

Market Research and Consulting

ISURUS

**MassDEP
Statewide Recycling Participation
2015 Survey Results**



September 2015

Introduction

MassDEP Statewide Recycling Participation 2015 Survey Results

- 600 telephone surveys with Massachusetts residents in jurisdictions with either curbside or town-managed/town-sponsored drop-off recycling programs.
 - Towns where residents have to hire a hauler to manage their trash and/or recycling were excluded based on zip codes.
 - Residents of large apartment buildings or complexes were also excluded.
 - Residents of smaller apartment or condominium buildings were excluded unless the building offers a recycling program with separate recycling bins in the trash storage area and the number of these residents included was intentionally limited.
- The survey comprised approximately 70 questions.

Data collection methodology

- The survey was conducted using CATI telephone interviewing.
- Because of the growing incidence of households that rely entirely on cell phones for telephony and the concomitant reduction in households with a landline telephone, the study employed a dual mode data collection effort that included both cell phone and landline representation.
- Landline: 394 respondents
- Cellphone:: 207 respondents
- The survey fielded July 13 –August 24, 2015
- The average duration was approximately 18 minutes.

Sample margin of error

- This survey in aggregate has a margin of sampling error of +/- 4 percentage points at the midpoint of the 95% confidence interval. Any segment (e.g., area code, single-stream vs. not, property tax-based vs. PAYT) will have higher margins of error.

Small discrepancies in percentages are due to rounding.

3. How would you best describe the dwelling you live in? [READ RESPONSES]

01	Single-family detached home
02	Two- to three-family home or duplex
03	Four- to six-family building
04	Townhouse or condominium
94	Other (specify)

	1	2	3	4
Massachusetts Residents Overall				
2015	80%	15%	3%	2%
2005	59	19	4	6
2000	57	19	3	6
1996	58	15	n/a	8
Massachusetts Residents 2015				
413	86	10	3	1
508	90	6	3	1
617	62	27	5	5
781	80	18	0	2
978	79	18	3	1
Massachusetts Residents 2015				
Non-PAYT	78	16	3	2
PAYT	85	11	2	2

5. Which best describes how trash and recycling are handled in the area where you live?

1.	The city or town arranges trash and recycling to be picked up from the curb
2.	Trash and recycling must be dropped off somewhere specified by the city or town
3,	I hire a private hauler myself to pick up my trash
4.	(I put trash in the building dumpster and recycling in the building recycling bin.)
5,	(Other)__[SPECIFY
6.	(Don't know)

	1	2	3	4	5	6
Massachusetts Residents Overall						
2015	82%	16%	2%	1%	0%	0%
2005						
2000	69	15	11	2	3	1
1996	50	15	8	5	0	2
Massachusetts Residents 2015						
413	61	33	3	3	0	0
508	79	17	3	0	0	0
617	92	5	2	1	0	0
781	88	12	0	0	0	0
978	82	16	2	1	0	0
Massachusetts Residents 2015						
Non-PAYT	84	13	2	1	0	0
PAYT	73	25	2	0	0	0

7. How frequently does your household recycle normal household trash such as newspaper, metal cans, glass jars, and nonreturnable bottles?

1.	We <u>never</u> separate recyclables from regular household trash
2.	We <u>rarely</u> separate recyclables from regular household trash
3.	We <u>sometimes</u> separate recyclables from regular household trash
4.	We <u>mostly</u> separate recyclables from regular household trash
5.	We <u>always</u> separate recyclables from regular household trash

	1	2	3	4	5
Massachusetts Residents Overall					
2015	3%	1%	3%	16%	78%
2005	9	2	6	17	67
2000	13	5	9	18	55
1996	12	6	9	16	57
Massachusetts Residents 2015					
413	1	1	1	19	77
508	5	1	2	15	77
617	3	3	5	13	77
781	1	1	4	20	74
978	3	0	2	12	84
Massachusetts Residents 2015					
Non-PAYT	2	1	3	16	78
PAYT	4	2	1	14	80

Next, I am going to read you a list of statements about recycling. As I read each one, please tell me how strongly you agree or disagree with it. Using a scale from "1" to "7," where "1" means "strongly disagree" and "7" means "strongly agree," please tell me how much you agree with each of these statements.

9. Recycling benefits my community, because it saves money.

		Strongly disagree				Strongly agree			(DK)	(N/A)
	Mean	1	2	3	4	5	6	7	8	9
Massachusetts Residents 2015	5.5	7%	2%	6%	9%	15%	13%	46%	3%	1%
2005*	6.4	1	1	1	4	8	11	73	1	
Massachusetts Residents 2015										
413	5.1	10	1	10	14	15	10	40	1	0
508	5.4	9	1	6	7	12	18	42	4	1
617	5.4	8	3	4	9	16	15	42	4	0
781	6.0	2	1	5	8	15	10	58	1	1
978	5.5	5	3	7	12	16	8	46	3	2
Massachusetts Residents 2015										
Non-PAYT	5.5	7	2	5	10	15	14	44	3	1
PAYT	5.7	5	2	8	7	14	9	52	2	1

*2005 wording: "Recycling benefits my community"

10. Recycling benefits the Massachusetts economy.

		Strongly disagree				Strongly agree				(DK)	(N/A)
	Mean	1	2	3	4	5	6	7	8	9	
Massachusetts Residents Overall											
2015	5.6	5%	2%	7%	8%	17%	14%	45%	3%	0%	
2005	6.1	2	1	3	9	15	8	55	7		
Massachusetts Residents 2015											
413	5.6	1	0	14	8	18	14	43	1	0	
508	5.3	10	2	5	6	16	15	41	5	0	
617	5.6	5	0	6	7	16	17	44	4	0	
781	5.8	2	1	9	9	14	13	52	2	0	
978	5.7	2	3	4	12	20	10	46	3	2	
Massachusetts Residents 2015											
Non-PAYT	5.6	5	2	6	9	16	13	45	3	0	
PAYT	5.7	4	0	8	7	19	15	43	4	1	

11. I am committed to recycling in my own household.

		Strongly disagree				Strongly agree				(DK)	(N/A)
	Mean	1	2	3	4	5	6	7	8	9	
Massachusetts Residents Overall											
2015	6.4	3	1	2	2	6	10	75	0	0	
2005	5.9	6	2	5	3	11	12	60	1		
2000	5.6	7	3	4	7	12	18	48	0		
1996 (different scale)	5.4	9	5	4	5	16	20	40	0		
Massachusetts Residents 2015											
413	6.6	1	1	0	3	5	7	81	1	0	
508	6.2	5	2	3	1	5	7	76	0	1	
617	6.4	4	1	2	2	6	13	72	0	0	
781	6.6	1	1	2	3	4	10	79	0	1	
978	6.4	2	0	2	5	9	14	69	1	0	
Massachusetts Residents 2015											
Non-PAYT	6.4	3	1	2	3	6	11	74	0	0	
PAYT	6.6	2	0	2	2	6	8	81	0	0	

12. I recycle because recycling is required by my town

		Strongly disagree				Strongly agree			(DK)	(N/A)
	Mean	1	2	3	4	5	6	7	8	9
Massachusetts Residents 2015	3.6	36%	8%	6%	8%	11%	5%	22%	1%	1%
Massachusetts Residents 2015										
413	3.8	33	9	4	8	11	4	29	0	1
508	3.5	39	6	5	7	13	5	22	1	3
617	3.3	38	13	7	7	8	6	20	1	1
781	3.5	34	11	5	13	9	7	18	2	1
978	3.8	35	3	7	9	13	3	26	2	1
Massachusetts Residents 2015										
Non-PAYT	3.5	36	9	5	8	13	4	21	2	1
PAYT	3.7	38	6	7	8	4	9	27	0	2

13. I recycle because my children encourage me to.

		Strongly disagree				Strongly agree			(DK)	(N/A)
	Mean	1	2	3	4	5	6	7	8	9
Massachusetts Residents 2015	3.2	37	7	5	8	12	3	15	1	13
Massachusetts Residents 2015										
413	3.0	40	7	7	7	11	0	14	1	14
508	3.1	38	7	5	11	11	2	13	1	13
617	3.3	38	6	1	7	12	3	17	0	17
781	3.5	32	8	3	6	13	6	18	3	12
978	3.3	35	8	7	9	12	4	15	0	9
Massachusetts Residents 2015										
Non-PAYT	3.2	38	7	4	9	11	2	15	1	13
PAYT	3.5	32	7	6	6	15	5	15	1	13

CURBSIDE RECYCLERS (82%)

Next, I will read a list of common types of household trash. As far as you know, can you recycle each of these things in your household recycling bin?

1.	Yes, can be recycled in household recycling bin
2.	No, cannot be recycled in household recycling bin
3.	(Don't know)

14. Styrofoam cups, fast food containers and packing materials

	1	2	3
Curbside Residents 2015	46%	50%	4%
Curbside Residents 2015			
413	31	67	2
508	55	40	4
617	47	51	3
781	42	54	4
978	44	53	4
Curbside Residents 2015			
Non-PAYT	46	50	4
PAYT	49	49	2

15. Thin plastic bags, like supermarket bags, newspaper sleeves, bread bags

	1	2	3
Curbside Residents 2015	48	49	2
Curbside Residents 2015			
413	43	57	0
508	52	45	3
617	46	52	2
781	47	50	3
978	50	47	3
Curbside Residents 2015			
Non-PAYT	49	49	2
PAYT	46	51	4

CURBSIDE RECYCLERS (82%)

16. Used clothing, sheets, towels, and other textiles

	1	2	3
Curbside Residents 2015	17%	76%	7%
Curbside Residents 2015			
413	11	80	9
508	17	73	11
617	15	81	4
781	20	71	9
978	20	77	3
Curbside Residents 2015			
Non-PAYT	18	75	7
PAYT	14	80	6

17. Newspapers, magazines, and regular paper

	1	2	3
Curbside Residents 2015	98	1	0
Curbside Residents 2015			
413	100	0	0
508	97	3	0
617	96	3	1
781	100	0	0
978	100	0	0
Curbside Residents 2015			
Non-PAYT	99	1	0
PAYT	97	3	0

CURBSIDE RECYCLERS (82%)

18. Bottles, cans, and jars

	1	2	3
Curbside Residents 2015	98%	1%	0%
Curbside Residents 2015			
413	98	2	0
508	98	2	0
617	96	3	1
781	100	0	0
978	100	0	0
Curbside Residents 2015			
Non-PAYT	99	1	0
PAYT	97	3	0

CURBSIDE RECYCLERS (82%)

19. As far as you know, can you put all plastics—including hard rigid plastics, flexible plastics, and plastic bags--into your household recycling bin, so long as they have a number in the triangle recycling symbol?

1.	Yes
2.	No, some plastics cannot be put in bin
3.	(Don't know)

	1	2	3
Curbside Residents 2015	79%	18%	3%
Curbside Residents 2015			
413	71	23	7
508	80	17	4
617	81	17	3
781	83	15	2
978	75	22	3
Curbside Residents 2015			
Non-PAYT	81	16	3
PAYT	70	25	5

CURBSIDE RECYCLERS (82%)

20. In your town, is it necessary to rinse out containers for recycling?

1.	Yes
2.	No
3.	(No, just make sure they are empty)
4.	(Don't know)

	1	2	3	4
Massachusetts Residents 2015	44%	45%	1%	11%
Massachusetts Residents 2015				
413	48	36	0	16
508	45	45	1	10
617	41	48	0	12
781	42	48	1	8
978	46	43	1	10
Massachusetts Residents 2015				
Non-PAYT	44	44	1	11
PAYT	43	47	0	10

Curbside recyclers (82%)

Now, I will read a list of different types of trash that the typical household has. Please tell me whether your household always recycles that type of trash in your bin, sometimes recycles it, sometimes throws it away, or always throws it away. If you never have that type of trash or believe it can't be recycled in your town recycling bin, , please say so.

Drop-off wording recyclers (16%)

Now, I will read a list of different types of trash that the typical household has. Please tell me whether your household always recycles that type of trash at your municipal drop-off location, sometimes recycles it, sometimes throws it away, or always throws it away. If you never have that type of trash or believe it can't be recycled in your town, please say so.

1.	Always recycles
2.	Sometimes recycles
3,	Sometimes throws away
4.	Always throws away
5.	Never has any
6.	Can't be recycled in my town
7.	(Don't know)

21. Newspapers, magazines, regular paper and paper boxes, such as envelopes, letter paper, cereal boxes and junk mail

	1	2	3	4	5	6	7
Massachusetts Residents 2015	84%	9%	3%	3%	1%	0%	0%
2005 (Magazines, paper)	57	18	6	15	2	1	2
2000 (Regular paper)	42	19	6	27	3	3	1
2000 (Paper boxes)	45	14	5	28	4	3	1
1996 (Regular paper)	18	16	8	53	1	3	0
Massachusetts Residents 2015							
413	86	7	3	4	0	0	0
508	82	11	1	4	2	0	0
617	83	8	5	2	1	1	0
781	86	9	3	2	0	0	0
978	86	8	2	2	0	1	0
Massachusetts Residents 2015							
Non-PAYT	83	10	3	3	1	0	0
PAYT	90	7	1	2	0	1	0

22. Corrugated cardboard boxes

	1	2	3	4	5	6	7
Massachusetts Residents 2015	86%	7%	2%	3%	2%	1%	1%
2005	61	15	3	12	5	3	2
2000	53	17	5	17	5	2	1
1996 (Cardboard boxes)	31	12	4	46	3	5	1
Massachusetts Residents 2015							
413	88	6	0	1	3	1	1
508	87	6	2	2	1	0	2
617	80	8	1	5	4	3	0
781	83	8	3	3	2	0	1
978	89	5	1	2	2	0	1
Massachusetts Residents 2015							
Non-PAYT	85	7	2	3	2	1	1
PAYT	87	6	0	2	2	1	2

23. Bottles, cans, jars and plastic food and beverage containers

	1	2	3	4	5	6	7
Massachusetts Residents 2015	91	6	1	1	0	0	0
2005 (Bottles, cans, jars)	76	15	1	7	1	1	0
2000 (Metal cans)	71	10	3	13	1	1	0
2000 (Glass bottles and jars)	72	11	3	11	1	1	1
1996 (Glass bottles, jars)	62	11	2	22	3	1	0
1996 (Plastic bottles-beverage)	62	9	1	24	1	1	1
Massachusetts Residents 2015							
413	97	3	0	0	0	0	0
508	90	4	4	2	0	0	0
617	85	10	2	2	1	1	0
781	91	9	0	0	0	0	0
978	93	6	0	2	0	0	0
Massachusetts Residents 2015							
Non-PAYT	90	7	1	1	0	0	0
PAYT	93	2	2	2	0	1	0

24. Food waste

	1	2	3	4	5	6	7
Massachusetts Residents 2015	10%	6%	4%	47%	9%	21%	3%
1996 (Always/sometimes compost; garbage disposal; usually/always trash)	6	5	34	18	31	5	1
Massachusetts Residents 2015							
413	24	7	3	38	4	19	6
508	15	5	4	42	7	24	3
617	5	5	3	54	10	19	5
781	5	8	7	48	13	19	1
978	7	3	5	53	7	22	3
Massachusetts Residents 2015							
Non-PAYT	9	4	5	51	9	20	3
PAYT	15	10	4	35	8	25	3

25. Thin plastic bags, like supermarket bags, newspaper sleeves, bread bags

	1	2	3	4	5	6	7
Massachusetts Residents 2015	43	14	8	15	4	14	2
Massachusetts Residents 2015							
413	38	15	6	15	1	22	3
508	45	12	11	11	5	13	3
617	33	17	5	19	5	17	4
781	47	11	3	17	7	15	0
978	47	18	11	14	2	7	1
Massachusetts Residents 2015							
Non-PAYT	42	15	8	16	4	14	2
PAYT	44	13	6	12	7	16	3

Next, I am going to read you a list of statements about recycling. As I read each one, please tell me how much each one describes you. Using a scale from "1" to "7," where "1" means "describes not at all" and "7" means "describes very well," please tell me how much each of these statements describes you.

26. *When I run out of room in my recycling bin, I put recycling stuff in the regular trash.*

	Mean	Describes not at all				Describes very well			(DK)
		1	2	3	4	5	6	7	
Massachusetts Residents 2015	2.0	69%	8%	4%	3%	6%	3%	8%	1%
2005	2.7	60	6	5	4	6	5	13	2
Massachusetts Residents 2015									
413	2.0	76	3	1	0	6	6	7	1
508	2.0	70	10	3	3	4	2	8	1
617	2.4	60	11	4	3	9	4	10	0
781	2.0	71	8	5	1	4	3	8	1
978	1.9	71	7	5	4	7	0	5	2
Massachusetts Residents 2015									
Non-PAYT	2.1	68	9	4	2	6	2	8	1
PAYT	1.9	75	4	2	4	5	3	6	0

27. *If I knew more about what happens to things I recycle, I would recycle more.*

	Mean	Describes not at all				Describes very well			(DK)
		1	2	3	4	5	6	7	8
Massachusetts Residents 2015	4.5	24%	7%	5%	6%	10%	9%	38%	2%
2005	4.8	24	3	3	7	12	8	39	3
Massachusetts Residents 2015									
413	4.9	19	7	1	4	10	14	44	1
508	4.5	22	7	7	5	13	9	35	2
617	4.6	22	4	5	8	11	14	33	3
781	4.7	25	7	3	5	8	5	47	1
978	4.2	27	8	5	9	9	5	36	1
Massachusetts Residents 2015									
Non-PAYT	4.6	22	7	6	6	11	7	40	2
PAYT	4.2	29	7	3	7	8	14	31	2

28. *If I had to pay for each bag of trash I threw out and recycling were free, I would recycle more.*

	Mean	Describes not at all				Describes very well			(DK)
		1	2	3	4	5	6	7	8
Massachusetts Residents 2015	4.7	23	4	4	6	8	7	44	3
2005		21	2	2	4	8	7	52	4
Massachusetts Residents 2015									
413	4.9	21	6	1	4	11	7	46	4
508	4.8	20	3	8	9	5	6	46	3
617	4.6	25	5	3	5	11	13	36	5
781	4.7	27	3	3	5	9	8	43	4
978	4.7	25	5	4	3	8	3	51	2
Massachusetts Residents 2015									
Non-PAYT	4.7	23	5	5	6	9	6	42	3
PAYT	5.1	24	2	1	4	4	10	52	4

29. *If I think something can be recycled, I put it in the bin—if it isn't recyclable they will take it out.*

		Describes not at all				Describes very well				(DK)
	Mean	1	2	3	4	5	6	7	8	
Massachusetts Residents 2015	5.0	17%	5%	5%	7%	10%	14%	40%	2%	
Massachusetts Residents 2015										
413	4.6	21	3	7	8	10	7	36	8	
508	5.2	11	6	1	11	13	15	40	3	
617	4.7	15	7	9	6	15	10	36	1	
781	4.9	21	5	3	5	5	20	40	0	
978	4.1	18	3	6	5	7	11	48	2	
Massachusetts Residents 2015										
Non-PAYT	4.9	18	5	5	6	9	14	40	3	
PAYT	5.2	12	3	3	12	14	12	43	2	

30. *I mostly try to take the labels off of cans and jars for recycling.*

		Describes not at all				Describes very well				(DK)
	Mean	1	2	3	4	5	6	7	8	
Massachusetts Residents 2015	2.4	59	9	6	5	6	4	9	0	
Massachusetts Residents 2015										
413	2.8	47	8	12	4	16	0	12	0	
508	2.1	66	9	2	7	3	5	7	1	
617	2.5	58	13	3	3	6	6	11	1	
781	2.2	60	10	10	6	4	3	6	0	
978	2.5	59	6	8	4	7	3	12	1	
Massachusetts Residents 2015										
Non-PAYT	2.4	61	8	6	5	7	3	9	0	
PAYT	2.5	56	12	7	4	4	5	11	0	

31. I know what I can put in my bin and what I can't.

	Mean	Describes not at all				Describes very well			(DK)
		1	2	3	4	5	6	7	8
Massachusetts Residents 2015	6.1	3%	1%	2%	4%	13%	22%	56%	0%
Massachusetts Residents 2015									
413	6.1	1	0	3	8	12	23	52	0
508	6.0	3	1	3	5	12	22	54	0
617	6.0	4	1	2	2	20	22	49	2
781	6.2	2	1	1	6	10	25	56	0
978	6.3	3	1	0	2	11	17	66	0
Massachusetts Residents 2015									
Non-PAYT	6.1	3	1	2	5	13	21	56	0
PAYT	6.2	2	1	1	3	14	26	54	0

32. In general, do you think that sorting what is recyclable from regular trash is very complicated, somewhat complicated, not very complicated, or not complicated at all?

1.	Very complicated
2.	Somewhat complicated
3.	Not very complicated
4.	Not complicated at all
5.	(Don't know)

	1	2	3	4	5
Massachusetts Residents Overall					
2015	2%	13%	26%	59%	0%
2005	3	15	21	60	1
2000	6	18	24	52	0
1996	3	23	29	43	2
Massachusetts Residents 2015					
413	1	19	26	53	1
508	1	12	27	61	0
617	2	11	24	64	0
781	3	14	29	53	0
978	2	13	22	63	0
Massachusetts Residents 2015					
Non-PAYT	2	13	26	59	0
PAYT	1	13	24	63	0

Now, I would like to ask a few questions about contamination of the recycling process. Contamination can occur when materials that should not be put into household recycling end up there. Contaminants can include regular trash, food waste, and things like thin plastic bags and ropes and cords that can tangle around the sorting machines.

Do you think people would be more likely to be careful about what goes into their recycling if they knew that...?

1.	Much more likely
2.	More likely
3.	Somewhat more likely
4.	No more likely
5.	(Less likely)
6.	(Not sure)

33. The workers have to clean the contaminants out of the machinery by hand.

	1	2	3	4	5	6
Massachusetts Residents 2015	27%	34%	24%	11%	1%	4%
Massachusetts Residents 2015						
413	27	43	19	5	0	5
508	21	34	27	14	1	3
617	30	34	21	11	1	3
781	33	34	22	9	2	1
978	27	29	25	13	0	6
Massachusetts Residents 2015						
Non-PAYT	27	35	23	12	1	4
PAYT	28	33	27	8	1	2

34. The facility has to shut down and loses operating time.

	1	2	3	4	5	6
Massachusetts Residents 2015	28%	32%	26%	11%	0%	3%
Massachusetts Residents 2015						
413	27	37	27	8	0	1
508	27	31	28	11	0	2
617	28	28	29	11	1	5
781	33	29	25	13	0	1
978	26	39	21	9	1	5
Massachusetts Residents 2015						
Non-PAYT	27	33	26	11	0	3
PAYT	33	29	26	8	2	2

35. Contamination causes your municipality's costs for recycling to go up.

	1	2	3	4	5	6
Massachusetts Residents 2015	35	35	20	7	0	2
Massachusetts Residents 2015						
413	31	40	17	8	0	4
508	33	37	22	5	1	2
617	33	38	20	6	0	3
781	40	26	21	11	1	1
978	39	36	18	6	0	2
Massachusetts Residents 2015						
Non-PAYT	35	34	21	8	0	2
PAYT	36	41	17	4	0	2

36. Too much contamination results in recyclables being thrown away.

	1	2	3	4	5	6
Massachusetts Residents 2015	30%	33%	25%	8%	1%	3%
Massachusetts Residents 2015						
413	30	41	21	4	0	4
508	25	34	29	9	1	2
617	29	34	26	5	1	5
781	35	31	23	9	1	2
978	36	28	20	11	1	5
Massachusetts Residents 2015						
Non-PAYT	29	33	24	10	1	3
PAYT	36	32	27	2	1	2

37. Contamination causes worker safety hazards.

	1	2	3	4	5	6
Massachusetts Residents 2015	37	34	20	7	0	2
Massachusetts Residents 2015						
413	29	43	22	7	0	0
508	37	35	22	5	0	2
617	37	31	21	8	1	2
781	42	34	15	6	0	3
978	38	32	21	8	0	1
Massachusetts Residents 2015						
Non-PAYT	36	34	20	8	0	2
PAYT	40	35	23	1	0	2

Residents who rated more than one item Q33 – Q37 “1. Much more likely” (40%)

38. Which is the best argument to get people to be more careful about what they put in their recycling bin?

1.	The workers have to clean the contaminants out of the machinery by hand.
2.	The facility has to shut down and loses processing time.
3.	Your municipal costs go up.
4.	Too much contamination results in recyclables being thrown away.
5.	Contamination causes worker safety hazards.
6.	(Not sure)

	1	2	3	4	5	6
Massachusetts Residents 2015	9%	11%	34%	12%	32%	3%
Massachusetts Residents 2015						
413	13	8	38	13	25	4
508	3	3	40	10	40	3
617	18	9	36	4	31	2
781	8	21	21	14	35	2
978	8	12	35	18	24	4
Massachusetts Residents 2015						
Non-PAYT	9	11	36	11	32	2
PAYT	9	10	29	14	34	5

39. Which of the following best describes how you pay for trash disposal in your town?

1.	First bag or container free, after that buy a town bag or sticker for each bag
2.	Buy a town bag or sticker for each bag
3.	We pay through town taxes or fees
4.	We pay a fixed fee to the town, quarterly or annually
5.	We pay through property taxes
6.	(Other)
7.	(Not sure)

	1	2	3	4	5	6	7
Massachusetts Residents							
2015	7%	16%	11%	18%	38%	6%	5%
Massachusetts Residents 2015							
413	6	21	4	26	26	13	4
508	7	22	10	25	24	7	5
617	6	8	16	7	51	7	5
781	6	13	15	14	46	1	5
978	8	15	7	15	44	5	7
Massachusetts Residents 2015							
Non-PAYT	0	0	14	23	49	8	7
PAYT	30	70	0	0	0	0	0

Pay-as-you-throw residents (23%)

Next, I am going to read you a list of statements about your community's trash and recycling programs. As I read each one, please tell me how strongly you agree or disagree with it. Using a scale from "1" to "7," where "1" means "strongly disagree" and "7" means "strongly agree," please tell me how much you agree with each of these statements.

Note: Base sizes within area codes are low and these data should be regarded as directional.

413 = 20; 508 = 52; 617 = 16; 781 = 22; 978 = 28.

40. *I recycle more because there is a per bag fee for regular trash.*

		Strongly disagree				Strongly agree				(DK)
	Mean	1	2	3	4	5	6	7	8	
Massachusetts Residents	3.7	36%	8%	8%	2%	14%	9%	23%	1%	
2005	3.9	37	5	5	6	9	5	28	5	
Massachusetts Residents 2015										
413	2.5	45	5	0	0	20	15	15	0	
508	2.6	36	12	4	2	14	4	26	2	
617	2.4	31	6	6	0	25	6	19	6	
781	2.2	14	9	18	5	14	23	18	0	
978	2.6	45	0	14	7	3	3	28	0	

41. *This system of paying per bag or container for trash works better for the community.*

		Strongly disagree				Strongly agree				(DK)
	Mean	1	2	3	4	5	6	7	8	
Massachusetts Residents										
2015	5.3	11	2	5	5	18	23	34	3	
2005	5.1	13	5	5	13	14	11	32	8	
Massachusetts Residents 2015										
413	6.1	0	5	0	14	14	14	52	0	
508	5.4	8	4	4	2	26	12	39	6	
617	5.0	13	0	13	7	7	33	27	0	
781	4.5	23	0	9	5	23	27	14	0	
978	5.3	14	0	3	7	7	38	28	3	

42. Paying based on how much I actually throw out seems fairer.

		Strongly disagree				Strongly agree			(DK)
	Mean	1	2	3	4	5	6	7	8
Massachusetts Residents									
2015	5.5	8%	0%	6%	9%	19%	17%	41%	2%
2005	5.2	16	5	1	6	14	13	45	1
Massachusetts Residents 2015									
413	5.9	5	0	5	5	10	33	38	5
508	6.0	0	0	4	6	22	16	50	2
617	4.6	20	0	7	20	13	13	27	0
781	5.4	5	0	5	18	23	14	36	0
978	4.8	18	0	11	7	18	11	32	4

43. Illegal dumping has been a problem in our community since we started paying per bag.

		Strongly disagree				Strongly agree			(DK)
	Mean	1	2	3	4	5	6	7	8
Massachusetts Residents									
2015	2.9	41	13	5	10	7	4	13	8
2005	4.3	26	13	10	5	8	4	12	22
Massachusetts Residents 2015									
413	2.5	30	30	10	5	20	0	0	5
508	3.5	39	6	4	8	6	6	24	8
617	2.2	47	13	7	7	7	7	0	13
781	3.3	41	5	0	23	9	0	18	5
978	2.4	41	21	7	7	3	7	7	7

44. I compost more since the per bag fee for trash started.

	Mean	Strongly disagree				Strongly agree			(DK)
		1	2	3	4	5	6	7	8
Massachusetts Residents		44%	8%	2%	6%	10%	4%	24%	2%
2015	3.4								
Massachusetts Residents 2015									
413	3.8	32	5	0	16	5	16	21	5
508	3.8	39	8	2	0	12	4	33	4
617	2.6	50	6	13	6	6	0	13	6
781	3.2	55	0	0	5	18	0	23	0
978	2.9	46	14	4	11	4	4	18	0

45. For your household recycling, does your town or trash hauler provide you with...

1.	A 65 gallon container with wheels and lid
2.	A 95 gallon container with wheels and lid
3.	Regular, traditional recycling bins without lids or wheels
4.	Recycling stickers you can put on your own container
5.	No container at all
6.	(Something else)
7.	(Don't know)

	1	2	3	4	5	6	7
Massachusetts Residents 2015	26%	16%	22%	6%	23%	2%	5%
Massachusetts Residents 2015							
413	18	10	22	7	42	1	1
508	22	17	22	1	30	1	8
617	37	27	14	4	9	1	9
781	34	15	23	10	14	3	1
978	17	9	28	13	23	4	6
Massachusetts Residents 2015							
Non-PAYT	28	18	21	6	18	3	7
PAYT	18	8	24	8	39	1	2

**46. In your opinion, what is the single thing that would encourage you to recycle more?
(Verbatim responses in Appendix)**

1.	Already recycling all that can be recycled
2.	Program improvements (e.g., more frequent pickups)
3.	Incentives and disincentives (e.g., fines, tax credits)
4.	Education (e.g., what happens to materials)
5.	Take other materials (e.g., thin plastic, Styrofoam)
6.	Bins (e.g., Town-supplied, bigger, wheeled, with lids)
90.	It helps the environment
91.	Just do it
97.	Other
98.	Nothing
99.	Not sure

	1	2	3	4	5	6	90	91	97	98	99
Massachusetts Residents 2015	21%	5%	15%	19%	8%	8%	10%	3%	7%	2%	4%
Massachusetts Residents 2015											
413	21	6	8	22	7	13	13	4	3	1	3
508	23	7	18	18	9	7	9	2	6	2	1
617	18	4	16	15	9	9	7	4	9	3	6
781	21	4	9	16	7	9	18	2	7	2	5
978	20	4	17	24	6	5	6	3	7	2	6
Massachusetts Residents 2015											
Non-PAYT	20	6	13	18	9	9	12	2	7	2	3
PAYT	21	5	15	19	7	8	10	3	7	2	4

1.

47. Would you be more likely to be careful about recycling if you knew that you could get a small fine for throwing out something that should be recycled or putting trash into your recycling bin?

1.	Much more likely to be careful
2.	More likely
3.	Somewhat more likely
4.	No more likely
5.	(Less likely)
6.	(Already am as careful as possible)
7.	(Not sure)

	1	2	3	4	5	6	7
Massachusetts Residents 2015	29%	26%	16%	28%	0%	2%	1%
Massachusetts Residents 2015							
413	33	27	12	23	0	3	1
508	19	32	19	27	0	2	1
617	33	23	17	25	0	2	0
781	35	18	10	37	0	0	0
978	29	27	16	25	2	3	0
Massachusetts Residents 2015							
Non-PAYT	27	28	15	28	0	2	0
PAYT	35	20	17	26	0	2	1

48. How would you get rid of a used compact fluorescent lightbulb?

1.	Recycle it in my recycling bin
2.	Recycle it by taking it to a store or other location
3.	Take it to a town hazardous waste day
4.	Throw it in the trash
5.	Store it at home
6.	Take to town (DPW, Board of Health, drop-off center)
7.	(Other) [specify]
8.	(Not sure)

	1	2	3	4	5	6	7	8
Massachusetts Residents 2015	6%	19%	15%	26%	2%	21%	2%	9%
Massachusetts Residents 2015								
413	4	19	10	31	3	18	6	10
508	5	15	14	27	3	26	2	8
617	12	16	8	37	0	14	5	8
781	2	29	25	13	1	19	1	10
978	6	18	15	21	2	24	2	11
Massachusetts Residents 2015								
Non-PAYT	7	17	16	26	2	20	3	10
PAYT	0	26	13	24	4	24	2	8

49. What do you generally do with your household's clothing that is stained, damaged or otherwise unwearable?

1.	Donate to charity/put in collection bin such as Goodwill, Salvation Army, Planet Aid
2.	Give to friends or family
3.	Put in household recycling bin
4.	Throw away in trash
5.	Make into rags, use for quilts
6.	(Other) [specify]

	1	2	3	4	5	6
Massachusetts Residents 2015	41%	2%	3%	44%	21%	6%
Massachusetts Residents 2015						
413	42	5	3	43	23	3
508	43	1	4	41	25	8
617	35	2	3	45	16	4
781	42	1	3	44	21	9
978	41	3	3	47	20	3
Massachusetts Residents 2015						
Non-PAYT	43	1	4	46	21	4
PAYT	34	4	2	37	23	11

Note: partial data—Q50 – 54 = percentage of 61 respondents

Briefly, as far as you know, what does mean?

1.	You can mix trash and recyclable materials
2.	You can mix different types of recyclable materials
3,	Other (specify)
4.	Not sure

50. Single-stream recycling

	1	2	3	4
Massachusetts Residents 2015	8%	33%	13%	47%

51. Zero sort recycling

	1	2	3	4
Massachusetts Residents 2015	16	25	7	52

52. No sort recycling

	1	2	3	4
Massachusetts Residents 2015	23	33	7	37

53. Commingled recycling

	1	2	3	4
Massachusetts Residents 2015	17	35	6	43

54. All-in-one recycling

	1	2	3	4
Massachusetts Residents 2015	16	35	5	44

55. When you have questions about recycling, where do you turn for information?

1	Internet, online search
2	Town websites
3	Town, town hall, town brochures, town DPW
4	Call town
5	State, MassDEP
6	State, MassDEP websites
7	Newspapers
8	Friends, colleagues, word-of-mouth
11	Specific website (specify)
12	(Don't know)

	1	2	3	4	5	6	7	8	11	12
Massachusetts Residents 2015	23%	25%	31%	8%	1%	1%	1%	5%	5%	6%
Massachusetts Residents 2015										
413	23	17	38	7	1	0	5	10	4	2
508	23	23	31	11	2	1	1	4	6	5
617	29	28	21	11	1	1	1	2	2	8
781	10	36	37	6	1	0	0	5	5	4
978	31	18	30	5	0	1	1	5	4	8
Massachusetts Residents 2015										
Non-PAYT	24	25	29	8	1	1	1	5	5	6
PAYT	20	22	36	9	1	0	3	5	5	6

56. On another topic, do you compost at home?

	Yes	No	(NS)
Massachusetts Residents 2015	37%	55%	8%
Massachusetts Residents 2015			
413	48	4	48
508	46	5	49
617	23	10	67
781	33	8	59
978	34	12	54
Massachusetts Residents 2015			
Non-PAYT	34	8	59
PAYT	50	7	43

57. (Asked of composters - 37%) What do you compost?

1.	Yard waste
2.	Food scraps, food waste
3,	Compostable paper
4.	(Other-Specify)
5.	(Don't know)

	1	2	3
Massachusetts Residents 2015	64	82	19
Massachusetts Residents 2015			
413	56	98	19
508	74	78	20
617	66	78	18
781	67	73	8
978	49	88	30
Massachusetts Residents 2015			
Non-PAYT	62	82	20
PAYT	69	82	18

58. (Asked of composters – 37%) Do you compost in...?

1.	An open pile
2.	A compost bin
3,	A worm bin
4.	(Other-Specify)
5.	(Don't know)

	1	2	3	4
Massachusetts Residents 2015	54%	49%	9%	0%
Massachusetts Residents 2015				
413	46	54	7	0
508	62	41	5	0
617	26	67	23	0
781	53	56	12	2
978	65	40	8	0
Massachusetts Residents 2015				
Non-PAYT	51	51	9	1
PAYT	62	44	8	0

59. In the past year, have you or has anyone in your household donated to or been active in a group or organization working to protect the environment?

	Yes	No	(NS)
Massachusetts Residents 2015	25%	70%	5%
2005	27	69	4
2000	35	2	63
1996	29	68	2
Massachusetts Residents 2015			
413	23	69	8
508	25	72	3
617	28	68	5
781	26	68	6
978	23	70	7
Massachusetts Residents 2015			
Non-PAYT	24	70	7
PAYT	29	69	2

ASK ALL MOBILE PHONE RESPONDENTS (FROM SAMPLE)

60. Does your household have a landline phone?

	Yes	No
Massachusetts Residents 2015	60	40

ASK ALL LANDLINE PHONE RESPONDENTS (FROM SAMPLE) and MOBILE PHONE RESPONDENTS WITH LANDLINE (1. Yes to Q. 60)

61. When you are at home, is your landline or your mobile phone your primary telephone—the phone you use the most at home?

1.	Landline
2.	Mobile phone
3.	(They are about equal)
4.	(Not sure)

	1	2	3	4
Massachusetts Residents 2015	56%	37%	6%	1%

Ask all respondents

Now, I'd like to ask you some questions for statistical purposes only.

[OBSERVATION]

62. Sex:

Female	54%
Male	46

63. What is your ethnic or cultural heritage?

African American, Black, African descent	3
Asian American, Asian descent	1
Hispanic, Latino	2
Middle Eastern	0
Native American	1
South Asian, East Indian	1
White, Caucasian	79
Native Hawaiian / Pacific Islander	0
Mixed heritage	3
Another group	4
Prefer not to say	6

2.

64. How many children under age 18 live in this household, altogether?

(One)	14%
(Two)	20
(Three)	6
(Four)	3
(Five or more)	0
(None)	56
(Refused)	1

65. How would you best describe the area in which you live?

City	28
Town or suburb	60
Rural	12
(Other)	1

66. Do you own or rent your residence?

Own	83
Rent	16
(Other)	1
(Refused)	0

67. About how many years have you lived in the community you live in now?

1 – 3 years	11
4 – 10 years	22
> 10 years	67
Mean years	22

68. What was the last grade you completed in school?

(Some grade school (1-8))	0%
(Some high school (9-11))	3
(Graduated high school)	15
(Technical/vocational school)	2
(Some college)	17
(Graduated college)	40
(Graduate/professional school)	23
(Don't know/Refused)	1

69. What is your age?

18 – 25	5
26 – 35	22
36 – 45	18
46 – 55	20
56 – 65	16
Over 65	17
(Refused)	3

70. Would you please tell me in which of the categories I read is your total household income--of everyone living in this house?

\$0 – 19,999	3
\$20,000 – 34,999	6
\$35,000 – 49,999	11
\$50,000 – 74,999	17
\$75,000 – 99,999	15
\$100,000 and over	33
(Refused)	14
(Don't know)	2

46. In your opinion, what is the single thing that would encourage you to recycle more?

1. Already recycling all that can be recycled

I already recycle everything that I can. Probably a better understanding of everything that could be recycled.

I don't know because we recycle a lot.

Nothing, I do the best I can.

I think I do a good job recycling, so I don't think there is anything else I could do at this point.

I try to do as much as I can. I already do it.

I can't do more, I do the best I can.

I don't know. To tell the truth, I do the very best I can with the best of my ability.

We recycle everything already. Nothing.

I think I do a lot of recycling as it is. I do not think that I need to be encouraged any further.

I don't really know. I recycle everything I can.

I recycle everything now, I couldn't do anything more. I recycle everything now that I can possible think of.

I recycle everything now because I believe in it. I don't believe I need to be further persuaded. I feel very strongly that we are polluting our Earth. The dumps are full and we have to do something to control our trash. Water, the chemicals in things usually leach into the drinking water and water is getting scarce now. We have to protect it. I've done this for a year.

I recycle about as much as you can. I am very aware of the need to properly recycle household refuse. Better system in my house itself rather than drag it out in the street. I recycle 90 percent of the time. I feel guilty if I throw it in the trash.

Nothing, I recycle everything. Nothing could make me recycle more because I recycle everything.

I recycle pretty religiously now. The more people that know about the environment, then it's a no brainer.

I don't need anymore encouragement, I do it already.

There is nothing that would make me do it when I already do it.

I already recycle as much as I can. I guess a covered bin would be more convenient and plastic bags would be convenient.

I think I recycle to the max that I know how. Maybe to be better informed in case I'm missing anything. I just found out that hair is recyclable. They were doing something on the news the other day trying to find out what could be recycled and found out hair is recyclable.

Nothing. We recycle, we don't need motivation to recycle. We recycle. We've been doing this since 1965.

I recycle everything I can.

I don't know how much more I can recycle. I wish there was a way to recycle larger items that don't fit in the bins.

I don't know. I do as much as I can.

I don't think it could be done. I might accidently throw something away. I'm doing it on my own.

I don't think I could recycle anymore.

It couldn't be better, I think it's fine. The town does a good job.

We recycle as much as we can, so we don't need more encouragement.

We recycle everything we can, what the town accepts.

I recycle as much I can, do more than what I'm doing now. I recycle everyone else's things, my family's bottles and cans. I'm a huge recycler, I believe in it very much.

I recycle everything I have.
I can't recycle anymore than I already do.
I recycle everything you can. Everything that is recyclable, I recycle.
We recycle everything we can.
I don't know if there is anything that would make me recycle more because I do it to the best of my ability.
There is nothing, I recycle everything there is.
I recycle as much as possible and I don't think anything would change that. Every time we throw something out, we try to see if it's recyclable. We do it for the environment. And we compost.
I can't think of anything. It used to be you put bottles in one spot, now we put everything together.
I don't know. I recycle a lot.
I can't recycle more, I recycle everything.
I couldn't recycle more than I do.
Nothing, we do it as it is now. I recycle every week now, so nothing else would motivate me more than I already do it.
I don't believe I could recycle more because I think I recycle everything I can.
Since my family recycles 100 percent, there's nothing that would encourage me more.
I don't think we could recycle more. This family recycles everything. It seems like a no brainer for the planet, so we recycle everything. We can't recycle more, we recycle everything. The only thing that would encourage us to recycle more is to learn there are more things to recycle.
We recycle everything, so I don't know how much more we could do.
I always recycle as much as I can. If I knew that there were products that I couldn't put in.
I already recycle a lot, so there is nothing to change.
I recycle everything I can.
There isn't anything I would do, there's not much more I could do.
I honestly don't know. Try to recycle all I can. Town very aware of recycling. Always recycling area.
No, I do the best I can.
Nothing, already recycle.
I don't think there's anything that they could do to make me recycle more. I recycle as much as I can.
We recycle as much as we can. We would recycle more if there were more options, such as free compost.
I recycle everything.
To be honest, I don't think I can recycle more. Everything that can be recycled, is.
I recycle everything. I'm hitting 100 percent, so there's nothing else to recycle.
I'm not sure if there is, we do the best we can.
I don't know how to answer that. I'm pretty good at recycling.
I always recycle.
I'm recycling as much as I can.
I'm fairly devoted to recycling, so I wouldn't really think that I would be more interested into recycling. I'm aware that recycling today helps with the environment and the economy.
I recycle a lot anyways. If they brought the cost down. I recycle for the environmental impact.
I recycle as much as I possibly can, so I don't know how to answer that question.
I don't know, we recycle a lot now.
There's nothing to encourage me more, I recycle everything.
I follow the list the city sends.
The way I'm doing it now. I'm satisfied with the present way were doing it.

I recycle as much as I can. If I could do more items, I would recycle more.

Nothing, I do recycle.

I can't recycle any more than I'm already doing now. I'm just one person in the house so I can control exactly what happens to trash and recyclable material.

I'm at the top of my recycling, there's nothing I don't recycle, so there's nothing that would encourage me to recycle more. I couldn't recycle more no matter what they did, I'm at the maximum recycling.

I don't know that I could recycle more.

I recycle everything.

Don't know because I already do.

I already recycle so much. I don't think I could recycle anymore.

I don't believe I could do any more than I am right now.

I don't know. I'm up to 100 percent on recycling, bottles and paper.

I recycle to the maximum that I can because I believe it's right. Nothing could make me do more. I do it to the max.

I don't have any, so I recycle as much as I can.

I don't know. I couldn't recycle too much more, I do everything.

I try to recycle everything that I can.

We recycle everything that is possible, so nothing.

I don't think anything. I think we do a pretty good job here.

Nothing, I would continue to do the same thing that I would already do.

I recycle all I can now.

I live alone, so I can't even answer that. I have about one little trash bag a week.

Nothing, we recycle what we can.

Already recycle as much as I can.

Nothing, always recycled.

I recycle all the time.

I really do recycle. I recycle everything I can. I have been to recycling facilities and I know how the workers have to work. What can be recycled. I am a special needs teacher and we bring our students to the recycling place. They get to see how things are recycled, so they are very conscious of recycling. Plus, my mom is the recyclable queen. Everybody in my family recycles.

We have what I consider a very good system, everything gets brought to the recycling area. You get the bags and there's a certain area in the town dump that everything gets brought to, it couldn't be better, it's very easy.

Not much, I pretty much do it all now.

I don't know, I just recycle as much as I can.

We always recycle everything. Food and trash go down the garbage disposal. Only throw bones, broken toys. Bottles all get recycled.

I think I recycle as much as I can now.

I think I do a pretty good job. Create more jobs is the only thing.

I recycle everything. It's saving the environment.

I don't know, I think we do a good job already. I think we do enough.

I don't think there is one, I recycle as much as I can.

Nothing, because I already recycle everything.

I can't think of anything, there's nothing that could make me recycle more. I recycle everything I know I can.

Nothing, I recycle all I can now.

I do a very good job of it now, so nothing.
Nothing, I could not possibly recycle more.
We already recycle a lot and are responsible for it. Being allowed to mix paper and glass was a big help.
I don't know. I feel like we do everything that we can. Everything that is possible to recycle, we recycle.
I recycle as much as I possibly can already.
I think I don't have an answer for that, I think I already recycle all of the things I recycle.
We recycle everything we possibly can now. I do not know that I could think of more because we recycle everything we can.
Everything we can do, there would not be anything I could do that would recycle more.
I recycle as much as I can.
I don't know because I recycle as much as I can. Environmental reasons. The impact the trash has on the environment, it benefits the environment.
Nothing, we recycle everything we can.
I can't think of anything. I try to do it as often as possible.
I already recycle.
I recycle as much as I can and can't do anymore.
Nothing more I can do.
I recycle as much as I can. There's nothing more I can do.
I don't think I could recycle more than I do.
Nothing, we recycle everything.
I recycle everything I can.
We recycle as much as we can.
I recycle everything now. My grandkids, saving the environment for them.
I do not know if there is anything. I recycle as much as I can.
I already recycle as much as I can. How can you convince me to recycle more.
Nothing, really. I do it already.
I do it, I don't think there would be anything that would make me do it more.
Nothing, really. I recycle as much as I can now.
Nothing because we already do recycle.
Probably not much, we recycle everything we can at this point.
I recycle as much as I can, so nothing is going to encourage me to recycle more.
I don't know because we recycle everything.
I'm not aware of how much more I can do.
I recycle everything that can be recycled so there is nothing that can make me recycle more.
I cannot recycle any more. I think everyone should do it.

46. In your opinion, what is the single thing that would encourage you to recycle more?

2. Program improvements

Pick up more often.

If recycling were more cost effective it might encourage people but it is not.

Even less separation. When we don't have to separate it, all in one makes it easier and having to take it more frequently.

More pick up days.

Pick it up more often. Twice a week rather than once a week.

We should recycle. Collect once a week instead of every two weeks.

I think if they had single stream recycling.

If it was convenient. I don't want to have to be bothered by it because I'm a busy person. That's it.

Convenience.

If they did pick up here.

If I had the bins and I had trash pick-up. If they came and picked up our trash, I would recycle more. I was better where I was. My biggest thing is to have it picked up and to have bins because we don't have any. We have to put it in bags and separate it.

If they would walk up our very steep driveway and pick it up on the delivery day instead of me trying to find someone to pick it up, because I am unable to do that.

If they collected it every week.

If it was that one thing where everything goes in together and it gets sorted out when it reaches its destination.

Specific trash bags. When we go to the dump, we have to put it in the bins, so if we had trash barrels that would take all plastics or two different types.

No sort of recycling, lower taxes.

If we didn't have to rinse things out.

I don't know what would make me recycle more other than a more convenient way to do it.

I would recycle more if it were easier, not to sort at all.

Pick up more often, things pile up.

If it was a single stream rather than going into one bin mixed, instead of throwing everything together. I recycle anyways.

Free pick up.

More frequent pickups. Coming twice a week versus once a week.

I recycle really well. Curbside would be really nice.

Having the recycling picked up every week instead of every other week.

Single stream recycling.

I would like single stream recycling where I don't have to separate.

Education and in our community, have the single stream recycle which makes it easier, so we recycle more. I think everyone's busy so it would need to be easy.

If it was picked up weekly, instead of every other week, so stuff has to go in the trash.

Easier to sort it in my home before it makes it out. Being able to put trash and recycling in one bin.

More frequent pickups. Twice a week.

Convenience.

Single stream recycling.

46. In your opinion, what is the single thing that would encourage you to recycle more?

3. Incentives and disincentives

If they fined me and if I was forced to do it.

Being able to get money for, like a bottle machine. Help keeps the community clean, helps keeps apartment clean.

Get a nickel back.

Lower our property taxes.

Cost of property taxes.

Maybe if they make it more of more a law and how to do it correctly, enforce it more on recycling.

A rebate on your recycling, your taxes, discounts.

If I got paid for what I recycle. If I got a credit on my trash bags for recycling. I'd like that.

A 50 percent cut in my property taxes.

I couldn't recycle more. My family would recycle more if there was a container. If there was a fee to throw away our trash.

Money, the costs. Got fines for not recycling.

Probably the cost to throw it away. If they charged me to put it in the trash. Benefit the environment.

Would be the cleaner and neater, we should get a gift for recycling, and they should give back because we are giving to them, we deserve a break too.

Lower taxes.

Maybe trash fees would go down if people would recycle more.

You could reduce my taxes. If you would reduce my taxes, I would change my behavior.

It would be to save money.

Not having to pay for trash bags.

If we had it for free. If we have to pay for it no one would really want to pay.

More money for the cans and bottles. The public really knows how much they are really savings towards the ecological world.

Somehow I got charged for recycling before when I wasn't supposed to.

Tax breaks.

If I had to pay for my trash.

Lowering the annual trash fee I pay.

The bags, how much they have to pay. Money, cost would motivate people.

I think that recycling is a way to save money on taxes. It's the best thing that has ever happened to this town.

Money incentive. Pay people more to recycle.

Pay as you throw away.

I guess money. It depends on the cost, that it would cost more if you didn't recycle. The more you know about where it goes and what it's doing, that helps.

I don't need a lot of encouragement. The cost. I'm not sure, I recycle a lot already. Knowledge about what happens after recycling.

Oppose the fee on non-recyclables.

Not charge me.

I guess if I knew more about what they do with the recycling. If I had some incentive, like free to recycle and have to pay for trash.

Having to pay for garbage.

Discounts. Don't charge people more money to get rid of trash. Give them discounts if you get rid of it properly. In order to get all this stuff in place, there should be incentives to get people on board.

Involvement through taxes.

Having my price go up on trash, it's all about the money.

Do as you throw away for trash. Costs more for trash.

If we could recycle more, our cost of trash would go down. Better for environment the more we recycle.

Annual refund.

Maybe knowing more about the consequences of not recycling. Any financial incentives, like a reduction in property taxes.

I recycle everything, and I think people that don't should be arrested.

Lower taxes.

Monetary incentives.

I'm pretty motivated right now to recycle. Tax break, maybe.

The fee for our garbage, we have free pickup then all of sudden we had to pay, since then I started recycling and haven't had to pay.

Cost.

Increase the fee on trash.

If they paid us for it. Tax credit.

Cut my expenses, same me money, education shows me how it really works in my town, and what the true benefits are.

Cost, making it more cost effective for families or a free service for families.

I guess paying less for the individual trash bags. The less you recycle the more you have to throw away in the bags that you pay for.

Adjusting the monetary benefits that the town gets. Like what they do with the money they get from it.

Not having to pay a 50 dollar fee to do it.

An incentive.

The cost.

I think anything having to do with taxes or costs going up would encourage more recycling. If they said they were going to charge for recycling being put in the trash, I think that people would recycle more.

If they gave us lower property taxes.

Probably the cost of trash. If the bag fee went to 16 dollars per bag, I would be really tight on that.

If I had to pay for all my trash.

I don't know. If the city paid me to recycle.

It is an expensive process and not everything is recyclable such as plastic. Lowering the cost of the process.

The environment. Cost.

It being the law.

If trash was more expensive to dispose of, I would take more time to sort out what can be recycled.

Money for recycling.

Payment. If I was charged a fee for trash thrown out, I would recycle.

Building requires.

Savings off of our property taxes that would go toward intermediate sports for our community.

If it would save us money. In the town I use to live in, you had to pay a dollar for each bag.

Incentive for recycle like Amazon cards.

I need a monetary benefit. Reduces taxes. No penalty right now.

The cost is the biggest factor, self-motivated if you save money.

If it were free. No charge on my property tax.

If for everything you recycle, you'd get money for what you put out.

It makes for a safer environment, and it saves money. We don't have a lot of trash waste, and we save on trash bags. It creates jobs.

If they gave you more attention with more credit towards something like bills or recycling has to do with yard waste.

Consequences for not recycling. Making sure my son throws recyclables in the bin.

About getting money back.

It would probably be if the state made you. More people should do it. Regarding all the elements of the world.

46. In your opinion, what is the single thing that would encourage you to recycle more?

4. Education

I would like to be more clear on what can be recycled and what can't. There are things, like metals, what kind of metals. I've called to find out about metals. It is not clear about certain things. Put up some sort of report on how much we recycle and how much we put in the trash. I think the most important thing is knowing the recycling is actually being reused and saving money. I would like to know how to actually see the entire process, how it's being reused and what percentage. I would also like to know what is being reused and what isn't. Costs encourage me to recycle more, and that's more energy costs. I don't know much about recycling, but it goes back to the consumer and it's better for the environment. If I had more direct results from recycling it would do it more, whether its costs or cleaner roads. Probably more information. That's about it. The knowledge of knowing what can and cannot be recycled. I recycle as much as I can. Example, a recycling program for food waste. Knowing that the economics behind it work. For metals I know it works very well, people make money with metals. For glass and paper, there are problems economically. I think clarification for throwing batteries in the trash and compact fluorescent light bulbs, I know they are mercury and they shouldn't be allowed to make those, but they do and that's the real problem. More listing of what can be recycled. Education. More information. Just knowing much more about it. Full knowledge of safety hazards to workers. I think that if more people thought about what would happen on the other end, they would be more careful on their end. I guess that is what I'm finding. The financial aspect of it. I suppose the more I know about it, if I knew more about it. I think more information about how it is done and what the actual costs are. Having knowledge of national statistics on it. More information that I stated, educating the public. Cost impact. Maybe if I knew more about what I can recycle. I would like more information. It would be beneficial to know how much is saved out of taxes and if the taxes would go down. More information and what the numbers mean, and the information should be easier to understand and to read. If I knew more information about which items should be and should not be recycled. And if I knew more about what the number in the triangle meant and what items needed to be removed from the paper bin. Better for the environment. Save money, make people conscious of the consequences. Better education, more resources, and larger bins. If they had a campaign to educate the town to indicate what the benefits of recycling are, then they'd see a better response rate. I think more education about the recycling process would be more helpful. If it was easier, I would. Paper, plastic, and glass I would recycle more. More information about recycling. More awareness. More education in the school district about why recycling would be efficient.

Knowing exactly how to save the planet.

I already recycle as much as I can. More knowledge, the rules change a lot. The drop off station. It's complicated, both places should be convenient.

We already do a lot. Maybe better education about what exactly needs to be done properly. Better education about proper recycling practices.

If it was going to be recycled properly. I believe most of the recycling stuff that we separate all goes in with the regular trash. I believe people have been good at recycling, but now the demand does not justify the recycling anymore.

Knowing what can be recycled and how to recycle, education is important for recycling.

Better knowledge that we are making a difference and they would make fewer problems for our children in the future because we are recycling.

I think having more ongoing education, more specifically line by line. Reminders on what can be recycled and what can't. For example, I didn't know that wax containers could be recycled, like milk containers. I feel like our town is a little bit general with our education, I think it should be more specific. I would like to see the education be more specific. Have the education be more frequent.

I'm not sure what is recyclable. I sense that we are recycling to the extent that is reasonable.

I think more education about the benefits of recycling and what's happening when we don't recycle. More advertising, like on TV. Then some incentives when we recycle. When you don't recycle, maybe impose a fine. You need the education first. The education about trash in general, not just recycling. Probably more information on what they take.

Knowledge and faster facilities.

If they included a list on the recycling containers about what is and is not recyclable, and a legend of the symbol on the recyclable materials. What they mean and why they are important.

Probably knowledge. Don't know enough about the process. Don't know about the contaminants. Just guessing on that part.

If everybody else will recycle more. More education about what to recycle and what not. Maybe flyers. More TV campaigns, they should have campaigns about it. Also, if they make it financially worthy to recycle.

I have a clear guide to make things easy. For example, Germany has stickers to peel off. Clear and easy.

Publicity is about the only thing, sending out newspapers. They have articles about the collection so far. It becomes routine, we pay for it through taxes.

I would recycle everything that I know can be recycled if I knew more about what can be recycled.

Knowing what effect it had on the economy. If everyone saw what all of the recyclables did and what you could make with them. If people saw the effects on the economy, then it would help somewhat.

If they sent out paperwork to people to let them know what exactly and how it's been used, how much recycled, and how much money they're making off of it.

More education of the environmental effects of not recycling. It affects the environment from water, land, and things we eat.

More information on recycling.

I'd recycle more if I knew exactly what they were going to do with it. Sometimes I take in a bag, bring it to the town, and my container is full. The guy that comes to pick up the bag doesn't come for four or five days.

Ease of disposal. We have a great system in our town, we have single stream recycling. If the town would make it known to the residents how much money they could save on their taxes. We have gone from 25 percent to 65 percent because of the pay as you throw program. That's where you buy the bags.

There are certain items that I am not sure about. Having an easily accessible place to look up everything I can recycle. I compost, but we don't have compost pickup in Needham.

More information on what could be put into the bin. I haven't seen an official list, like what could be clogging the machine.

Believing it's actually doing something useful. I prefer places that one truck picks up trash and another picks up recycling, and they end up in the same pile, which doesn't make sense.

Knowing how to it is used and the helps community.

Some clear rules would definitely help.

Knowledge about recycling benefits.

Honestly, I try to recycle as much as possible. I think the only thing that would make me recycle more was if I was throwing away something that could be recycled, so maybe increased education would be my only response to that. Otherwise, I personally try to recycle everything I know that I can recycle so I am personally trying my best, that's why I feel that if there are things I thought weren't recyclable are recyclable and that would increase my volume of recycling.

More Knowledge

Education.

If I knew exactly that everything would be recycled, how it was recycled. I think that would make people recycle more.

More information about what I can recycle. I recycle what I can, but then there might be things that I can recycle that I don't realize I can recycle.

I think surveys should help also. Anything that explains the hazards. Needs to be explained more to the people.

Education.

Let us know the environmental impact it has.

Education about it, public awareness. A lot of people don't do it because they don't know what happens.

Probably the contamination problems. I don't want anybody getting sick from contamination.

If I knew actually how it worked and I knew what it is most useful, and if I knew how much it is costing.

Money it would save, knowing how much easier it is to do than I think. More education.

It would be knowing what happens with the materials. That's it.

Information, being informed.

If our community were better educated regarding the amount of money recycling saves our community.

Sensibility. Sometimes it can be a hassle if you have too much recycle. Having things clearly labeled.

I go hunting down for the right number to see if it's recyclable or not.

If it was less complicated.

Maybe if people actually saw where it all was dumped, that might help.

If they decreased my per bag fee. If I actually saw a difference, if recycling is working.

The process of recycling once it gets to the plant, I like to be more educated about recycling. You know what happens to the products once they're taken away. The cost involved and what happens after they're recycled.

More clarification on what I can recycle.

Knowing about the contamination that happens when you recycle improperly.

Education about it. For a long time I thought there were things that could go in the recycling bin when they couldn't. It'd also be nice if the facility, like once a year, took televisions and big things along with regular trash. Offer repurposing, like turning a refrigerator into a flower bed.

Tell me exactly what to recycle, stickers and things like that, but sometimes it's impossible to remove a label. We have to work together. In Germany it's clear, people know what to do. Over here, I don't know what is good or what is bad.

More knowledge about it.

I wish I knew more about. They give you a paper that talks about it, but I would like a little more information myself.

Clearer list of what to recycle.

To tell you the truth, I don't think we could recycle more than we do. What would be good to know about would be what is not recyclable. Sometimes things are unclear, whether things are recyclable or not.

Awareness, where everything goes.

I like to know where it is being recycled.

I recycle a lot as it is, so I don't know. More education on it probably.

I do not really think there is anything that can make someone want to recycle more. Awareness.

Letting people know of the options to recycle. I always recycle.

Knowledge. Knowing exactly what can be accepted and what cannot.

Clearer about what I can recycle and being able to recycle more items.

If I knew more about what could be recycled other than paper and cans, I would do whatever I could to help the environment.

If I could get an explanation on which foils can be recycled on food container packages.

I believe more people would recycle if it was easier to understand what is to be recycled and what is not recyclable. Believe some people don't realize how easy recycling is.

Knowing more about what's recyclable and what's not. Knowing better will help get it right.

Knowing more about recycling, what the benefits are.

Nothing, I recycle a lot. Maybe more knowledge of what they do with it once it leaves my house.

Informational pamphlet that would allow me to make good choices. I'd like to know if recycling saves us money, what would be considered waste in them. If we have to throw in the trash if it's contaminated.

I didn't know about hazards to those who work at the recycle plants, so that would encourage me to recycle more and carefully.

If we knew exactly what was recyclable and what was not.

46. In your opinion, what is the single thing that would encourage you to recycle more?

5. Take other materials

If they could take plastic bags. That's it, that's the biggest thing.

I guess it would have to be that they take more. Break it down into more categories. Be more itemized, but we have this great list.

Let us recycle plastic bags. I will recycle everything I can.

If I believe they would take it. If they would take plastic bags and things like that, but they don't.

We recycle just about everything, we're very environment conscious. More things being recyclable I guess.

What can be recycled. Right now they say it's as easy as one, two, three. It's somewhat confusing because some people think you can recycle number three plastics.

Let me get rid of all of my plastic bags, even if we have to do it separately. I end up bringing it to my supermarket and they recycle it there. Give us a break on our trash fee. It used to be included in our taxes until several years ago and then they added a fee for it.

Make more items available, allow more items to be recycled.

I would recycle more if I could put more types of things in the recycle bin.

Greater number of things that were recyclable.

Added more items to recycle.

We don't recycle the plastic bags because we take them back to the grocery store. So something that recycles plastic bags.

Having a convenient way to recycle Styrofoam, that's the primary thing I don't recycle. The only way to recycle is to save the Styrofoam for a Styrofoam recycling days because my town doesn't accept Styrofoam.

We should recycle plastic bags. Styrofoam cups.

I would like to see more items recyclable.

I suppose if more things were recyclable. If more grocery stores were more careful with recyclables. I live by a cooperative. When you shop at a cooperative, you can bring your own containers. I bring spaghetti jars and I get rice. That reduces trash. That's the most important thing. Food needs to be available so that it has materials that can be compostable or you bring your own reusable so we aren't creating so much waste. When I look at what's in my trash, it's primarily what food came in that's not recyclable or compostable.

More items that could be accepted for recycling.

If they would accept everything.

More items that can be recycled, like plastic bags and packing material, like Styrofoam.

More things, more recyclables. If they would accept more things.

It would be easier if they took more items, especially plastic bags. Grocery bags and newspaper bags.

I think I would recycle more if they accepted more. They don't accept certain numbers on plastic bottles. They won't accept Styrofoam, packaging, or certain plastics.

I pretty much recycle everything that is recyclable. If it was more possible to recycle plastic bags, technologically reusable for items, designated to recycle, I would recycle more. I'm not your prime audience on a plan to get people to recycle more.

We recycle all that we can, or if we can recycle Styrofoam.

No restrictions on what I want to recycle.

If more materials could be recycled, I would recycle more.

Take time to take more recycling, I would recycle more. I would recycle children's toys, some things they don't recycle.

If they had curbside pickups for Styrofoam, I would recycle more. There is no way to recycle it right now without driving to a place to recycle.

If you could recycle kitty litter that would be good. I go through a lot of kitty litter. 20 to 30 pounds a week.

For them to take more kinds of recycling. Leftover containers from dinner for example.

More recyclable products. I think a big problem is not enough stuff is recyclable.

Recycle more. If there was more stuff to recycle, and my mom told me you can't recycle more.

If there were more, if some of the things I can't recycle could be recycled. Things that the town doesn't accept, if they did I would recycle more things.

If they took some of the non-recyclables and made them recyclable, there are things I could take to them if they would recycle like paints.

When we can donate clothes because we cannot now.

Basically, if they accept all the material for recycling.

If my town accepted plastic shopping bags, then I could recycle those. Currently, I use them for diapers rather than recycling at the grocery store.

If more containers were recyclable, Styrofoam for example. I recycle everything I can.

Things that are rarely used should be encouraged to recycle more. So many things that we throw away, so much of the society is used, like pizza boxes and cardboard boxes.

Nothing. A wider range of things to recycle, like materials to recycle.

I would like it if they had a separate bin for plastic bags and Styrofoam so I don't have to wait six months to get rid of it.

Being able to recycle more stuff, like Styrofoam and that type of stuff. Then I could recycle those things.

If they accepted more things, like plastic bags and Styrofoam.

If they did grocery bag pick-ups instead of going to the supermarket.

Probably just better place for plastics, plastic bags, and Styrofoam.

Broader range of things the town would accept.

Being able to recycle more items. I don't think it's possible to recycle. I live with five guys, and on trash day, there are five full recycle bins and a 13 gallon bag of trash. Anything we don't recycle, we up cycle.

More materials that are recyclable.

Pick up of more diverse types of materials, like batteries, light bulbs, dangerous items, and hazardous items.

46. In your opinion, what is the single thing that would encourage you to recycle more?

6. Bins

Bigger bins, probably multiple bins for cardboard, things like that.

A bin.

A bigger bin.

Honestly, some type of container that can be cleaned easily and easily lugged. Something easy to clean, manageable, and efficient.

If I had my own recycling bin, I would use it more.

Having larger container bins that are labeled biweekly.

Just having another container to put it in. We always have more than we can fit in there.

If they gave us a larger gallon for the regular trash, it's the small one, and it's so hard to divide things up because of it. The regular trash is so small, people put in pizzas boxes and they aren't supposed to. People are putting the wrong stuff in their recycling bins, they both should be 95 gallons if done the right way.

I think having the town give us bins would be a great idea. Education on what happens to things after we recycle them.

If I get bigger container.

Probably if I had another recycle bin.

Larger containers for recycling.

Container to put the recycling in provided by the town. Because without a container, I'm forced to find a container to put the recycling in.

I think if the town provided trash pick-up service and containers to segregate. For things to put in plastics and containers.

I couldn't recycle more. We already do as much as we can. Give us the containers.

I would like bins.

There's no single thing, I just recycle. I know it's a good thing. They could supply the bins.

Making it easier. Larger bins.

If you would put a cover on bins. Trash blowing all over.

The cost of trash bags. More recyclable bins.

If they offered bins, more people in our town would recycle.

Honestly, maybe if we had those blue bins. Right now it gets two separate things in my kitchen. The containers don't have the logos. It's not clear on my laundry labels.

Supply the containers so they would be more cautious with them so I don't have to keep replacing my containers. They throw them, they break them. I just bought four new containers and have to replace them because they break the wheels. They throw them.

If I had a large container. If there was a way to organize all the can and different types of material, to organize them in different containers would be very helpful.

If the town gave us the big bins with the wheels.

Given recycle bins, I would recycle more.

I think if the town gave us a container to use, I think most people would use it.

Larger container.

If I had more bins.

If they supplied barrels at all.

More containers, a little more education about what goes into it.

Free bags and a better container for the recycling. These things break and crack, and they're not big enough. If they're not big enough they discourage me.

If I had a second container.

I think we do everything we can here. If I had more containers.

A bigger pail, an additional bin, free of charge.

Provide bins for me to recycle.

Bigger recycles container, rather than the small one we get. Also, proper education on the benefits of recycling.

If they gave me a bigger bin.

Getting a bigger bin.

A bigger container with wheels so I can easily carry it out of my garage, one that's deeper to put the things in, or if it was closed I could keep it in the back outside to protect it when it rains.

Having the bins available makes it easy enough to put in another spot. Makes it easy enough to put it in the right spot.

If I had a bigger container that I could put my recycling in, I would recycle more. The only time I dump things into the regular trash is when I run out of space in our recycling bin, and our recycling is only picked up every other week. If it was picked up every week, I would recycle more.

We do a lot. We recycle everything. Maybe bigger bins.

Another recycling bin.

A bigger container. A little bit more communication on what is recyclable, what to do, and what can be recycled. Information like that. If I can look at a container and see what I can recycle, it would help the municipality. I look at the container every day versus the one time I get the flyer each year.

46. In your opinion, what is the single thing that would encourage you to recycle more?

90. It helps the environment

It saves the town money and saves me money in my taxes. It's to help the environment. I think helping the environment is the most important issue.

Cleaning up the environment, not wasting resources.

It's good for the environment. It's easier when you have single stream bins because everything goes in one bin. People are more compliant with that.

Keeping the universe clean.

Saving the environment.

I recycle. I want a good future environment for my children.

I like helping the environment, it makes you feels good.

It cuts down on the waste.

Environmental.

The impact on the environment. Anything that can be recycled is certainly a lot better than throwing it in the dump. Anything that can be recycled, should be.

I recycle the most I can because it's important to do so for our environment. If the city requires it, that's a second consideration.

To help the environment. If you recycle properly your environment would be cleaner.

Better the environment.

I can protect the environment. I keep saying that I will do it, but sometimes it's hard. I can be better at recycling.

Reduce contamination.

The environment.

To cut down on the trash and landfills.

Knowing how badly we're damaging the planet by being wasteful.

To save the planet and all the species on the planet. To slow global warming.

The environment.

There's a lot of waste so I would recycle more. There's a lot of waste in America, so we recycle more so that way there won't be as much waste.

The environment.

Discovering the harm for the environment. If I was shown how trash harms the environment or where it goes.

To prevent damage on the planet for future generations.

Better for the environment.

Not screwing up the environment and wasting natural resources.

Recycling is for the future of the world. The future of the younger generation and for the good of the environment.

The fact that I want the world to be better for my children.

Saving the environment.

Reusing resources.

Everything has to do with global warming.

It's just the right thing to do.

Keep from contaminating the environment.

Saving the environment.

Hazards to the environment.

Environment, really. Contamination and all that. Where they put the stuff. Some people don't care, and it's a shame.

I think it is the right thing to do. I don't need any more incentive.

It benefits the climate we live in.

It's the right thing to do. The trash gets overfilled with a lot of things that should be recycled.

Good for the environment. Animals in the environment.

Environmentally friendly. Things should be sanitary.

It's the right thing to do. Very conscious of the resources we take from the Earth, and if we keep taking out and not putting back we will run out of those resources.

It keeps the earth cleaner than it is. We need to recycle.

I'd say it's better for the environment.

The environment.

We need to recycle more because the environment is being affected. Future generations will be in trouble.

I have no opinion on that. It is important to do. For the environment.

Recycling benefits the economy. It helps the environment and provides jobs.

No better way than teaching elementary children about all of the pollution.

It's good for the environment.

Protecting the environment.

The environment.

Better future for our young people, a better future for everybody. A better, cleaner world, cleaner environment. Cleaner earth. Healthier all around.

If it would help the environment more. If it's more productive to recycle.

Seeing the stuff everywhere else in the ocean, seeing plastics for 50 years. They should've never made plastics. People who made the plastics should be paying to clean it all up.

I just recycle because it is good for the environment.

The environment, keeping it cleaner.

Helps the environment.

46. In your opinion, what is the single thing that would encourage you to recycle more?

91. Just do it

I've been recycling since I was ten. In my opinion, people should recycle more.

I just do it because it's the thing to do, that's why I do it.

We recycle because the town provides the material to put it in.

I just do it. I know what to put it, just do it automatically. I don't really have an opinion, I just do it.

I think you should recycle rather than have waste. I like to recycle. That's about it.

I don't. They got me in the habit of doing it. I never thought about anything else other than recycling.

I do it because I want to, not because I have to.

I just do it.

It's very easy.

I can't think of anything. It's just bulky. I just do it.

I don't know, I've always done it since I was a kid.

I just do it, nothing. I feel it's my duty.

Nothing. I recycle.

I try to make things better on the side of the road and anything else to make it better.

Nothing I can think of. Habit I got into.

I don't have any single thing, I just recycle automatically.

It makes things a lot easier and cleaner. I rinse them out before putting them in a container. To me, it's cleaner, so workers won't get sick. It's important to me.

I don't know. I think recycling is a pretty big part of our routine.

I would recycle anyway.

I just do it. There is nothing that would make me recycle more.

46. In your opinion, what is the single thing that would encourage you to recycle more?

97. Other

If I didn't have to pay for the compost, I would recycle food waste.

If there was less snow in winter, I would compost more.

If I lived by myself and my son lived right next door.

My wife.

Not to waste, buy the food, open them, and eat them, and use them for seconds. I eat all the food and rarely have to throw it out.

Probably the cost of the bags. The cost of the bags versus recycling. It's easier to throw it into the recycling bin.

I have no comment. I do voluntary recycling.

Recycling bottles and cans save a lot of money on waste. If it's put all in the trash it would make waste higher.

The ability to compost, but that's not an option right now.

Probably time, more time.

If they things were labeled better.

Paying more attention to what I have in the house.

Knowing that the city recycles more, the city does.

Revoking my transfer privilege. That's pretty much it.

I would do more if there was a composting process, food waste. Pretty much we do is recycling anyway, I do everything I can.

More people around recycling. Not enough tax payers. People are always throwing their trash out their windows.

Probably adding more recycling options in my place of employment.

If they could largely continue in my town.

Less packaging. Make it easy to recycle.

A lot of plastic bottles on the side of the roads, more plastic. A lot of glass, too. A soda can, but not that much.

If my children were to ask me to do more, that would encourage me more.

The trash men not breaking my barrels and put recycling in other containers.

A letter from housing for ideas. Started recycling after that.

The hazardous materials thing is too far away for it to be once a year.

I don't know. I recycle when I can, but when I can't, I don't bother.

Other people in my condo throw the wrong thing in the recycling bins. I feel like it is all going to get thrown out as junk anyway. I put time in and it's all going to go to waste. Get them to not do that and I'd feel a lot better about it.

Started to do composting.

If I had more space for different containers and stuff.

Better storage.

Program that we have encouraged us to recycle, before that we didn't recycle.

If I knew the town took it seriously.

I recycle everything as it is. Having to move your compost would be helpful.

If the town pays for it without increasing our taxes.

I think a drop off site where we can drop off is needed. Some of the sites have take things that go into your weekly recycling.

Better quality of the service. Being careful putting it in the recycling, broken glass.

More space in the house.

To be honest, for us, it would be living on the ground floor instead of the second floor. We do recycle everything we can.

The deposits on returnable bottles would increase. The recycling industry was given public support if necessary. Recently, there have been economic ups and downs. The companies that are doing the recycling are losing money, and I think they could benefit from support.

48. How would you get rid of a used compact fluorescent lightbulb?

7. Other

- Bring it back to where I bought it.
- Call CET, environmental group, and they tell me where the drop box is.
- Contact the recycling company.
- Don't have any.
- Don't have it in the house.
- Farmer's market.
- Hand it to the guard at the guard shack.
- I don't use them.
- I don't use them, I hate them.
- I'd look it up on Google.
- Look it up online.
- Look it up to find out what to do with it.
- Picked up.
- Put into a quarterly container or something like that.
- Put it in a newspaper or in a can. That goes in a bag, that goes into a barrel on the 15th floor.
- Put it into a number of bags.
- Research and find out how to dispose it.
- Separate bin to throw bulbs in.
- Smash it and put it in two bags.
- Special container.
- Take it to a special center at the community college.
- Take it to the dumping station.
- Take it to work, and battery disposal also.
- Throw it in the collectibles.
- Workplace has a place to throw them away.

49. What do you generally do with your household's clothing that is stained, damaged or otherwise unwearable?

7. Other

Annual waste days that would go to factories to shred or recycle clothing.

Burn it.

Burn them.

Burn.

Drop off center, not a charity.

I don't have any.

I save until I find out what to do with them or I give to an animal shelter.

I would put it in with the organics.

Keep in a pile.

Put it in my fire pit.

Recycle at my son's school.

Recycle.

Recycling center in town.

Recycling takes them.

School does a fabric recycling day.

School has a recycling bin for material.

Sell.

Take it to a textile drive.

Take it to recycling.

Take them on Earth Day for free recycling.

The town has a site you can take your stuff too and put in a container down there.

They have places that will recycle the fabric.

Usually goes to a box that shreds clothing.

We clean it.

We have a place to recycle things like that at our dump.

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