



## Upcoming Events

### MARCH

*\*indicates an event open to the public*

**Public Hearing: Petition of Verizon New England Inc. d/b/a Verizon Massachusetts to amend the audit requirements for its Performance Assurance Plan\***

Date: Tuesday, March 6, 2018

Time: 10:00 am

Event Location: Department of Telecommunications and Cable

Address: 1000 Washington Street, Hearing Room 1-E, Boston, MA 02118

The Department of Telecommunications and Cable (“Department”) will hold a public hearing concerning a petition from Verizon New England Inc. (“Verizon”) requesting that the Department amend its Performance Assurance Plan (“PAP”) audit requirement.

**DTC’s Consumer Division joins the Cambridge Council on Aging to Celebrate National Consumer Protection Week\***

Tuesday, March 6, 2018

12:15 pm – 1:15 pm

Cambridge Senior Center

806 Massachusetts Avenue, Cambridge, MA 02139

In collaboration with the Cambridge Consumers’ Council, the Department of Telecommunications and Cable’s Consumer Division will host an information session to explain our role in overseeing the telecommunications and cable industries as well as discuss the existing consumer protections for these services. Staff will also explain the recent changes to federal government’s Lifeline Program and provide tips to help seniors stay connected to communications services, especially during emergency situations.

**DTC's Consumer Division joins the Belmont Council on Aging to Celebrate National Consumer Protection Week\***

Tuesday, March 6, 2018

2:00 pm – 3:00 pm

Beech Street Center

266 Beech Street, Belmont, MA 02478

In collaboration with the Belmont Local Consumer Program, the Department of Telecommunications and Cable's Consumer Division will host an information session to explain our role in overseeing the telecommunications and cable industries as well as discuss the existing consumer protections for these services. Staff will also explain the recent changes to federal government's Lifeline Program and provide tips to help our seniors stay connected to communications services, especially during emergency situations.

**DTC's Consumer Division joins the Methuen Council on Aging to Celebrate National Consumer Protection Week\***

Wednesday, March 7, 2018

10:00 am – 11:30 am

Methuen Senior Activity Center

77 Lowell Street, Methuen, MA 01844

In collaboration with the Greater Lawrence Community Action Council, the Department of Telecommunications and Cable's Consumer Division will host an information session to explain our role in overseeing the telecommunications and cable industries as well as discuss the existing consumer protections for these services. Staff will also explain the recent changes to federal government's Lifeline Program and provide tips to help our seniors stay connected to communications services, especially during emergency situations.

**Falmouth High School Credit for Life Fair**

Date: March 9, 2018

Time: 7:30 am – 12:30 pm

Event Location: FHS Gymnasium

Address: 874 Gifford Street East Falmouth, MA 02536

For the third year in a row the Division of Banks will volunteer as Credit Counselors helping students to calculate their spending and stay within budget.

**Greater Westfield Credit for Life Fair**

Date: March 14, 2018

Time: 7:15 am – 12:00 pm

Event Location: Westfield State University

Address: 577 Western Ave Westfield, MA 01086

Westfield Public Schools have invited the Division of Banks to volunteer as Credit Counselors at their fair.

**North American Numbering Council Meeting**

Friday, March 16, 2018

9:30 am – 2:00 pm

Federal Communications Commission Headquarters

445 Twelfth Street, SW, Room TW-C305, Washington, DC 20554

DTC Commissioner Karen Charles Peterson will attend the North American Numbering Council (NANC) meeting in her capacity as a Council member.

NANC is a Federal Advisory Council that was created to advise the Federal Communications Commission on numbering issues and to make recommendations that foster efficient and impartial number administration.

**Bridgewater – Raynham High School Credit for Life Fair**

Date: March 23, 2018

Time: 7:30 am – 12:30 pm

Event Location: BRHS Gymnasium

Address: 415 Center Street, Bridgewater, MA 02324

For the second year in a row, BRHS has invited the Division of Banks to volunteer at their fair. Division staff will volunteer as Credit Counselors during the event.

**Mass Weights and Measures (MWMA) Interim Meeting\***

Date: Tuesday March 27, 2018

Time: 9 am to 4 pm - Registration at 8:30 AM

Event Location: Marriott Courtyard

Address: 75 Felton Street, Marlboro, MA

This meeting is held annually to update state and local weights and measures officials on changes in the application of weights and measures laws, rules, and regulations. Training is presented regarding various device testing.

**Public and Evidentiary Hearing: Petition of Comcast Cable Communications, LLC\***

Date: Wednesday, March 28, 2018

Time: 10:00 am

Event Location: Department of Telecommunications and Cable, Hearing Room 1-E

Address: 1000 Washington Street, Boston, MA 02118

The Department of Telecommunications and Cable will hold a public and evidentiary hearing to investigate the proposed basic service tier programming, equipment, and installation rates for communities in Massachusetts served by Comcast Cable Communications, LLC that are currently subject to rate regulation. Additional information regarding this hearing is available [here](#). Please Enter Docket Number 17-4.

**Office of Consumer Affairs and Business Regulation: Presentation on Identity Theft and Fraud Prevention**

March 13, 2018

6:30pm

Springfield Family Services

1160 Dickinson St. Springfield, MA.

March 21, 2018

2:30pm

Quincy Senior Living

4 seaport Dr. Quincy, MA.

\*March 23, 2018

9:30am

Andover Council on Aging

36 Bartlet St. Andover, MA.

\*March 28, 2018

1:00pm

Haverhill Council on Aging

10 Welcome St. Haverhill, MA.

March 28, 2018

2:30pm

Bethany Communities

100 Water St. Haverhill, MA.

March 29, 2018

2:00pm

Loomis Communities

807 Wilbraham Rd. Springfield, MA.

Staff from the Office of Consumer Affairs and Business Regulation will be giving the presentation. The presentation will include information about the Office and what we do. It will also cover topics of identity theft and fraud prevention.

**Office of Consumer Affairs and Business Regulation: Presentation on Home Improvement Contracting**

\*March 28, 2018

11:00am

Boxford Council on Aging

4 Middleton Rd. Boxford, MA.

Staff from the Office of Consumer Affairs and Business Regulation will be giving the presentation. The presentation will include information about the Office and what we do. It will also cover home improvement contracting in MA.