



DEVAL L. PATRICK
GOVERNOR
ANDREA J. CABRAL
SECRETARY

The Commonwealth of Massachusetts
Executive Office of Public Safety and Security
Department of Fire Services

P.O. Box 1025 ~ State Road

Stow, Massachusetts 01775

(978) 567~3100 Fax: (978) 567~3121

www.mass.gov/dfs



STEPHEN D. COAN
STATE FIRE MARSHAL

MEMORANDUM

To: Heads of Fire Department
From: Stephen D. Coan
State Fire Marshal
Date: October 1, 2014
RE: **Recall Notice**

The Consumer Product Safety Commission has issued a recall regarding ESL and Interlogix brand 400/500 series smoke detectors.

This recall involves thirty-three models of the 400 and 500 series Edwards (ESL)-branded and Interlogix smoke detectors hard-wired into a security system. The smoke detectors were made for professional installation and used primarily in commercial buildings, schools, hotels/motels, apartments, dormitories and homes as part of the fire alarm system. Additional information can be found in the attached recall notice, along with how to deal with replacing the models.

Further assistance is always available through the Division of Fire Safety on this and similar issues. If you have further questions, please contact the Code Compliance and Enforcement Unit at (978) 567-3375 or in Western, MA at (413) 587-3181.

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ESL, Interlogix Hard-Wired Smoke Alarms Recalled Due to Failure to Alert Consumers of a Fire

725

Recall date: AUGUST 13, 2014 | Recall number: 14-255



Recall Summary

Name of product:
ESL and Interlogix brand 400/500 series smoke detectors

Hazard:
Radio frequency interference can cause the smoke detectors to fail to alert consumers of a fire.

Remedy: [View Details](#)

Replace

Consumer Contact:

Edwards at (800) 655-4497 select option 5, from 8 a.m. to 5:30 p.m. ET Monday through Friday or online at www.edwardsfiresafety.com and click on Contact Us. Interlogix toll-free at (855) 286-8889 select option 2, from 5 a.m. to 5 p.m. PT Monday through Friday or online at www.interlogix.com and click on Customer Service for more information.

[Report an Incident Involving this Product ▶](#)

Search Recalls And News Alerts

From: _____ To: _____

Find Recalls By:

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Toll-free Consumer Hotline

800-638-2772 (TTY 301-595-7054)

Times: 8 a.m. - 5:30 p.m. ET; Messages can be left anytime

Call to get product safety and other agency information and to [report unsafe products](#).

Media Contact

Please use the below phone number for all media requests.

Phone: (301) 504-7908

Spanish: (301) 504-7800

[View CPSC contacts for specific areas of expertise ▶](#)

Recall Details

In conjunction with

Units
About 141,000 in U.S. and 13,000 in Canada

Description

Stay Connected

Follow us on Twitter | Get Email Alerts | Get the Recall Widget

Report an Unsafe Product

We are still interested in receiving incident or injury reports that are either directly related to this product recall or involve a different hazard with the same product.

[Report a Product on SaferProducts.gov ▶](#)

This recall involves thirty-three models of the 400 and 500 series Edwards (ESL)-branded and Interlogix smoke detectors hard-wired into a security system. Edwards and Interlogix smoke detectors are identical. The 2-wire or 4-wire detectors are round, white and measure 6 inches across by 2 inches high. The smoke detectors were made for professional installation and used primarily in commercial buildings, schools, hotels/motels, apartments, dormitories and homes as part of the fire alarm system. Recalled units have date codes 13084 through 14059 with the first two digits representing the year, for example: 13 for 2013 and 14 for 2014; and the last three digits representing the day of the year, for example: 084 is the 84th day of 2013, which is March 25, 2013. The initials ESL, the date code and one of the following model numbers are printed on a label on the back of the detector's cover and on the product's packaging.

400 series: 429AT, 429C, 429CAD, 429CRT, 429CST, 429CT, 429CTAD, 449AT, 449C, 449CRT, 449CSRH, 449CSRT, 449CST, 449CSTE, 449CT and 449CTE.

500 Series: 511C, 518C, 521B, 521BXT, 521B-10PKDMP, 521B-10PKG, 521BXT-10PKG, 521BXT-DMP-10PKG, 528B, 528CRXT, 541C, 541C-10PKG, 541CXT, 541CXT-10PK and 548C.

Incidents/Injuries

None.

Remedy

Customers should immediately contact their security or fire system provider to determine if any of their units are included in the recall. If so, they will receive free replacement and free installation of new smoke detectors. Consumers should not take the alarms out of service until the replacement alarm has been installed. Only professional installers should remove and replace these units.

Sold at

Alarm system, security equipment and electrical equipment contractors, dealers and installers for use in fire alarm systems for commercial buildings, hotels/motels, apartments, dormitories and homes from March 2013 to February 2014. The cost of the individual detectors varies between \$30 and \$50. The cost of the integrated alarm or security systems varies greatly.

Importers

UTC Fire & Security Americas Corporation Inc, of Arden Hills, Minn. owns the Interlogix assets. Edwards assets were acquired by Walter Kidde Portable Equipment Inc., of Mebane, N.C. in January 2014. Both importers are units of United Technologies Corp., of Hartford, Conn.

Manufacturer

Fyrnetics Limited of Hong Kong, China.

Manufactured in

China

The U.S. Consumer Product Safety Commission is charged with protecting the public from unreasonable risks of injury or death associated with the use of thousands of types of consumer products under the agency's jurisdiction. Deaths, injuries, and property damage from consumer product incidents cost the nation more than \$1 trillion annually. CPSC is committed to protecting consumers and families from products that pose a fire, electrical, chemical or mechanical hazard. CPSC's work to help ensure the safety of consumer products - such as toys, cribs, power tools, cigarette lighters and household chemicals — contributed to a decline in the rate of deaths and injuries associated with consumer products over the past 40 years.

Federal law bars any person from selling products subject to a publicly-announced voluntary recall by a manufacturer or a mandatory recall ordered by the Commission.

To report a dangerous product or a product-related injury go online to www.SaferProducts.gov or call CPSC's Hotline at (800) 638-2772 or teletypewriter at (301) 595-7054 for the hearing impaired. Consumers can obtain news release and recall information at www.cpsc.gov, on Twitter @USCPSC or by subscribing to CPSC's [free e-mail newsletters](#).

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