: 413-586-8288 x 5
English, Spanish

Baystate Medical Center

Provides: Medical Case Management
 Springfield: 413-794-0195
English, Spanish, interpreters available for other languages

Berkshire Medical Center

Provides: Medical Case Management, Peer Support
 Pittsfield: 413-447-2516
English, Spanish, interpreters available for other languages

Gandara Mental Health Center

Provides: Medical Case Management
 West Springfield: 413-736-8329
English, Spanish

Holyoke Health Center

Provides: Medical Case Management
 Holyoke: 413-420-2255
English, Spanish

Montachusett Opportunity Council, Inc.

Provides: Food Services, Medical Case Management, Medical Transportation, Peer Support
 Fitchburg: 978-345-7040
English, Spanish

River Valley Counseling Center

Provides: Medical Case Management, Peer Support, Housing Search and Advocacy, Food Services (Springfield only)
 Holyoke: 413-540-1214
 Springfield: 413-737-2437
English, Spanish

Tapestry Health

Provides: Medical Case Management, Food Services
 Springfield: 413-363-9472
 Greenfield: 413-773-8888
English, Spanish in Springfield location

Massachusetts Community AIDS Resource Enhancement Program (MassCARE)

MassCARE provides coordinated, comprehensive family-centered care for individuals living with HIV. Services are prioritized for children, adolescents, and women of reproductive age who are living with HIV/AIDS and their families. Services include medical case management, and peer support. The sites below provide these services including access to primary and HIV specialty care and services for families.

Brockton Neighborhood Health Center

Brockton: 508-894-3569

Lowell Community Health Center

Lowell: 978-322-8664

Family Health Center Worcester

Worcester: 508-860-7892

Health Care and Dental Coverage Programs

AIDS Clinical Trial Information Service

800-448-0440

www.aidsinfo.nih.gov

MassHealth

800-841-2900

www.mass.gov/masshealth

Community Research Initiative of New England (CRINE)

- HIV Drug Assistance Program (HDAP)
- PrEP Drug Assistance Program (PrEPDAP)
- Comprehensive Health Insurance Initiative (CHII)

888-253-2712

www.crine.org

Ryan White Dental Program (RWDP) Provides Oral Health Access Statewide

Phone: 617-534-2344

Fax: 617-534-2819

www.bphc.org/rwdp

Health Connector (Health Insurance)

877-623-6765

www.mahealthconnector.org

Drop-In Centers for People Living with HIV/AIDS

AIDS Action Committee

Roxbury: 617-437-6200

Cambridge: 617-661-3040

Cornerstone (AIDS Action Committee)

Lynn: 781-581-2393

AIDS Project Worcester

Worcester: 508-755-3773

River Valley Counseling Center Between Family & Friends Center

Springfield: 413-737-2437

AIDS Support Group of Cape Cod

Provincetown: 508-487-8311

North Shore Health Project

Gloucester: 978-283-0101

Boston Living Center

Boston: 617-236-1012

Seven Hills Behavioral Health

New Bedford: 508-996-0546

Legal Assistance Related to HIV/AIDS

AIDS Action Committee

Boston: 617.450.1317

www.aac.org

Gay & Lesbian Advocates & Defenders

Boston: 617-426-1350

www.glad.org

Harvard Law School Legal Services Center

Boston: 617-522-3003

www.law.harvard.edu/academics/clinical/lsc/help

HIV/AIDS Law Consortium of Western Massachusetts (Center for Human Development)

West Springfield: 413-306-5164

www.chd.org

JRI Health Law Institute

Boston: 617-988-8700

<https://jri.org/services/health-and-housing/health>

Legal Action Center

National: 212-243-1313

www.lac.org

State and City Agencies

Massachusetts Department of Public Health

617-624-6000

www.mass.gov/dph

MDPH Office of HIV/AIDS

617-624-5300

www.mass.gov/dph/aids

MDPH HIV/AIDS Surveillance Program

Main: 617-983-6560 Data Request: 617-983-6583

www.mass.gov/dph/cdc/aids

MDPH Division of Epidemiology & Immunization

617-983-6800

www.mass.gov/dph/epi and www.mass.gov/dph/imm

MDPH Partner Services Program

617-983-6999

www.mass.gov/dph/psp

MDPH Division of STD Prevention

866-749-7122 or 617-983-6940

www.mass.gov/dph/cdc/std

MDPH Viral Hepatitis Program

617-983-6800

www.mass.gov/hepc

MDPH Tuberculosis Prevention & Control

617-983-6970

www.mass.gov/dph/cdc/tb

MDPH Refugee and Immigrant Health

617-983-6590

www.mass.gov/dph/refugee

MDPH Bureau of Substance Abuse Services

617-624-5111

www.mass.gov/dph/bsas

MDPH Bureau of Community Health & Prevention

617-624-6060

www.mass.gov/dph/healthpromotion

Massachusetts Community AIDS Resource Enhancement Program (MassCARE)

617-994-9819

www.mass.gov/dph/masscare

Boston Public Health Commission

HIV/AIDS Service Division: 617-534-4559

Bureau of Recovery Services: 855-494-4057

www.bphc.org

State and National Hotlines

AIDS Info

800-448-0440

English, Spanish

www.aidsinfo.nih.gov

CDC National Health Hotline

(HIV, Hepatitis, STD, Other Health Questions)

800-232-4636

English, Spanish

www.cdc.gov/hiv

Massachusetts Substance Abuse Information & Referral Helpline

800-327-5050

English, Spanish, interpreters available for other languages

www.helpline-online.com

National Domestic Violence Hotline

800-799-SAFE (7233)

English, Spanish, interpreters available for other languages

www.thehotline.org

National Perinatal HIV Consultation & Referral Service Hotline (for Clinicians)

888-448-8765

English

www.nccc.ucsf.edu

SafeLink - Massachusetts Violence Hotline (Statewide, 24/7)

877-785-2020

English, Spanish, interpreters available for other languages

www.casamyrna.org

Educational Materials, Information, and Research Resources

Centers for Disease Control (CDC) – HIV/AIDS Topics

800-232-4636

www.cdc.gov/hiv

Massachusetts Health Promotion Clearinghouse

617-279-2240 ext. 950

www.mass.gov/maclearinghouse

National Institute on Drug Abuse (NIDA)

301-443-1124

www.nida.nih.gov

National Institute of Health (NIH)

800-448-0440

www.aidsinfo.nih.gov

Substance Abuse & Mental Health Services Administration (SAMHSA)

877-726-4727

www.samhsa.gov

Community Planning and Advisory Groups

The Massachusetts Integrated Prevention and Care Committee (MIPCC) The MIPCC is a health department facilitated group whose primary purpose is to act in an advisory capacity to the Office of HIV/AIDS (OHA). Active participation by individuals who have diverse expertise and experience, and a direct connection to HIV prevention and care services in Massachusetts, is prioritized. The MIPCC tasks are to provide feedback and proactive guidance on programmatic and policy approaches, and to inform the development and implementation of prevention and care initiatives for individuals living with and at risk for HIV infection in the Commonwealth. Additional information can also be found at www.mass.gov/dph/aids/mipcc.

The Statewide Consumer Advisory Board (SWCAB) The SWCAB is a group of up to 30 people living with HIV/AIDS. They are the voice of the HIV/AIDS community and the connection between the community and the OHA. The

membership reflects the profile of the HIV epidemic in Massachusetts in terms of race, ethnicity, gender, sexual orientation, mode of transmission, and geographic region. The mission of the SWCAB is to provide advice to the staff and senior management of the MDPH OHA, and to work collaboratively on a range of strategies, policies, and programmatic issues affecting the lives of consumers and individuals at risk. Additional information can also be found at www.mass.gov/dph/aids/swcab.

The Boston EMA (Eligible Metropolitan Area) Ryan White Part A Planning Council The Planning Council is an independent, federally required planning body convened by the Boston Public Health Commission (BPHC) and appointed by the Mayor of Boston to organize, evaluate, and prioritize Ryan White HIV funding in the Boston Eligible Metropolitan Area (EMA)ⁱ. Members include people living with HIV, health care providers, HIV service providers, and state and local government representatives. An annual recruitment drive occurs each spring, with applications due in late June. Meetings are also open to the public. The Ryan White Program was created to fill gaps in existing HIV/AIDS medical and support services and contains several parts. Part A of the Ryan White Program provides the funding for the Boston EMA and other urban areas most heavily impacted by the HIV/AIDS epidemic. Additional information can also be found at www.bostonplanningcouncil.org.

References

ⁱ A region of the Commonwealth that includes eastern Massachusetts through to and including Worcester, southeastern Massachusetts (excluding Cape Cod and the Islands), and northeastern Massachusetts as well as the three southern counties of New Hampshire.