

MassHealth Health Plan Contact Information
 March 2018

Accountable Care Partnership Plans	Customer Service Phone	Behavioral Health Phone
Be Healthy Partnership (HNE)	1-800-786-9999	1-800-495-0086 (MBHP)
Berkshire Fallon Health Collaborative	1-855-203-4660	1-888-877-7184 (Beacon)
BMC HealthNet Plan Community Alliance	1-888-566-0010	1-888-217-3501 (Beacon)
BMC HealthNet Plan Mercy Alliance	1-888-566-0010	1-888-217-3501 (Beacon)
BMC HealthNet Plan Signature Alliance	1-888-566-0010	1-888-217-3501 (Beacon)
BMC HealthNet Plan Southcoast Alliance	1-888-566-0010	1-888-217-3501 (Beacon)
Fallon 365 Care	1-855-508-3390	1-888-877-7182 (Beacon)
My Care Family (NHP)	1-800-462-5449	1-800-414-2820 (Beacon)
Tufts Health Together with Atrius Health	1-888-257-1985	1-888-257-1985
Tufts Health Together with BIDCO	1-888-257-1985	1-888-257-1985
Tufts Health Together with Boston Children's ACO	1-888-257-1985	1-888-257-1985
Tufts Health Together with CHA	1-888-257-1985	1-888-257-1985
Wellforce Care Plan (Fallon)	1-855-508-4715	1-888-877-7183 (Beacon)
Primary Care ACO Plans	Customer Service Phone	Behavioral Health Phone
Community Care Cooperative (C3)	1-866-676-9226	1-800-495-0086 (MBHP)
Partners HealthCare Choice	1-800-231-2722	1-800-495-0086 (MBHP)
Steward Health Choice	1-855-860-4949	1-800-495-0086 (MBHP)
MCO Plans	Customer Service Phone	Behavioral Health Phone
BMC HealthNet Plan	1-888-566-0010	1-888-217-3501 (Beacon)
Tufts Health Together	1-888-257-1985	1-888-257-1985
PCC Plan	Customer Service Phone	Behavioral Health Phone
Primary Care Clinician (PCC) Plan	1-800-841-2900	1-800-495-0086 (MBHP)
MassHealth Customer Service: 1-800-841-2900; TTY: 1-800-497-4648		