

**APPROVED UTILIZATION REVIEW AGENTS
&
MASSACHUSETTS CONTACTS
Revised 2/21/18**

ARROW MUTUAL LIABILITY INSURANCE CO.

Approved Site: Newton, MA 02467
MA Contact: Kathy McMillan, RN
Phone Number: (617) 244-5730 Ext: 107
Toll Free Number: (800) 457-9753

BERKLEY MEDICAL MANAGEMENT SOLUTIONS

Approved Site: Charlotte, NC 28273 and Irving, TX 75309
MA Contact: Chris Zimmiski, RN
Phone Number: (336) 605-7391
Toll Free Number: (855) 444-2667

BROADSPIRE SERVICES, INC.

Approved Site: Sunrise, FL 33323
MA Contact: Gaylan Brown, RN
Phone Number: (954) 693-1873
Toll Free Number: (800) 800-7660

CAREREVIEW, INC.

Approved Site: Arlington, TX 76006
MA Contact: Susan Mallinger, RN
Phone Number: (817) 861-4600 Ext: 117
Toll Free Number: (888) 274-6562 Ext/ 117

CAREWORKS MANAGED CARE SERVICES, INC.

Approved Site: Austin, TX 78758
MA Contact: Amy Holcomb
Phone Number: (512) 371-8420
Toll Free Number: (800) 580-2273

CHARTER MANAGEMENT REVIEW SERVICES

Approved Site: Boston, MA 02114
MA Contact: Anne Lindmark, RN
Phone Number: (617) 488-6500 Ext: 6510
Toll Free Number: (800) 748-0743

COMP MC, INC.

Approved Site: Wakefield, MA 01880
MA Contact: Rosemary Brindamour, RN
Phone Number: (781) 683-1099
Toll Free Number: (800) 383-4845

CONDUENT

Approved Site: Lakeland, FL 33803
MA Contact: Amy Arnold
Phone Number: (863) 669-0861 Ext: 2181
Toll Free Number: (888) 853-4735

CORVEL CORPORATION UTILIZATION REVIEW SERVICES

Approved Site: Acton, MA 01720
MA Contact: Jeffrey Rainville
Phone Number: (978) 266-5226
Toll Free Number: (800) 275-3943

COVENTRY HEALTH CARE WORKERS' COMPENSATION, INC.

Approved Site: Tampa, FL 33619
Approved Site: St. Louis, MO 63141
MA Contact: Isey Harris, RN
Phone Number: (314) 913-5590
Toll Free Number: (800) 354-3053

EK HEALTH SERVICES, INC.

Approved Site: San Jose, MA 95129
MA Contact: Glenn Crafts, DC
Phone Number: (408) 973-0888 Ext: 122
Toll Free Number: (877) 861-1595

EXAMWORKS, INC.

Approved Site: Woburn, MA 01801
MA Contact: Linda Eori
Phone Number: (781) 396-3519 Ext: 2356
Toll Free Number: (877) 467-6001

FUTURECOMP

Approved Site: West Springfield, MA 01089
MA Contact: Kimberly Ferris, RN
Phone Number: (423) 750-4246
Toll Free Number: (800) 817-5307

GENEX SERVICES, LLC

Approved Site: Wayne, PA 19087
MA Contact: Jennifer Plessl, RN
Phone Number: (800) 215-6245 Ext: 13363
Toll Free Number: (800) 844-4235

GUARDCO, INC.

Approved Site: Wilkes-Barre, PA 18703
MA Contact: Lydia Ems
Phone Number: (800) 673-2465 Ext: 5228
Toll Free Number: (888) 482-7320

THE HARTFORD FIRE INSURANCE COMPANY

Approved Site: Syracuse, NY 13202
MA Contact: J.A. McCollum
Phone Number: (860) 547-8823
Toll Free Number: (800) 662-5814

HDI – HEALTH DIRECT, INC.

Approved Sites: Dallas, TX 75244
MA Contact: Andrea Kazmercyk, JD, MPH
Phone Number: (860) 321-3815
Toll Free Number: (877) 479-3829

LIBERTY MUTUAL GROUP

Approved Site: Wausau, WI 54402
MA Contact: Lori Seymour, RN
Phone Number: (715) 870-6420
Toll Free Number: (800) 664-2273

MAXIMUS FEDERAL SERVICES, INC.

Approved Sites: Pittsford, NY 14534
MA Contact: Andrew Iserson
Phone Number: (585) 348-3111
Toll Free Number: (888) 866-6205

MEDINSIGHTS

Approved Site: Franklin, TN 37067
MA Contact: Jane S. Wharton, RN
Phone Number: (615) 778-5019
Toll Free Number: (800) 220-2517

PRIUM

Approved Site: Duluth, GA 30097
MA Contact: Titan Trimble
Phone Number: (678) 430-3788
Toll Free Number: (877) 400-4627

PROMESA HEALTH, INC.

Approved Site: Omaha, NE 68154
MA Contact: Rhonda Von Kaenel-Jensen, RN
Phone Number: (402) 827-3424 Ext: 4455
Toll Free Number: (800) 615-4320

RISING MEDICAL SOLUTIONS, INC.

Approved Sites: Chicago, IL 60654
MA Contact: Suda Miller
Phone Number: (330) 239-8412
Toll Free Number: (888) 678-4489

SARGENT MEDICAL REVIEW

Approved Site: Chelmsford, MA 01824
MA Contact: Joanne L. Sargent, RN
Phone Number: (978) 256-7459
Toll Free Number: (888) 567-6468

SEDGWICK, CMS

Approved Site: Memphis, TN 38118
MA Contact: Roxanne Brown
Phone Number: (901) 415-7790
Toll Free Number: (866) 286-0281

STEPHENSON & BROOK CO., INC.

Approved Site: Salem, MA 01970
MA Contact: Linda LeBlanc
Phone Number: (978) 740-6962
Toll Free Number: (800) 884-5738

TRAVELERS INDEMNITY COMPANY OF CONNECTICUT

Approved Site: Buffalo, NY 14202
MA Contact: Diane Fildes, RN
Phone Number: (716) 855-5212
Toll Free Number: (866) 601-4331

UNIMED DIRECT, LLC

Approved Site: Richardson, TX 75081
MA Contact: Kara Larson
Phone Number: (972) 931-5100 Ext: 8018
Toll Free Number: (866) 931-5100

WINDHAM GROUP

Approved Sites: Manchester, NH 03101
MA Contact: Rebecca McLaughlin, RN
Phone Number: (866) 600-1226 Ext: 1247
Toll Free Number: (866) 600-1226 or (800) 898-0386

ZURICH SERVICES CORPORATION

Approved Site: Schaumburg, IL 60196
MA Contact: William Lindberg
Phone Number: (847) 413-5866
Toll Free Number: (800) 451-8731