

Coordination of Benefits Contacts for Massachusetts Health Carriers

HEALTH Carrier's Legal Name	Carrier's NAIC Number	Mailing address to be used for COB claims	E-mail address to be used for COB claims	Phone number to be used for COB claims	Special phone number prompts, if used	Facsimile phone number, if used
4 Ever Life Insurance Company	80985	GeoBlue. Attn: Claims Department. P.O. Box 1748, Southeastern, PA 19399-1748	claims@geo-blue.com	(855) 282-3517	Press 1 for services inside the US	(610) 482-9953
Aetna Health Inc.	95109	P.O. Box 981106, El Paso, TX 7998-1106	www.aetna.com/health-care-professionals/forms/contact-us-online.html	(800) 624-0756	None	(859) 455-8650
Aetna Life Insurance Company	60054	P.O. Box 981106, El Paso, TX 7998-1106	www.aetna.com/health-care-professionals/forms/contact-us-online.html	(888) 632-3862	None	(859) 455-8650
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc.	12219	One Enterprise Drive, North Quincy, MA 02171	Telephone is preferred method of contact.	(800) 444-6502	None	(617) 246-2093 or (617) 246-9967
Blue Cross and Blue Shield of Massachusetts, Inc.	53228	One Enterprise Drive, North Quincy, MA 02171	Telephone is preferred method of contact.	(800) 444-6502	None	(617) 246-2093 or (617) 246-9967
Boston Medical Center Health Plan, Inc.	13203	Claims Department. P.O. Box 55282, Boston, MA 02205-5282	OPLAdmin@bmchp-wellsense.org	(617) 748-6188	Press 1 for COB, then 2 for TPL	None
CeltiCare Health Plan of Massachusetts, Inc.	13632	HMS. 5615 High Point Dr., Suite 100, Irving TX, 75038	centenesubro@hms.com	(866) 389-2706	None	None
Cigna Health and Life Insurance Company	67369	P.O. Box 188061, Chattanooga, TN 37422-8061	Telephone is preferred method of contact.	(800) 244-6224	None	(877) 804-1443
ConnectiCare of Massachusetts, Inc.	95299	175 Scott Swamp Road, Farmington, CT 06032	mraulukait@connecticare.com	(860) 674-2054	Main contact is Maryanne Raulukaitis	None
Fallon Community Health Plan, Inc.	95541	P.O. Box 211308, Eagan, MN 55121-2908	contactcustomerservice@fallonhealth.org	(800) 868-5200	None	None
Fallon Health & Life Assurance Company	66828	P.O. Box 211308, Eagan, MN 55121-2908	contactcustomerservice@fallonhealth.org	(800) 868-5200	None	None
Harvard Pilgrim Health Care, Inc.	96911	1600 Crown Colony Drive, P.O. Box 699187, Quincy, MA 02169	Telephone is preferred method of contact.	(888) 888-4742 Ext. 38999	None	(617) 509-1483
HPHC Insurance Company, Inc.	18975	1600 Crown Colony Drive, P.O. Box 699187, Quincy, MA 02169	Telephone is preferred method of contact.	(888) 888-4742 Ext. 38999	None	(617) 509-1483
Health New England, Inc.	95673	One Monarch Place, Suite 1500, Springfield, MA 01144	cmail@hne.com	(413) 233-3314	(800) 842-4464, option 1, extension 3314	(413) 233-2709
National Guardian Life Insurance Company	66583	70 Genesee Street, Utica, NY 13502	claims@commercialtravelers.com	(800) 756-3702	None	(315) 797-0195
Neighborhood Health Plan, Inc.	11109	399 Revolution Dr., Somerville, MA 02145	TPL@nhp.org	(617) 772-5729	Press 2 for Third Party Liability callers	(617) 526-1918
Tufts Associated Health Maintenance Organization, Inc.	95688	705 Mt Auburn Street, Watertown, MA 02472-1508	Telephone is preferred method of contact.	(888) 884-2404	N/A- by providing the member's ID#, it should route the caller to a COB Representative	None
Tufts Health Public Plans, Inc.	14131	705 Mt Auburn Street, Watertown, MA 02472-1508	ThirdPartyLiability@tufts-health.com	(857) 257-1985	None	None
Tufts Insurance Company	60117	705 Mt Auburn Street, Watertown, MA 02472-1508	Telephone is preferred method of contact.	(888) 884-2404	N/A- by providing the member's ID#, it should route the caller to a COB Representative	None
UniCare Life & Health Insurance Company	80314	UniCare State Indemnity Plan. Customer Service Center. P.O. Box 9016, Andover, MA 01801-0916	Telephone is preferred method of contact.	(800) 442-9300	Member Prompts	None
UnitedHealthcare Insurance Company	79413	P.O. Box 740800, Atlanta, GA 30374-0800	Telephone is preferred method of contact.	(813) 890-4540	None	(855) 348-7291