

YOU'RE INVITED

Disability Employment Initiative (DEI): Best Practices Conference

WHEN

Thursday, March 1, 2018
9:00am- 4:00pm
Registration to begin at 8:00am

WHERE

College of the Holy Cross
1 College Street
Worcester, MA 01610

WHO

- Business Service Representatives
- Career Advisors
- Career Counselors
- Disability Resource Coordinators
- Veterans Services Representatives
- One-Stop Career Center Staff
- WDB Staff & Directors

COST

This conference is provided at no cost due to the support from the US Dept. of Labor Employment & Training Administration through the MA Disability Employment Initiative Grants.

A Conference for Public Workforce Development Professionals & Community Partners

By attending this one-day conference, you will:

- consider WIOA and what it means for customers with disabilities;
- explore the full meaning of accessibility (it's more than just ramps);
- learn communication and etiquette tips from people who live it;
- examine stereotypes and the impact attitudes have on customers;
- review best practices to prepare customers around disclosure and accommodation issues;
- come to a full understanding of why businesses strive to hire people with disabilities;
- develop current business outreach strategies and messages to overcome employer objections;
- discover new ways business service reps and career advisors can work together on behalf of customers with disabilities.

Click [Here](#) to Register!

Disability Employment Initiative (DEI) Best Practices Conference

March 1, 2018

Agenda

8:00 to 9:00 – Registration

9:00 to 9:15 - Welcoming Remarks - EOLWD Secretary Rosalin Acosta (invited)

9:15 to 9:30 – Disability and Career Centers 2018 - Core strategies for meeting the needs of customers with disabilities, impact of WIOA, and overview of the MA DEI. (David Hoff, Institute for Community Inclusion)

9:30 to 10:30 – DEI: Stories of Success – Panel presentation featuring perspectives of the career centers, customers, employers, and community partners.

10:30 to 10:45 – Break

10:45 to 12:00 – Breakout Sessions

Workshop 1: Successful Implementation of WIOA Section 188 to Ensure Customer Success

Overview of Section 188 of WIOA to ensure full access of people with disabilities to workforce development services; examples from a MA Career Center regarding their implementation.

Workshop 2: Business Engagement for Successful Employment of Customers with Disabilities

Inclusive business service outreach; the value proposition for business to include workers with disabilities as members of their workforce.

Workshop 3: Developing Effective Regional Partnerships

Developing effective partnerships to meet the needs of job seekers with disabilities as well as to build overall system capacity.

12:00 to 1:00 – Lunch - (HHS Commissioner MaryLou Sudders – invited)

1:00 to 2:15 – Breakout Sessions

Workshop 4: Successfully Serving Youth with Disabilities - Integrating the needs of youth with disabilities and enhancing career pathways for young people through cross-agency partnerships and other strategies.

Workshop 5: Universal Design and Disability Etiquette - Core principles of universal design and practical strategies for applying them within workforce development including key disability etiquette guidelines.

Workshop 6: Successfully Utilizing Ticket to Work for Ongoing Success

Leveraging Social Security's Ticket to Work program to enable customers to achieve employment success supported by Ticket revenue.

2:15 to 2:30 – Break

2:30 to 3:30 – Keynote Speaker – Disability-specific employer-driven training initiatives that result in successful employment outcomes and ROI for the company. (Richard S. Laferriere, CVS Health)