



April 11, 2018

Activity Number:
SOX

Location:
Massachusetts Firefighting
Academy
One State Rd, Stow, MA

Time:
0900-1300

This forum is eligible for
credit toward Fire Chief
Credential.

SENIOR FIRE OFFICER FORUM FROM THE X-BOX TO A BOX ALARM - UNDERSTANDING AND LEADING TODAY'S NEW GENERATION OF FIREFIGHTERS

*Presented By: Tiger Schmittendorf, Deputy Fire Coordinator,
Erie County Department of Homeland Security & Emergency Services (ret)*

This presentation utilizes 'edutainment,' deep questioning and engaging facilitated conversation supported by relevant text, videos and images that reinforce presentation objectives, specifically identifying the learning and communications habits of today's Firefighters and prospective recruits.

From the X-Box to the Box Alarm addresses the challenges of today's fire service leaders in attracting, retaining and connecting with today's Firefighters who form the future of emergency services in their communities.



ABOUT THE SPEAKER

Tiger Schmittendorf is an author, emergency manager and frequent presenter on subjects of leadership, safety, incident command, training and firefighter recruitment and retention

He has been a Firefighter since 1980 and served as the Erie County Department of Homeland Security & Emergency Services for 20 years until retiring in January, 2018 as Deputy Fire Coordinator. He was responsible for the recruitment, training and operations of the county's 97 fire departments and more than 6,000 firefighters. He created iVolunteer.org – a county-wide recruitment clearinghouse that netted thousands of new recruits for Erie County; and SoidierFirefighter.com which focuses on connecting veterans with the fire service

Registration

Register at [DFS Learning Management System](#)